

W2352P154687

Ceiling Fan User Guide



Ceiling Fan Installation Guide

Parts List

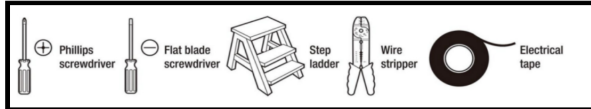
- ① Motor Shell
- ② Blade*3
- ③ User Manual
- ④ Motor
- ⑤ Screw Kit
- ⑥ Wall Control
- ⑦ Remote Control
- ⑧ Light Base&LED Light
- ⑨ Lampshade
- ⑩ Hanger



Notice

Please inspect all components carefully upon opening the package. If any parts are missing or defective, contact your supplier immediately. We will provide replacement parts as necessary.

TOOLS



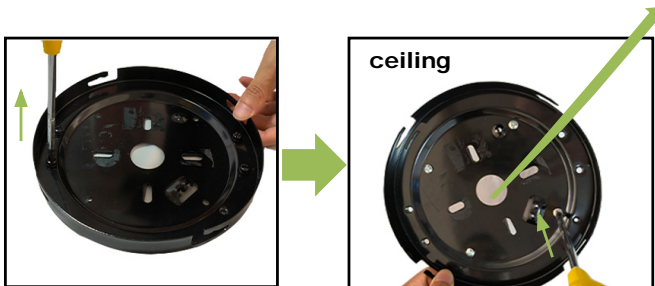
⚠ All installation steps must be performed with the power turned off.

1. Attach the hanger firmly to the ceiling.

Remove the screws from the hanger that secure the motor, then attach the hanger to the ceiling.

NOTE:

Important: Make sure to route the neutral (N), live (L), and ground (G) wires through the center hole of the hanger before mounting. This ensures proper connection to the motor during installation.



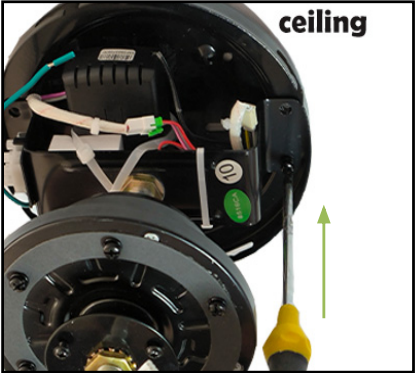
1. Screw Selection Based on Ceiling Material: For concrete ceilings, use expansion bolts. For wooden or plastic ceilings, use the included Self-tapping screws. Make sure to select the correct type of screws to ensure a secure and safe installation.

2. In cases where the mounting bracket cannot be directly attached to the electrical box, a recessed-style electrical box is needed.

Please ensure that the electrical box's diameter does not exceed the internal width between the two ends of the bracket.

2. Attach the motor to the hanger

Attach the motor to the hanger using the previously removed screws. Make sure all screws are tightened securely.

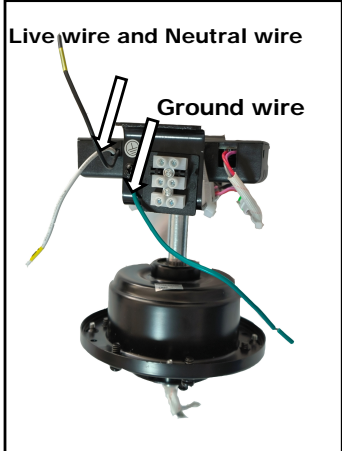


Note:

Do not pinch the neutral, live, or ground wires between the motor and the hanger. Set them aside to allow for easy wiring later.

3. Connect the wires

Then connect the live and neutral wires—each wire is labeled. If your home has a ground wire, be sure to connect it as well. Don't forget to secure each connection with the provided red wire nuts.



NOTE (Ground Wire Connection):

1. Identify the Ground Wire:

The ground wire is usually green or bare copper. In some cases, it may be marked with a green-yellow stripe.

2. Connect the Ground Wires:

Securely connect the ground wire from the fan to the ground wire from your home's electrical system. This is often marked as green or bare copper. Use a wire nut to twist the wires together.

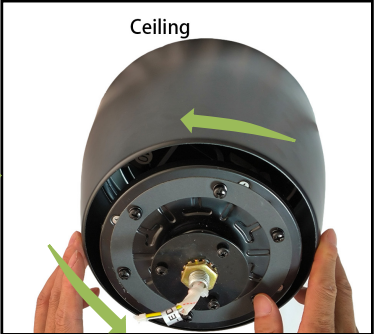
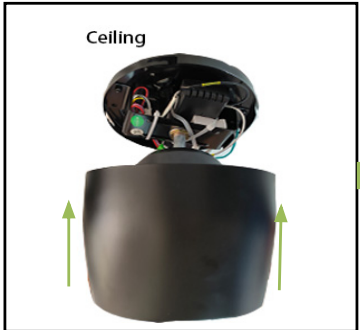
3. Ensure Proper Grounding:

Proper grounding is essential for safety. Ensure that the ground wire is securely connected to avoid any electrical hazards.

4. If No Ground Wire Available:

If your home's electrical wiring does not include a ground wire, consult a licensed electrician to ensure proper grounding. Do not attempt to proceed without proper grounding.

