

Dual Motor Lift Massage Recliner

Assemble Manual

NOTE: This chair will come with 3 separate boxes, we ship them on the same day but the carrier may deliver them to your door on different days, please kindly wait for more 1-3 business days if you only receive one box.

Please make sure you get **1 x Box(A)** , **1 x Box(B)** and **1xBox(C)** before assembly.

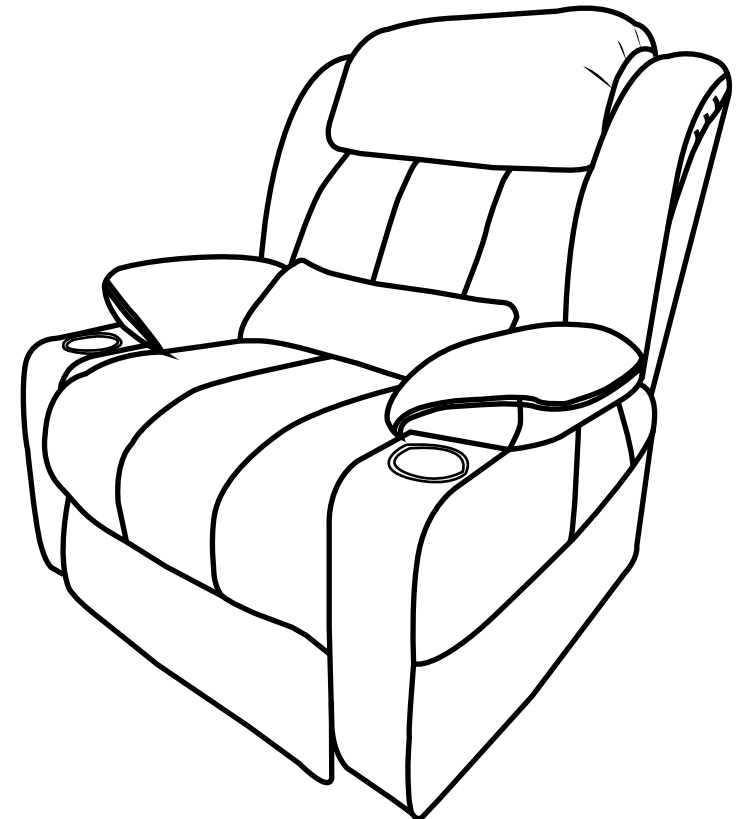
Box(A) : Chair Base, Accessories Box, Assembly Manual

Box(B) : Backrest, Lumbar Pillow

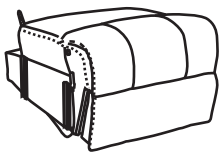
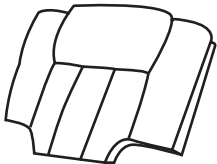
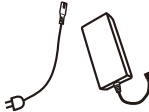
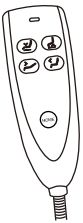
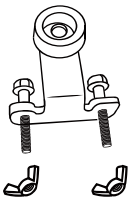
Box(C): Left Armrest, Right Armrest

For any query, please feel free to contact us with your order number, we'll offer you an ideal resolution within 24 hours.

Direct Email Address:
aftersale2020@outlook.com

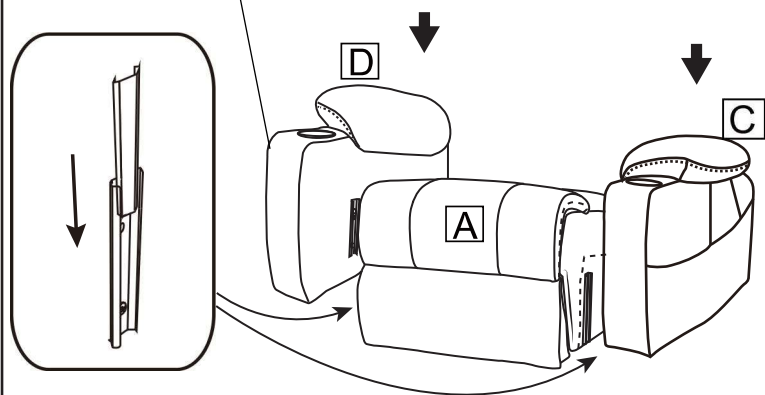


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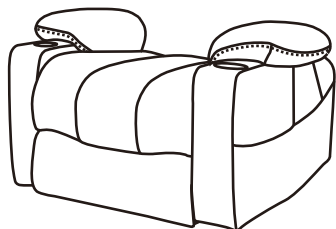
A	B	C	D	E	F	G	H	I	J	K
										
Chair Base	Chair Back	Left Armrest	Right Armrest	Power Cord	Massage Remote	Power Source	Lift Remote	2 IN 1 Line	Anti-fall bracket x2	Lumbar Pillow

