Wall Hung Toilet

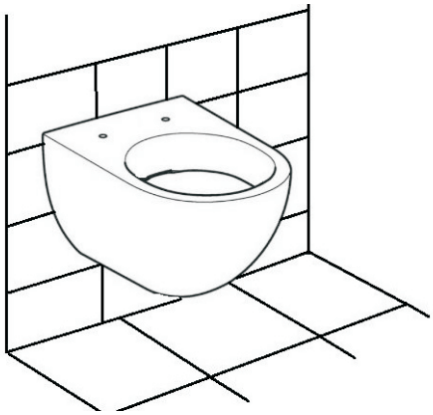
BeBa_25895 Ashford Rimless Wall Hung Toilet

BeBa_25901 Santiago Rimless Wall Hung Toilet

BeBa_25899 Valencia Rimless Wall Hung Toilet

BeBa_25887 Newport Rimless Wall Hung Toilet

- Toilet seat and Wall Frame/cistern sold separately
- Waste pipe sold separately if a new installation



Please note: Image is for illustrative purposes only and may differ slightly to the actual product

- **Single-person assembly**
- **Tools required**
- **We always recommend using professional tradespeople to install your product**

V2 25.11.20

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- call our friendly UK call centre on **0871 244 0935** (9am-7pm Monday to Friday, or 10am-4pm Saturday and Sunday), or
- send us a message via **customerservices@buyitdirect.co.uk**

Important information

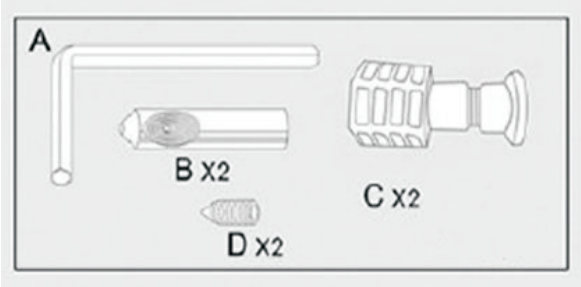
- Please read these instructions thoroughly and retain for future reference.
- Manufactured to BS EN997 WC pans and WC suites with integral trap.
- All installation work must be carried out to comply with the Water Bylaw Regulations.
- The installation should be designed to allow access for maintenance.
- This manual covers installation of the toilet pan only -Wall Frame/cistern and seat are NOT supplied.

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Parts



Toilet Pan

Fixing kit (below components)

A. Allen key

B. 2 x Threaded connector (fixing bolts)

C. 2 x Plastic wall mounting housing

D. 2 x Grub screw

Tools required

- Allen key (supplied)
- Silicone

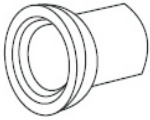
Installation

Please note: Whenever possible and when safe to do so, it is recommended to carry out leak tests during the installation process

Preparing for a Wall Hung Toilet Pan Fitting

A – Flush pipe is supplied with the Wall Frame/cistern assembly, (Wall Frame/cistern sold separately).
B – Pan connector (waste pipe) supplied with Wall Frame/cistern assembly.

A 

B 

Please note: Pipes are not included.

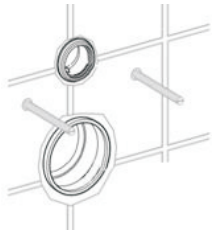
Once you have received your toilet pan, this will allow you to prepare and install the Wall Frame/cistern (both sold separately). To install the Wall Frame/cistern, please use the instruction guides supplied with them.

This guide advises on installation of the wall hung toilet pan only.

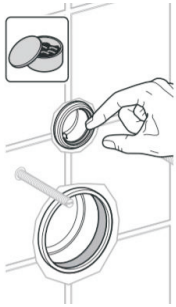
Wall Hung Toilet Pan Fitting

After the wall frame has been set in the wall and the wall has been finished, the installation of the toilet pan to the frame can begin.

