

Model No.: LV-PUR131S

# levoit

Smart True HEPA Air Purifier



## Questions or Concerns?

Please contact us Mon–Fri, 9:00 am–5:00 pm PST/PDT  
at [support@levoit.com](mailto:support@levoit.com) or at **(888) 726-8520**.

**READ AND SAVE THESE INSTRUCTIONS**

# THANK YOU FOR PURCHASING THE LV-PUR131S SMART TRUE HEPA AIR PURIFIER BY LEVOIT.

If you have any questions or concerns, please reach out to us at [support@levoit.com](mailto:support@levoit.com). We hope you enjoy your new air purifier!

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# PACKAGE CONTENTS

- 1 x Smart True HEPA Air Purifier
- 1 x Activated Carbon Filter (Pre-Installed)
- 1 x Preliminary/True HEPA Combination Filter (Pre-Installed)
- 1 x User Manual

# SPECIFICATIONS

<b>Power Supply</b>	AC 120V, 60Hz
<b>Rated Power</b>	40W
<b>Effective Range</b>	≤ 322 ft <sup>2</sup> (30 m <sup>2</sup> )
<b>Operating Conditions</b>	14°F–104°F (-10°C–40°C)
<b>Noise Level</b>	≤ 52dB
<b>Clean Air Delivery Rate (CADR)</b>	135 CFM (230 m <sup>3</sup> /h)
<b>Standby Power</b>	< 0.8W

# SAFETY INFORMATION

To reduce the risk of fire, electric shock, or other injury, follow all instructions and safety guidelines.

## General Safety

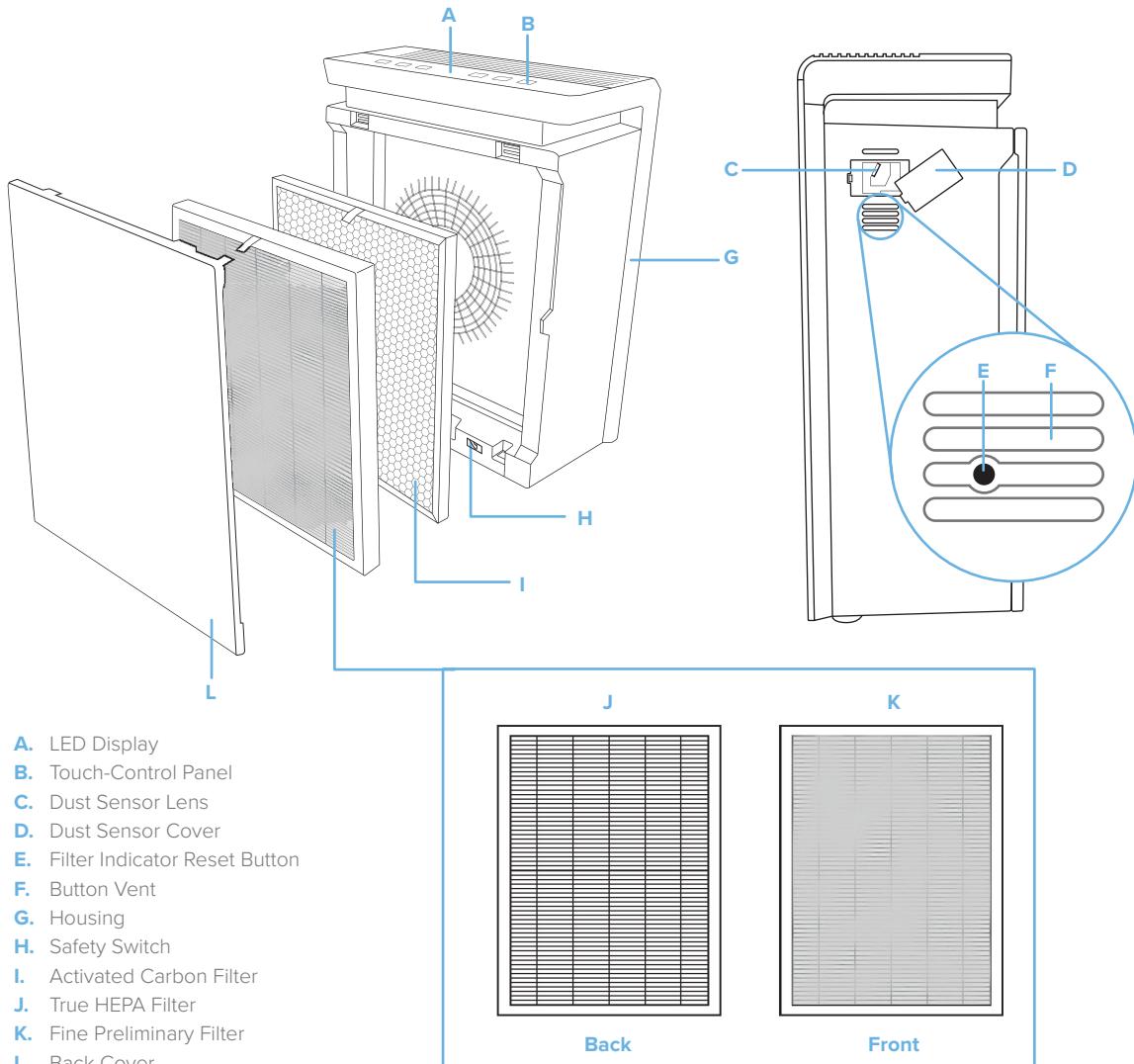
- **Only** use your air purifier as described in this manual.
- **Do not** use your air purifier outdoors.
- Keep your air purifier away from water, and wet or damp areas. **Never** place in water or other liquids.
- Keep the inside of the air purifier dry. To prevent moisture buildup, avoid placing in rooms with major temperature changes or underneath air conditioners.
- Keep your air purifier away from heat sources.
- **Do not** use where combustible gases or vapors are present.
- Supervise children when they are near the air purifier.
- **Do not** place anything into any opening on the air purifier, unless directed by the manual.
- **Do not** sit or place heavy objects on the air purifier.
- **Always** unplug your air purifier before servicing (such as changing air filters).
- **Do not** use your air purifier if it is damaged or not working correctly, or if the cord or plug is damaged. **Do not** try to repair it yourself. Contact **Customer Support** (see page 33).
- **WARNING: Do not** use this air purifier with solid-state speed controls (such as a dimmer switch).
- Not for commercial use. Household use **only**.