STEP 1

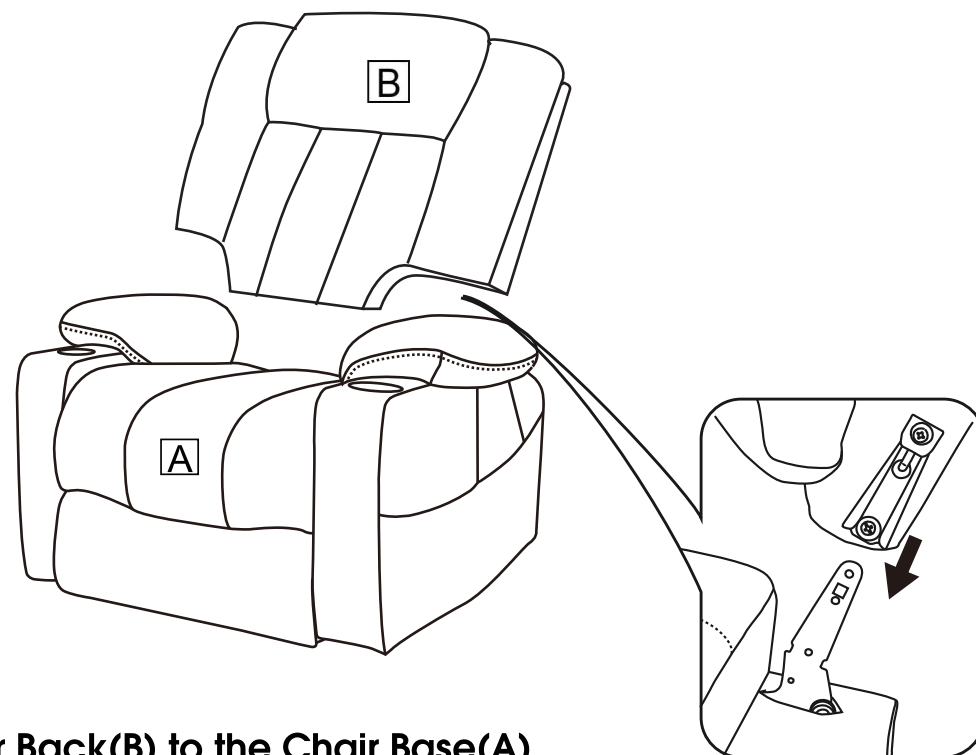
with the USB/Type-C Charging Port



Insert Left Armrest(C) & Right Armrest(D) to the chair base, make sure the slots on the armrests fully assembled to the bottom part.



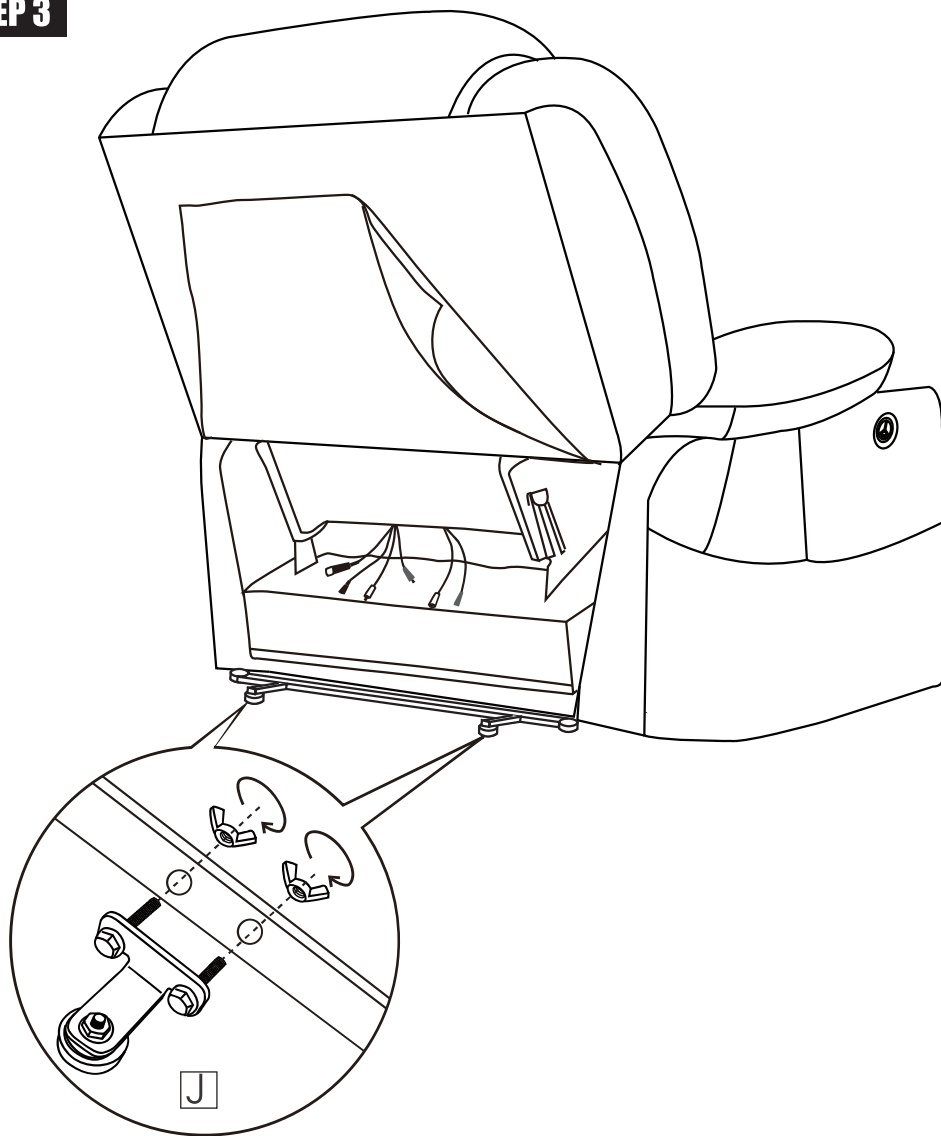
STEP 2



Insert Chair Back(B) to the Chair Base(A), make sure the slots on the back fully assembled to the bottom part.

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STEP 3



Find a small bag in the accessories box. Take out **Anti-fall Brackets*2 (J)** from the small bag. Assemble the two Anti-fall Brackets as shown on the bottom of mechanism to avoid toppling and falling.

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STEP 4

NOTE:

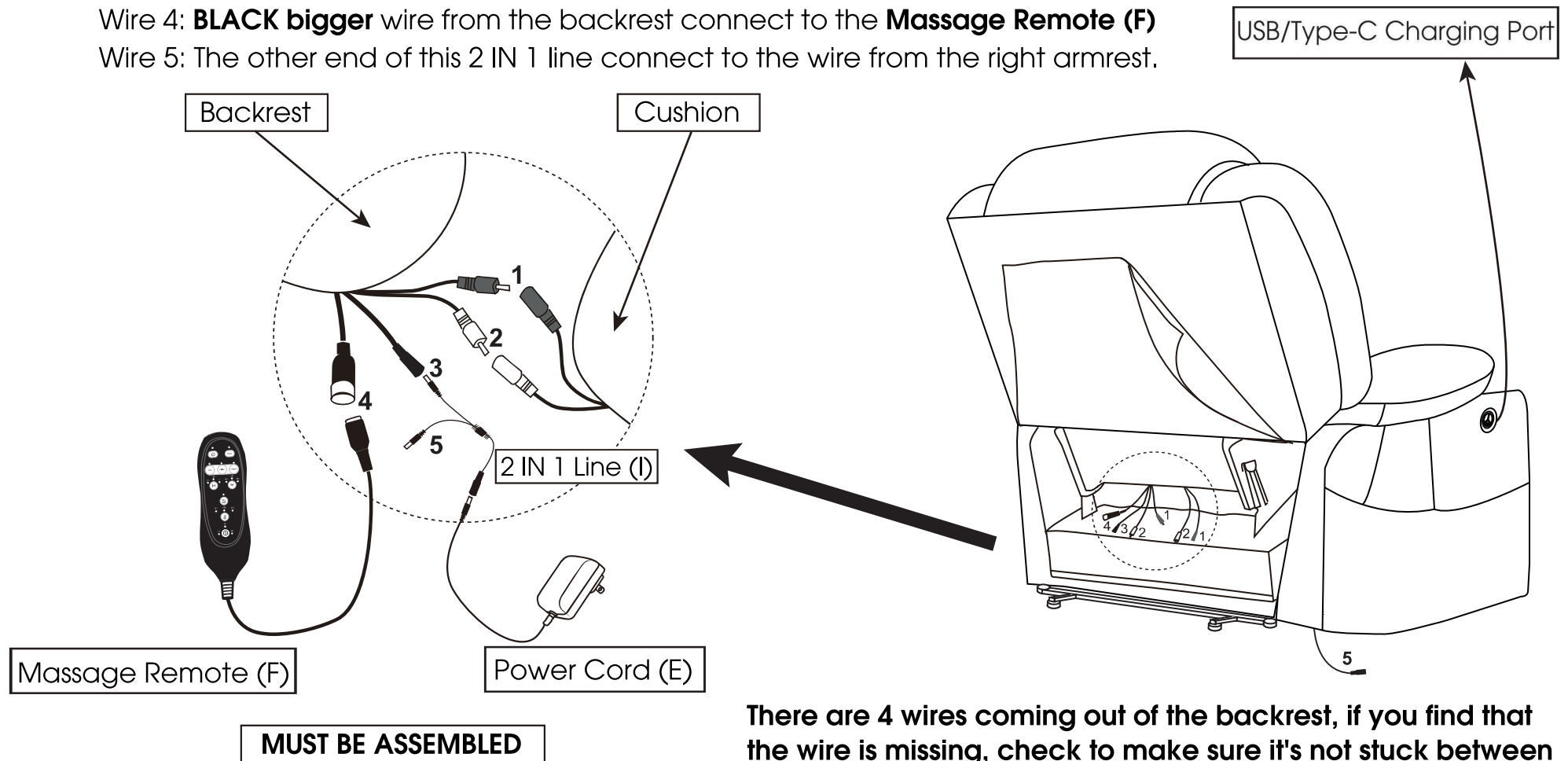
Wire 1: **RED** wire from the backrest connect to the **RED** wire from the base.