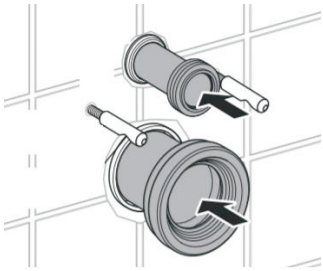
1. Prepare the pipes as advised (cutting of the flush pipe and pan connector may be required).
2. The threaded bars should be exposed from the frame through the wall, as shown below.

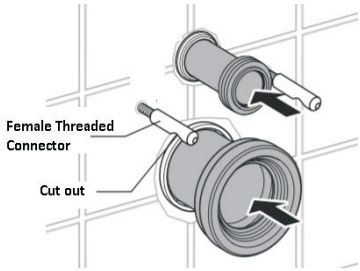


3. It is advisable to apply a small amount of lubricant (washing up liquid) to the flush pipe and pan connector to assist with fitting the toilet pan.

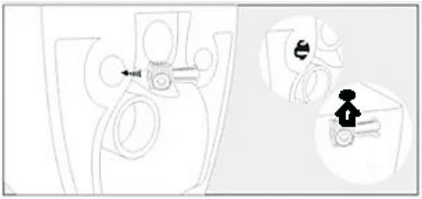


4. Connect the flush pipe and pan connector to the frame ready for connection to the toilet pan as shown, then screw the female threaded connectors (fixing bolts) onto the threaded bars so that the cut out aligns with the fixing hole in the toilet pan.



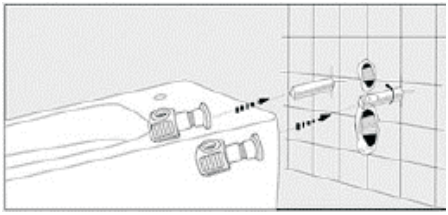


5. Insert the plastic wall mounting housing into the holes in the rear of the toilet pan and align the hole with the fixing hole on the top face of the toilet pan.



Please note: this next section will require two people

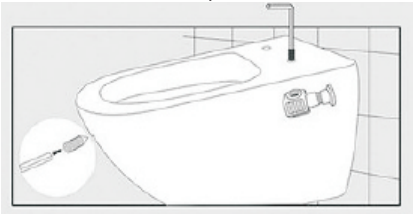
6. Push the toilet pan onto the wall frame ensuring that the flush pipe and pan connector fully engage with the toilet. (Image below shows the plastic housings fitted inside the toilet pan).



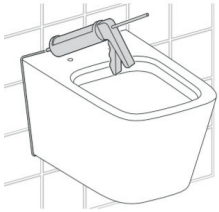
Please note: The cut out on the connector and the hole in the housing should be aligned.

Please note: On this version, the fixing hole is located on the top face, not in the side of the toilet pan

7. Using the Allen key secure the grub screw into the plastic housing and into the cut out on the connector to secure the toilet pan onto the frame.



8. Once the installation is completed, a flush and leak test should be carried out and once it has been commissioned, the toilet can be sealed around the edge to finish.



Troubleshooting

Flush volume into the pan, not sufficient

1. Adjust the flush volume level on the syphon.
2. Check that the syphon is opening correctly.
3. If none of these resolve the issue replace the syphon.

Water running into the pan continually after flushing

1. Establish if the water level in the cistern is reaching the overflow on the syphon, if it does reach the overflow adjust the inlet valve.
2. If this continues, replace the inlet valve
3. If the water level does not reach the overflow on the syphon, remove the top section of the syphon and check the washer for damage.
4. If the washer is damaged then replace.

Maintenance

All of the maintenance measures resulting from troubleshooting above requires you to access the internals of the cistern tank and for the water supply to be turned off. Please refer to the instruction guide supplied with your cistern for further guidance.

Cleaning

To maintain the surface finish of your product, wipe clean after every use, using a clean damp cloth, a mild detergent mixture can be used. Do not use abrasive cleaning agents or materials which can strip and scratch the surface; the use of these agents or materials can invalidate your guarantee.