

# **INSTALLATION**

## *Product Manual*

Version: 210351US-01-25A-AA



### **IMPORTANT INFORMATION!**

please read the entire manual before starting to assemble and/or using this product. follow the manual thoroughly and keep it for further reference.



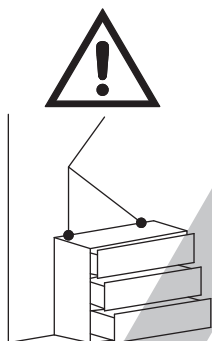
### **AVOID SCRATCHES!**

In order to avoid scratching this furniture should be assembled on a soft layer-could be a rug.



### **IMPROVE EFFICIENCY !**

Try to find a partner to install with you, which can speed up the installation efficiency and shorten the time.



### **ANTI-TOPPLE WARNING !**

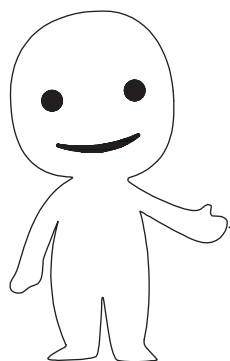
Overturned furniture can cause serious or fatal crush injuries. To prevent tipping over, be sure to use the wall attachment, if not included with this product. Please purchase the wall attachment that fit your wall. If unsure, seek professional advice. Please read and follow each step of the instructions carefully.

### **IMPORTANT !**

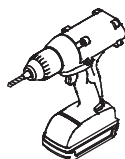
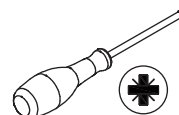
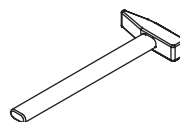
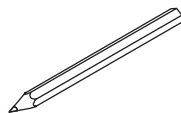
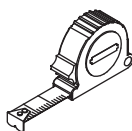
It is important that any product which is assembled using any kind of screw is re-tightened 2 weeks after assembly, and once every 3 months - in order to assure stability through-out the lifespan of the product.

For regular maintenance and cleaning of the product, for the frame, please use a rag dipped in neutral detergent to fully wipe it, and then dry it with a clean rag. For glass materials, wipe with a rag dampened with water glass cleaner, and then dry with a dry rag.

Do not use an electric screwdriver, and do not use too much force when installing, because the board is easy to break.



Please prepare the following tools



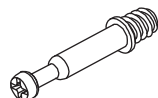
When installing, please carefully confirm whether each screw corresponds to the manual, accessories with similar shapes can be distinguished by size

A x 167



CRB1595A

B x 159



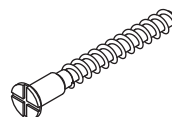
CRA0635A

C x 87



CRF0630A

D x 43



CRC0540A

E x 4



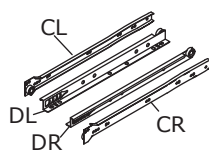
DGA861A

F x 2



DGA861B

G x 1



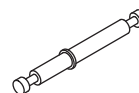
WX1012A

H x 164

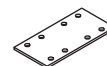


CRD3512A

J x 4



K x 15



L x 9



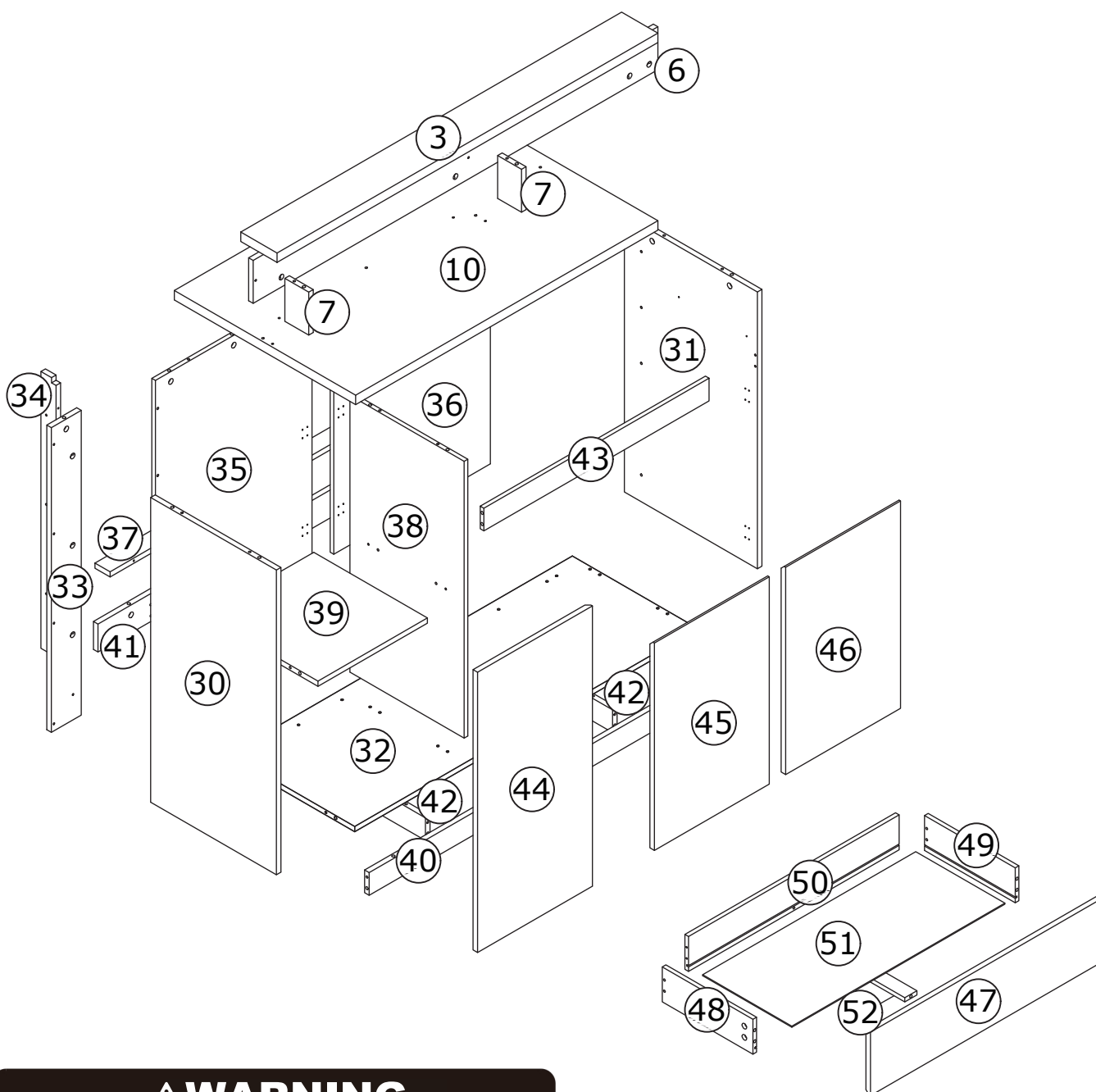
M x 18



CRD0312A

N x 1





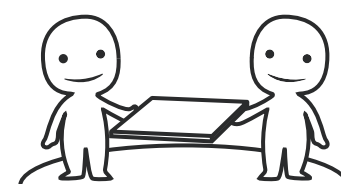
## ⚠ WARNING



**Children have died from furniture tipover. To reduce the risk of furniture tipover:**

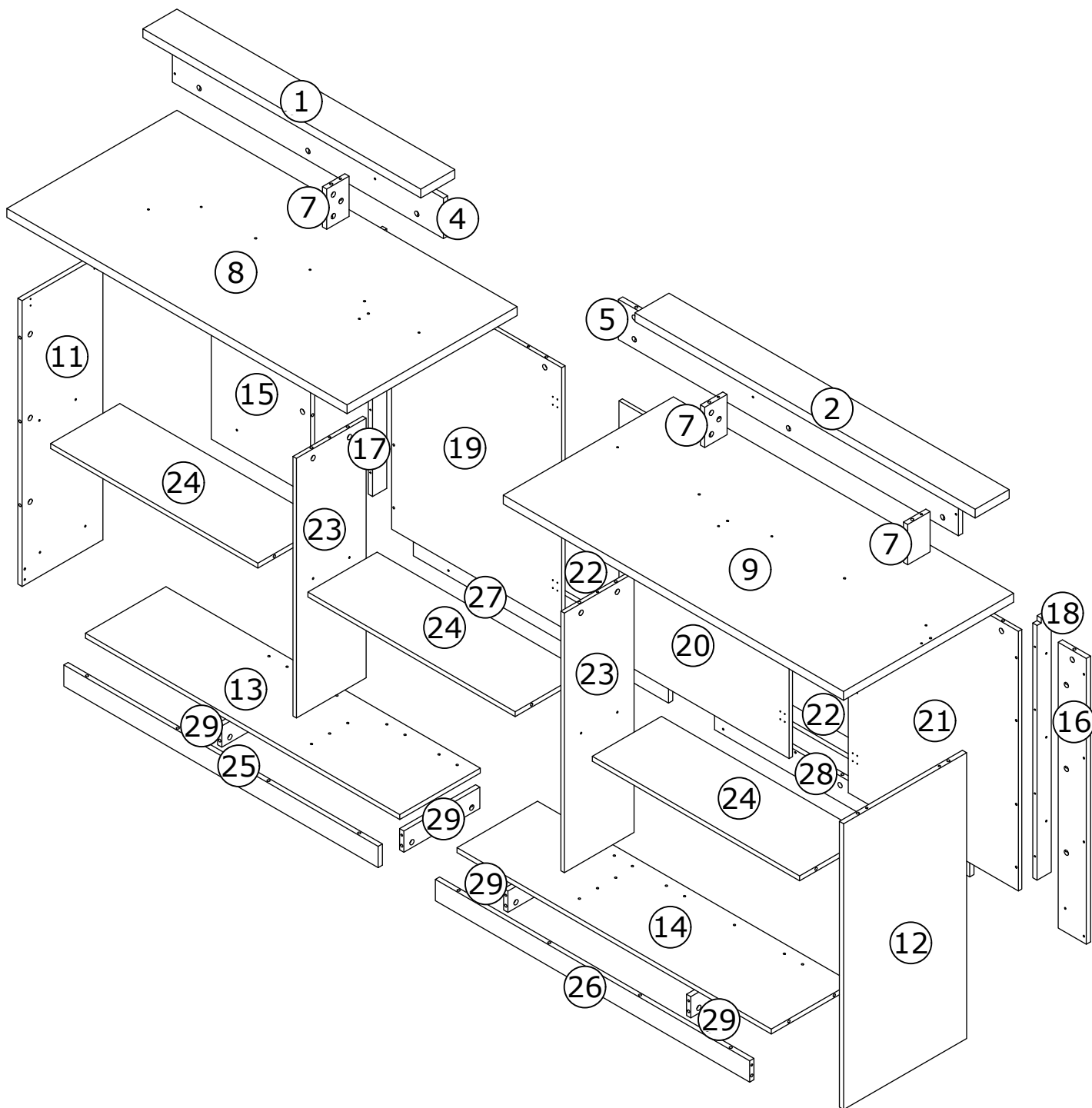
- ALWAYS install Anti-tip device provided.
- NEVER put a TV on this product.
- NEVER allow children to stand, climb or hang on drawers, doors, or shelves.
- NEVER open more than one drawer at a time.
- Place heaviest items in the lowest drawers.

*This is a permanent label.  
Do not remove!*



ASSEMBLED BY 2 ADULTS





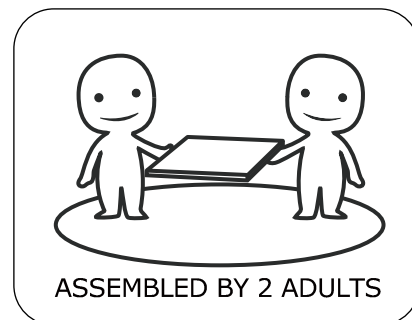
## ⚠ WARNING



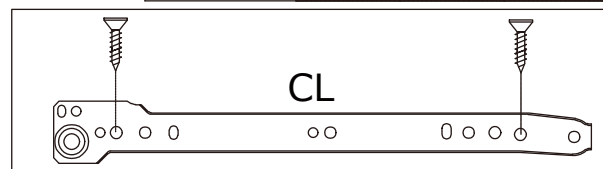
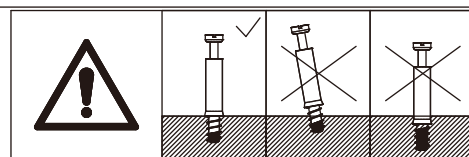
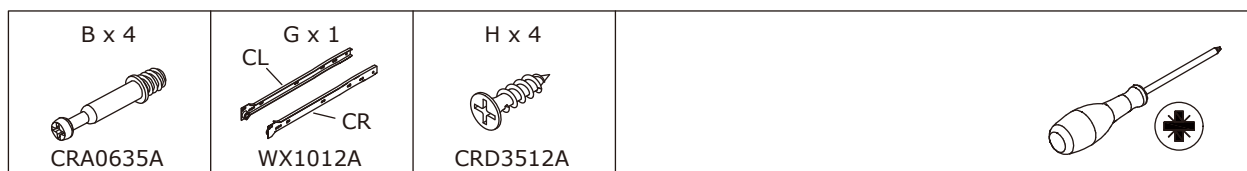
**Children have died from furniture tipover. To reduce the risk of furniture tipover:**

- ALWAYS install Anti-tip device provided.
- NEVER put a TV on this product.
- NEVER allow children to stand, climb or hang on drawers, doors, or shelves.
- NEVER open more than one drawer at a time.
- Place heaviest items in the lowest drawers.

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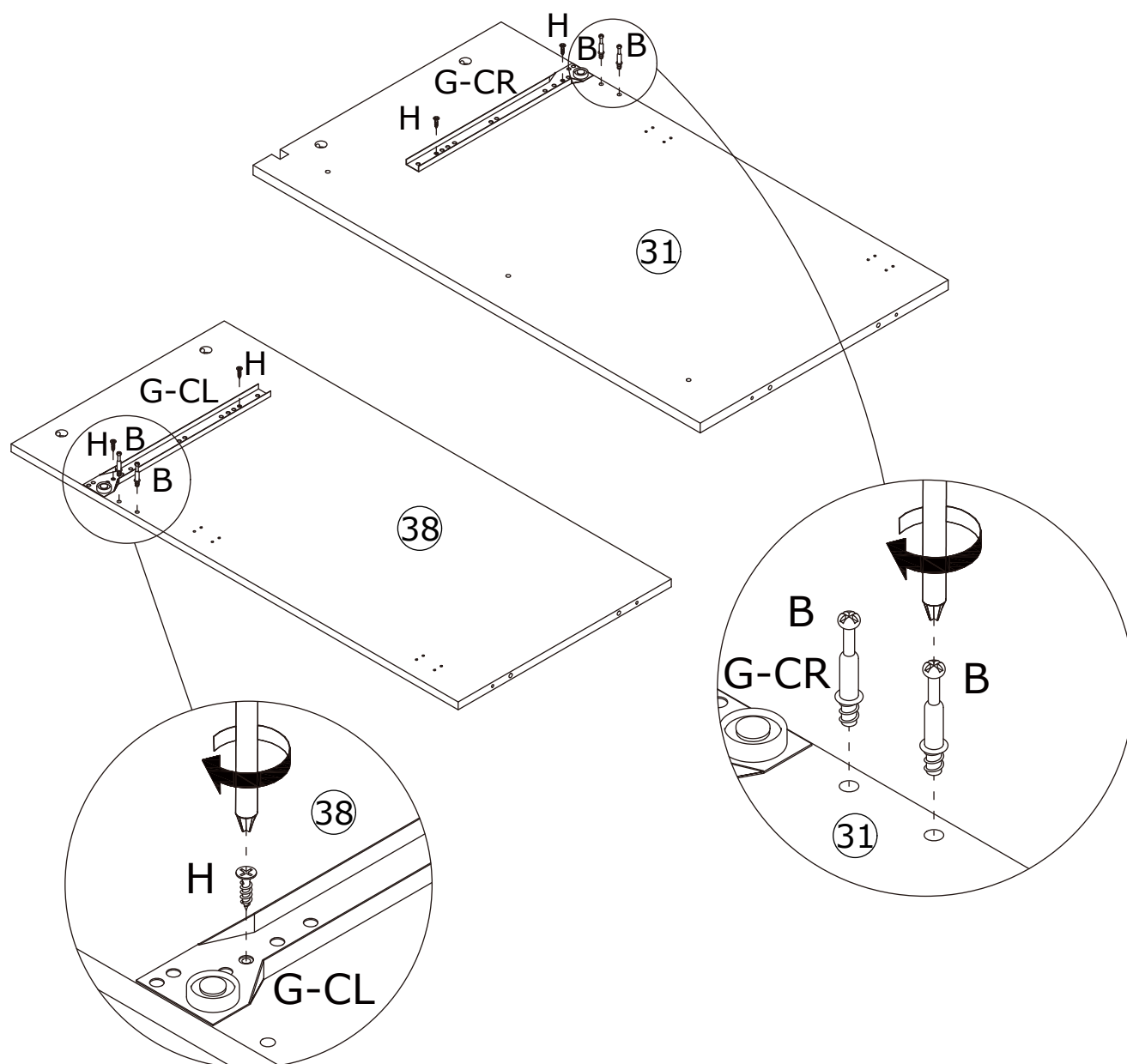


# 1

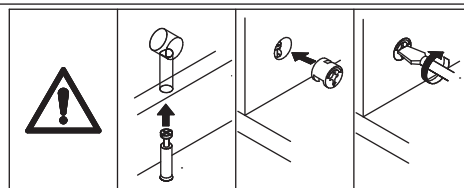
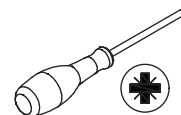


As shown in the figure, use screws (H) to fix the slide rails (G - CR) and (G - CL) to Panel 31 and Panel 38.

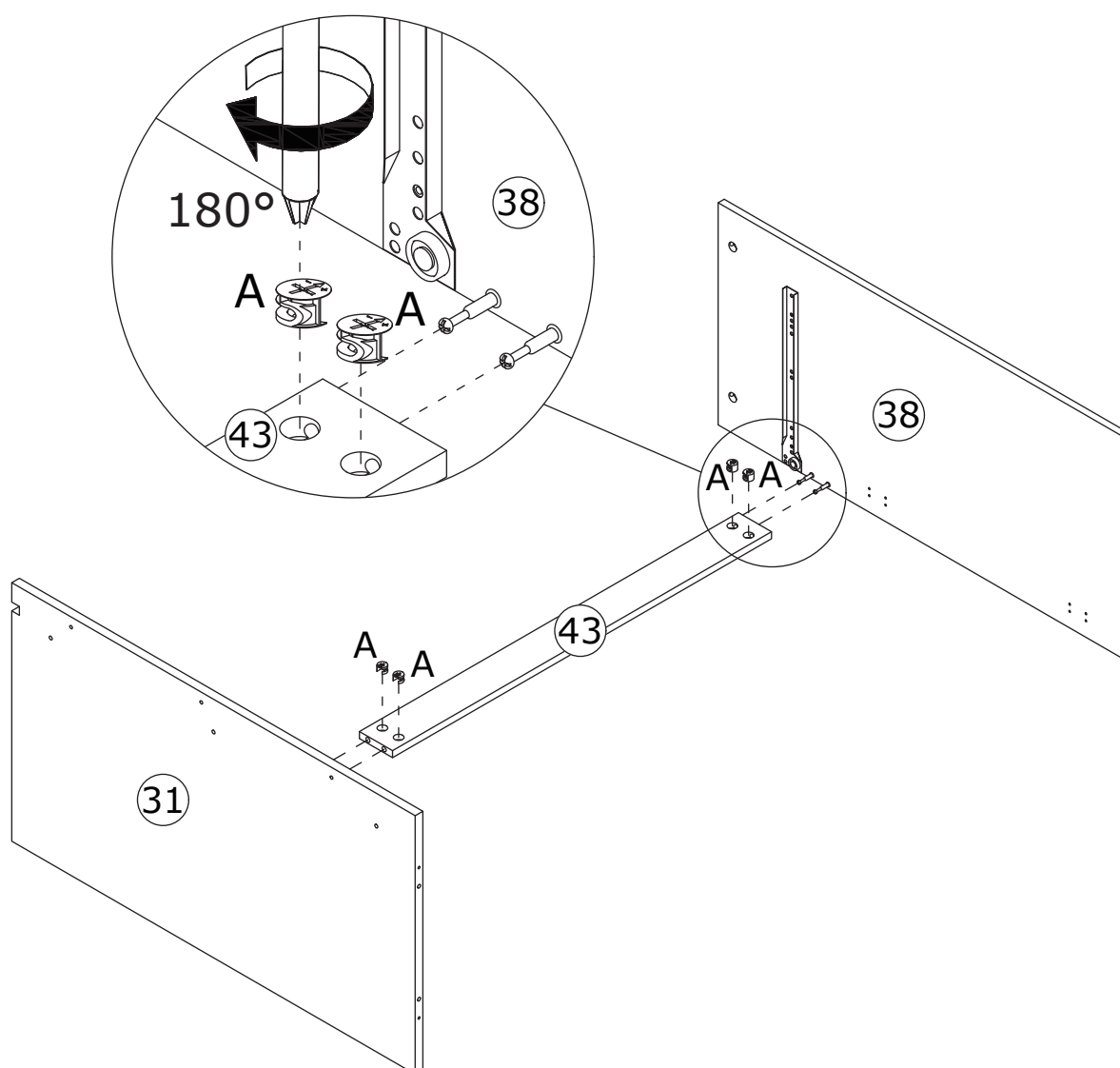
Screw the self - tapping rods (B) into Panel 31 and Panel 38.



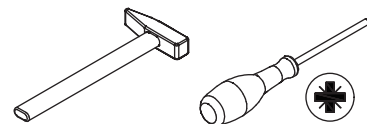
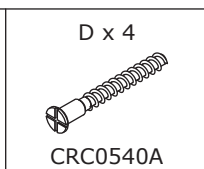
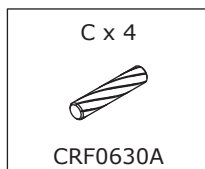
2

A x 4  
CRB1595A

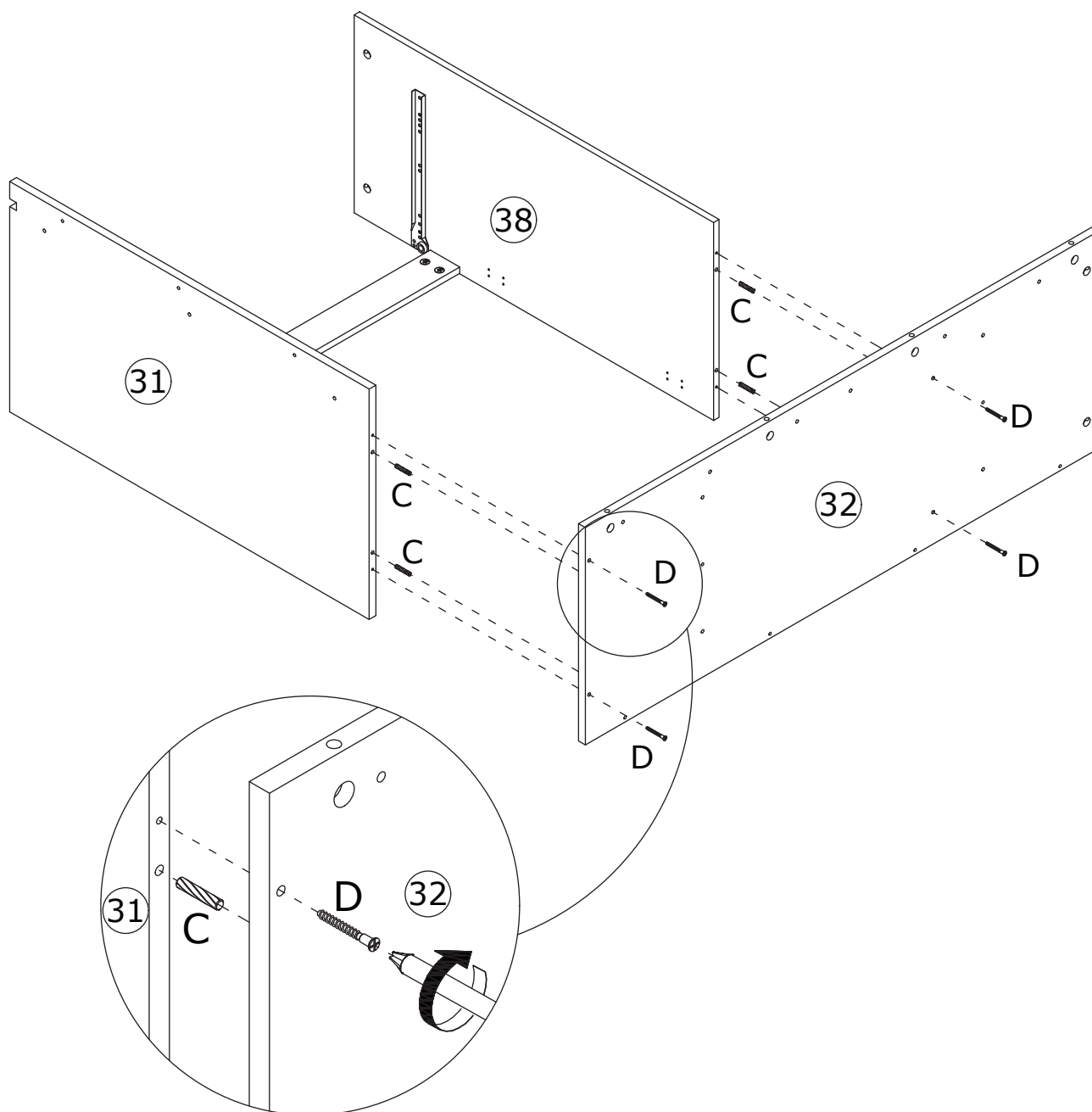
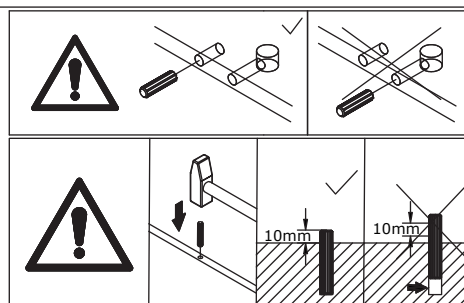
As shown in the figure, connect Panel 43 to Panel 31 and 38, insert the eccentric wheel (A), and tighten it by rotating clockwise.



3



As shown in the figure, use the wooden dowels (C) to connect Panel 32 to Panel 31 and 38, and then fix them with screws (D).



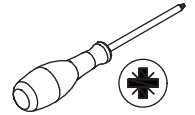
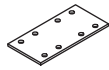
4

H x 24

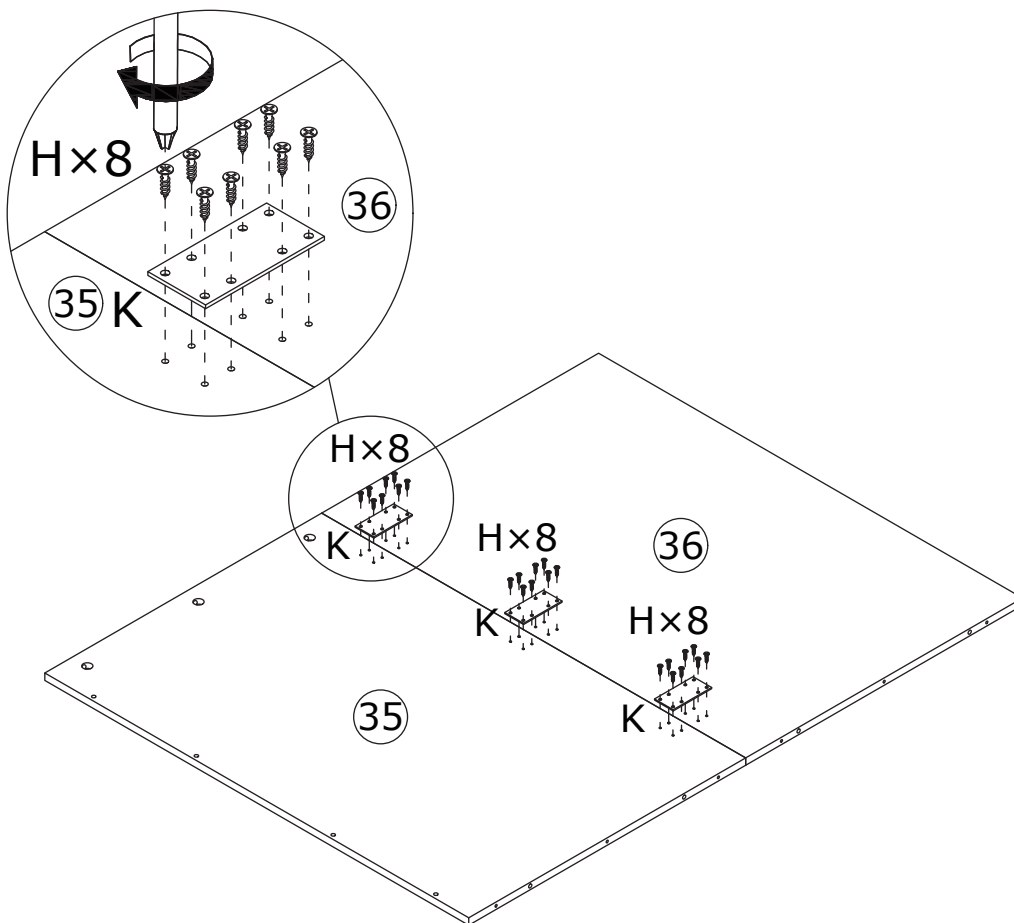


CRD3512A

K x 3



As shown in the figure, use screws (H) to install the connecting plates (K) onto Panel 35 and 36.

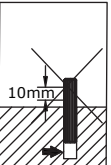
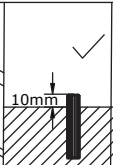
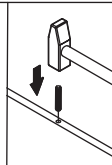
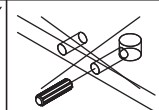
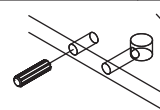
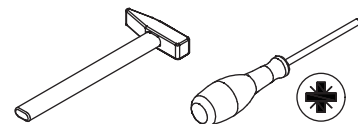


5

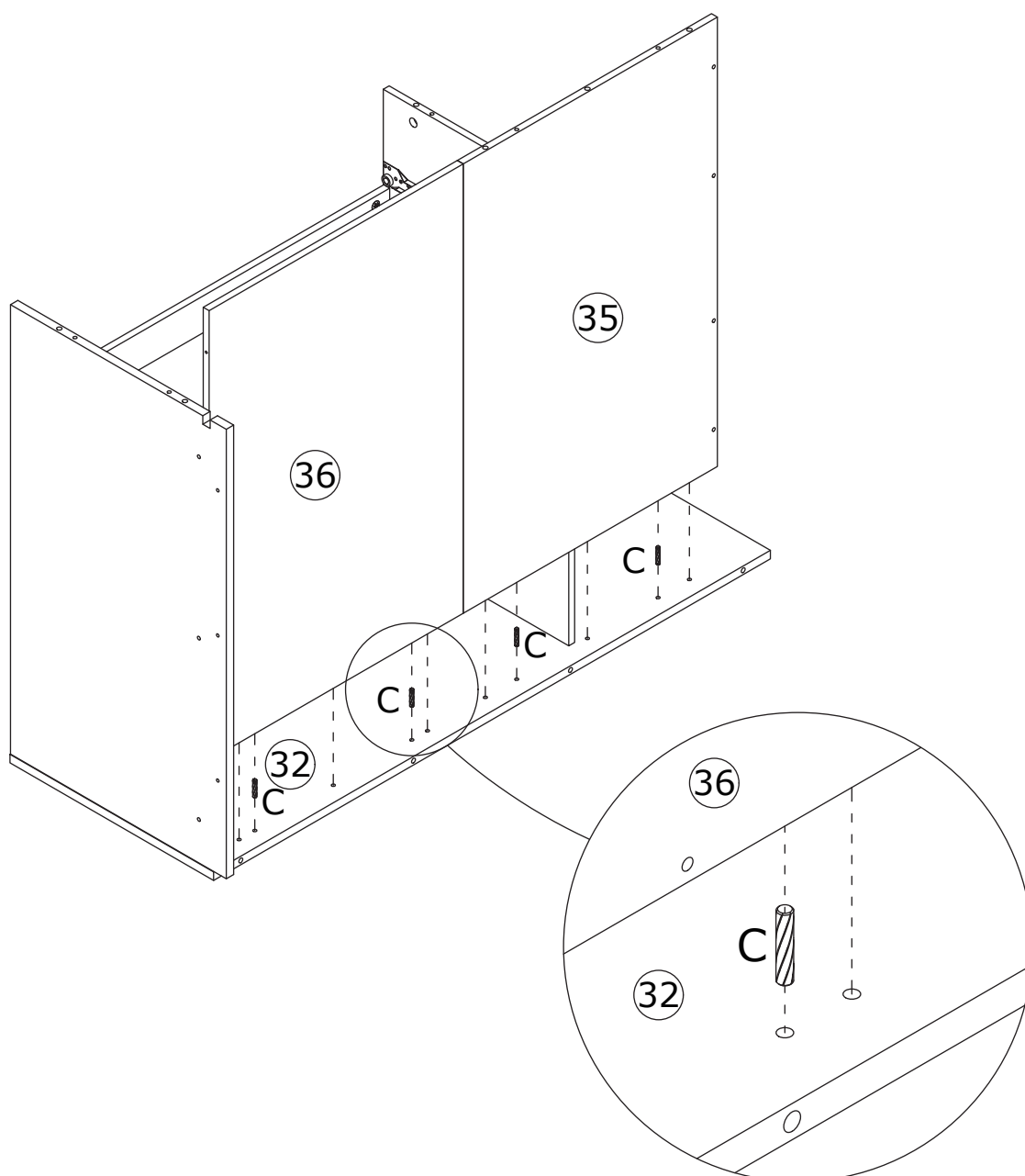
C x 4



CRF0630A

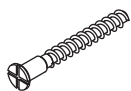


As shown in the figure, use the wooden dowels (C) to connect Panel 35 and 36 to Panel 32.

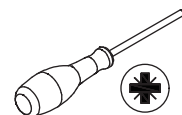


6

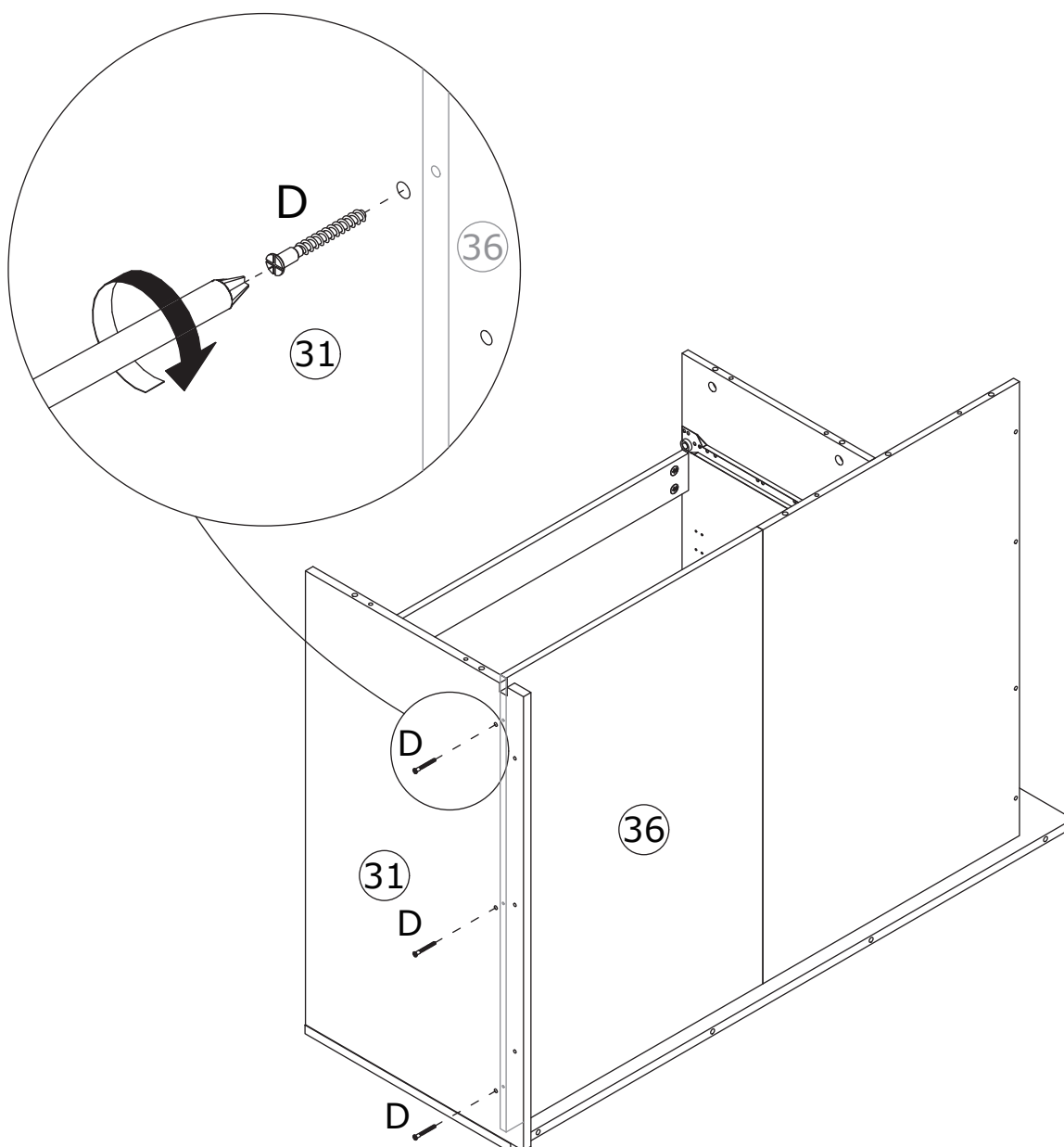
D x 3



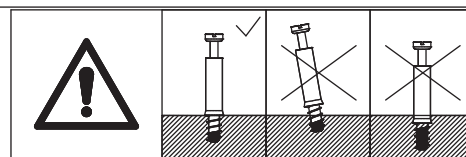
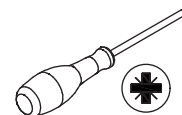
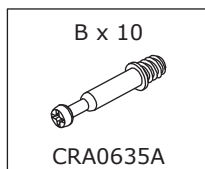
CRC0540A



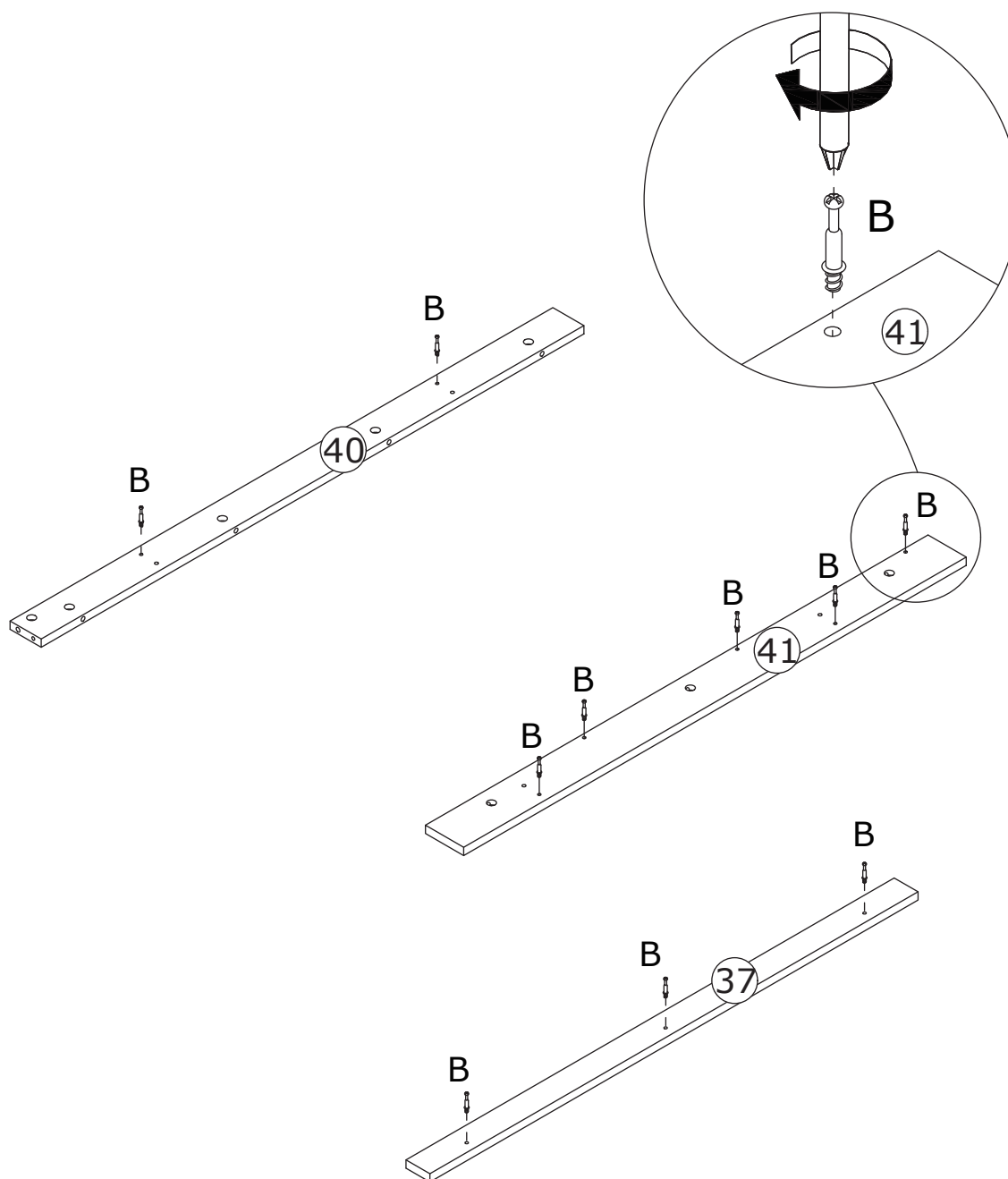
As shown in the figure, use screws (D) to fix Panel 31 and 36.



7

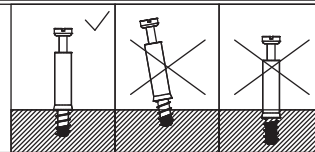
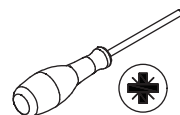


As shown in the figure, screw the self-tapping rods (B) into Panel 40, Panel 41 and Panel 37.

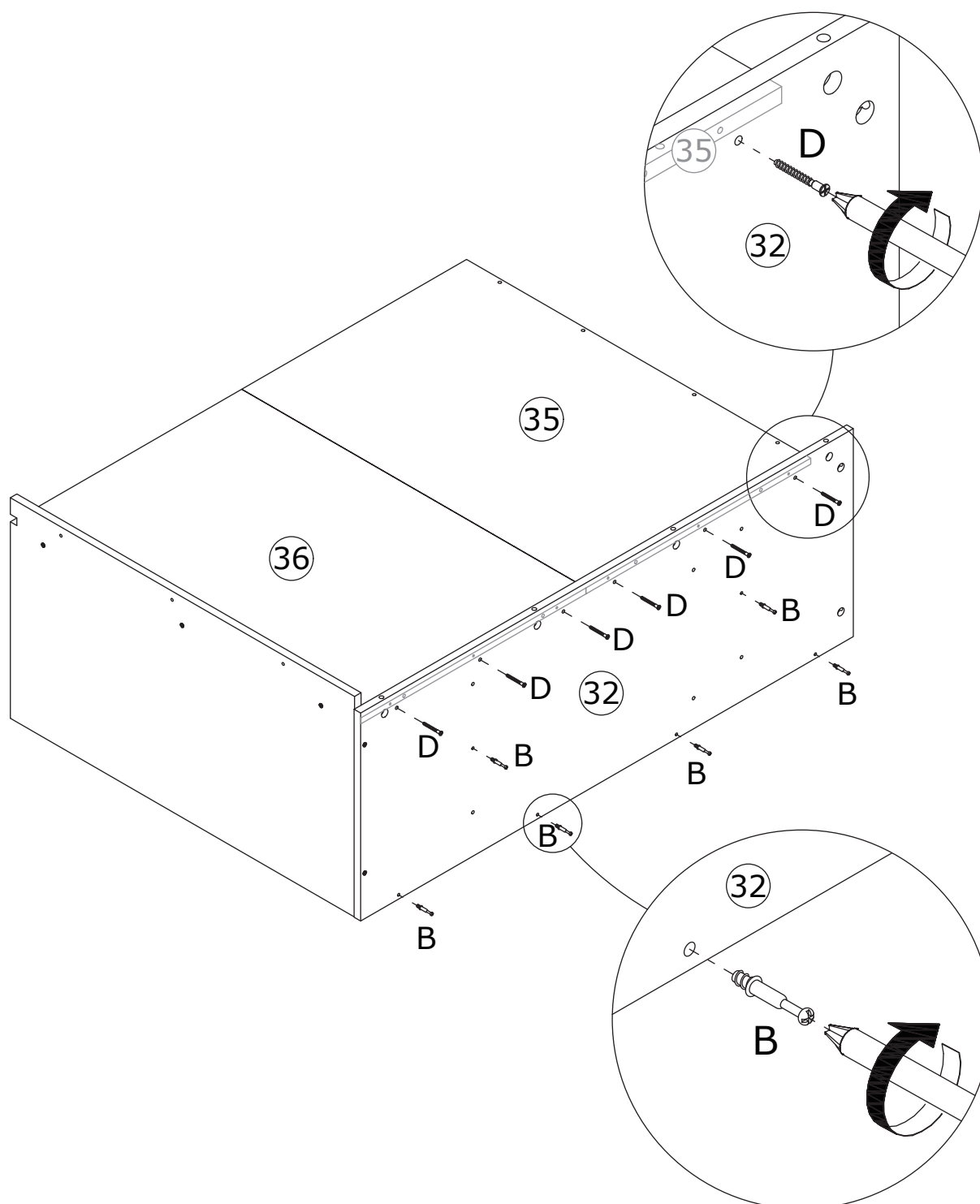




8

B x 6  
CRA0635AD x 6  
CRC0540A

As shown in the figure, screw the self-tapping rods (B) into Panel 32. Then use screws (D) to fix Panel 32 to Panel 35 and 36.



9

A x 2

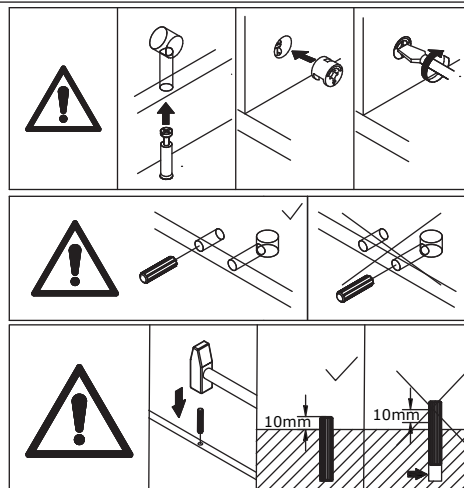
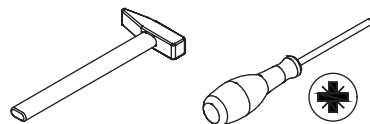


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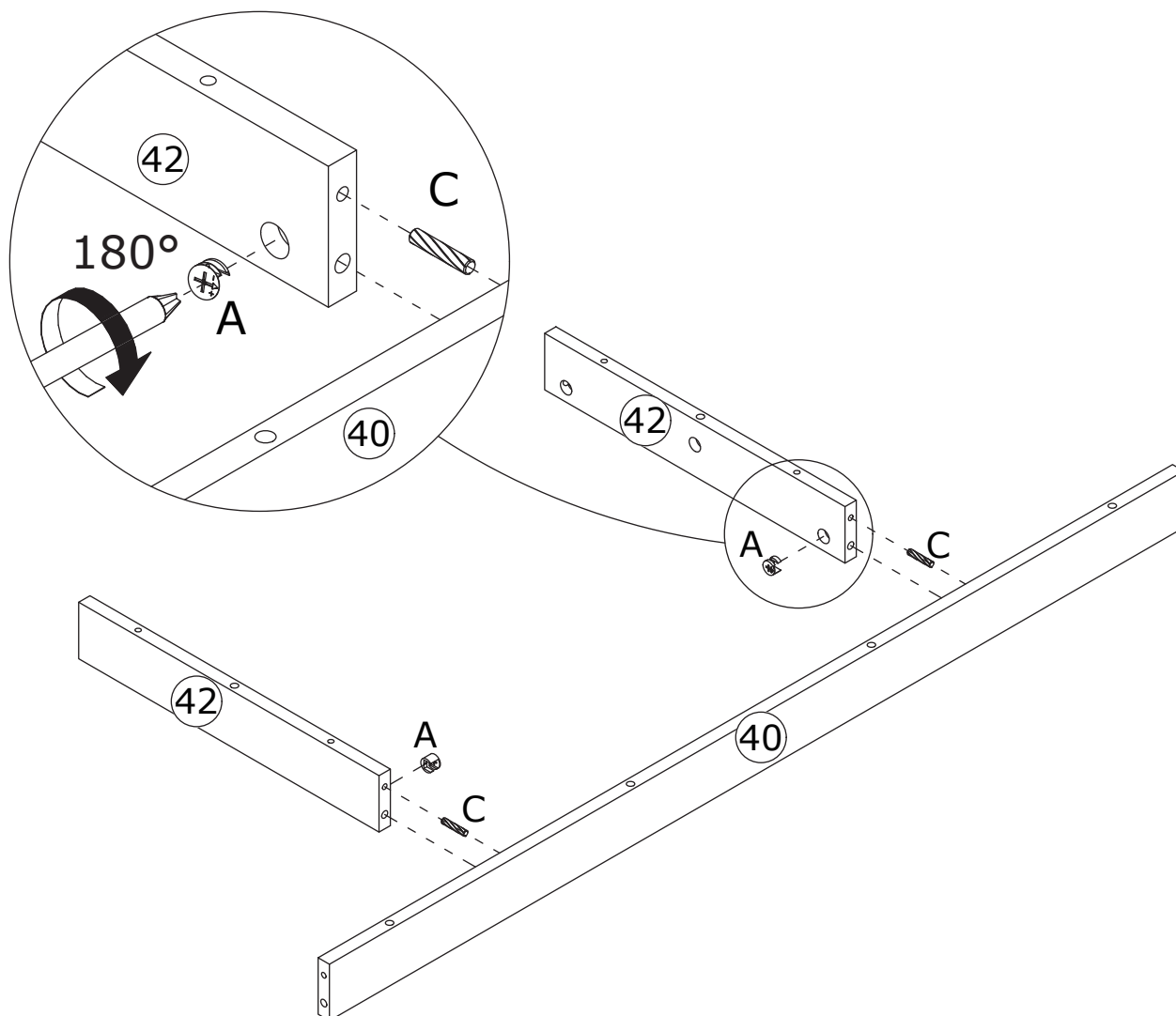
C x 2



CRF0630A



As shown in the figure, use the wooden dowels (C) to connect Panel 40 to Panel 42, insert the eccentric wheel (A), and tighten it by rotating clockwise.



# 10

A x 6

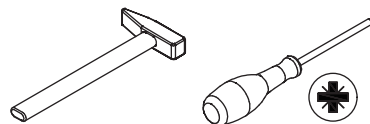


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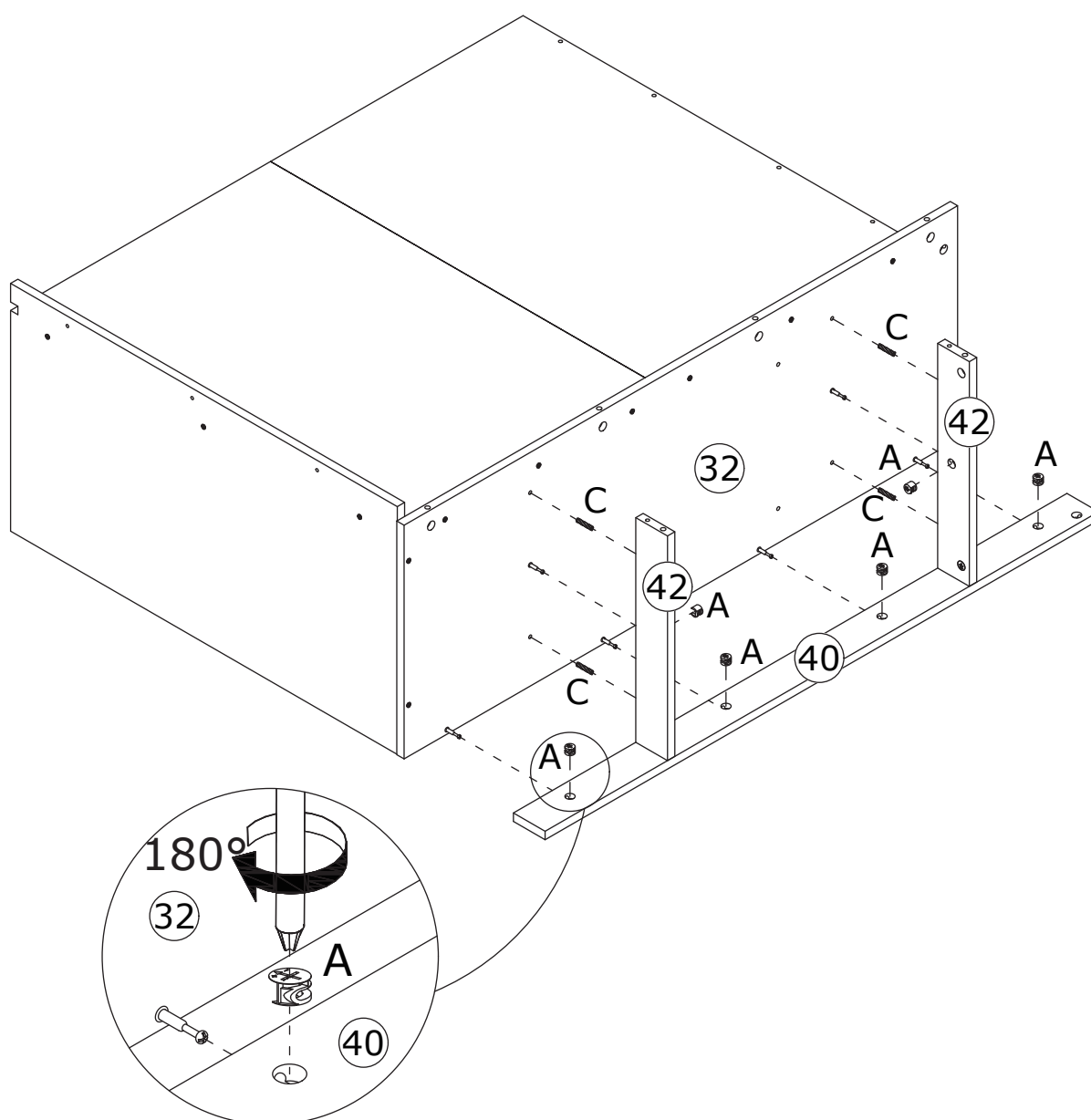
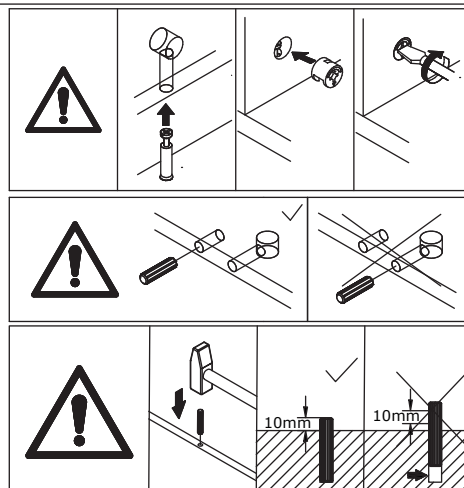
C x 4



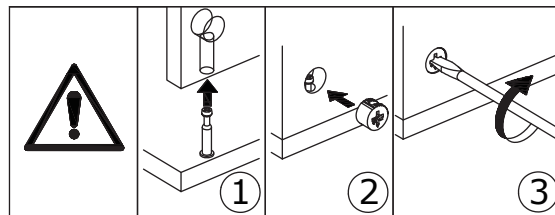
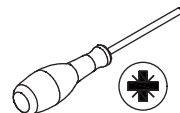
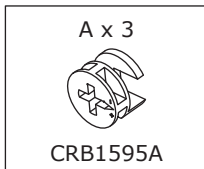
CRF0630A



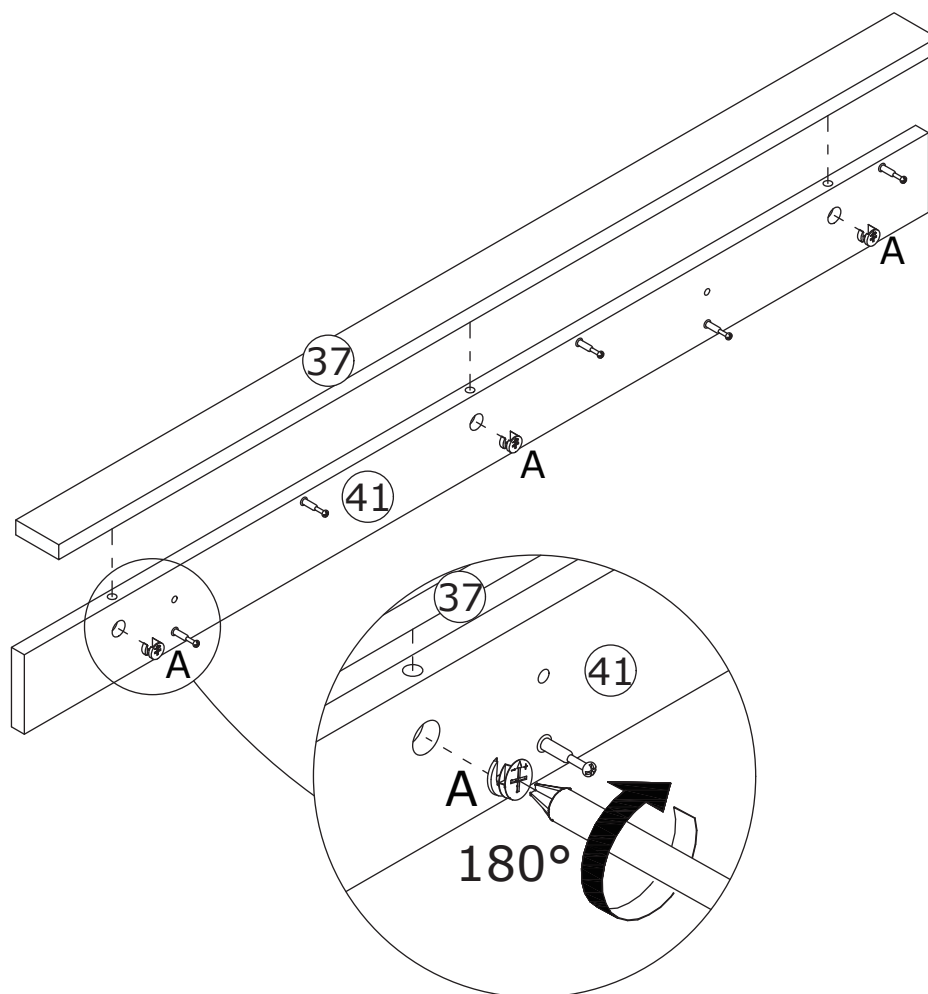
As shown in the figure, use the wooden dowels (C) to connect Panel 40 and 42 to Panel 32.  
Insert the eccentric wheel (A) and tighten it by rotating clockwise.