Wire 2: **WHITE** wire from the backrest connect to the **WHITE** wire from the base.

Wire 3: **BLACK smaller** wire from the backrest connect to the **2 IN 1 line (I)**.

Wire 4: **BLACK bigger** wire from the backrest connect to the **Massage Remote (F)**

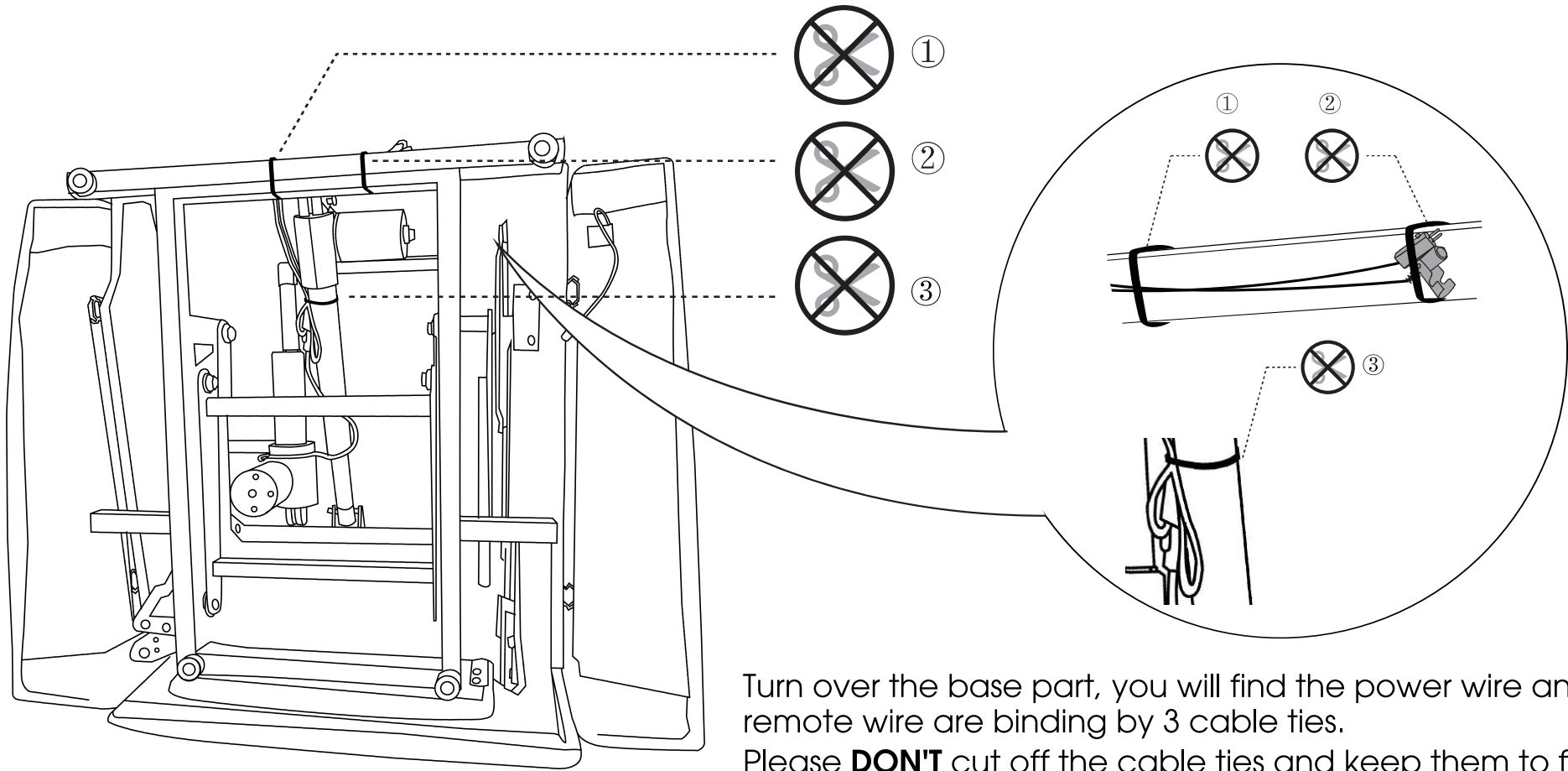
Wire 5: The other end of this 2 IN 1 line connect to the wire from the right armrest.



