

Warranty

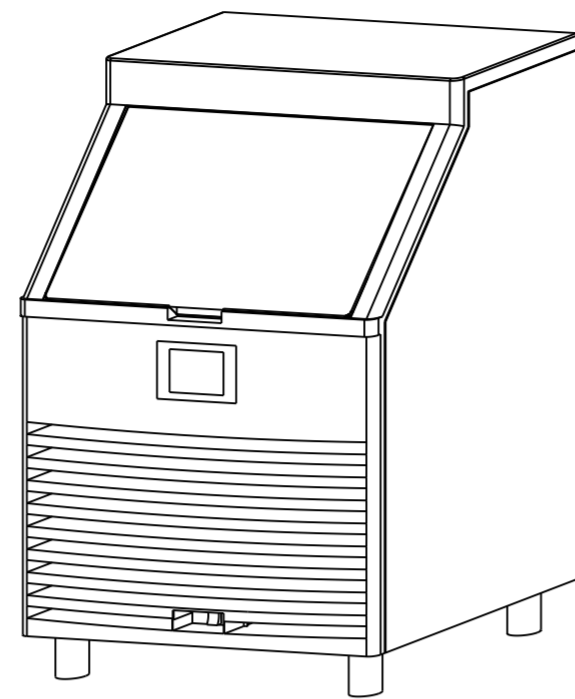


Note: the gas discharged from the ice machine is easy gas, the disposal of these gas, should comply with the relevant regulations.

Warranty information:
 *Warning: maintain ventilation. Keep the air clear outside and inside the machine.
 *Warning: do not break the refrigerant pipe.
 The warranty only covers damage caused by defects in the material or technology itself. For repairs within the warranty period, please come to the authorized service center and bring the original invoice.

- Failure to guarantee:**
- Wear and tear
 - Incorrect use. For example: overload, use of non - standard accessories.
 - Intentional injury.
 - Damage caused by non-compliance with the user's manual. For example, an inappropriate point source is connected.
 - Partial or complete removal of equipment.

Commercial Ice Maker Instruction Manual



CIM-1260F

To ensure proper use and for your safety, please read the following instructions completely before operating this appliance.

NEED HELP? CONTACT US!

Have product questions? Need Technical Support? Please feel free to contact us.

✉ After-sales e-mail: service@callupports.com
 🌐 After-sales website: Callupports.com
 ☎ +1 888-968-7197 (US) 9AM - 6PM EST

Important Safety Instructions

When you use electrical appliances, you should follow basic safety precautions, which can reduce the frequency of fire and electric shock, and reduce the risk of harm to people's property. So please read the instructions before using any electrical appliances.

- Do not use ice machines or other devices with damaged wiring. Do not use mechanical equipment or other tools to accelerate the thawing process, except those recommended by the manufacturer.
- If the power cord is damaged, in order to prevent danger, it must be replaced by the manufacturer or service agent or an equivalent qualified person. The ice maker must be placed so that it can be connected to the power source.
- Do not put the power cord on carpet or other insulation materials. Do not cover the power cord with debris. Keep it away from the debris area. Do not put the power cord in water. We do not recommend using an extension cord because it may heat up and cause fire. If you must use extension cord, please use a power cord with a thickness of at least 0.75 square millimeters or above 18 gauge, and a power cord with a rated voltage above 6A/250V. **This equipment must be grounded.**
- Please unplug the ice machine before cleaning or performing any repairs, and wipe the shell with a dry soft cloth to prevent liquid from flowing into the machine.
- Be cautious when children are around the machine.
- Do not use the ice machine outdoors. Keep it away from sunlight, and make sure that there are at least 6 inches of space around it.
- Do not use liquid other than drinking water to make ice cubes.
- Do not use flammable liquids to clean the ice machine, which may cause fire or explosion.
- In order to avoid the danger caused by the instability of the machine, it must be placed on a level surface.
- If the machine is used in winter, it must be restored to room temperature before it can be turned on for normal use.
- People with poor health, poor sensory or mental abilities, and inexperienced people (including children) are not suitable for using this device, unless they are under the supervision or guidance of a guardian.
- Supervise children to ensure that they do not play with the device.
- Please dispose of the flammable gas of refrigerant and blowing agent according to the relevant local regulations. To discard the ice machine, please send to the recycle bin to prevent children from getting it.

