

## Limited Product Warranty

### Coverage

Kenneth Cobonpue USA warrants its products to be free from manufacturing defects to the original purchaser with proof of purchase; the maximum liability is the purchase price. Proper maintenance, including routine cleaning, replacement of worn glides, lubrication of mechanical parts and removal of products in high winds or severe climates is the sole responsibility of the owner and is required to keep this warranty in effect.

### Non-coverage

This warranty does not apply to damage resulting from improper maintenance, misuse, negligence, normal wear, abuse, accident, alteration, or tampering. Accessories, cushions, fabrics, pillows, COM fabrics, and glass are not covered by this warranty. Repair or modification by anyone other than Kenneth Cobonpue USA or an approved agent voids the warranty. Kenneth Cobonpue USA makes no additional, either expressed or implied, written or oral, regarding any warranty of merchantability, title, or fitness for a particular purpose. Additional exceptions may apply.

### Term

Residential Use: Four years from the receipt of product for residential use.

Commercial/Hospitality: Three years from the receipt of product for commercial and/or hospitality use.

### Procedures

Kenneth Cobonpue USA, upon its own review of the claim and circumstances, may repair or replace the product or provide parts to satisfy the claim, at its discretion. Kenneth Cobonpue USA will provide you with a return authorization number and instructions upon a final determination that the claim is valid.

Kenneth Cobonpue USA will not pay for shipping or transportation or pay to repair or replace the product unless otherwise agreed to in advance.

If you suspect a manufacturing defect, photos (digital are preferred) of claimed products must be submitted to the attention of the Kenneth Cobonpue USA Warranty Department prior to any judgment regarding defective items, along with a written description of the defect and any related circumstances thought to have caused the defect. No items will be accepted without prior written approval from Kenneth Cobonpue USA.

After receiving a return authorization number from Kenneth Cobonpue USA, return the product in its original carton (or equivalent) for shipping to: Kenneth Cobonpue USA Warranty Department (tel. 888.889.9005), 5353 46th Avenue, Hyattsville, MD 20781. The return authorization number must be placed prominently on the outside of the box. Returns not bearing the return authorization information may be refused. Please include a copy of your dated invoice, keeping the original invoice for your records.