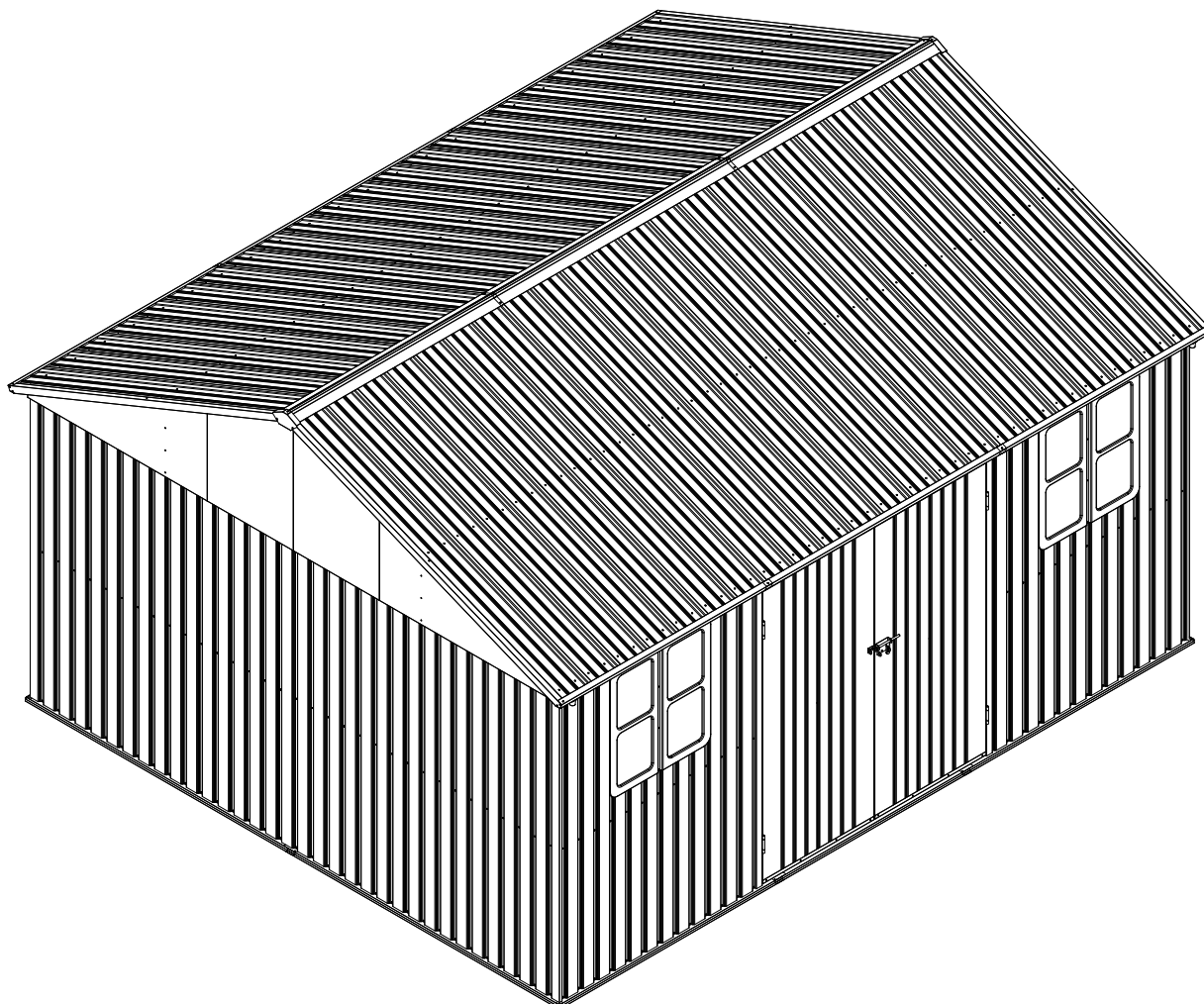


METAL SHED

12X14FT



Arrive in 4 separate boxes and may not be part of the same shipment;
Please install the product after receiving all the packages.

CONTACT US

EN

- **Email:**service@grandtunnel.com

In order to receive assistance more quickly, please provide

THE FOLLOWING INFORMATION:

- Order number
- Purchase platform
- Purchase date
- Detailed description of the issue along with photos (if applicable)

Important – Please read these instructions carefully before
starting the installation.

BC13RF-1A2A1
BC13RF-1A2A2
BC13RF-1A2A3
BC13RF-1A2A4

V1.1

CUSTOMER SERVICE GUIDE

Thank you for choosing our product! We are committed to providing you with excellent service. If you find any missing parts, damaged packaging, or product damage after receiving all packages, please follow the steps below to quickly contact our customer service team. We will do our best to resolve your issue.

1. Missing Parts

Verify Parts:

1. Refer to the “Parts List” in the manual to verify the name, specifications, and quantity of the missing parts.
2. Take a clear photo of the parts list and mark the missing parts with detailed information, e.g., “Missing 5 pieces of M6X30mm screws.”

Contact Us:

· By Email:

Send an email to service@grandtunnel.com, with the subject line “Missing Parts Issue.” Include the following in the email:

- A description of the missing parts and a photo of the parts list.
- Order details (order number, purchase platform, purchase date).

2. Product or Packaging Damage

If it affects normal use:

Steps:

1. Take clear photos or videos showing the damaged parts and the extent of the damage (multiangle shots are recommended).
2. Email the photos/videos along with order details to service@grandtunnel.com, with the subject line “Product Damage Issue.”

Resolution:

After verification, we will arrange for a replacement part, product exchange, or refund as quickly as possible.

If it does not affect normal use:

Steps:

1. Contact our customer service team (by email: service@grandtunnel.com).
2. Provide a description of the damage and include relevant photos or videos.

Resolution:

We will provide repair guidance or an appropriate compensation plan based on the specific situation.

Contact Us:

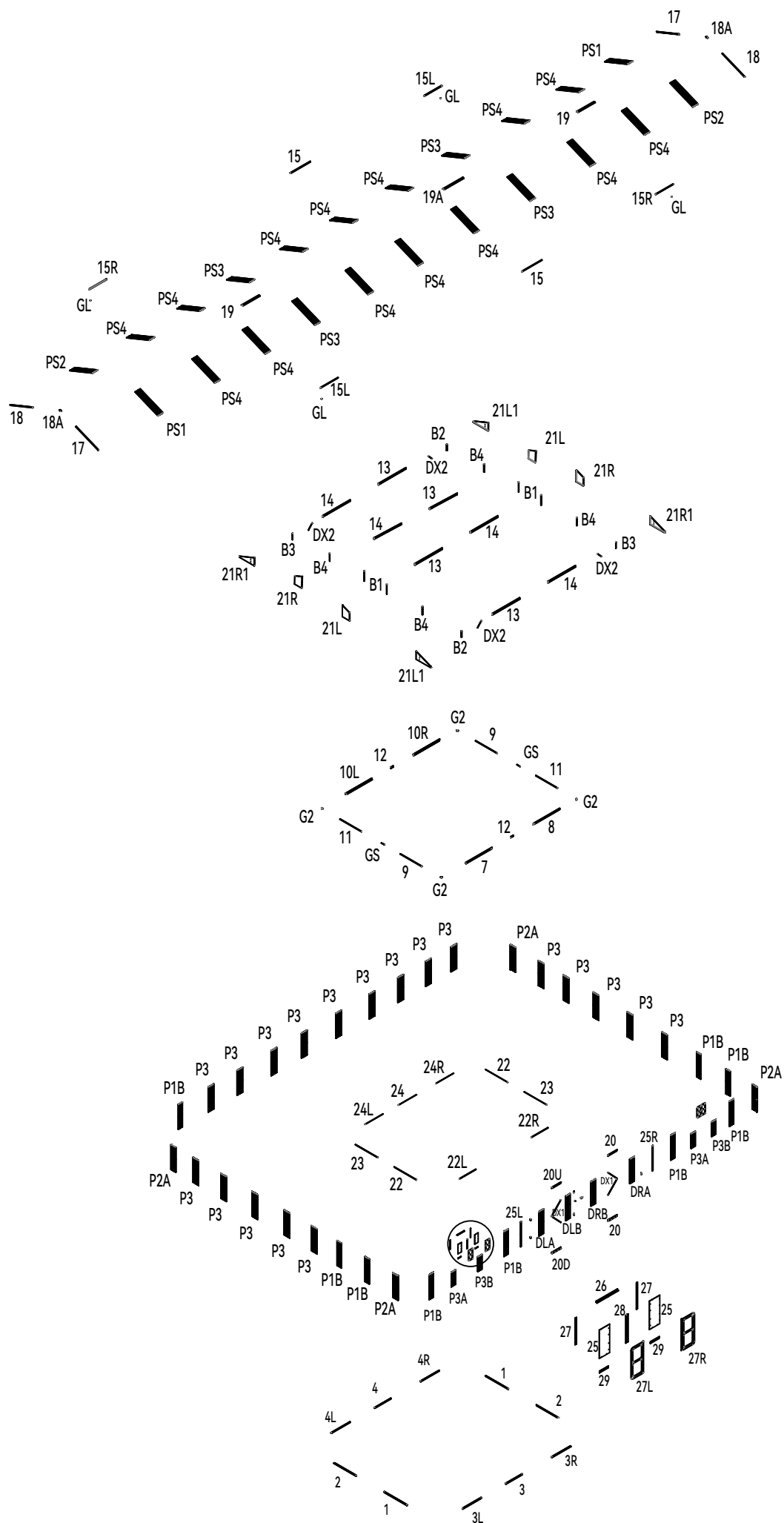
- Customer Service Email: service@grandtunnel.com

Helpful Tips

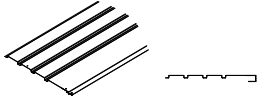
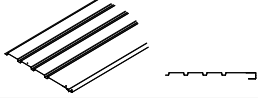
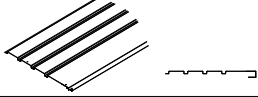
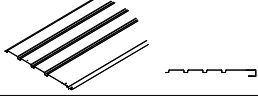
To process your issue efficiently, please prepare the following information:

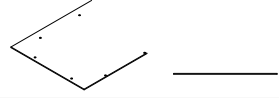
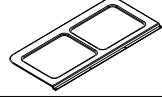
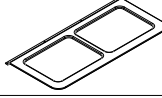
- Order details (order number, purchase platform, purchase date).
- Clear photos or videos.
- We are committed to providing quick and professional solutions, no matter the size of the issue, to ensure your satisfaction.

Thank you for your trust and support! We hope you enjoy using our product!

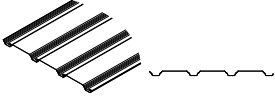
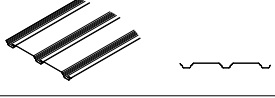
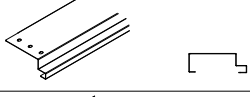
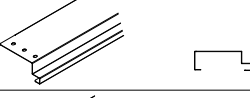
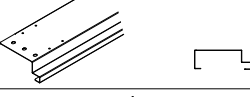


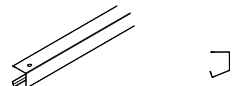
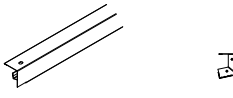
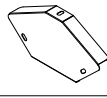
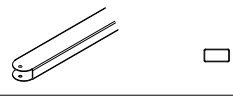
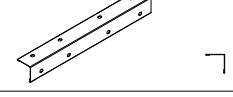
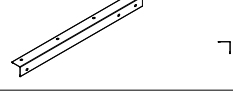
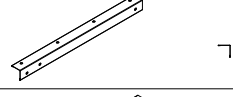
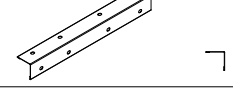
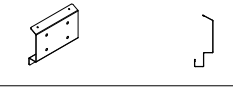
PARTS LIST (BOX 1)

NO.	PART	Qty.
DLA		1
DLB		1
DRA		1
DRB		1

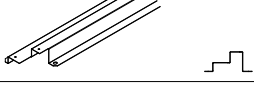
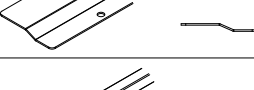
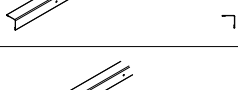
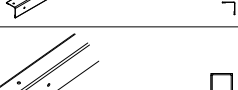
NO.	PART	Qty.
P3		19
25		4
27L		2
27R		2

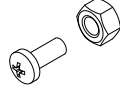
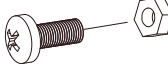
PARTS LIST (BOX 2)

NO.	PART	Qty.
P3A		2
P3B		2
P2A		4
P1B		9
25L		1
25R		1
20		2
20U		1
20D		1
3L		1
3R		1

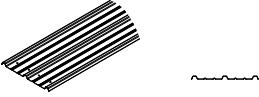
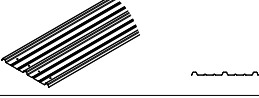
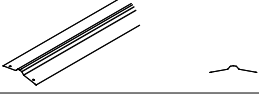
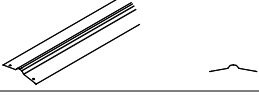
NO.	PART	Qty.
15		2
15L		2
15R		2
18A		2
DX1		4
DX2		4
B1		4
B2		2
B3		2
B4		4
12		2

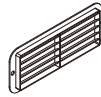
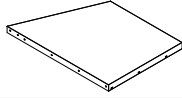
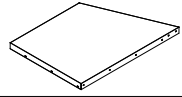
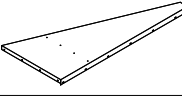
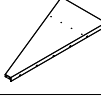
PARTS LIST (BOX 2)

NO.	PART	Qty.
3		1
4		1
4L		1
4R		1
26		2
27		4
28		2
29		4
22L		1
22R		1
24		1
24L		1
24R		1
GS		2

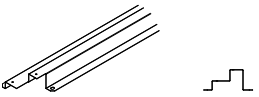
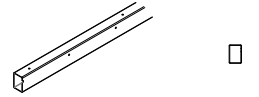
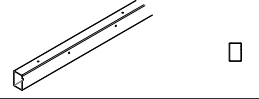
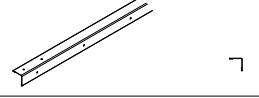
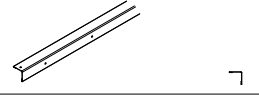
NO.	PART	Qty.
F1		717
F2		91
F3		16
F4		5
F5	 M4x16	2
F6	 M4x20	8
S1		200
S2		700
DH		4
DC		2
G2		4
GL		4
DG		1
DF		1

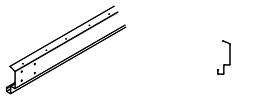
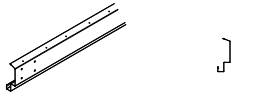
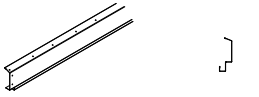
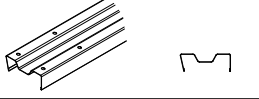
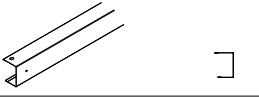
PARTS LIST (BOX 3)

NO.	PART	Qty.
PS1		2
PS2		2
PS3		4
PS4		14
19A		1
19		2

NO.	PART	Qty.
GF		4
21L		2
21R		2
21L1		2
21R2		2

PARTS LIST (BOX 4)

NO.	PART	Qty.
1		2
2		2
9		2
11		2
7		1
22		2
23		2

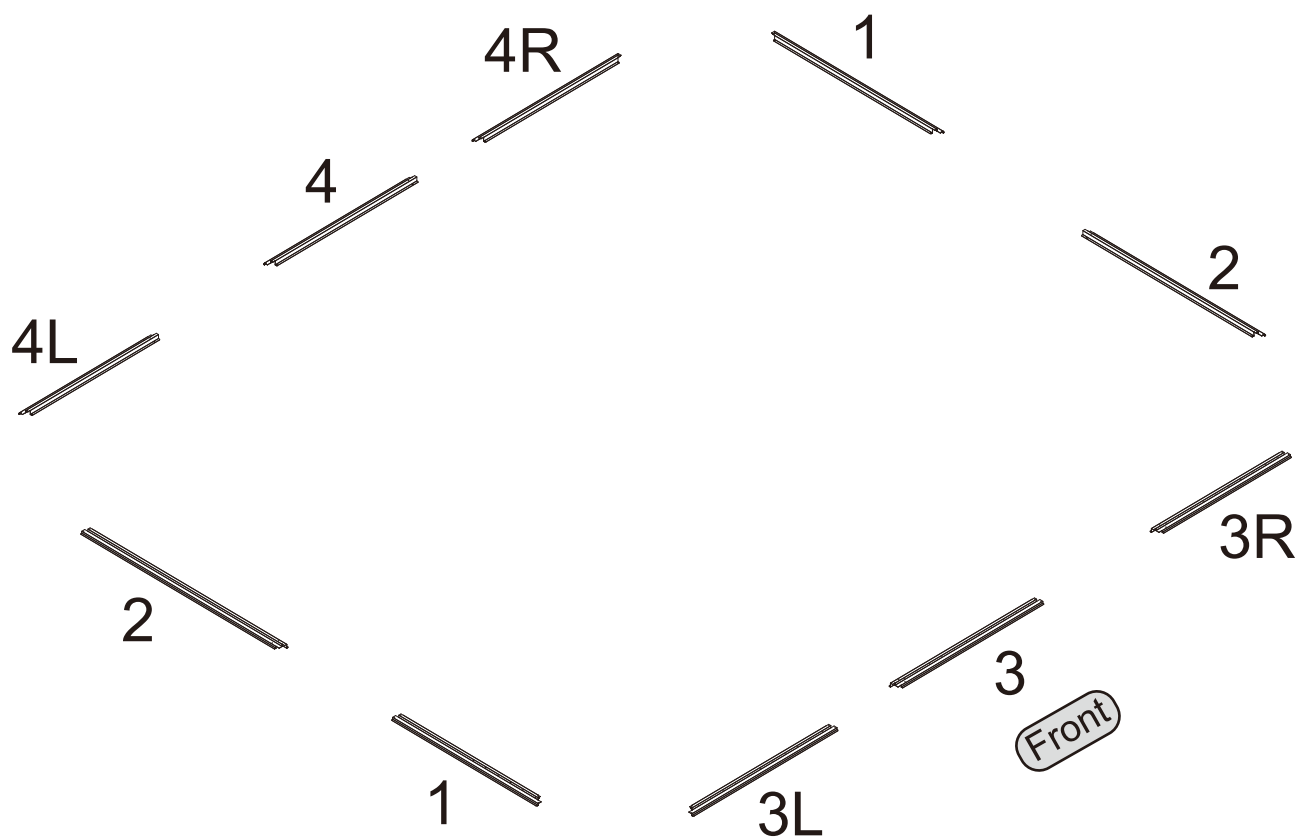
NO.	PART	Qty.
8		1
10L		1
10R		1
13		4
14		4
17		2
18		2

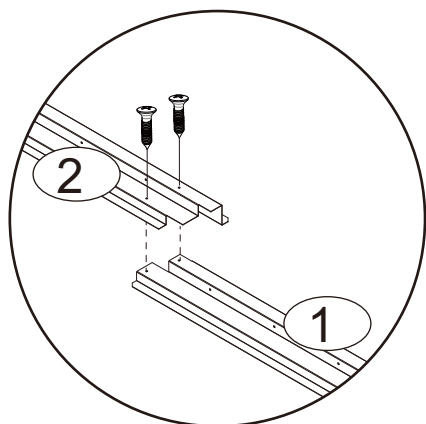
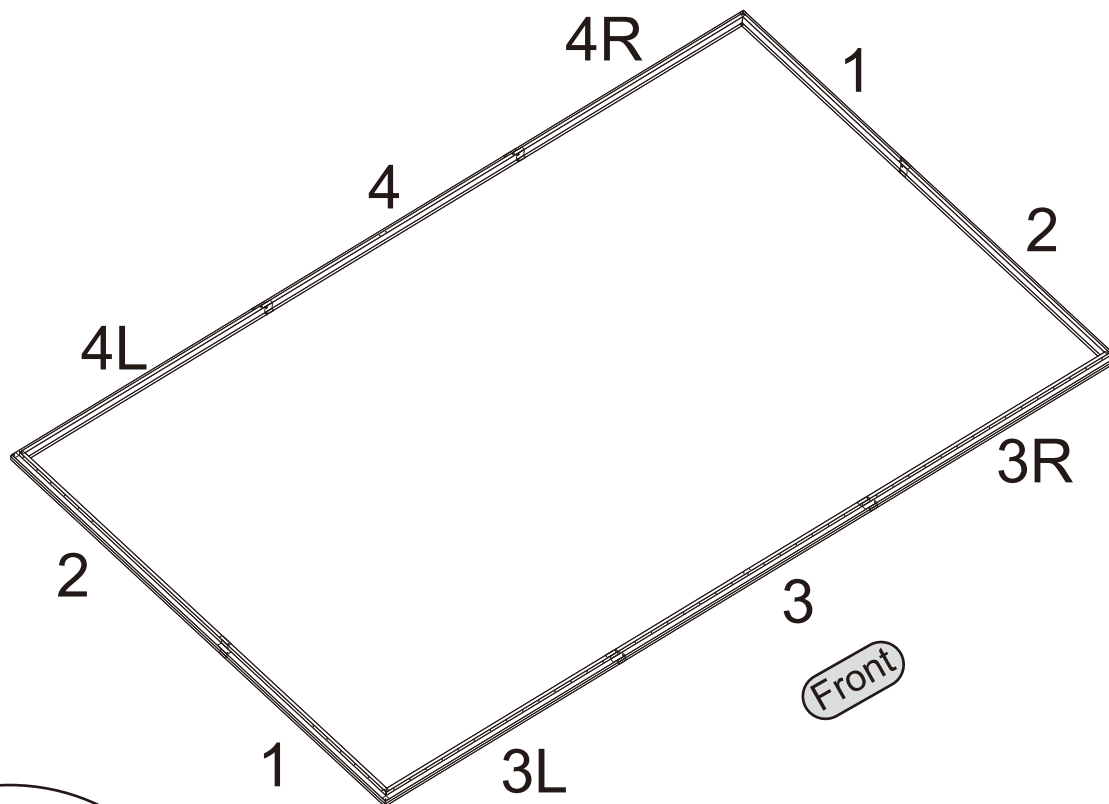
Base Exploded View

Before installation, please place the parts in the position as shown in the figure below.

