

Important Safety Instructions

WARNING: To avoid fire, shock and serious personal injury, follow these instructions.

1. Read your owner's manual and safety information before installing your new fan. Review the accompanying assembly diagrams.
2. Before servicing or cleaning unit, switch power off at service panel and lock service panel disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a warning device, such as a tag, to the service panel.
3. Be careful of the fan and blades when cleaning, painting, or working near the fan. Always turn off the power to the ceiling fan before servicing.
4. Do not insert anything into the fan blades while the fan is operating.
5. The appliance is not intended for use by young children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance.

Additional Safety Instructions

1. To avoid possible shock, be sure electricity is turned off at the fuse box before wiring, and do not operate fan without blades.
2. The ceiling fan must be grounded as a precaution against possible electrical shock. Electrical installation should be made or approved by a licensed electrician.
3. The fan base must be securely mounted and capable of reliably supporting at least 50 lbs (fan and accessories not to exceed 10kgs.). Consult a qualified electrician if in doubt.
4. The fan must be mounted with the fan blades at least 10 feet from the floor to prevent accidental contact with the ceiling fan.
5. Follow the recommended instructions for the proper method of wiring your ceiling fan. If you do not have adequate electrical knowledge or experience, have your fan installed by licensed electrician.
6. This fan is to be used in indoor dry or damp location only.

WARNING: This product is designed to use only those parts supplied with this product and/or accessories designated specifically for use with this product. Using parts and/or accessories not designated for use with this product could result in personal injury or property damage.

WARNING: To reduce the risk of personal injury, do not bend the blade bracket (flange or blade holder) when installing the brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.

ONE YEAR WARRANTY

If the fan motor or any other part fails at any time within one years of the original purchase, due to a defect in materials or workmanship, we will repair or replace, at our option, the defective part, free of charge.

Because of varying climate conditions, this warranty does not cover changes on the finish, including rusting, pitting, corroding, tarnishing or peeling. This includes coastal locations where salt air can cause corrosion.

This warranty is void and does not apply to damage from improper installation, neglect, accident, misuse, exposure to extremes of heat or humidity, or as the result of any modification to the original product.

A certain amount of wobble is normal and should not be considered a problem or a defect. Contact the Customer Service Team.

Energy Efficient Use of Ceiling Fans

Ceiling fan performance and energy savings rely heavily on the proper installation and use of the ceiling fan. Here are a few tips to ensure efficient product performance.

1. Choosing the Appropriate Mounting Location

Ceiling fans should be installed, or mounted, in the middle of the room and at least 10 feet from floor to the blade and 18 inches from wall to the blade.

2. Turn Off When Not in the Room

Ceiling fans cool people, not rooms. If the room is unoccupied, turn off the ceiling fan to save energy.

3. Using the Ceiling Fan Year Round

Summer Season: Use the ceiling fan in the clockwise direction. The airflow produced by the ceiling fan creates a wind-chill effect, making you feel cooler. Select a fan speed that provides a comfortable breeze, lower speeds consume less energy.

Winter Season: Reverse the motor and operate the ceiling fan at low speed in the counterclockwise direction. This produces a gentle updraft, which forces warm air near the ceiling down into the occupied space. Remember to adjust your thermostat when using your ceiling fan- additional energy and dollar savings could be realized with this simple step!

FAQS

Questions	Answer
Why the remote does not work?	Please check the batteries. If the remote not in use, please remove the batteries.
I have checked the batteries, but the remote still cannot control the fan?	<p>It may be the fan does not match with the remote, please follow these steps for matching code:</p> <ol style="list-style-type: none"> 1. Turn off the lights via wall light control. 2. Turn on the wall light control. 3. Long press the FAN OFF button on the remote within 3 seconds, and then the lights will flashes, which means the code matching is successful.
I've been using it for a while, why does the remote control suddenly stop working?	<p>The remote need to be re-paired with fan. Please follow these steps for clearing code:</p> <ol style="list-style-type: none"> 1. Long press the 2H button for 3 seconds and you will hear beep sound, which indicating the clearing code is successful. 2. And then repeat the matching code steps.
I received the package, but the remote is not included/the remote is damaged.	The remote is packed in the canopy or the box, please check the package. If the remote is damaged, please contact us, we will send the new remote to you ASAP.
Fan works but the light does not work.	Check line wire connections to fan and switch wire connections in the switch housings.
Lights work, but the fan does not work.	The fan only can be controlled by remote and APP, Note: Please do not use the fan dimmer switch, it will damage the fan.

Trouble Shooting

WARNING: For your own safety turn off power at fuse box or circuit breaker before trouble shooting your fan.

TROUBLE	Probable Cause	Suggested Remedy
FAN WILL NOT START	<ol style="list-style-type: none"> 1. Fuse or circuit breaker blown. 2. Loose power line connections to the fan, or loose switch wire connections in the switch housing. 3. Reversing switch in neutral Position. 4. Dead battery in remote control. 	<ol style="list-style-type: none"> 1. Check main and branch circuit fuses or circuit breakers. 2. Check line wire connections to fan and switch wire connections in the switch housings. 3. CAUTION: Make sure main power is turned off ! 4. Make sure reversing switch position is all the way to one side. 5. Replace with new battery.
FAN SOUNDS NOISY	<ol style="list-style-type: none"> 1. Loose screws in motor housing. 2. Wire connectors inside housing rattling. 3. Motor noise caused by solid state variable speed control. 	<ol style="list-style-type: none"> 1. Check to make sure all screws in motor housing are snug (do not over tighten). 2. Check to make sure wire connectors in switch housing are not rattling against each other or against the interior wall of the switch housing. CAUTION: Make sure main power is turned off ! 3. Some fan motors are sensitive to signals from solid-state variable 4. speed controls. Solid-state controls are not recommended, choose an alternative control method.

<p>FANWOBBLES EXCESSIVELY</p>	<ol style="list-style-type: none"> 1. Setscrew in downrod support is loose. 2. Setscrew in downrod/hanger ball assembly is loose. 3. The groove hanger ball not lined up with the tab. 4. Hanger bracket and/or ceiling outlet box is not securely fastened. 	<ol style="list-style-type: none"> 1. Tighten both setscrews securely in downrod support. 2. Tighten the setscrew in the downrod/hanger ball assembly. 3. Re-hanging the hanger ball secure the tab into the groove. 4. Tighten the hanger bracket screws to the outlet box, and secure outlet box.
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Maintenance

Periodic cleaning of your new ceiling fan is the only maintenance that is needed. When cleaning, use only a soft brush or lint free cloth to avoid scratching the finish. Abrasive cleaning agents are not required and should be avoided to prevent damage to finish. **CAUTION:** Do not use water when cleaning your ceiling fan. It could damage the motor or the finish and create the possibility of electrical shock.