LIMITED PRODUCT WARRANTY

WHO IS COVERED BY OUR LIMITED WARRANTY?

Our limited warranty only covers the original purchaser of our furniture. It does not cover any subsequent owner or other person to whom you sell or give our furniture.

WHAT DOES OUR LIMITED WARRANTY COVER?

We warrant that the furniture you buy from us will be free from defects in materials and workmanship from the date on which you purchase it for the following warranty periods:

CATEGORY	SUB-CATEGORY	LIMITED WARRANTY PERIOD
Residential	Mattresses	5 years
	Air Mattresses	1 year
	Mattress Accessories	1 year
	Rugs	1 year
	Upholstered Beds	2 years
	Upholstered Headboards	5 years
	Wooden Bedroom Furniture	5 years
	Upholstered Kitchen Furniture	1 year
	Wooden Kitchen Furniture	1 year
	Living Room Furniture	1 year
	Storage & Organization	1 year
	Trash Containers	1 year
	Other	1 year
Patio	Patio Seating	1 year
	Patio Tables	1 year
	Patio Swings	1 year
	Outdoor Heating	1 year
	Outdoor Shades	1 year
	Outdoor Storage	1 year
	Outdoor Lighting	1 year
	Umbrellas	1 year
	Other	1 year
Office	Task Chairs	1 year
	Executive Chairs	2 years
	Office Desks	1 year
	Reception Chairs	1 year
	Filing Cabinets	5 years
	Desk Partitions	1 year
	Chair Accessories	1 year
	Conference Tables	1 year
	Other	1 year

Folding	Wooden Folding Tables	1 year
	Plastic Folding Tables	1 year
	Metal Folding Chairs	1 year
	Plastic & Resin Folding Chairs	1 year
	Wooden Folding Chairs	1 year
	Bamboo Folding Chairs	1 year
	Other	1 year
Classroom	Classroom Tables	3 years
	Classroom Chairs	3 years
	Wooden Storage	3 years
	Cork & Marker Boards	1 year
	Study Carrels	1 year
	Bright Beginnings	15 year
	Other	1 year
Event	Chiavari & Banquet Chairs	1 year
	Chair Cushions	1 year
	Other	1 year
Restaurant	Restaurant Chairs	5 years
	Restaurant Tables	5 years
	Other	1 year
Medical	Bathroom Equipment	2 years
	Stools & Chairs	2 years
	Other	1 year
Church	Church Chairs	5 years
	Other	1 year

The warranty periods are not extended if we repair or replace the product.

We will replace any product, part, or component covered by this warranty and sold after the effective date of this warranty, which fails under normal use because of a defect in material or workmanship.

Any product, part, or component must have been installed, used, and maintained according to us provided assembly instructions and care sheet to be eligible for coverage under this warranty.

WHAT DOES OUR LIMITED WARRANTY NOT COVER?
Our limited warranty for furniture and furnishings does not cover:

- Misuse, abuse, accident, alteration, improper storage, transportation, moving and reinstallation, installation of attachments or other modifications, including loss of parts;
- Tears, scratches, scuffs, or blemishes caused by any of the foregoing or by the use of various cleaning or conditioning products not mentioned in the cleaning care guide below;
- Normal wear and tear will not be covered;
- Rust or other damage caused by exposure to moisture or other natural conditions, to include excessive changes in surface finishes;
- Repairs that are not made by, or authorized by us, including repairs using parts not provided

by us;
- Naturally occurring variations in the appearance of upholstery, wood grain, figure;
- Matching of colors, grains, textures of natural materials;
- The matching of color of textiles, including exact match to cuttings or swatch cards;
- Damage due to failure to follow product use or maintenance instructions.

WHAT ARE YOUR REMEDIES IF YOUR FURNITURE IS COVERED BY OUR LIMITED WARRANTY?
If your furniture is defective and covered by our limited warranty, we will (in our sole discretion and at our cost) either provide you with replacement parts and instructions on how to use them or replace the furniture. We will pay for shipping and handling fees to provide you with replacement parts, return the defective furniture to use and return the repaired or replacement furniture to you, as applicable.