There are 4 wires coming out of the backrest, if you find that the wire is missing, check to make sure it's not stuck between the backrest and the base before you make the connection.

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STEP 5



Turn over the base part, you will find the power wire and remote wire are binding by 3 cable ties. Please **DON'T** cut off the cable ties and keep them to fix position.

NOTE*: When using the chair daily, make sure to regularly organize the connecting wires to avoid them being pressed or pulled apart during use.

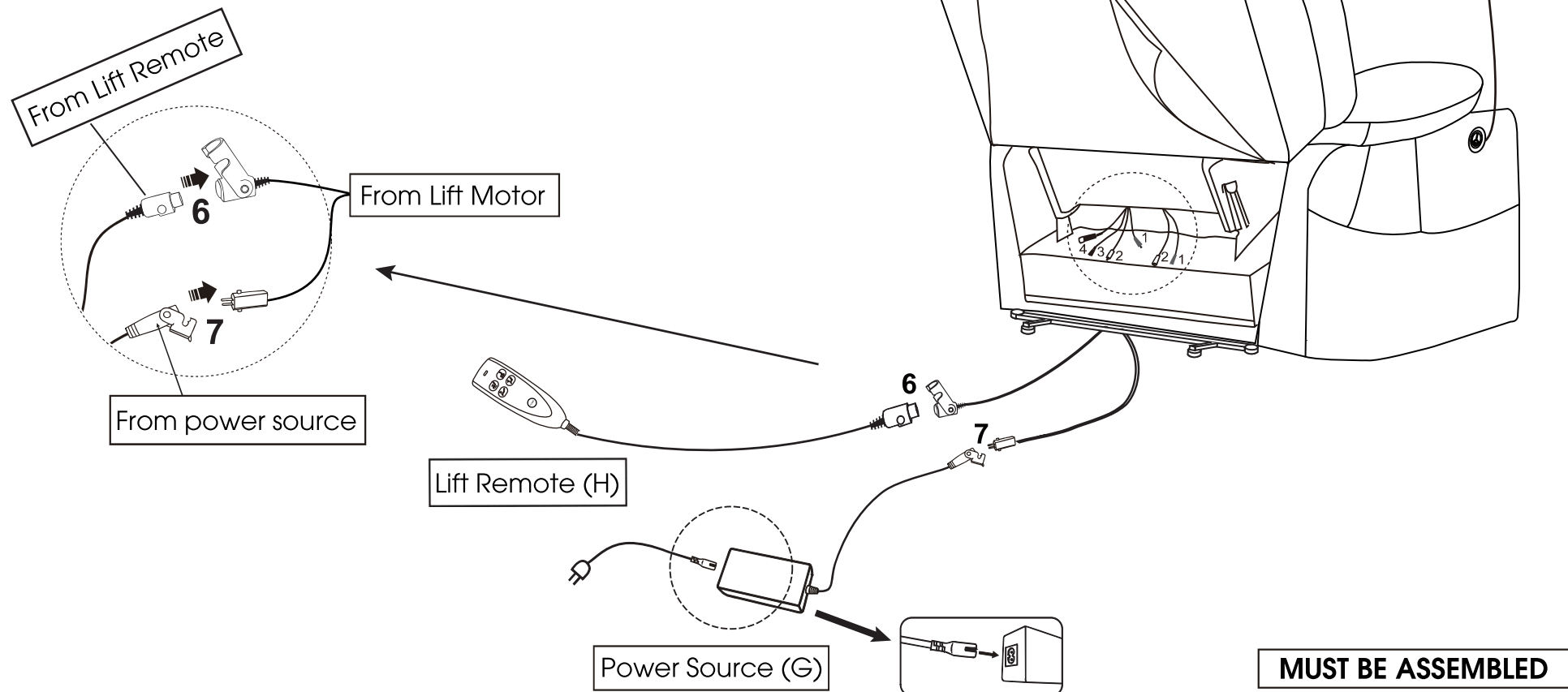
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STEP 6

Wire 6: The wire from lift motor connect to the **Lift Remote (H)**.

