

SPA Series Common Troubleshooting:

NO.	Problems	Causes	Solutions
1	Window does not display after connecting the power and turning on the power switch.	1) The power plug is not properly connected or the power line is not powered. 2) The fuse is blown.	1) Plug in the power cord properly and ensure that the power supply voltage matches the product's power voltage. 2) Replace the fuse with one of the same specification.
2	Display window shows E4	The water in the device is run out or the water level is too low.	1) Place the water tank so that it can supply water automatically, and then press the power button to resume work. 2) At this time the water supply tank almost runs out of water. Fill the water supply tank with water (pure water), then press the power button to resume work.
3	Display window shows E3	Water level in the device is too high	Drain a moderate amount of water.
4	Thin mist	The water quality is poor.	1) Let the device pre-work for 3-5 minutes, so that the atomization system into the overclocking working state. 2) Because of the poor water quality, please use pure water.
5	Display window shows E1 or E2	The internal thermostat of the device is damaged.	Please contact us or a maintenance professional to handle.
6	Product makes beeping sound	Provide a video of the beeping sound	If the product beeps, please drain the water and refill the water (pure water) to try again, and it is better to record a video.