

1-Year Limited Warranty

We encourage you to protect your investment by keeping proof of purchase documents in a safe place to support the 1-Year Limited Warranty you receive with your new clock.

1-Year Warranty: We warranty that this clock will be free from defects in material and workmanship that may compromise functionality for 1 year from the date of purchase by the original consumer purchaser.

Who is Covered: This warranty applies only to the original purchaser and is valid if used properly. Proper use is defined as using the clock as recommended by firmly hanging from a wall. Proper use also means that the product was not abused by the purchaser. This includes keeping the clock properly protected and free of moisture.

This warranty does not apply to a purchaser's personal visual preferences, such as the color of the clock, size, weight, etc.

Wall Clock Defects include:

- Any physical flaw in the clock that causes the material to evidence degradation, split, or crack despite normal usage and proper handling.
- Any defect in the hand assembly of the clock.

Wall Clock Defects DO NOT include:

- Faults in the cosmetic appearance, such as slight variation of design or color.
- Cosmetic changes that naturally occur over time, including natural blemishes on the clock's rim.
- Clocks that may have been soiled, dampened, burned, stained or otherwise abused.
- Appearance of mold on and/or infestation with insects due to improper and unsanitary care.

Voiding of Warranty

The following cases may void any and all warranties:

- Leaving the wall clock in prolonged direct sunlight.
- Using a hanging tool that doesn't have the proper support.

Warranty Performance

In the case of a defect in a component of the clock, we may elect to repair or replace the component rather than replace the entire clock, and we reserve the sole and complete discretion over that election. If we elect to replace the clock or component, we will replace it with the model, version, color, or style available at the time of replacement, which may be different in certain respects than the original. There may be a shipping fee associated with warranty repairs or replacement (this fee will be evaluated on a case-by-case basis by us). To begin a warranty claim, write to us explaining the defect and include proof of purchase and your name, address and telephone number.