

Poppin Stow File Cabinet Locking Issue

ISSUE: File cabinet key will insert and turn, but one or more drawers will not lock.

BEFORE PROCEEDING: Check that the key matches the code on the lock.

STEPS:

1. Please remove the file cabinet drawers using the sent guide.
2. Once the drawers are removed, check the inside of the file cabinet near the side rails for the circled tabs.
3. If they are flat as pictured, bend the tabs on both sides slightly upward, with something like a flathead screwdriver.



4. Once done to every drawer with locking issues, please reinsert the drawers and attempt to lock them with the keys.

