



Fireclay Kitchen Sink

Kraus® USA Plumbing, LLC ("Kraus") extends this warranty to the original purchaser for personal household use of the Fireclay Kitchen Sink when purchased from a Kraus authorized dealer and in the location of original installation. This warranty is non-transferable.

Kraus warrants the structure and finish of the Fireclay Kitchen Sink to be free from defects in material and workmanship under normal usage for a period of five (5) years from the date that the product is received by the original purchaser or their authorized representative (installation contractor, etc.).

Commercial Warranty

Kraus USA Plumbing, LLC ("Kraus") warrants its Products for a period of one (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

What We Will Do

Any product reported to the authorized dealer or to Kraus that proves defective within the warranty period stated above will be repaired or replaced with a product of equal value at the option of Kraus. If repair or replacement is not practical, Kraus may elect to refund the purchase price in exchange for the return of the product. **These are your exclusive remedies.**

Care and Cleaning Instructions

Certain cleaning products may cause damage to a Product's finish and use of the following cleaning products on the Product will void this warranty:

- Abrasive cleaners such as powders, bleach, ammonia, alcohol or chlorine
- Abrasive pads, steel wool or wire brushes

Limitations

What is Not Covered

This warranty does not cover Products that were discontinued when purchased or display Products, whether such Products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting from neglect, misuse (including use for an unintended application), abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the Product, or failure to follow care, cleaning or installation instructions enclosed with your Product, and outdoor use. Kraus recommends that all Kraus Products be installed by a fully licensed and insured trade professional with experience in the installation of bathroom and/or kitchen manufactured goods.

How to Make a Warranty Claim

In requesting warranty service, please be ready to provide:

1. Proof of purchase.
2. A description of the problem.

If you are a **CONSUMER PURCHASER**, please contact a Kraus® Customer Service Representative at:

Kraus USA Plumbing, LLC
12 Harbor Park Drive
Port Washington, NY 11050
Toll-free 1-800-775-0703
Customerservice@kraususa.com

If you are a **PLUMBING CONTRACTOR OR TRADE PROFESSIONAL**, please contact a Kraus Pro Representative at:

Kraus USA Plumbing, LLC
12 Harbor Park Drive
Port Washington, NY 11050
516-801-8955
Proservice@kraususa.com

If you are an **AUTHORIZED PARTNER**, please contact a Partner Support Representative at:

Kraus USA Plumbing, LLC
12 Harbor Park Drive
Port Washington, NY 11050
516-801-8954
Partnersupport@kraususa.com

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

Limitation on Duration of Implied Warranties

Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

Limitation of Special, Incidental or Consequential Damages

Please note that some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND KRAUS USA PLUMBING, LLC SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE.