

Warranty Information

Thank you for your purchase of the product.

We offer the following limited warranty:

COVERAGE

All parts and products are warranted for 6 months except parts and products for commercial, contract, rental trade, institutional, or any other non-residential purposes; parts and products that have not been maintained in accordance with the care recommendations provided by us and the retailer from whom the product was purchased; parts and products damaged resulting from Buyers improper assembly; or parts and products that are damaged or defective due to normal wear and tear. All upholstery products are warranted for 6 months. All-natural wood products, metal, and stone products are covered by this warranty for 6 months.

This warranty is made solely by the retailer. Any claims by the original consumer purchaser (Buyer) for coverage under this warranty shall go through the Retailer who sold the specific piece of merchandise. It is the Retailer's responsibility to contact us with any claims by a Buyer.

UPHOLSTERY AND FABRIC WARRANTY

We warrant all our upholstery and fabrics against seam slippage, fraying, and dye transfers for 6 months from the date of purchase. We will, at its discretion, repair or replace any piece of furniture that is found to be defective in material or workmanship. This warranty does not cover stains, tears, flattening of nap, pilling, fading, stretching, cuts, rips, discoloration, sagging and is not valid when heavy soiling or abuse is evident.

WOOD, METAL, GLASS, AND STONE PRODUCT WARRANTY

A 6 Months Limited Warranty applies to all frames used in sofa, couches, love seats, upholstered chairs, ottomans, sectionals, sleepers. We warrant to the original purchaser that for 6 months from the date of purchase. We will, at its discretion, repair or replace any piece of furniture that is found to be defective in material or workmanship.

WARRANTY SERVICE PROCEDURE

The Retailer's original purchase information is needed in order for us to verify eligibility to file a claim. Once Retailer's information has been validated, this automatically opens a claim for warranted product or part. Next, the Retailer must provide the following requirements for their claim: 1) One photo of the entire product, 2) Two to Three Photos of the Claim/Defective Area(s), at different angles. The Retailer, in turn, will work with us to determine whether the product or part is covered by the warranty provided herein, with us having the sole discretion to determine whether the product or part is actually covered by the warranty.

EXCLUSIONS

Proper care and use are essential to preserving your rights under this warranty. This warranty is void and/or does not apply for any of the following reasons:

- Improper assembly, maintenance or use;
- The product is damaged by the use of detergents, abrasives or other harsh cleaning agents;
- The product exhibits excessive soiling, improper cleaning, abuse, or where the fabric or material has had some form of chemical applied;
- The damage results from negligence, abuse, normal wear and tear, accidents including burns, cuts, scratches, tears, scuffs, watermarks, indentions or pet damage.
- Any product modifications by Retailer, Buyer, or anyone other than authorized by us;
- The product is a floor sample or was designated "As Is" at the time of sale;
- Partial refund or discount was provided to keep merchandise;
- Dissatisfaction due to Buyer's remorse;
- Normal wear and tear;
- Damage sustained during transportation;
- If any repair or tempering occurs by the Buyer, Retailer or any third parties;
- Damage sustained during assembly or maintenance;
- Damage sustained by accident or abuse;
- The product use is for commercial, contract, rental, institutional, industrial or other non-residential uses. This warranty only covers residential uses.
- Transportation, packaging, delivery and/or freight costs are not covered by this warranty. We, at its own discretion, may or may not elect to pay for such costs.

This warranty applies to furniture utilized under normal household use and conditions, by the original purchaser, and maintained in accordance with us and Retailer's care instructions are contrary to our care instructions, our care instructions shall prevail and, if violated, will nullify this warranty. Any abuse or neglect will void this warranty.

The warranties set forth in this Limited Warranty are exclusive and in lieu of all others, oral or written, expressed or implied. No one, including but not limited to our

employees or agents, is authorized to assume for any additional liability or responsibility in connection with our products except and described above.