# 11



As shown in the figure, connect Panel 37 to Panel 41,  
insert the eccentric wheel (A), and tighten it by rotating clockwise.



# 12

A x 5

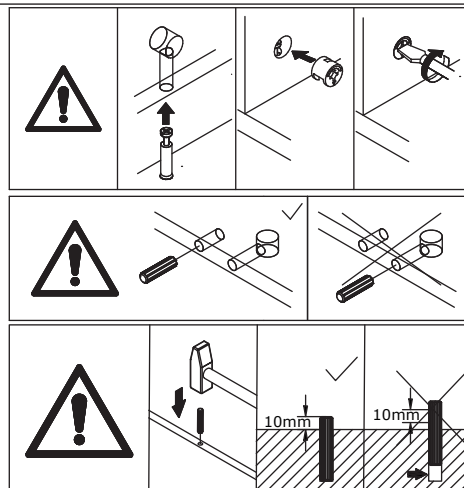
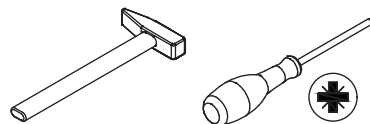


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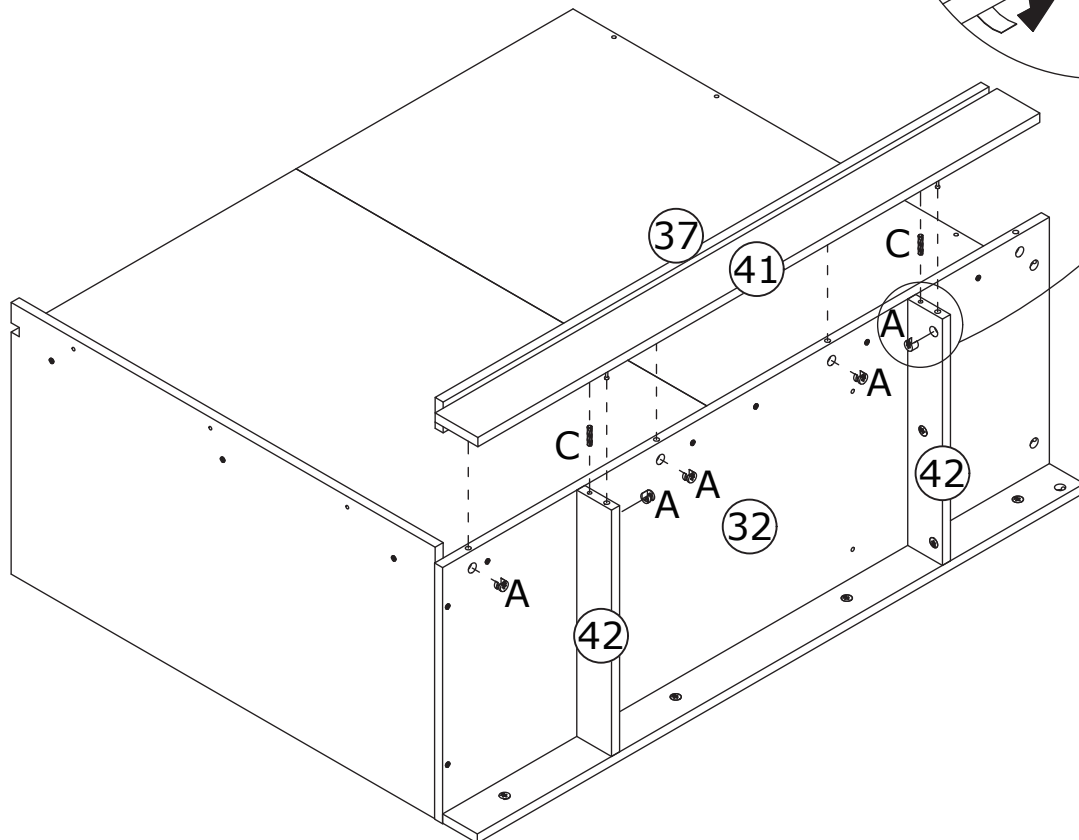
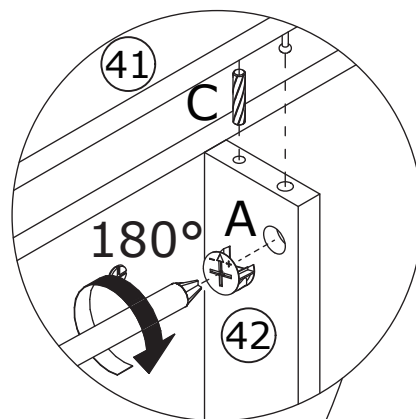
C x 2



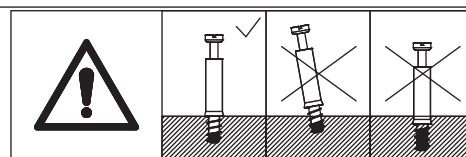
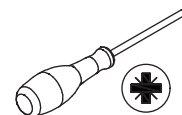
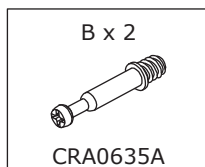
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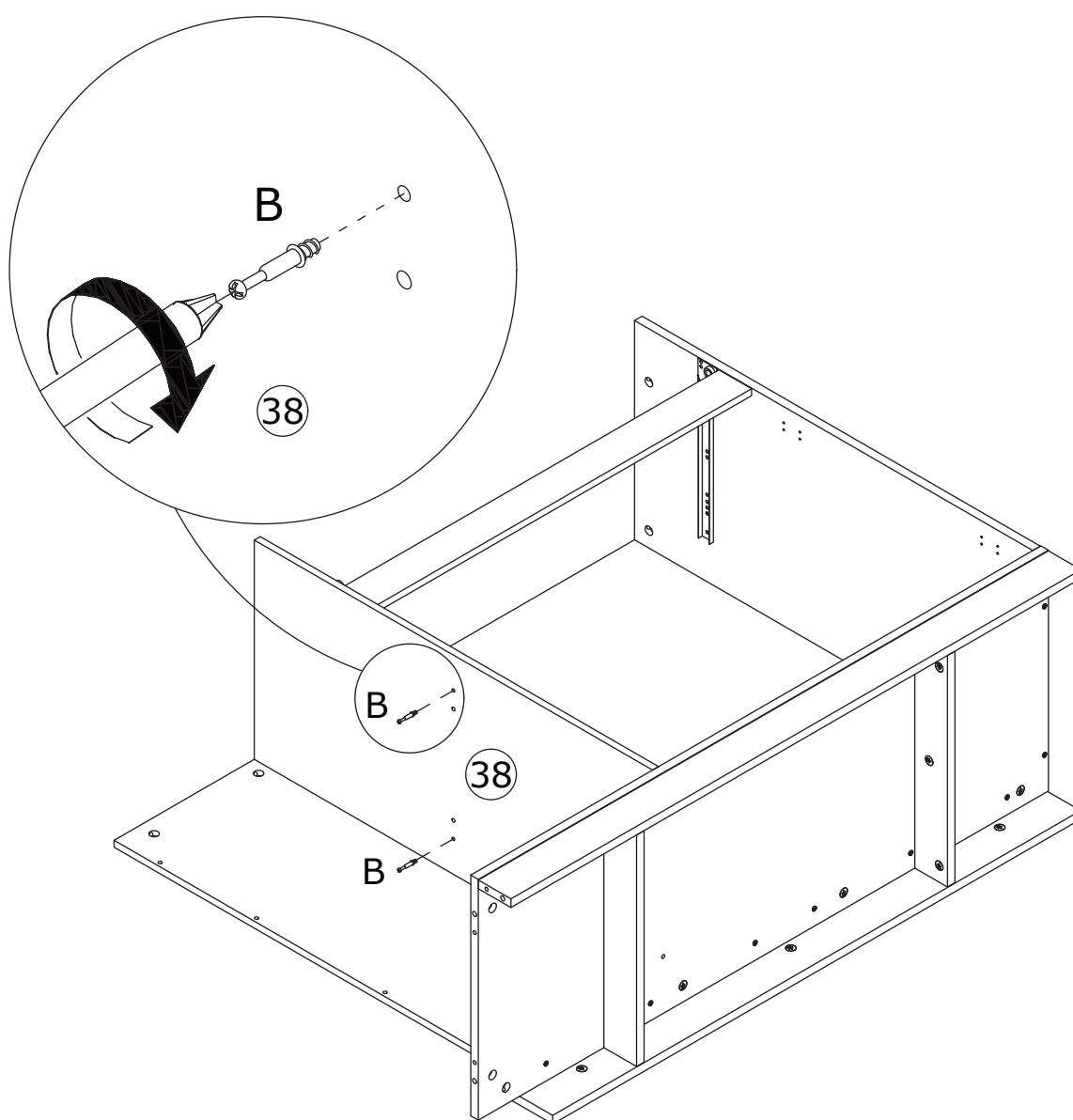
As shown in the figure, use the wooden dowels (C) to connect Panel 37 and 41 to the assembled unit.  
Insert the eccentric wheel (A) and tighten it by rotating clockwise.



# 13



As shown in the figure, screw the self-tapping rod (B) into Panel 38.



# 14

A x 2

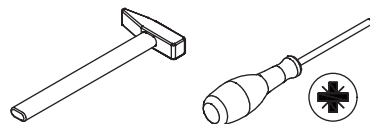


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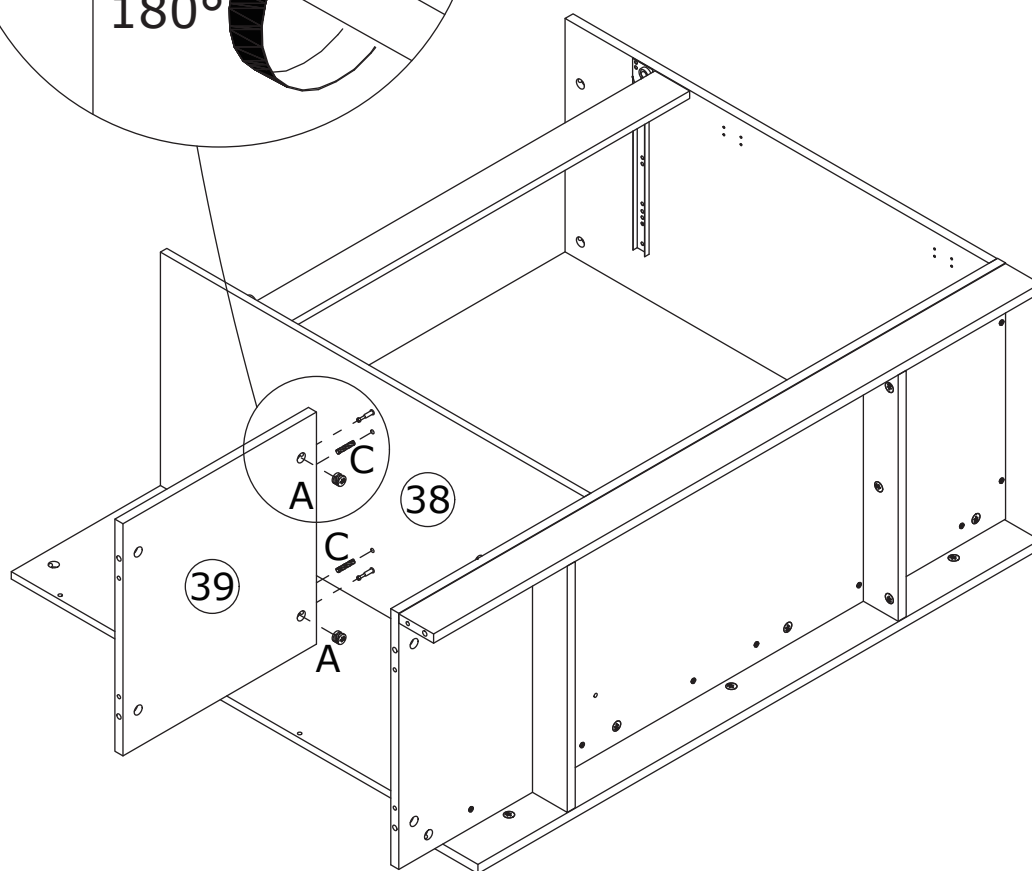
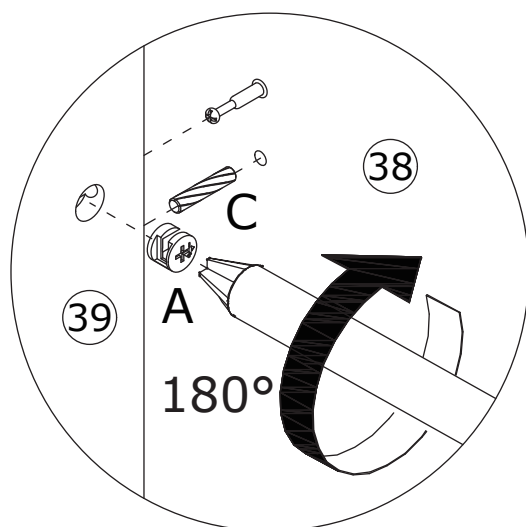
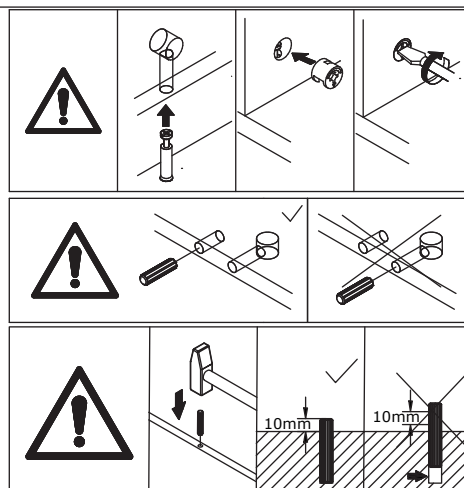
C x 2



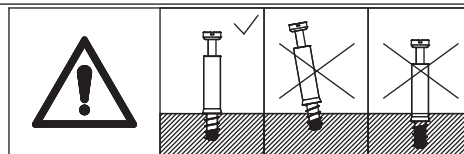
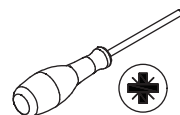
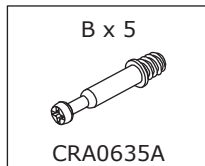
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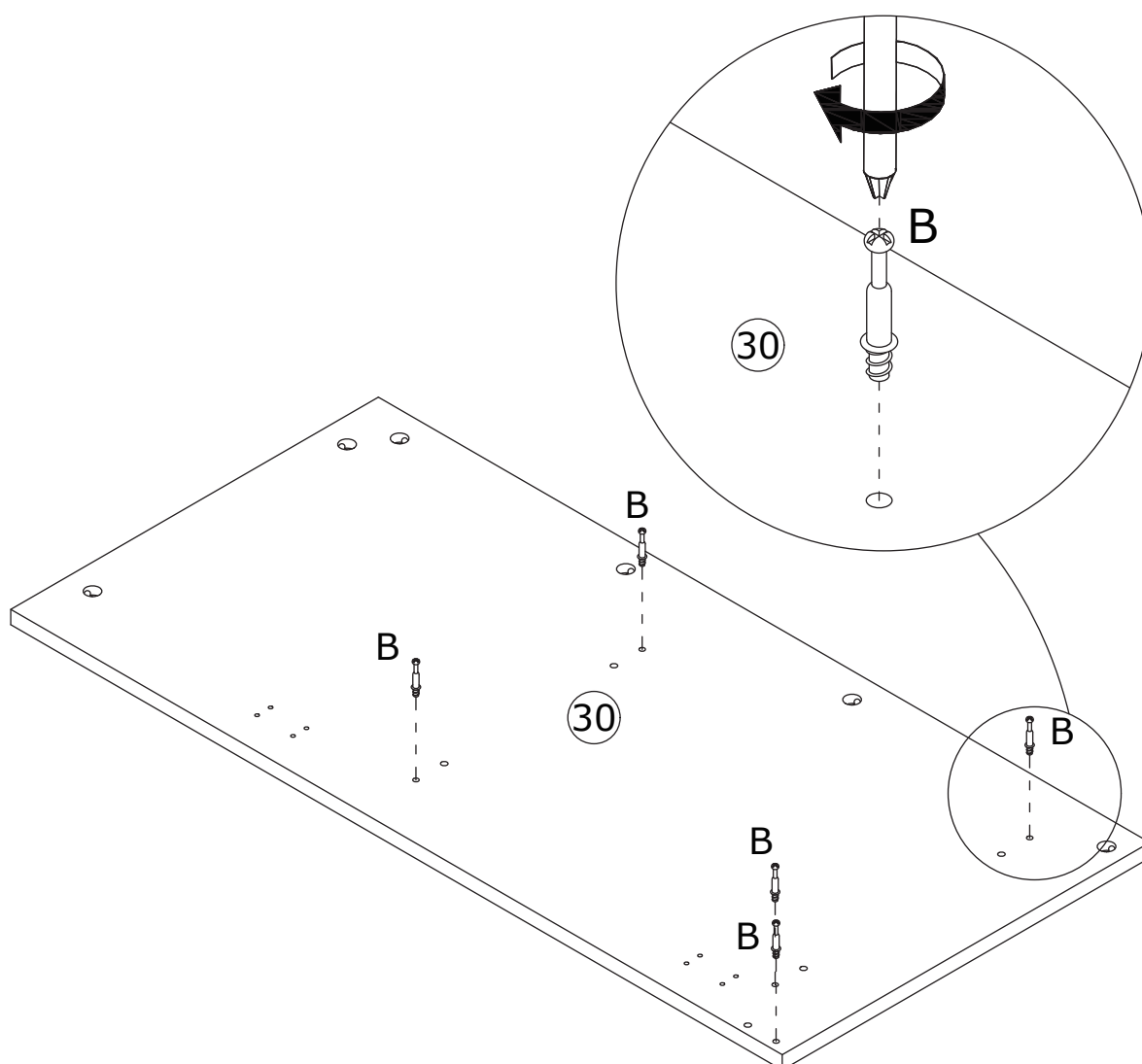
As shown in the figure, use the wooden dowels (C) to connect Panel 39 to Panel 38, insert the eccentric wheel (A), and tighten it by rotating clockwise.



15



As shown in the figure, screw the self-tapping rod (B) into Panel 30.





# 16

A x 5

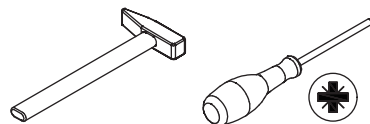


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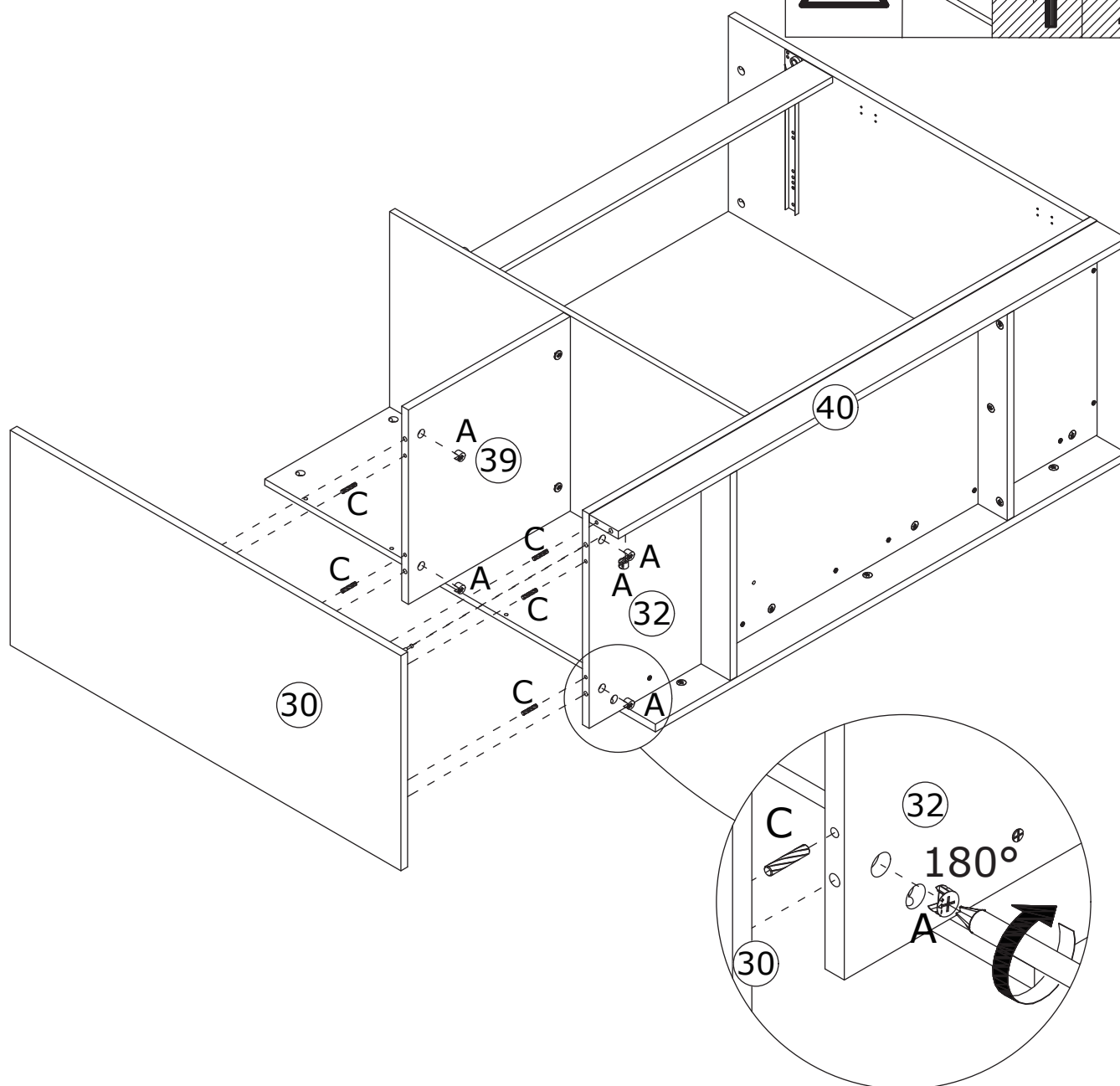
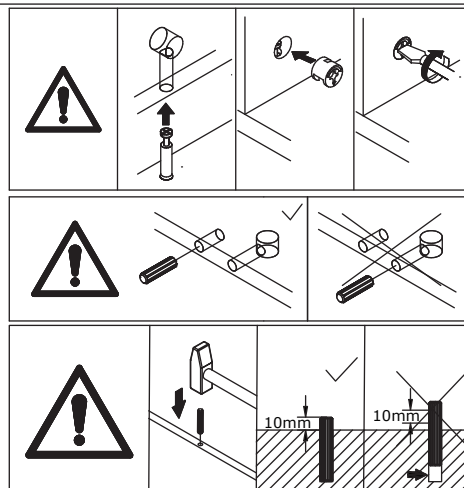
C x 5



CRF0630A



As shown in the figure, use the wooden dowels (C) to connect Panel 30 to the assembled unit. Insert the eccentric wheel (A) and tighten it by rotating clockwise.



