

USER MANUAL



Installation and service of this appliance should be performed by qualified personnel. We suggests NFI certified, factory-professionals, or technicians supervised by an NFI certified professional.



▲ CAUTION **▲**

DO NOT DISCARD THIS MANUAL

- · Important operating and maintenance instructions included.
- · Read, understand, and follow these instructions for safe installation and operation.



⚠ WARNING **⚠**

IF THE INFORMATION IN THESE INSTRUCTIONS IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY, OR LOSS OF LIFE.

- · Do not store gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.
- · What to do if you smell gas:
 - · Do not try to light any appliance
 - · Do not touch any electrical switch. Do not use any phone in your building.
 - · Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's Instructions.
 - · If you cannot reach your gas supplier, call the fire department.
- · Installation and service must be performed by a qualified installer, service agency, or the gas supplier.



⚠ WARNING **⚠**

HOT! DO NOT TOUCH. SEVERE BURNS MAY RESULT. CLOTHING IGNITION MAY RESULT.

Glass and other surfaces are hot during operation and cool-down.

- · Keep children away.
- · CAREFULLY SUPERVISE children near this appliance.
- · Alert children and adults to hazards of high temperatures.
- · Keep clothing, furniture, draperies, and other combustibles away.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.



⚠ WARNING **⚠**

Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Read the installation and maintenance instructions thoroughly before installing or servicing this equipment.

↑ WARNING **↑**

For outdoor use only. It is imperative the burner be kept clean.

READ THIS MANUAL BEFORE INSTALLING OR OPERATING THIS APPLIANCE. PLEASE RETAIN THIS OWNER'S MANUAL FOR FUTURE REFERENCE.

Congratulations

Congratulations on selecting a decorative gas appliance. The Crystal Fire you have selected is designed to provide the utmost in safety, reliability, and efficiency.

As the owner of a Crystal Fire, you'll want to read and carefully follow all of the instructions contained in this owner's manual. Pay special attention to all cautions and warnings.

This owner's manual should be retained for future reference. We suggest you keep it with other important documents and product manuals.

This information contained in this owner's manual, unless noted otherwise, applies to all models and gas control systems. Your new Crystal Fire will give you years of durable use and trouble-free enjoyment.



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- Pound Burner Assembly - Posten	gular Purnar Accombly Squara Purnar Accombly

- Round Burner Assembly
- · Black Propane Hose with Regulator
- · Flexible Metal Gas Line
- #43 Orifice (LP)
- #31 Orifice (NG)
- · 2 Bags of Decorative Fire Glass
- · Key Valve
- Key

- Rectangular Burner Assembly
- Black Propane Hose with Regulator
- · Flexible Metal Gas Line
- #43 Orifice (LP)
- · #31 Orifice (NG)
- · 2 Bags of Decorative Fire Glass
- Key Valve
- Key

- Square Burner Assembly
- · Black Propane Hose with Regulator
- · Flexible Metal Gas Line
- #36 Orifice (LP)
- #17 Orifice (NG)
- · 4 Bags of Decorative Fire Glass
- Key Valve
- Key

- Rectangular Burner Assembly
- · Black Propane Hose with Regulator
- · Flexible Metal Gas Line
- #31 Orifice (LP)
- #21 Orifice (NG)
- · 3 Bags of Decorative Fire Glass
- Key Valve
- Key

- Rectangular Burner Assembly
- Black Propane Hose with Regulator
- · Flexible Metal Gas Line
- #36 Orifice (CF-2424 only home LP)
- · #31 Orifice (LP)
- · #21 Orifice (NG)
- · 4 Bags of Decorative Fire Glass
- Key Valve
- Key

- · Two-Piece Rectangular Burner Assembly
- · Black Propane Hose with Regulator
- · Manifold Kit (T-Connector and Two
- Flexible Metal Hoses) • #31 Orifice (x2)(LP)
- #21 Orifice (x2)(NG)
- · 8 Bags of Decorative Fire Glass
- · Key Valve
- Key

LISTING AND CODE APPROVALS

A. APPLIANCE CERTIFICATION

LABORATORY: Underwriters Laboratories, Inc. (UL)

TYPE: Decorative Gas-Fired Outdoor Fireplace

STANDARD: Out Decorative Gas Appliances ANSI Z21.97-2014 * CSA

2.41-2014

The Crystal Fire has been tested in accordance with ANSI Z21.97-2014 and CSA 2.41-2014 for Canada and has been listed by Underwriters Laboratory (UL) for installation and operation as described in these installation and operating instructions.

