

Q: What if the product has quality problems or I don't know how to assemble it?

A: If you have any question, please contact us at Sandinrayl@163.com. Our customer service center will contact you soon to help you solve the problem:)

Q: What materials is this cat box made out of?

A: Our cat box is made of MDF (CARB P2), materials friendly to human and pets.

Q: What are the inner dimensions and outer dimension?

A: The inner dimension is 35.2"(L) x 16.1"(W) x 18.5"(H); The outer dimension is 37.3"(L) x 18.9"(W) x 22.4"(H).

Q: What are the dimensions of the cat holes?

A: Each cat hole is 6.7 inches wide and 8.3 inches high.

Q: Is this cat litter box equipped with magnetized doors?

A: Yes, double magnetized doors is easy for opening and closing. Each door is 17.9"(L) x 17.1"(H) x 0.5"(T).

Q: Can I remove the center divider?

A: Yes, the interior panel is adjustable, you can adjust its position according to the notch.

Q: What is the finish inside and is it easy to keep clean?

A: It has a pet-friendly white finish, and it's smooth, easy to clean.

Q: Will my kitten find it hard to breathe in this little box enclosure?

A: No, we already cut 9 holes on the back to ensure the inner dry with excellent air circulation. Your kitten will feel comfortable in the box.

Q: How much weight can the box hold?

A: The max load capacity of this box bench is 132 lbs.

Q: My cat is 15 lbs. Will this be big enough?

A: Totally! My cat is about 16 lbs and has no problem with it.

Q: Is this product available in other colors?

A: OF COURSE!

Q: Can this cat litter box withstand the cat's scratching?

A: Yes, the box is manufactured by MDF board, enough solid to prevent from scratching.

Q: Is this cat bench easy to assemble?

A: Yes, any adult can easily set up this cat bench within 20 minutes according to our detailed manual. If you find difficult to assemble it, please connect with us Sandinrayl@163.com.

Q: Does this come with a warranty? And if so how long?

A: Yes, we promise 100% quality assurance for products for 1 year, just to give you the best products and services.