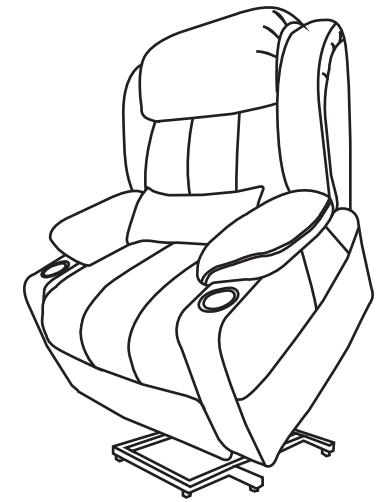
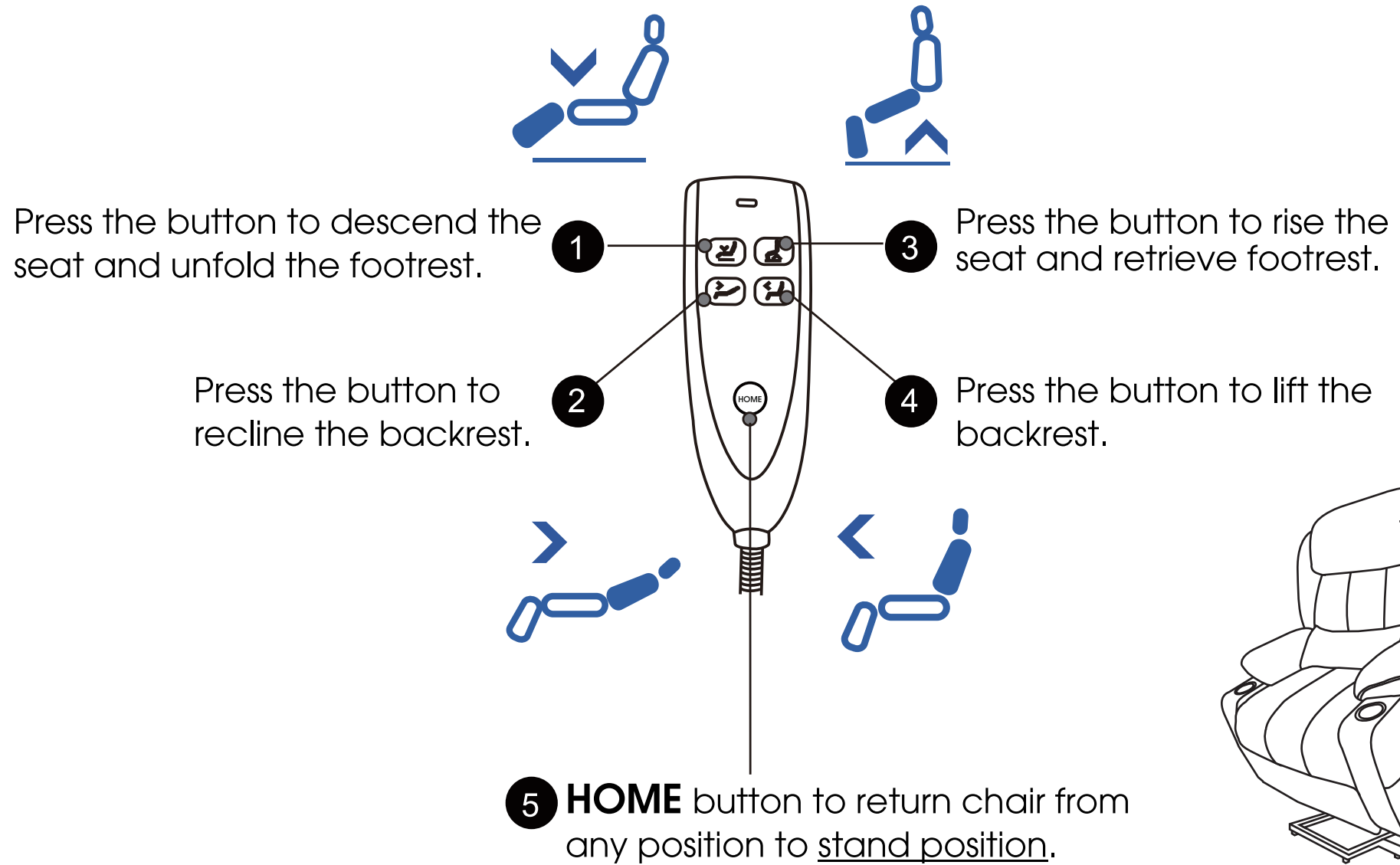
Wire 7: The wire from lift motor with 2 pins connect to the **Power Source (G)**.