IMPORTANT:
 Power Circuit Wiring Color Codes
 Green and Yellow: Ground Wire
 Blue: Charged
 Brown: Charged

Code	Fault
E1	Condenser sensor failure
E2	Evaporator sensor failure
E3	Environmental temperature sensor failure
E4	Deicing overtime failure
E5	High temperature failure
E6	High pressure failure
E7	Water temperature sensor failure
E8	Compressor speed failure
E0	Low temperature failure

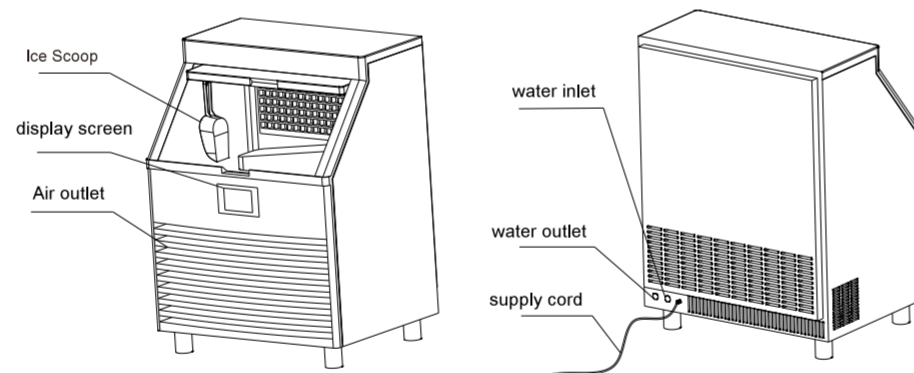
Technical Parameters

MODEL	CIM-1260F
RATED VOLTAGE	110V/60Hz
PROTECTION	I
CLIMATE TYPE	N
RATED COOLING CURRENT	7.4A
POWER	515W
REFRIGERATION	R290
MAIN MATERIAL	STAINLESS STEEL
TYPE OF COOLING	AIR
FOAMING AGENT	CYCLOPENTANE

Troubleshooting

Malfunction	Possible causes	Solution
Does not start	Poor socket contact	Replace the socket
	Ice storage bucket is full	Take out the ice cubes, the machine will automatically recover
	The baffle is not reset	Adjust the baffle to make it reset automatically
Machine stop after running	The water source is not turned on or the connection is not secure	Check the water source
	The ice machine is not placed horizontally	Adjust the bottom corner
	High voltage temperature control switch action	Remove the front panel and clean the condenser
Insufficient ice production	Not cleaned up for more than 2 months	Remove the front panel and clean the condenser
	High water temperature (may occur in summer)	/
	The ambient temperature is too high	/
	The environment is narrow or closed	To circulate the air
	Inlet valve malfunction(Sink overflows)	Change a new Inlet valve
Ice cubes are not perfect	Improper adjustment of the ice thickness detector	Re-adjust the ice thickness detector
	Poor water quality	Install filter, replace filter element
	The ice maker sink, the ice tray is too dirty	Clean the ice machine and replace the filter element
	Dirty inlet valve filter	Clean inlet valve filter
	Too much water above the ice tray	Tighten the water pump silicone tube to make the water flow smaller
De-icing failed	Normally closed after the drain valve fails	Replace the drain valve
	Ice cube is too thick	Set thickness
Excessive noise	Unstable placement, hanging feet	Level the ice maker
	The ice machine body touch with other objects	Avoid spraying on other objects
Condensate on the shell	The door of ice storage is not completely closed	close the door
	Work in high temperature and high humidity environment	/

Understand the steps



1. Screw the foot to the bottom of the ice maker
2. Place the ice maker in a sturdy and flat position
3. Adjust the height of the feet to make the ice machine level
4. The pressure of the water supply must be controlled within 0.04~0.5Mpa. If overpressure needs to install a pressure reducing valve. Do not squeeze the water inlet pipe
5. The two ends of the water inlet pipe are 1/4" and 1/2" internal thread (15mm). Silicone sealing ring inside
6. Connect the 1/4"connector to the water inlet of the machine, 1/2" connector to connect the water supply pipe
7. The ice machine drains water by gravity, so it is necessary to ensure that the drain pipe has sufficient slope and drop.