The installation must conform with local codes or, in the absence of local codes, ANSI Z223.1 * NFPA 54 National fuel gas code – Natural gas and propane installation code, CSA B149.1 – or propane storage and handling code, CSA B149.2

B. BTU SPECIFICATIONS

⚠ WARNING **⚠**

ASPHYXIATION RISK

- This gas appliance is for outdoor use in a well-ventilated space.
- This unit must not be installed inside an enclosed structure or unvented appliance.

↑ WARNING **↑**

Do **NOT** use this appliance if any part of it has been underwater. Have a qualified service technician inspect the appliance and replace any part of the control system and any gas control which has been underwater.

⚠ CAUTION **⚠**

SHARP EDGES

Wear protective gloves and safety glasses during installation.

⚠ WARNING **⚠**

Do **NOT** burn solid fuels in this gas appliance.

⚠ WARNING **⚠**

Inspect appliance and components for damage. Damaged parts may impair safe operation.

- Do NOT install damaged, incomplete, or substitute components
- · Report damaged parts to your dealer.

⚠ WARNING **⚠**

Disclaims

any responsibility for, and the warranty will be voided by, the following actions:

- · Installation and use of any damaged comp
- · Modification of the burner assembly
- · Installation other than as instructed by us.

This appliance is a Decorative Gas Appliance for **OUTDOOR USE ONLY** and **MUST NOT** be used for cooking.

Place the Crystal Fire on a flat and stable surface in an outdoor location such as a patio or deck. This location must be adjacent to the gas supply line or LP gas supply cylinder. **DO NOT** locate the appliance where it will get excessively wet or submerged in water.

A. TOOLS AND SUPPLIES REQUIRED

Before beginning the installation, be sure that the following tools and supplies are at hand:

- · Gloves
- · Safety glasses
- · Phillips screwdriver
- · Non-corrosive leak-check solution
- · Wrenches

B. INSPECT THE APPLIANCE AND COMPONENTS

- · Carefully remove all burner components from packaging.
- Read all instructions before beginning installation.
 Follow these instructions carefully during installation to ensure maximum safety and benefit.

Any such action may cause a fire hazard.

SETTING UP THE BURNER

A. BURNER ASSEMBLY

All Models

- · Check for damage. Do not use damaged components.
- The hose assembly must be replaced prior to the appliance being put into operation if there is evidence of excessive abrasion or wear, or if the hose is damaged. The replacement hose assembly specified by the manufacturer.
- The burner must be replaced prior to the appliance being put into operation if it is evident that the burner is damaged. The replacement burner assembly specified by the manufacturer.
- Position the assembly in the desired location. This location must be adjacent to the gas supply line. You must have easy access to the gas valve control knob after it is installed and connected to the gas supply because the ON/OFF gas valve is used to turn the burner on and off.

LP Gas Models

- · Make sure the tank valve is turned completely off (clockwise).
- Ensure the tank valve has the proper external mating threads (tank valve marked "USE WITH TYPE 1").
- · Inspect the hose shipped with the appliance for any damage. Do not use if there is evidence of damage.
- · Connect the end of the hose onto the ON/OFF gas valve of the appliance. Make sure it is secured tightly.
- Connect the regulator assembly to the tank valve. Hand-tighten only (clockwise). Do not use a wrench to tighten! Use of a wrench may damage the quick closing nut and result in a hazardous condition.
- Position the hose out of pathways where people might trip over it or in areas where the hose might be subject to accidental damage.

B. GLASS INSTALLATION

Spread glass out evenly over burner area. Use all glass provided for best affect.

DO NOT BURN WITHOUT GLASS OR OTHER SUBSTRATE IN BURNER.

A. FUEL

Before making gas connections, ensure the appliance being installed is compatible with the available gas type.

B. GAS PRESSURE

Proper input pressures are required for optimum performance. Gas line sizing requirements need to be made following NFPA54.

⚠ WARNING **⚠**

FIRE RISK

EXPLOSION RISK

- · High pressure may cause overfire condition.
- · Low pressure may cause explosion.
- \cdot Verify minimum pressures when other household gas appliances are operating Install regulator upstream of valve if line pressure is greater than 1/2 psi.



Pressure requirements for appliance are shown in table below. Minimum pressures must be met when other house-hold gas appliances are operating.

PRESSURE	NATURAL GAS	PROPANE	
Minimum Inlet Pressure	7" w.c.	11" w.c.	
Maximum Inlet Pressure	10.5" w.c.	14" w.c.	

The appliance and its individual shutoff valve must be disconnected from the gas supply piping system during any pressures in excess of 1/2 psi (3.5 kPa).

The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psi (3.5 kPa).

C. GAS CONNECTION

Note:

Have the gas supply installed in accordance with local building codes, if any. If not, follow ANSI 223.1. Installation should be done by a qualified installer approved and/or licensed as required by the locality. (In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter.)

Note:

A listed (and Commonwealth of Massachusetts approved) 3/8 in. T-handle manual shut-off valve and flexible gas connector are connected to the 3/8 in. control valve inlet. If substituting for these components, please consult local codes for compliance.

C. GAS CONNECTION (CONTINUED)

Incoming gas line should be piped to the 1/2" connection on the manual shutoff valve.

⚠ WARNING **⚠**

FIRE RISK

EXPLOSION RISK

- · Gas build-up during line purge may ignite.
- Purge should be performed by qualified technician.
- · Ensure adequate ventilation.
- Ensure there are no ignition sources such as sparks or open flames.



A small amount of air will be in the gas supply lines. When first lighting appliance it will take a short time for air to purge from lines. Subsequent lighting of the unit will not require such purging.

↑ WARNING **↑**

CHECK FOR GAS LEAKS

FIRE RISK

EXPLOSION RISK

ASPHYXIATION RISK

- · Check all fittings and connections.
- · Do not use open flame.
- After the gas line installation is complete, all connections must be tightened and checked for leaks with a commercially available leak-sheck solution. Be sure to rinse off all leak check solution. Be sure to rinse off all leak check solution following testing.

Fittings and connections may have loosened during shipping and handling.



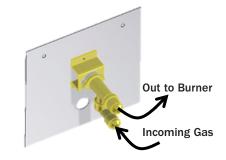
D. LP GAS SUPPLY

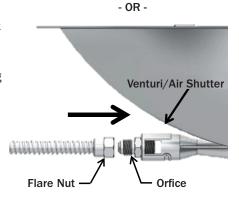
- The pressure regulator and hose assembly supplied with LP models must be used. Replacement pressure regulators and hose assemblies must be those specified in this manual.
- The LP gas supply cylinder used with LP models must be constructed and marked in accordance with the specifications for LP gas cylinders of the U.S. Department of Transportation (DOT).
- Cylinders must be stored outdoors in a well ventilated area out of the reach of children. Disconnected cylinders must have threaded valve plugs tightly installed and must not be stored in a building, garage or any other enclosed area.
- Storage of this appliance indoors is permissible only if it has been disconnected from its fuel supply (natural gas line or LP gas cylinder).
- The LP gas cylinder supply system must be arranged for vapor withdrawal.
- The LP gas cylinder used must include a collar to protect the cylinder valve.
- · When an LP model is not in use, the LP gas must be turned off at the supply cylinder.
- The specific size and capacity of the cylinder(s) to be used: 20 lb. or hard plumbed to propane tank.

IMPROPER INSTALLATION, ADJUSTMENT, ALTERATION SERVICES, OR MAINTENANCE CAN CAUSE INJURY OR PROPERTY DAMAGE. REFER TO AND UNDERSTAND THIS MANUAL. FOR ASSISTANCE OR ADDITIONAL INFORMATION CONSULT A QUALIFIED INSTALLER, SERVICE AGENCY, LICENSED TECHNICIAN OR THE GAS SUPPLIER.

Gas Set-Up for Liquid Propane

- 1. With burner in place in fire pit table or other installation location and proper sized orifice inserted in burner neck (see chart on page 6 for orifice sizing), locate flexible rubber propane hose and regulator supplied with this burner.
- 2. Attach the propane hose to incoming gas fitting on the gas valve. For gas valves and control panels, this is the lower fitting. Using two wrenches, one to hold the valve and one to turn the valve fitting. Tighten securely.
- 3. Locate the metal flex-line gas hose and tighten securely to the top valve fitting following the method described in step 2.
- 4. Using two wrenches, securely tighten the flare nut on the free end of the metal flex hose to the orifice on the burner.
- 5. For liquid propane installations, the air shutter should be adjusted to 1/4" opening as shown at right to prevent sooting. To adjust air shutter, loosen the small securing screw and rotate air shutter to allow more or less airflow. Closing the shutter will produce a more yellow flame but may soot.

