

Product Care & Maintenance Guide

Timeless Elegance, Season After Season

General Cleaning & Upkeep

- Use a non-abrasive cloth and mild cleaner.
- Rinse with a garden hose.
- For deep cleaning, lightly spray only the plastic surfaces with a power washer. Do not pressure wash wood components.

▶ *Watch: How to Clean Products*

Tip: Routine cleaning prevents the buildup of mildew and extends product life.

Wood Component Care

- Wood components are pre-stained, but UV rays and moisture break down protective coatings over time.
- Reapply a water-based wood stain or sealant annually.
- Avoid power washing wood parts, as this can strip the finish and lead to cracking.

Maintenance Tip: Treat with care like any natural wood furniture used outdoors.

Removal Tray for Planter (If Applicable)

- Some planters feature removable trays for cleaning or accessing the water reservoir.

▶ *Watch: How to Remove a Tray*

Hardware Checkups

- Inspect all fasteners annually.
- Avoid overtightening screws to prevent damaging wood parts.

Winter Storage Guidelines

- Safe to leave outside all year.
- If storing, empty soil and clean it thoroughly.
- Store in a dry space or cover to protect from debris.
- Wood Products: Reapply stain before winter for added durability.

▶ *Watch: How to Winterize Products*

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Self-Watering System

Applies to planters and window boxes with a built-in water reservoir.

▶ *Watch: How Self-Watering Works*

How It Works:

- Double-wall design stores water at the base.
- Moisture is drawn up into the soil as needed.
- Built-in overflow drains help prevent overwatering.

Planting Instructions:

- Add lightweight filler (e.g., wood chips, mulch, crushed bottles) at the base.
- Fill with potting mix, leaving 1 inch from the top.

Important Establishment Period (First 2 Weeks):

- Water from the top regularly during the first two weeks to encourage root development.
- Once established, roots will naturally wick water from the reservoir, reducing the need for frequent watering.

Fill Port Hole

- Provides direct access to the reservoir for easier filling or draining.
- Optional feature — planter functions normally without it.
- Includes a rubber plug on models with a pre-drilled port.

Overflow / Drainage Hole

Applies to planters and window boxes with a built-in overflow hole

- Releases excess water once the reservoir is full to prevent overwatering.
- Once the reservoir reaches capacity, water will begin to seep from the overflow hole.
- Always ensure the drainage hole remains clear so water can escape properly.

▶ *Watch: How to Drill a Drainage Hole*

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Hand/Deck Rail Brackets

Add-on accessory sold separately for tool-free mounting of window boxes to 2x4 or 2x6 railings.

- Wipe clean with a damp cloth—no harsh chemicals or abrasives.
- Periodically check mounting screws and tighten by hand if needed.

No-Dig Ground Screw

Follow local codes and position mail post per U.S. or Canadian postal guidelines.

- Check alignment and stability seasonally.
- Ensure water does not pool inside the post in winter to prevent freezing damage.
- Periodically clean off dirt or debris to keep the screw head accessible.