

Mattress Limited Warranty

Congratulations on your purchase of TheMattress. is committed to providing ultimate comfort while keeping your mattress core dry all night long. If the Mattress was sold new in the USA by or a authorized reseller, and is defective due to faulty workmanship or materials, warrants that, at s option, it will replace or repair the Mattress. This non-transferable warranty is for the original purchaser only. If the Mattress was purchased from a -authorized reseller, you must contact the reseller directly for any returns or exchanges. This warranty extends from the original purchase date of the original product purchased. The warranty no longer applies after any resale of the mattress whether new or used.

Original proof of purchase (including date) by the original purchaser, this warranty document, and the law tags from the mattress will be required to make a warranty claim. For warranty service, you are required to preserve these documents during the 1 (one) year warranty period. This warranty applies to the mattress and not to any accessories or other products associated with the mattress. Mattresses are covered by warranty only if they are used on a firm, flat, non-spring foundation sufficient to support the mattress weight and its users while remaining flat and firm from the date of delivery onward to the date of the warranty claim without interruption; otherwise the warranty is void. Other placement or storage of the mattress, including but not limited to foundations of other description, a storage facility in any orientation, or use of a non-sufficient frame beneath the foundation, voids this warranty.

A sufficient frame on which the mattress is supported must provide sturdy support for both the mattress and foundation. may require purchaser to provide proof of the sufficiency of the foundation and frame and of the constancy since purchase of the support of the mattress and foundation thereon before this warranty will apply. This warranty shall not apply if determines in its reasonable discretion that the mattress or foundation has been damaged, abused, or neglected; it shall be reasonable without limitation to make such determination if the following are present: Tears, stains, odors, folds, footprints, burns, cuts, or signs of jumping on the bed, rodents, insect damage or other infestation, damage from corrosive cleaners, or damage from weather or sun exposure. reserves the right to deny warranty coverage. Photos may be requested to be sent via internet to