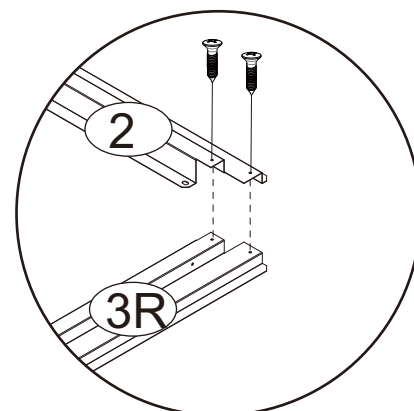
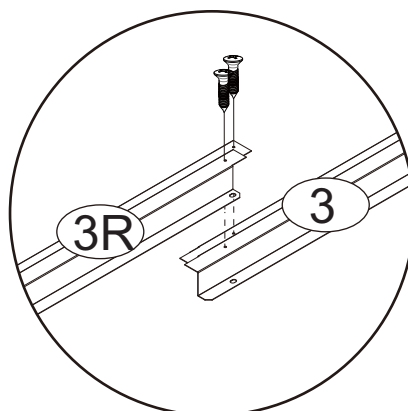
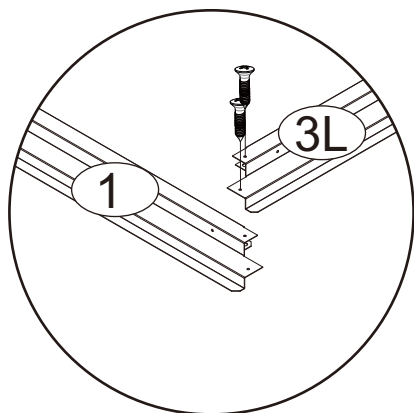
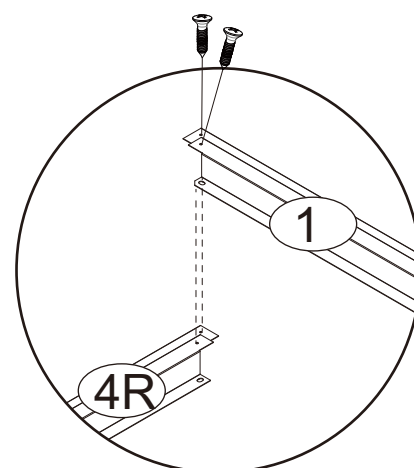
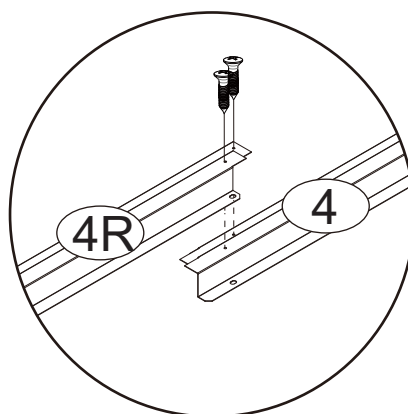
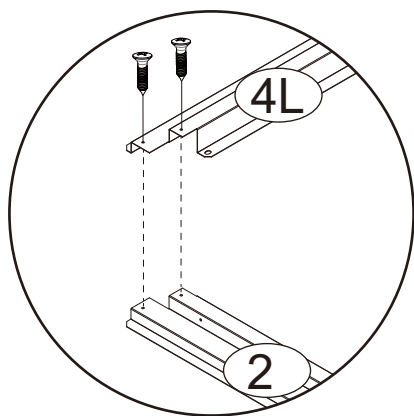
Shed base	
No.	Qty.
1	2
2	2
3	1
3L	1
3R	1
4L	1
4R	1
4	1

It's best to pre-locate and lay out all the profiles on the ground before proceeding with the installation.

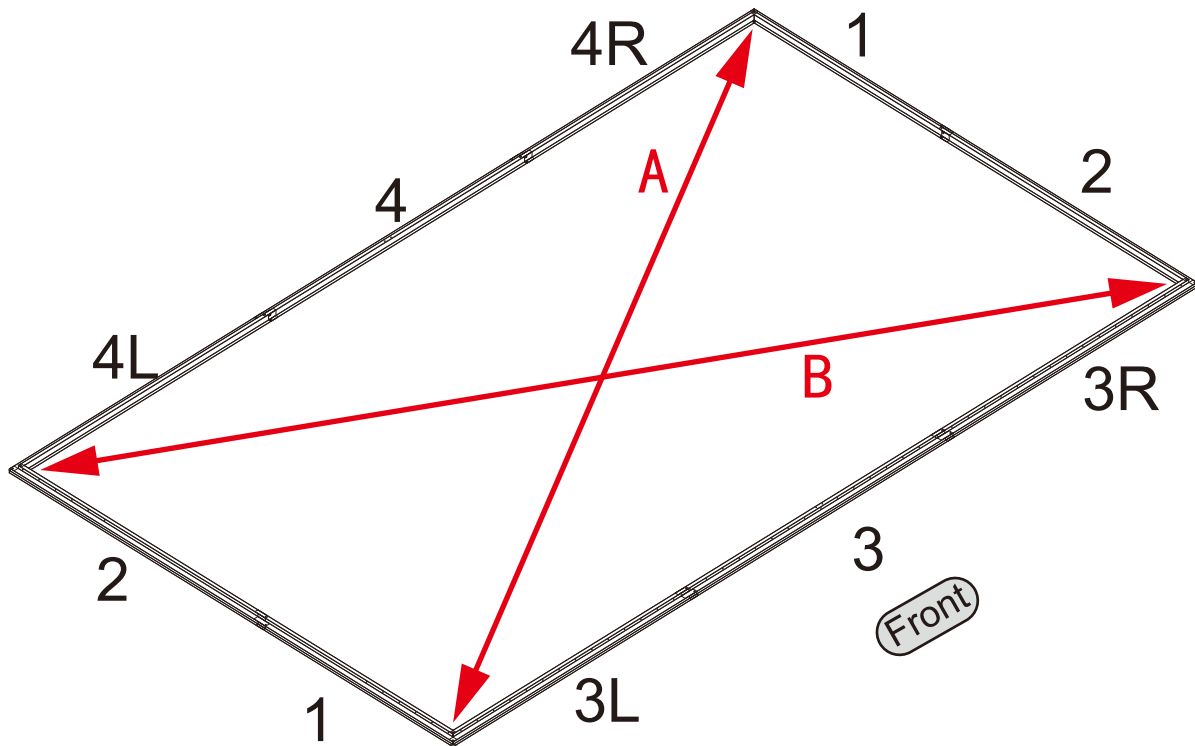




NO.	PART	Qty.
F1		24

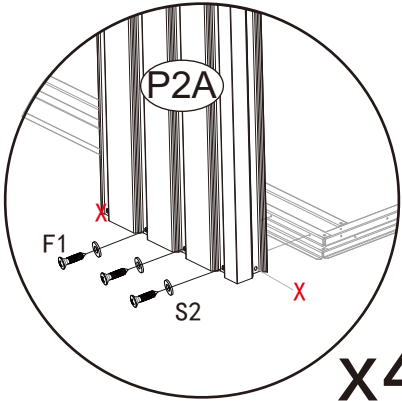
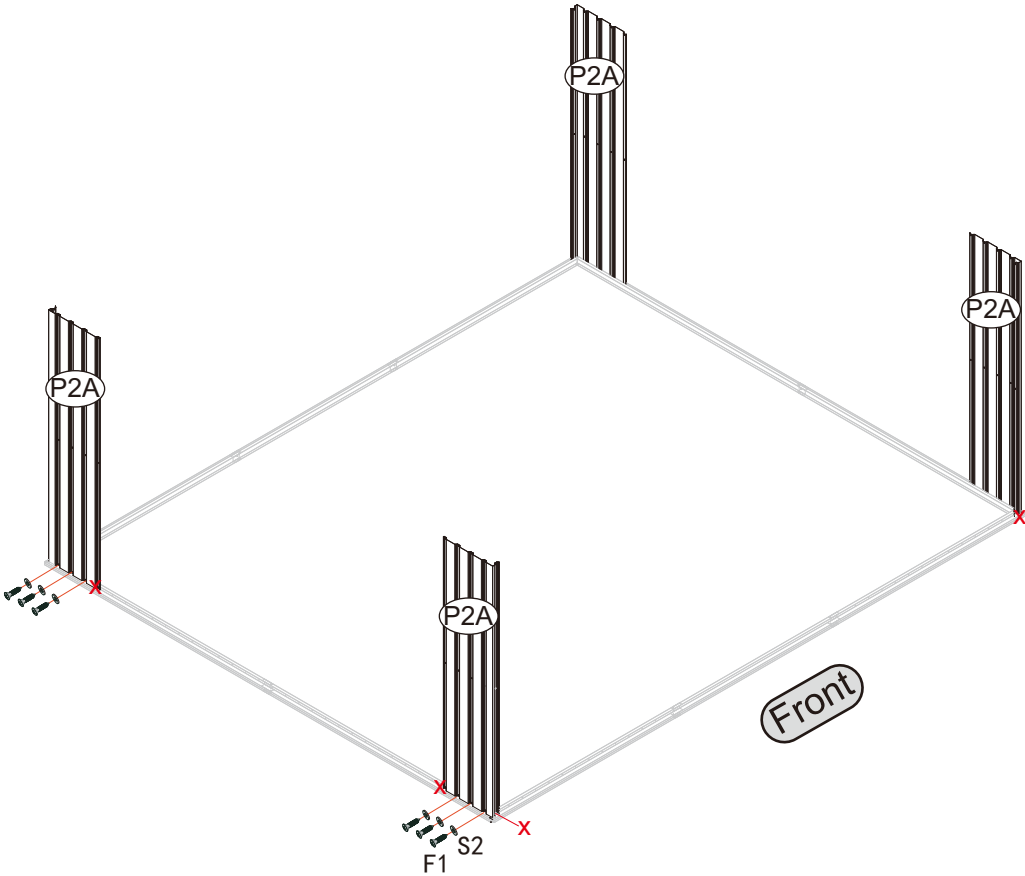


$$A=B$$

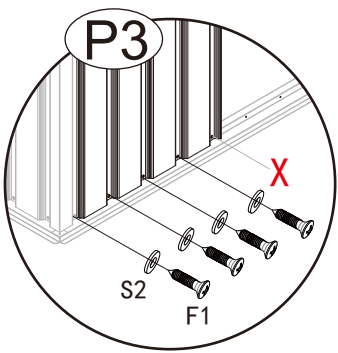
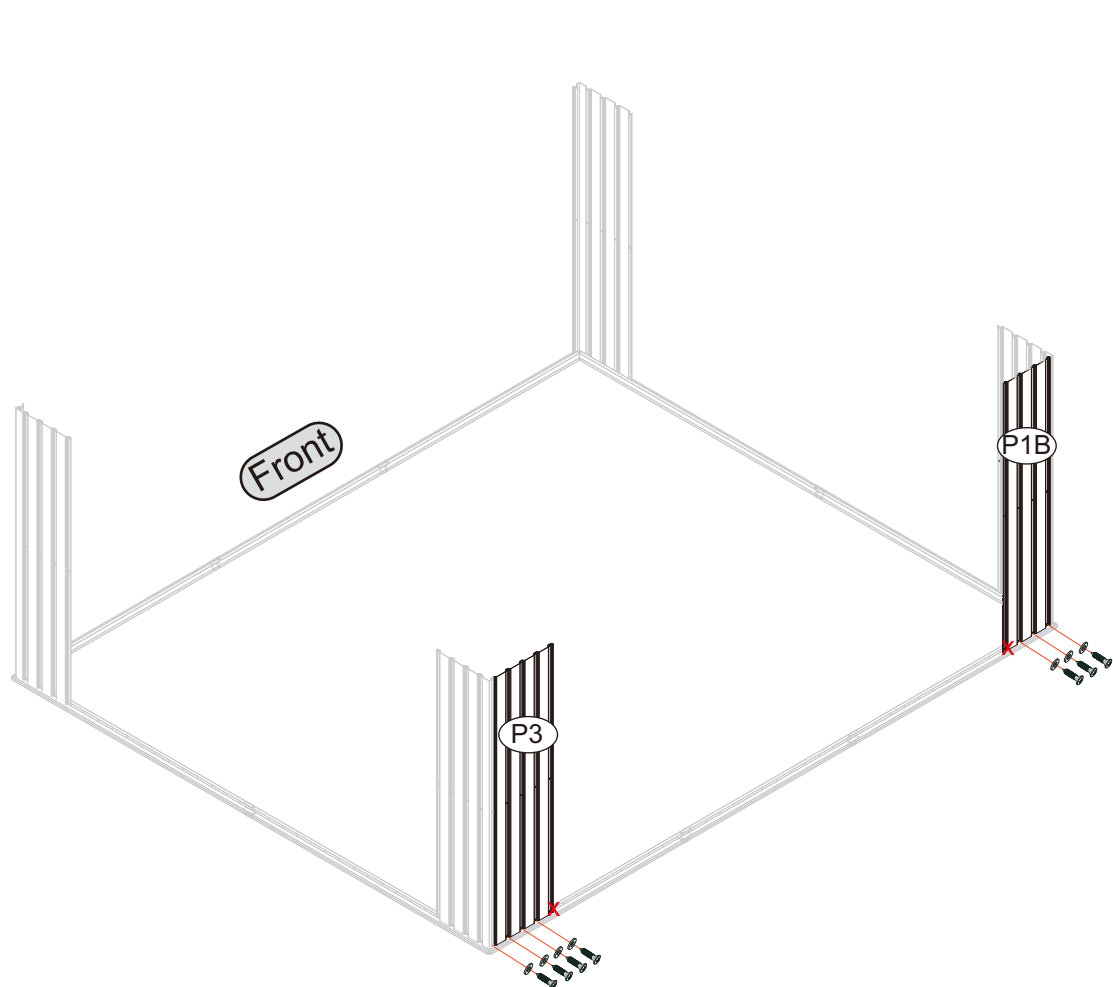


Attention! After the foundation is installed, use a tape measure to check the diagonal lines to ensure the angles are consistent. This will prevent the foundation from being skewed, which could cause issues during later installations.

