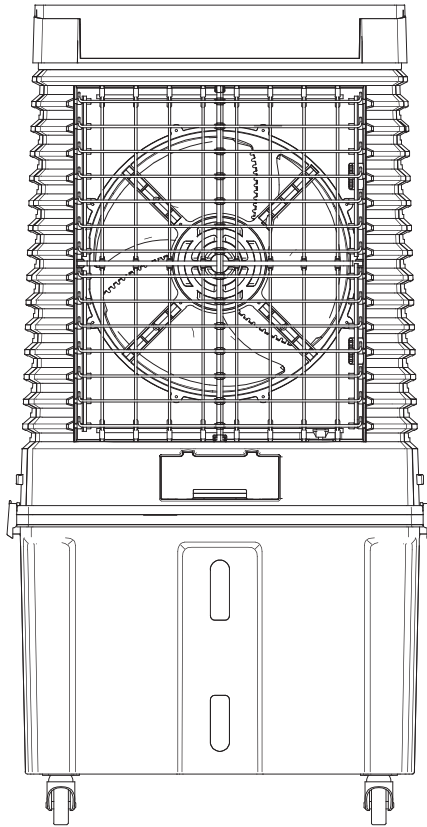


AIR COOLER

USER MANUAL



MODEL NO: JH-395Y

Thank you for choosing our product!



We are committed to your satisfaction
and hope it brings you great value and
enjoyment.



PLEASE READ THIS MANUAL
CAREFULLY BEFORE USING
THE PRODUCT AND KEEP IT
FOR FUTURE REFERENCE.

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1

IMPORTANT SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

When using an electrical appliance, basic safety precautions should always be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING

WARNING: To reduce the risk of fire, electrical shock, or injury to person:

1. Before using for the first time, please check that your voltage is in accordance with the product nameplate requirements.
2. Please check the power cord and plug for any damage before use.
3. Always turn the fan OFF and unplug it from the electrical outlet when not in use.
4. Caution is necessary when the appliance is used near children.
5. Do not run the power cord under carpeting and do not cover the cord with throw rugs, runners or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic areas so that it will not be tripped over.
6. Do not operate any fan with a damaged cord or plug. Discard fan or return to an authorized service facility for examination and /or repair.
7. If the fan's power supply cord is damaged, it must be replaced by the manufacturer or its service agent to avoid a safety hazard.
8. Use the fan in a well-ventilated area. When in use, place the fan at least 8 inches from any walls to ensure proper air flow. The fan must not be located immediately below or beside a curtain.
9. Do not obstruct the airflow with any objects or place anything inside the fan opening.
10. Do not use in areas where curtains could be sucked in.
11. Only place the fan on a hard, flat, dry floor.
12. Do not use in extreme temperatures, humidity, or dusty environments.
13. Do not place heavy objects on the fan.
14. Do not place the fan directly below a power outlet or you risk the cord being sucked in.
15. When the fan is oscillating do not manually turn the fan to avoid damage.
16. Always turn off the power supply before unplugging the power cord from the electrical outlet to prevent a short circuit, fire or electric shock.
17. Do not twist or pull the power cord.
18. Do not unplug the fan if your hands are wet, there is danger of electric shock.
19. This fan is for household use only.
20. Children under 8 should not operate the fan.
21. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
22. Children should be supervised to ensure that they do not play with the appliance.
23. Ensure that the fan is switched off from the supply mains before removing the guard.
24. To reduce the risk of fire or electric shock, do not use this fan with any solid-state speed control device.
25. Please unplug or disconnect the appliance from the power supply before servicing.
26. This machine has a strong humidification effect. Please do not use it in a closed environment. If you use it in a closed environment, please turn off the cool function.

27. After the machine adds water,when placing or moving the appliance, do not tilt, collide, or tip it . Push it slowly so as to avoid water overflow.It is strictly prohibited to turn it over and place it on the inclined ground to prevent accidents.
28. The water in the water tank in the hot and summer season is easy to deteriorate and produce odor. Please pay attention to replace the water regularly.
29. Add water promptly when the water level is below the lowest water line.
30. Do not operate the fan in the presence of explosive and/or flammable fumes.
31. To disconnect, grip the plug and pull it from the wall outlet. Never yank the cord.
32. Do not leave the fan running unattended.
33. When packaging and storage are required, it shall be run with normal air for a period of time so that the evaporator is fully dried to prevent the evaporator odor due to wet surface.
34. Avoid contact with moving fan parts. Do not insert or allow foreign objects to enter the air outlet, as this may cause equipment damage or create danger.
35. USE this fan only as described in this manual. Other uses are not recommended as it may cause fire or electric shock.
36. Do not soak the main body of the motor in water or rinse under the tap.
37. To protect against electrical shock, do not place fan in window ,plug or cord in water or spray with liquids.
38. To reduce the risk of fire or electrical shock, do not expose electrical connections to water.

