

### User Manual : SF-SP





Scan for more help!

Security is just a touch away



### User Manual : SF-SP



#### **Discover our Range of Products:**

Simpled is a London-based tech company rolling out innovative IoT devices to elevate the smart home experience. Control your home with a range of smart security devices from Simpled. Whether it's a Smart Door Lock, a Camera Doorbell, Simpled put you in control of your home security. Thank you for choosing the Simpled Slim Door Lock. Please read this manual completely before using the Simpled Slim Door Lock.

Table of Contents:	
Product Overview	1
What's Included	2-3
Specification	4
Factory reset	4
Installation	
Remove the old Handle	5
Change the Handle direction	6
Compatibility Test	7-8
Step 1 Install Mortise	9
Step 2 Square Shaft	9
Step 3 Fix the Sliding Stubs	9
Step 4 Install the Front Panel	9
Step 5 Install Back Panel	10
Step 6 Install the Battery	10
Operation	
Setting up the Smart App	11-12
Bluetooth Unlock	12
Add fingerprints	13
Add passcodes	14
Passcode Management	14
Create and Send e-Keys	15
e-Key Management	15
Create Admin	15
Programme Card, Proximity Fobs, Phone Tag Stickers	16
Unlocking Records	16
Pair Wireless Key Fob	17
Activate Passage Mode	18
Import data from an old Simpled lock	18
How to turn off/on the lock sound?	18
Transfer lock to a new owner	18
Pairing WiFi Bridge	19
Light Status	19
Pair the Gateway with APP	19-20
FAQ	21
Want more Accessories? Here is all you want	22
Note	23
Contact Us	24

Please read this manual completely before fitting and using Simpled Smart Locks.

Please keep your backup keys in a safe and convenient place for peace of mind.

Ensure to follow the instructions to avoid any injuries or damage to your smart lock.

For more information and support on Simpled Slim Door Lock, feel free to contact us: support@simpled.tech







Overview Insta	Ilation Operation FAQ Contact Us
What's Included	<u>/</u>
<ul> <li>1x Spindle 80 mm</li> <li>1x Spindle 60 mm</li> </ul>	
<ul> <li>1x Spilit pin</li> <li>2x Screw Stubs: 30x8</li> </ul>	1x suction cup
<ul> <li>2x Sliding Screws</li> <li>4x Mortise Screws 10x5 mm (for Aluminum Door)</li> </ul>	
• 4x Mortise Screws 25x4 mm (for Wooden Door)	<ul> <li>(4) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1</li></ul>
<ul> <li>1x M5x25 mm Screw</li> <li>1x M5x30 mm Screw</li> <li>1x M5x40 mm Screw</li> </ul>	
<ul> <li>1x M5x50 mm Screw</li> <li>1x M5x60 mm Screw</li> <li>1x M5x70 mm Screw</li> </ul>	
1x Cable Extender	



### Specification -

Model	SF-SP	Doors Applicable	Aluminium Door Wooden Door
Materials	Handle: Stainless Steel 304 Panel: Aluminum alloy	Working Voltage	6V/4 x AA Batteries
Weight	2.5 KG	Door Thickness	35-65 mm (For more, you need Longer spindle and Screws)
Unlocking Methods	Smart Phone Apple Watch Fingerprint Passcode Proxy Fob / Phone Tag Emergency Key Alexa (needs gateway) Google Home (needs gateway)	Data Capacity	Fingerprint: 200 Passcode: 150 Fob/Stickers: 200
Colour	Silver - Black	Working Temperature	-10°C-55°C
Low Battery Alarm	Less than 4.8 v	Weatherproof	Yes



Factory reset

- 1. Open the battery cover.
- 2. Long-press the "Reset" button for 5 seconds .
- 3. Key in "000#".
- 4. Two Short beeps shows it's successfully reset.

Notice: The previous passcodes, fingerprints, etc., should no longer work; Only the initial passcode: 123456#



.: 4 :.

#### Remove the old Handle



You can keep the old mortise if it's compatible with the Simpled Smart Lock. Most Multipoint locks are compatible!

\* NOT compatible with multipoints that have offset spindles. Contact us for more information: support@simpled.tech



.: 5 :.

#### Installation \_\_\_\_

### Change the Handle direction:





#### Notice: Please try this compatibility test before drilling a new hole into your door.

#### Compatibility Test

One test to see if the new lock is compatible with your existing multipoint locks is to check if it can fully retract the hooks and bolts on your multipoint mechanism.

#### Step 1:

2

Mark the current position of all bolts/hooks on your existing multipoint lock.