NO.	PART	Qty.
P2A		4
F1		12
S2		12

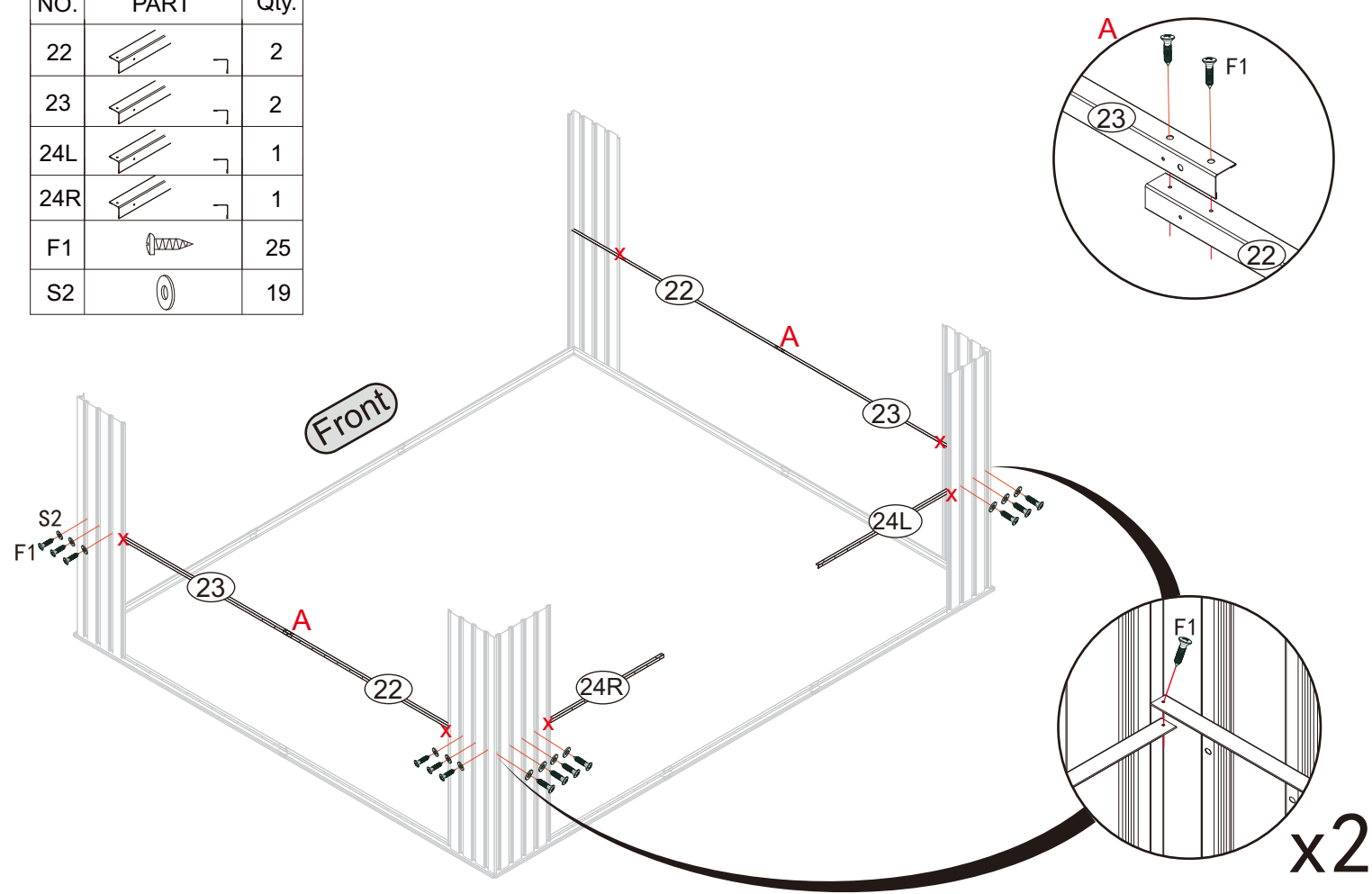


x4

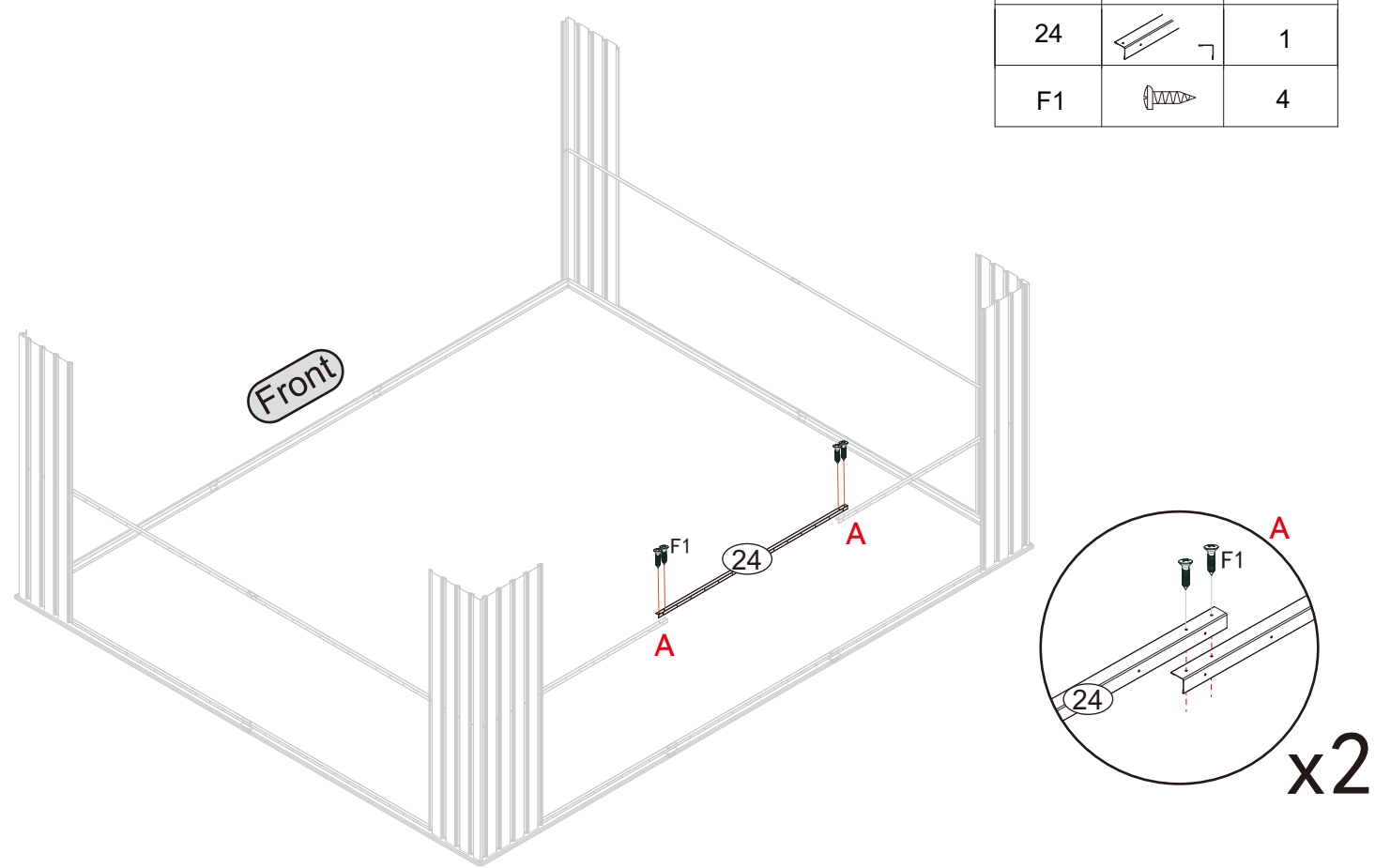


NO.	PART	Qty.
P3		1
P1B		1
F1		7
S2		7

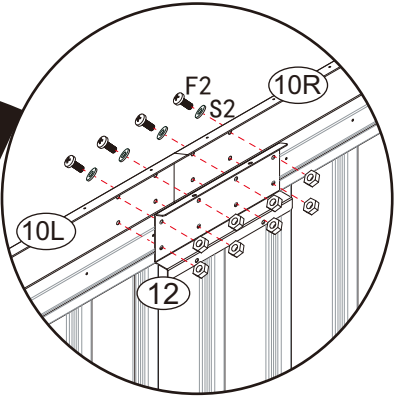
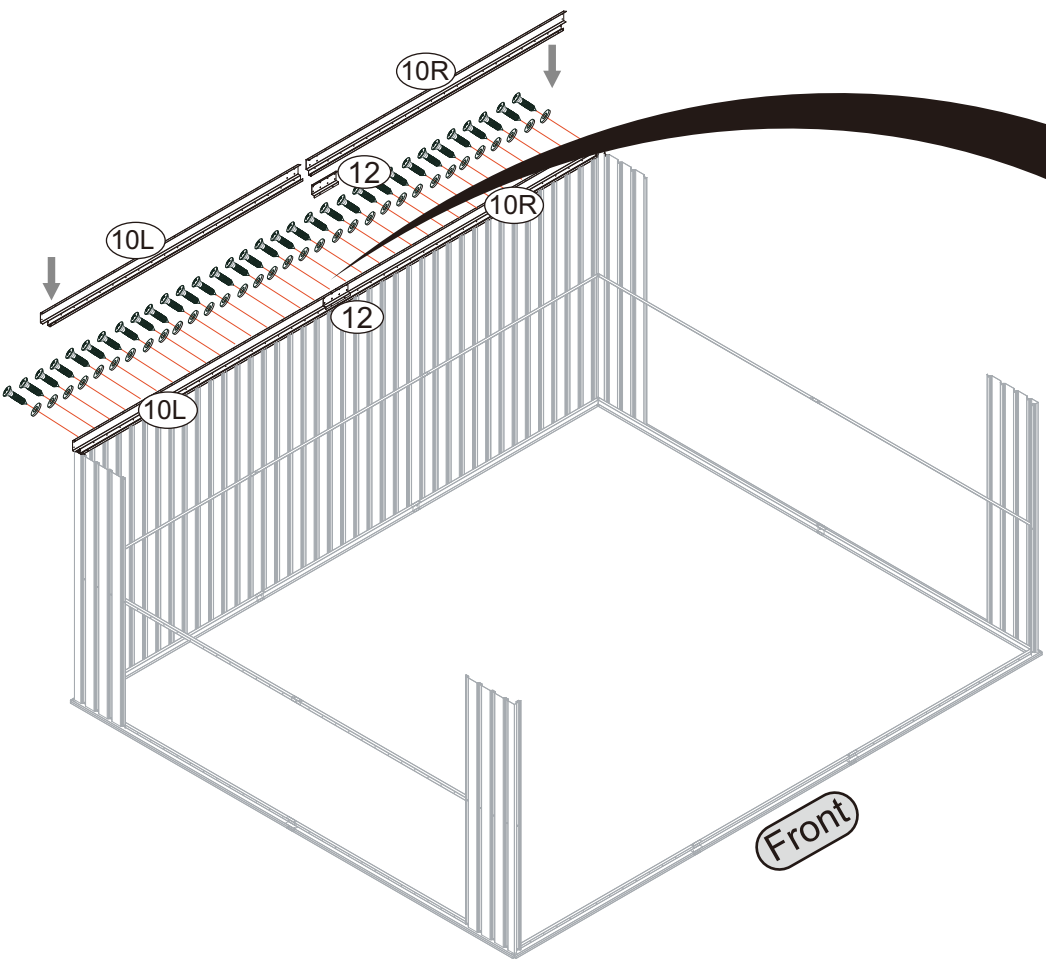
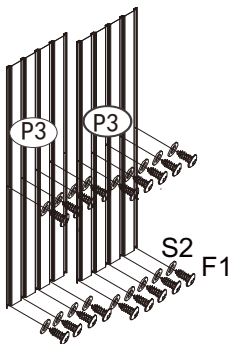
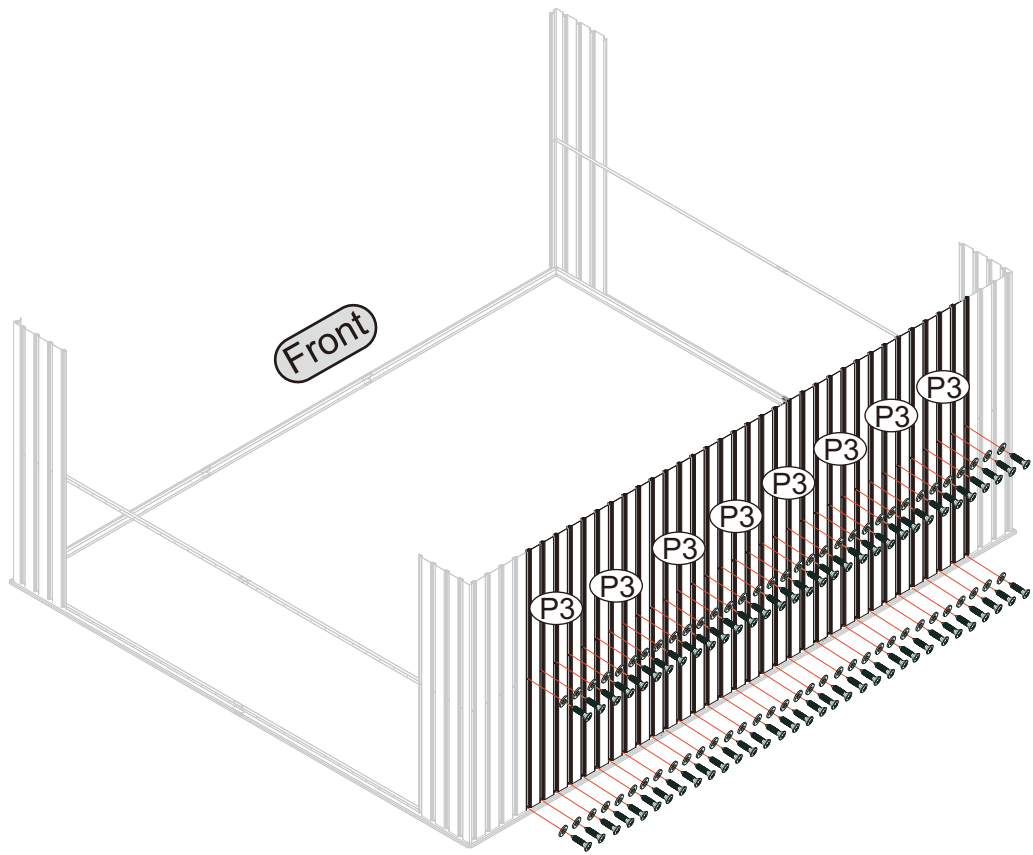
NO.	PART	Qty.
22		2
23		2
24L		1
24R		1
F1		25
S2		19



NO.	PART	Qty.
24		1
F1		4

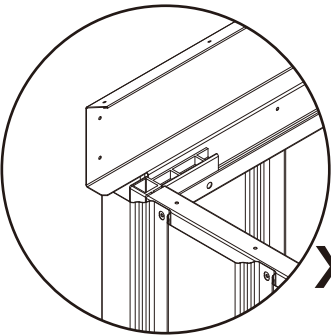
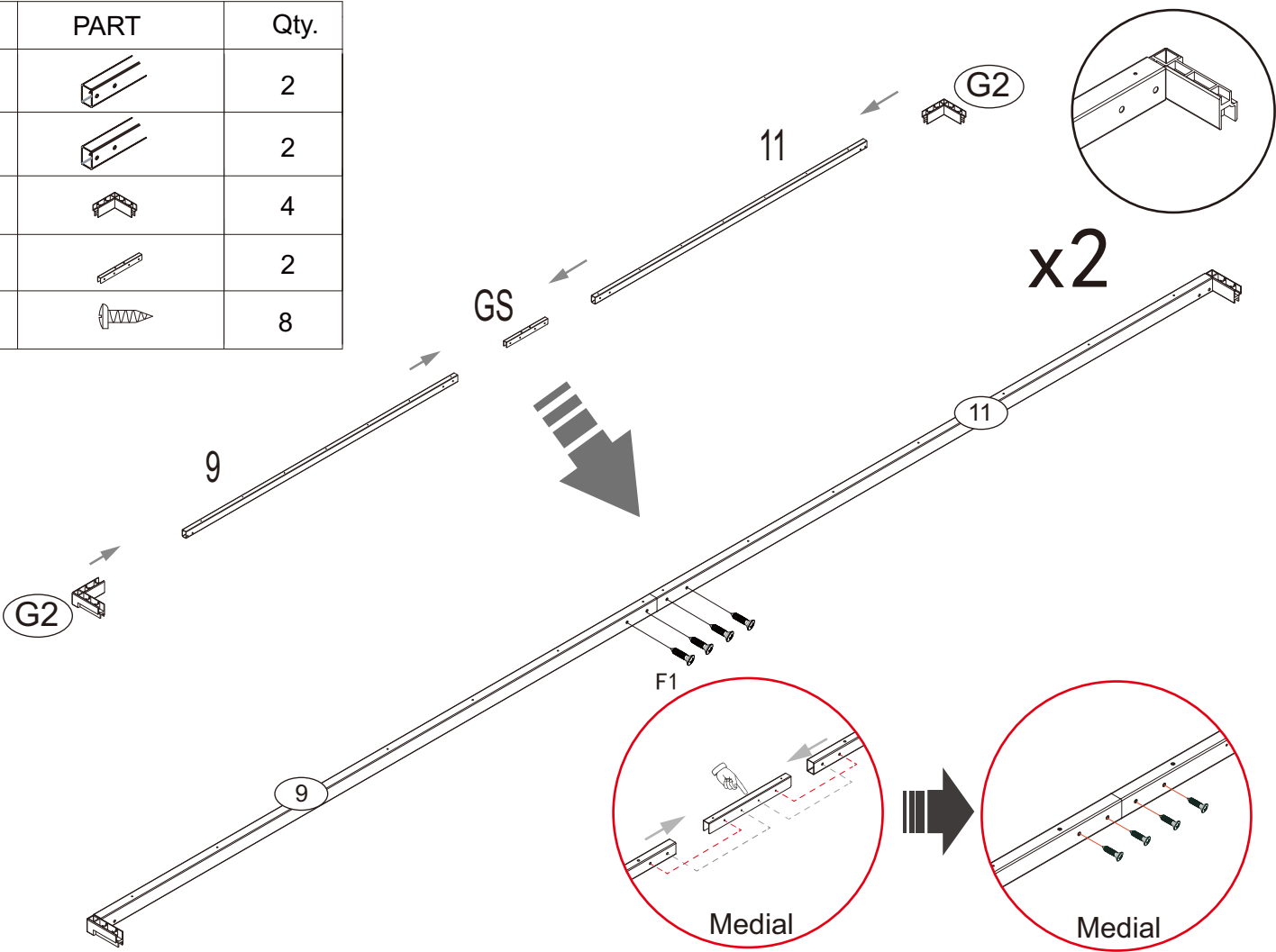


NO.	PART	Qty.
P3		8
F1		66
S2		66

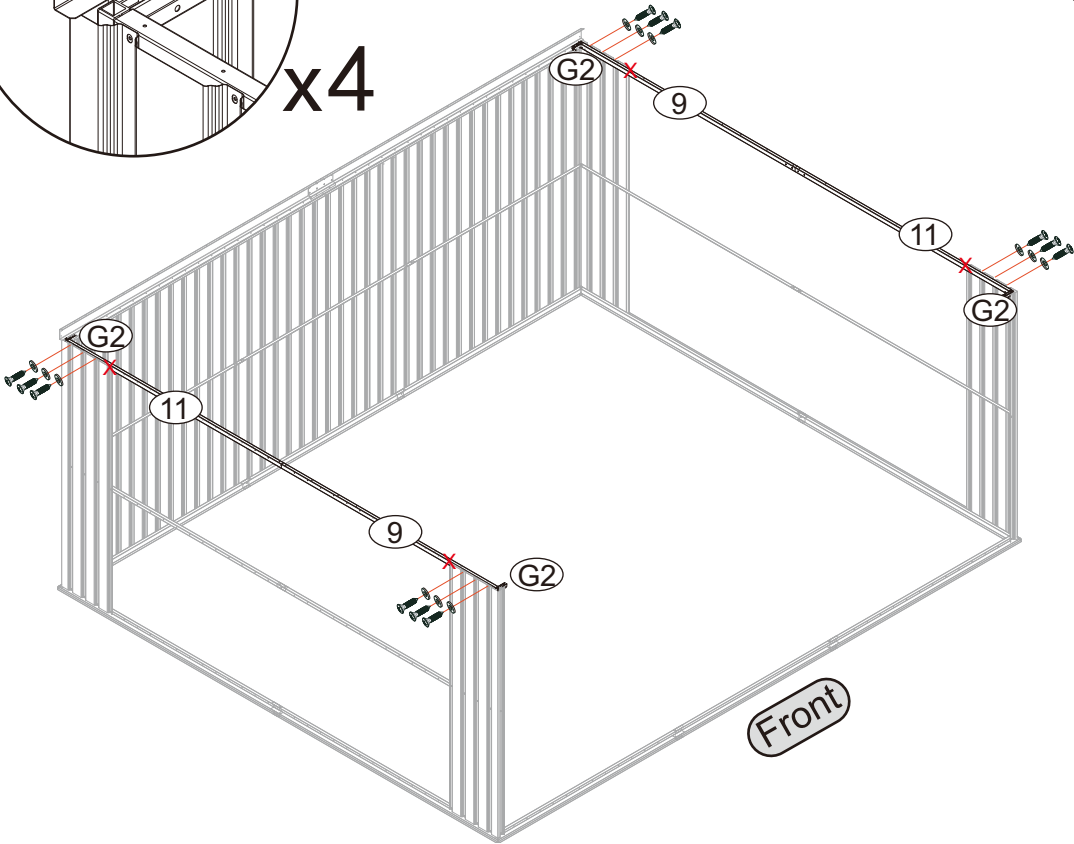


NO.	PART	Qty.
12		1
10L		1
10R		1
F2		8
F1		33
S2		33

NO.	PART	Qty.
9		2
11		2
G2		4
GS		2
F1		8

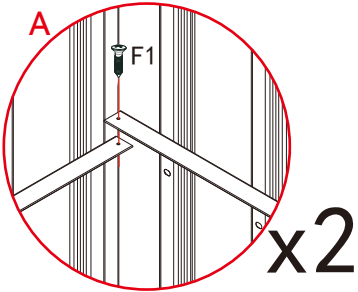
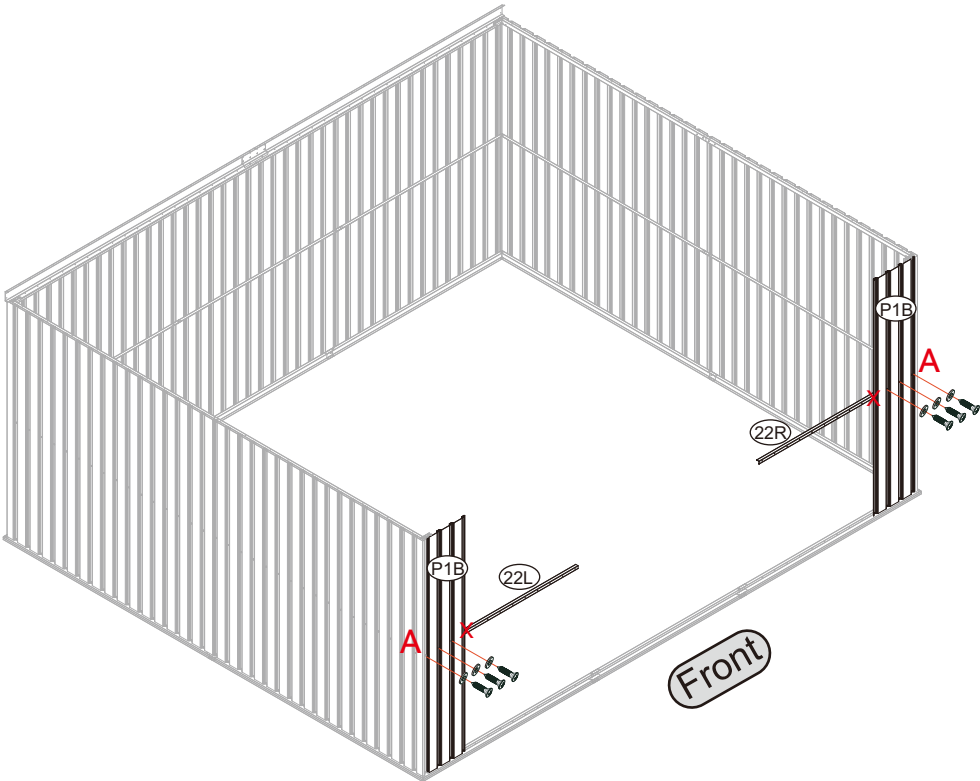
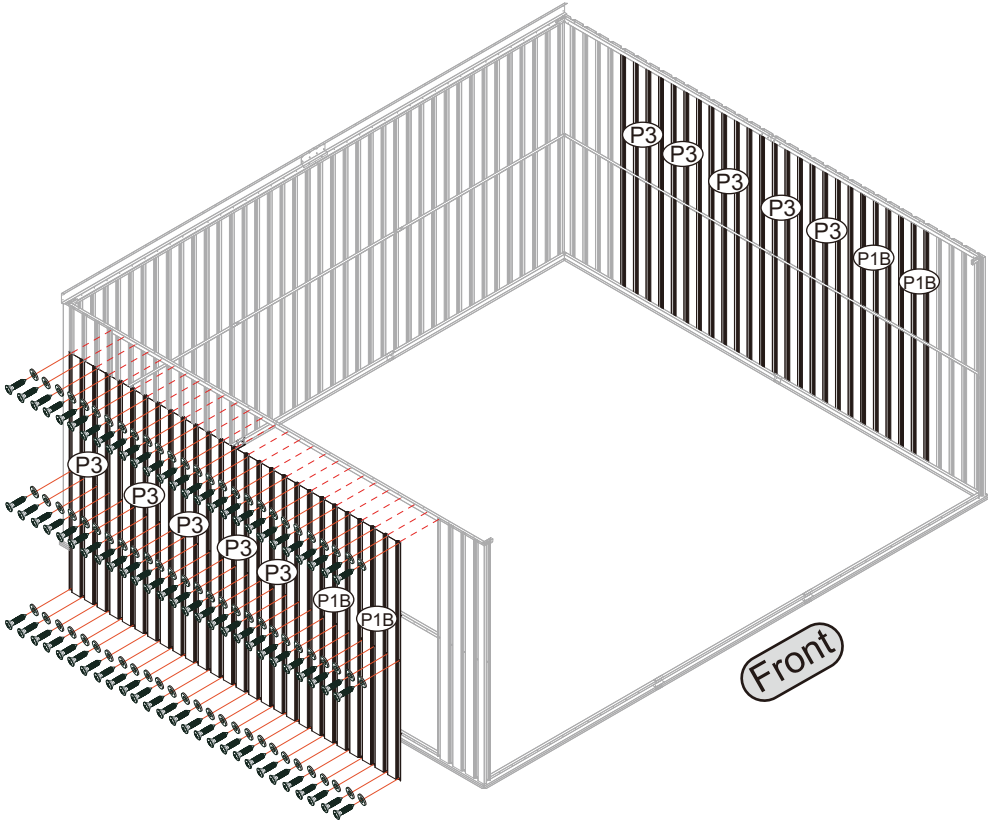