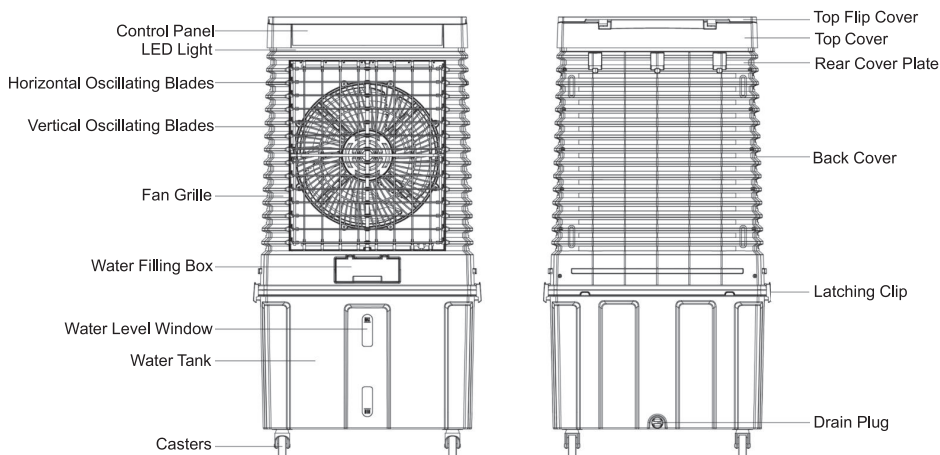
Warning: This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully into the electric receptacle, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to subvert this safety feature.

READ AND SAVE THESE INSTRUCTIONS

2

KNOW THE AIR COOLER

PRODUCT DESCRIPTION



SPECIFICATIONS

MODEL NO	VOLTAGE	FREQUENCY	RATED POWER
JH-395Y	120V~	60Hz	120W

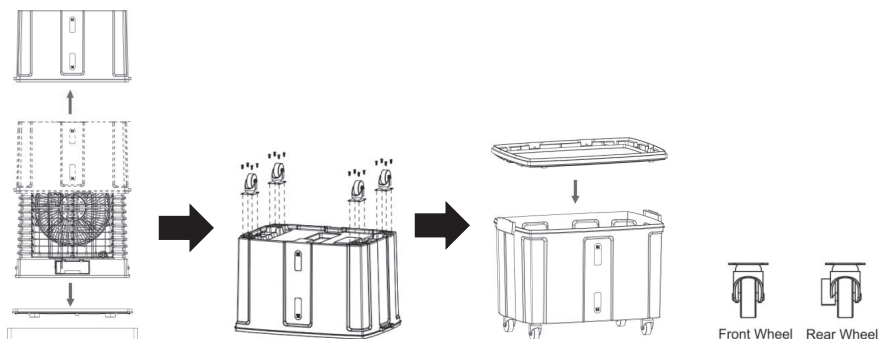
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USE THE AIR COOLER

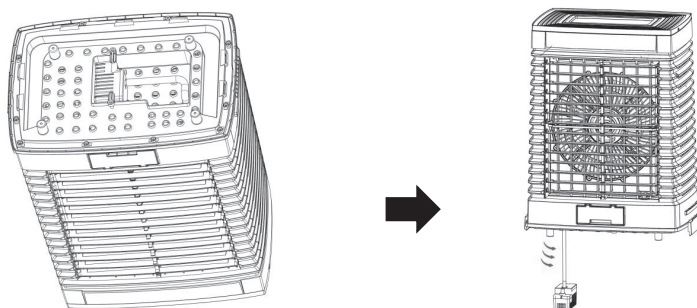
ASSEMBLY INSTRUCTIONS

Step 1: First, remove the device from the packaging and separate the water tank and water tank bracket from the main body. Then align the mounting holes on the casters with the corresponding threaded holes at the bottom of the water tank, tighten the screws to firmly secure the casters in place, and finally install the water tank bracket onto the water tank.