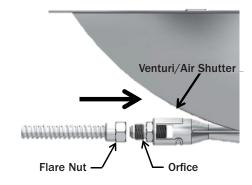




CHECK ENTIRE SYSTEM FOR LEAKS BEFORE OPERATING

Gas Set-Up for Natural Gas

- 1. With burner in place in fire pit table or other installation location and proper sized orifice inserted in burner neck (see chart on p.4 for natural gas orifice sizing), adjust air shutter to a closed position (as shown at right, no light visible through the shutter) by loosening the small screw on the air shutter and rotating it to a closed position and re-tightening screw.
- 2. Locate the included metal flex-line hose and thread one end onto orifice and tighten securely with two wrenches.
- 3. At this point you have two options for plumbing natural gas. If using a valve assembly such as the fire table key valve kit, proceed to step 3a.
 - a. Attach the free end of flex hose to the top (outgoing) flare fitting of control valve and tighten fully with two wrenches. Plumb incoming natural gas to the incoming side of the valve using a 3/8" flare nut. It is strongly recommended that a manual shutoff valve is placed in the natural gas line before it reaches the fire pit's control valve.





CHECK ENTIRE SYSTEM FOR LEAKS BEFORE OPERATING



⚠ WARNING **⚠**

FOR YOUR SAFETY, READ BEFORE LIGHTING

IF YOU DO NOT FOLLOW THESE INSTRUCTIONS EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY, AND/OR LOSS OF LIFE.

- A. This appliance can be lit with a match. When lighting, follow these instructions exactly.
- **B.** Before lighting, smell all around the appliance area for gas. Be sure to smell next to the base of the appliance because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS:

- · Do not try to light any appliance.
- · Do not touch any electric switch, do not use any phone nearby.
- · Immediately call your gas supplier from a neighbors phone. Follow gas supplier's instructions.
- · If you cannot reach your gas supplier, call the fire department
- **c.** Use only your hand to turn the gas control knob on propane tank (if equipped), never use tools. If the valve won't turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- **D.** Do not use the appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and replace any part which has been underwater.
- **E.** The LP/gas pressure regulator provided with this appliance must be used. This regulator is set for an outlet pressure of 10.5 inches water column or a 20 lb. tank.

LIGHTING INSTRUCTIONS

Have flame over burner, turn key counter clockwise until flame is present.

TO EXTINGUISH: TURN CONTROL VALVE TO "OFF" POSITION. CLOSE VALVE ON PROPANE TANK WHILE NOT IN USE.

Initial break-in procedure: When you light the appliance, you may notice that it produces heat which may have an odor. If you feel this odor is excessive it may require an initial three to four hour continuous burn on high.

LIGHTING AND OPERATION (CONTINUED)

▲ WARNING **▲**

FIRE RISK - HIGH TEMPERATURES

Keep combustible household items away from appliance.

- · Do **NOT** obstruct combustion and ventilation air.
- Do **NOT** place combustible items on top of or near appliance.
- · Keep furniture, draperies away from appliance.
- Do **NOT** use, lantern fuel, kerosene, charcoal lighter fluid, or similar liquids in this appliance.
- Combustible materials, flammable liquids, or vapors may ignite.



	SYMPTOM		POSSIBLE CAUSES	CORRECTIVE ACTIONS
1.	Crystal Fire won't light.	A.	No LP in tank, or NG main not turned on.	Check the LP (propane) tank. You may be out of gas, or check Natural Gas valve at main.
		В.	Plugged burner orifice.	Check the burner orifice for stoppage. Remove stoppage.
2.	Low flames or won't stay lit.	A.	Manual shutoff valve (on/off control knob) open or not installed between LP tank and appliance.	Close LP tank and manual shutoff valves. Open LP tank valve first, THEN the manual shutoff valve.
3.	Blue Flames	A.	This is a result of normal operation and flames will begin to yellow as unit is allowed to burn for 16-20 minutes.	Do nothing.
		В.	Improper air/fuel mixture related to air shutter position.	Close air shutter. (For LP, leave 1/4" open, Natural gas adjust to be closed.)
4.	Metallic noise	A.	Noise is caused by metal expanding and contracting as it heats up and cools down, similar to the sound produced by a furnace or heating duct. This noise does not affect the operation or longevity of the appliance.	Do nothing.
5.	Decorative Glass cracking or splitting	A.	Heat and/or abrupt temperature changes.	This is a property of glass and may happen occasionally. Do nothing. This is completely normal.