#### Step 2:

- From the inside:
- 1. Locate the internal lock body on the spindle.
  - 2. Align the lock with the door and hold it firmly.
  - 3. Lift the handle fully to throw the bolts.
- 4. Done, remove it for now.





.: 7 :.

#### **Compatibility Test**

Step 4: From the outside: 1. Locate the front body on the spindle. 2. Align the lock with the door and hold it firmly.

3. Push the handle fully downward to retract the bolts.





Tip: You can now return the spindle receptor so that it POINTS TOWARDS the handle. It's necessary for the next steps.



#### Step 5:

Now check if all bolts and hooks have fully retracted to the marked position. If bolts don't prevent you from closing the door, we successfully passed this test!



Installation

#### Step 1 Install Mortise



If you your existing multipoint lock is compatible with the Simpled Smart lock, skip this step. Otherwise, check if the latch direction is proper for your door. Should you change the latch direction, follow the steps in the left picture.

#### Step 3 Fix the Sliding Stub



Step 2 Square Shaft

00 D 0 

> Fit the flat Head Screw to the stub and fix it into position to line up with the Door holes.

1. After fitting the spindle, insert the split pin and bend the ends with a plier. 2. Choose the correct length of stubs according

to your door thickness. 3. Fix the bottom stub.



IMPORTANT: Ensure the arrow on the spindle receptor is pointing towards the handle. If the handle is in the left direction, the arrow should face the same way.

#### Step 4 Install the Front Panel

Adjust the top stub to fit through the upper hole and thread the cable.

An extra drilling might be needed if there's no room to pass the cable.

Make sure the split pin does not touch the door frame.

Tip: Use masking tape to hold the handle in place.



\* When you want to drill a new hole for the cable, you might need to remove the multi-point mechanism to locate a safe spot to drill.

To remove the multi-point lock, you need to unscrew several screws down its length.



#### Installation .

#### Step 5 Install Back Panel



#### Inner Handle:

- 1. Fit the rubber gasket to the inner panel.
- (Use some masking tape to hold in place)
- 2. Use a screwdriver to remove the battery cover from the back handle. (You may need to use the clear suction cup to grip the battery cover.) 3. Connect the cable and then carefully push any excess cable back into the hole cavity.
- 4. Align the lock body over the spindle.
- 5. Make sure that the spindle connects fully.

Tighten the back panel screws.



#### Step 6 Install the Battery

Fit the battery cover and secure it with the screw. These batteries are recommended: A) Energizer AA Ultimate Lithium Battery B) Procell AA Alkaline Battery



#### Tips

Lift the handle to engage the deadbolts/hooks and then pull the handle down to disengage. The internal handle should always open the door.

TEST: Try pulling the outer handle down. It should move but do nothing. Then insert the keys and turn. Try lifting the handle and then pull down. This time the latch/hooks should retract.

Note: Simpled Smart Lock comes with an auto-lock feature. It means the spindle doesn't engage from the outside when pushing the handle downward unless you gain access with a fingerprint, passcode, etc.

In multi-point locks, the bolts/deadbolts/hooks will engage when you lift the handles. Otherwise, the door may only be held on one latch. So it's always recommended to lift the handles to engage the multi-points.

Don't use chemicals for cleaning as it may affect the guarantee. A soft, damp cloth is best for gently cleaning without scratching the surface.

Nice Job. You have successfully installed the Simpled Smart Door Lock. You can now peel the protective film from the keypad.

# Simpled

.: 10 :.

#### Operation \_

#### Setting up the Smart App

1. Download the "TTlock App" from the App Store or Google Play by either - Scanning the QR code

- Searching the "TTLock" app

2. Sign up for a TTlock account, and add the smart lock to the device list

Email Phone     Enter your Email   Password Confirm Password Confirm Password Confirm Password Wrification Code Cet Code Your password must have 8-20 characters, and include a minimum of two types of numbers, letters and symbols Configure By Registering you agree to cur Privacy Policy	← Register	Login Registe
Enter your Email Password Confirm Password Verification Code Cet Code Your password must have 8-20 characters, and nclude a minimum of two types of numbers, letters nd symbols Forgot Password? Register By Registering you agree to our Privacy Policy	Email Phone	atta
Password Confirm Passw	≤ Enter your Email	Res and a second
Confirm Password  Verification Code  Get Code  four password must have 8-20 characters, and nclude a minimum of two types of numbers, letters and symbols  Forgot Password?  Forgot Password?  Forgot Password?	Password	Phone number/Email
Verification Code       Cet Code         Your password must have 8-20 characters, and include a minimum of two types of numbers, letters and symbols       Login         Register       Forgot Password?         By Registering you agree to our Privacy Policy       Event State S	Confirm Password	Password
Your password must have 8-20 characters, and include a minimum of two types of numbers, letters and symbols Forgot Password? Register By Registering you agree to our Privacy Policy	Verification Code Get Code	
Forgot Password? Register By Registering you agree to our Privacy Policy	Your password must have 8-20 characters, and include a minimum of two types of numbers, letters and symbols	Login
Register By Registering you agree to our Privacy Policy		Forgot Password?
By Registering you agree to our Privacy Policy	Register	
	By Registering you agree to our Privacy Policy	



Scan for more help!

