



MERCIA GARDEN PRODUCTS INSTALLATION PROCESS

We aim to make your installation experience as easy as possible, with minimal disruption as possible to your normal routine. To enable this our garden building installation service is as follows....

1



Once your order has been processed we will send you an email to confirm your order and all the necessary information to ensure your garden is suitable and prepared for installation. It's vital to make sure you have a firm, level base ready to install onto.

2



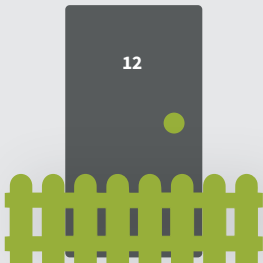
You will receive a link for an MGP logistics installation questionnaire. Once evidence has been provided of your firm, level base, our friendly customer service team will call you to book in a delivery and installation date that suits you. This may be different days.

3



On the day of delivery, we will send you a text to confirm your two hour delivery slot and a link to the delivery portal, where you will be able to track the exact location of the driver.

4



Your new garden building will be delivered on a flat bed van. Please make sure there is adequate access to the build site without going through your house, garage or neighbouring property.

5



On installation day the team will install your new building as per the product instructions. Once completed, the team will make sure to clean up afterwards, leaving you to relax and enjoy your new garden building.