



Thank you for using OGrow.
At OGrow we meet all your planting needs.

The OGrow advantage:

Quality All OGrow products are designed and manufactured to effortlessly withstand everyday use in both indoor and outdoor settings.

Selection From standard models that are easily compatible with popular brands to hard to find sizes OGrow has them all!

Value With legendary reputation for offering Brand-name products, discount prices and top notch customer service OGrow is the leading choice. OGrow is the leading choice for the best in value and saving.

Safety At OGrow, safety isn't just a feature – it's a main priority. Every single item being shipped from the factory is tested to ensure it meets and/or exceeds all governmental safety requirements.

Selecting OGrow products such as the unit you have just purchased is only the start of your home made plantings in a secure way.

We provide a variety of products and services that aim to make your planting experience much more memorable... enjoy the fruits of your labor!





OGROW

Limited Product Warranty

For products purchased in the United States of America

OGrow Limited Warranty (U.S.)

OGrow products are manufactured under the highest standards of quality and workmanship. OGrow warrants to the original purchaser of this product to be free from defects in material and workmanship during normal use. This limited warranty applies to the following products and time frames, beginning from the original date of purchase:

30 Day Limited Warranty for all Greenhouses products

After the warranty has expired we offer a 25% discount, up until 2 years from the original date of purchase, for any replacement parts you would like to purchase (Excluding Shipping Charge).

A replacement part for any defective part will be provided free of charge for installation by the consumer. Defects or damage caused by the use of parts other than OGrow parts are not covered by this warranty. This warranty is only valid if used under the conditions of the warnings of this greenhouse and its manual. This warranty will cover wear and tear damages that happened during the warranty period. OGrow is not responsible for wind and weather damage etc. This warranty is only valid if purchased from an OGrow authorized dealer (listed in the "Where To Buy" page on the Ogrow website). This warranty will not cover any products purchased through any auctions or if purchased in a used condition etc. This warranty shall be effective from the date of purchase as shown on the purchaser's receipt, and in accordance with the applicable legalities of your state and/or region.

You need to send a proof of purchase and images of the damages to our email.

To submit a claim go to support@machrus.com **US** 1.845.810.0083| support@machrus.com

UK 020.3150.0484