You can register an account by your email address or mobile number that is available in 200 countries around the world.



.: 11 :.

#### Operation \_

3. Activate the lock's Bluetooth by touching the Lock's keypad

4. Tap on "+ Add Lock" and select your lock type. Press on "All Locks" if you are not sure.

5. In the "Nearby Locks" list, select the appeared lock. Please make sure you are near the lock in the Bluetooth range.

6. Rename the Lock "Sweet Home, Spain Villa, London Office, ..."

+ +   + +   + +   + - <th>TTLock</th> <th>Choose Lock Type</th>	TTLock	Choose Lock Type
Add Lock Bicycle Bicycle Bicycle Cortrol Bicycle Cortrol Bicycle Lock Bicycle Lock Control Lock Bicycle Lock Dor Lock Lock Dor Lock Cortrol Lock Example Lock Lock Lock Lock Example Lock Lock Dor Lock Cortrol Lock Lock Lock Example Lock Lock Dor Lock Dor Lock Lock Lock Lock Lock Lock Dor Lock Lock Lock Lock Lock Dor Lock		All Locks Scan all types of locks
Image: Safe Lock   Image: Safe Lock   Image: Safe Lock   Image: Safe Lock   Image: Parking Dock   Image:	+	Door Lock > 💍 Padlock >
earby Locks * Add Lock * Lock Name		Safe Lock > ∞ Lock > Cylinder >
eds to be within 2 meters of the Smart during the Pairing process. Nearby Locks * Add Lock * e48b1 b9add Lock Name Lock Name London Office		
Nearby Locks 🔅 Add Lock 🌾	to be within 2 meters of the Smart ring the Pairing process.	B Remote > Control
Nearby Locks        ←      Add Lock		
ab1 Lock Name Lock Office	Nearby Locks 🛛 🔆	🔶 🛛 Add Lock 🤺
b9add London Office	8e48b1	Lock Name
London Office	t .	
	b17	London Office

#### **Bluetooth Unlock**

Try to open the lock by tapping on the "Lock Icon". Please ensure there is no problem with Bluetooth communication, and the phone is within the 5-meter range of the Simpled Slim Smart Lock.



#### Add Fingerprints

For adding a new fingerprint,

- 1. Select Fingerprint from the lock screen in the app
- 2. Tap on the three dots
- 3. Select Add Fingerprint

4. Choose a name for later reference " It helps you to recognise the fingerprint in the unlocking reports".

- 5. Choose whether you want to create limited-time or permanent access.
- 6. Then start and press your fingerprint 4 times on the fingerprint sensor
- 7. You should see it is done successfully.
- 8. Test the fingerprint.

Add Fingerprint     Yermanent     Timed   Recurring   ame   David   tart Time   2022-01-04 17:26     Itime   2022-01-04 17:26     Next	E     Generate Passcode     e       Image: Send e Key     Passcode     e       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Image: Send e Key     Image: Send e Key       Image: Send e Key     Im	Reys     Passcodes       Image: Passcodes     Image: Pascodes       Image: Passcodes	Fingerprints Add Finge Clear Fing
Add Fingerprint     Sensor several times. Please follow prompts       Permanent     Timed     Recurring       Name     David       Start Time     2022-01-04 17:26       End Time     2022-01-04 17:26			← Add Fingerprint
Permanent Timed Recurring Name David Start Time 2022-01-04 17:26 End Time 2022-01-04 17:26			You will be required to Place your Fing
End Time 2022-01-04 17:26	← Add Fingerp	print	You will be required to Place your Fing Sensor several times. Please follov prompts
Next	C Add Fingerp	rint Recurring David 2022-01-04 17:26	You will be required to Place your Fing Sensor several times. Please follow prompts
	C Add Fingerp	Print           Recurring           David           2022-01-04 17:26	You will be required to Place your Fing Sensor several times. Please follow prompts



.: 13 :.

