

CHEFMAN®

RJ11-17-V3

1500W STAINLESS STEEL

ELECTRIC KETTLE



CUSTOMER SERVICE: 888.315.6553 | customerservice@chefman.com

Congratulations on your purchase!

Every Chefman product is manufactured to the highest standards of performance and safety. We are confident that you will be so satisfied with your purchase that Chefman will be your go-to company for appliances in the future.

Customer satisfaction is a key element of our company's philosophy. The Chefman brand exists to fill a void on retail shelves and in consumer kitchens for a truly value-focused kitchen appliance. By questioning and adding value and innovation at every touchpoint in the manufacturer to end user journey, Chefman provides home chefs with the tools they need to achieve picture-perfect results with maximum efficiency. In addition to manufacturing appliances that are dependable, affordable and built with intuitive features to enhance your kitchen experience, we pride ourselves on providing top-of-the-line post purchase support, which includes complimentary access to ClubChefman.com for product tutorials, delicious recipes, how-to videos and access to our team of dedicated chefs.

Should a problem arise, each product is backed by a comprehensive manufacturer's 1-year warranty, as well as, outstanding after-sales service support through our dedicated customer service team. In the unlikely event that your product does not operate as described in the manual, please feel free to call or email our helpline for assistance. We understand that sometimes products can malfunction, so if you feel that your appliance is not operating as it should, warranty claims can be made within one year from the date of purchase when accompanied by a dated receipt.

This guarantee is in addition to your statutory rights; your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse or force majeure.

This warranty gives you specific legal rights. Rights may vary depending on your state or province of residence. Some locations do not allow limitations on implied warranties or special incidental, or consequential damages, so the limitations may not apply to you. This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever.

Our telephone helpline (888) 315-6553 is available for questions or technical assistance Monday through Friday, 9 am to 5 pm EST.

Customers can also receive support by emailing customerservice@chefman.com.

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READ ALL INSTRUCTIONS BEFORE USE
For your safety and continued enjoyment of this product, always read the instruction manual before using.

SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

FOR HOUSEHOLD USE ONLY.

WARNING: When using electrical appliances, especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use stay-cool handle.
3. To prevent fire, electric shock and/or injury, do not immerse cord, plug, base or kettle in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children. Please use and keep the kettle and its supply cord out of the reach of children. Warn other users, especially children, of the possible dangers, such as escaping steam, hot water, hot lid, etc.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the kettle.
6. Do not operate any appliance which has been damaged in any way or has a defective cord or plug. In such cases, contact Chefman Customer Service for assistance.
7. The use of accessory attachments not recommended by Chefman may result in fire, electric shock or injury.
8. Do not use outdoors.
9. Do not let cord hang over the edge of the table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Do not use appliance for other than intended use.
12. To disconnect, ensure that on/off switch is in the off position, then remove plug from wall outlet.
13. Do not place the base of your kettle in a metal tray. If water spills over into the tray, and a build-up occurs, it could become dangerous to touch.
14. Position the kettle to the rear of work surfaces to prevent overhanging of power cord. Water can remain hot for a considerable time after boiling and can present a scalding hazard.
15. Never fill a cordless kettle on its base.
16. Before pouring, wait until the kettle has stopped boiling and then pour steadily.
17. An electrical appliance should not be used if it has been dropped at any time. In such cases, please contact Chefman Customer Service for assistance.

SAFETY PRECAUTIONS

IMPORTANT SAFEGUARDS

WARNING: This appliance has a polarized plug (one blade is wider than the other). This plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way or force it into the outlet. This could result in injury or electric shock.

SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards of entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced, and the line cord replaced. Please return it to an authorized service representative or contact Chefman Customer Service for assistance.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

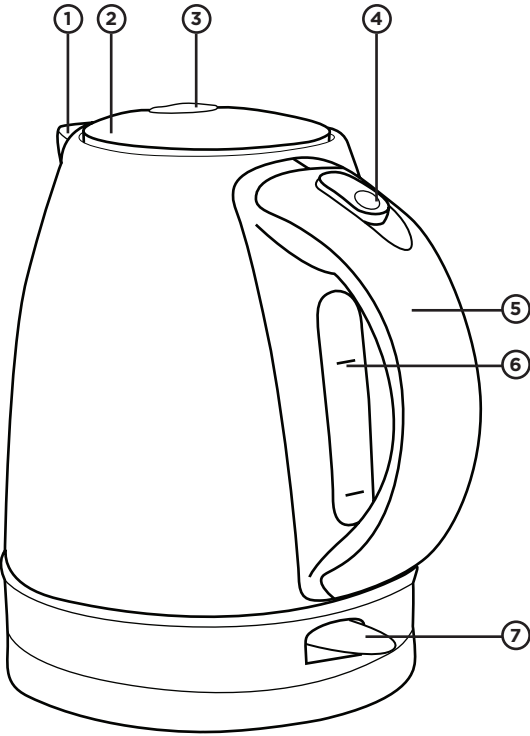
*California Proposition 65:
(Applicable for California Residents only)*



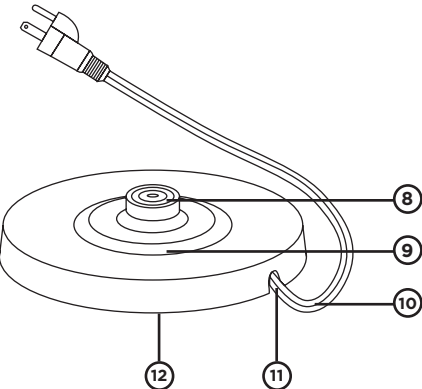
WARNING:
Cancer and Reproductive Harm -
www.P65Warnings.ca.gov

SAVE THESE INSTRUCTIONS.