## Plug and Cord

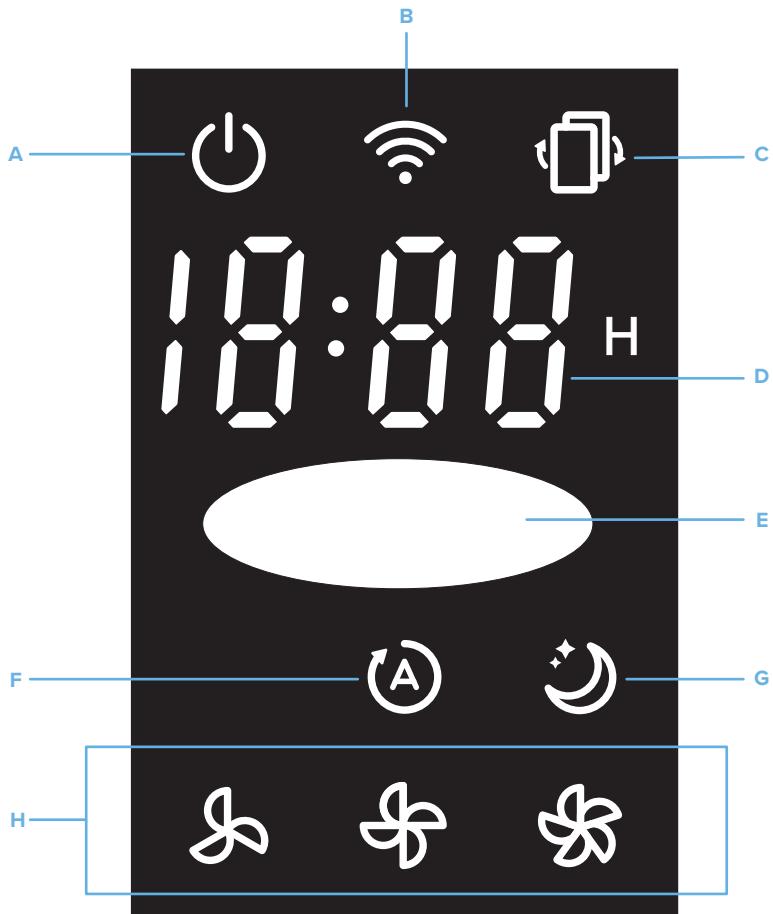
- Keep the air purifier near the outlet it is plugged into.
- **Never** place the cord near any heat source.
- **Do not** cover the cord with a rug, carpet, or other covering. **Do not** place the cord under furniture or appliances.
- Keep the cord out of areas where people often walk. Place the cord where it will not be tripped over.
- Your air purifier has a polarized plug (one prong is wider than the other), which fits into a polarized outlet only one way. This is a safety feature to reduce the risk of electric shock. If the plug does not fit, reverse the plug. If it still does not fit, **do not** use the plug in that outlet. **Do not** bypass this safety feature.

**READ AND  
SAVE THESE  
INSTRUCTIONS**

# GETTING TO KNOW YOUR AIR PURIFIER



# LED DISPLAY



- A. On/Off Indicator
- B. WiFi Indicator
- C. Check Filter Indicator
- D. Timer Display
- E. Air Quality Indicator
- F. Auto Mode Indicator
- G. Sleep Mode Indicator
- H. Fan Speed Indicator

# CONTROLS



## On/Off Button

- Turns the air purifier on or off.
- Press and hold for 5 seconds to enter Configuration Mode.
- Press and hold for 15 seconds to reset to original settings.



## Display Button

- Turns the display off.
- Press any button (except ) to turn the display back on.



## Sleep Mode Button

- Turns Sleep Mode on or off (see page 9).



## Auto Button

- Turns Auto Mode on or off (see page 9).



## Fan Speed Button

- Cycles through fan speeds: low, medium, and high.
- The fan speed cannot be changed during Auto or Sleep Modes.



## Timer Button

- Creates or cancels a timer (see page 9).

## WiFi Indicator

WiFi Indicator Status	
 is off	Air purifier is not configured with the VeSync app. To configure, see page 11.
 is on and not blinking	Configuration with the VeSync app is complete.
 blinks 1 time per second	Air purifier is in Configuration Mode (see page 11).
 blinks 4 times per second	Air purifier has been hard reset (see page 24).
 blinks 2 times per 5 seconds	Air purifier cannot connect with router.
 blinks 1 time per 5 seconds	Air purifier has connected with router successfully, but the router is not connected to the VeSync server.

## Air Quality Indicator

- Displays air quality using the dust sensor inside the air purifier.
- It may take up to 1 minute to detect air quality.

Air Quality Indicator Chart	
Color	Air Quality
Red 	Bad
Yellow 	Moderate
Green 	Good
Blue 	Very Good

# GETTING STARTED

1. Open the back cover of the air purifier and remove both filters from their plastic packaging. [Figure 1.1]

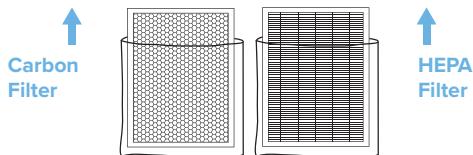


Figure 1.1

2. Place the black activated carbon filter back into the air purifier. Then, place the white HEPA filter back into the air purifier. Make sure the pull tabs on both filters are facing out. [Figure 1.2]

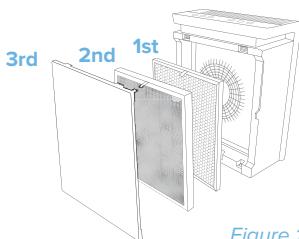


Figure 1.2

3. Replace the back cover by lining up the cover's feet with the matching slots on the bottom of the housing. Make sure that the triangular piece at the bottom of the cover is touching the safety switch. [Figure 1.3]

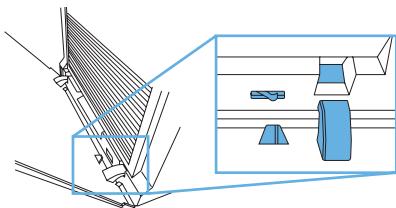


Figure 1.3

4. Push the cover closed. [Figure 1.4]

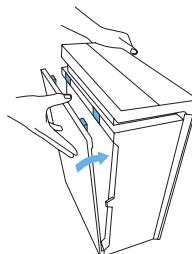


Figure 1.4

5. Place the air purifier on a hard, flat surface. [Figure 1.5] Leave 15 inches (38 cm) of clearance on all sides of the purifier.