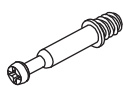
# 17

A x 3

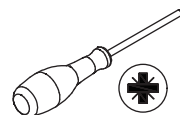


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B x 8

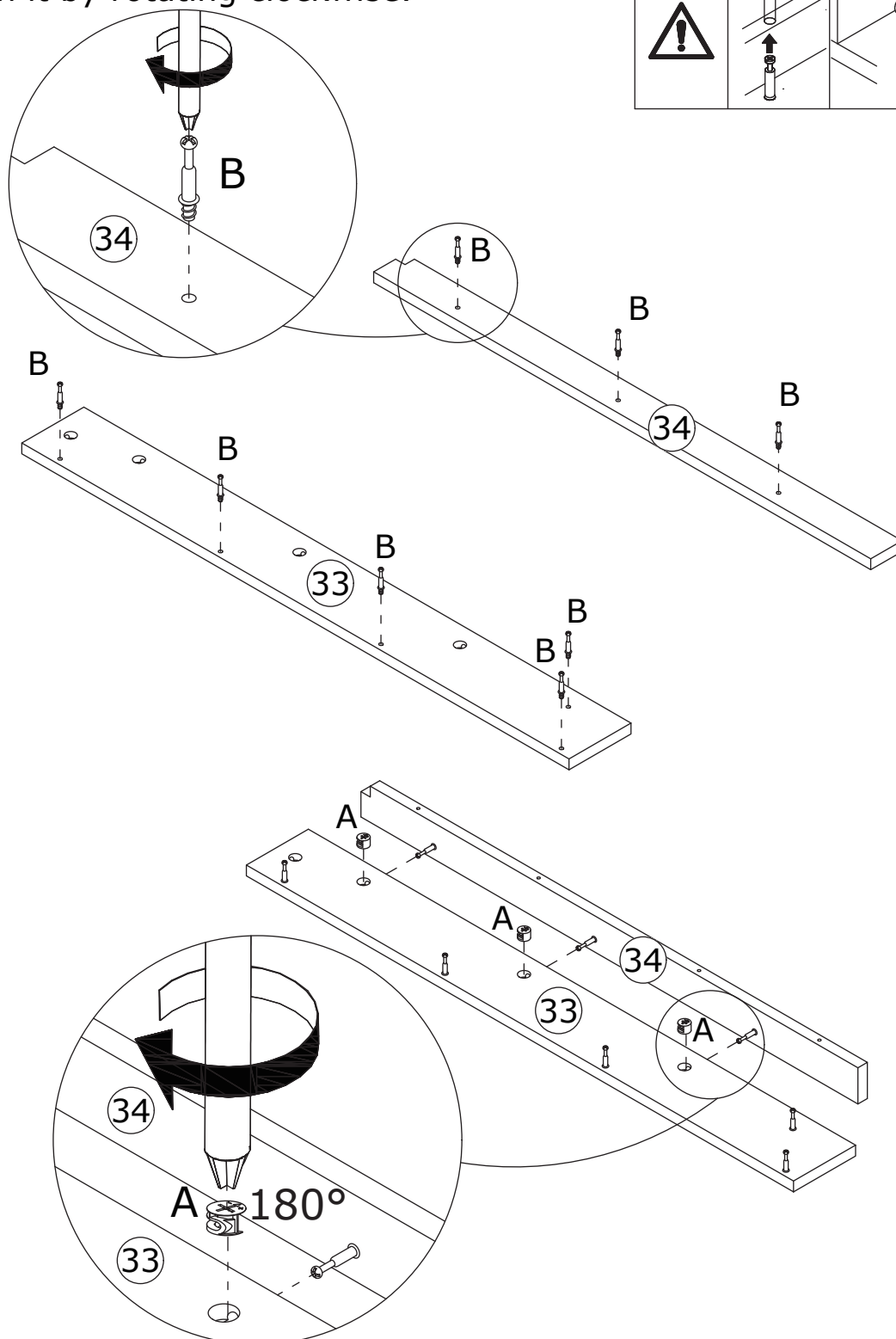
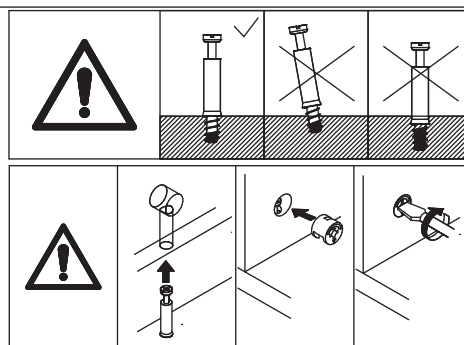


CRA0635A



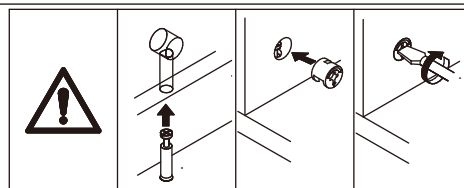
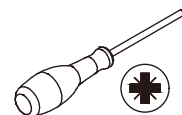
As shown in the figure, screw the self-tapping rods (B) into Panel 33 and 34.

As shown in the figure, connect Panel 33 to Panel 34, insert the eccentric wheel (A), and tighten it by rotating clockwise.

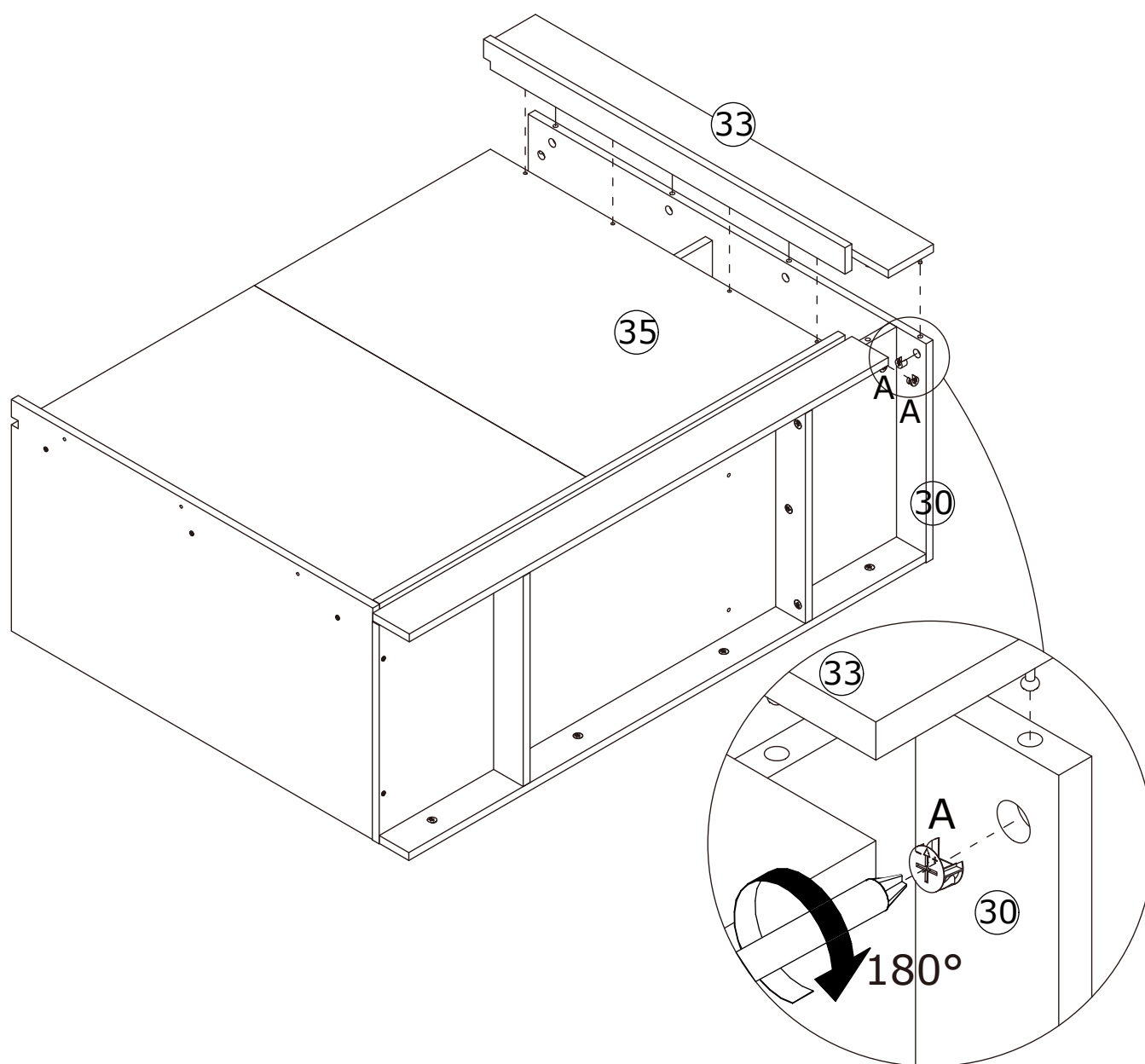


# 18

A x 2  
CRB1595A



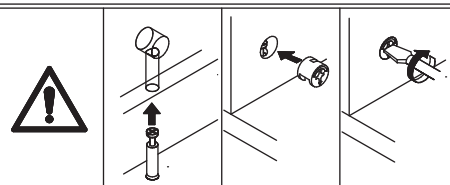
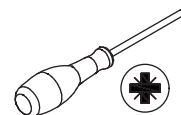
As shown in the figure, connect Panel 33 to Panel 35 and 30, insert the eccentric wheel (A), and tighten it by rotating clockwise.



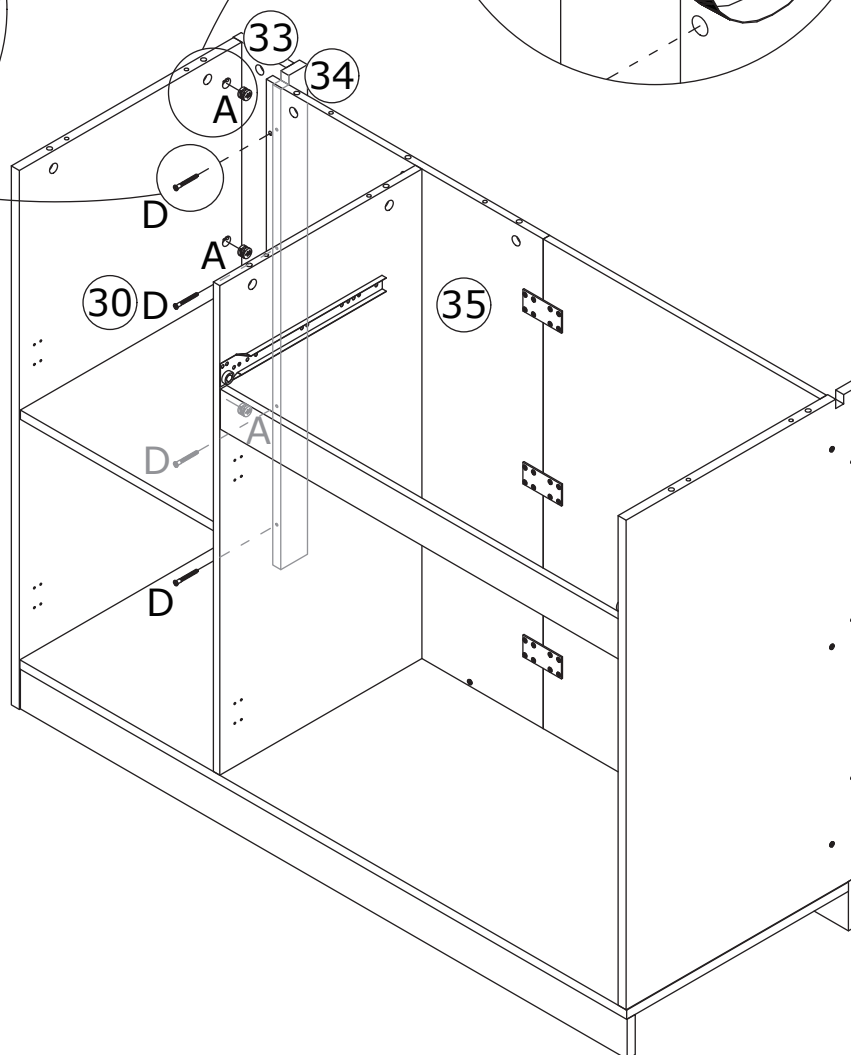
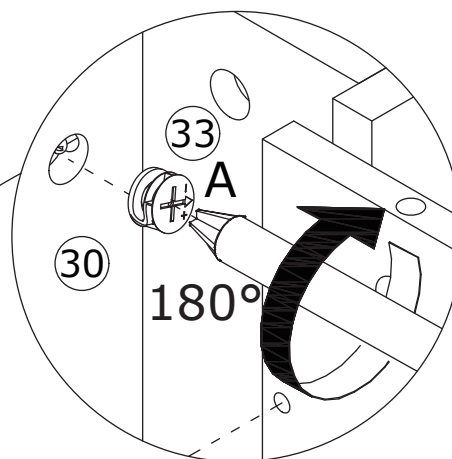
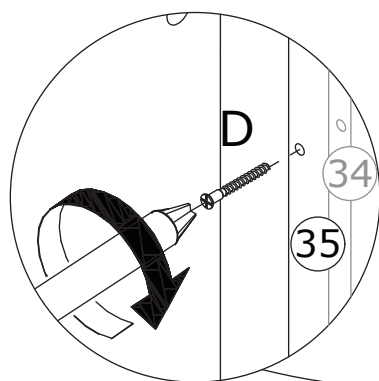
# 19

A x 3  
CRB1595A

D x 4  
CRC0540A

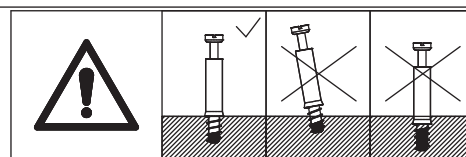
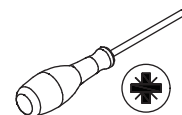


As shown in the figure, insert the eccentric wheel (A) into Panel 30 and tighten it by rotating clockwise.  
Use screws (D) to fix Panel 35 and 34.

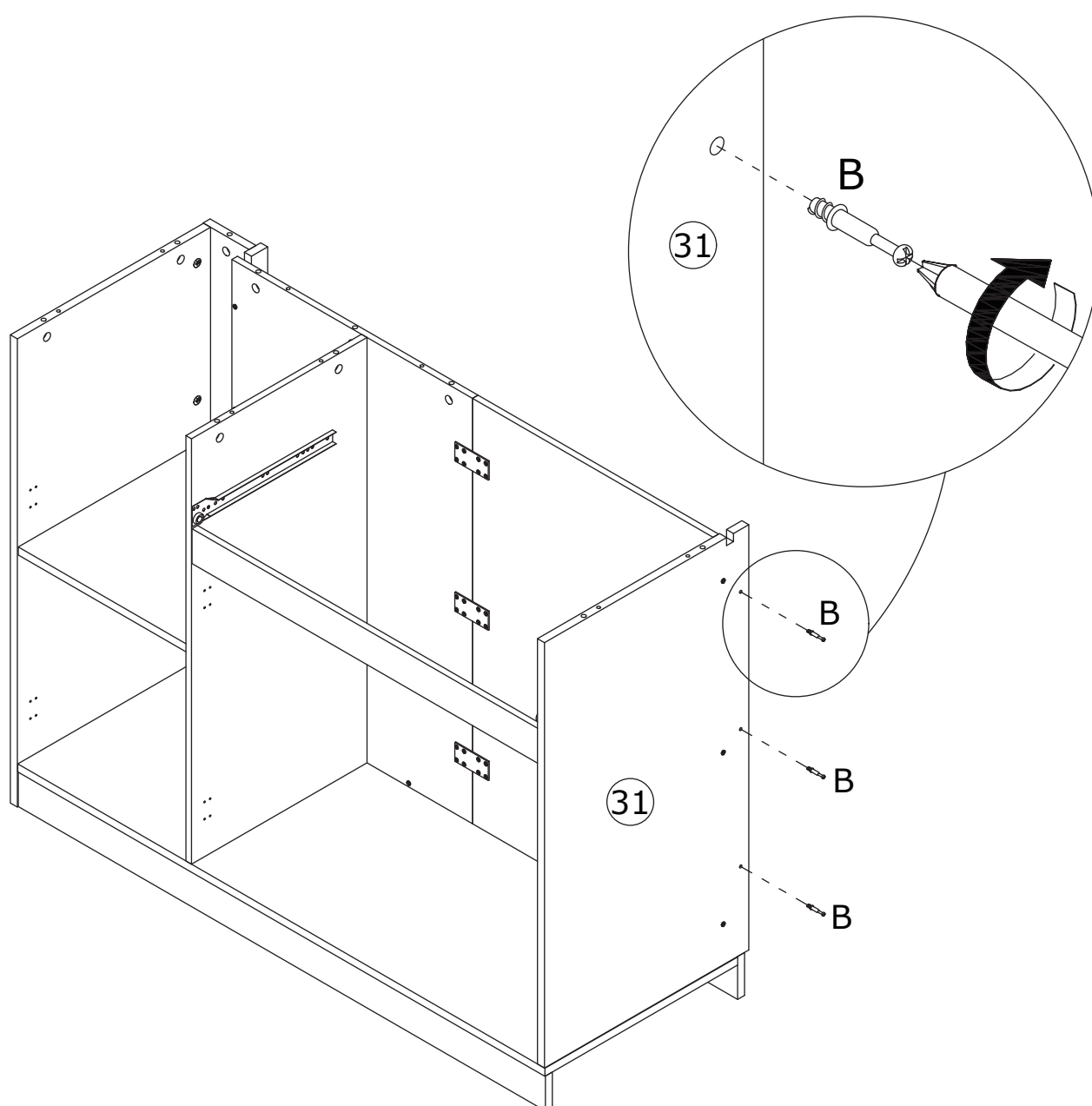


20

B x 3  
CRA0635A



As shown in the figure, screw the self-tapping rod (B) into Panel 31.



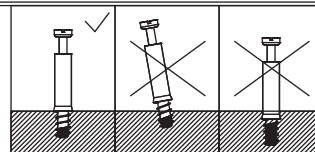
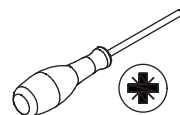
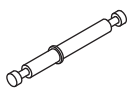
# 21

A x 4

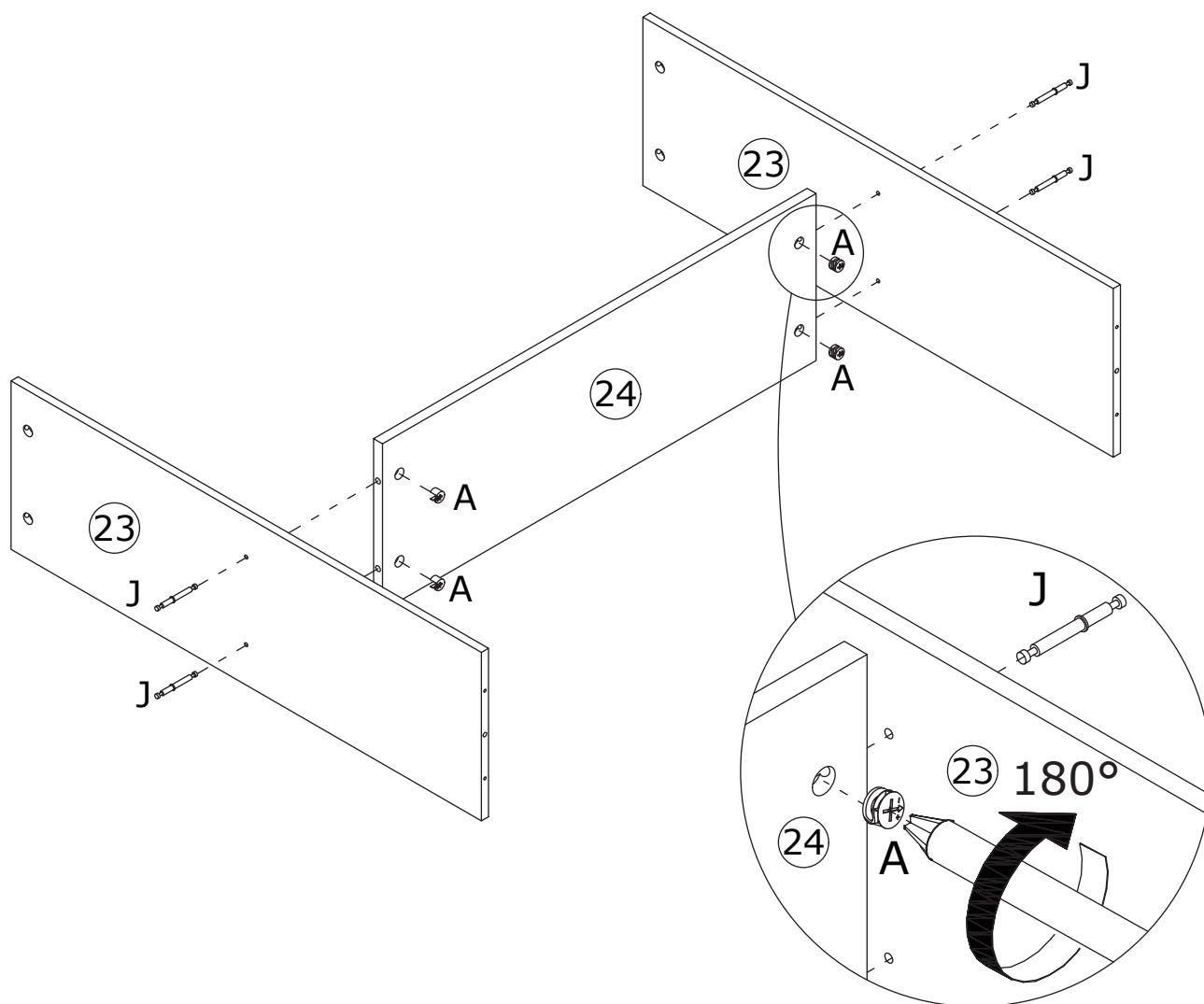


CRB1595A

J x 4



As shown in the figure, screw the double-ended connecting rod (J) into Panel 23, insert the eccentric wheel (A), and tighten it by rotating clockwise.



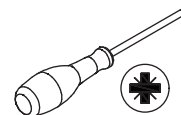
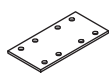
22

H x 8

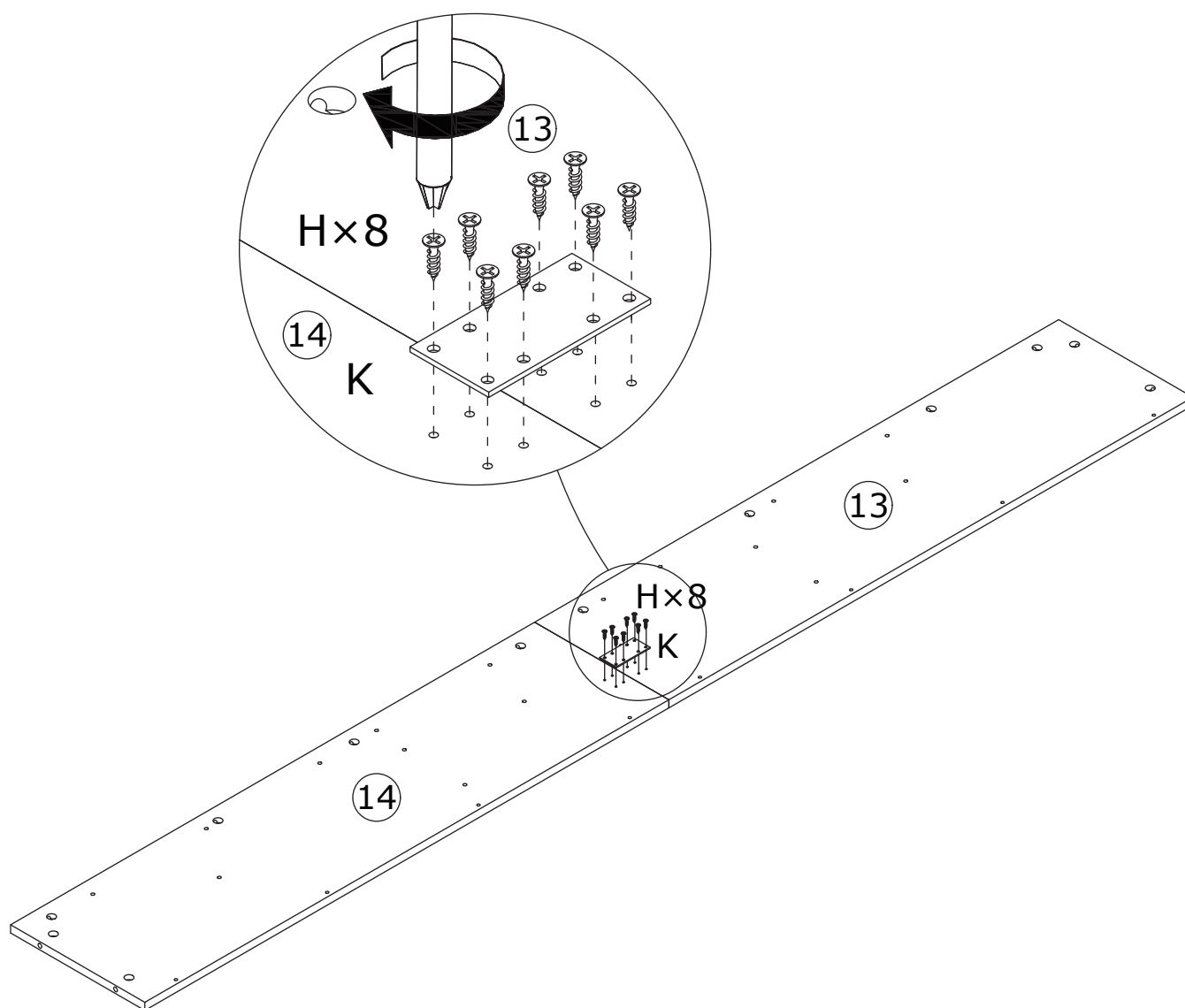


CRD3512A

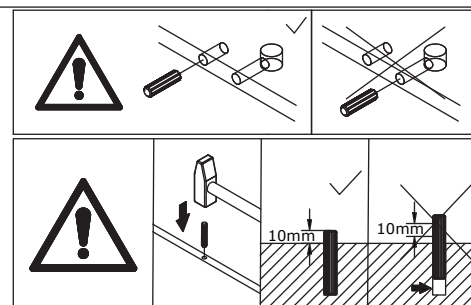
K x 1



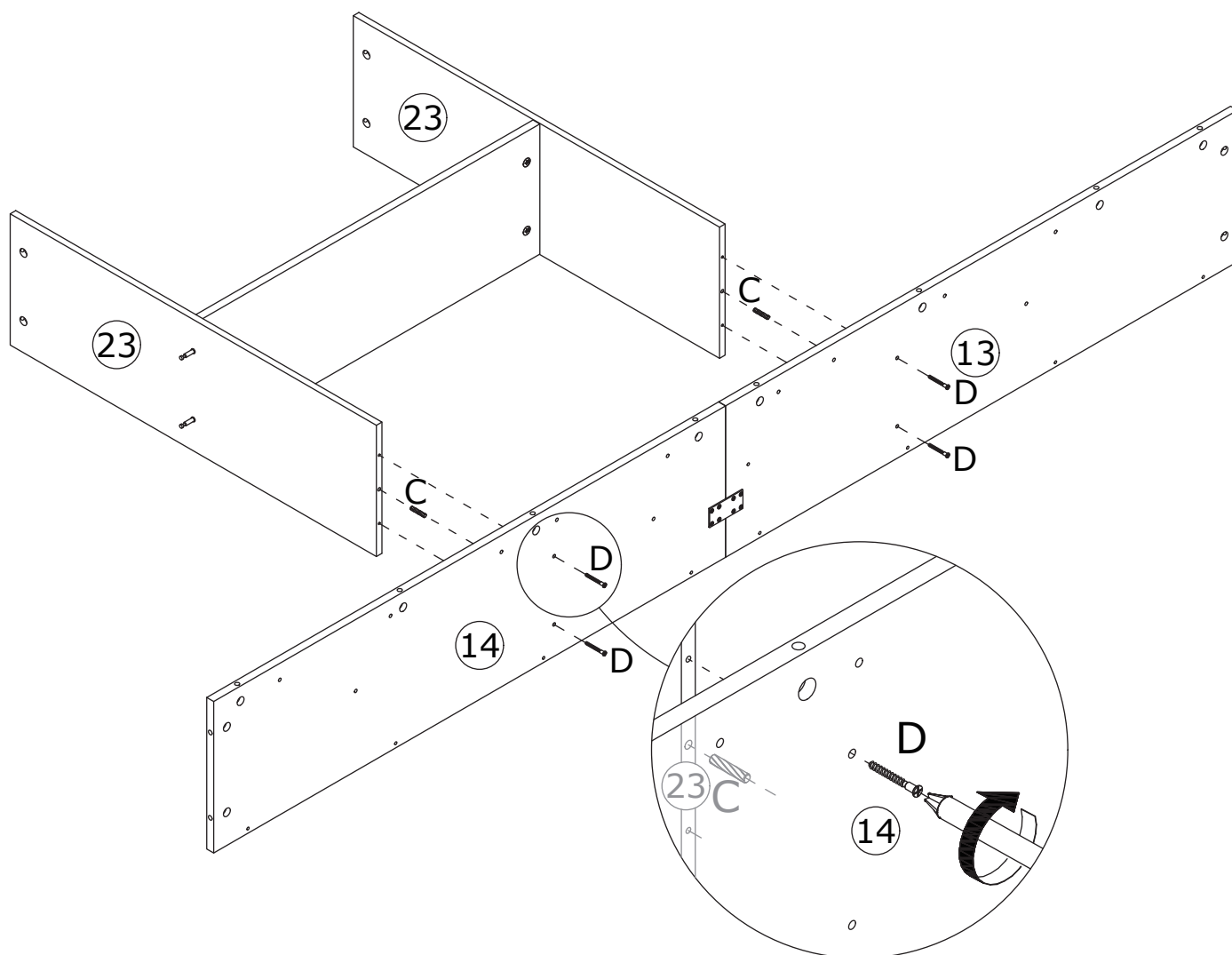
As shown in the figure, use screws (H) to install the connecting piece (K) onto Panel 14 and 13.