NOTE: Plug power cord and power source into outlet, then you can use all function.



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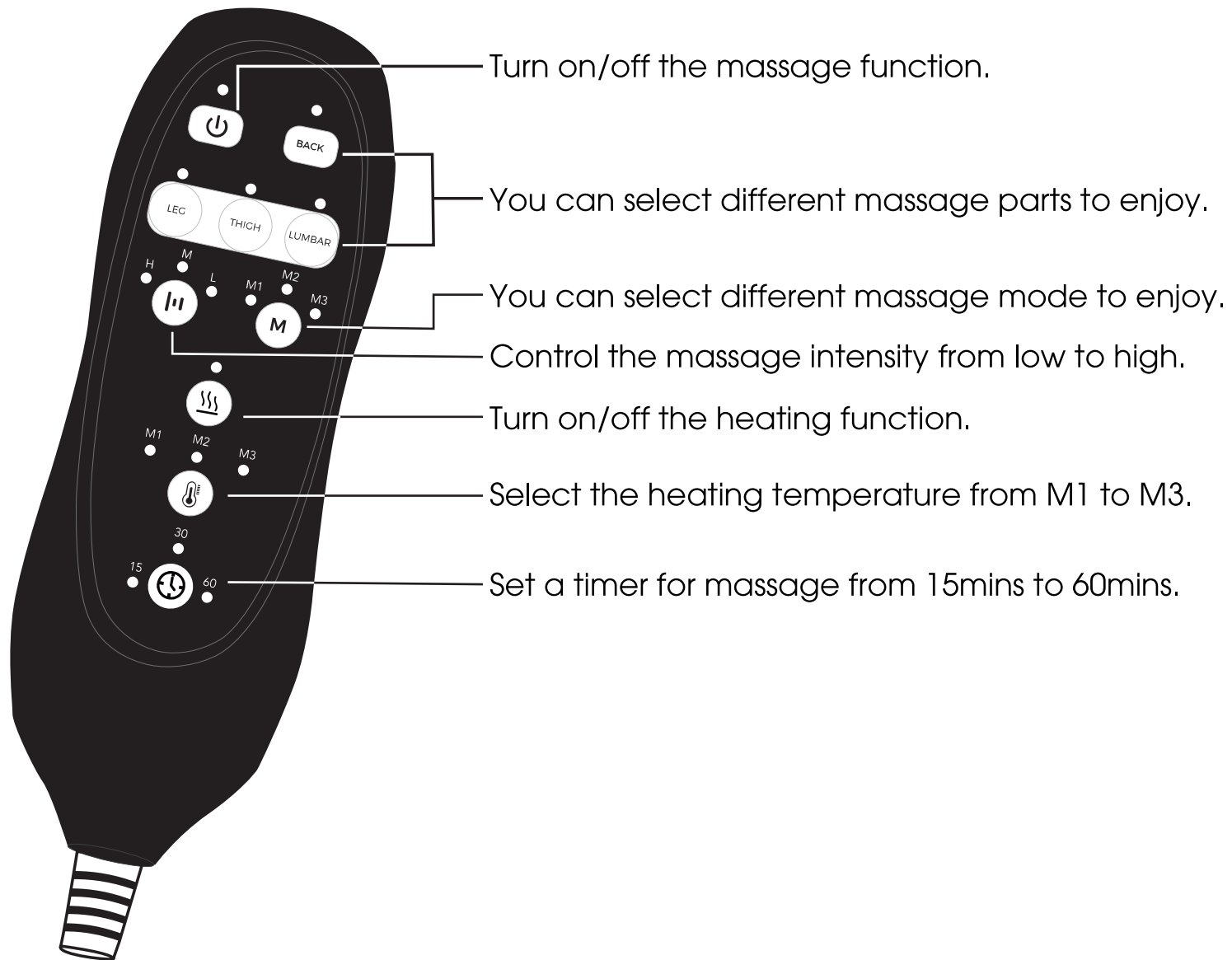
How to use the Lift remote control?



Stand position

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How to use the Massage remote control?

