
TROUBLESHOOTING GUIDE (WATER LANTERN)

Please check in the following manner: we hope this can be of assistance to you.

MOTOR IS WORKING BUT DOES NOT CIRCULATE THE GLITTER.

- ☐ The glitter powder might get stuck at the bottom after a long period of standing. Normally, the end consumer can change the batteries and carefully shake the product for a while, which should allow it to swirl again. If it still does not work, the only solution is to replace the unit.

ITEM DOES NOT WORK—LIGHT IS OFF, MOTOR DOES NOT WORK.

- ☐ Please ensure that you insert new batteries with the correct polarity or connect the USB cable correctly and switch it to the "ON" position to light up the unit. If it still does not work, the only solution is to replace the unit.

NOISE.

- ☐ It is normal for the product to make slight sounds when operating. However, if it produces loud noise for an extended period, the only solution is to replace the unit.

INTERIOR FIGURES FLOATING IN THE LIQUID.

- ☐ Fixed components might be loose; the only solution is to replace the unit.

WATER TURNS YELLOW.

- ☐ Our product has a one-year warranty period. Aging from prolonged use might cause the water to turn yellow.
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