# 23



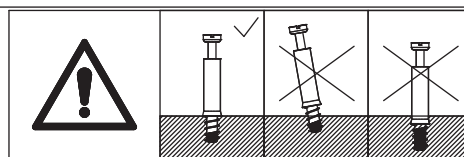
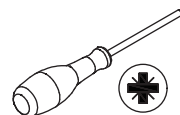
As shown in the figure, use the wooden dowels (C) to connect Panel 14 and 13 to Panel 23, and then fix them with screws (D).



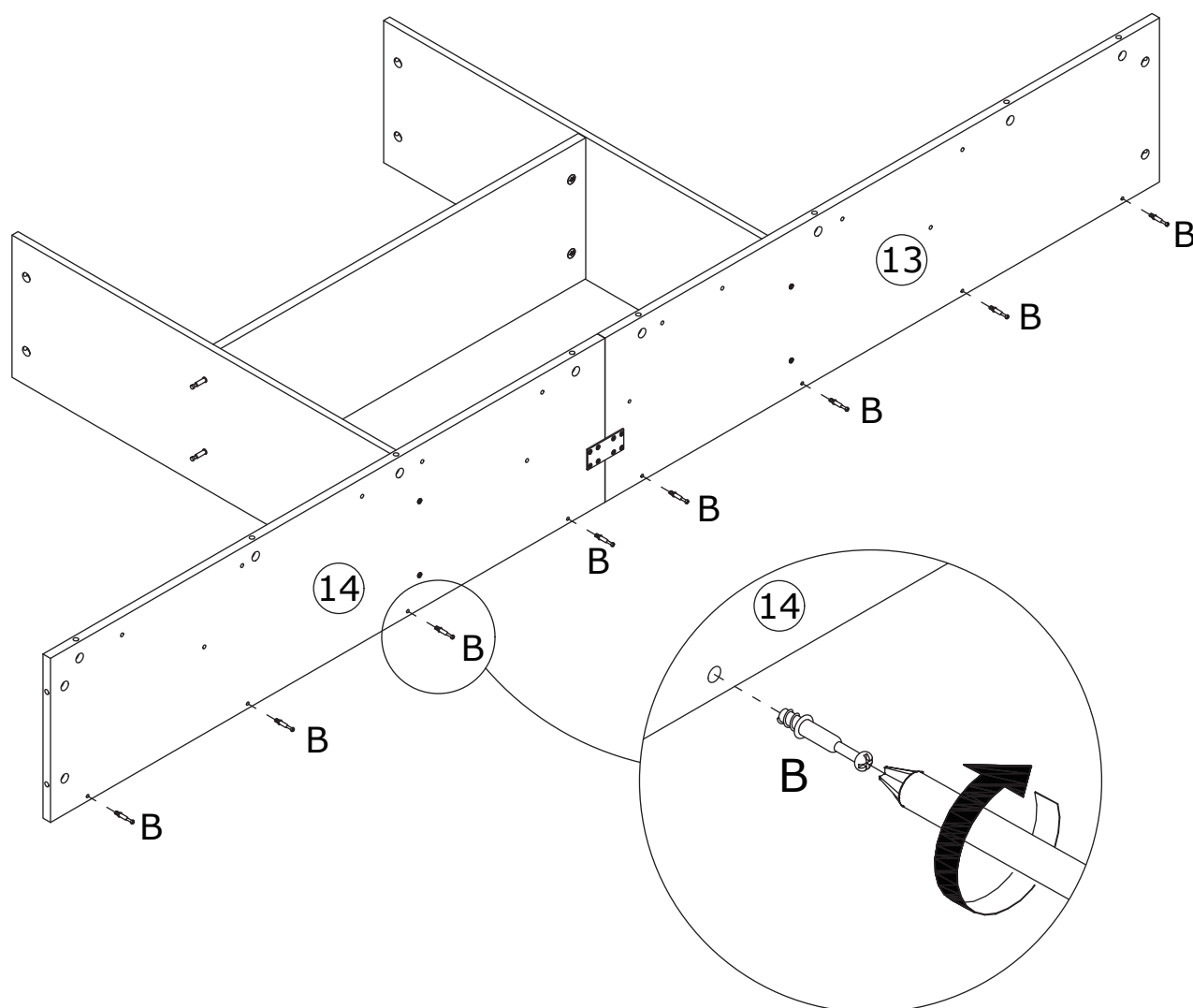


24

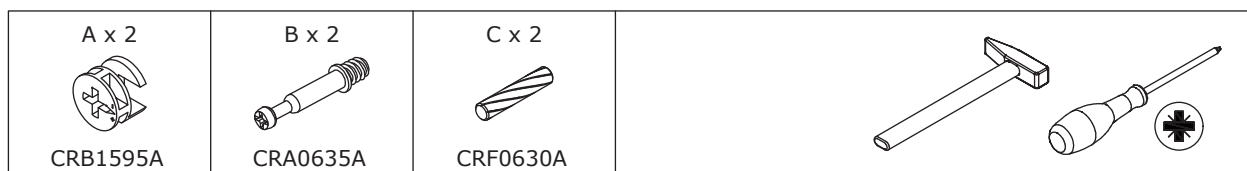
B x 8  
CRA0635A



As shown in the figure, screw the self-tapping rods (B) into Panel 14 and 13.

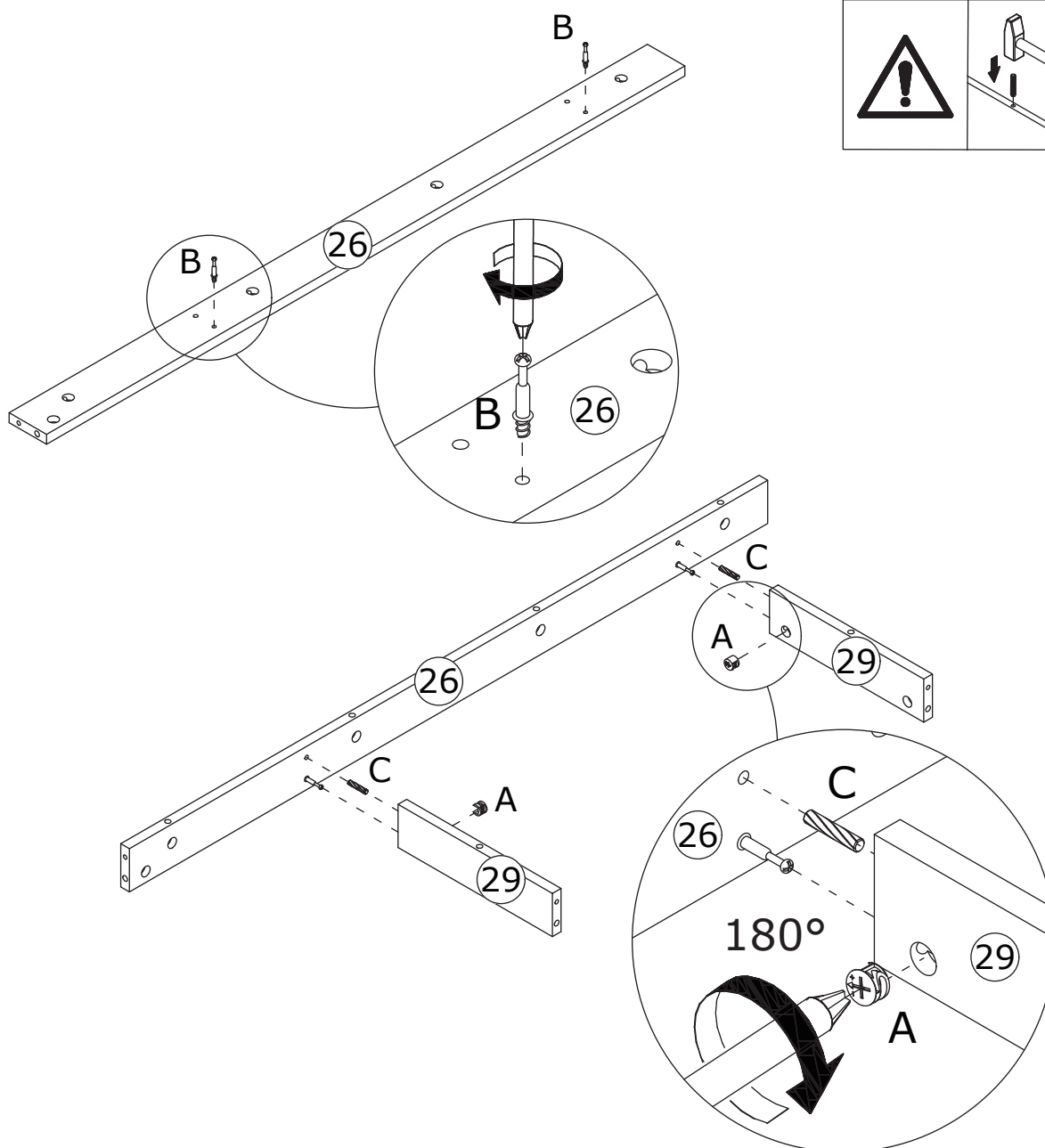
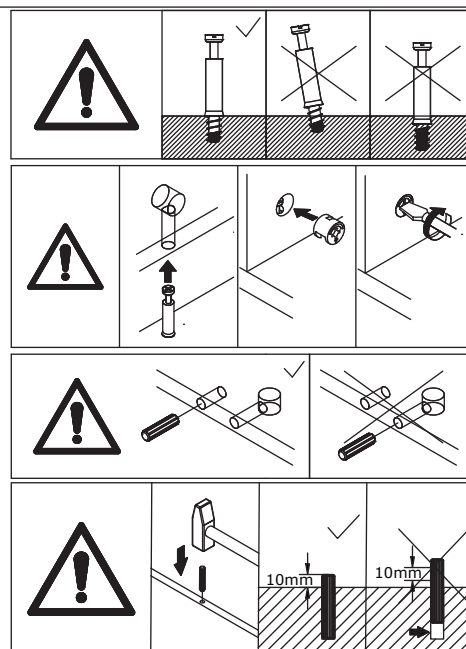


# 25

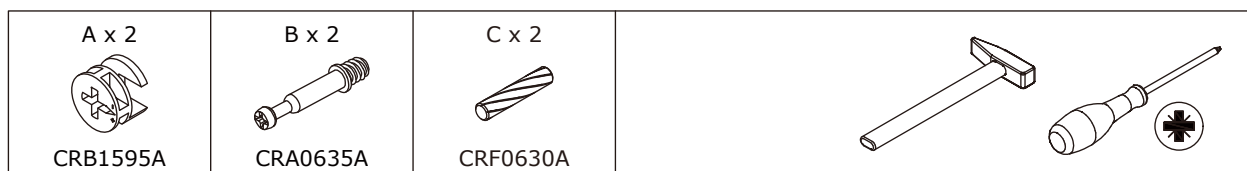


As shown in the figure, screw the self-tapping rod (B) into Panel 26.

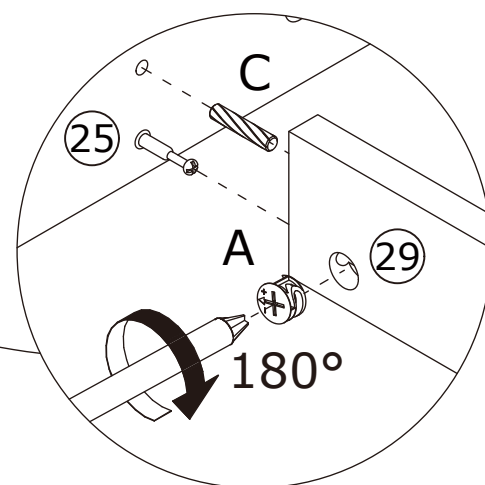
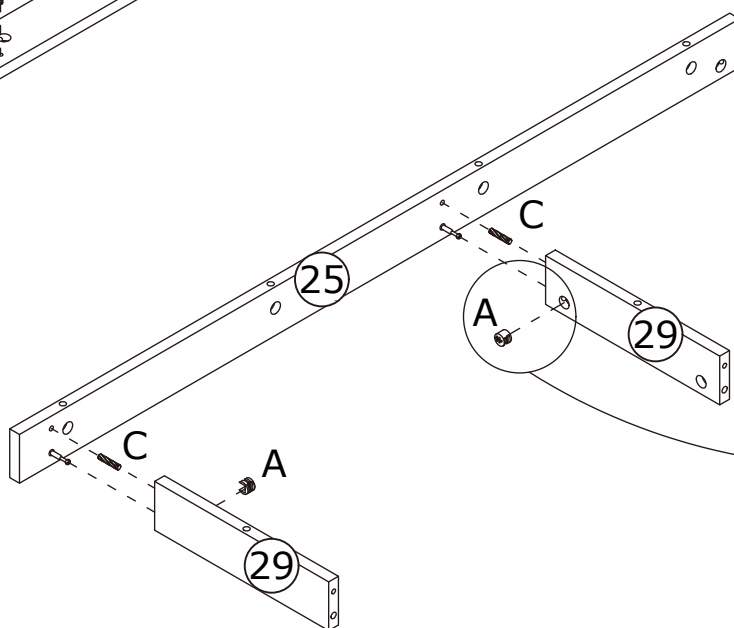
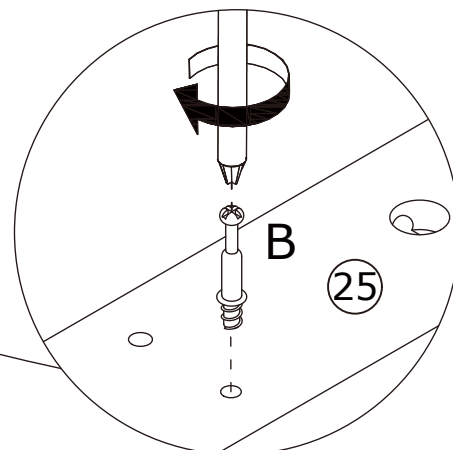
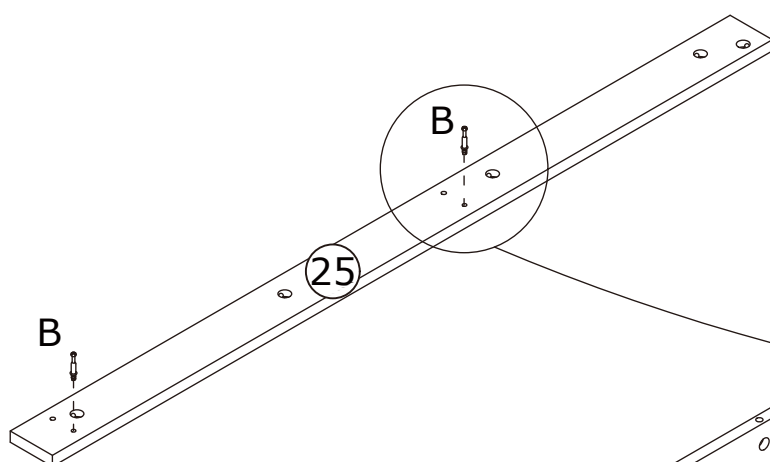
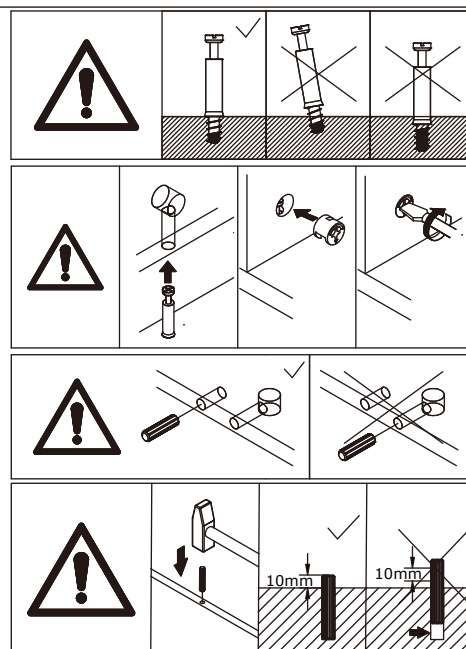
Use the wooden dowels (C) to connect Panel 29 to Panel 26, insert the eccentric wheel (A), and tighten it by rotating clockwise.



# 26



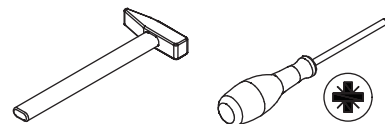
As shown in the figure, screw the self-tapping rod (B) into Panel 25.  
Use the wooden dowels (C) to connect Panel 29 to Panel 25, insert the eccentric wheel (A), and tighten it by rotating clockwise.



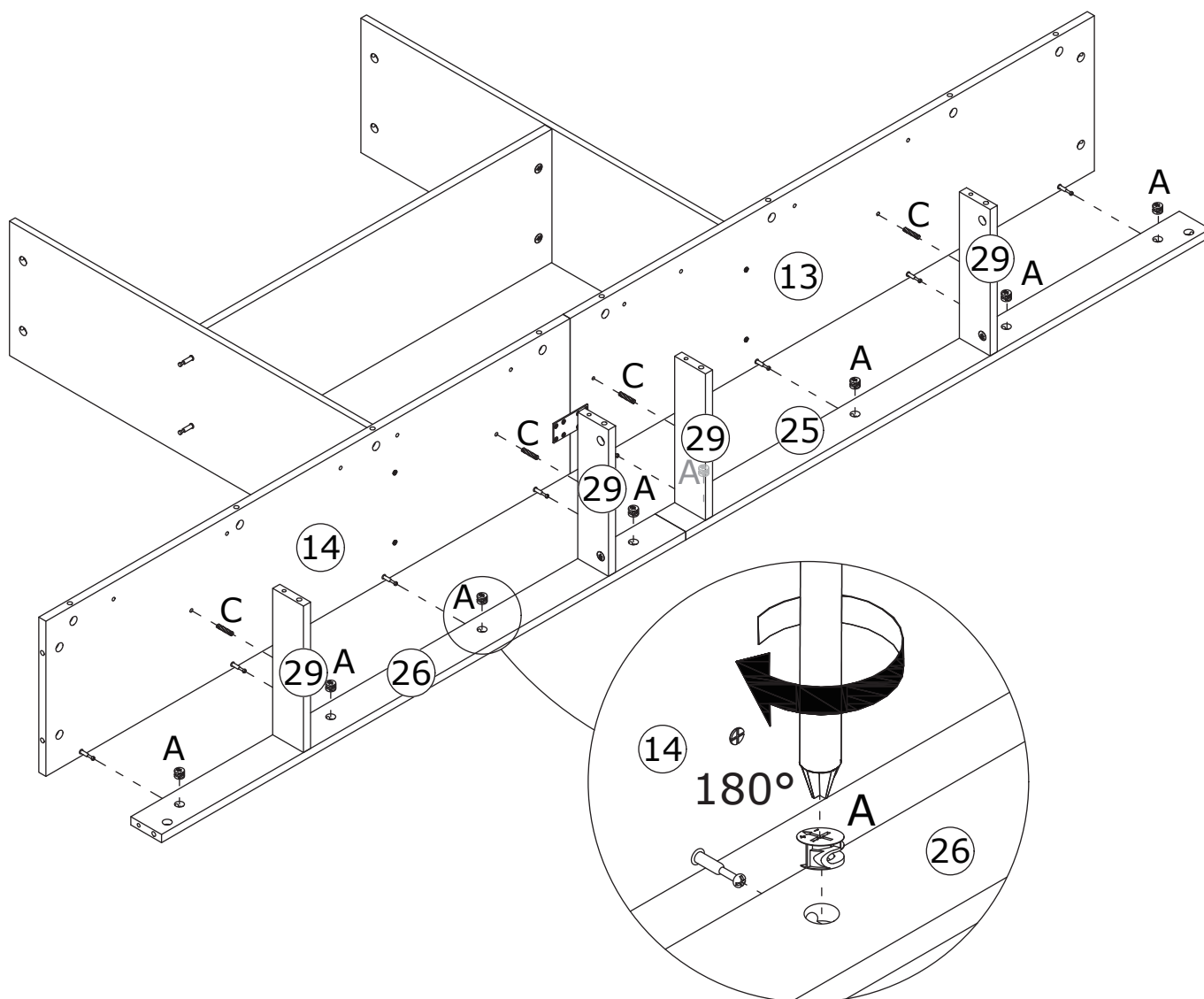
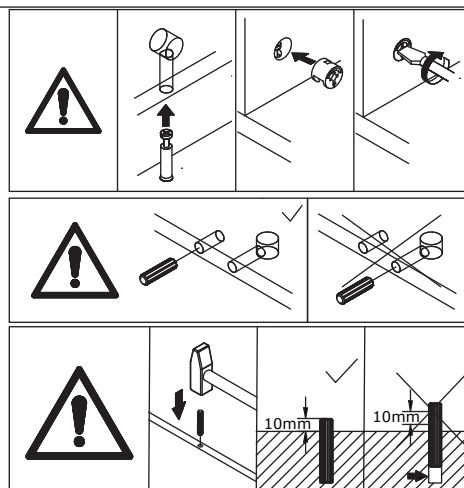
# 27

A x 8  
CRB1595A

C x 4  
CRF0630A

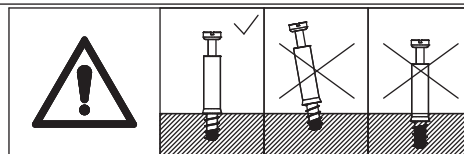
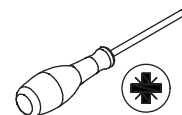


As shown in the figure, use the wooden dowels (C) to connect Panel 29 and 26 to Panel 14, connect Panel 29 and 25 to Panel 13, insert the eccentric wheel (A), and tighten it by rotating clockwise.

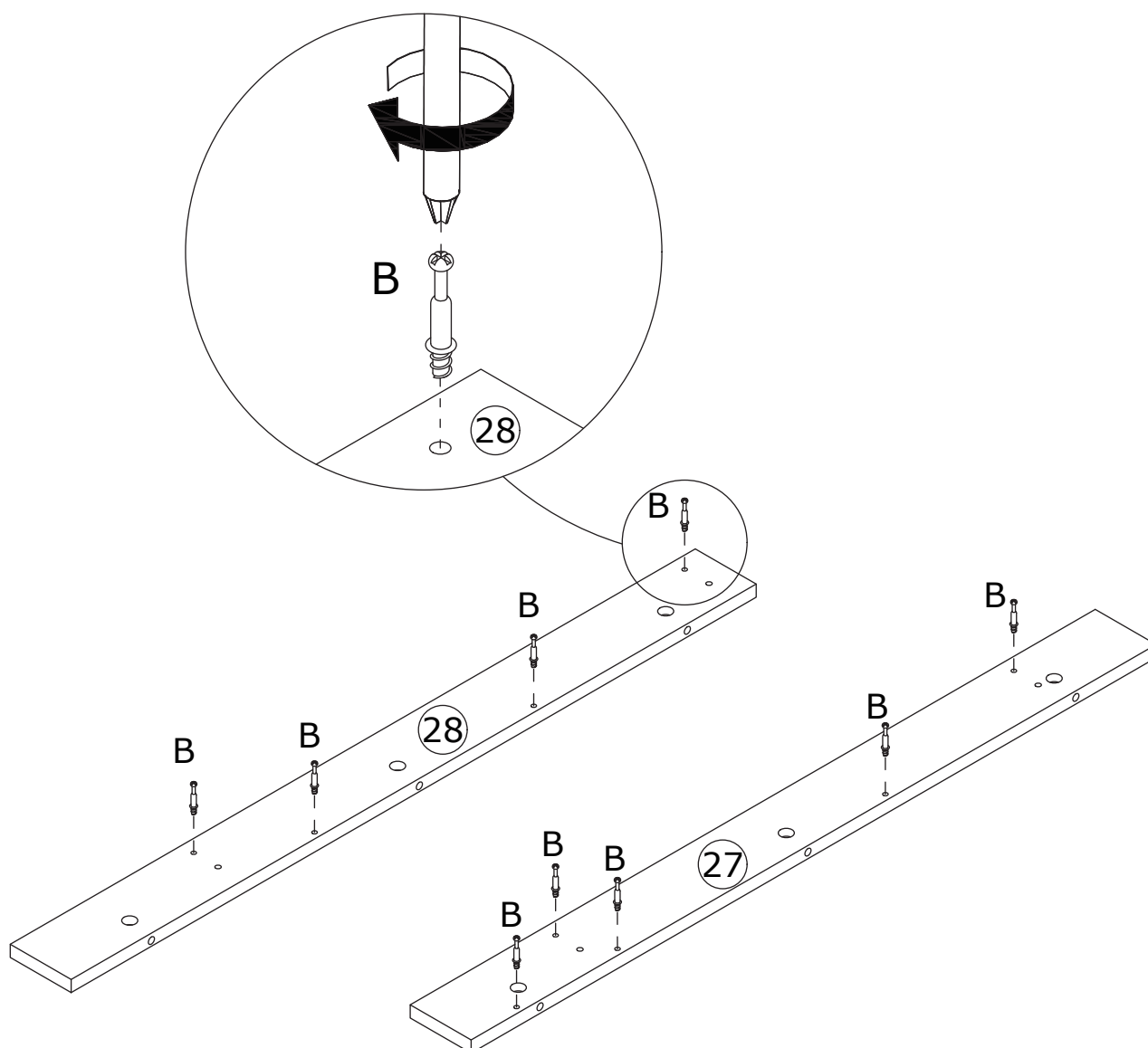


# 28

B x 9  
CRA0635A



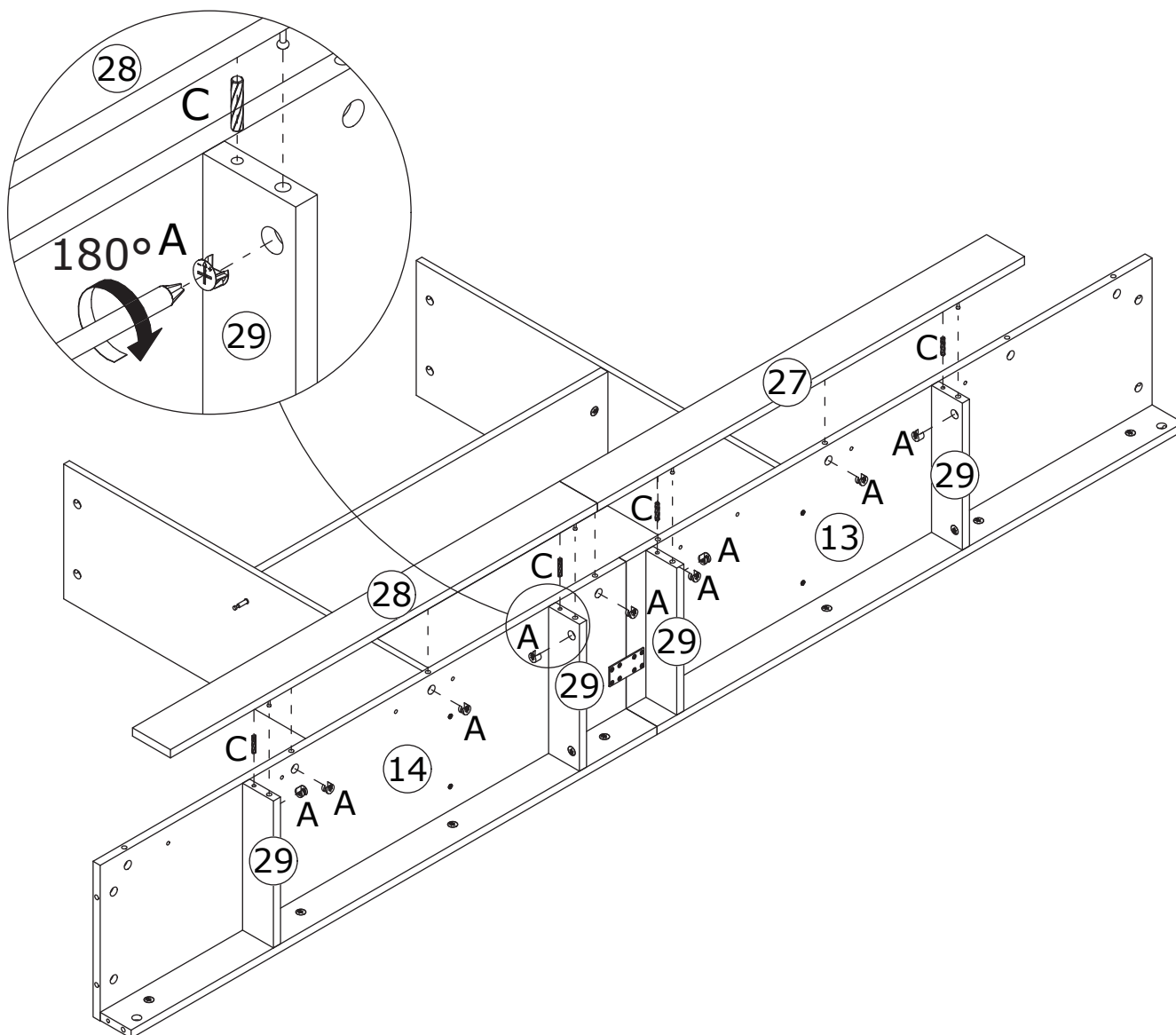
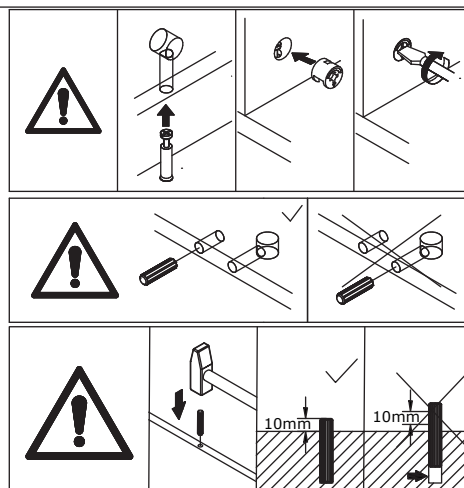
As shown in the figure, screw the self-tapping rods (B) into Panel 28 and Panel 27.



