



Artdeco Home

Warranty Information

Thank you for your purchase of Artdeco Home Furniture product.

Artdeco Home offers the following limited warranty:

COVERAGE

All parts and products are warranted for 6 months except parts and products for commercial, contract, rental trade, institutional, or any other non-residential purposes; parts and products that have not been maintained in accordance with the care recommendations provided by Artdeco Home and the retailer from whom the product was purchased; parts and products damaged resulting from Buyers improper assembly; or parts and products that are damaged or defective due to normal wear and tear. All upholstery products are warranted for 6 months. All-natural wood products, metal, and stone products are covered by this warranty for 6 months.

This warranty is made solely by the retailer. Any claims by the original consumer purchaser (Buyer) for coverage under this warranty shall go through the Retailer who sold the specific piece of merchandise. It is the Retailer's responsibility to contact Artdeco Home with any claims by a Buyer.

UPHOLSTERY AND FABRIC WARRANTY

Artdeco Home warrants all our upholstery and fabrics against seam slippage, fraying, and dye transfers for 6 months from the date of purchase. Artdeco Home will, at its discretion, repair or replace any piece of furniture that is found to be defective in material or workmanship. This warranty does not cover stains, tears, flattening of nap, pilling, fading, stretching, cuts, rips, discoloration, sagging and is not valid when heavy soiling or abuse is evident.

WOOD, METAL, GLASS, AND STONE PRODUCT WARRANTY

A 6 Months Limited Warranty applies to all frames used in sofa, couches, love seats, upholstered chairs, ottomans, sectionals, sleepers. Artdeco Home warrants to the original purchaser that for 6 months from the date of purchase. Artdeco Home will, at its discretion, repair or replace any piece of furniture that is found to be defective in material or workmanship.

WARRANTY SERVICE PROCEDURE

The Retailer's original purchase information is needed in order for Artdeco Home to verify eligibility to file a claim. Once Retailer's information has been validated, this automatically opens a claim for warranted product or part. Next, the Retailer must provide the following requirements for their claim: 1) One photo of the entire product, 2) Two to Three Photos of the Claim/Defective Area(s), at different angles. The Retailer, in turn, will work with Artdeco Home to determine whether the product or part is covered by the warranty provided herein, with Artdeco Home having the sole discretion to determine whether the product or part is actually covered by the warranty.

EXCLUSIONS

Proper care and use are essential to preserving your rights under this warranty. This warranty is void and/or does not apply for any of the following reasons:

- Improper assembly, maintenance or use;
- The product is damaged by the use of detergents, abrasives or other harsh cleaning agents;
- The product exhibits excessive soiling, improper cleaning, abuse, or where the fabric or material has had some form of chemical applied;
- The damage results from negligence, abuse, normal wear and tear, accidents including burns, cuts, scratches, tears, scuffs, watermarks, indentions or pet damage.
- Any product modifications by Retailer, Buyer, or anyone other than Artdeco Home authorized by Artdeco Home;
- The product is a floor sample or was designated "As Is" at the time of sale;
- Partial refund or discount was provided to keep merchandise;
- Dissatisfaction due to Buyer's remorse;
- Normal wear and tear;
- Damage sustained during transportation;
- If any repair or tempering occurs by the Buyer, Retailer or any third parties;
- Damage sustained during assembly or maintenance;
- Damage sustained by accident or abuse;
- The product use is for commercial, contract, rental, institutional, industrial or other non-residential uses. This warranty only covers residential uses.
- Transportation, packaging, delivery and/or freight costs are not covered by this warranty. Artdeco Home, at its own discretion, may or may not elect to pay for such costs.

This warranty applies to furniture utilized under normal household use and conditions, by the original purchaser, and maintained in accordance with Artdeco Home and Retailer's care instructions are contrary to Artdeco Home's care instructions, Artdeco Home's care instructions shall prevail and, if violated, will nullify this warranty. Any abuse or neglect will void this warranty.

The warranties set forth in this Limited Warranty are exclusive and in lieu of all others, oral or written, expressed or implied. No one, including but not limited to Artdeco Home

employees or agents, is authorized to assume for Artdeco Home any additional liability or responsibility in connection with Artdeco Home's products except and described above.

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