x4



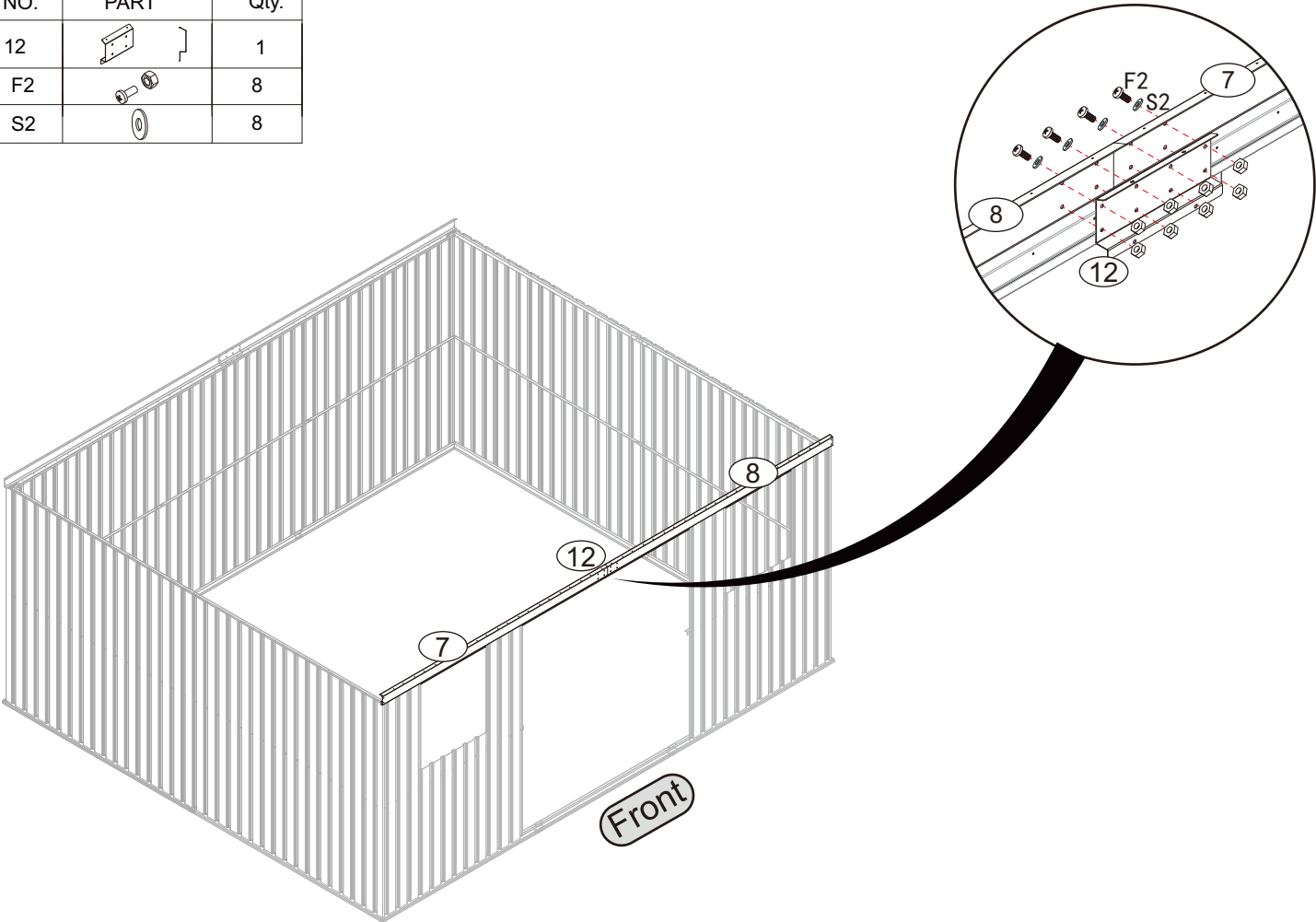
NO.	PART	Qty.
F1		12
S2		12

NO.	PART	Qty.
P3		10
P1B		4
F1		162
S2		162

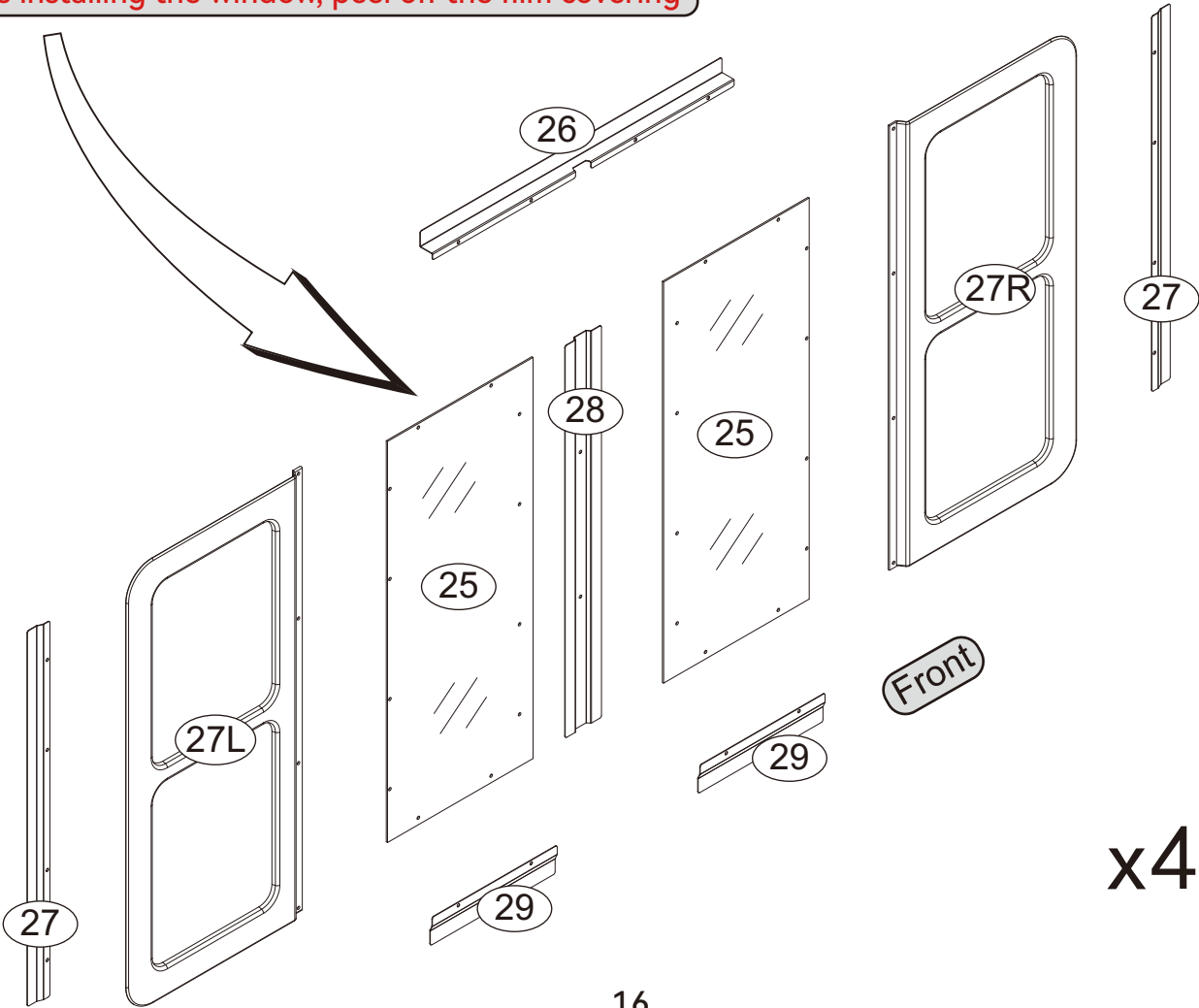


NO.	PART	Qty.
P1B		2
22L		1
22R		1
F1		8
S2		6

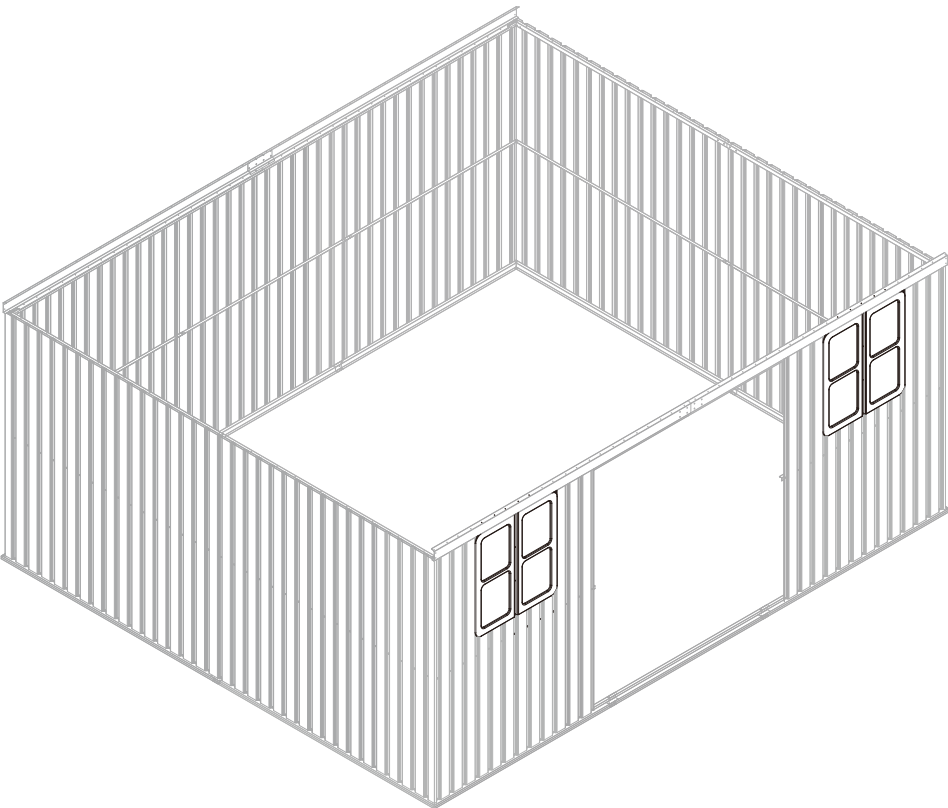
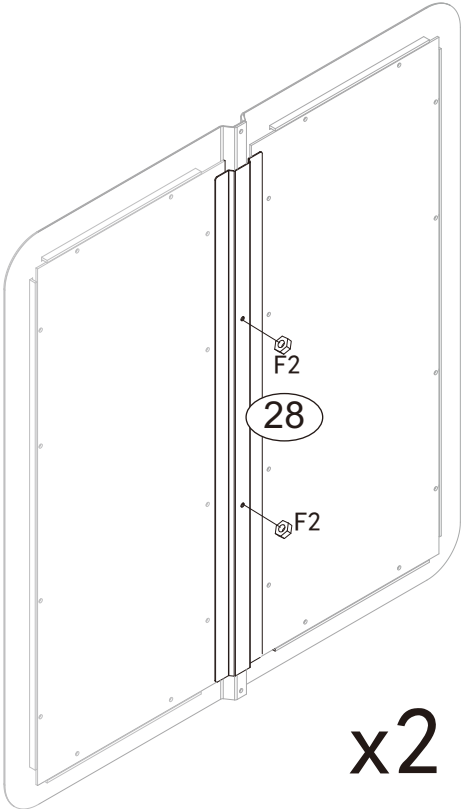
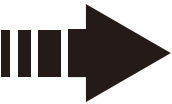
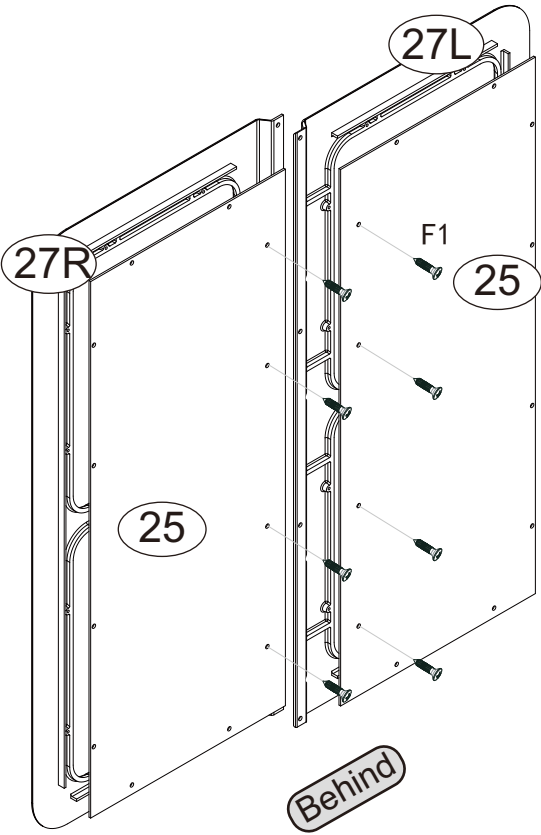
NO.	PART	Qty.
12		1
F2		8
S2		8



Before installing the window, peel off the film covering

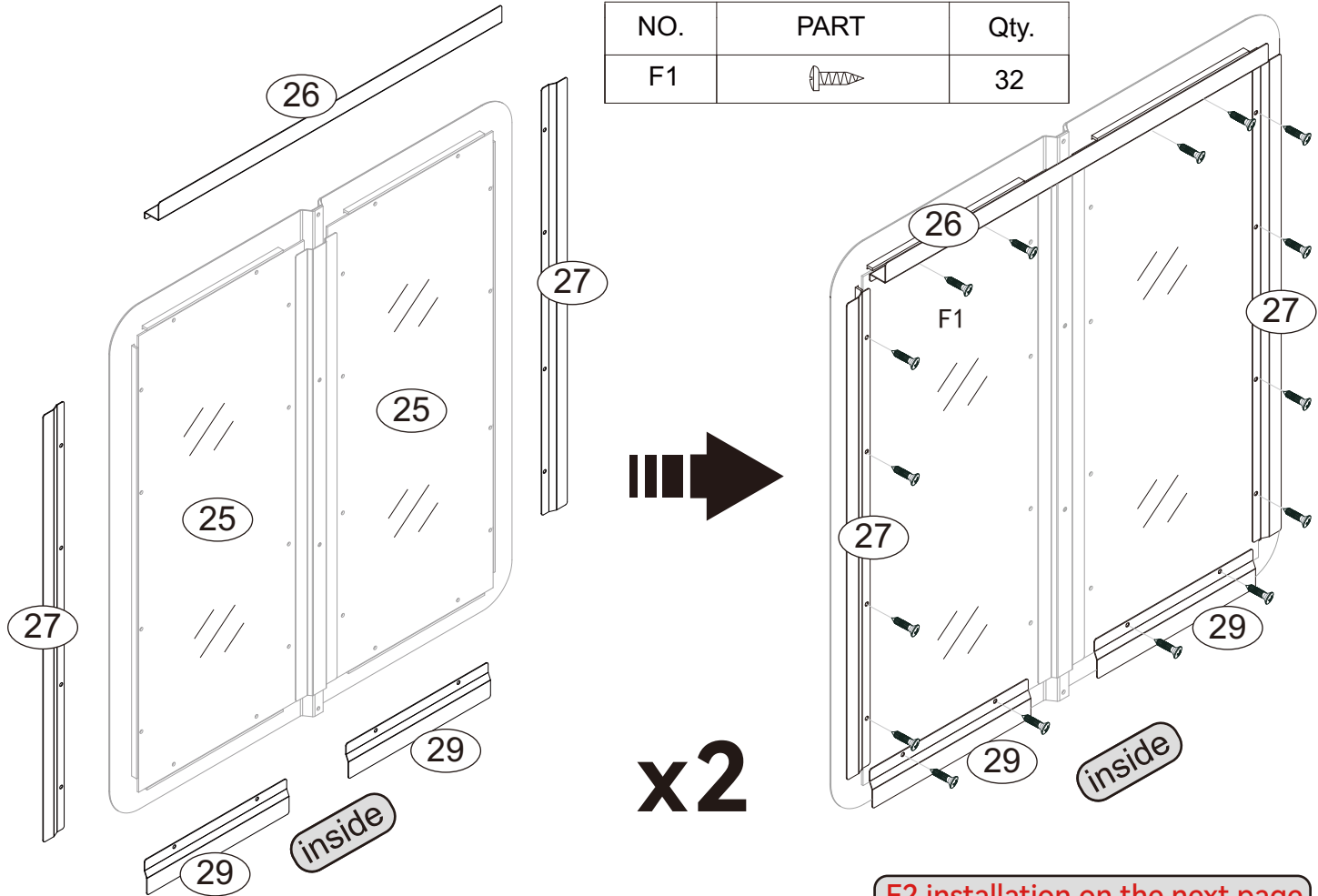


NO.	PART	Qty.
F2		4
F1		16

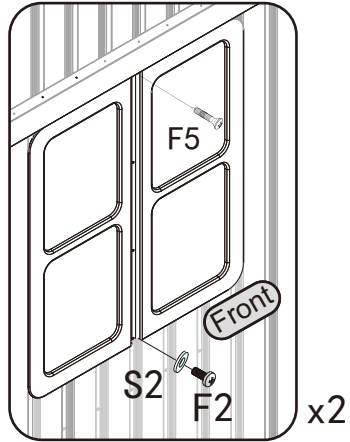
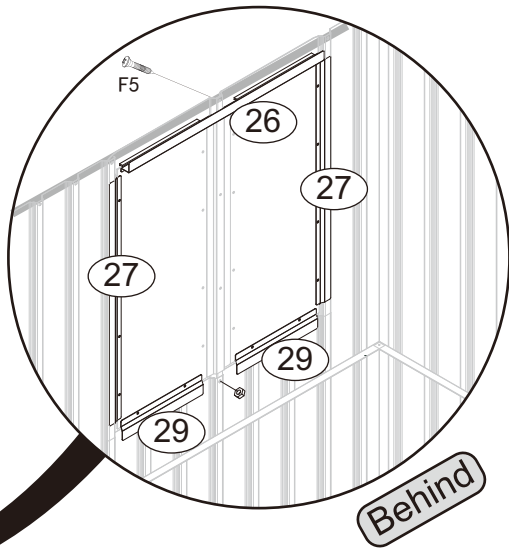
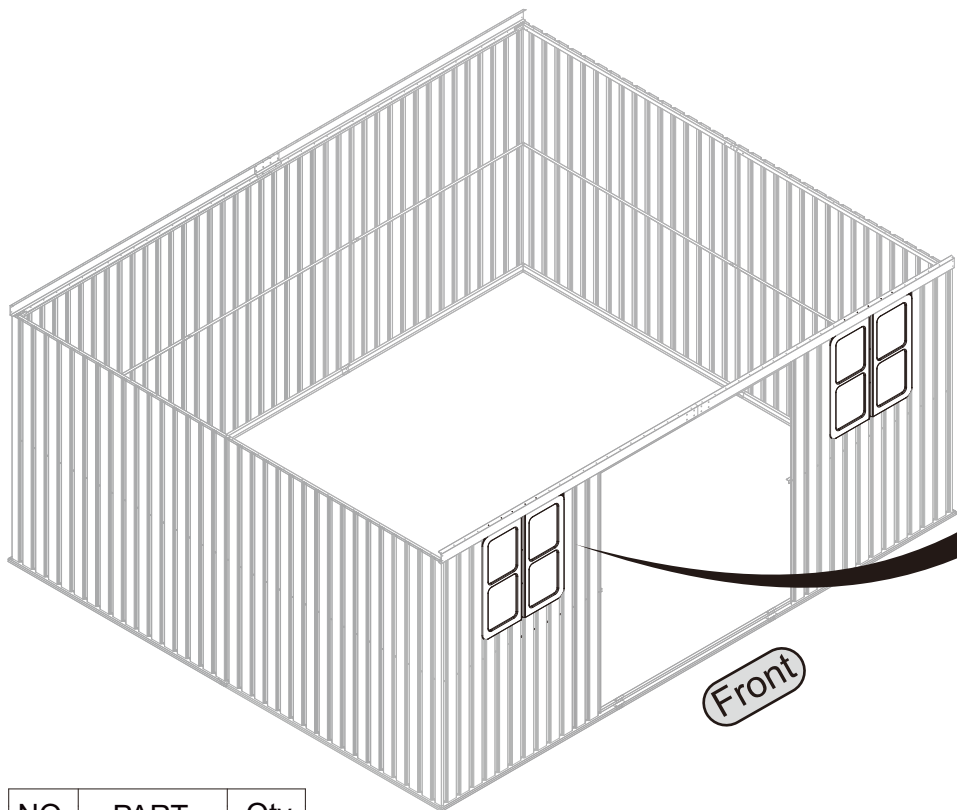


First, install the windows for this step and proceed to the next page for detailed installation

NO.	PART	Qty.
F1		32

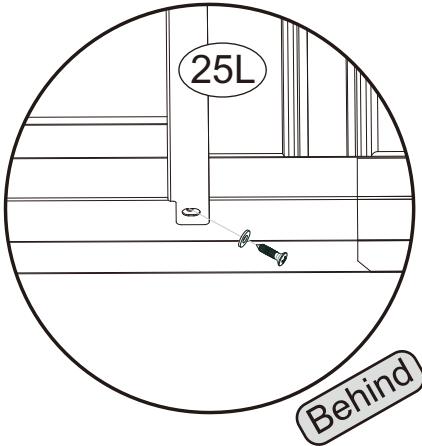
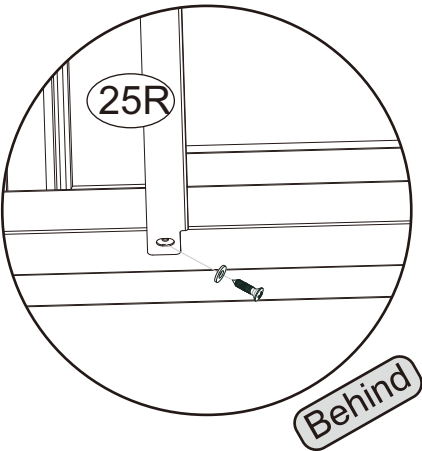
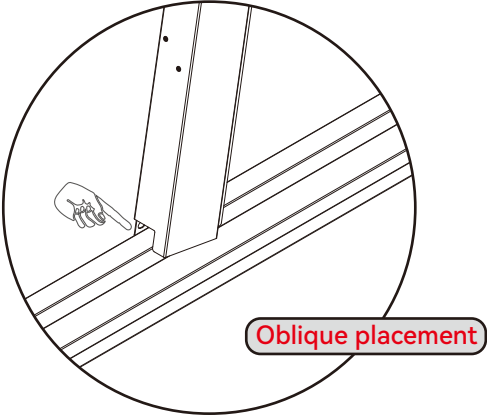
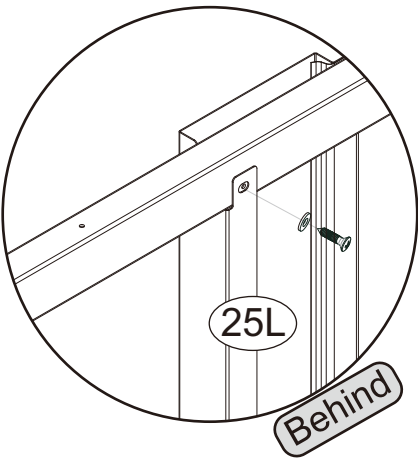
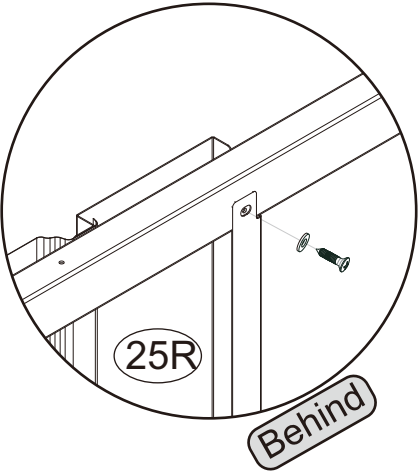
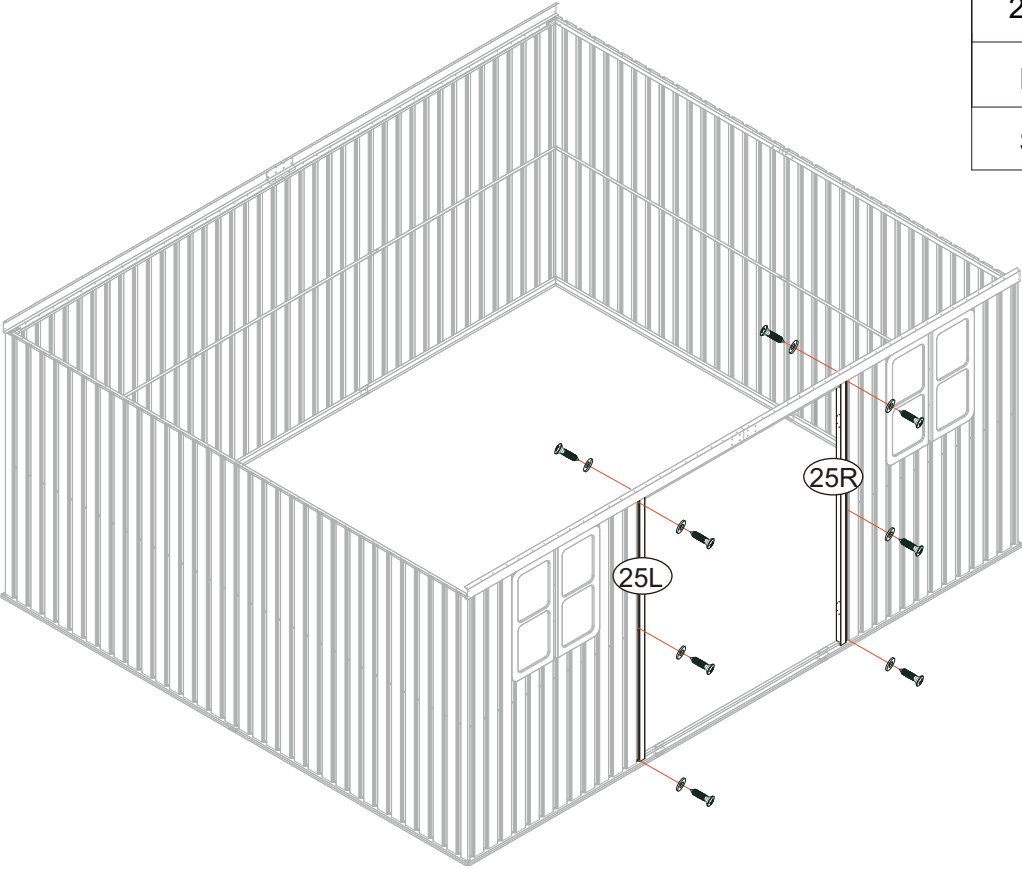