#### Add Passcodes

You can create different passcodes types to open the Simpled slim lock: permanent, time-limited, OTP(one-time passcode), cycle or custom. You can easily share the passcode with other users via SMS, Email, WhatsApp.

You can create, limit, share and delete a passcode without a bridge using the app when you are near the lock.

But for example, If you want to eliminate a passcode remotely, you need a Bridge. You can learn more about Bridge features in its section.

Gain access with Passcodes:

**1**. Touch the keypad with your palm or back of your fingers to wake up the lock.

2. Enter the generated passcode. (Before setting new passcodes, the default code is 123456#)

3. Press #.

				$\leftarrow$	Generate P	asscode
				anent Tim	ed One-time	Erase Custom Re
6	-> 📄	释	3 <mark>— ×</mark> 9 <del>— ×</del>	Permaner	nt	0
end eKey	Passcode	eKeys	Passcodes	Start Tim	e	2022-01-20 04:0
Cards	Fingerprints	Wireless Key Fob	Authorized Admin	End Time		2022-01-20 04:0
•	蓉			Name	Enter a n	ame for this passcod
cords	Settings			Passcode	9	4 - 9 Digits in lengt
				You can C Bluetooth	Configure the Cust n or Remotely via a	omized Passcode via Gateway.
					Set Pass	code

#### Passcode Management

Click on "Passcodes". In this section, the Admin user can

- 1. Change, delete or reset passcodes.
- 2. Review the unlock records of passcodes.



.: 14 :.

#### Create and Send e-Keys

By selecting the "Send eKey" as shown in the figure, you can create and share an electronic key with your friends, family, maid, dog walker or your AirBnB guests. For using the eKey, they need to download and sign up for a new account. This will also help you find out about the time they opened the lock. E-Keys are also available in different types: Permanent, Time-Limited, One-time and recurring.

You can authorise a user as Admin in the Authorised Admin section



#### Create Admin

With this feature, you can assign a new timed/ permanent admin to have the same level of access to the lock.

For example, your receptionist or even your guest will be able to add new users and even register their own fingerprint on the smart lock, up to the time their users are valid.

$\leftarrow$	Admin eKey
Timed	Permanent
Recipient	Enter Recipient's Account
Name	Please enter here
Start Time	2022-01-20 04:04
End Time	2022-01-20 04:04
Allow Remote Unl	ocking
	Send

#### Programme Card, Proximity Fobs, Phone Tag Stickers:



Before a proxy fob or sticker can open the lock, it is required to be programmed first. Fobs/Stickers can also be Permanent or Limited by time.

	_				Add Card	
Send eKey	Generate Passcode	解 eKeys	Passcodes	Permanent	Timed	Recurring
	<i>.</i>	) Wireless	2 Authorized	Name		Please enter here
• Cards	Fingerprints	Key Fob	Admin	Start Time		2022-01-20 04:05
Records	Settings			End Time		2022-01-20 04:05
					Next	

#### Unlocking Records

Tap on "records". In this part, you can review all the unlock records





.: 16 :.

Overview Installation Operation

#### Pair Wireless Key Fob -(Bluetooth Remote Controller)



- 1. Tap on "Wireless Key Fob".
- 2. Add Key Fob
- 3. Use Permanent/Timed/Recurring Tab.
- 4. Long Press the Locking Key on the Remote controller for 5 seconds.
- 5. Tap "Next" when the light flashes quickly.

<b>6</b>		释	3 <u>—×</u>	$\leftarrow$	Add Key Fob
Send eKey Cards	Generate Passcode Fingerprints	eKeys Wireless Key Fob	Passcodes Q Authorized Admin	Long	press the locking key for 5 seconds
() Records	🔅 Settings			Indicator Light	
				Click nex	xt when the light flashes quickly Next



Basics

Remote Unlock

Auto Lock

Passage Mode

#### Activate Passage Mode

- 1. Choose the lock
- 2. Tap on "Settings"
- 3. Select "Passage Mode"
- 4. Turn on this mode and
- press Save

Note: To activate the passage mode, you need to unlock it once with the app!

When passage mode is activated, you can long-press # to force-lock the Simpled lock! It's the same when the auto-lock feature is off; you can long-press # to lock the door.

#### Import data from an old Simpled lock.

To transfer data from an old Simpled lock to a

- new one you can follow these steps:
- 1. Choose the new lock on the app.
- 2. Tap on "Settings"
- 3. Select "Import from another lock"
- 4. Choose your old lock from the list.

1	•		
		Settings	
	Lock Clock		>
	Diagnosis		>
	Upload Data		>
	Import from another	lock	>

#### How to turn off/on the lock sound?

- 1. Open the app.
- 2. Tap on the lock.
- 3. Choose "Settings".
- 4. Disable/Enable the Lock sound.

