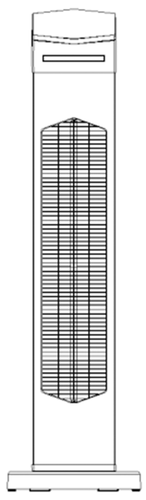
INFRARED HEATER
User Guide



If you encounter any problems please contact:
HZKJservice@gmail.com

Thank you for Choosing us!

Your support means the world to us.
We hope you enjoy our product as much as we did creating it.

READ AND SAVE THESE INSTRUCTIONS
READ CAREFULLY BEFORE ATTEMPTING TO ASSEMBLE, INSTALL, OPERATE OR MAINTAIN THE PRODUCT DESCRIBED. PROTECT YOURSELF AND OTHERS BY OBSERVING ALL SAFETY INFORMATION. FAILURE TO COMPLY WITH INSTRUCTIONS COULD RESULT IN PERSONAL INJURY AND/OR PROPERTY DAMAGE!
RETAIN INSTRUCTIONS FOR FUTURE REFERENCE.

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SAFETY INSTRUCTIONS

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire,electric shock, and injury to persons, including the following:

1. Read all instructions before using the heater.
2. Remove the unit from its packaging and check to make sure it is in good condition before using.
3. Do not let children play with parts of the packing (such as plastic bags).
4. Packaging materials may contain plastic, nails, etc., which may be dangerous and placed out of reach of children.
5. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
6. Check the household voltage to ensure it matches the heater's rated specification .
7. Do not cover or restrict the heater in any way, as the equipment may overheat and pose a fire risk.
8. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials,such as furniture, pillows, bedding, papers, clothes,and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
9. This heater draws 12.5 amps during working. To prevent overloading a circuit, do not plug the heater into a circuit that already has other appliances working. It is recommended to use a socket with a rated current of 15A or higher separately.
10. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
11. Certain parts of the heater can reach temperatures exceeding 200℃ (392℉). Contact with the heating tube, reflector, or metal components near the heating tube can cause severe burns, Do not allow bare skin to touch hot surfaces. if you need to move the device, please turn off the heater and wait for complete cooling.
12. Do not leave the appliance unattended when in use.
13. Always unplug heater when not in use.
14. To disconnect heater, turn controls to off, then remove plug from outlet.
15. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
16. Do not immerse in liquid or allow liquid to run into the interior of the appliance, as this could create an electrical shock hazard.
17. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair.

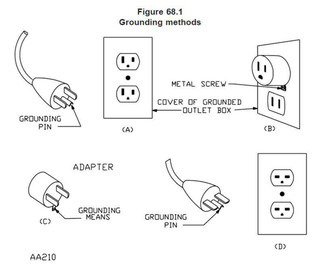
18. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
19. A common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum-cleaning air vents and grilles, where available.
20. This heater is not intended for use in bathrooms. laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
21. Ensure the heater is on a stable,secure surface to eliminate the potential of tipping it over.
22. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap(outlet/power strip).
23. Do not allow cord to come in contact with heated surfaces during operation.
24. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
25. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
26. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
27. Connect to properly grounded outlets only.
28. The appliance must not be located immediately below a socket-outlet.
29. It is normal for the plug to feel warm to touch. However, a loose fit between the AC outlet (receptacle) and plug may cause overheating and distortion of the plug. Contact a qualified electrician to replace loose or worn outlet.
30. WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
31. CAUTION: Risk of Electric Shock. DO NOT open or try to repair the heater your self.
32. Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention.
33. To avoid excessive room temperatures which can cause hyperthermia: DO NOT leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.

SAVE THESE INSTRUCTIONS

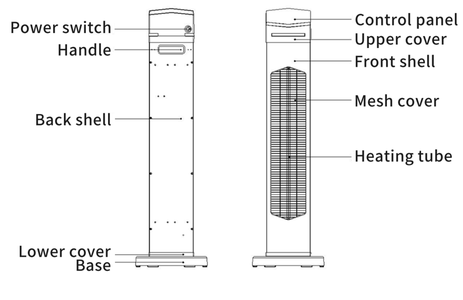
GROUNDING INSTRUCTIONS

This heater is for use on 120 volts. The cord has a plug as shown at A in Figure 68.1. An adapter as shown at C is available for connecting three-blade grounding-type plugs to two-slot receptacles.
The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

Figure 68.1
Grounding methods



PRODUCT DIAGRAM



SPECIFICATIONS

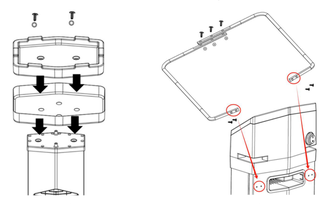
Model	HW04-15R
Rated power supply	AC 120V 60Hz
Rated Power Consumption	1500W

INSTALLING

When using the appliance for the first time, remove the wraps and attach the parts by following the steps below.