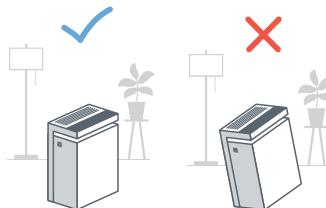


Figure 1.5

## NOTE:

**Do not** remove the foam piece attached to the dust sensor cover unless instructed by **Customer Support**. [Figure 1.6]

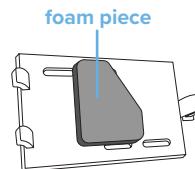


Figure 1.6

# USING YOUR PURIFIER

## General Operation

1. Press  to turn on the air purifier. The air purifier fan will start automatically at low speed.
2. Optionally, press  to increase fan speed. You can also select Auto or Sleep Mode, or create a timer.

### NOTE:

- For best results, run the air purifier at maximum speed for 15–20 minutes before using a lower speed or Auto Mode.
- To effectively clean air, keep windows closed while the air purifier is operating.

3. Press  to turn off the air purifier.

## Auto Mode

Auto Mode uses the sensor inside the air purifier to adjust the fan speed automatically based on air quality. For example, if the air quality is bad, the fan will automatically be set to high speed. See chart below.

1. Press  to turn on Auto Mode.
2. Press  again to exit Auto Mode. Pressing  or  will also exit Auto Mode.

Auto Mode Chart		
Color	Air Quality	Fan Speed
Red 	Bad	High
Yellow 	Moderate	Medium
Green 	Good	Low
Blue 	Very Good	Sleep Mode

## Sleep Mode

Sleep Mode uses the lowest possible fan speed to maintain a quiet environment.

1. Press  to turn on Sleep Mode.
2. Press  again to exit Sleep Mode. Pressing  or  will also exit Sleep Mode.

## Timer

You can set a timer between 1 and 12 hours.

1. Press  repeatedly to choose a time in increments of 1 hour.
2. When you stop pressing , the display will flash 3 times and the timer will start.
3. The air purifier will automatically power off once the timer is finished.

To cancel a timer:

1. Press  repeatedly until the display reads “-:-”.
2. Wait until “-:-” flashes 3 times, and the timer will cancel.

## Memory Function

When the air purifier is plugged in, it will remember its programmed settings when turned off, and will resume these settings when turned back on.

## Automatic Shutoff

As a safety feature, the air purifier will automatically turn off if the back cover is removed.

## VeSync App Setup

**NOTE:** Due to continuing updates and improvements, the VeSync app may appear slightly different.

1. To download the VeSync app, scan the QR code, or search “VeSync” in the Apple App Store® or Google Play™ Store. [Figure 2.1]

**NOTE:** For Android™ users, choose “**Allow**” (when prompted) to use VeSync.



Figure 2.1

2. Open the VeSync app. Tap **Sign Up** to create a new account.
3. After you've signed up, enter your email and password, then tap **Log In**.

**NOTE:** You must create your own VeSync account to use third-party services and products, such as the Amazon® Echo™ and Google Home™. These will not work with the guest account. With a VeSync account, you can also allow your family and friends to use your air purifier.

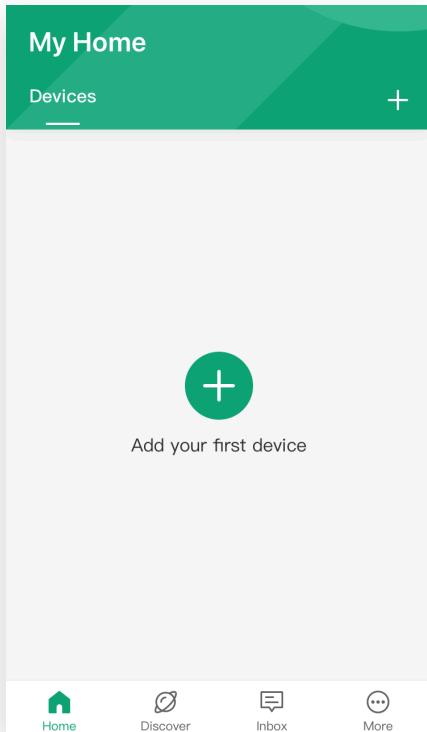
## Configuration

Set up your air purifier with the VeSync app.

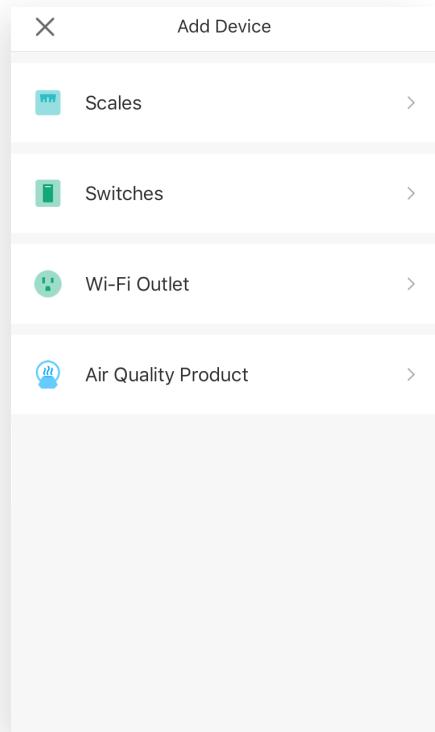
1. Connect your phone to a secure 2.4GHz WiFi network.

**NOTE:** The air purifier can only be set up on a secure 2.4GHz network.

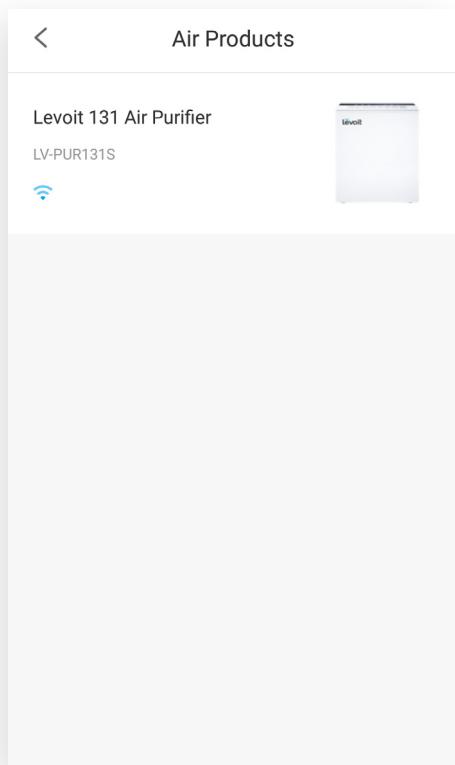
2. Tap the  button to add your air purifier.