HOW DO YOU OBTAIN SUPPORT UNDER OUR LIMITED WARRANTY?
If your furniture is defective and is covered under our limited warranty, contact us during the applicable warranty period and provide a brief description of the issue together with written proof of purchase by telephone or email.

We may issue you a Return Merchandise Authorization number and provide you with other instructions.

ARE THERE OTHER LIMITATIONS TO OUR WARRANTY?

The remedies described above are your sole and exclusive remedies and represent our entire liability based on, related to or connected with your purchase and use of our furniture.

In no event will our liability ever exceed the actual amount paid by you for the defective furniture nor will we under any circumstances be liable for any incidental, consequential, special, punitive, or exemplary losses or damages.

Some states do not allow the limitation or exclusion of incidental, consequential or other types of damages, so the above limitation and exclusion may not apply to you.

MATTRESS LIMITED WARRANTY
The 5-year limited warranty certifies that the item purchased will be free from defects in materials and workmanship. This warranty covers the original purchaser from the date on which the item was purchased and is non-transferable should the item be sold or donated. Should a defect occur within this 5-year limited warranty period, we will, at our discretion, either repair or replace the item with shipping and handling fees to be paid by the customer. If your item is repaired or replaced, the coverage will continue from the date of original purchase and will not be extended based on the date of the replacement.

WHAT DOES OUR LIMITED MATTRESS WARRANTY NOT COVER?

Our 5-year limited mattress warranty does not cover:

- Change in firmness of the item caused by normal usage;
- Claims that the mattress is too hard, or too soft, or feels uncomfortable;
- Deterioration of the foam, including indentions of less than 2 inches or a lessening in the gradual recover aspect of the foam;
- Physical damage to the item including but not limited to tears, stains, burn marks, mold or other damages caused by exposure to moisture in the form of liquids or bodily fluids, insect damage or other infestations, or if the item is abnormally soiled, or product found to be tampered with or misused beyond normal wear or tear;
- Damage caused by neglect, abuse, storage, transportation, moving and installation or other modifications, usage of an improper base or supporting foundation, accessories such as heating pads and electric blankets, or damage caused by usage of various cleaning products;
- Repairs that are not made or authorized by us;
- N aturally occurring variations in the appearance of upholstery
- Removal of the Law Tag will result in your warranty being voided.

BRIGHT BEGINNINGS LIMITED 15 YEAR WARRANTY

We warrant that the furniture you buy from us will be free from defects in materials and workmanship from the date on which you purchase it until exactly 15 years past that date.

The warranty period is not extended if we repair or replace the product.

We will replace any product, part, or component covered by this warranty and sold after the effective date of this warranty, which fails under normal use because of a defect in material or workmanship.

Any product, part, or component must have been installed, used, and maintained according to us provided assembly instructions and care sheet to be eligible for coverage under this warranty.

WHAT DOES OUR BRIGHT BEGINNINGS LIMITED WARRANTY NOT COVER?

Our limited warranty for furniture and furnishings does not cover:

- Misuse, abuse, accident, alteration, improper storage, transportation, moving and reinstallation, installation of attachments or other modifications, including loss of parts;
- Tears, scratches, scuffs, or blemishes caused by any of the foregoing or by the use of various cleaning or conditioning products not mentioned in the cleaning care guide below;
- Normal wear and tear will not be covered;
- Rust or other damage caused by exposure to moisture or other natural conditions, to include excessive changes in surface finishes;
- Repairs that are not made by, or authorized by us, including repairs using parts not provided by us;
- Naturally occurring variations in the appearance of upholstery, wood grain, figure;
- Matching of colors, grains, textures of natural materials;
- The matching of color of textiles, including exact match to cuttings or swatch cards;
- Damage due to failure to follow product use or maintenance instructions.

DOES STATE LAW PROVIDE ME WITH ANY OTHER RIGHTS?

This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.

TO THE EXTENT PERMITTED BY ALL APPLICABLE LAW, YOU ASSUME ALL RISK OF INJURY THAT RESULTS FROM THE USE OF OUR FURNITURE.