Base installation (See Figure A):

1. Turn the machine body upside down, take out the base and the counterweight block, and align them with the corresponding positioning holes and screw holes at the bottom of the machine body.
2. Place the flat washers and then tighten the screws to guarantee a solid connection between the base and the machine body.



（Figure A） （Figure B）

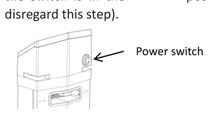
Installation of Anti-Coverage Bracket (See Figure B):

This equipment is furnished with an anti-coverage bracket to prevent curtains and other objects from accidentally covering the equipment and causing a fire.
1. Take out the brackets and combine the two brackets into one using screws.
2. Then fix the bracket to the machine body with screws.

WARNING: Risk of fire-keep.
Never hang flammable items such as clothes on the bracket.
Keep combustible materials,such as furniture, pillows, bedding, papers, clothes,and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.

CONTROL PANEL

1. Once the installation is finished, position the heater on a stable and level surface devoid of obstacles.
2. Plug it into a socket with the appropriate voltage (AC 120V). Note: To prevent circuit overload, do not connect the heater to a circuit where other appliances are already in operation. It is suggested to use a socket with a rated current of 15A or above separately.
3. Switch on the main power switch at the back of the heater to guarantee the switch is in the " — " position for activation (if it is already on, disregard this step).



4. After powering on, the buzzer will emit a beep, the red power indicator light will commence flashing, and your heater is now ready for usage.

Power On/Off

- Press " ⏻ " to activate the heater. The device will display the indoor temperature and commence low heating (P1), and the " ☀ " will illuminate on the screen at this moment.
- Press "⏻" once again to deactivate the heater.

Mode/Heat Level Settings

- When the heater is on, press "☀" to alternate between low heating (P1) , middle heating (P2) and high heating (P3).

Automatic Shut-off Timer

- When the heater is on, press "🕒" to cycle through the timer settings ranging from 0 to 12 hours. At this time, the " 🕒 " icon will illuminate, and the set time will be displayed on the screen. Each press of "🕒" will extend the timer by 1 hour. Wait for the flashing to cease after the setting is completed to indicate a successful configuration. When the set time is reached, the device will automatically cease operation.
- To cancel the timer setting, adjust the timer setting to 0 or switch off the device.

OTHER FUNCTIONS

SAFETY TIP-OVER PROTECTION

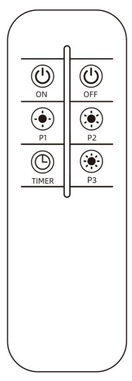
- The heater is furnished with a built-in tip-over switch. If the device inclines beyond a certain angle, it will automatically cut off the power supply to prevent the fire risk after the heater accidentally topples.
- Should this occur, place the heater back on a flat, level and stable surface and remain right. Then turn it on again.

To prevent triggering the tip-over switch:
- Avoid placing the heater in high-traffic areas where it may be easily bumped into.
- Pay attention to the distance between children or pets at home and the heater.

OVERHEAT PROTECTION

- This heater is protected with an overheat protection that switches off the appliance automatically in case of overheating. For example: due to the total or partial obstruction of the vents. In this case, unplug the appliance,.wait about 30 minutes for it to cool and remove the object which is obstructing the vents. Then switch it back on as described above. The appliance should now operate normally. If the problem persist, please contact Customer Service for assistance.

REMOTE CONTROL: USER INSTRUCTION



ON/OFF	Turn on or turn off the heater.
TIMER	Set the timer for 0 to 12 hours.
P1	Turn on low heating.
P2	Turn on middle heating.
P3	Turn on high heating.

REMOTE CONTROL: INSTALLATION/REPLACEMENT OF BATTERIES

1. Flip the back of the remote control, hold and slide down the back cover of the remote control.
2. Insert 2 AAA batteries following the indications of the polarity symbols (+ and -) inside the battery compartment.