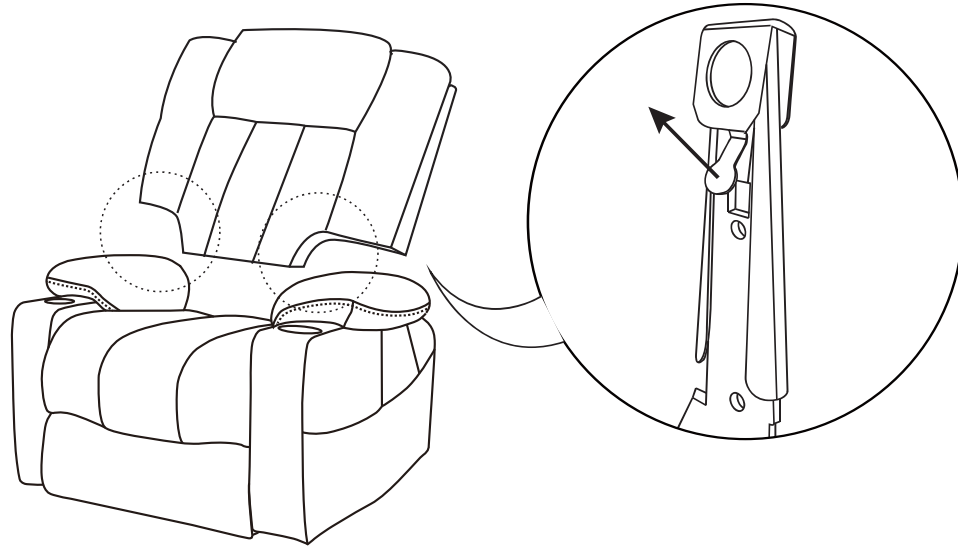


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How to disassemble the chair?

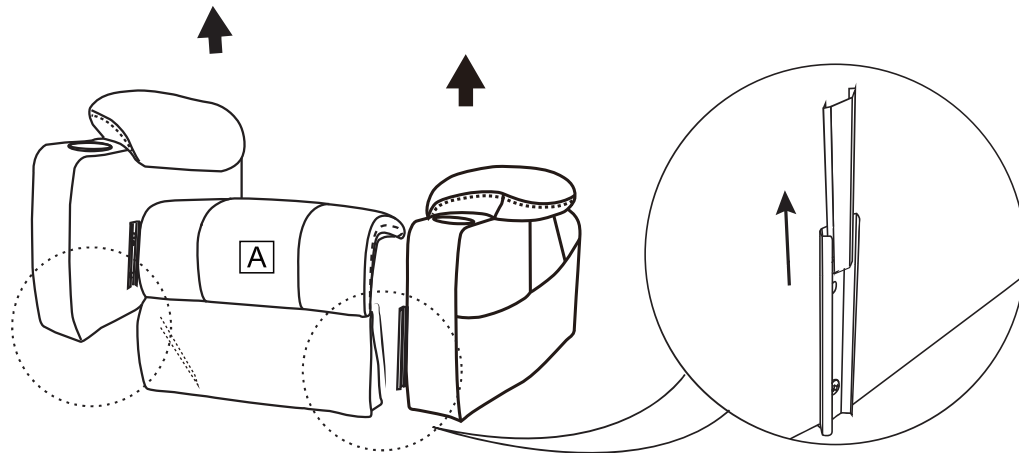
Please note that you need to take apart the backrest from base before removing the arms.

1. Pull up the buckles firstly while take the backrest out from the base.



2. Then pull out the arms from the base.

Note: Please grab both of the armrest with hands and then pull the armrest up vertically at the same time.



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FAQ:

Q1: Missing parts when received.

A: Please check if you have already received all three boxes we shipped to you. Sometimes, the boxes may not arrive on the same day, so we kindly ask you to wait an additional 2-3 days. If you still haven't received all three boxes after this time, please contact us for further assistance.

If you have received all three boxes but are still missing parts, please let us know the specific name of the missing part(s) according to the first page of the instructions. We will send the replacement(s) to you ASAP.

Q2: Some parts damaged when arrived.

A: Please send us clear photos of the damaged parts as attachments, we will check and offer you the best solution soon.

Q3: The massage function does not work.

A: Please check if all the wires are connected correctly. If you have confirmed that all the wires are properly connected, please try re-plugging them to ensure there are no issues with poor contact.

If the massage function still does not work after re-plugging all the wires, please check the following two parts:

1. Indicator Lights on the Remote Control: Are the indicator lights on the massage remote control working? "YES" or "NO"

2. USB/Type-C Port: Are the USB/Type-C port charging properly? "YES" or "NO"

After confirming the answers to these two questions, please contact us by email with your responses. We will then provide you with a solution to resolve the issue.

Q4: The Heat function does not work or can't feel.

A: Please start by checking all the wire connections as mentioned in **Question 3**. If the remote is working well, please note that you may need to wait 5-10 minutes after pressing the "HEAT" button for the heating function to activate. The heating function is designed to work only at the lumbar position, and the heat temperature is intentionally mild rather than very hot.

Q5: The chair can not lift and recline.

A: Please try re-plugging all the wires connected to the motor to ensure they are properly connected.

If the chair still does not lift or recline after you've re-plugged all the wires, please check if the indicator lights on the power source (Part G) are on. Then, contact us by email with this information, and we will provide you with a solution to resolve the issue.