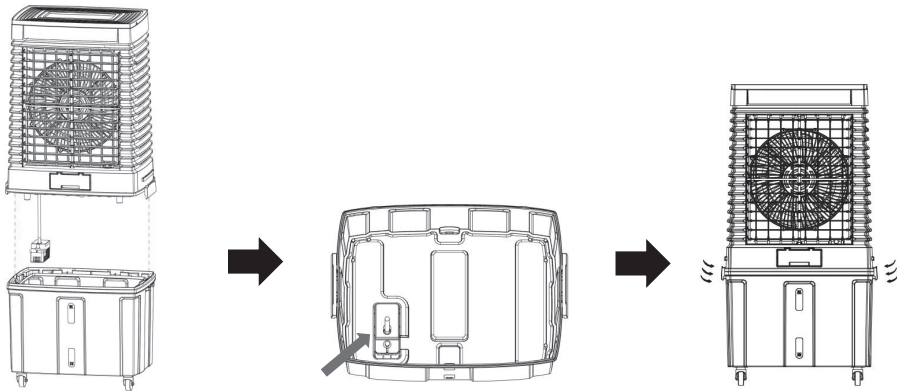
NOTE: Casters with locks are the rear casters, while wheels without locks are the front casters. When in use, press the locking lever to prevent movement.



Step 2: Rotate the buckle at the bottom of the machine and remove the water pump.



Step 3: Place the host (upper body) above the lower water tank (do not lower it down). Place the water pump into the designated slot in the water tank. Then place the host on the water tank and secure the side buckle until you hear a clicking sound. This completes the assembly of the bottom water tank.



BRACKET INSTALLATION

When it is necessary to use in areas with large slopes, in order to ensure that the product does not fall, a bracket can be used to fix the product on the wall to maintain stability.

Warning: Before drilling, ensure there are no wires or pipes behind the pre-installed wall location.

1. Secure the bracket at the middle screw position on the back of the product (see Figure 1). Place the product against the pre-installed wall to align the bracket with the wall and mark the hole positions (see Figure 2).

2. Use a drill bit smaller than the plastic anchor diameter to drill holes in the wall (see Figure 3). Insert the pointed end of the plastic anchor into the wall hole and press it in by hand or gently tap with a hammer until flush with the wall (see Figure 4).

3. Finally, secure the bracket onto the drilled wall (see Figure 5).

Note: When using the product on a steep slope, pay attention to the water level in the tank as excessive tilting may cause water overflow.



Figure 1



Figure 2

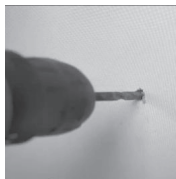


Figure 3



Figure 4



Figure 5

OPERATIONINSTRUCTIONS

1. ADD WATER

- Ensure the unit is unplugged before adding water.
- Two methods of adding water: Open the flip cover on top and add water (see Figure A), or open the water inlet and add water (see Figure B) and add clean tap water. Monitor the level via the water level window keep water between MIN and MAX (see Figure C). Do not splash water on the motor, control panel, or electrical components to avoid leakage hazards.

2. DRAINAGE

- The drain is at the bottom, as shown in Figure D.
- Rotate and pull out the silicone plug of the water outlet, the body is tilted, and the water tank can be completely emptied. The machine should be drained and cleaned regularly.
- Note: Please empty the water tank if it will not be used for a long time.

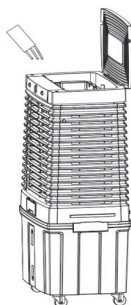


Figure A

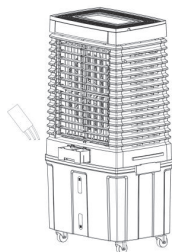


Figure B

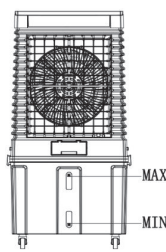


Figure C

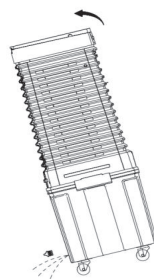


Figure D

3. USE OF THE ICE CRYSTAL BOX

- The ice crystal box can keep cool and slowly absorb the heat in the water. This lowers the water temperature in the water tank and the blowing wind becomes cooler until the heat absorption capacity of the ice crystal box is saturated.
- First use: Open the lid, fill to max level with water, then close the lid tightly (see Figure E).
- Place the ice crystal box in the freezer compartment of the refrigerator and freeze it for at least 2 hours until it is completely frozen.
- Remove the already frozen ice crystal container and place it in the water tank to lower the water temperature (see Figure F).
- Reusable: When the cooling effect weakens, put the ice crystal box back in the refrigerator and refreeze it to restore the cooling effect.
- NOTE: Ingestion of the ice crystals is prohibited. Keep the box away from children and pets, and do not use it as a toy.

