

# User Manual

Posture+ Adjustable Base





## IMPORTANT INFORMATION

PLEASE READ THESE INSTRUCTIONS THOROUGHLY BEFORE USING THIS PRODUCT. PROPER OPERATION OF YOUR ADJUSTABLE BED IS NECESSARY TO ENSURE THE LONG LIFE AND DURABILITY YOU EXPECT FROM A HIGH-QUALITY PRODUCT.

### 1. Electrical Safety

Please ensure you connect the base properly to the power supply. Any incorrect power connection may cause electric shock or fire. FOR OPTIMAL SAFETY, YOUR ADJUSTABLE BED SHOULD BE PLUGGED INTO A SURGE PROTECTOR (not supplied with this adjustable bed). Always unplug this adjustable bed frame from the electrical outlet before any cleaning or maintenance of the bed frame. To safely disconnect, remove the plug from the outlet. Keep cord away from heated surface.

### 2. Moving Parts

Keep body parts clear of all moving parts to avoid injury while the product is in use. Keep moving parts clear of obstruction during operation.

### 3. Indoor Use Only

This adjustable bed is designed exclusively for indoor use only.

### 4. Small Children and Pets Warning

This product is designed to be used by an adult. Children should not be allowed to operate this bed without adult supervision. Immediately dispose of all packing materials as they can pose a smothering risk to small children and pets. Injury could occur if children or pets are permitted to play on or under the bed.

### 5. Lubrication and Cleaning

This product is designed to be maintenance free. The lift motor(s) are permanently lubricated and sealed-no additional lubrication is required. Do not apply lubricant to lift motor screws or any nylon nuts or the base may inadvertently shift downward from the elevated position.

### 6. Lift Warning

Do not sit on the head or foot sections of the base while in the raised position or during lift or lowering cycles.

### 7. Moving After Installation

Do not place adjustable bed base vertically on its head or foot sections. This may cause injury to persons or damage to the base. It is recommended that two or more people move this base due to its heavy weight.

### 8. Important Warranty Information

This bed is specifically designed to be maintenance free. Any opening or tampering with the control box, motor or hand controls (with the exception of the battery compartment, if equipped) will void the warranty. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way or the warranty will be void. Only those authorized may conduct repairs or replace parts on your adjustable bed.

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### Unpacking and Assembling Your Base:

1. Open the carton box. Layout the bed frame other as shown below.
2. Open all the leg boxes and cut the zip ties. Please note: Number of part boxes may vary depending on the manufacturer.



### Attaching the Legs to the Base:

1. Locate the box containing the bed legs, tighten the 4 corner legs as shown.



Corner Legs (4 PCS)  
Corner Leg Bolts (4 PCS)



Adjustable Leg Height  
Three Different Leg Heights to Fit Most Bed Frames  
3 Inches, 6 Inches, and combined for 9 inches

### **Inserting the Mattress Retention Bar:**

1. Flip over the base taking extra care not to damage the legs. It is recommended that because of the weight of the base that two people flip it over to prevent any injury.
2. Insert the mattress bar as shown:

Please note: The mattress retention rail is not to be used to lift the base.



## Using the Remote Control:

Using the Remote Control is easy; each button is clearly labeled to operate up and down elevations, massage, and timer.

## Programming the Remote Control:

### Sync Remote Control with the Base:

- To sync the remote with the base, simultaneously hold the Red button on the Control Box and any button on the remote Control (except for TV/PC, LOUNGE, FLAT, ZERO G) for 5 seconds to turn it on. This will allow the remote to pair with the base.



### Programming Preset Positions:

- TV/PC, LOUNGE, FLAT, ZERO G buttons can be programmed. To program your preset positions, use the Head/Foot Up and Down buttons to move the base to your desired position. Once the desired position is set, press and hold the button (TV/PC, LOUNGE, FLAT, ZERO G) that you want to program.
- Repeat the same steps to program the additional buttons, (TV/PC, LOUNGE, FLAT, ZERO G)



## Synching Two Twin XL Bases:

1. Press + Hold the red button on the Bed A Control Box for 3 seconds. When the red indicator light comes on, press any button on the remote control. If Base A responds, continue to the next step. If Base A does not respond, repeat this step.
2. Using the same remote, Press and hold the red button on the BED B Control Box for 3 seconds. When the red indicator light comes on, press any button on the remote control. If Base B responds, the bases are in-sync and the two bases will work together with one remote.

Please note: Only one USB port will be accessible when joining two separate bases

To un-sync the two bases, press and hold the red button on Bed A Control Box for 5 seconds, then press any button on remote A.



