

PRODUCT CARE AND MAINTENANCE

General Assembly Instructions

Tighten all screws simultaneously; do not fully tighten one by one. If a screw is stuck, do not apply extra force to tighten; loosen it, inspect threads and hole. There is a possibility of the screws getting loose with time for wood and metal combined bases. Inspect and tighten them during specific periods.

If you're facing a small wobbling problem with your chair or stool, the first step is to disassemble your chair and test whether your base is still wobbling or not. Please make sure you're testing the base on an even floor, preferably on a dining table. If it's uneven while the chair is unassembled, please contact us. If the assembled chair is wobbling on an even floor, then it means the screws have not been screwed equally. Screwing one side tighter than another may cause a wobble issue. However, even if screws are screwed unequally, the chair or stool should not wobble when you actually sit on the chair or stool.

Wood and Veneer

Wood and veneer are affected by light. For the first 6–8 weeks, when the item is first absorbing the surrounding light, keep the surfaces clear of any objects to avoid permanent marks and circles. At first, new furniture will also need time to absorb light before it will match the tone of your existing furniture. Water is only to be used in small doses and only in the form of a damp cloth. After wiping, always use a dry cloth. Wood and veneer are very sensitive to liquids; wipe up spilled liquids immediately

Upholstery in general

If possible, switch the seat and back cushions on a regular basis to extend the life of your cushions and to ensure even wear over the years. Cushions with a filling of foam/feathers or fibre should be shaken regularly to ensure form stability. Make sure the legs are fitted tightly to the sofa and check them on a regular basis. Protect fabric from direct sunlight to prevent colour fading. Vacuum frequently.

Leather / PU

Protect leather from direct sunlight and sources of heat to prevent colour fading. For general cleaning only use a dry soft cloth. If necessary, wipe or lightly rub the whole surface with a clean, soft cloth wrung in soapy water. If vacuum cleaning, use a soft brush nozzle to avoid scratching the surface. Use a liquid detergent suitable for cleaning vinyl. After cleaning, wipe the surface with a cloth dampened with warm water.

WARNING

Product requiring adjustments, or showing any signs of structural failure or abuse, should be taken out of service immediately to prevent any potential injury. We recommend not exceeding 250 lbs. limit for stools and chairs. Exterior factors such as; high loop carpets, tiles with wide grouts, laying back while sitting and etc. may result in bent legs, cracks, loose joint. We highly recommend to observe usage difficulties in advance and try to find a resolution. (contact-canada@sohoconcept.com) or call us for further assistance.