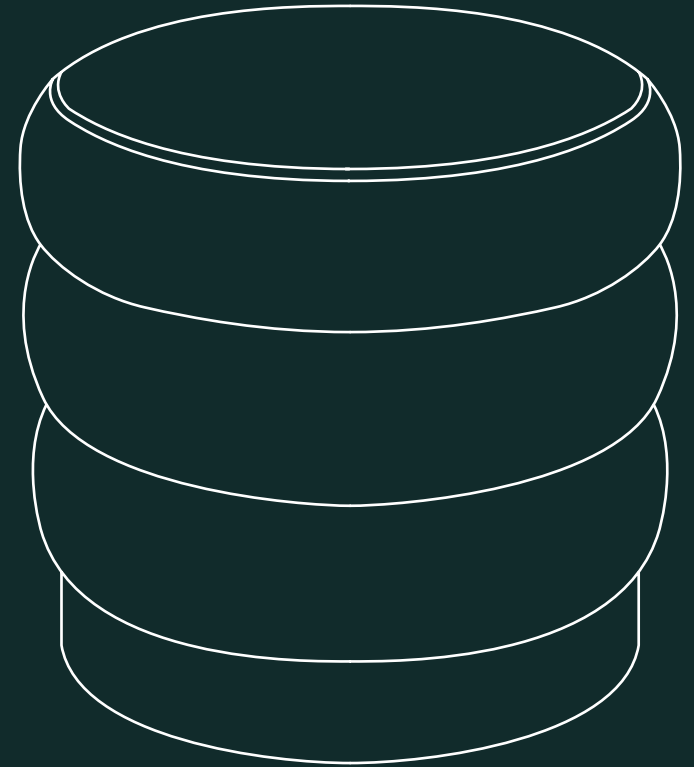

INSTRUCTION MANUAL



This product does not need to be installed and can be used directly. If cleaning is required, please use neutral detergent. If you have any questions, please contact our after-sales mailbox and telephone number.

LIMITED WARRANTY

We promise to repair or replace any chair that is found to be defective in material or workmanship within one year from the date of original purchase so long as you, the original purchaser, still owns it. This is your sole and exclusive remedy. This warranty is subject to the provisions below.

EXCLUSIONS

This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership.
- Misuse, abuse, or excessive use of the product.
- Modifications or attachments to the product that are not approved.
- Products that were not installed, used, or maintained in accordance with product instructions and warnings.
- Products used for rental purposes or unauthorized retail activities.

Seating Usage: Normal use for seating is identified as the equivalent of a single shift, forty- (40) hour workweek. To the extent that a seating product is used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner.

RETURN POLICY

We adopt a 30-day return policy which means that all products purchased on this website may be returned to us within the timeframe. You need to contact us within 30 days after the product(s) came into your possession and the product(s) must be returned to us without any undue delays.

Returned products must be returned in the same condition as they were sent and they must be sent in their original packaging.

If the product is not faulty, (i.e. if you changed your mind or if you are unhappy with the product for some other reason), the cost of shipping will fall on you. And it is your responsibility that the package arrives safely to us so we recommend that you use a courier service where it is possible to track the shipment.

If the product is faulty when you receive it, please contact us and we will help you out.

We reserve the right to give a partial refund in cases when the product(s) is not in an unused condition, is damaged or has missing parts, not due to our error.

HOW RETURNS WORK

To request a return, please fill out the contact form on our website and attach a copy of your invoice as proof of purchase and the reason for your return in the message.

Then we will provide the return address for the product as soon as possible.

Once the returned product has been received by us and inspections have been completed, a specific disposition will be provided to you.

In addition, if the return is approved, the refund amount will be automatically credited to your original payment method.

SAFETY INFORMATION

WEIGHT CAPACITY FOR SEATING: 250LBS



Sit in the center of the chair with your back against the backrest



Do not sit at the front edge of the chair



Do not push the chair around when a person is sitting in it



Do not use the chair with more than one person