	Settings	
Basics		>
Remote Unlock		On >
Auto Lock		5s >
Passage Mode		Off >
Lock Sound		On >

#### Transfer lock to a new owner

- 1. Open the app
- 2. Tap on the 📃 (Top Left)
- 3. Select "Settings"
- 4. Tap on "Transfer Lock(s)"
- 5. Select the lock(s) and press Next

Enter the new owner Account, and press Next.
 Notice: The selected lock(s) will be permanently

transferred.

	Settings	
Sound		
Touch to Unlock		
Lock Users		>
Authorized Admin		>
Lock Group		>
Transfer Lock(s)		>

Ac	+447400400004 rcount:+447400400004	40% D
+	Add Lock	a to Lock
<b></b>	Gateway	
Ģ	Messages	
(j)	Customer Service	
ø	Settings	
Д	Work with	

#### WiFi Bridge Pairing -

The Simpled Smart WiFi Bridge is a bridge between Simpled Smart locks and WiFi. With the Gateway, you can

- open your lock from anywhere
- remotely read the lock operation records, including, fingerprint, passcodes
- calibrate the lock clock remotely
- remotely delete and modify passcodes
- use the Simpled lock with your Alexa
- use the Simpled lock with your Google home

### **Light Status**



#### Pair the Gateway with APP





.: 19 :.

Overview Installation C	peration FAQ Contact Us
Pair the Gateway with AP	P
<ul> <li>Plug in the Gateway an power it on, while the I Flashes alternately in reand blue</li> </ul>	ed Press " + " sign
7 Add (Gateway) 8	Select the network and fill in the password
Add Gateway WIFI > WiFi password Gateway name Next	wiFi       WiFi password       Cancel network       ✓ sciener       mywifi       sciener.x
9 Add complete	
Notice: If times out, please turn off and on, and try it again.	After pairing the WiFi Bridge, please turn on "Remote Unlock" on the TTlock settings.

Scan for more comprehensive TTlock app manual.

# Simpled

.: 20 :.

### FAQ

Can I keep my previous multipoint lock?
 We designed it to fit most existing 'lever up' multipoint mechanisms.
 These are typically found on UPVC doors. So in 95% of the cases, the answer is yes.
 There is no need to replace your current mortise.
 Get in touch if you need more information.
 Support@simpled.tech

2. I just installed the door, and although the locks verified my access, nothing happens when turning the handle from outside.

It can be because of the wrong direction in the arrow on the spindle. Please review the installation instruction (Installation Section - Installing the Spindle)

3. The spindle receptor used to rotate freely, but now it is frozen. Why? Change the battery and try to gain access with a passcode or via the app; Now, the motor should disengage the spindle, and it should rotate freely.

4. I can not change the passcode. It says Operation failed. First, ensure your smartphone is within 2 meters of the cylinder when setting the passcode. If it is, turn off your smartphone's Bluetooth for 10 seconds and turn it on again.

5. After installation, I touched the keypad, but there was no response. What is the reason?

- A) Check if the battery is placed correctly and if it has enough power.
- B) Remove the back panel and check if the cable is connected properly.
- C) Unmount the lock and make sure the cables are not squeezed or damaged.

6. What's the purpose of the Auto-Lock?

To set a timer for the Smart lock to be automatically locked after each time you unlock it.

7. I had a problem registering my fingerprint. Check if your fingerprints are clean without any dirt or wear. Clean the sensor with a soft cloth making sure there's no oil, stains, etc.

8. What is the reason the batteries ran out? It can be due to long standby or a Short Circuit caused by a damaged cable.

9. Why can't I unlock the lock after activating the passage mode? The lock needs to be unlocked once, and only then, the passage mode will be activated.

10. What happens if you enter the wrong password into the lock too many times? After five failed attempts to enter your passcode, your lock will be disabled for 5 minutes. You can try other unlocking methods.

11. How can I read the operation records? Open the app 2. Select your lock 3. Select "Records"



For the latest FAQ and support page, please scan this Code:

# Simpled.

.: 21 :.

# Want more Accessories? Here is all you want:



.: 22 :.

Overview Installation Operation FAQ Contact Us
Note:

### Contact us: -

#### Note:

MEH.

- 1. We provide you with a two-year warranty from the date of purchace.
- 2. This warranty service is valid for customers in any country in the world.
- 3. For more help please contact us:

Simpled.uk/support



Here's how we can connect:

Support@simpled.tech

③ Simpled.uk/support



.: 24 :.