# 29

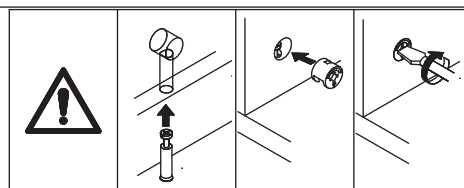
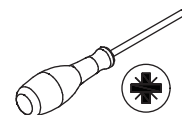


As shown in the figure, use the wooden dowels (C) to connect Panel 28 and 27 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.

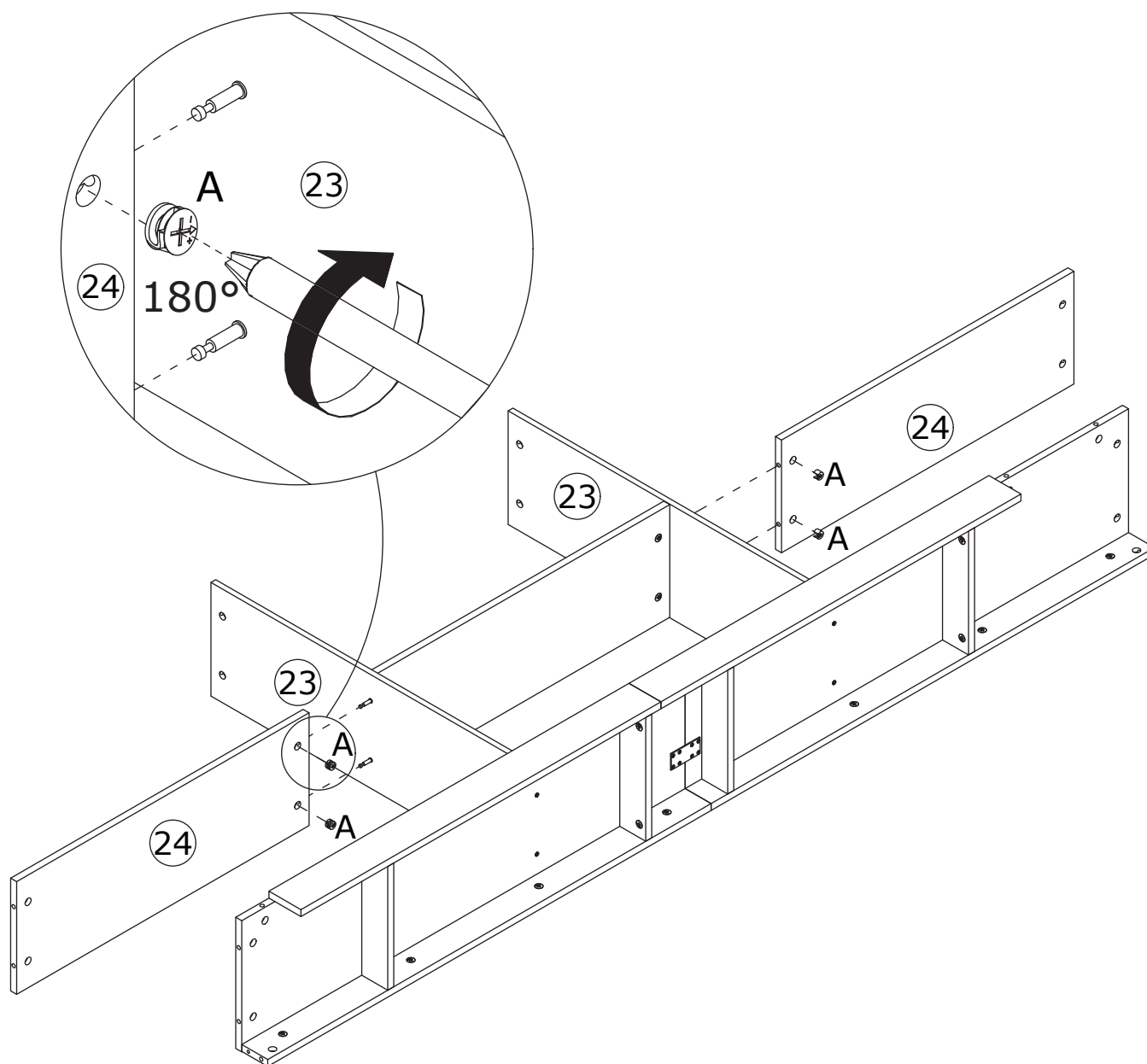


# 30

A x 4  
CRB1595A

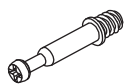


As shown in the figure, use the wooden dowels (C) to connect Panel 24 to Panel 23, insert the eccentric wheel (A), and tighten it by rotating clockwise.

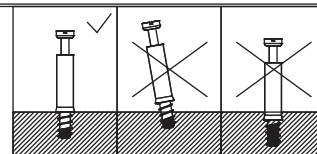
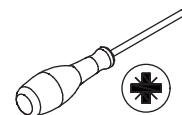


# 31

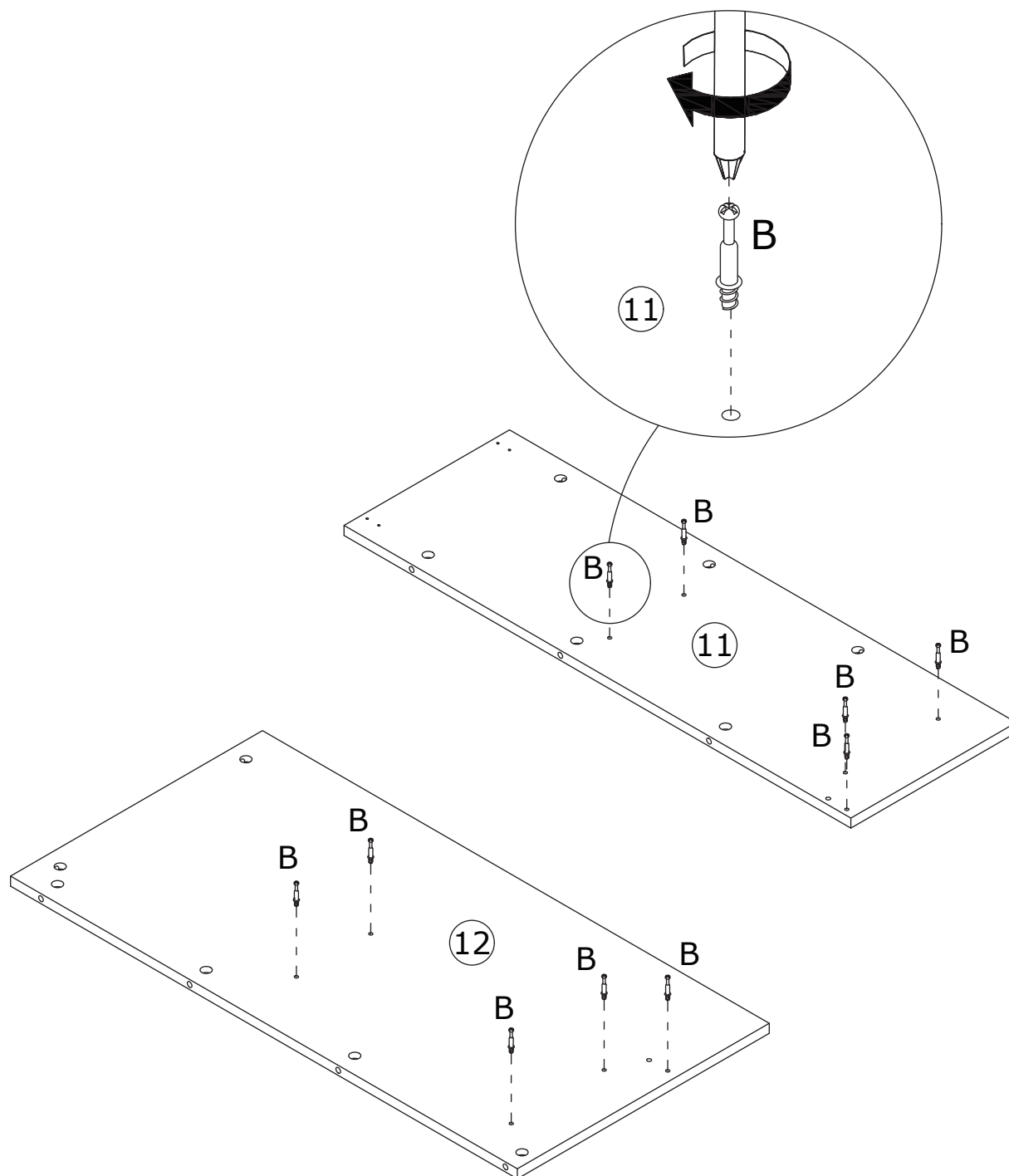
B x 10



CRA0635A



As shown in the figure, screw the self-tapping rods (B) into Panel 11 and Panel 12.





# 32

A x 10

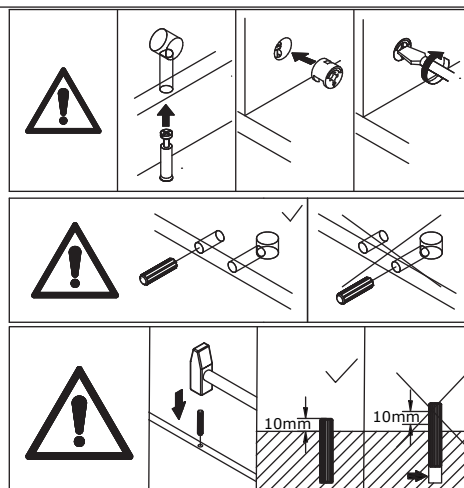
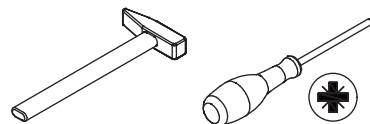


CRB1595A

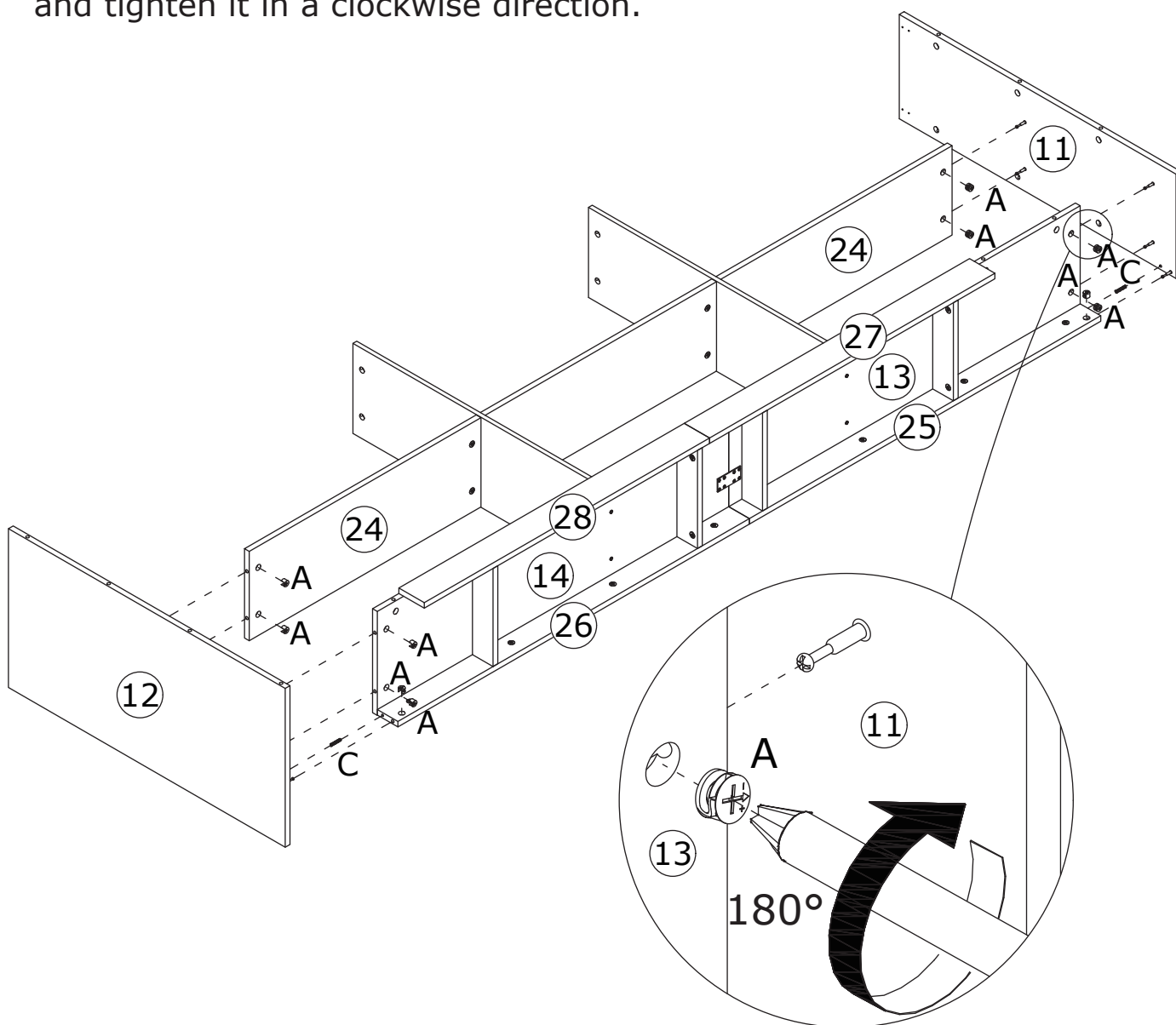
C x 2



CRF0630A



As shown in the figure, use the wooden dowels (C) to connect Panel 11 and 12 to the assembled unit, insert the eccentric wheel (A), and tighten it in a clockwise direction.



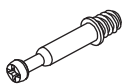
# 33

A x 3

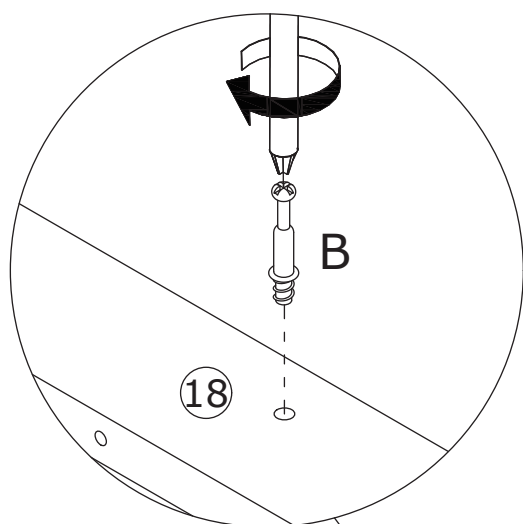
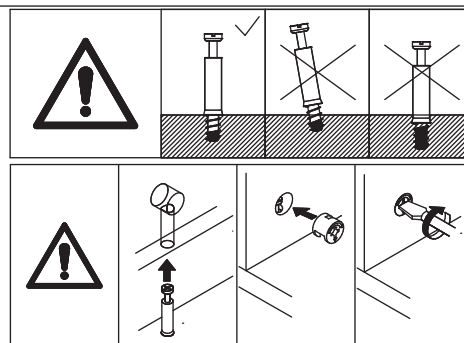
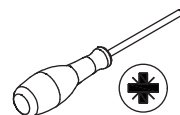


CRB1595A

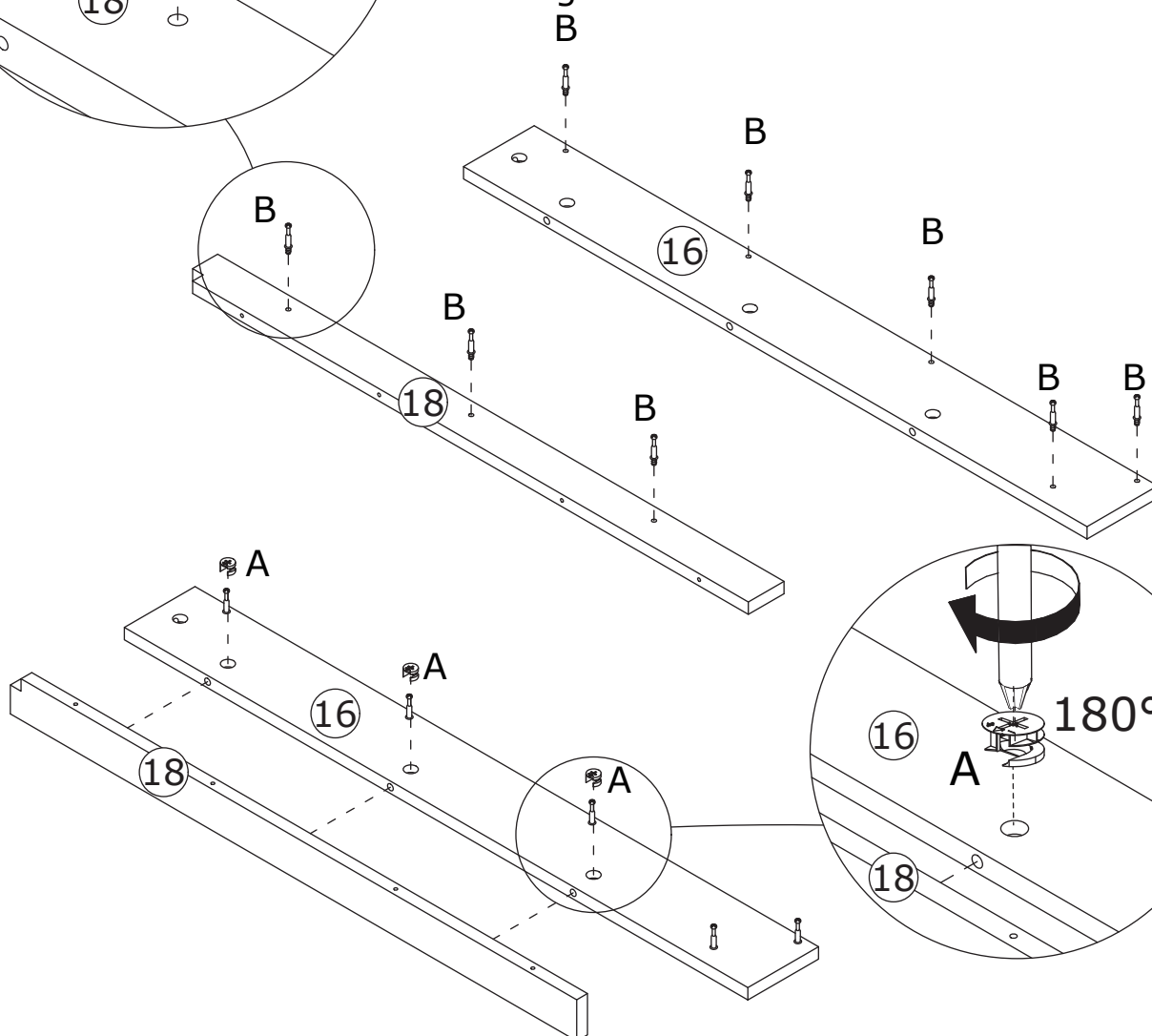
B x 8



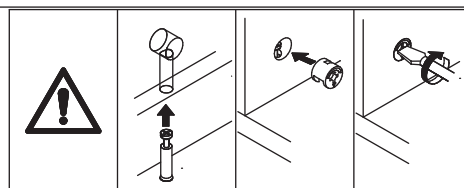
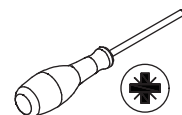
CRA0635A



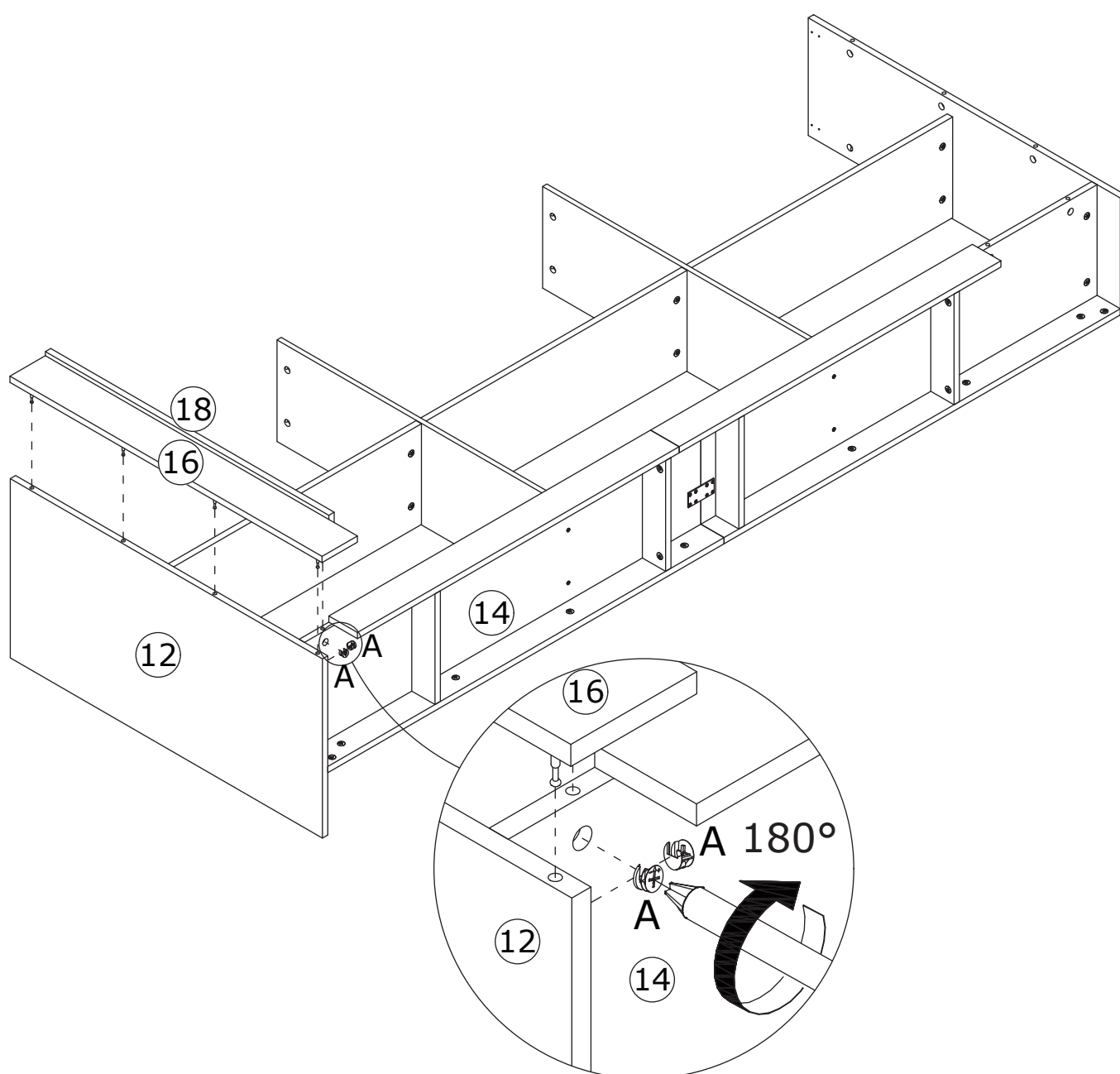
As shown in the figure, screw the self-tapping rods (B) into Panel 16 and 18. Connect Panel 16 to Panel 18, insert the eccentric wheel (A), and tighten it by rotating clockwise.



34

A x 2  
CRB1595A

As shown in the figure, connect Panel 16 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.