F2 installation on the next page



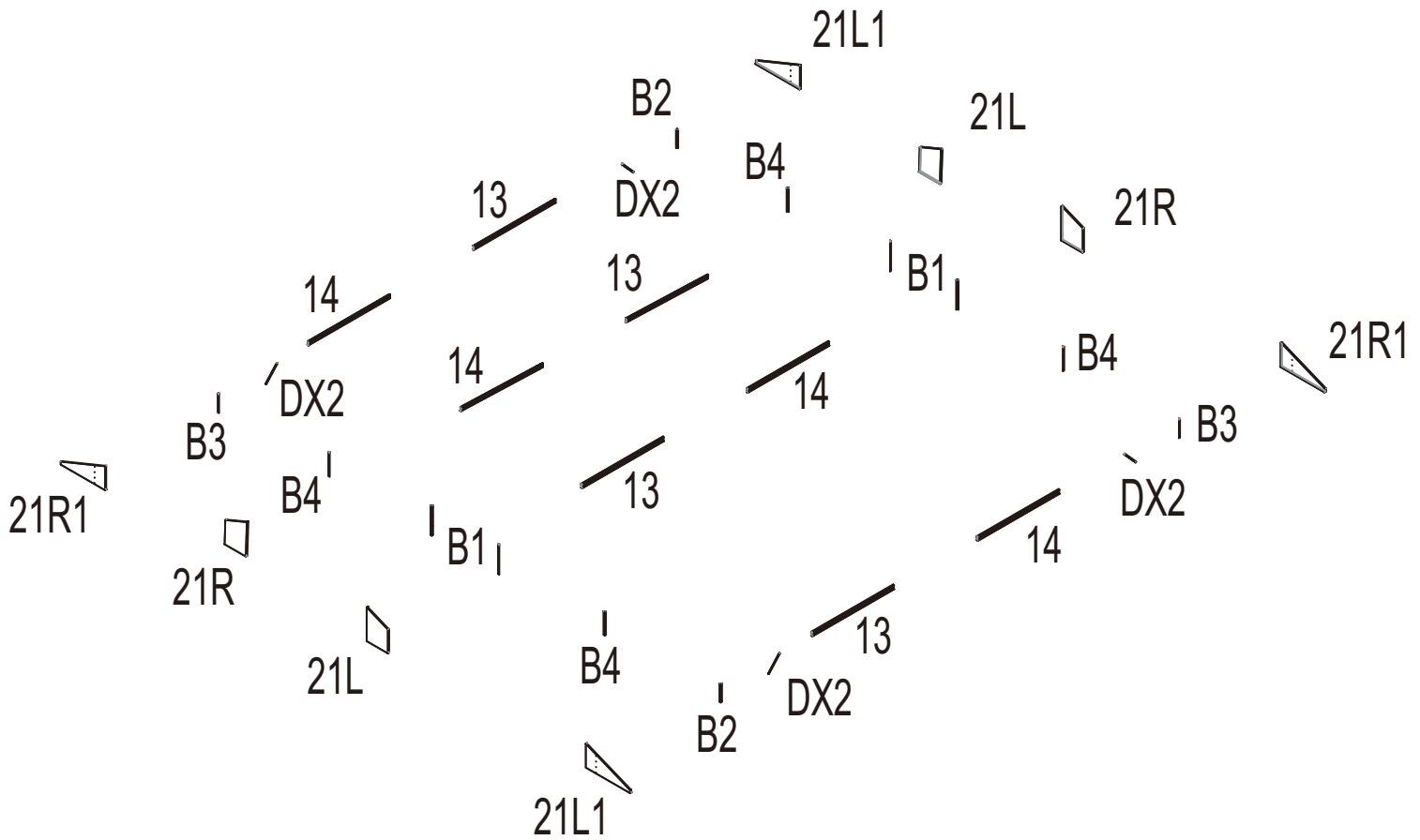
NO.	PART	Qty.
F5	 M4x16	2
F2		2
S2		2

NO.	PART	Qty.
25L		1
25R		1
F1		10
S2		6



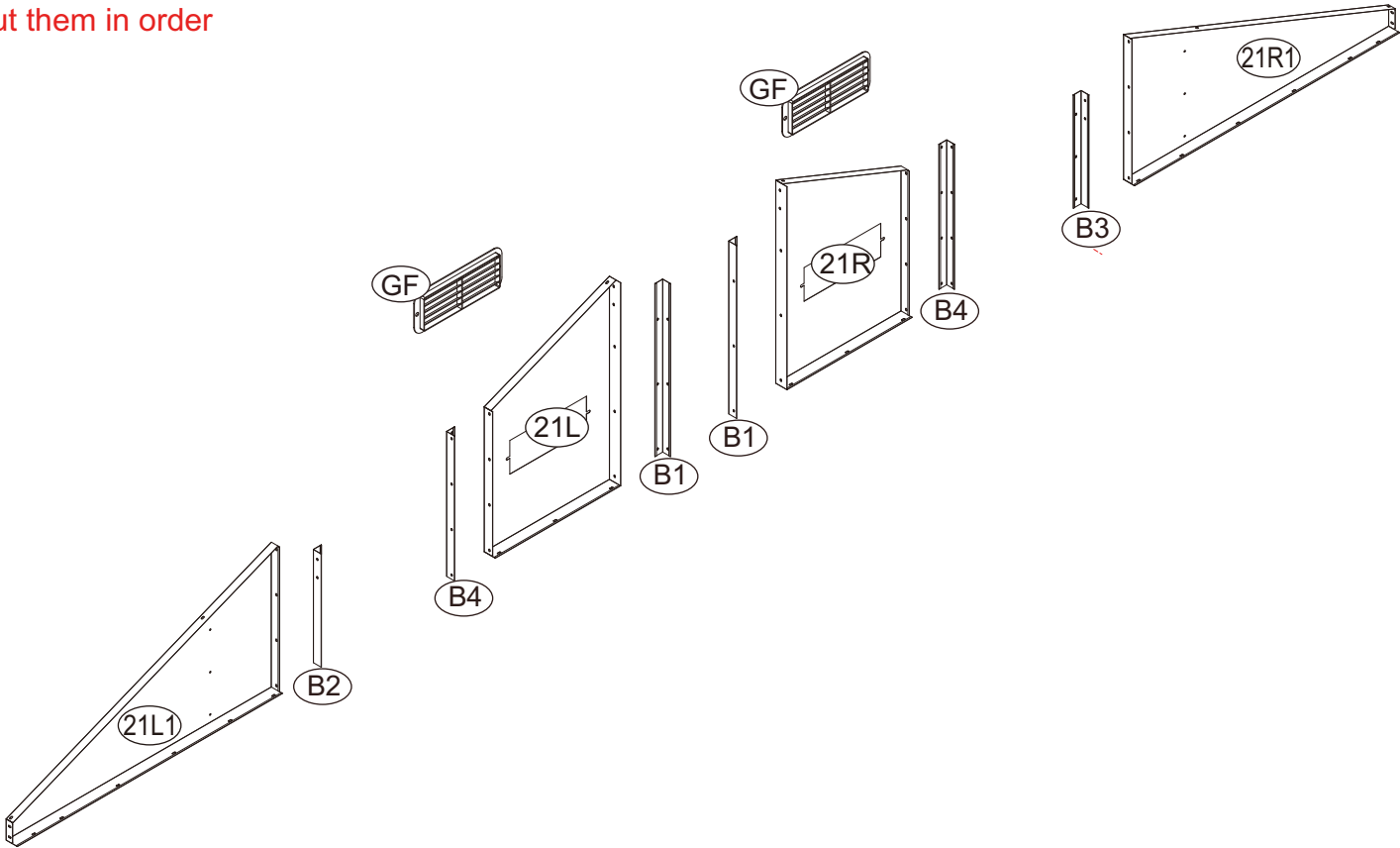
Triangular Panel Exploded View

Before installation, please place the parts in the position as shown in the figure below.

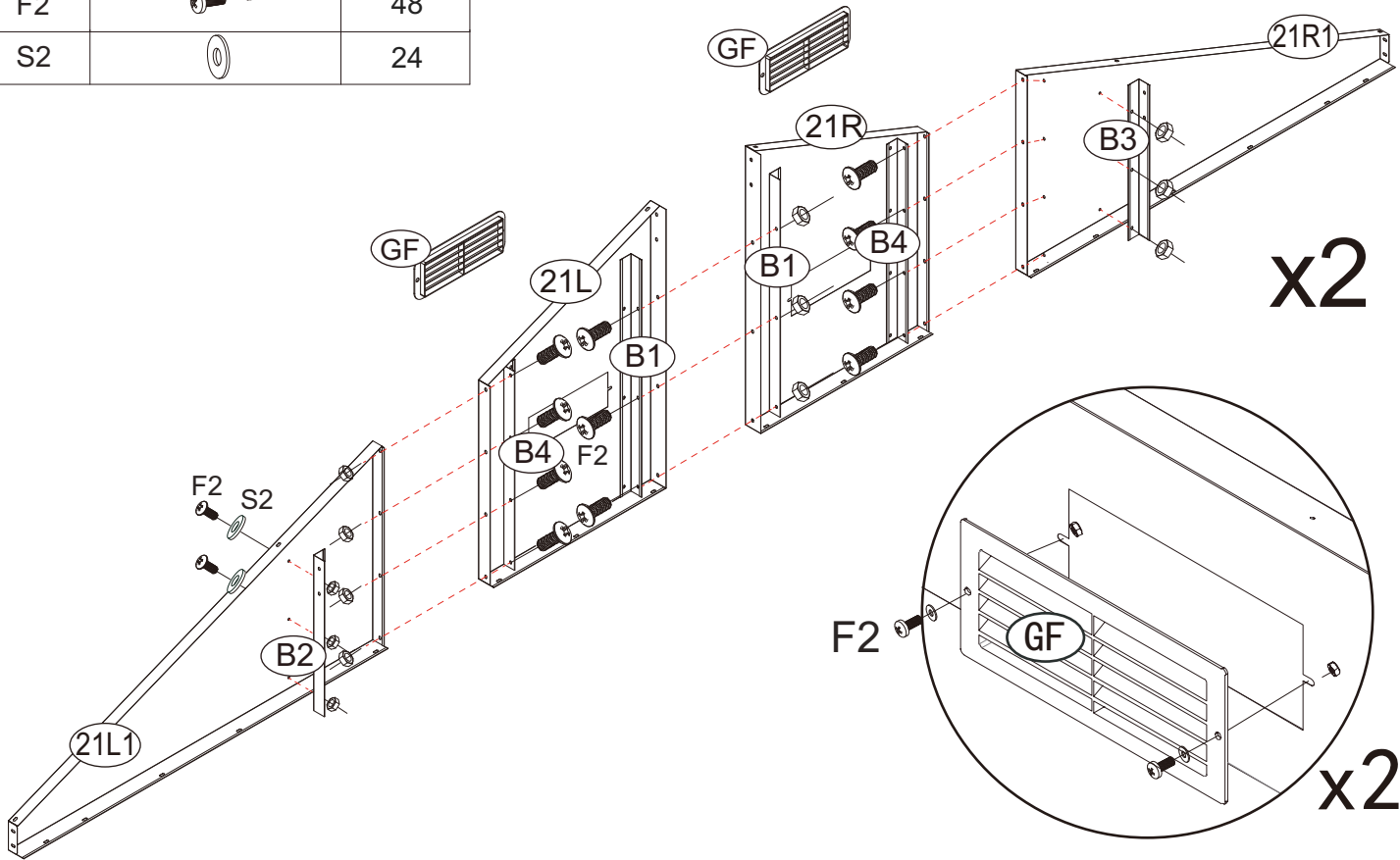


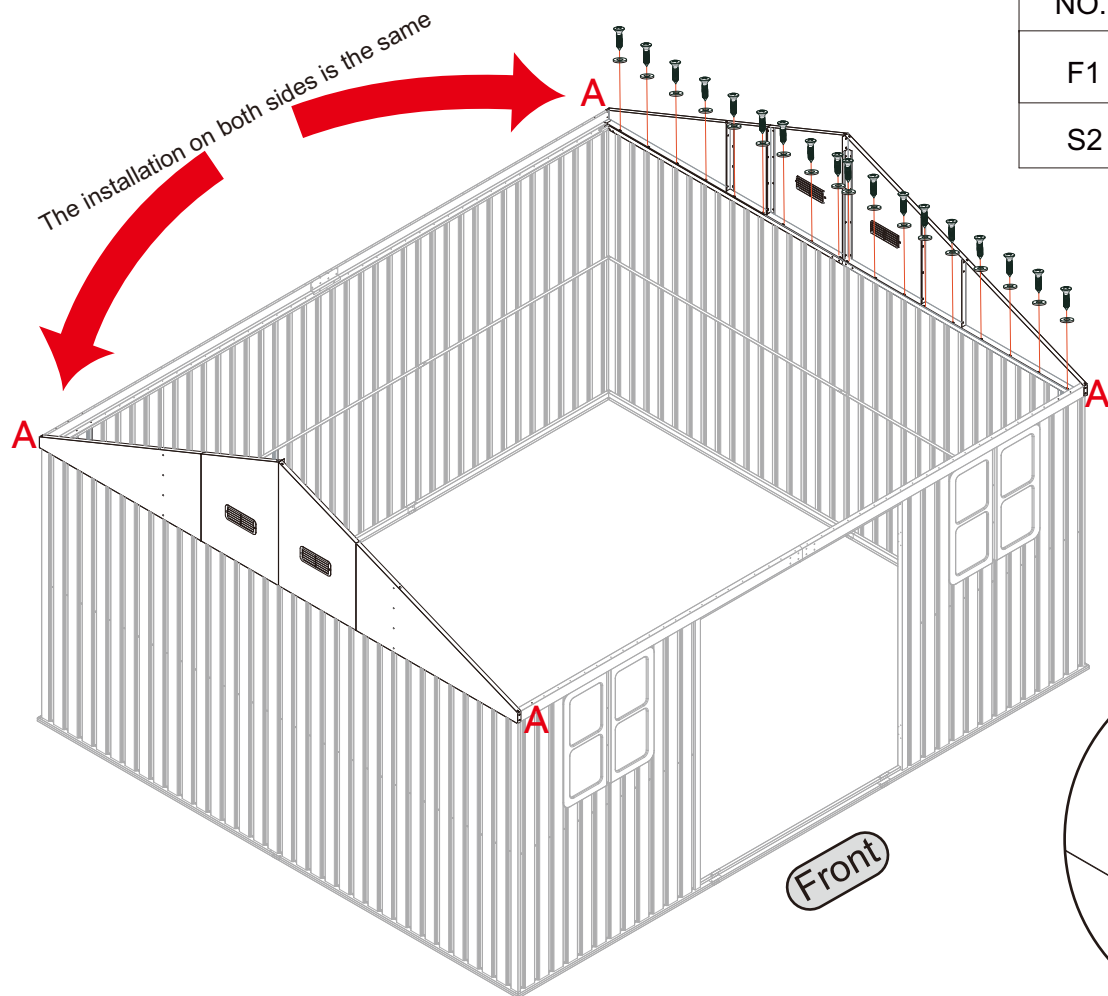
Shed top frame	
No.	Qty.
B1	4
B2	2
B3	2
B4	4
21L	2
21R	2
13	4
14	4
DX2	4
GF	4
21L1	2
21R2	2

Please prepare these boards,
Put them in order

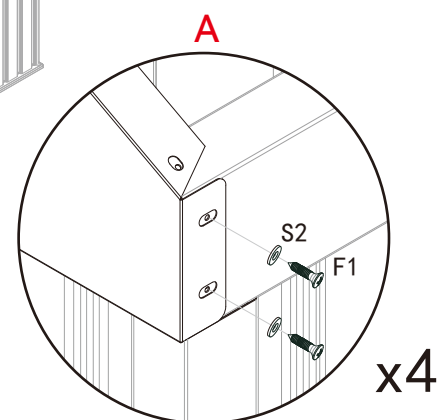


NO.	PART	Qty.
F2		48
S2		24

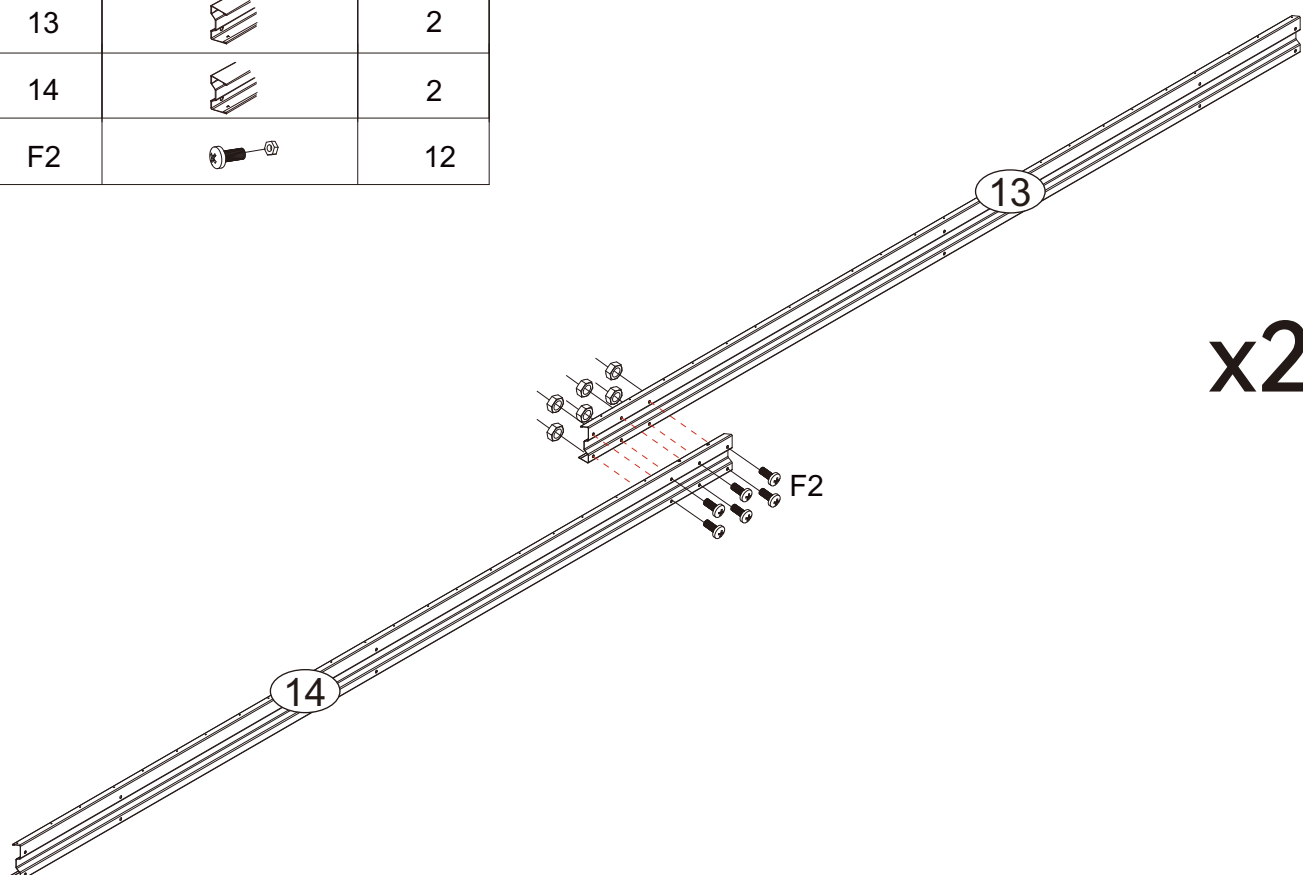




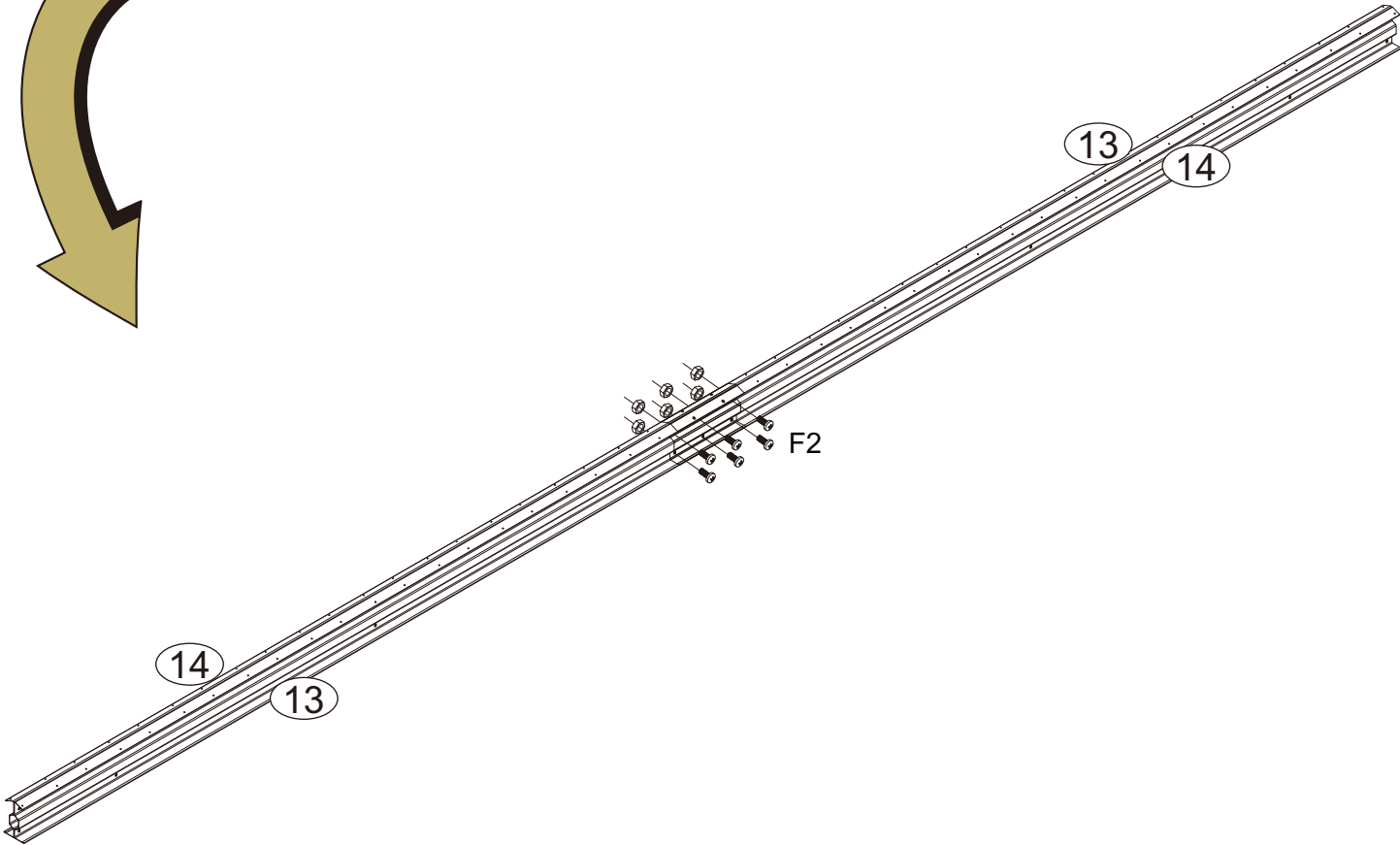
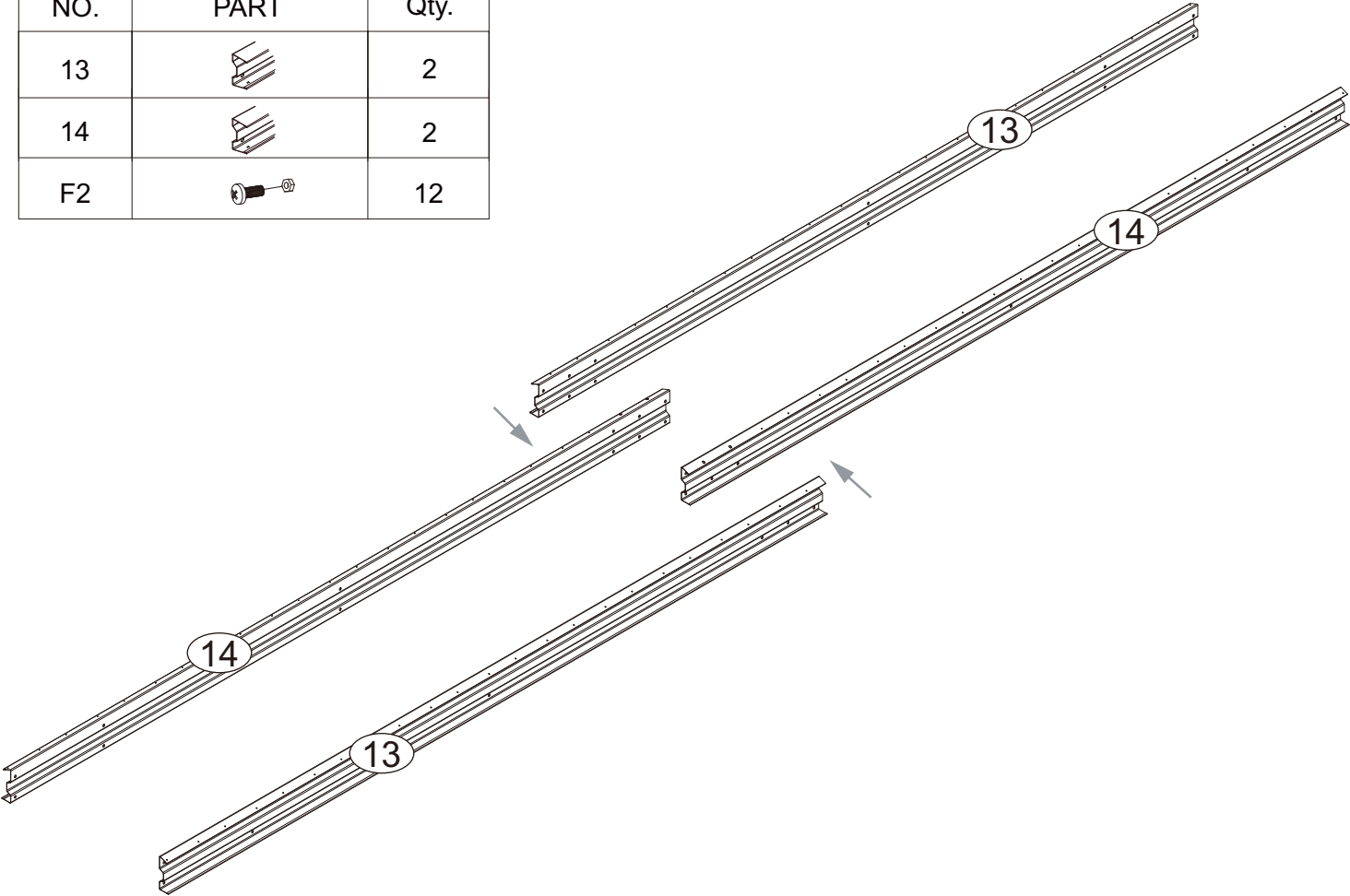
NO.	PART	Qty.
F1		42
S2		42