3. Tap **Air Quality Product**.



4. Select the **Levoit 131 Air Purifier** (LV-PUR131S).



5. Tap **Start Setup**.

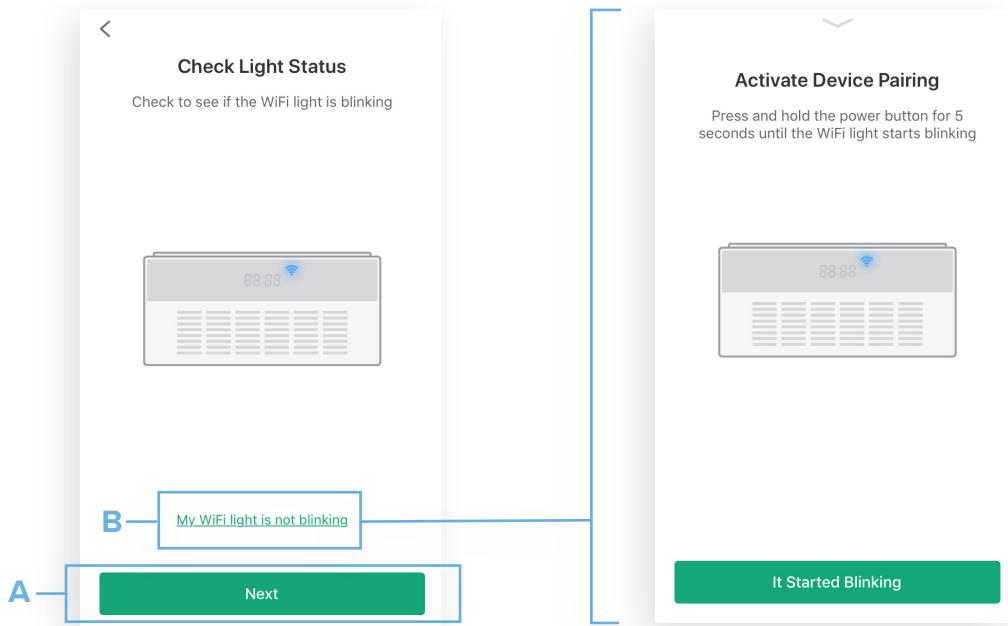


6. Turn on the air purifier by pressing  once.

The LED indicator light should blink blue (1 blink per second), indicating that your air purifier is in Configuration Mode.

- A. If the LED indicator light is blinking, tap **Next**.
- B. If the LED indicator light is not blinking, tap **My LED light is not blinking**. Press and hold the power button for 5 seconds, until the LED indicator light blinks blue (1 blink per second). Then tap **It Started Blinking**.

**NOTE:** Configuration Mode will turn off after 10 minutes.



7. Enter the information for your home WiFi network, then tap **Join Network**.

Learn how to switch networks'. There are two input fields: 'WiFi Name' with the value '\_Stone-2G' and 'Password' with a masked password '.....' and a toggle icon. Below the fields are three checkboxes: 'Remember my password' (checked), 'My network doesn't have a password' (unchecked), and 'I have agreed to the [Terms of Use](#) and [Privacy Policy](#)' (checked). At the bottom, there is a link 'Advanced Configuration >' and a large green button labeled 'Join Network'."/>

<

## Join WiFi Network

Devices will only work with 2.4GHz WiFi networks. [Learn how to switch networks](#)

WiFi Name

Password

Remember my password

My network doesn't have a password

I have agreed to the [Terms of Use](#) and [Privacy Policy](#)

[Advanced Configuration >](#)

**Join Network**

8. Follow the in-app instructions to choose the WiFi network that starts with "VeSync\_".

I don't see VeSync's WiFi network' and a large green button labeled 'Connect'."/>

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## Connect Your Devices

1 Go to your Wi-Fi settings (under Settings > WiFi).

WI-FI >

2 Connect to "VeSync\_purifier131\_xxxx".

VeSync\_purifier131\_xxxx

3 Return to VeSync.

[I don't see VeSync's WiFi network](#)

**Connect**

9. Wait for the app to connect. This may take up to 90 seconds.

10. If you can't connect, tap **Get Support**, **Watch the demo videos**, or **Try Again**.

Connecting



21%

Activating your device. You're almost there!



! Connection Failed

We had some trouble connecting. Try one of these options.



[Get support](#)



[Watch the demo videos](#)

Try Again

11. You've completed setup! Give your air purifier a unique name, or simply use the default name.

**NOTE:**

- Tap  to change the air purifier icon.
- You can change the name and icon at any time in "Device Settings". Tap , then tap **Device Settings**.



Connection Successful!

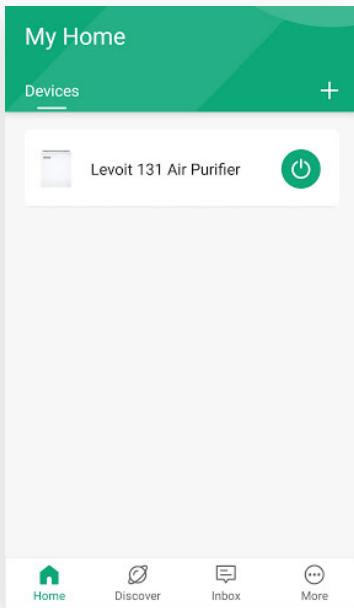
Give your device a name you'll remember,  
like "Living room air purifier"