Product Certifications



The mark of responsible forestry



Certificate of Registration

This is to certify that

SHANGHAI CHOUQIN FURNITURE CO., LTD
上海酬勤家具有限公司

"the certified site" has been certified in accordance with the requirements of the Forest Stewardship Council® A.C. using the FSC® Chain of Custody standards* and that SHANGHAI CHOUQIN FURNITURE CO., LTD of

Site Address: No.1315 Minta Road, Songjiang District, Shanghai, CHINA

Registered Address: South Minta Road, Litahui Town, Songjiang District, Shanghai, CHINA

is hereby licensed to use the FSC Logo on and sell as FSC certified all products listed on the attached FSC product schedule as **FSC Mix;FSC 100%**

Certificate Registration Code:

SA-COC-004644

Issue Number 2.0

Licence Code:

FSC-C081618

Issued By:

Soil Association Certification Limited
Spear House, 51 Victoria Street
Bristol, BS1 6AD
United Kingdom

Issue Date:
Valid until the Renewal Date:

11 May 2020

10 May 2025

Subject to successful annual surveillance

Signed on behalf of Soil Association Certification


Kevin Jones, Head of Forestry

This certificate is based on an audit by BCC. INC (CNCA-R-2002-016 granted by CNCA) and a certification decision by Soil Association Certification.

CA-COC-006g-17 Nov 2018 © Prepared by Soil Association Certification Ltd. FSC Licence Code FSC® A000525

*This certificate is only valid for sale of FSC products when accompanied by a current product schedule. Validity of this certificate shall also be verified by checking the FSC database: info.fsc.org or by contacting Soil Association Certification: forestry@soilassociation.org This Certificate is the property of Soil Association Certification Ltd and all copies or reproductions of the certificate shall be destroyed or returned to the Soil Association Certification Ltd immediately, on request.

A description of the products, sites or services that are included in the scope of the certificate may be obtained from Soil Association Certification on request.

This certificate itself does not constitute evidence that a particular product supplied by the certificate holder is FSC certified (or FSC controlled wood). Products offered, shipped or sold by the certificate holder can only be considered covered by the scope of this certificate when the required FSC claim is clearly stated on invoices and shipping documents.

Certification No: CARB/EPA17031

CERTIFICATE



Scan to validate

ICTT Corporation (TPC-43) has assessed and certified the manufacturer
SUZHOU ZHONGSHENG WOOD INDUSTRY CO., LTD. (Mill No. ICTT-17031)

宿州市中盛木业有限公司

The manufacturer's production line at:
Fuxi Village, Fuli Town, Suzhou City, Anhui Province, China

中国安徽省宿州市符离镇符西村

For the following products

HWPW-VC (2-26mm, 2-20plies)

Emission level: CARB Phase 2 and TSCA Title VI
In accordance with

Sections 93120-93120.12, California Code of Regulations-to Reduce Formaldehyde Emissions from Composite Wood Products
and 40 CFR part 770—Formaldehyde Standards for Composite Wood Products under regulation of TSCA Title VI.

Date of initial certification: August 23, 2017

Updated on August 14, 2023 Valid to August 22, 2024



ICTT Corporation
U.S. Add: 623 W BRIDGES AVE AUBURNDALE, FL 33823
China Add: B-22-3 of Gangtian High Rise Building, 2nd Zhongshan Rd, YuZhong, Chongqing, China

Mark Chan - Vice President-Quality Control
ICTT Corporation



FSC® Product Schedule



This schedule details the products which are included in the scope of the Company's certification. It shall accompany the FSC certificate. If the product scope changes a new schedule will be issued. Certificate scope including products and certified sites may also be checked on the FSC database <http://info.fsc.org/>

Description of Certificate Holder

Name: SHANGHAI CHOUQIN FURNITURE CO., LTD
 Address: No.1315 Mint Road, Songjiang District, Shanghai, 201617, China

Code/s: SA-COC-004644
 Type of Certificate: Single
 Date of Issue: 11/05/2020 Date of Expiry: 10/05/2025