SERVICE AND MAINTENANCE

Although the frequency of appliance servicing and maintenance will depend on use and the type of installation, a qualified service technician should perform an appliance check-up annual. Storage of an appliance indoors is permissible only if the cylinder is disconnected and removed from the appliance.

The use of a vinyl table cover is highly recommended to keep your table and burner looking new and ensuring extended trouble-free operation.

⚠ WARNING **⚠**

RISK OF INJURY OR PROPERTY DAMAGE. BEFORE SERVICING:

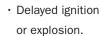
- · Turn off utilities to appliance.
- · Ensure appliance is completely cooled.

⚠ WARNING **⚠**

ANNUAL INSPECTION BY QUALIFIED TECHNICIAN RECOMMENDED. CHECK: RISK OF:

- Obstructions of combustion and ventilation air.
- · Condition of burner assembly.
- · Burner ignition and operation.
- Burner air shutter adjustment.
- · Gas connections and fittings.

· Fire.





· Odors.



MAINTENANCE AND SERVICE TASKS

For service calls: Contact the dealer your product was purchased from first.

Contact us if further assistance is needed.

INSPECT	MAINTENANCE TASKS			
	1	Remove decorative glass and examine burner. Vacuum and wipe out as needed. Use caution		
		when cleaning these areas.		
Burner Assembly	2	Inspect for warping and corrosion. Repair as necessary.		
Burrier Assembly	3	Check the hose connecting the LP gas cylinder to ensure it is not damaged. Replace as		
		necessary.		
	4	Verify air shutter area is clean.		
	1	Verify all gas connections are tight and leak-free.		
	2	Clean burner top, inspect for plugged ports, corrosion, or deterioration. Replace burner if		
Burner Ignition		necessary.		
and Operation	3	Inspect for flame problems.		
and Operation	4	Verify air shutter is clear of dust and debris and is in correct position for the gas type being use		
	5	5 Inspect orifice for soot, dirt, or corrosion.		
	6	Verify manifold and inlet pressures. Adjust regulator as required.		
Gas Hose and Regulator	1	The gas hose with regulator supplied with appliance must be used for LP installations. The		
das riose and Regulator		replacement bust be those specified by the appliance manufacturer.		

FIRE TABLE ACCESSORIES



DESIGNER FIRE TABLE BOWLS _



AMBER 91002-AB H: 4.75" W: 28" D: 23.5" (Sephora Only)



CRUSHED ONYX 91002-C0 H: 4.75" W: 28" D: 23.5" (Sephora Only)



PEARL 91002-PL H: 4.75" W: 28" D: 23.5" (Sephora Only)



PEBBLE 91002-PB H: 4.75" W: 28" D: 23.5" (Sephora Only)



FIRE RINGS -



AMBER 91000-AB H: 2.375" W: 23.5" D: 23.5"



CRUSHED ONYX 91000-C0 H: 2.375" W: 23.5" D: 23.5"



91000-PL H: 2.375" W: 23.5" D: 23.5"



PEBBLE 91000-PB H: 2.375" W: 23.5" D: 23.5"



LAZY SUSANS_



AMBER 91001-AB H: 2" W: 24" D: 24"



CRUSHED ONYX 91001-C0 H: 2" W: 24" D: 24"



PEARL 91001-PL H: 2" W: 24" D: 24"



PEBBLE 91001-PB H: 2" W: 24" D: 24"



FIRE JEWELRY - CRUSHED GLASS Note: Each fire table comes with any two 10 lb containers. _



06 - STARFIRE 005280



13 - RED 005287 (1/2")



09 - SOLEX 005283



12 - EVERGREEN 005286



03 - COBALT 005277



11 - ARCTIC BLUE 005285



07 - AZURIA BLUE 005281



08 - PACIFIC BLUE 005282



01 - COPPER 005275



02 - BRONZE 005276



FIRE BOWL COVER __ HORIZONTAL TANK ___

10 - GRAY 005284



04 - BLACK 005278

FIRE TABLE COVERS Note: The length of the outside apron is 19". -



42" ROUND 005369



42" SQUARE 005106



42" OCTAGON 005107



54" ROUND 005108



36" x 60" EYE 005109



20.75" ROUND
FPCV-R - Aluminum



HORIZONTAL LP TANK 005269 (Use for all Aurora and Sephora Fire Tables, sold separately.)

We devoted to providing the consumer with industry leading comfort and quality. With over 60 years of experience in manufacturing outdoor furniture, we are widely known for our comfort, quality and style. Our suppliers, manufacturing team and sales personnel are devoted to making your experience with our products an enjoyable one.