Levoit 131 Air Purifier

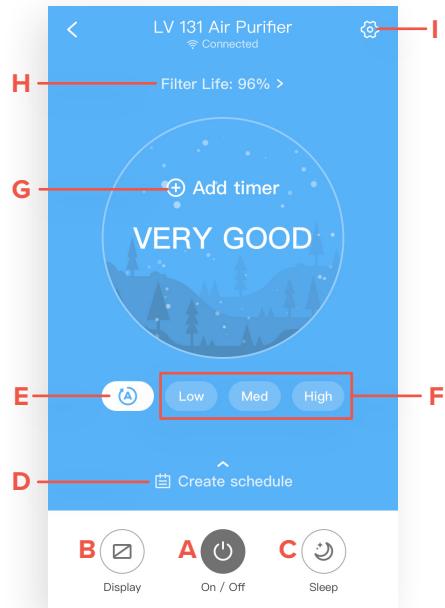


OK

## Using the App



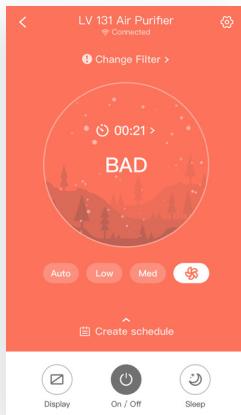
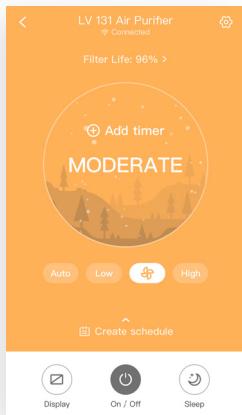
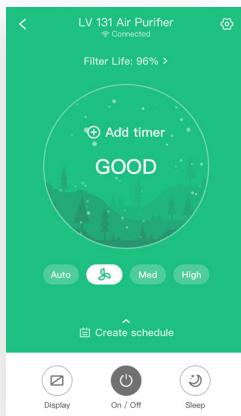
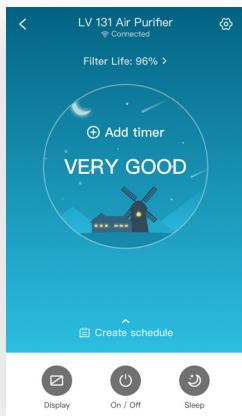
- From the “**My Home**” screen, tap on the air purifier name to view device options and details.
- You can also tap  to turn the air purifier on and off.



- A.** Tap  to turn the air purifier on or off.
- B.** Tap  to turn the air purifier's display on or off.
- C.** Tap  to turn Sleep Mode on or off (see page 9).
- D.** Tap **Create schedule** to create or cancel a schedule (see page 19).
- E.** Tap  to turn Auto Mode on or off (see page 9).
- F.** Tap **Low**, **Med**, or **High** to select the fan speed.
- G.** Tap  **Add timer** to set or cancel a timer (see page 18).
- H.** Tap **Filter Life** to see filter options and details (see page 20).
- I.** Tap  to see **Device Settings** (see page 21).

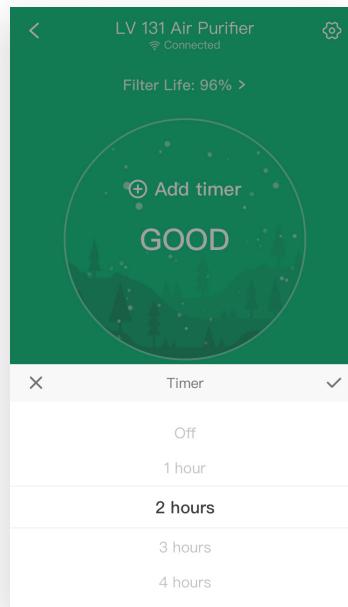
## Air Quality Indicator

The color of the main screen will change according to the air quality, and when in Sleep Mode.



## Timers

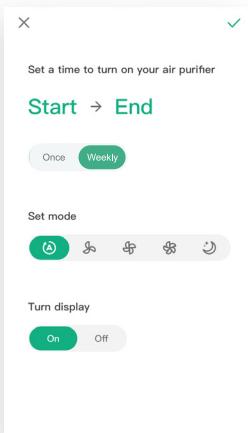
1. Tap **+** Add timer.



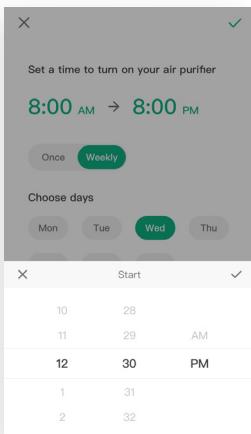
2. Select a number of hours for the timer to run. Tap **✓** to save.
3. To cancel a timer, scroll to the top and select **Off**.

## Schedules

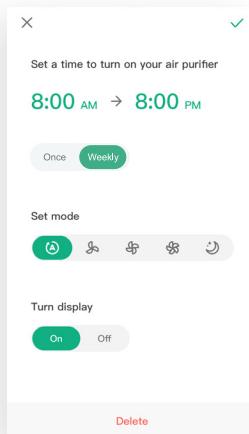
1. Tap **Create schedule**. Then, tap **Start** to set a start time, and tap **End** to set an end time.



2. Set a time for the schedule to start or end. Tap ✓ when you are done.



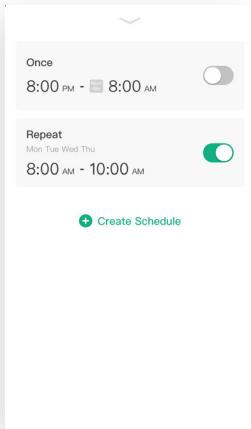
3. Optionally, choose if you want the schedule to repeat, the mode (see chart), and whether to have the display on or off.
4. Tap ✓ to save and close.



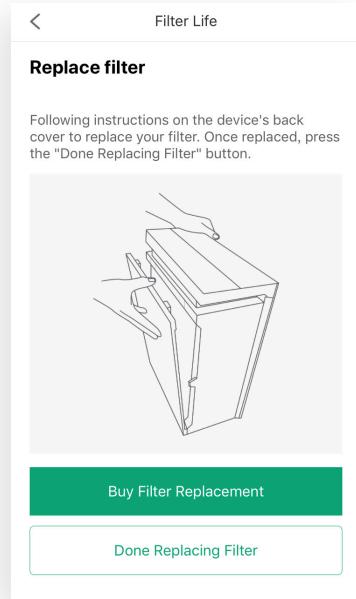
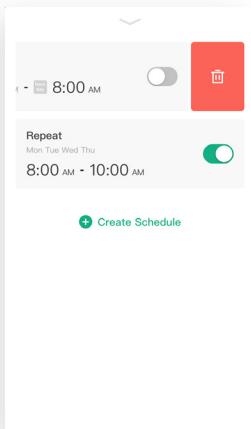
Mode Chart	
	Auto Mode (see page 9)
	Low Fan Speed
	Medium Fan Speed
	High Fan Speed
	Sleep Mode (see page 9)

## Filter Settings

5. Tap on any schedule to edit it.

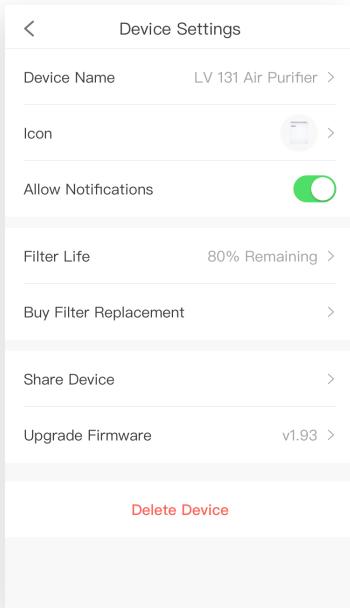


6. To delete a schedule, swipe left on the schedule and tap , or tap on a schedule and then tap **Delete** at the bottom of the screen.



- If you are ready to buy a filter, tap **Buy Filter Replacement** to see buying options.
- Tap **Done Replacing Filter** after you've replaced your filter (see page 27).

## Device Settings



- To change any setting, tap on any of the text, icons, or > symbols on the right side of the screen. For example, tap the air purifier name to change the name.

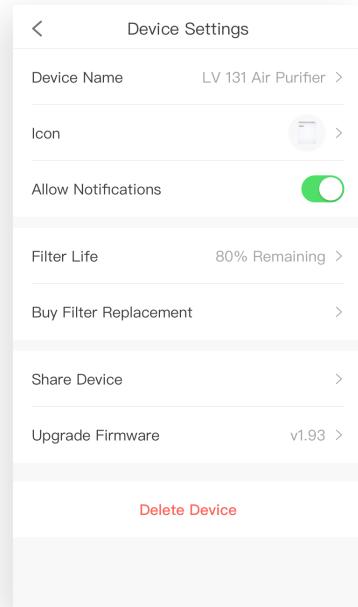
## Share Devices

You can allow someone else to control your air purifier (such as family, friends, roommates, or anyone you choose).

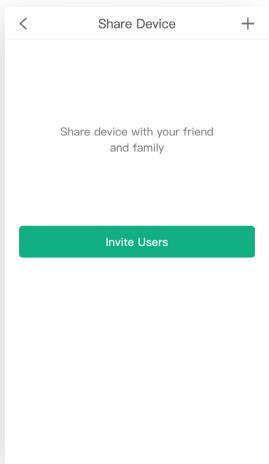
**NOTE:**

- *People who you share your air purifier with cannot edit or delete any of your device settings.*

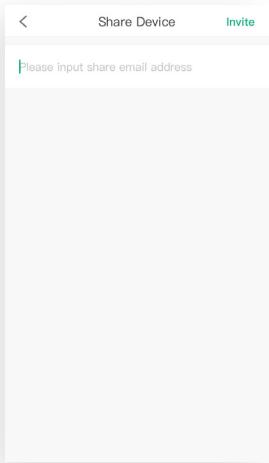
1. Tap **Share Device**.



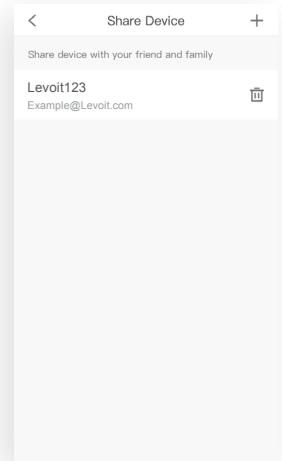
2. Tap **Invite Users**, or tap the + icon in the upper right corner.



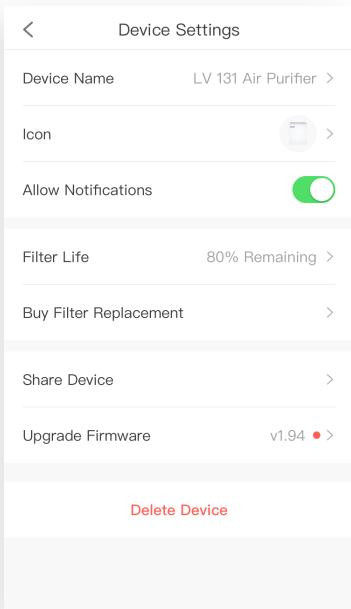
3. Type in the email of the user you want to share your air purifier with. The user must also have a VeSync account. Tap **Invite** in the upper right corner.



4. Tap  to remove people who you have shared your air purifier with. These people will no longer be able to control your purifier.



## Firmware Updates



- To keep your air purifier up to date with the latest improvements and fixes, you should always update the firmware when updates are available.
- The red dot (shown) lets you know that there is a new firmware version available.

## Deleting Your Air Purifier

You can delete your air purifier from the VeSync app from “**Device Settings**” (see page 21). Tap **Delete Device**. This option is located at the bottom of the screen.

You can also delete your air purifier from the “**My Home**” screen in the VeSync app.

**iOS™:** Swipe left on the air purifier’s name to delete.

**Android™:** Press and hold for 2 seconds on the air purifier’s name to delete.

## Resetting Your Air Purifier

Resetting your air purifier can help you troubleshoot any issues you may have, including if your air purifier has gone offline.

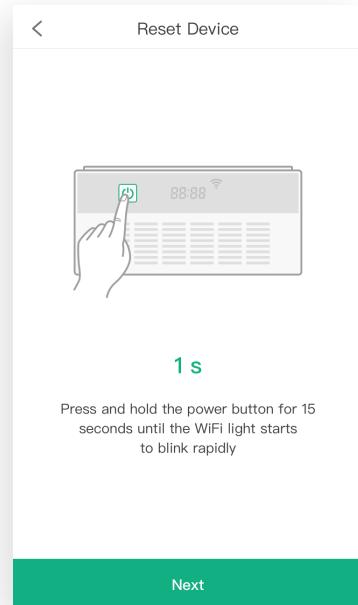
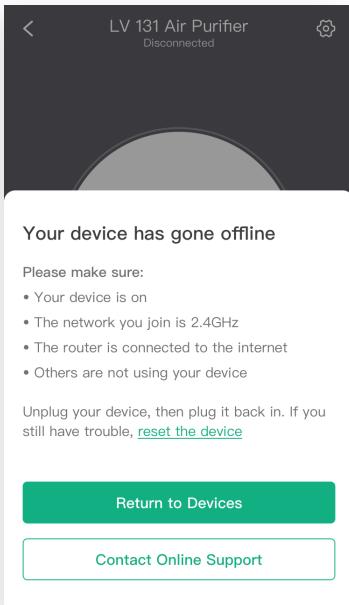
**NOTE:**

- *Hard resetting the purifier will erase all of your custom settings and restore the default settings.*

1. Delete your air purifier from the VeSync app.

2. Press and hold the power button for 15 seconds or longer.

- After 5 seconds, the WiFi indicator light will blink slowly (1 time per second). The air purifier will beep once.
- After 15 seconds, the WiFi indicator light will blink quickly (4 times per second). The air purifier will beep again. This will reset the air purifier to factory default settings.