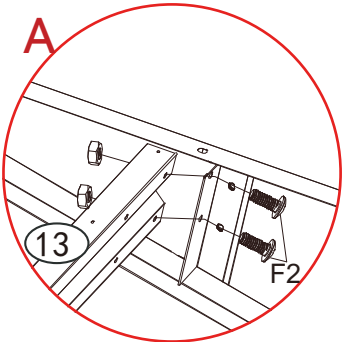
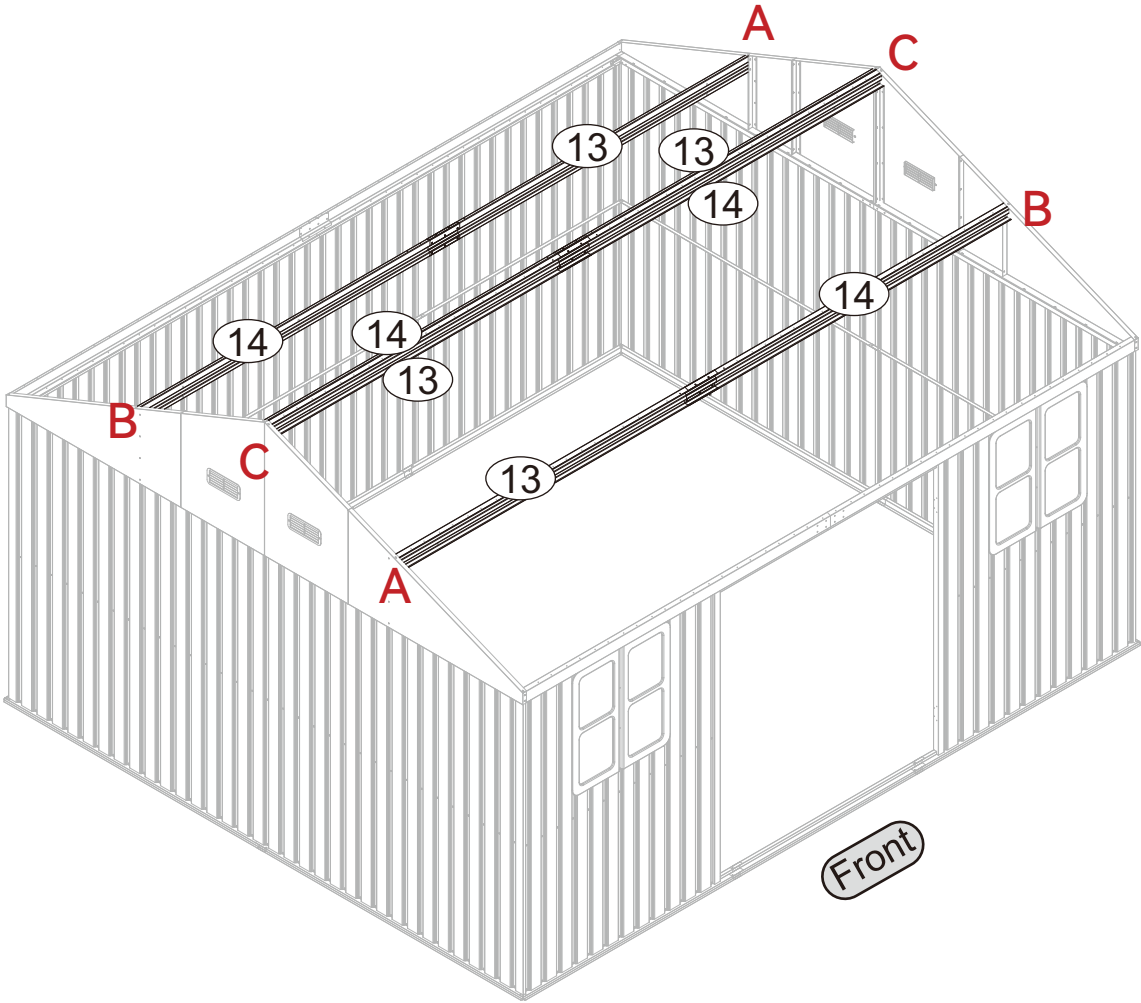
NO.	PART	Qty.
13		2
14		2
F2		12



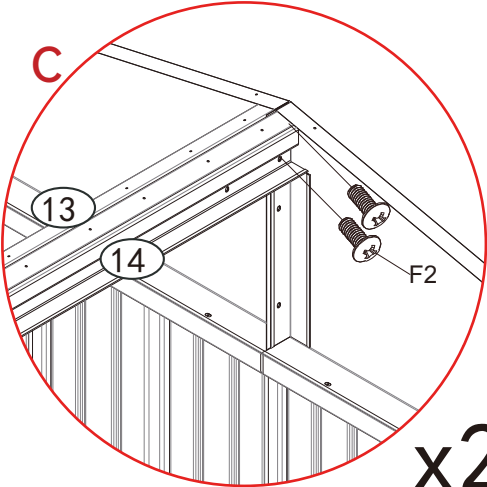
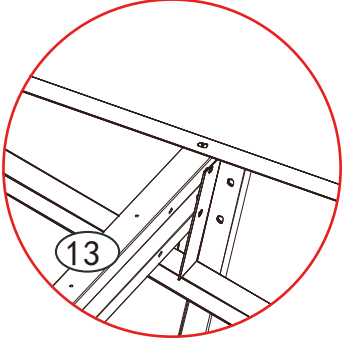
NO.	PART	Qty.
13		2
14		2
F2		12



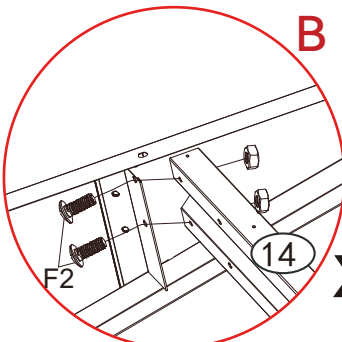
NO.	PART	Qty.
F2		12



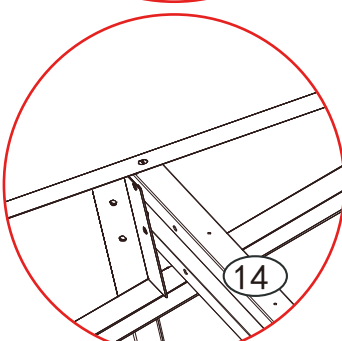
x2

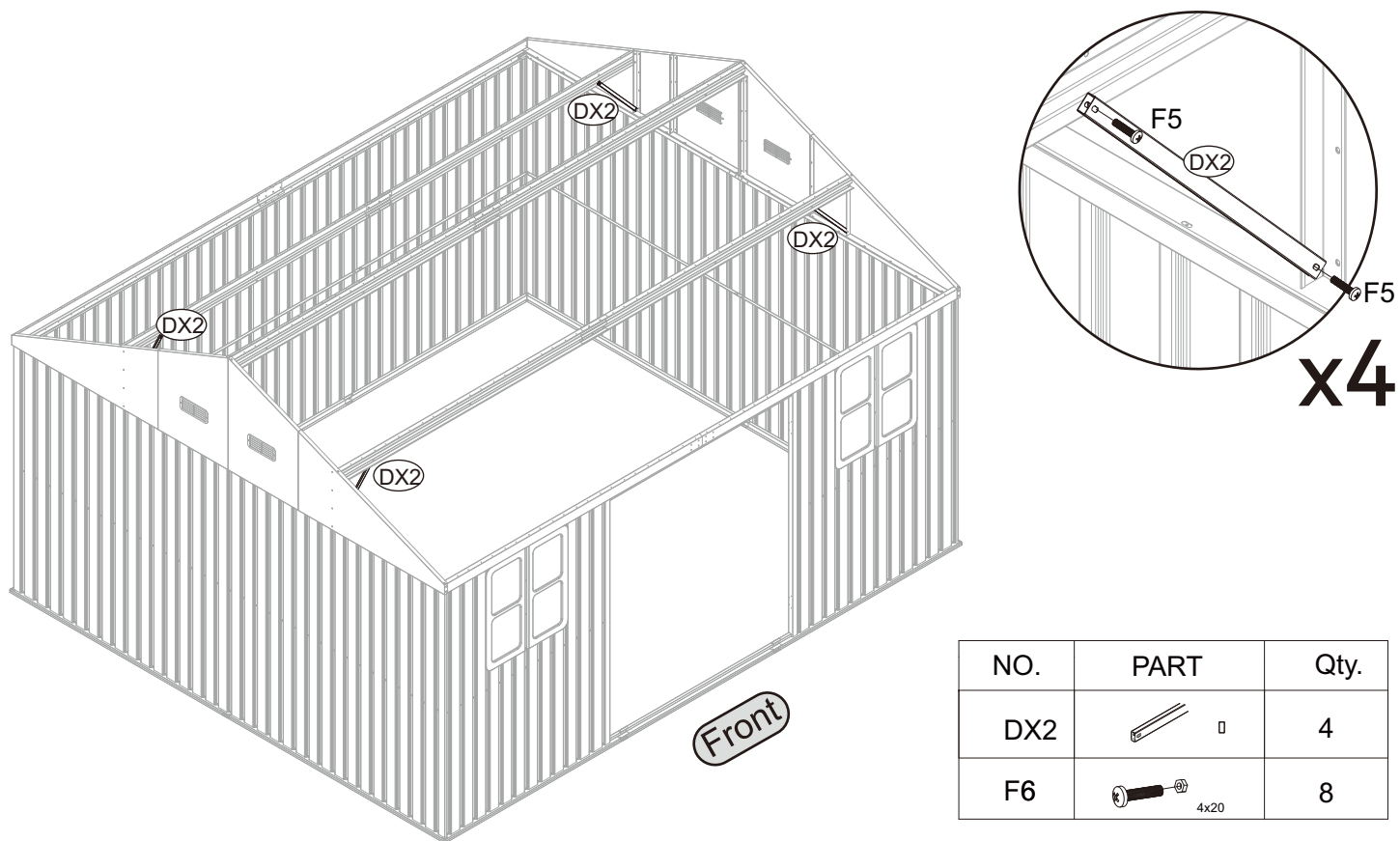


x2



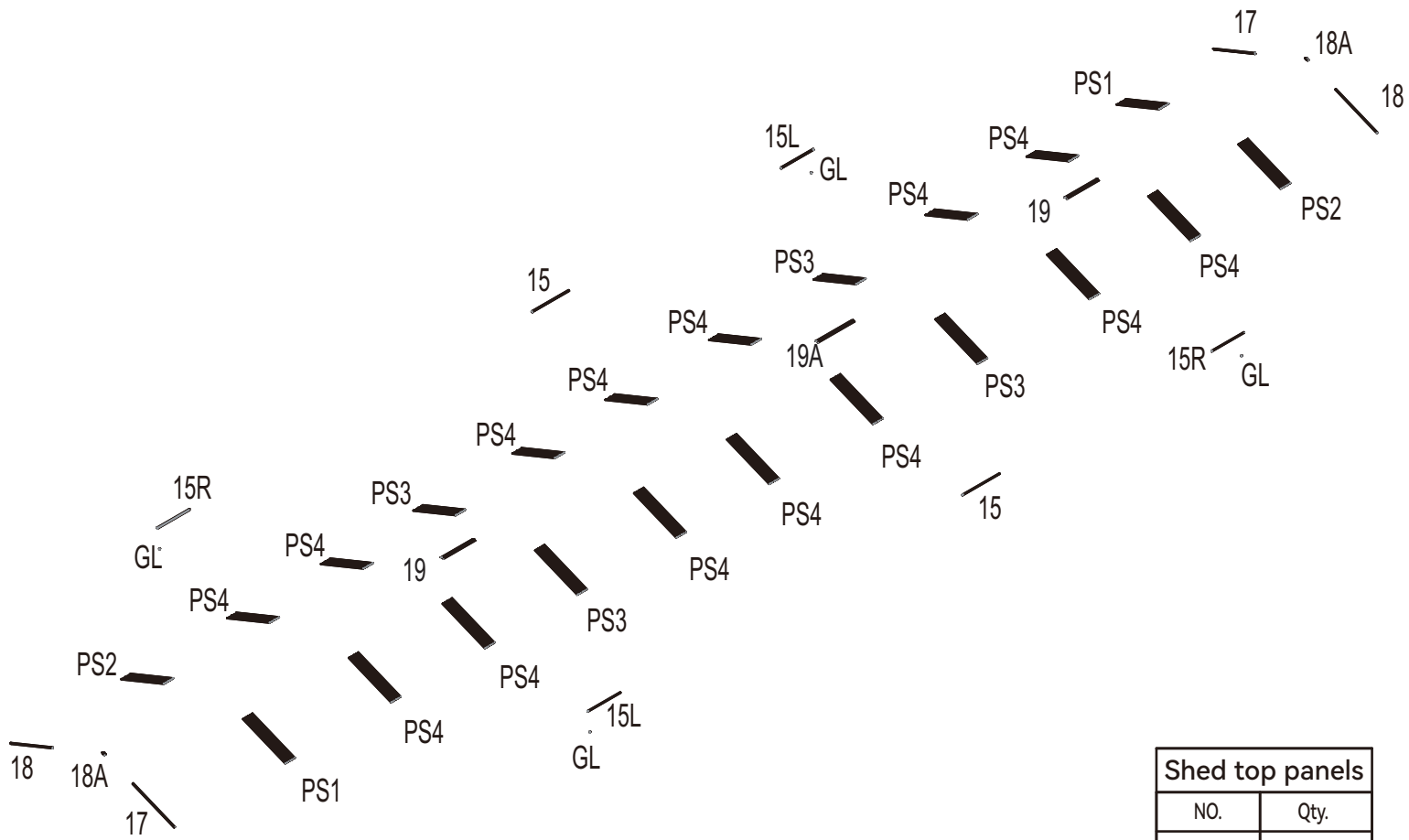
x2



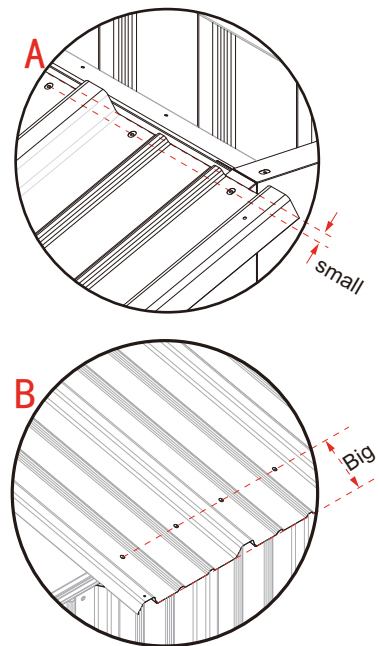
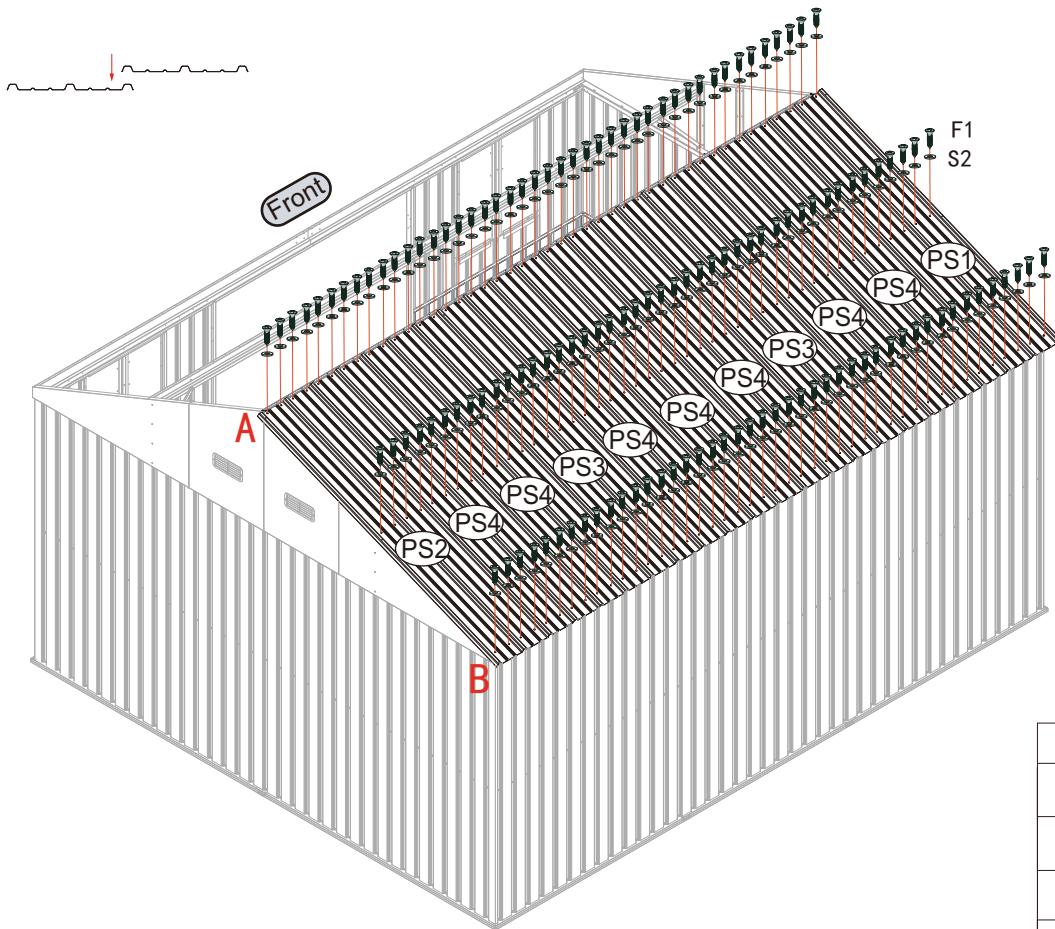


PARTS

Before installation, please place the parts in the position as shown in the figure below.