The Company has complied with the following standard/s: FSC-STD-40-004 V3-0, FSC-STD-50-001 v2-0

Product Groups available from this Certificate Holder include:

FSC Status	Control System	Product Type	Product code	Species <small>Separate with semicolon. * indicates species not included on FSC database</small>
FSC 100% FSC Mix	Transfer system	Beds	W12.4	<i>Populus spp.; Hevea brasiliensis; Pinus sylvestris; Pinus spp.; Fagus grandifolia; Betula alleghaniensis; Quercus alba; Quercus rubra</i>
FSC 100% FSC Mix	Transfer system	Couches and armchairs	W12.5	<i>Populus spp.; Hevea brasiliensis; Pinus sylvestris; Pinus spp.; Fagus grandifolia; Betula alleghaniensis; Quercus alba; Quercus rubra</i>
FSC 100% FSC Mix	Transfer system	Chairs and stools	W12.6	<i>Populus spp.; Hevea brasiliensis; Pinus sylvestris; Pinus spp.; Fagus grandifolia; Betula alleghaniensis; Quercus alba; Quercus rubra</i>
FSC 100% FSC Mix	Transfer system	Parts of furniture	W12.12	<i>Populus spp.; Hevea brasiliensis; Pinus sylvestris; Pinus spp.; Fagus grandifolia; Betula alleghaniensis; Quercus alba; Quercus rubra</i>

Date of issue/re-issue: 11/05/2020

Soil Association Certification Ltd
 Telephone (+44) (0) 117 914 2435
 Email forestry@soilassociation.org • www.soilassociation.org/forestry

Soil Association Certification Ltd • Company Registration No. 726903
 A wholly-owned subsidiary of the Soil Association Charity No. 20686

FSC Licence Code FSC® A000525

Test Report

Number: SHAH01345273

Applicant: SHANGHAI CHOUQIN FURNITURE CO., LTD
20 BUILDING, NO.1398,
ZHENCHEN ROAD, SHANGHAI, CHINA
Attn: Cici

Date: 01 Jun, 2021

Sample Description:

One (1) group of submitted sample said to be **Pink Foam**
Item Name : Foam
Supplier : SHANGHAI CHOUQIN FURNITURE CO.,
Buyer LTD :
Goods Exported To : USA
Country Of Origin : China

Tests Conducted:

As requested by the applicant, for details refer to attached page(s).

Conclusion:

<u>Tested sample</u>	<u>Standard</u>	<u>Result</u>
Submitted Sample	Flammability Test (California Technical Bulletin 117-2013 Section 3: Resilient Filling Material Test)	Pass
	Flammability Test (California Technical Bulletin 117-2013 Section 1: Cover Fabric Test)	Pass

To be continued

Authorized By:
For Intertek Testing Services Ltd., Shanghai



Bill Zhang
General Manager



Test Report

Number: SHAH01345273

Tests Conducted

1 Flammability Test (California Technical Bulletin 117-2013 Section 3: Resilient Filling Material Test): △

Test Method

The apparatus and method of testing were those described in California Technical Bulletin 117-2013, Section 3, for measuring the tendency of resilient filling materials to smolder and contribute to fire propagation, when covered with smolder resistant fabric and subjected to a smoldering ignition source.

Pass/Fail Criteria

A Resilient material is considered pass or fail based on following criteria:

1. A single mock-up test specimen fails to meet the requirements of this test procedure if any of the following criteria occurs:
 - a) The mock-up test specimen continues to smolder after the 45 minutes test duration;
 - b) A vertical char length (measured as described in step 17.9 of ASTM E1353-08a ε1) of more than 1.5 inches (38 mm) develops on the cover fabric.
 - c) The mock-up test specimen transitions to open flaming.
2. The resilient filling material passes the test if three mock-up specimens pass the test.
3. If more than one specimen fails, the resilient filling material fails the test.
4. If any one of the three initial specimens fails, repeat the test on additional three specimens.
5. If all three additional specimens pass the test, the resilient filling material passes the test. If any one of the additional three specimens fails, the resilient filling material fails the test.

Test Result

	Initial Test			Test Result
	Vertical Char length (Inches)	Mock-up specimen continues to smolder After 45 Minutes	Mock-up test specimen transitions to open flaming	
Specimen 1	0.5	No	No	Pass
Specimen 2	0.5	No	No	Pass
Specimen 3	0.6	No	No	Pass

Conditioning : At least 24 hours in an atmosphere having a temperature of $21^{\circ} \pm 3^{\circ} \text{C}$ ($70^{\circ} \pm 5^{\circ} \text{F}$) and less than 55% relative humidity

Remark : No = Was not observed

Based Upon The Results Of The Flammability Test Reported, The Sample Submitted For Testing Meets The Performance Requirements Of California Technical Bulletin 117-2013 Section 3 For Testing Of Resilient Filling Material.

Date Sample Received: May 26, 2021

Testing Period: May 26, 2021 To May 31, 2021

To be continued



Test Report

Number: SHAH01345273

Tests Conducted

2 Flammability Test (California Technical Bulletin 117-2013 Section 1: Cover Fabric Test)Δ:

Test Method

The apparatus and method of testing were those described in California Technical Bulletin 117-2013, Section 1, for measuring the tendency of upholstery cover fabrics to smolder and contribute to fire propagation, when subjected to a smoldering ignition source.

Pass/Fail Criteria

A cover fabric material is considered pass or fail based on following criteria:

1. A single mock-up test specimen fails to meet the requirements of this test procedure if any of the following criteria occurs:
 - a) The mock-up test specimen continues to smolder after the 45 minutes test duration.
 - b) A vertical char length (measured as specified in step 11.9 of ASTM E1353-08a ^{ε1}) of more than 1.8 inches (45 mm) develops on the cover fabric.
 - c) The mock-up test specimen transitions to open flaming.
2. The cover fabric passes the test if three initial mock-up specimens pass the test, i.e., the cigarettes burn their full length and the mock-ups are no longer smoldering.
3. If more than one initial specimen fails, the cover fabric fails the test.
4. If any one of the three initial specimens fails, repeat the test on additional three specimens.
5. If all three additional specimens pass the test, the cover fabric passes the test. If any one of the additional three specimens fails, the cover fabric fails the test.

Test Result

(A) Dark Green With Grey Base Fabric At Back (CR-10)

Initial Test				
	Vertical Char length (Inches)	Mock-up specimen continues to smolder After 45 Minutes	Mock-up test specimen transitions to open flaming	Test Result
Specimen 1	0.7	No	No	Pass
Specimen 2	0.7	No	No	Pass
Specimen 3	0.6	No	No	Pass

(B) Grey Fabric With White Non Woven Fabric At Back (BT-17)

Initial Test				
	Vertical Char length (Inches)	Mock-up specimen continues to smolder After 45 Minutes	Mock-up test specimen transitions to open flaming	Test Result
Specimen 1	0.7	No	No	Pass
Specimen 2	0.7	No	No	Pass
Specimen 3	0.7	No	No	Pass

Conditioning : At least 24 hours in an atmosphere having a temperature of 21° ± 3 °C (70° ± 5 °F) and less than 55% relative humidity

Remark : No = Was not observed

To be continued

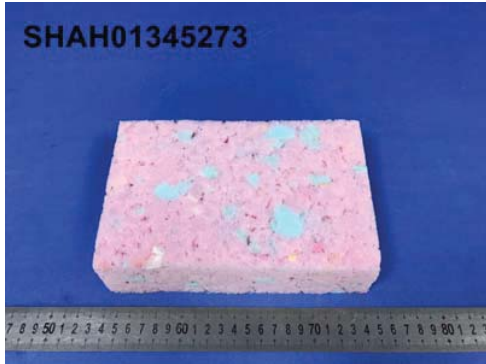


Test Report

Number: SHAH01345273

Tests Conducted

Based Upon The Results Of The Flammability Test Reported, Sample A And B Submitted For Testing Meet The Performance Requirements Of California Technical Bulletin 117-2013 Section 1 For Testing Of Cover Fabric.