# KEEPING THINGS CLEAN

## Cleaning the Air Purifier

Wipe the outside of the air purifier with a dry cloth. Do not clean with water or any other liquid, to avoid risk of electric shock.

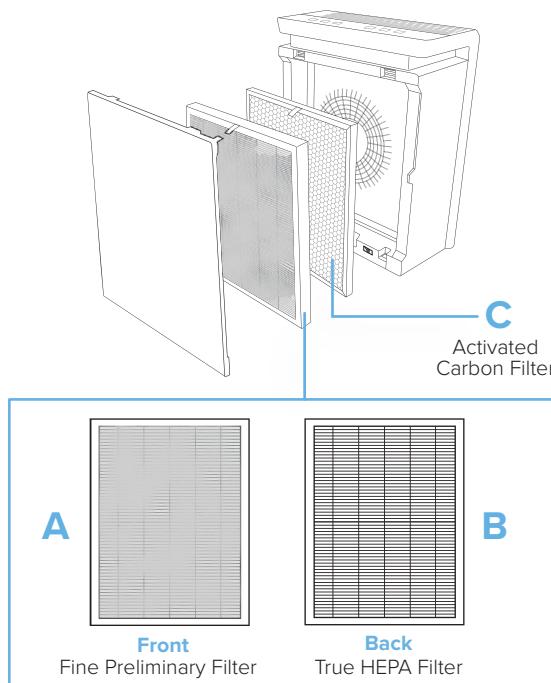
## Check Filter Indicator

The Check Filter Indicator will light up as a reminder to check the air filters. The indicator will turn on automatically. You may not need to change your filters yet, but you need to check them when the indicator light turns on.

Reset the Check Filter Indicator by pressing the black reset button inside the vent on the side of the air purifier (see page 28).

## Cleaning the Air Filters

- A.** The Fine Preliminary Filter should be cleaned once a month to increase efficiency and extend the life of your filter. Clean the Fine Preliminary Filter using a brush or small vacuum hose to remove hair, dust, and large particles.
- B.** **Do not** clean the True HEPA Filter. Fine dust or bacteria may be released back into the air if cleaning is attempted. **Only** clean the Fine Preliminary Filter.
- C.** The Activated Carbon Filter does not require cleaning.



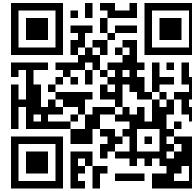
## When Should I Replace the Air Filters?

The air filters should be replaced every 5–7 months. You may need to replace your filters sooner or later depending on how often you use your air purifier. Using your air purifier in an environment with relatively high pollution may mean you will need to change the filters more often (even if the Check Filter Indicator is off).

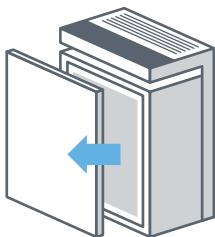
### Watch out for the signs of expired filters:

- Increased noise when the air purifier is on
- Decreased airflow
- Unusual odors
- Visibly clogged filters

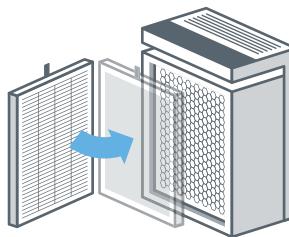
**NOTE:** To avoid shortening the life of your air purifier, only use genuine Levoit filters. To purchase more filters for your air purifier, scan the QR code or go to [levoit.com](https://levoit.com) for more information.



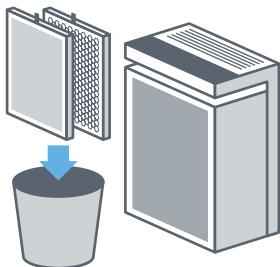
## Replacing the Air Filters



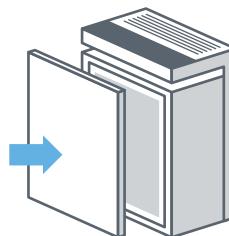
1. Unplug the air purifier and remove the back cover.



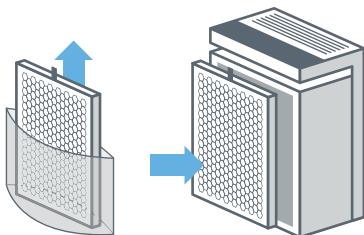
4. Install the True HEPA Combination Filter into the housing. Make sure the pull tabs are facing out.



2. Remove the old air filters and properly dispose of them.



5. Replace the back cover. The air purifier will not power on unless the back cover is replaced correctly.



3. Unwrap the new air filters. Place the Activated Carbon Filter inside the housing first. Make sure the pull tabs are facing out.



6. Press the Filter Indicator Reset Button inside the vent (see page 28).

## Resetting the Check Filter Indicator

Reset the Check Filter Indicator after changing the air filters.

1. Plug in the air purifier and turn it on.
2. Locate the button vent on the side of the air purifier. *[Figure 3.1]*

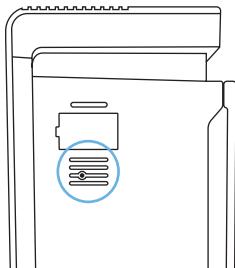


Figure 3.1

3. Use a pen, pencil, or small object to press the black Filter Indicator Reset Button inside the vent. Press and hold for 10 seconds. *[Figure 3.2]*
4. The Check Filter Indicator will turn off, indicating that the reset is complete.

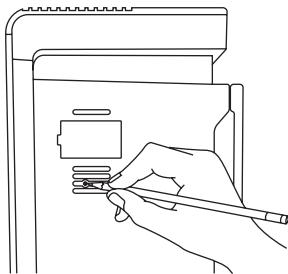


Figure 3.2

## Cleaning the Dust Sensor Lens

1. Turn off and unplug the air purifier.
2. Open the dust sensor cover. *[Figure 4.1]*

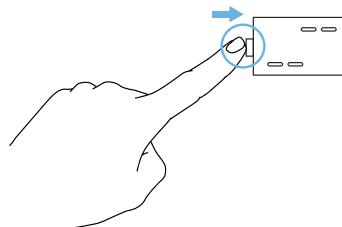


Figure 4.1

3. Use a cotton swab, dipped in water, to clean the dust sensor lens. *[Figure 4.2]*
4. Wipe the lens dry with a dry cotton swab.