NOTES:
1. Use manganese or alkaline batteries of type "AAA". Do not use rechargeable batteries.
2. If not in use for a long time, please remove the batteries to prevent battery leakage from damaging your remote control.
3. Do not allow water or liquid to enter the remote control.
4. Do not dispose of batteries in fire, batteries may explode or leak.
5. Do not mix old and new batteries.
6. Dispose of the used batteries at appropriate recycling points or in accordance with local regulations.

CLEANING

Regular and careful cleaning helps your heater operate efficiently without any problems for many years. To clean the heater, perform the following steps:
- Unplug the power cord for your safety before cleaning your appliance.
- Make sure the heater is cool before continuing.
- Check that the hot air outlet and the ventilation inlet are free of dust and dirt. To keep the heater clean, the outer shell maybe cleaned with a soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth (Attention: Do not allow liquid to enter the heater, as this may damage the heater).

NOTE:
- DO NOT use alcohol, gasoline, abrasive powders, furniture polish or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
- DO NOT immerse the heater in water.
  Wait until the heater is completely dry before use.

MAINTENANCE

Considering our instructions, it is important to carefully and regularly maintain the heater so that your equipment can operate effectively in the long term.
- Check the dirt on the heater at least once a month. If necessary, apply cleaning and maintenance instructions.
- Considering the amount of dust in the environment, the number of inspections can be increased.
- When cleaning equipment, visually inspect the deformation of wires and frames. If there are any deformations, please consult your technical service department.

STORAGE

- After maintenance and cleaning, if not intended for use, to prevent dust from entering, please wait for the heater to completely dry before packaging it in its original packaging.
- Store it in a place without direct sunlight and with low humidity.
- Please do not place it near fires or flammable materials.

TROUBLESHOOTING

Problem	Possible Causes	Solution
The heater cannot be turned on.	Power cord is not properly plugged in or the outlet has no power.	Try other sockets, make sure they have power, and connect the power cord correctly to the power socket.
	The power switch of the heater is not turned on.	Ensure that the main power switch of the product is turned on to the "I" position.
	The heater was not placed upright on the ground, triggering the tip-over switch and resulting in a loss of power.	place the heater back on a flat, level and stable surface and remain right. Then turn it on again.
The heater stops working suddenly.	The plug cord is loose.	Reconnect the plug cord.
	The heater is tipped over.	place the heater back on a flat, level and stable surface and remain right. Then turn it on again.
	The circuit is cut off. Too many devices on the same line may cause circuit overload and tripping.	Turn on the main switch of the circuit and unplug any high-power equipment except the heater. Do not use the heater with other appliances that are plugged into the same multiple sockets or connected to the same fuse.
	Overheat protection has been activated,the temperature exceeds the threshold of the thermal cutoff.	Turn off the device and unplug it from the power outlet. Allow it to cool for half an hour, remove any objects on or near the heater, and do not cover the heater with objects. Then reinsert it into the power outlet.
Heating light is weak.	Dust accumulation on the heater.	Cleaning the heater.
Burnt smell.	Small bugs like mosquitoes are scorched by high temperature.	

The types of faults and possible causes include but are not limited to the above. If the problem remains unsolved or other problems are encountered after the operation of the above methods, please contact our after-sales mailbox for more help.

WARRANTY AND SERVICE

Thank you for your purchase!
Our goal is to ensure your 100% satisfaction with our warranty service!
This appliance comes with a 12 month warranty, starting from the date of initial purchase. During the 1 year warranty period, we will provide free service for any quality issues, installation problems, and missing parts.

Service Guarantee
All of our items are brand new and in excellent condition, In the event that the product you received does not meet this standard, please contact us.

Sincerely At Your Service
Your shopping experience is very important to us! If you are unsatisfied with our service with purchases, please feel free to let us know. We will always be here to offer you the best service and get your satisfaction.

The warranty will not apply in cases of
- Accident, misuse, or repairs performed by unauthorized personnel.
- Tampered with or used for commercial purposes.
- Normal wear and tear of wearable parts.
- Use of force, damage caused by external influences.
- Damage caused by non-observance of the User Manual, e.g. connection to an unsuitable mains supply or noncompliance with the instructions.
- Partially or completely dismantled appliances.
- Defects caused by or resulting from damages from shipping or from repairs, service, or alteration to the product or any of its parts that have been perform ed by a repair person not authorized by.

ENVIRONMENT

CORRECT DISPOSAL OF THIS PRODUCT:
Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local council for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.