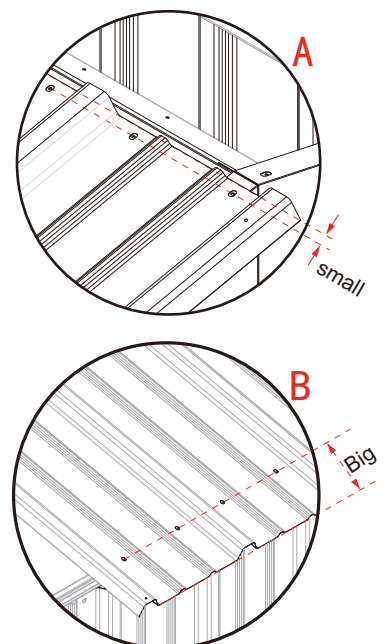
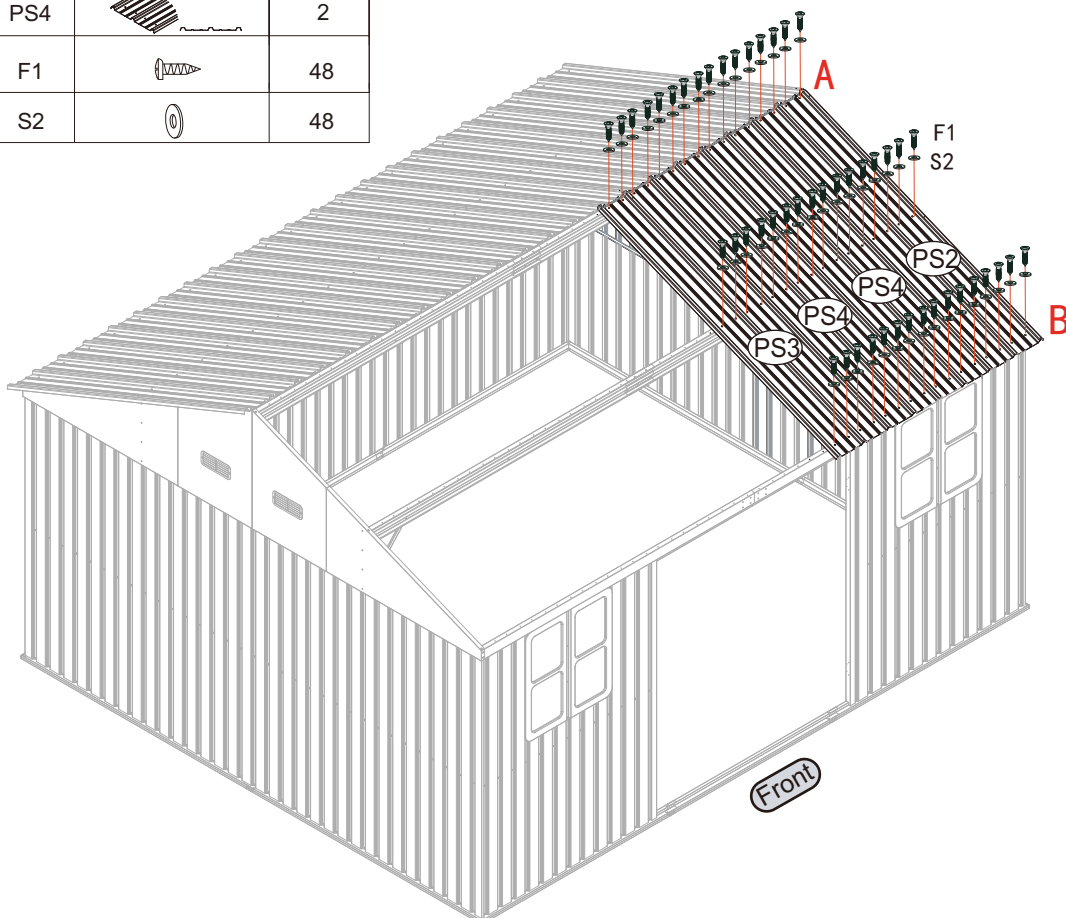


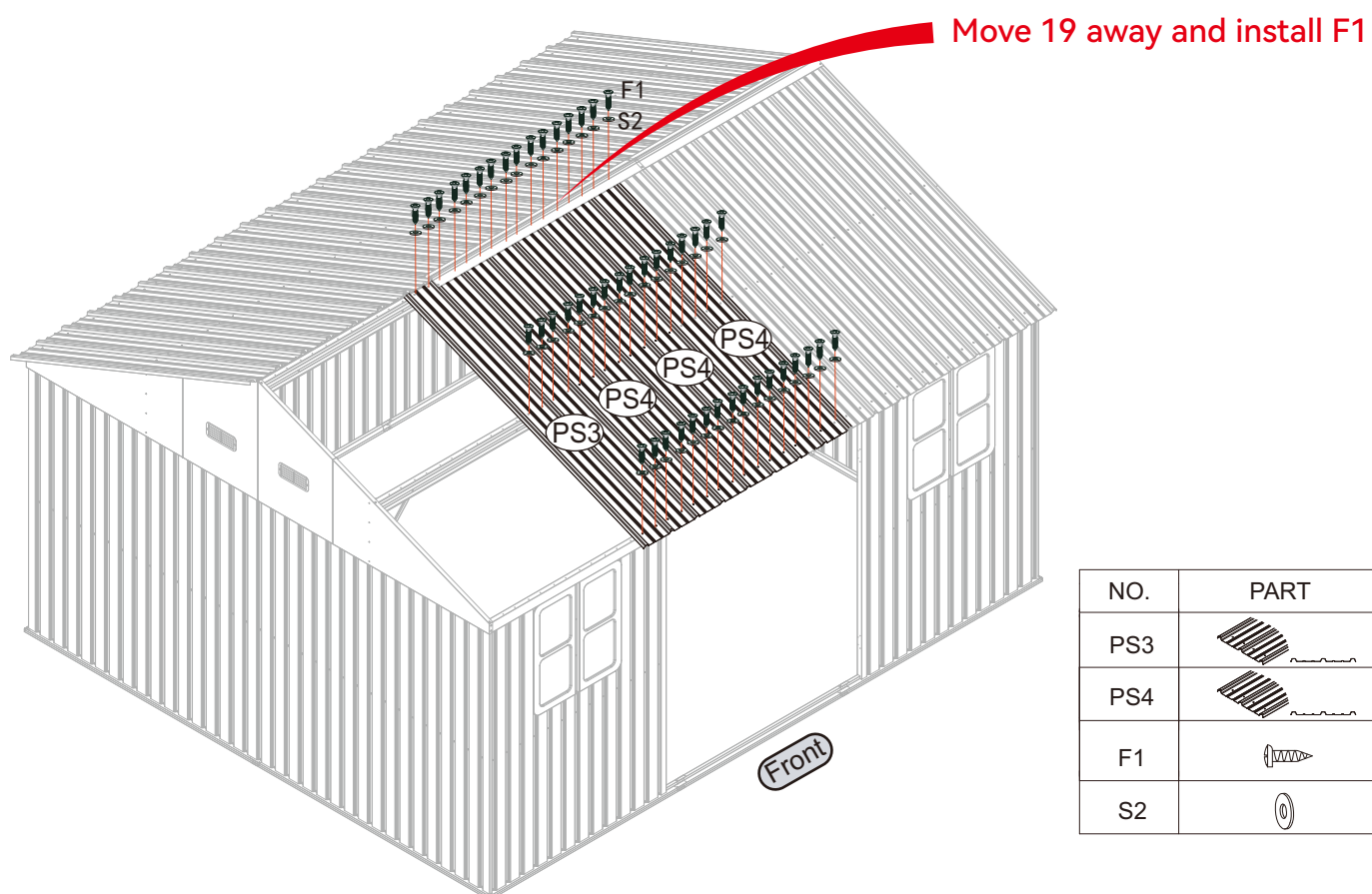
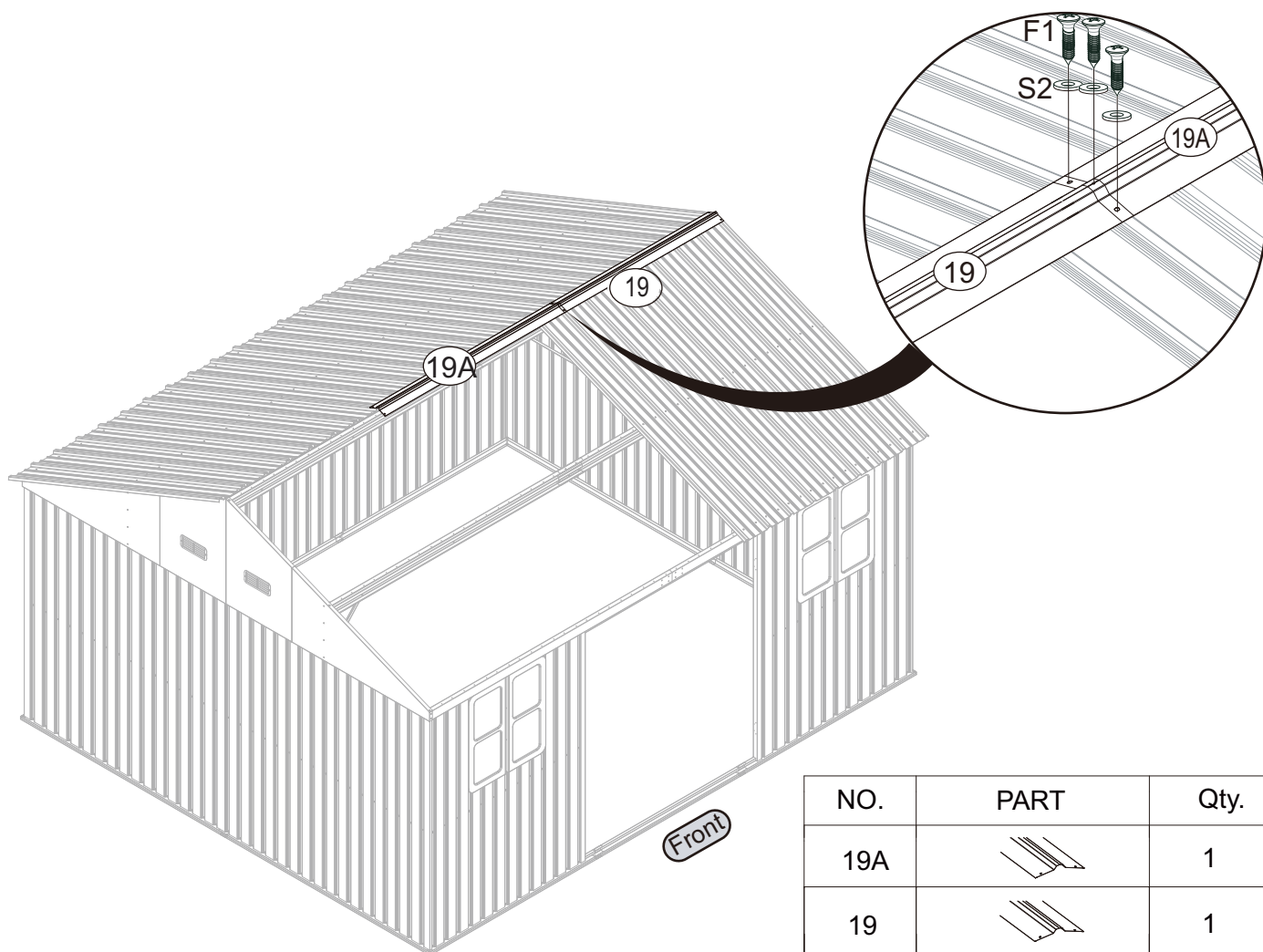
Shed top panels	
NO.	Qty.
15	2
15L	2
15R	2
17	2
18	2
18A	2
19	2
19A	1
PS1	2
PS2	2
PS3	4
PS4	14
GL	4

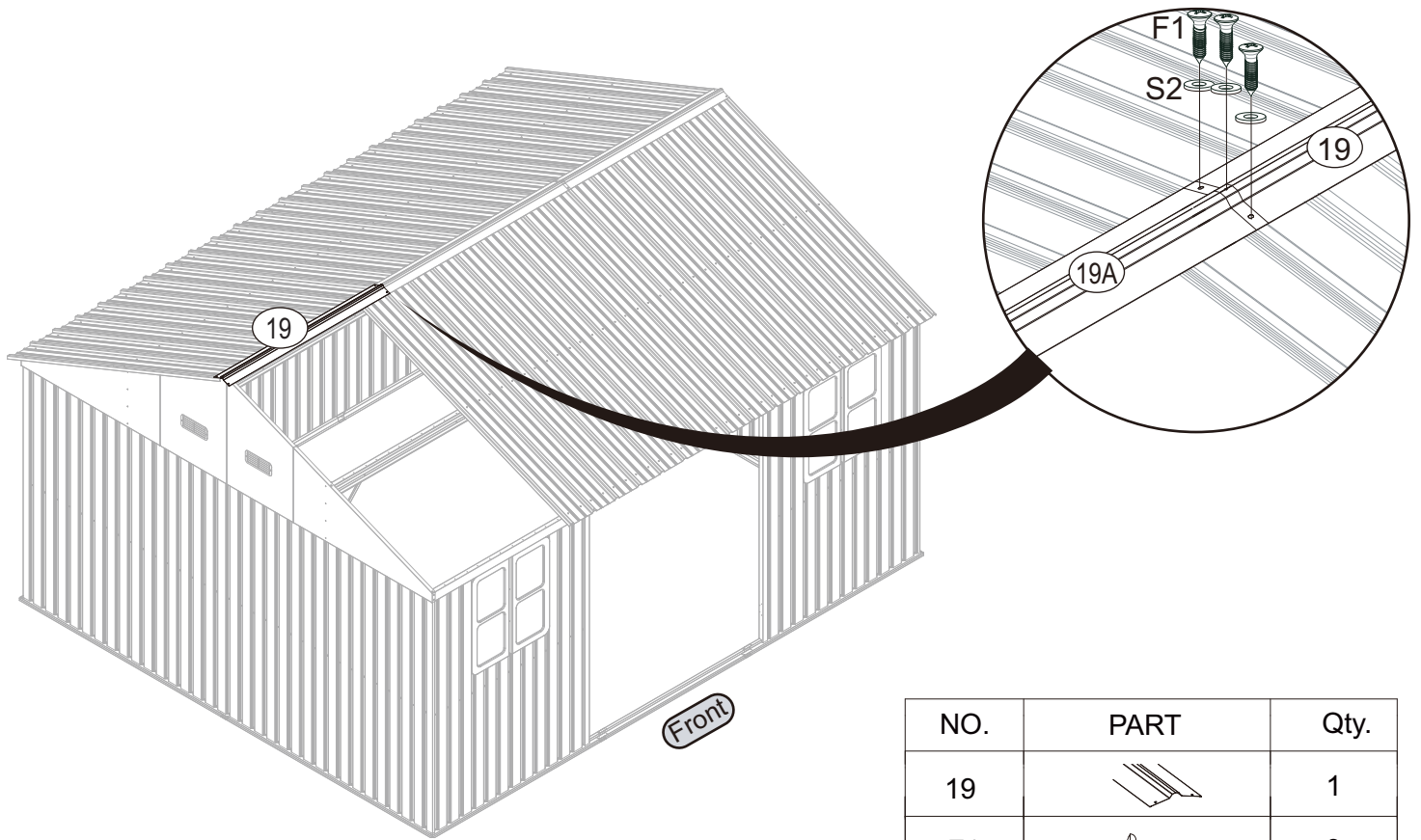


NO.	PART	Qty.
PS2		1
PS3		1
PS4		2
F1		48
S2		48

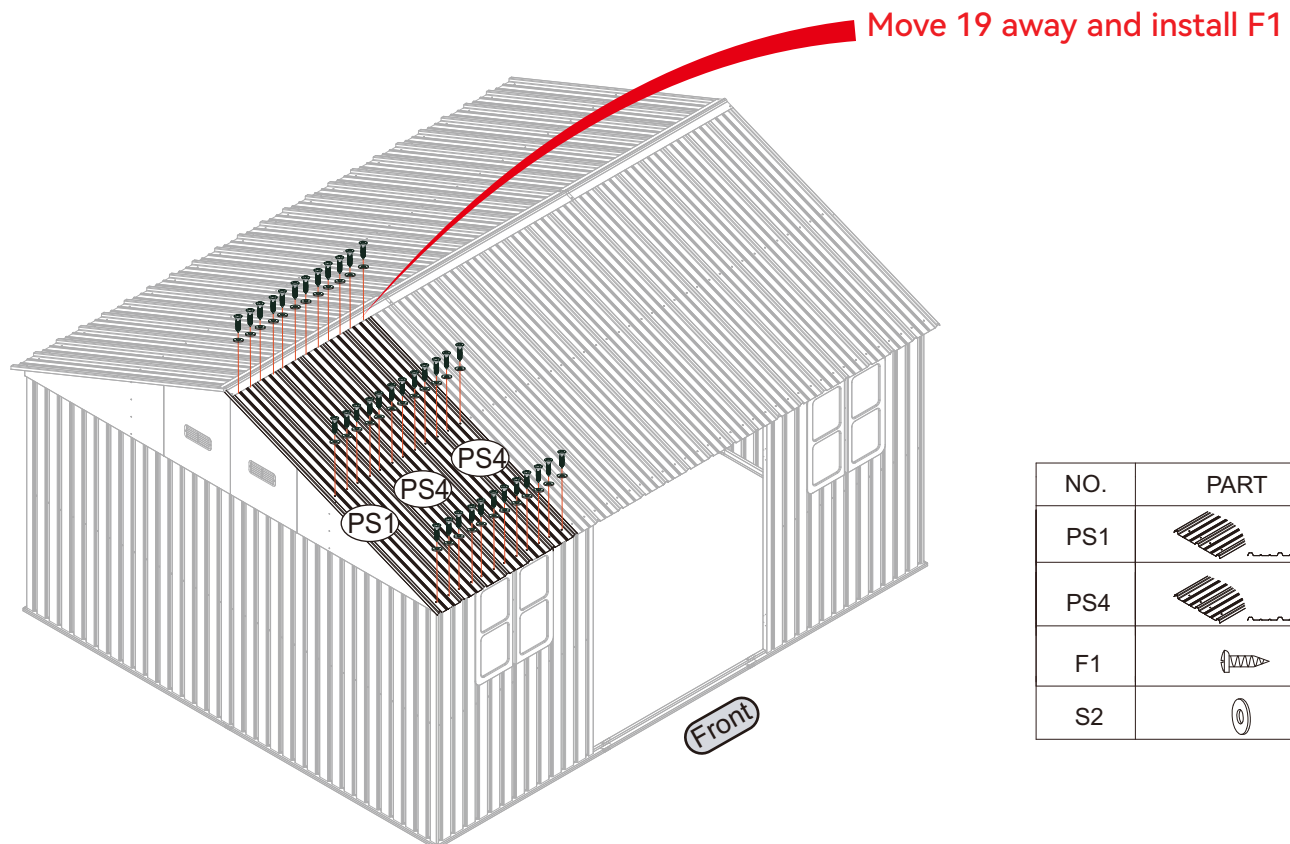
NO.	PART	Qty.
PS1		1
PS2		1
PS3		2
PS4		7
F1		132
S2		132



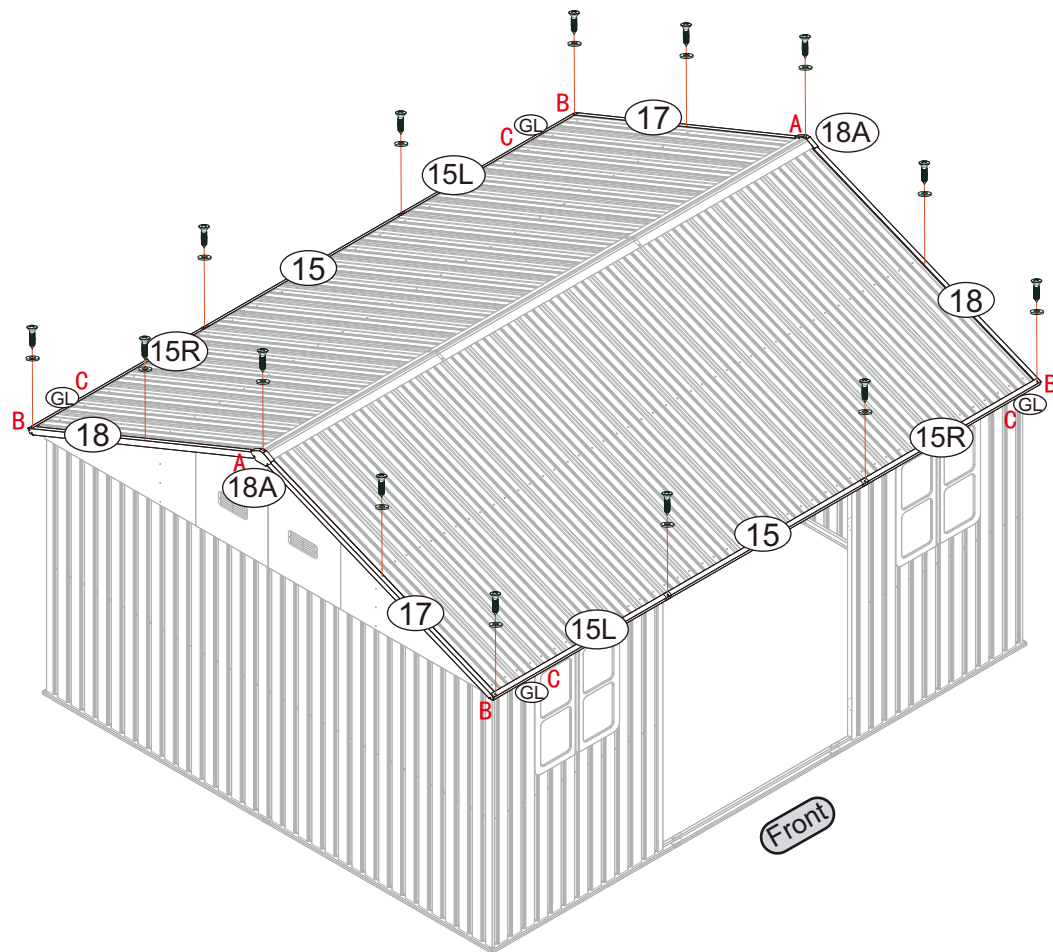




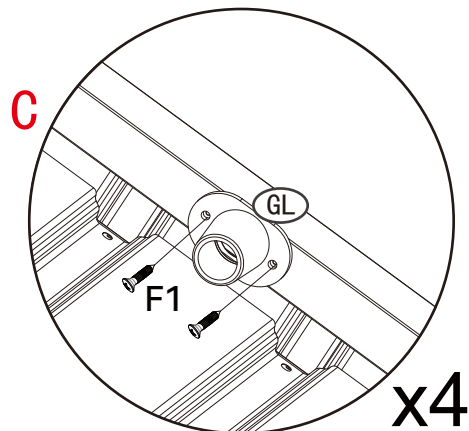
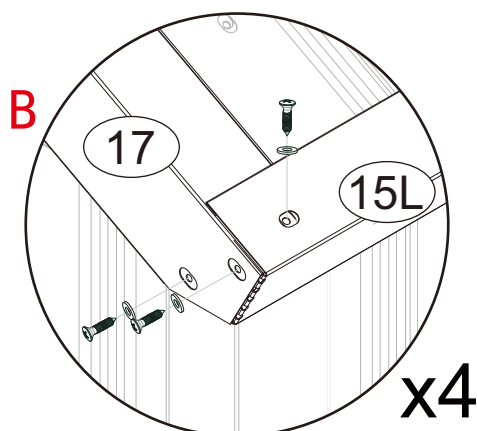
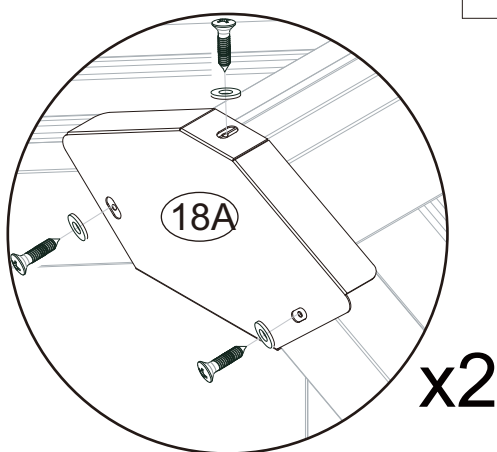
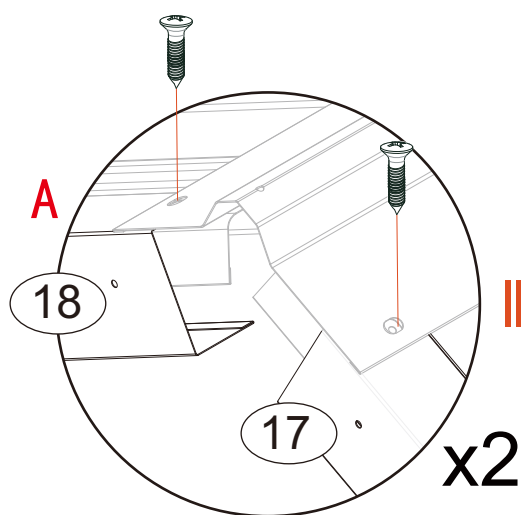
NO.	PART	Qty.
19		1
F1		3
S2		3



