



GIVING TREE

XinbaonaShenzhenTechnologyLtd.

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This warranty covers GIVING TREE Bathroom & Kitchen items on Wayfair.com

All warranty claims must provide proof of purchase (original order) from the original consumer purchase, and images or videos that can indicate that the product comes from the GT brand, and point out the problem.

30 Days Warranty based on Wayfair policy

According to Wayfair's official warranty, this 30-day warranty covers all returns within 30 days of delivery, including damaged or defective products, missing parts, or wrong items, and no other reason. The item(s) must be in their original, undamaged condition. Please follow Wayfair's official guidelines for returns or exchanges, or contact the WF team for assistance.

1-Year Manufacturer's Limited Warranty

For order(s) delivered over 30 days but less than one year, we would provide replacement parts for all defects and missing parts, and repair suggestions.

(For toilet and solid surface bathtub, this warranty period is extended to 2 years.)

You can contact us through the WF team or the manufacturer's contact information.

Labor charges and/or damages during installation, repair, and replacement, and any other ancillary costs are not included in this warranty.

Please allow 24-48 hours for processing your requirement. Once the replacement parts are shipped, the warranty is activated and the product cannot be returned for refund.

Any questions about purchasing, shipping installation, and using, also welcome to contact us as well. The after-sale issues mentioned in this warranty and local logistic problems could also apply HD team and your local HD store for help.

Thanks for your patience read here.