FEATURES



- 1. Pour Spout
- 2. Hinged Lid
- 3. Cool-Touch Lid Surface
- 4. Lid Release Button
- 5. Cool-Touch Handle
- 6. Measurement Markings (MAX: 1.7L, MIN: .8L)
- 7. On/Off Switch



- 8. Heating Element
- 9. 360° Swivel Base
- 10. Cord/Plug
- 11. Cord Holder
- 12. Cord Wrap Storage (Located underneath the base.)

OPERATING INSTRUCTIONS

BEFORE FIRST USE

- 1. Remove all packing materials from the inside and outside of kettle.
- 2. Rinse the inside with water. **Warning:** Never immerse the kettle, its base, the cord or the plug in water or any other liquids. The electrical connections and the on/off switch must never come into contact with water or any other liquids.
- 3. Wipe down exterior with a damp cloth or paper towel.
- 4. Dry completely.

HOW TO USE

- 1. Place the base on a flat, sturdy surface away from any sources of water or heat. Ensure that the cord is positioned in the cord holder. Plug cord into outlet.
- 2. Remove kettle from base if attached. Push lid release button to open lid.
- 3. Fill with desired amount of water. Do not exceed the MAX fill line (1.7L), and do not fill below the MIN fill line (0.8L)
NOTE: Only use the kettle to heat water.
- 4. Push lid down to close and snap into place.
- 5. Place the kettle onto the base.
- 6. Press the on/off switch to turn the kettle on. Once the water comes to a boil, the kettle and on/off indicator light will automatically turn off.
CAUTION: The kettle and water inside will be very hot. Handle with care. If choosing to open the lid when there is hot water water inside, do so carefully. Hot steam may escape.
- 7. Use the handle to lift the kettle off the base. Carefully pour into desired vessel, i.e. cup, bowl, etc.
- 8. Return kettle to base. Press on/off switch at any time to reheat water.

BOIL-DRY PROTECTION

If the kettle starts to heat without enough water, it will automatically turn off to avoid any potential damage.

CLEANING AND MAINTENANCE

CLEANING YOUR KETTLE

1. Unplug the kettle and allow to cool.
2. Once kettle is completely cool, gently wipe down exterior with a damp cloth or paper towel.
3. Rinse the inside with water.
WARNING: Never immerse the kettle, its base, cord or plug in water or any other liquids. The electrical connections and the on/off switch must never come into contact with water or any other liquids.
4. Dry completely.

DESCALING

For the best tasting hot water, descale the kettle regularly to remove any mineral deposits that may accumulate over time and cause discoloration. Descaling is recommended at least once a month, or more regularly if your water is very hard.

TWO METHODS TO DESCALE:

- To descale with white vinegar: Fill the kettle with .4L water and .4L white vinegar. Press on/off switch to boil. Once water comes to a boil and kettle shuts off, let stand for one hour. Empty the kettle and rinse with water five to six times. Repeat if necessary.
- To descale with a descaling solution: Follow manufacturer’s package instructions.

***Never use a descaling method other than recommended.**

TROUBLESHOOTING

Problem	Possible Cause	Possible Solution
Kettle does not boil.	Kettle has become disconnected.	Insert the plug into the electrical outlet.
	Kettle is not properly connected to base.	Ensure that the kettle is properly inserted onto the base.
Kettle does not work.	Kettle was turned on without water and overheated.	Allow the kettle to cool and fill with water. It should start working in about 15 minutes.
Water has an unusual taste.	Kettle is new.	Pour out water and boil clean water. If this problem continues, fill the kettle with water and two teaspoons baking soda. Bring the water to a boil, let cool and pour out water. Rinse with lukewarm water.
Kettle turns on and switches off immediately.	There is not enough water in the kettle.	Fill kettle with at least 0.8L of water so water reaches the MIN fill line. The kettle is equipped with Boil-Dry Protection to protect it from heating up when there’s not enough water in it.

TERMS & CONDITIONS

Limited Warranty

CHEFMAN® warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN®, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN® will repair or replace the same effecting all necessary parts replacements for a period of one year from the date of purchase. If product is no longer available we will replace it with a product of equal value. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V ~ 60 Hz).

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® product that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA and Canada retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN® Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, 3rd party warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN® or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN® shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® product should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email customerservice@chefman.com or call our toll-free number 1-888-315-6553 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 200 Performance Drive, Mahwah, NJ 07495.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CALIFORNIA RESIDENTS ONLY:

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (A) to the store where it was purchased or (B) to another retail store which sells CHEFMAN® products of the same type. The retail store shall then, at its discretion, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If the above two options do not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility if service or repair can be economically accomplished. CHEFMAN® and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty.

CHEFMAN® is a registered trademark of RJ BRANDS, LLC.

WARRANTY



1500W STAINLESS STEEL ELECTRIC KETTLE		CHEFMAN®	
All data fields are required in order for us to process your request:			
Model Number: _____			
Full Name: _____			
Address: _____ _____ _____			
Phone: _____ Email: (If applicable) _____			
Date of Purchase*: _____ <small>*We recommend you keep the receipt with this warranty card</small>			
Retail Store of Purchase: _____			
Description of Malfunction: _____ _____ _____ _____ _____			
Return your completed warranty card to: RJ Brands 200 Performance Drive Suite 207 Mahwah, NJ 07495	1500W STAINLESS STEEL ELECTRIC KETTLE		
	MODEL: RJ11-17-V3		
	888.315.6553	customerservice@chefman.com	
	Phone lines available Monday to Friday, 9am-5pm EST 1-YEAR LIMITED WARRANTY		

CHEFMAN®



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