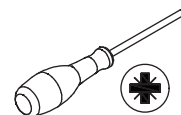
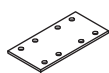
# 35

H x 48

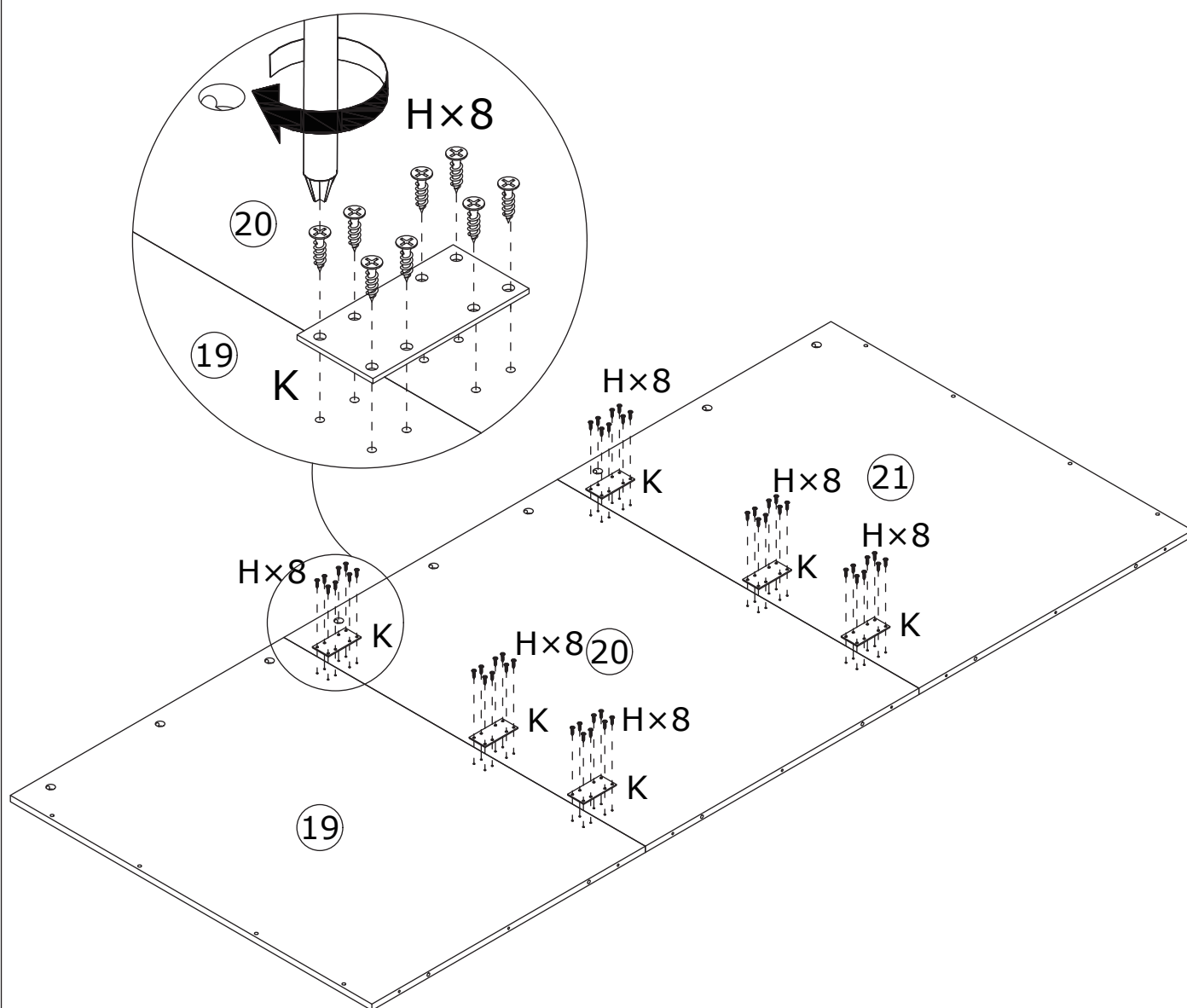


CRD3512A

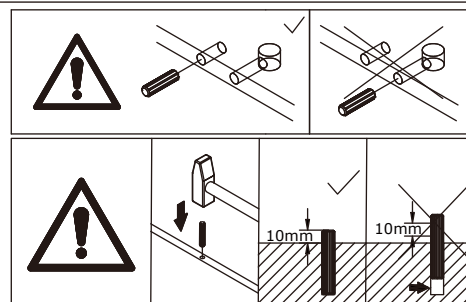
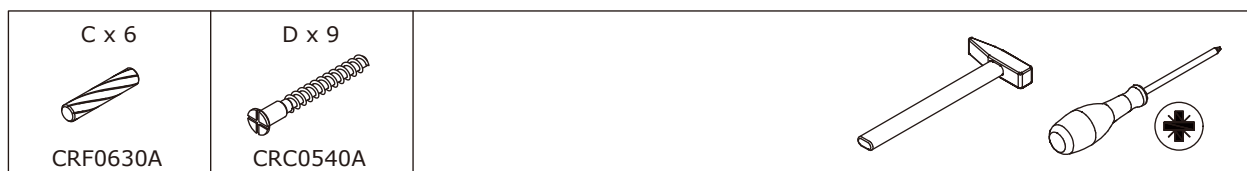
K x 6



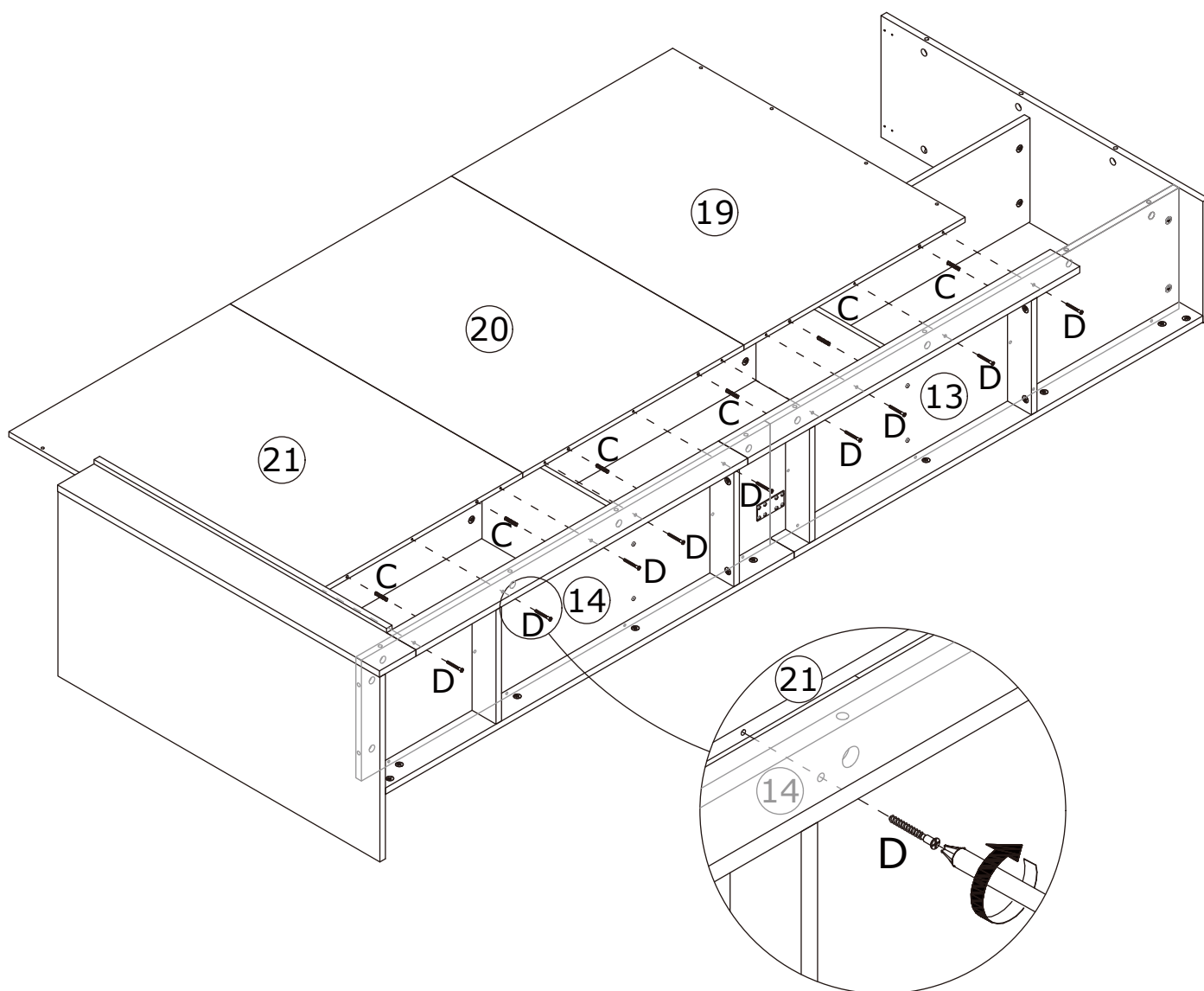
As shown in the figure, use screws (H) to install the connecting piece (K) onto Panel 19, 20 and 21.



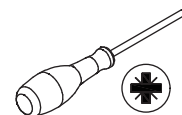
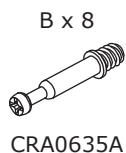
# 36



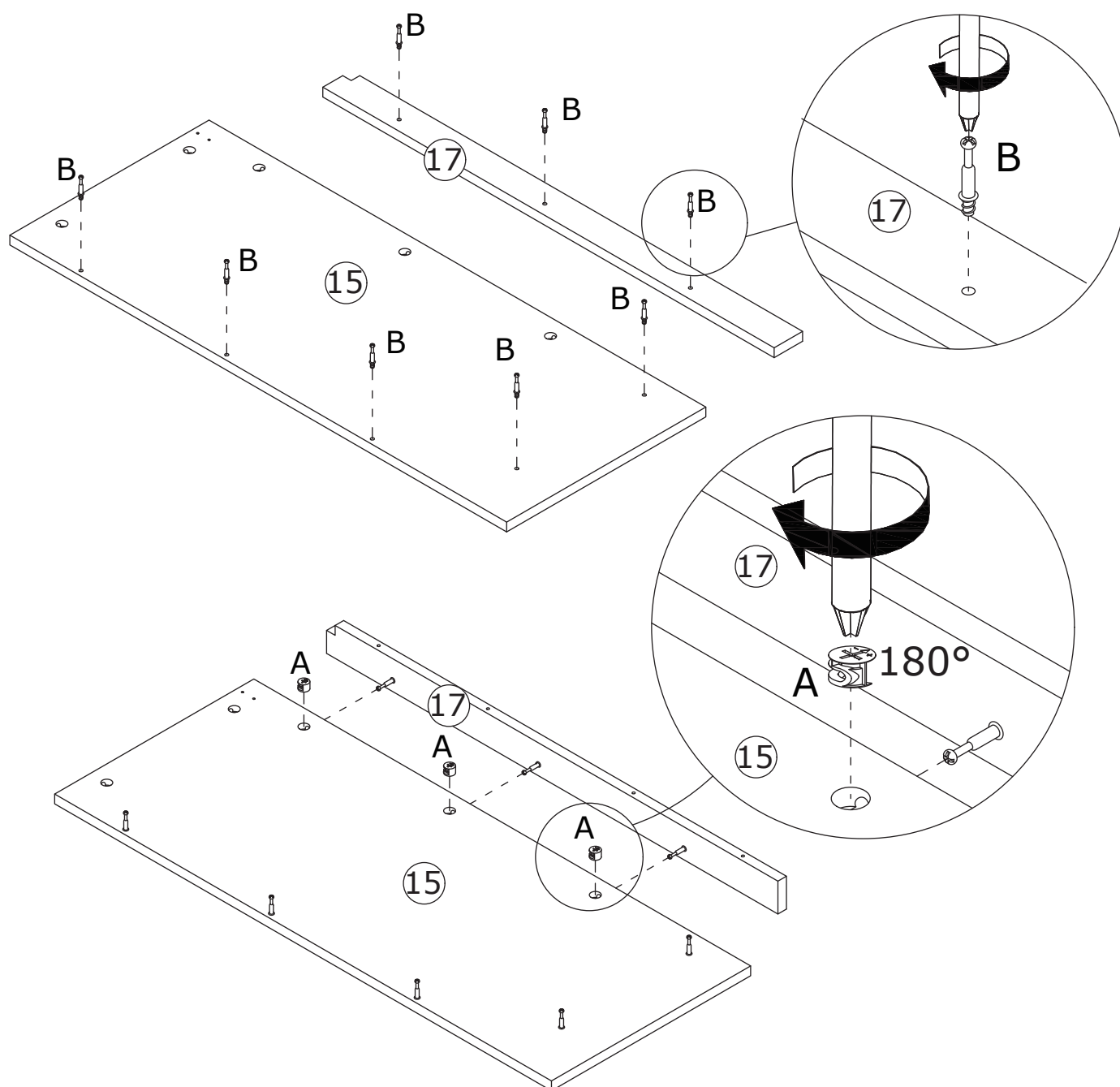
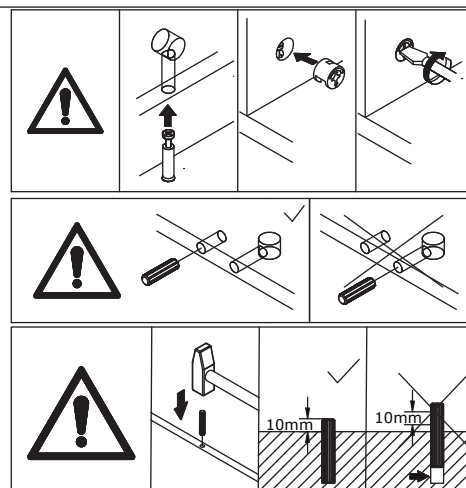
As shown in the figure, use the wooden dowels (C) to connect Panel 19, 20 and 21 to the assembled unit, and then fix them with screws (D).



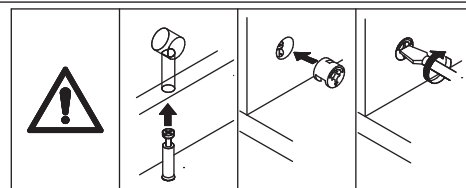
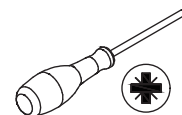
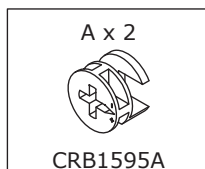
# 37



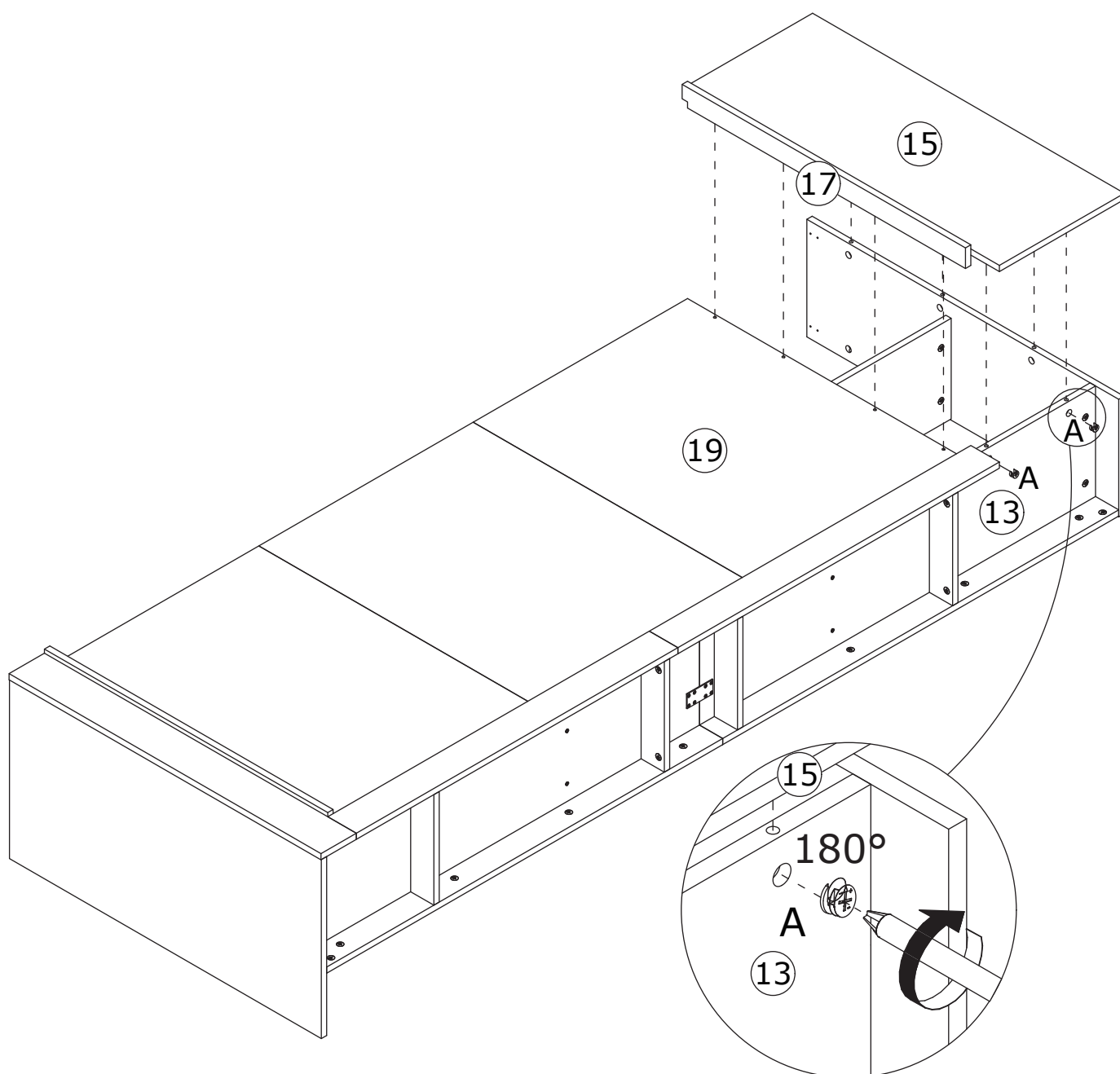
As shown in the figure, screw the self-tapping rods (B) into Panel 15 and Panel 17.  
Connect Panel 17 to Panel 15, insert the eccentric wheel (A), and tighten it by rotating clockwise.



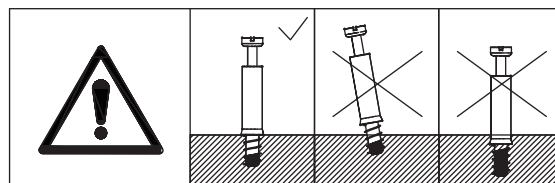
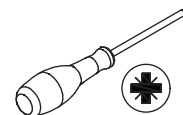
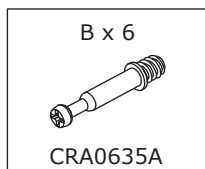
# 38



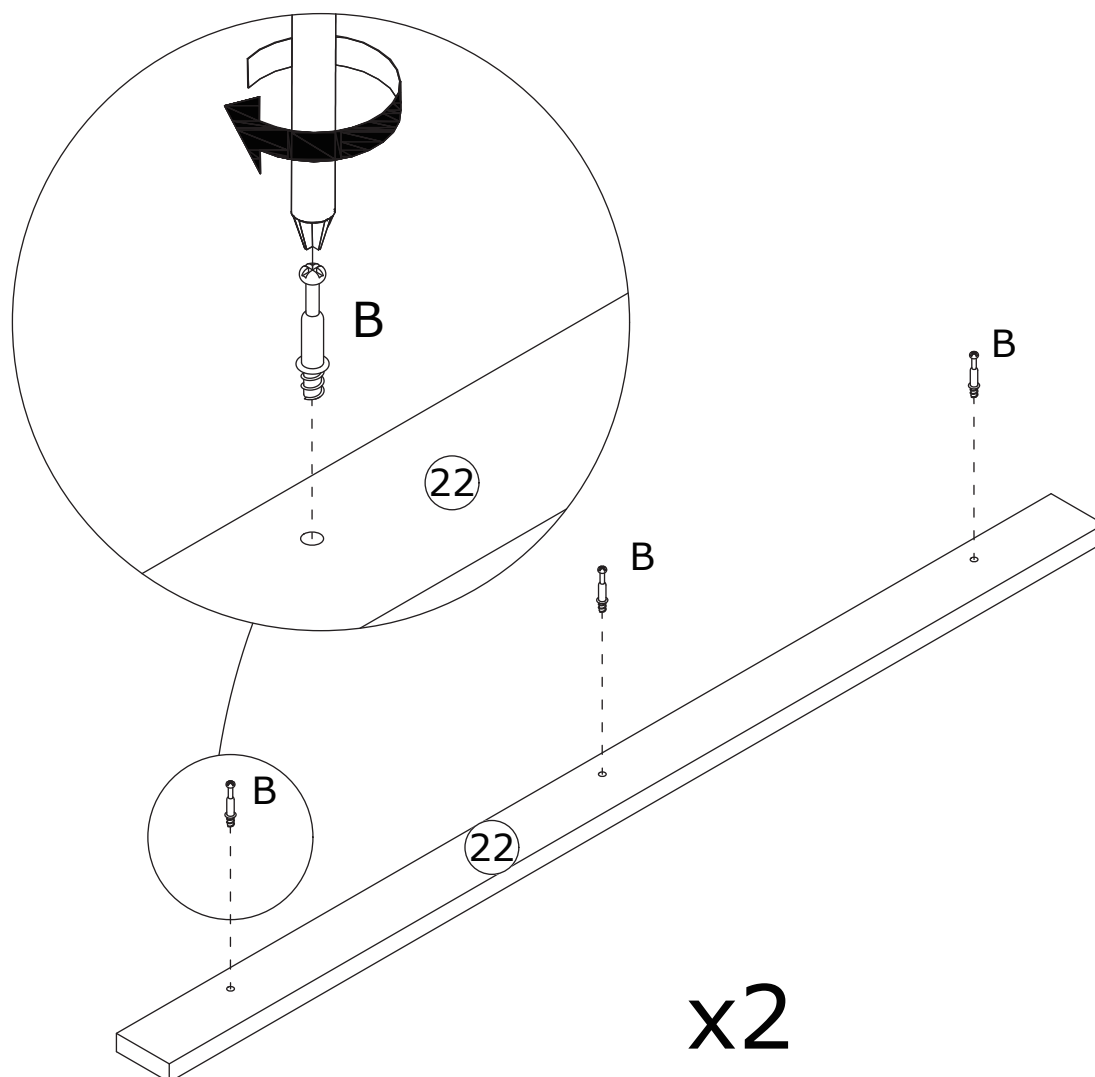
As shown in the figure, connect Panel 15 and 17 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.



# 39



As shown in the figure, screw the self-tapping rod (B) into Panel 22.



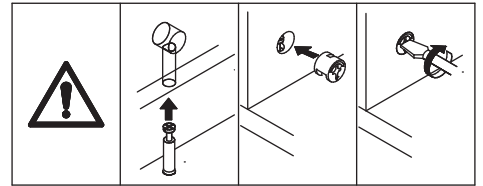
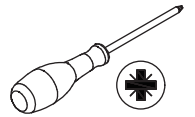


40

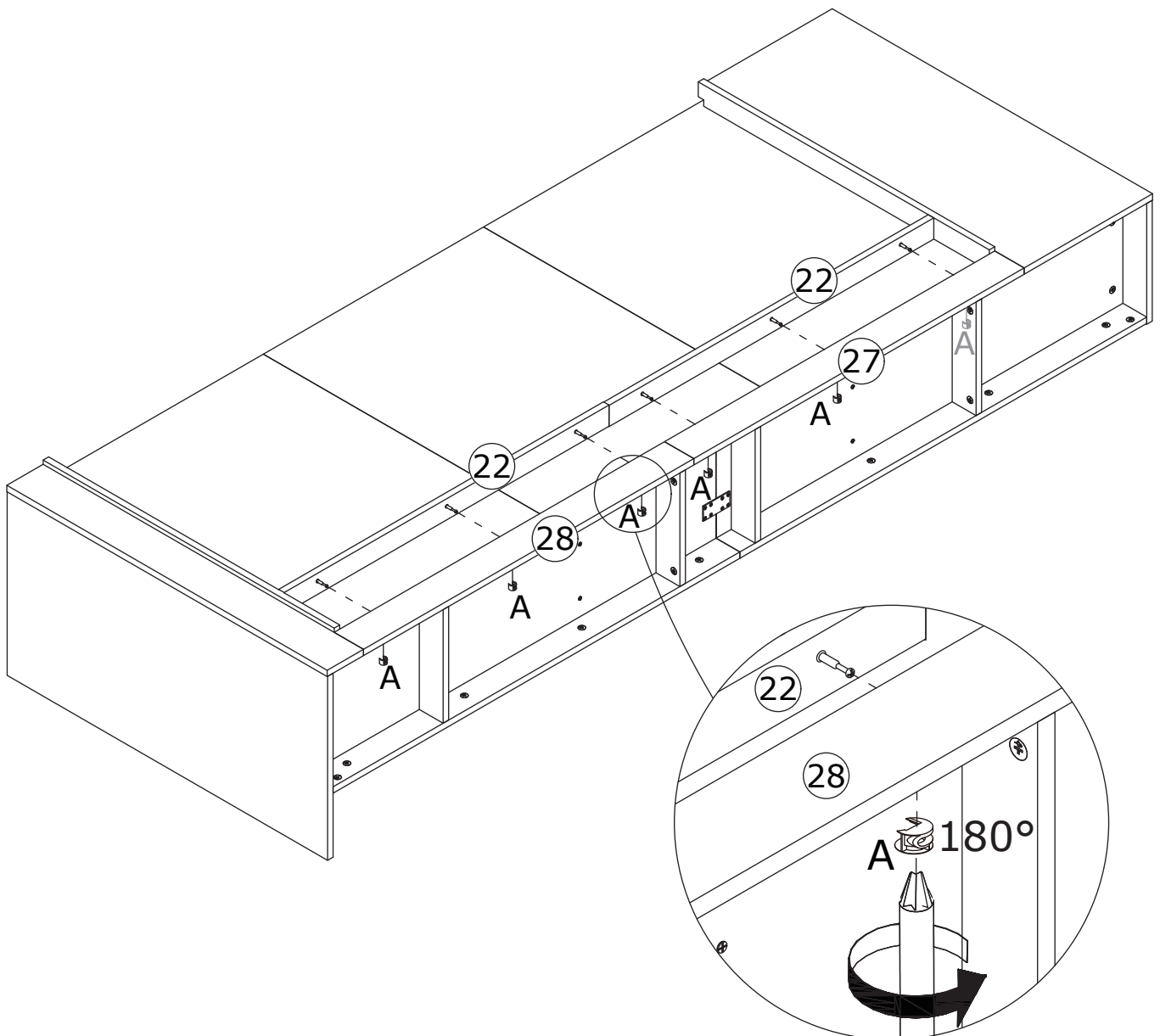
A x 6



CRB1595A



As shown in the figure, connect Panel 22 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.



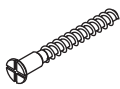
# 41

A x 6

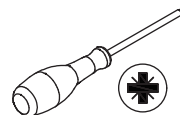


CRB1595A

D x 8

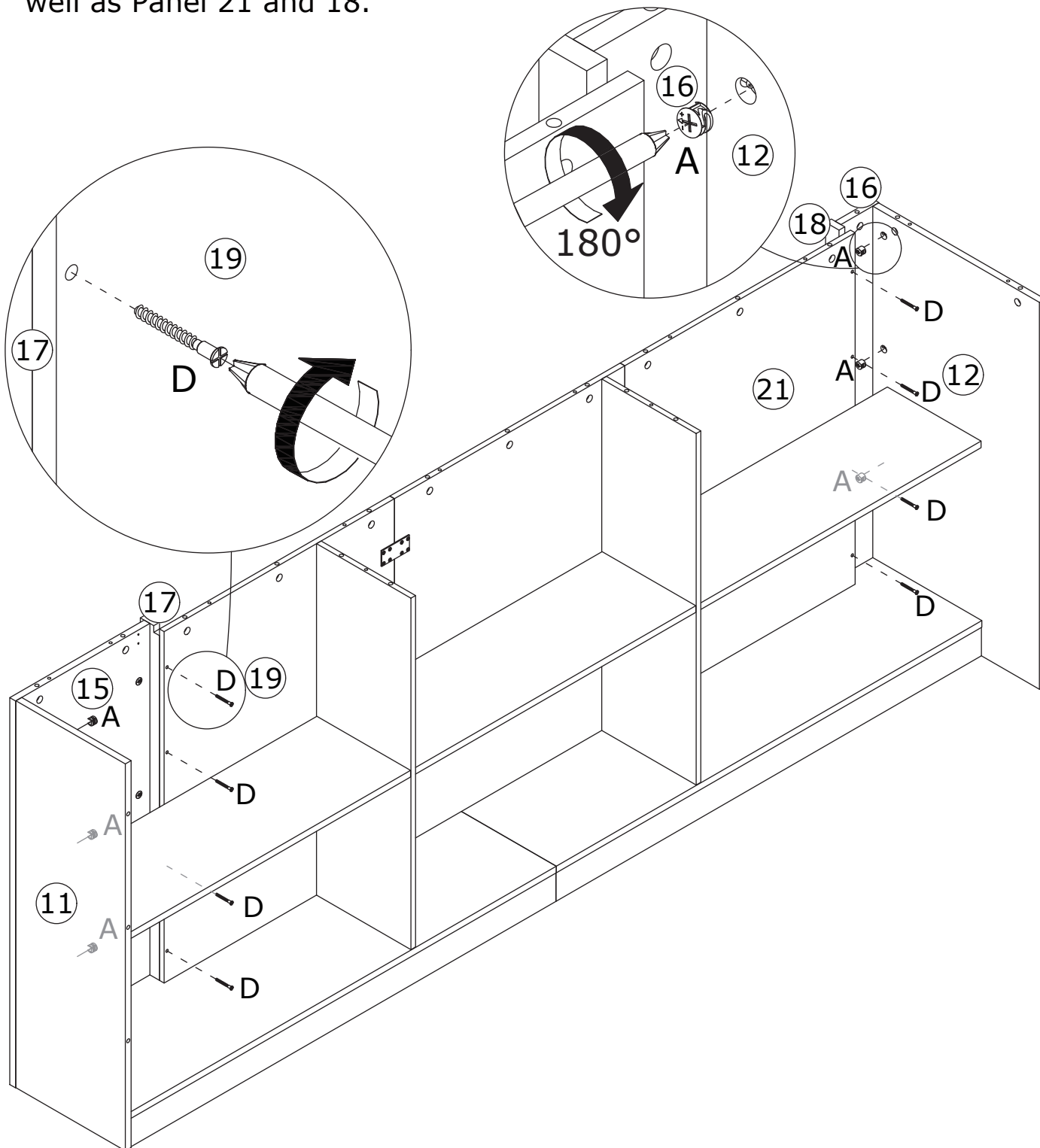
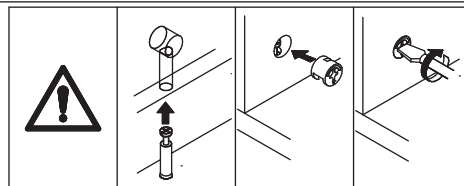


CRC0540A



As shown in the figure, insert the eccentric wheel (A) into Panel 11 and Panel 12 and tighten it by rotating clockwise.