Open the ice maker

Remove the inner and outer packaging, check whether the drain pipe and ice scoop are inside the machine, if any of them are missing, please contact our customer service

Connect the ice machine

Choose an appropriate location to place the equipment, avoid direct sunlight and other heat sources, and place it horizontally, ensure that there is at least 15cm of space between the ice maker and the wall

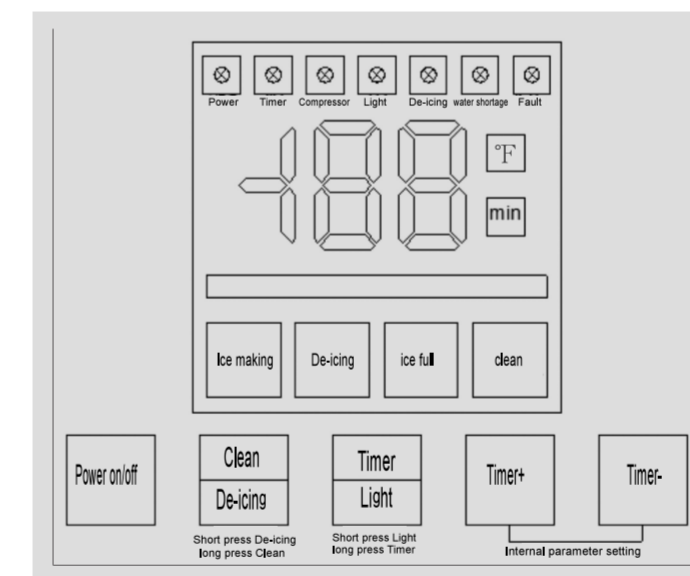
If the product is not applicable for 24 hours, it is recommended to take out the ice which in the ice bucket and open the silicone plug at the bottom of the outfall and drain the water, then the silicone plug need to be restored again.



Incorrect use of the grounding plug may cause danger, if the power cord is damaged, please contact our after-sales service

- 1.For your safety, the equipment should be properly grounded, and the power cord of the ice maker should be plugged into a socket
- 2.Do not cut off the power cord. Many questions about the use of the power cord should follow the instructions of the electrician

Operation steps



- A. Power cord: Press once to turn on and off
- B. Clean/ De-icing button: when not working, press once to start cleaning the ice tray, when working, press once to start De-icing function, enter the next round after de-icing
- C. LCD display
 - 1.Ambient temperature display and ice-making time countdown display, when M is displayed, it is the ice-making time countdown display, when C is displayed, it is the ambient temperature display
 - 2.The ice making and de-icing symbols are displayed, the ice is making when the symbol is rotating, and the ice is being removed when the symbol is flashing
 3. Automatic cleaning symbol display
 4. Switch machine symbol display
 - 5.water in and water shortage display. The arrow flashes to indicate that the machine is water in, and the symbol is always on to indicate that the machine is water shortage.
 - 6.The machine alarms when the ice is full, and the machine automatically makes ice again after taking out the ice
- D.Timer/Light button:

Long press to enter timer mode

When the display is set to H, it is the timing display of power-on or shutdown time, when the display is M, it is the display of the ice-making time setting

Timer+/Timer- button:

Adjust the time of timer, the initial value is 1, each press increases or decreases by one hour

Non-timer mode:

Adjust the ice making time, the initial value is 0, each press increases or decreases by one minute

Light button:

Short press this button once, the light at the bottom will light up, press it again, the light will turn off, if the light is not turned off manually for a long time, it will automatically turn off

Cleaning & Maintenance of Your Ice Machine

1. Take out the ice scoop. Wet a soft cloth with environmentally friendly detergent diluted with warm water, and wipe the machine and accessories clean.
2. Before use, connect the drain outlet at the back of the machine. Convenient for drainage
3. The outside of the ice maker should be cleaned and wiped regularly with a soft cloth soaked in a liquid diluted with environmentally friendly detergent in room temperature water.
4. Finally, wipe the inside and outside with a clean soft cloth, If the machine is not used for a long time, the water must be drained

Note: after using the ice machine for a long period of time(360hours), Must be clean
 The water supply pipe should be cleaned regularly. The water in the water tank must be replaced once if it has not been used for more than 96 hours.To ensure that the water is clean and hygienic. If the machine is not used for a long time, drain the remaining water in the water tank and close the water supply valve.

- 5.When you hear that the compressor and the water pump are working, but there is no water flowing out of the ice-making water supply pipe, please turn off the ice maker and remove the ice-making water supply pipe for cleaning. Make every hole on the pipe wall unobstructed and use a brush to clean it. Water strainer in the sink. After cleaning, be sure to The end of the ice-making water supply pipe is firmly connected with the silicone tube, and the ice-making water supply pipe and the water filter in the sink are the same as before.
- 6.For the cleaning of the sink and water tank, clean and wipe with a soft cloth that is diluted with environmentally friendly detergent in room temperature water. Rinse the sink and water tank several times with drinking water at room temperature, and then unscrew the lid of the drain on the back to drain the water. . This will keep the machine clean and the transparency of the ice cubes produced, and at the same time make the machine work normally.