BED A Control Box



BED A Control Box



## Troubleshooting:

1. **No Power:** Ensure that the electrical outlet has power. Check each cable to make sure that they are properly connected and the electrical plug of the base is securely inserted into the power outlet.
2. **No Power:** If there is power to the base but the base does not move and both the Remote-Control LED Power Indicator Light and the Power Supply LED Power Indicator lights are on, unplug and re-plug in base and resync the remote control to the base (see Programming the Remote Control).
3. **No Power:** If there is power to the base but base does not move and both the Remote-Control LED Power Indicator Light and the Power Supply LED Power Indicator lights are on, and you have performed step number 2 above, the motor needs to be replaced. \*
4. **Remote Control LED Power Indicator Light is Off:** If there is power to the base and the LED power indicator light is not lit on the remote control, then the batteries may need to be replaced.
5. **Control Box LED Power Indicator Light is Off:** If the LED power indicator light on the control box is not on, the control may need to be replaced. \*
6. **Power Supply LED Power Indicator Light is Off:** If there is no power to the base and the LED power indicator light on power supply is not lit, the power supply may need to be replaced. \*
7. **The Massage Does Not Work:** If there is power and the massage does not work:
  - Massage has a timer to stay on for 15 minute intervals
  - Simultaneously press and hold the red button on the control box head massage button on the remote control at the same time. This should reset the massage. If the massage still does not work, the massage unit needs to be replaced. \*
8. **Replacing the Massage unit:**
  - Remove the massage sponge pad
  - Cut open the massage cover, exposing 4 silver screws
  - Loosen the 4 screws to remove the massage unit and replace with the new massage unit.
  - Tighten the 4 screws
  - Cover the massage sponge pad
9. **Battery Backup:** It is recommended that you install two 9 volt batteries in the AC/DC adapter on the power supply. This will function as a battery backup which allows the base to adjust back to flat in case the power goes out.

\*Additional troubleshooting steps may need to be taken to determine if replacement parts are needed. Contact Customer Service at 1-877-707-7533 for further assistance.



## **Warnings:**

### **To reduce the risk of burns, fire, electric shock, or injury to persons:**

- Unplug the base from the outlet before adding or removing accessories.
- Close supervision is necessary when this base is used by, or near children, pets or persons that may need assistance
- Use this base only for its intended use as described in these instructions.
- Do not use attachments not recommended by the manufacturer.
- Never operate this base if it has a damaged cord or plug for any reason, it's not working properly, has been dropped or damaged, or dropped in water.
- Keep the cord away from heated surfaces.
- Never drop or insert any object into any opening.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered. Do not use near explosive gases.
- To disconnect, remove plug from outlet.



## Warranty:

### 3-YEAR LIMITED WARRANTY INFORMATION

This warranty applies to new Classic Brands Adjustable Comfort Posture+ Adjustable Base and is extended only to the consumer who makes the original purchase. This warranty is not transferrable. The "adjustable base" does not include the mattress. "Warranty Commencement Date" means the date the purchaser purchased a new and unused Classic Brands Adjustable Comfort Posture+ Adjustable base. Classic Brands warrants this adjustable base to the purchaser on the terms and over the reducing periods of time set out below. All warranty claims require notice from the purchaser to be given to Classic Brands in the manner set out below, and to be received by Classic Brands inside the applicable warranty time period.

#### LIMITED WARRANTIES

Limited Warranties are non-transferable. The following Limited Warranties are given to the original retail purchaser of the following Classic Brands Adjustable Comfort Posture+ Adjustable Base Product.

#### YEAR 1 THROUGH 3 - FULL COVERAGE OF PARTS

Your Classic Brands Adjustable Comfort Adjustable Base is warranted against defects in the workmanship or materials for a period of one (1-3) year from the warranty commencement date. Electronics, electrical components, drive motors and massage motors are included. Upon notice during the first year from the warranty commencement date, Classic Brands will send replacement parts (at no cost to the purchaser) for any defective part to the purchaser. This three (3) year warranty shall not apply if purchaser does not return any and all defective parts to Classic Brands within 15 days of purchaser's receipt of replacement part. Purchaser shall bear all service, transportation, labor, and shipping costs related to the delivery and/or replacement of the defective part.

#### WARRANTY LIMITATIONS

##### EXCLUSIONS:

This warranty does not apply; (a) to any damage caused by the purchaser; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical; (e) if there has been any modification of the adjustable base without prior written consent by Classic Brands or (f) to costs for unnecessary service calls, including costs for in home service calls solely for the purpose of educating the purchaser about the adjustable base or finding a satisfactory power connection. Any repairs to or replacement to the purchaser's adjustable base or its components under the terms of this limited warranty does not extend the applicable warranty from the Warranty Commencement Date. The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by Classic Brands at its option and in its sole discretion. Repair or replacement shall be the sole remedy of the Purchaser. There shall be no liability on the part of Classic Brands for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty. This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. Additionally, this warranty applies under conditions of normal household uses and does not apply to defects resulting from negligence, misuse, accidental or commercial rental usage. All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of the express warranties on this product. The warranties and remedies set forth in this limited warranty are exclusive and in lieu of all others, oral or written, express or implied, in no event will Classic Brands be liable to the purchaser for any damages, including incidental or consequential damages, arising out of the inability to use this product. Some States do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the purchaser. This warranty gives the purchaser specific legal rights and the purchaser may also have other rights which vary from state to state. All warranties are applicable to the original consumer purchaser only, and do not apply to any commercial and/or non-residential users.