4. Spin the motor shell into the hanger.

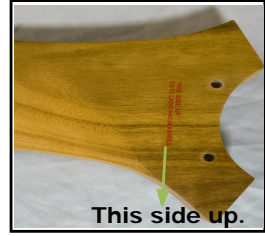
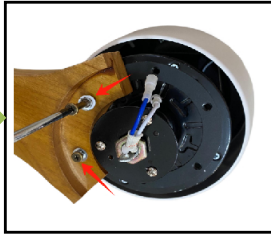


5. Install the Fan Blades onto the Motor

Remove the screws from the fan blade mounts on the motor.

Then attach the fan blades to the motor using the same screws.

Note: The side of the blade with printed markings should face the ceiling.



6. Install the light kit to the bottom of the motor

Loosen the screws on the motor where the light plate will be installed.

Then align the light plate and tighten the screws to secure it to the motor



Note: Two of the screws do not need to be fully removed—just loosen them slightly.
Align the holes on the light plate with the corresponding screws on the motor and twist the light plate into position as shown in the diagram. Then, insert and tighten the remaining screws to secure the plate.

7. Install the Light Kit

Connect the wire terminals from the light to the wire connectors at the bottom of the motor. The light attaches magnetically to the base. Once the light is in place, screw on the lampshade tightly. Do not release your hand or turn on the power until the lampshade is securely fastened, as it may fall and cause injury.



8. Restore power and test the remote control and fan operation.

Remote Control Operation



USE Battery : AAA 1.5V × 2 Batteries not included

Pairing Principle

- >The ceiling fan and the receiver communicate with each other via wireless signals (typically RF 433 MHz).
- >Re-pairing (matching code) may be required in the following situations:
 - >The remote control or receiver has been replaced;
 - >The power has been disconnected for an extended period;
 - >The remote control chip or battery is malfunctioning.

Attention:

When the remote control cannot control the fan, you can try the following code matching method. First, turn off the power or wall power switch, wait for 10 seconds, then turn on the power switch again. Immediately press and hold the "FAN/OFF" or "FAN/ON" button for 5 seconds to initiate pairing. Some models, press and hold the "2H" button for 5 seconds instead.

Remote Control Pairing Process

1. Check Connections

Please ensure all wires are connected correctly and the AAA battery is properly installed in the handheld remote control.

2. Turn Off Power to the Fan

Switch off the fan's power at the circuit breaker.

3. Wait 10 Seconds

Wait for 10 seconds, then restore power to the fan.

4. Press the Pairing Button

Immediately press and hold the "FAN/OFF" or "FAN/ON" button for 5 seconds to initiate pairing. In some models, press and hold the "2H" button for 5 seconds instead. For detailed instructions,

5. Pairing Complete

Try activating the fan again to confirm setup, this ensures the remote and receiver are resynchronized for smooth and reliable performance.

6. If the above cannot solve the problem

If the steps above do not work, I will send you a new remote control set via express delivery.

After-Sales Support

If you experience any quality issues caused by the product itself within one year of use, please contact the seller through the platform where you made your purchase.

Once your claim is submitted, please allow time for the after-sales process to proceed. We treat every case seriously and will ensure your issue is handled with care and attention.

Please note that the following situations are not covered under warranty:

- > Damage caused by improper installation
- > Misuse or modification of the product
- > Accidental or intentional physical damage
- > Power supply issues or electrical surges
- > Normal wear and tear

To assist with processing, please have your order information (such as order number and purchase date) available when reaching out.

Thank you for your understanding and patience.

Manufactured by  Huangchuang Smart Household Technology Co. Ltd

Customer Service / Warranty Support Email: duclsatyinfo@gmail.com

Product & Specifications

Q: Why does my ceiling fan make noise at low speed?

A: Our fans use high-quality DC full-copper motors, which are generally quieter than traditional AC motors. If you hear noise at low speed, it may be due to installation issues—such as reversed blades, loose screws, or wires touching the motor.

Double-check all installation steps to ensure proper assembly.

Q: Why is the airflow direction incorrect or not as expected?

A: This is usually caused by incorrect blade orientation. Each blade has a label indicating "This side up"—make sure this side faces the ceiling. If installed upside down, airflow may be reduced or reversed.

Q: My remote control buttons are unresponsive or not controlling the fan correctly. What should I do?

A: Try these troubleshooting steps:

1. Replace the batteries.
2. Re-pair the remote with the fan receiver:
 - Turn off power at the circuit breaker.
 - Wait 10 seconds, then restore power.
 - Immediately press and hold the "FAN/OFF" or "FAN/ON" button for 5 seconds to initiate pairing.
 - In some models, press and hold the "2H" button for 5 seconds instead. For detailed instructions, please refer to your user manual.

Q: Do I need to read the manual before installing the ceiling fan?

A: Yes. Always read the instruction manual or watch our installation video before starting. This ensures proper setup, helps avoid common mistakes, and prevents potential safety issues.

Q: What should I do if I have issues with missing parts or installation problems?

A: If you encounter any missing components or run into installation issues, please reach out to the customer service team on the platform where you purchased the fan, or contact the product brand directly. Our support team is here to help troubleshoot and provide the right solutions.