Picture 1



Picture 2

Date Sample Received: Apr.27, 2021
Testing Period: Apr.27, 2021 to May 6, 2021

Remark △ Test item is tested at location A.

End of report

*The statements of conformity reported have considered the decision rule agreed, namely that Intertek have taken account of measurement uncertainty as calculated by Intertek, and applied according to ILAC-G8/09:2019 (Non-binary acceptance based on guard band $w = U$) except designation from the customer, regulation or test specification. This decision rule only applies to the numeric test results.
The sample(s) and sample information hereto are provided by the client who shall be solely responsible for the authenticity and integrity thereof. The results shown in this report relate only to the sample(s) tested. It is not intended to be a recommendation for any particular course of action. Intertek does not accept a duty of care or any other responsibility to any person other than the Client in respect of this report and only accepts liability to the Client insofar as is expressly contained in the terms and conditions governing Intertek's provision of services to you. Intertek makes no warranties or representations either express or implied with respect to this report save as provided for in those terms and conditions. We have aimed to conduct the review on a diligent and careful basis and we do not accept any liability to you for any loss arising out of or in connection with this report, in contract, tort, by statute or otherwise, except in the event of our gross negligence or wilful misconduct. This report shall not be reproduced unless with prior written approval from Intertek Testing Services Shenzhen Ltd. Remark: "The testing data and result issued by this report are just for scientific research, teaching, internal quality control, product research and development etc. on reference only in the territory of the People's Republic of China.*



Test Report

Number: SHAH01622286

Applicant: JIASHAN CHENGYUAN FURNITURE CO.,LTD
NO.5 KAPA ROAD, DAYUN TOWN, JIASHAN
COUNTY, ZHEJIANG PROVINCE.

Date: 25 Oct, 2023

Attn: SELENA SONG

Sample Description:

One (1) group of submitted sample said to be :

Item Name : ES-5 dark blue fabric
Item No. : 839-901V00DB
Quantity : 1
Goods Exported To : Canada
Country Of Origin : China
Buyer : AOSOM
Manufacturer : Jiashan Chengyuan Furniture CO.,LTD.

Tests Conducted:

As requested by the applicant, for details refer to attached page(s).

Conclusion :

<u>Tested samples</u>	<u>Standard</u>	<u>Result</u>
Submitted sample	The flammability requirements of the Canada's Textile Flammability Regulations (SOR/2016-194)	Pass

to be continued

Authorized By:
Intertek Testing Services Ltd. Zhejiang



Bobo Yao
Assistant General Manager



Test Report

Number: SHAH01622286

Tests Conducted

1. Flammability Test - Textiles Flammability Regulations (SOR/2016-194) (CAN/CGSB-4.2 No.27.5-2023):

The Apparatus And Methods Of Testing Were Those Described In Canadian General Standard Board Textile Test Method CAN/CGSB-4.2 No.27.5-2008

		After Drycleaning And Washing#	Requirement
	<u>Original</u>		
	(seconds)	(seconds)	Plain Surface
	IBE	IBE	> 3.5 seconds
	IBE	IBE	
	IBE	IBE	
	IBE	IBE	
	IBE	IBE	
	-----	-----	
Average :	-	-	

Remark :IBE=Ignited but extinguished.

Cleansing Condition: The sample was first undergone commercial drycleaning in perchloroethylene and then washed accordance with CAN/CGSB-4.2 No. 58, Machine Wash At 50°C, Permanent Press Cycle, Followed By Tumble Dry.



Test Report

Number: SHAH01622286

Tests Conducted



Submitted Sample

Date Sample Received: Oct 18, 2023

Testing Period: Oct 18, 2023 To Oct 25, 2023

End of report

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