Limited Warranty Information

Thank you for choosing a product! We strive to bring the best home and garden decor products for our customer from across the world. Our exclusive designs and systematic approach to make your home a wonderland for you! In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- ## Water Damage

  products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage and is considered negligence and will, therefore not be covered under this warranty. The use of “hard water” and/or caustic cleaners can affect the paint or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility

- ## Paint & Color (Retention and/or Loss)

  The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed to protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.

- ## Not Covered Under Warranty

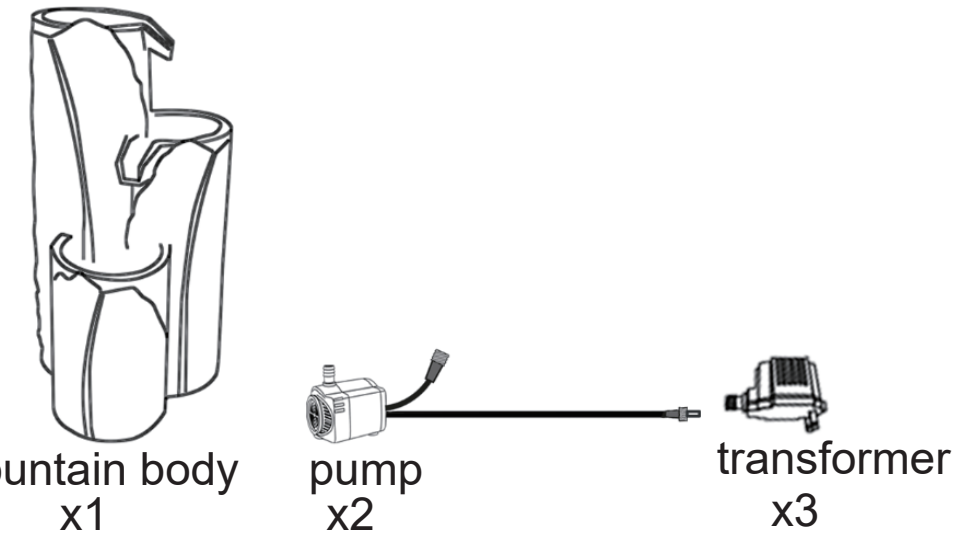
  The limited warranty will NOT cover cases of damages due to
  1. Inadequate care and/or neglect
  2. Environmental and/or natural elements
  3. Immersion in water, unless specified
  4. Improper Installation/Storage and/or Maintenance

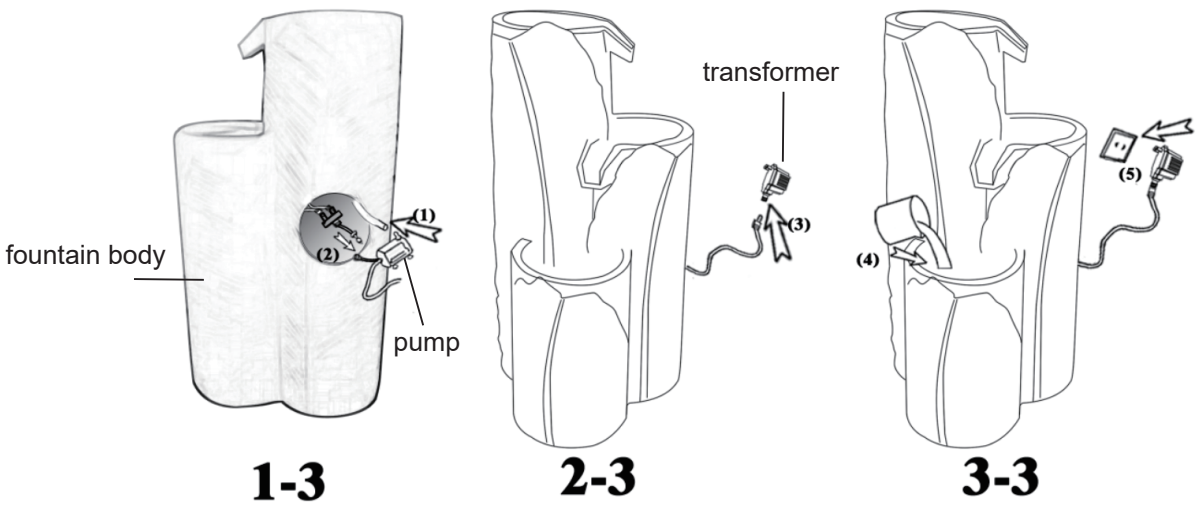
This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred.This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc…. which affects the paint and/or parts. This warranty also does not cover any additional charges or - installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim.

Owner’s Manual



INSTALLATION & ASSEMBLY





IMPORTANT:Please ensure no water is near the plugs and always keep the power sources in a dry place.

When first used, there might be air in the pump. It may take several minutes for the air to be completely expelled and water begins to flow properly. Don't forget to add water regularly as water will evaporate over time.

TROUBLESHOOTING

- Ensure that the pump is fully submerged and add water to the basin if necessary.
- Check to make sure the power outlet is working; if in doubt about electrical connections, consult a certified electrician.
- Check the pump and tubing for obstructions.
- Check the flow control on the body of the pump as it may need to be adjusted to achieve the desired flow rate.
- If water is not flowing within several moments of the fountain being plugged in, unplug the power supply for a few moments and plug it back in; the pump may have air bubbles in the filter which can prevent water from circulating properly.
- Clean with damp cloth. Do not use any chemicals to clean as they may ruin the finish.

WARNING

- Risk of electric shock – this pump is supplied with a grounding conductor and grounding type attachment plug. To reduce the risk of electric shock, be certain that it is connected only to a properly grounded, grounding type receptacle.
- To reduce the risk of electric shock, install only on a circuit protected by a ground fault circuit interrupter (GFCI).
- Do not let the pump run dry.
- Excessive weight or pressure on any of the fountain sections may cause it to fall.
- Keep pets,children or anyone from sitting, leaning or climbing on any of the fountain components.