15 YEAR (RESIDENTIAL LIMITED WARRANTY) AND 5 YEAR (COMMERCIAL LIMITED WARRANTY)

Consumer warranty applies to products used in a residential setting only. All warranty periods are based on the original purchaser's date of purchase, and are not transferable. Our warranties apply only to products shipped from the factory after January 1, 2008 (product codes ending in –08 or later). A copy of the original sales receipt and the product code must be submitted with all warranty claims (photos may also be required).

WHAT OUR WARRANTY COVERS

15 years (Residential) and 5 years (Commercial): Aluminum and steel frames are covered from structural failures for 15 years from date of purchase. If the frame fails during 15 years under normal usage, and is not the result of abuse or an "act of nature", we will repair or replace the frame at the manufacturer's discretion. If replacement is required, and your original frame is no longer manufactured, we will replace it with a similar product. We will pay the warranty freight the first year in the Continental U.S. Return of product will not be accepted without prior approval.

5 years (Residential and Commercial): The warranty on painted frame surfaces covers against peeling, flaking or blistering for a period of five years. If the painted surface peels, flakes, or blisters and the furniture has been maintained per the recommended care and maintenance instructions, we will repair or replace the frame at the manufacturer's discretion. If replacement is required, and your original product is no longer manufactured, we will replace with a similar product. We will pay the warranty freight the first year in the Continental U.S. Return of product will not be accepted without prior approval.

3 years (Residentital) and 1 year (Commercial): Solid surface table tops (excluding glass) are warranted against structural failures, finish cracks, and blisters for three years when used in a residential setting. Failure to properly maintain the table top, or store it properly during inclement weather, will void the warranty. If the table top (other than glass) fails, or the finish cracks or blisters during the warranty period, we will repair, refinish or replace the top. We will pay the warranty freight the first year in the Continental U.S. Return of product will not be accepted without prior approval.

3 years (Residential) and 1 year (Commercial): Vinyl strapping is warranted for three years from discoloration or breakage. In the unlikely event that the strap significantly discolors or breaks, we will supply replacement strap (installation labor not included). Glider bearing hangers are warranted for three years against failure. In the unlikely event a bearing hanger fails, we will supply a replacement hanger (installation labor not included). We woven products are covered for three years against fading, cracking and structural failure.

2 years (Residential) and 1 year (Commercial): The fabrics used on our cushions, slings and umbrella canopies are warranted for two years against tearing, discoloration or fading when maintained per the recommended care and maintenance instructions. In the event replacement is required, we will replace the cushion, sling or umbrella canopy with the same, if available, or comparable fabric based on manufacturers discretion (installation labor not included). We will pay the warranty freight the first year in the Continental U.S. Return of product will not be accepted without prior approval.

2 years (Residential) and 1 year (Commercial): Crystal fire burners (24" Round and 12" x 24") are warranted to be free from defects in material and workmanship for a period of one year from the date of purchase. The warranty is limited to the replacement or repair of defective components or workmanship. If replacement is required, and your original product is no longer available, we will replace it with a similar product (with limited lifetime on steel parts).

1 year (Residential and Commercial): The warranty of the finish on coiled steel spring rocker mechanisms, plastic parts, flex plates, glides, swivel inserts, metal umbrellas, cord and umbrella base for one year from the date of purchase when maintained per the recommended care and maintenance instructions. We will repair or replace the frame at the manufacturer's discretion. If replacement is required, and your original product is no longer available, we will replace with a similar product.

WHAT OUR WARRANTY DOES NOT COVER

- · Failure caused by misuse or lack of appropriate care and maintenance of the products. Refer to the General Maintenance and Cleaning Instructions.
- · Damage caused by caustic chemicals and/or power washers.
- Warranty on product shipped from the factory prior to 1/1/2008.
- · Glass and Acrylic table tops.
- · Normal fading of fabrics, straps and painted surfaces.
- Bursting and cracking of tubing and extrusion caused by exposure to moisture and freezing temperatures.
- Damage caused by "Acts of Nature."
- · Return freight after one year.
- $\boldsymbol{\cdot}$ Set replacement or replacement beyond failed product.
- Salt water exposure Due to the demands of salt air, weekly cleaning and quarterly waxing of painted surfaces must be maintained to prevent finish blisters and corrosion. Failure to carefully follow our care and maintenance instructions will void the warranty.

FREIGHT

All furniture is delivered to the carrier in factory new condition. Claims for damage or losses that occur during shipping must be noted at the time of delivery and filed.

