

LIMITED LIFETIME WARRANTY

This limited lifetime warranty covers the ceiling fan from the date of purchase, for residential use by the original purchaser, against defects in material and/or workmanship as follows:


Motor Limited Lifetime Warranty: If the ceiling fan motor fails during the ownership of the fan due to a defect in material or workmanship, as determined solely by Blue Mountain Fans, a replacement fan will be provided at no charge. If no replacement product or part can be provided, then we will provide a comparable fan or part at the sole discretion of Blue Mountain Fans. This limited lifetime motor warranty applies only to the motor itself and does not apply to electronic controls (remote control transmitters, remote control receivers, or capacitors) used in conjunction with the motor. The aforementioned electronic items are covered under the one-year warranty below.

One Year Warranty on all other parts: Except as otherwise indicated throughout this warranty, if any part of your Blue Mountain ceiling fan fails at any time within one year of the date of purchase due to a defect in material or workmanship and as solely determined by Blue Mountain Fans, a replacement part will be provided at no charge.

Glass globes, light bulbs, remote control batteries, ordinary wear and tear, and fans that are damaged by improper installation, mishandling, modifications, or damage to the fan while in your possession, or unreasonable use including failure to provide necessary maintenance are not covered under this warranty. This warranty does not cover any costs or fees associated with the labor required to install, remove, or replace a fan or any fan parts, including electrician fees or labor charges.

Any replacement of defective parts for the ceiling fan must be reported within the first year from the date of purchase. The original purchaser must present a sales receipt or other document that establishes proof of purchase. To obtain service please contact Blue Mountain Fans Customer Service online or by phone as noted below. Do not attempt to ship your fan or any parts to Blue Mountain Fans without prior written approval as otherwise your delivery will be refused. Blue Mountain Fans shall not be liable for any incidental, consequential, or special damage arising at or in connection with product use or performance except as may otherwise be accorded by law. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. This warranty supersedes all prior warranties.

Blue Mountain Fans Customer Service:

 1-770-486-2000

 CustomerService@BlueMountainFans.com