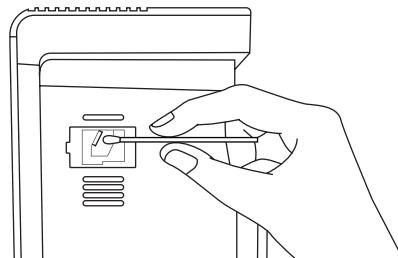


Figure 4.2

**NOTE: Do not** remove the foam piece attached to the dust sensor cover unless instructed by **Customer Support**. *[Figure 4.3]*

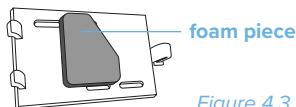


Figure 4.3

# TROUBLESHOOTING

Problem	Possible Solution
<p><b>Air purifier will not turn on or respond to button controls.</b></p>	<p>Plug in the air purifier.</p>
	<p>Check to see if the power cord is damaged. If so, stop using the air purifier and contact <b>Customer Support</b> (see page 33).</p>
	<p>Properly place the back cover on the air purifier, so that the safety switch is activated (see page 8).</p>
	<p>Plug the air purifier into a different outlet.</p>
	<p>Air purifier is malfunctioning. Contact <b>Customer Support</b> (see page 33).</p>
<p><b>The air quality indicator always stays red, and the air purifier is running on high speed.</b></p>	<p>Clean the dust sensor lens (see page 28).</p>
<p><b>The air quality indicator always stays blue, even though air quality is poor.</b></p>	
<p><b>Air purifier makes an unusual noise while the fan is on.</b></p>	<p>Make sure the air filters are removed from their packaging and properly in place (see page 8).</p>
	<p>Replace the air filters (see page 27).</p>
	<p>The air purifier may be damaged, or a foreign object may be inside. Stop using the air purifier and contact <b>Customer Support</b> (see page 33). <b>Do not</b> open the air purifier.</p>

## TROUBLESHOOTING (cont.)

Problem	Possible Solution
<b>Airflow is significantly reduced.</b>	Make sure the filters are removed from their packaging.
	Press  to increase the fan speed.
	Make sure there is clearance of at least 15 in (38 cm) on all sides of the air purifier.
	Replace the air filters (see page 27).
<b>Poor air purification quality.</b>	Make sure no objects are blocking the top or sides of the air purifier (the inlet or outlet).
	Make sure the air filters are removed from their packaging and properly in place (see page 27).
	Close doors and windows while running the air purifier.
	Make sure the room is smaller than 300 ft <sup>2</sup> (8 m <sup>2</sup> ). The air purifier may not be effective in larger rooms.
	Clean the dust sensor lens (see page 28).
	Replace the air filters (see page 27).
<b>Check Filter Indicator is still illuminated after replacing the air filter.</b>	Reset the Check Filter Indicator (see page 28).
<b>Air purifier randomly turns off.</b>	Air purifier is malfunctioning. Stop using the air purifier and contact <b>Customer Support</b> (see page 33).

If your problem is not listed, please contact **Customer Support** (see page 33).

# VESYNC APP TROUBLESHOOTING

## Why can't I connect my air purifier to my WiFi network?

- During the setup process, you must be on a secure 2.4GHz WiFi network.
- Make sure the WiFi password you entered is correct.

## How do I change my WiFi network to a 2.4GHz WiFi network?

- Most dual-band routers support both 2.4G and 5G networks. Select the WiFi name that does not end in “\_5G”.
- If your phone is attempting to connect to the 5G network, try “forgetting” or temporarily disabling the 5G network.
- If you are unsure, or if the 2.4G and 5G networks do not have separate names, please contact your internet service provider.

## I already have another smart appliance connected to the VeSync app, but my smart air purifier won't connect.

- Close and relaunch the VeSync app.
- Reset the air purifier by pressing and holding the power button for 15 seconds. The WiFi indicator will rapidly blink 10 times and turn off.

## My air purifier is offline.

1. Make sure your router is connected to the internet, and your phone's network connection is working properly.
2. Delete the offline air purifier from the VeSync app. Swipe left (iOS) or tap and hold (Android), and tap **Delete**.
3. Reset the air purifier by pressing and holding the power button for more than 15 seconds. The WiFi indicator will rapidly blink 10 times and turn off.
4. Reconfigure your air purifier with the VeSync app.

**NOTE:** Power outages, internet outages, or changing WiFi routers may cause your air purifier to go offline.

If your problem is not listed, please contact **Customer Support** (see page 33).

## FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.

## FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

# WARRANTY INFORMATION

<b>Product Name</b>	Smart True HEPA Air Purifier
<b>Model Number</b>	LV-PUR131S
<b>Default Warranty Period</b>	1 year
<i>For your own reference, we strongly recommend that you record your order number and date of purchase.</i>	
<b>Date of Purchase</b>	
<b>Order Number</b>	

## TERMS & POLICY

Levoit warrants all products to be of the highest quality in material, craftsmanship, and service, effective from the date of purchase to the end of the warranty period.

Levoit will replace any product found to be defective due to manufacturer flaws based on eligibility. Refunds are available within the first 30 days of purchase. Refunds are only available to the original purchaser of the product. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use in which the product is not intended for. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Levoit is not responsible in any way for any damages, losses, or inconveniences caused by equipment failure by user negligence, abuse, or use noncompliant with the user manual or any additional safety, use, or warnings included in the product packaging and manual.

### This warranty does not apply to the following:

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

Levoit and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

**ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.**

### Additional 1-Year Warranty

You can extend your 1-year warranty by an additional year. Log onto [www.levoit.com/warranty](http://www.levoit.com/warranty) and enter your order number (for example, from Amazon or Houzz) to register your new product for the extended warranty.

If you are unable to provide the order number for your product, please type a short note in the order number field along with the date you received your product.

### Defective Products & Returns

If your product proves defective within the specified warranty period, please contact Customer Support via [support@levoit.com](mailto:support@levoit.com) with your order number. **DO NOT** dispose of your product before contacting us. Once Customer Support has approved your request, please return the unit with a copy of the invoice or your order number.

# CUSTOMER SUPPORT

If you encounter any issues or have any questions regarding your new product, feel free to contact our helpful Customer Support Team. Your satisfaction is our goal!

### Arovast Corporation

1202 N. Miller St., Suite A  
Anaheim, CA 92806

**Email:** [support@levoit.com](mailto:support@levoit.com)

**Toll-Free:** (888) 726-8520

### Support Hours

Mon–Fri, 9:00 am–5:00 pm PST/PDT

*\*Please have your order invoice and order number ready before contacting Customer Support.*

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