NO.	PART	Qty.
PS1		1
PS4		2
F1		36
S2		36



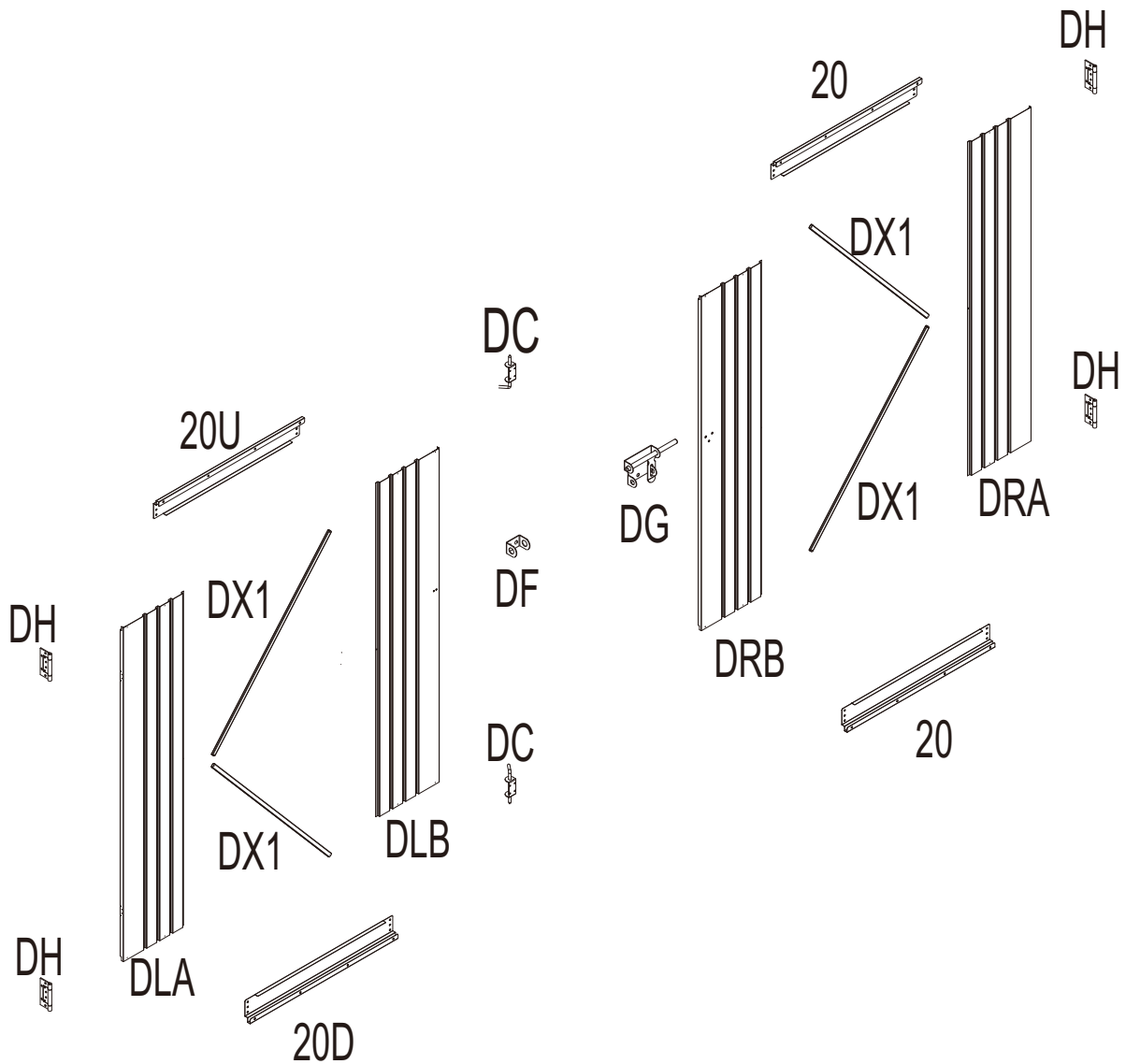
NO.	PART	Qty.
15		2
15L		2
15R		2
17		2
18A		2
18		2
GL		4
F1		42
S2		20



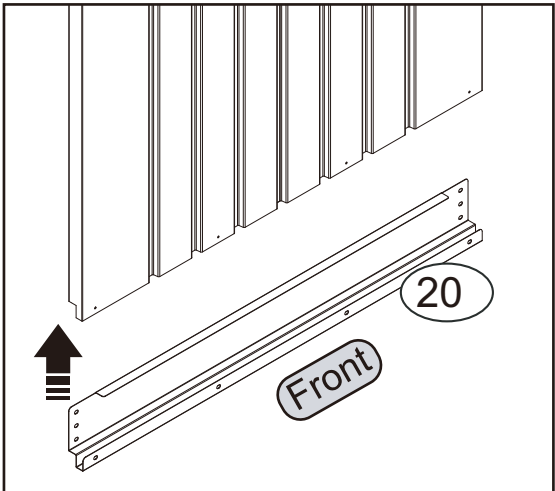
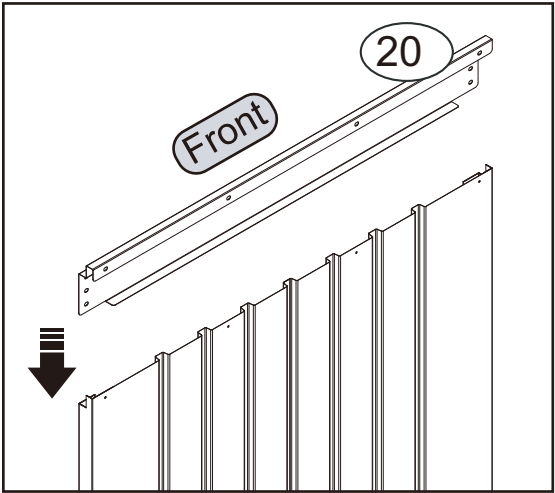
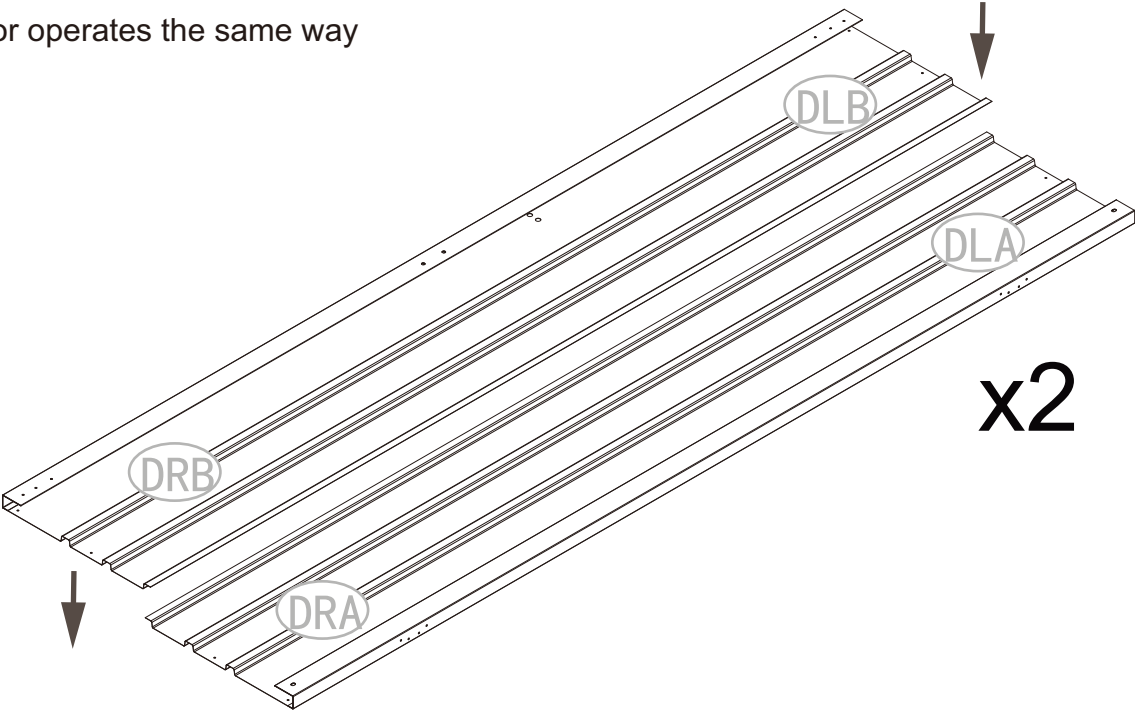
PARTS

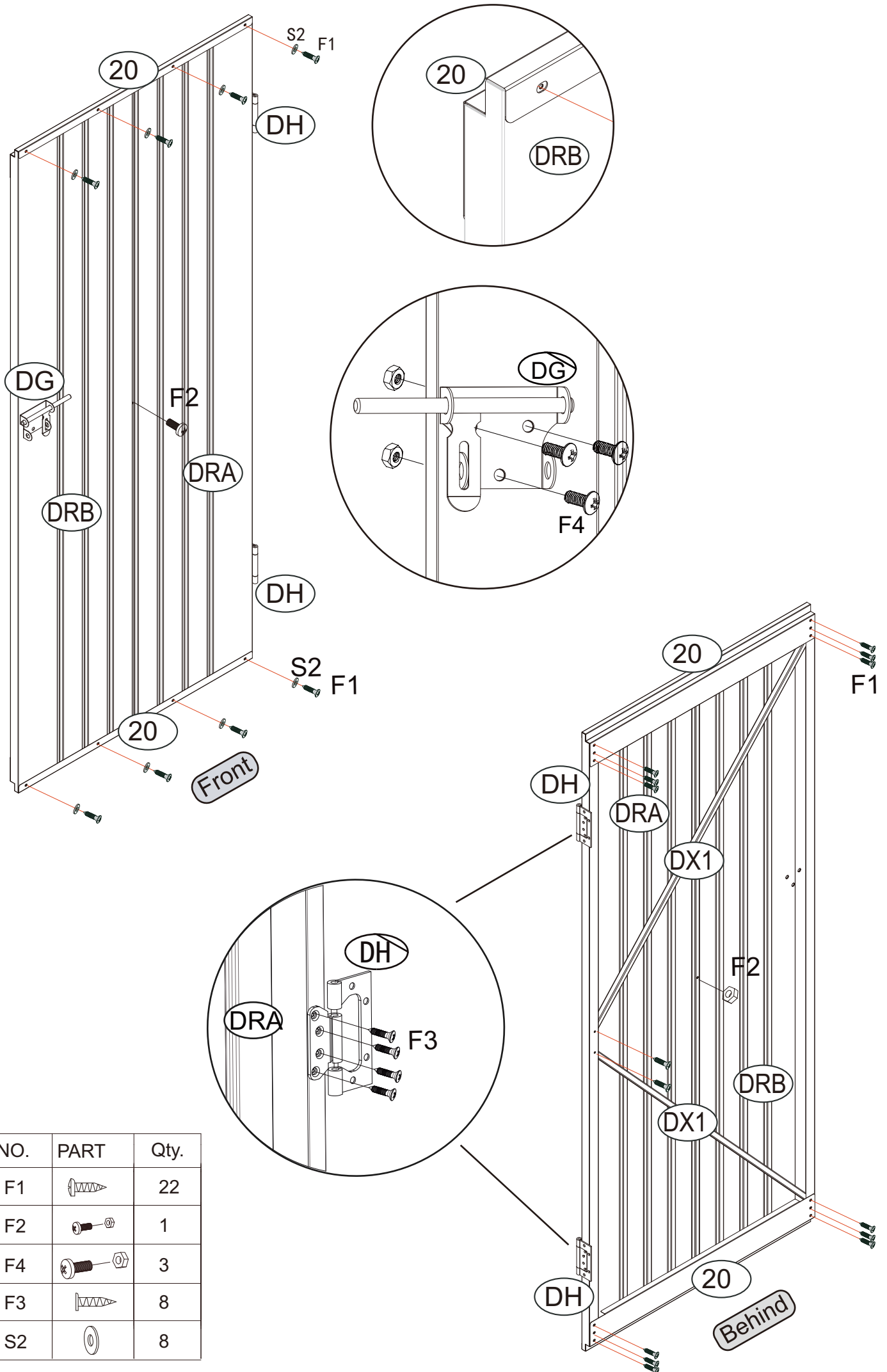
Before installation, please place the parts in the position as shown in the figure below.

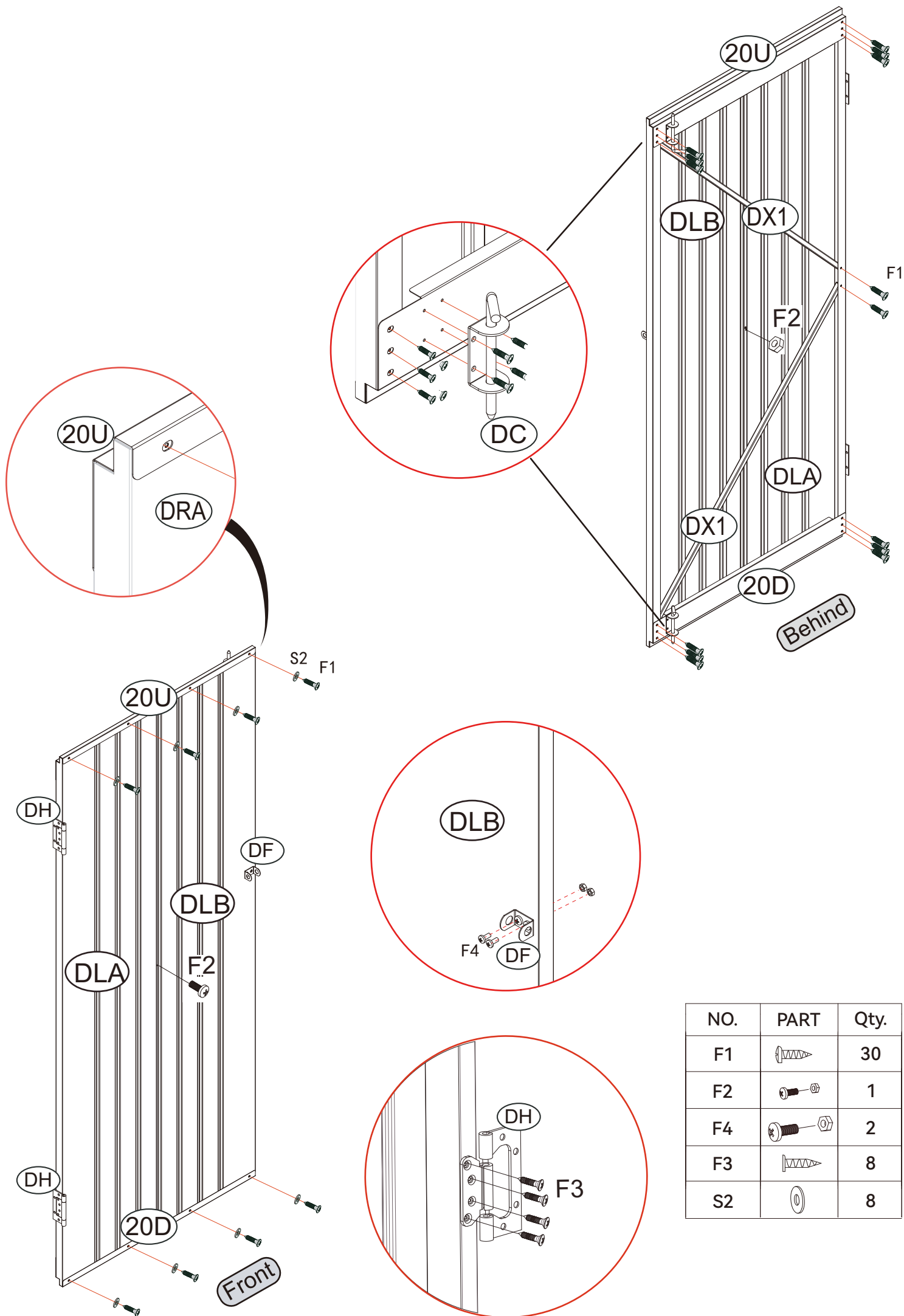
Shed door	
No.	Qty.
20	2
DH	4
DC	2
20U	1
20D	1
DX1	4
DF	1
DG	1
DLA	1
DLB	1
DRA	1
DRB	1

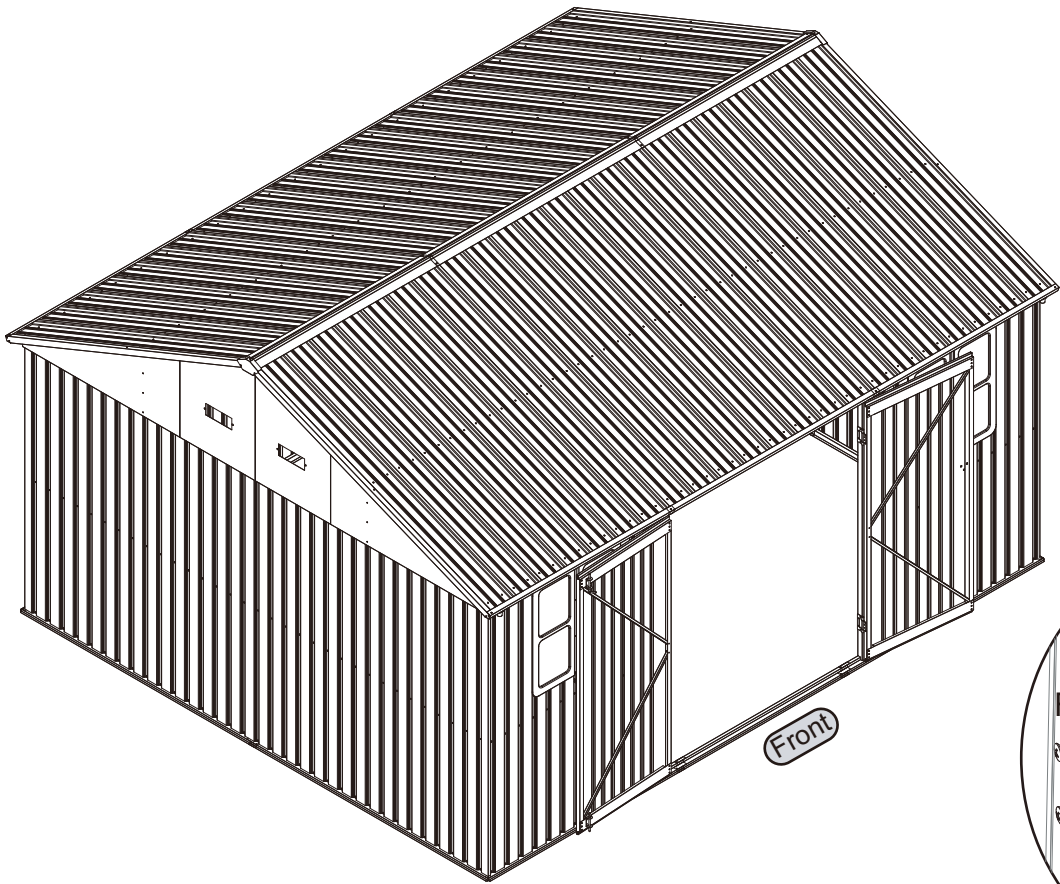


The other door operates the same way

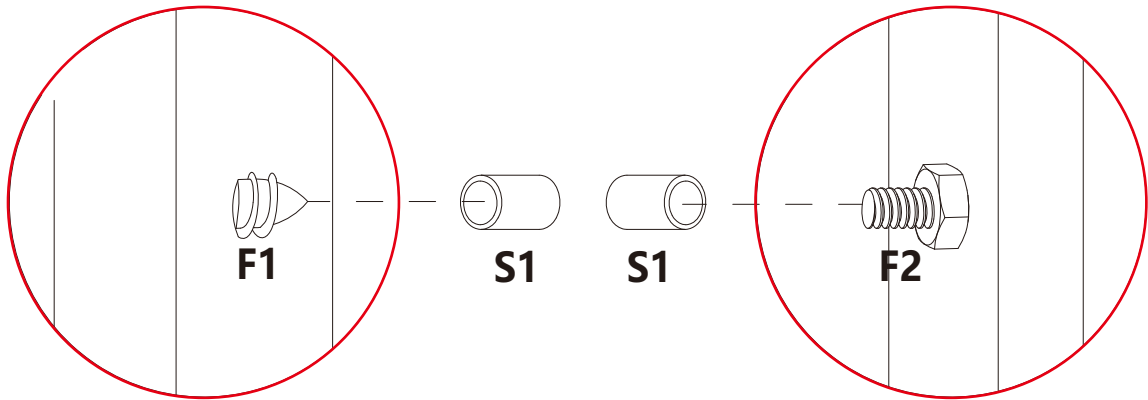
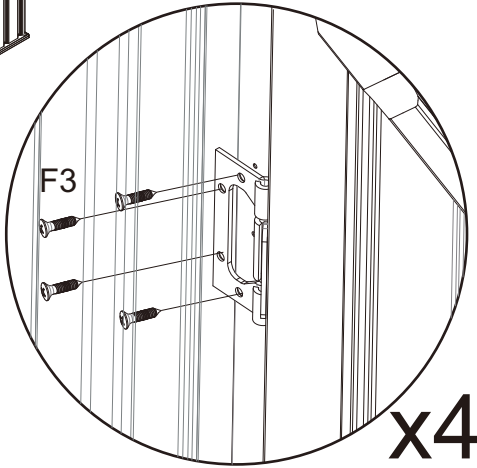








Parts	No	Qty.
	F3	16



Parts	No	Qty.
	S1	500