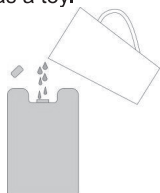


Figure E



Figure F

CONTROL PANEL INSTRUCTIONS



Before use, place the appliance on a sturdy, dry, and level surface. Ensure your hands are dry, then plug the power cord into a 120V AC, 60Hz electrical outlet. The power indicator light will illuminate to indicate the appliance is in standby mode.



- **ON/OFF button:**

Press the button to switch the air cooler on or off.



- **Mode button:**

Press this button to switch between normal mode and natural mode. Natural mode: speed changes randomly.



- **Speed button:**

Press this button to change the speed between low / medium / high.



- **Light button:**

Press the button to turn on or off the light.



- **Timer button:**

Press this button repeatedly to set the timer from 1 to 12 hours (each press increments the time by 1 hour). When the set time is reached, the appliance switches off automatically.



- **Cool button:**

Press this button to open or close the cooling system.



- **Swing button:**

Press this button to control swinging left and right, and press it again to stop swinging.

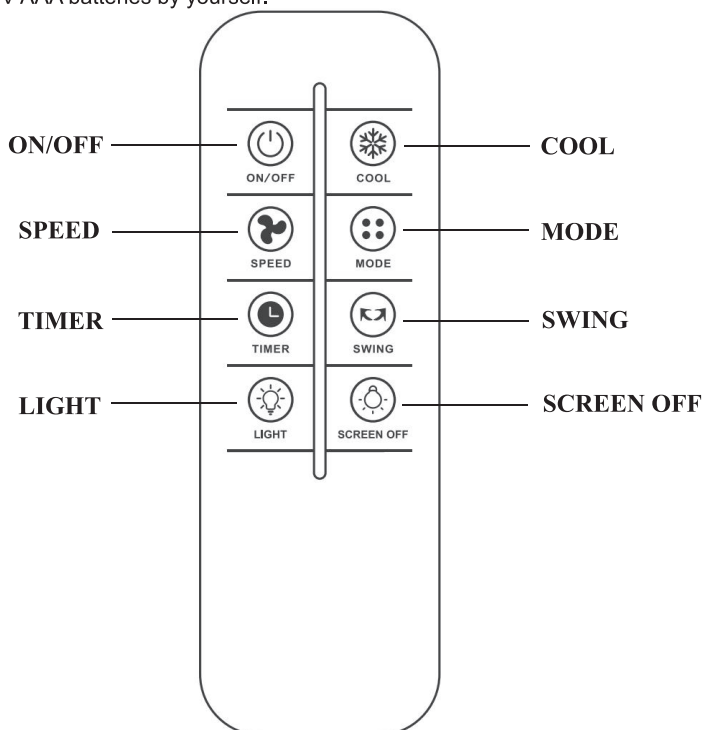
- **Other functionalities:**

Water level protection function: In cooling mode, if there is no water or relatively little water in the water tank, the water pump will automatically stop working and stop pumping to avoid damaging the water pump that has been working without water for a long time.

Screen Display On/Off: Press this button to toggle the screen display on or off. The device will continue normal operation, (*Function available on remote control only*).

REMOTE CONTROL

Due to transportation safety reasons, batteries are not included in the packaging. Please prepare 2 pieces of 1.5V AAA batteries by yourself.



INSTALLATION/REPLACEMENT OF BATTERIES

1. Flip the back of the remote control, hold and slide down the back cover of the remote control.
2. Insert 2 AAA batteries following the indications of the polarity symbols (+ and -) inside the battery compartment.

NOTE:

- Do not use rechargeable batteries.
- If not in use for a long time, please remove the batteries to prevent battery leakage from damaging your remote control.
- Do not allow water or liquid to enter the remote control.
- Do not dispose of batteries in fire, batteries may explode or leak
- Do not mix old and new batteries.
- Dispose of the used batteries at appropriate recycling points or in accordance with local regulations.

4

CLEANING AND MAINTENANCE

CLEANING AND MAINTENANCE

Always switch off the device before cleaning or maintenance and disconnect the mains plug from the socket to avoid accidents.

1. Use a soft and clean cloth to remove dust and stains on the surface of the device and avoid using hard objects that could damage the surface.
2. Loosen the screws on the back cover and carefully remove the back cover and the wet curtain.
3. Soak the wet curtain in warm water and a neutral detergent and then scrub it carefully with a soft brush to remove the dirt and dust. Then rinse it with clear water and finally dry it in the sun.
4. Empty the water tank completely and clean it of any accumulated minerals to ensure hygiene.
5. Once cleaning is complete, reinstall the wet curtain and back cover according to the original disassembly method. Make sure that the wet curtain is correctly installed in the appliance to ensure normal operation of the appliance.

NOTE:

- This product does not have a waterproof function. Keep the control panel dry and avoid contact with water. Do not immerse the entire device, internal components, remote control, power cord, plug, etc. in water and do not rinse them under the tap to avoid short circuits.
- Do not use corrosive substances such as alcohol, petrol, alkaline cleaning agents, washing powder, volatile substances, toluene or chemical cloths for cleaning. Improper cleaning can lead to discoloration and corrosion of the device.
- After long-term use, the accumulation of dust on the wet curtain impairs the air flow and air purification. It is recommended to clean it every 2-4 weeks. If the dust load in the operating environment is high, the frequency of cleaning should be increased accordingly.

STORAGE

If you don't plan to use it in the short term, it is recommended to store it after cleaning to prevent dust accumulation. Follow the steps below to store it correctly:

1. Empty the water tank and run the fan for at least 30 minutes without turning on the pump to ensure that the wet curtain is dry. Let the device dry completely before packaging it in the original packaging.
2. The power cord should be folded carefully and can be tied with a cord, then put the device in the packing box following its original packaging approach. If the original packaging is unavailable, you can utilize a suitable cardboard box or plastic bag for packaging, ensuring it is tightly wrapped.
3. Store the device away from direct sunlight and low humidity. Avoid placing near sources of fire or flammable materials.

5

TROUBLESHOOTING

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	SOLUTION
Product not working	The power cord is unplugged or in poor contact.	Plug the power back in firmly or try plugging it into a different outlet to connect the power.
	The socket has no power.	
Bad cooling effects	Air inlet or air outlet clogged or there are other heat sources.	Remove the obstruction or remove other sources of heat.
	Other reasons.	Check if the ice crystal box is fully frozen and properly placed. If the issue continues, contact customer service with a video showing the problem.
Water pump doesn't work	The water level in the water tank is lower than the minimum water level scale.	Add water to above the MIN water level.
	The cooling mode is not activated.	Turn on the cooling mode.
	The water pump is not placed in the water tank.	Remove the water pump from the bottom of the product body and place it in the water tank (ensure it is fully submerged when water is added).
The remote control does not work	Exceeding the control range of the remote control (10-16ft).	Bring the remote control close to the air cooler and make sure it is pointed at the product.
	The remote control was not aiming at the signal receptor on the unit.	
	The batteries are dead or low on power.	Replace the batteries.
Water tank bottom leakage	Drain plug not installed.	Install the drain plug.
	Drain plug is broken.	Replace with a new drain plug.

NOTE:

- The types of faults and possible causes include but are not limited to the above. If the problem remains unsolved or other problems are encountered after the operation of the above methods, please contact our after-sales mailbox for more help.
- Continuous Improvement: We are constantly working to improve our products. Therefore, design and specifications are subject to change without notice.

6

CUSTOMER SERVICE

WARRANTY AND SERVICE

Thank you for your purchase!

Our goal is to ensure your 100% satisfaction with our warranty service!

This appliance comes with a 12 month warranty, starting from the date of initial purchase. During the 1 year warranty period, we will provide free service for any quality issues, installation problems, and missing parts.

Service Guarantee

All of our items are brand new and in excellent condition, In the event that the product you received does not meet this standard, please contact us.

Sincerely At Your Service

Your shopping experience is very important to us! If you are unsatisfied with our service with purchases, please feel free to let us know. We will always be here to offer you the best service and get your satisfaction. Proof of purchase (order confirmation) is required to claim warranty service.

The warranty does not apply to the following situations:

- Damage from improper installation, misuse, or failure to follow the User Manual (e.g., incorrect power supply).
- Damage caused by shipment, repair, service, or modification of the product or any of its parts by unauthorized personnel from the manufacturer.
- Normal wear and tear of consumable/wearable parts.
- Partial or complete disassembly of the product without authorization.
- Abuse, improper operation, accidents or natural disasters.
- Tampering with the product or using it for commercial purposes.
- Damage caused by forceful use, external impact, or improper external influences.

DISPOSAL

CORRECT DISPOSAL OF THIS PRODUCT:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local authorities for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.