Use screws (D) to fix Panel 19 and 17, as well as Panel 21 and 18.

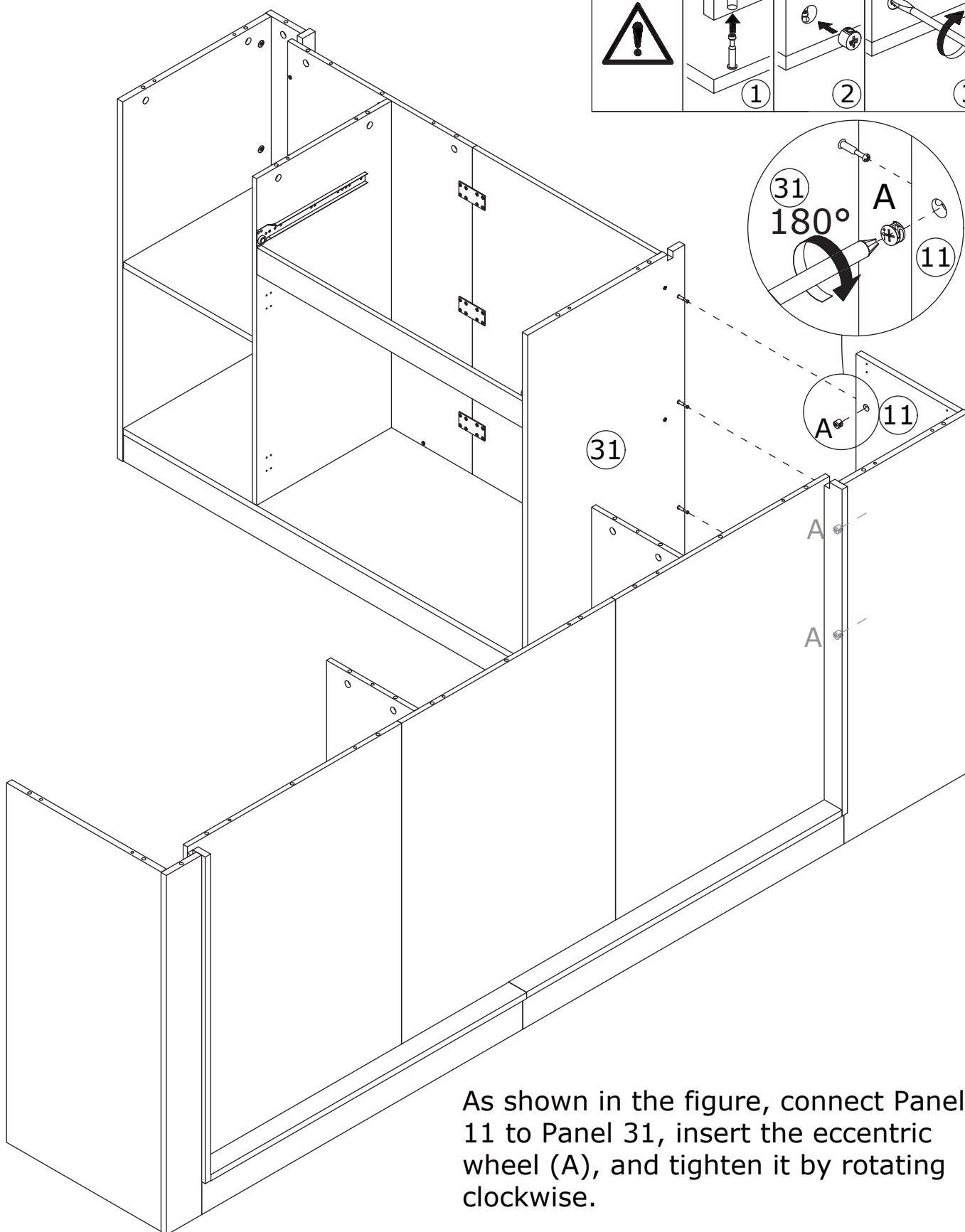
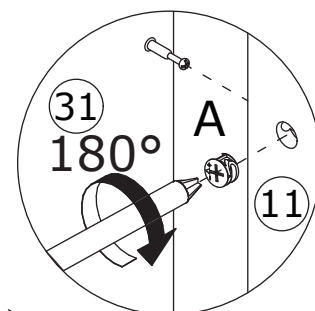
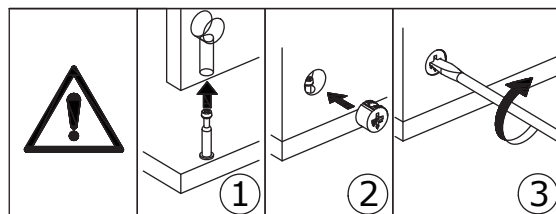
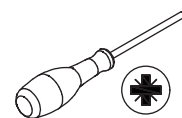


# 42

A x 3



CRB1595A



As shown in the figure, connect Panel 11 to Panel 31, insert the eccentric wheel (A), and tighten it by rotating clockwise.

# 43

L x 3

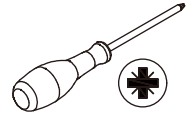


M x 6

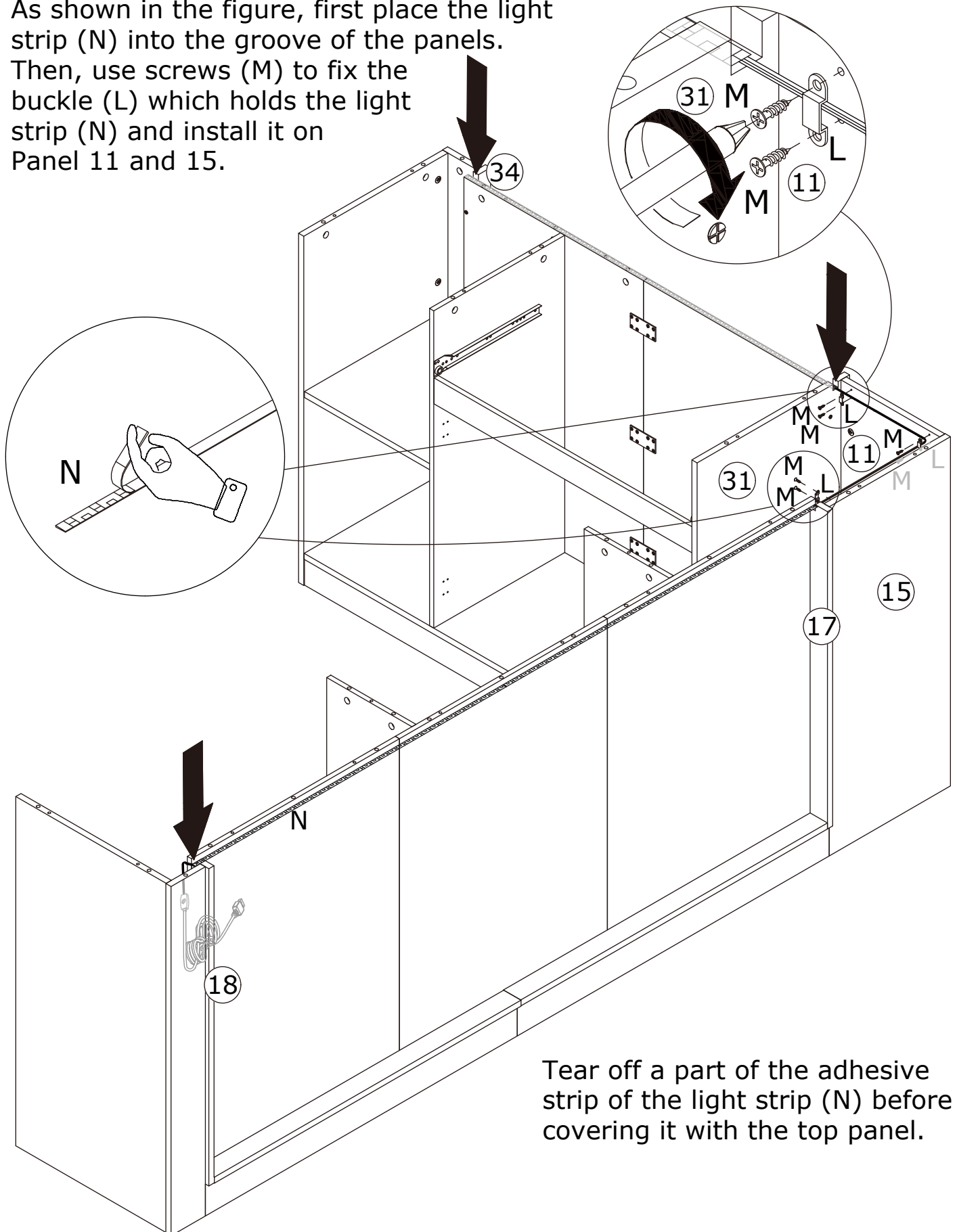


CRD0312A

N x 1



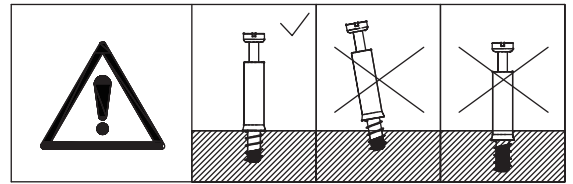
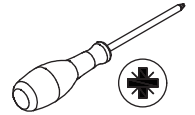
As shown in the figure, first place the light strip (N) into the groove of the panels. Then, use screws (M) to fix the buckle (L) which holds the light strip (N) and install it on Panel 11 and 15.



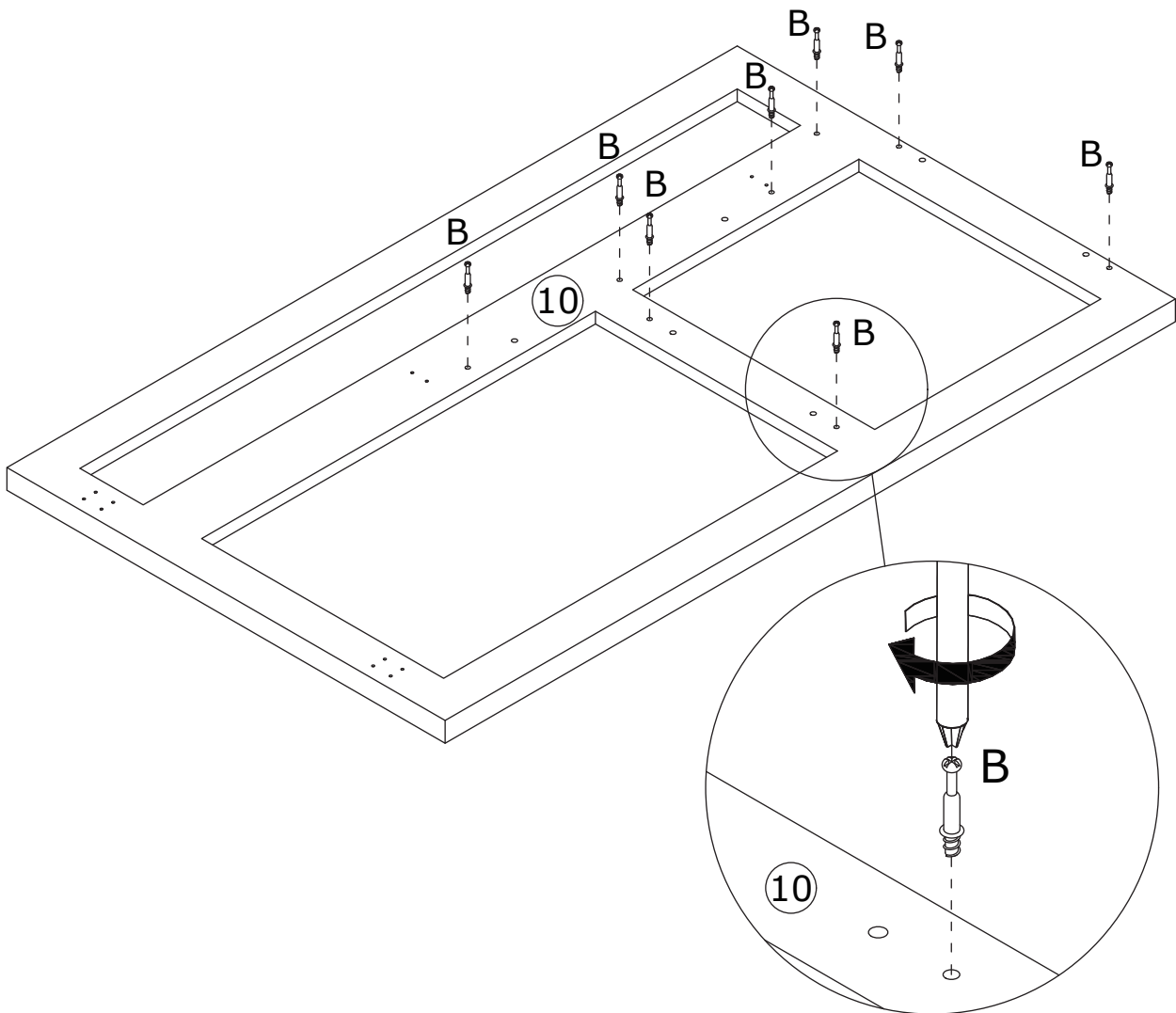
Tear off a part of the adhesive strip of the light strip (N) before covering it with the top panel.

44

B x 8  
CRA0635A



As shown in the figure, screw the self-tapping rod (B) into Panel 10.



# 45

A x 8

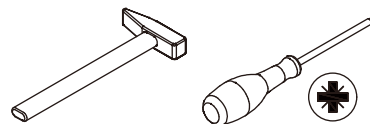


CRB1595A

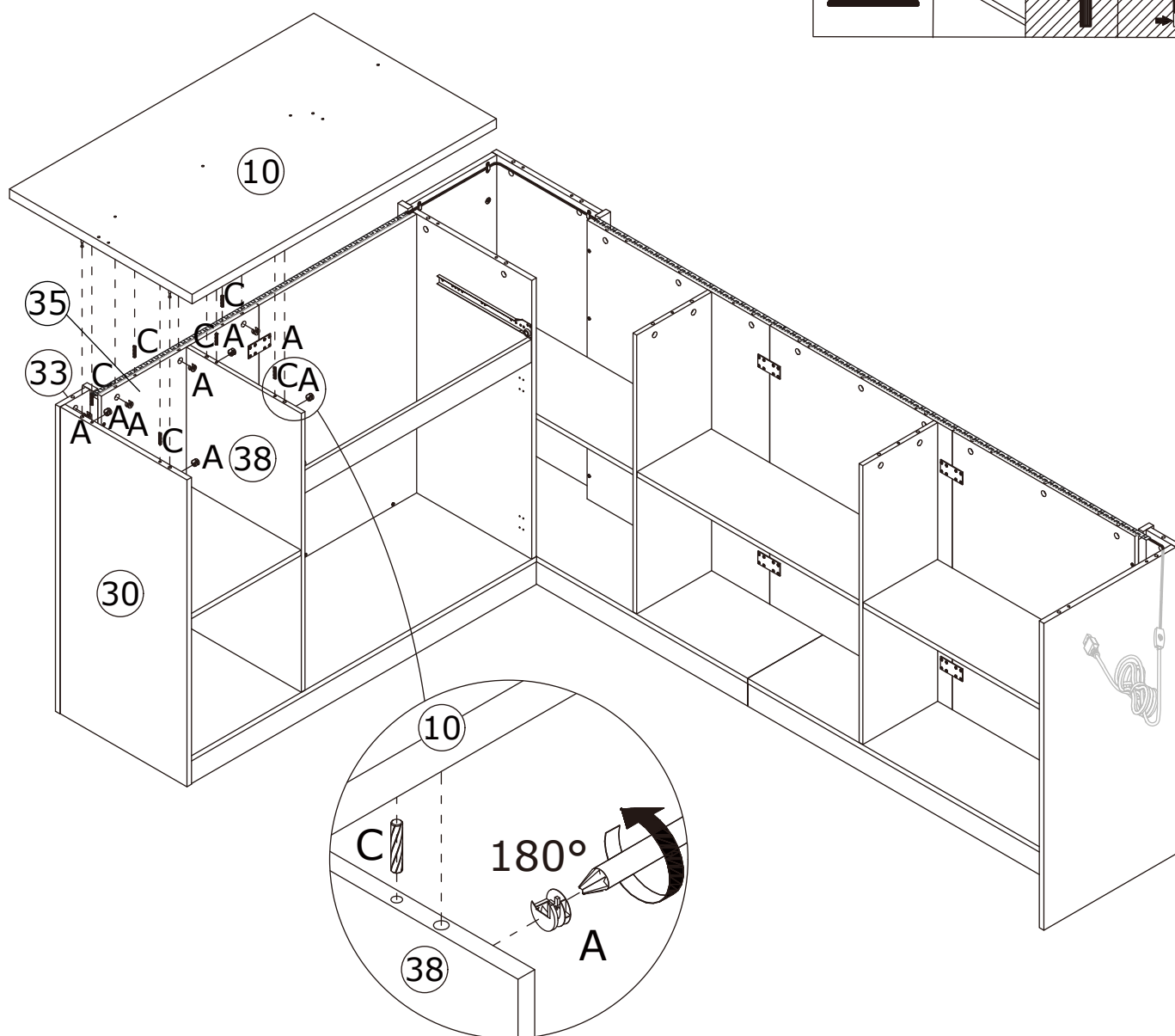
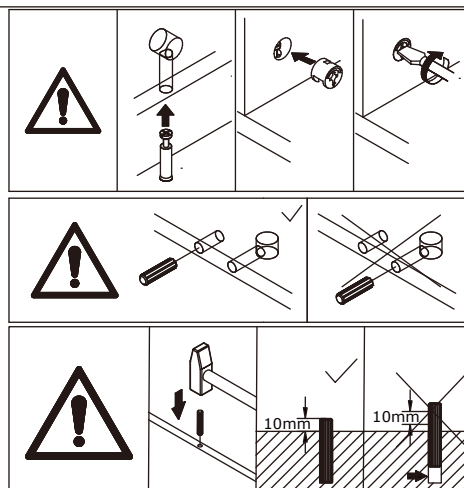
C x 6



CRF0630A

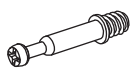


As shown in the figure, use the wooden dowels (C) to connect Panel 10 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.

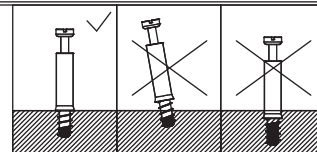
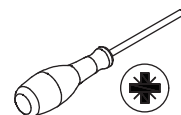


# 46

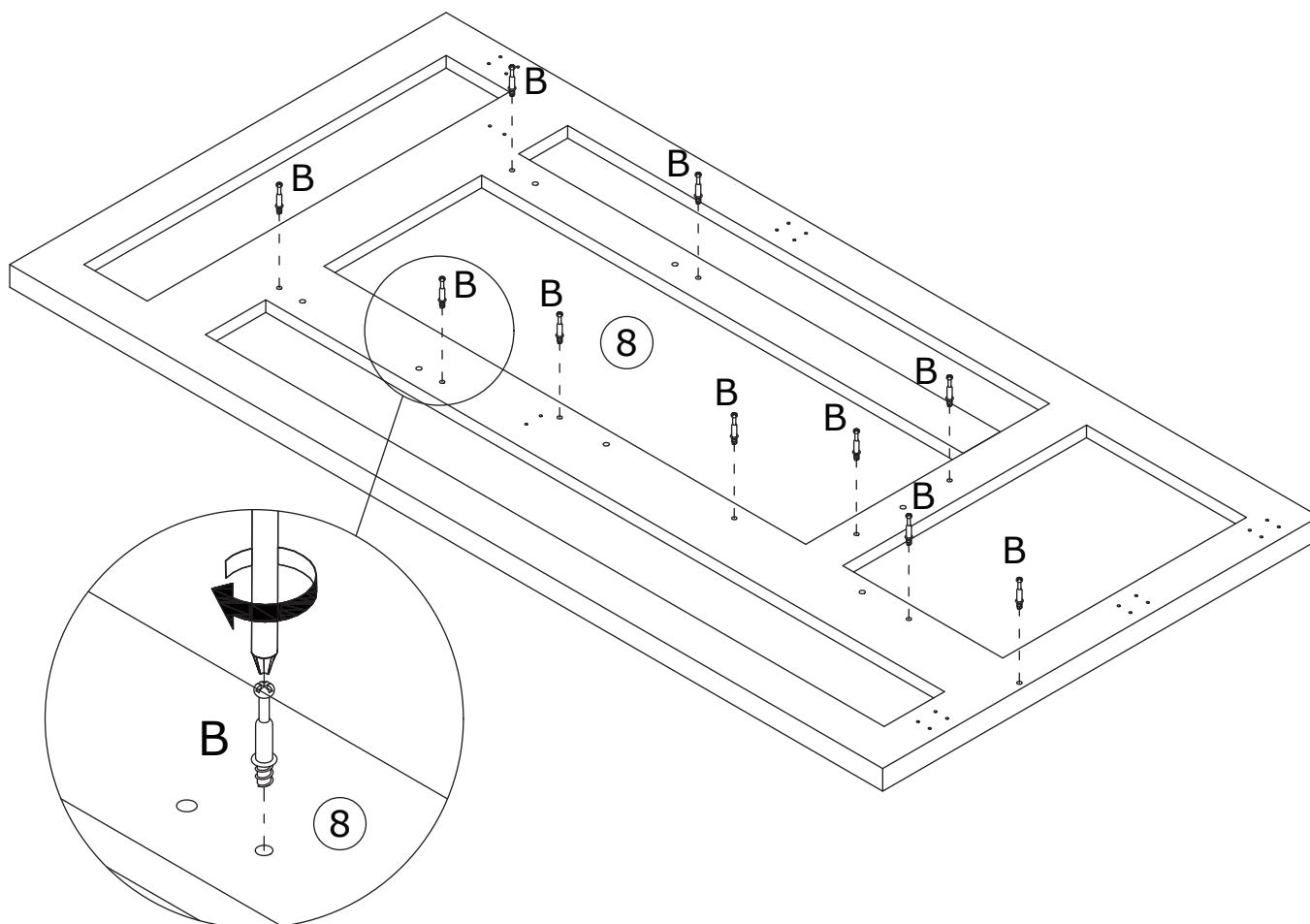
B x 10



CRA0635A



As shown in the figure, screw the self-tapping rod (B) into Panel 8.



# 47

A x 10

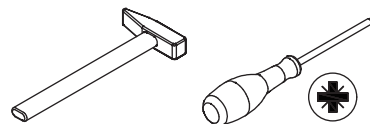


CRB1595A

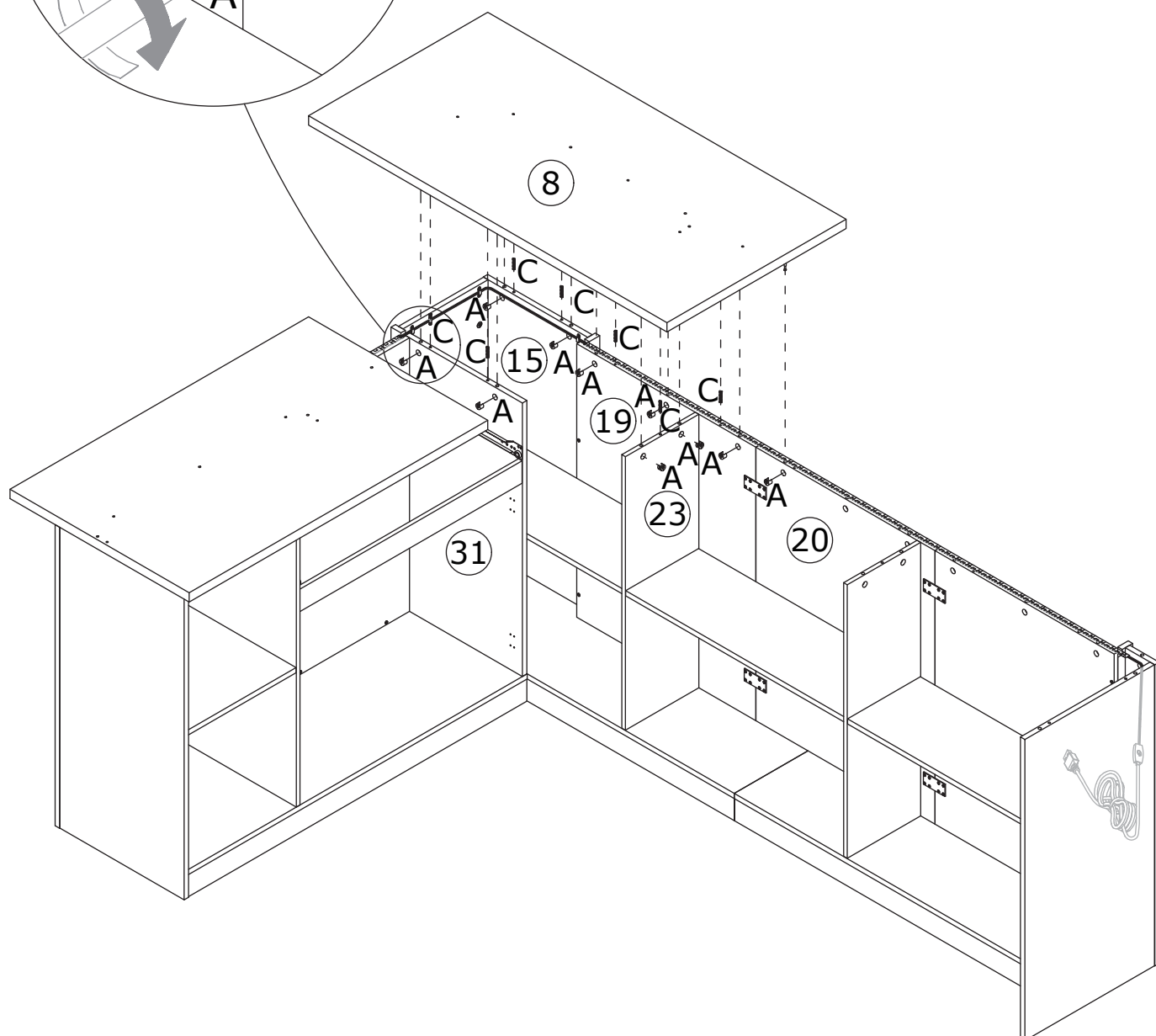
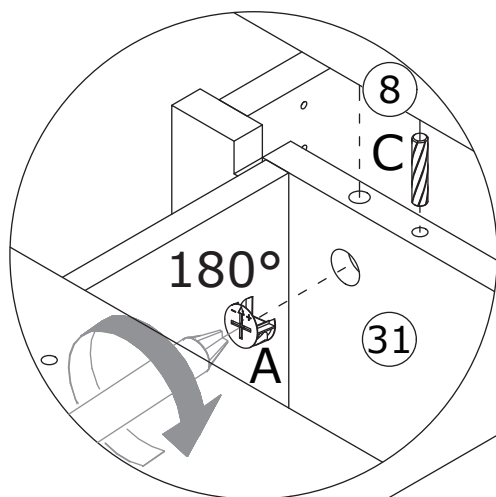
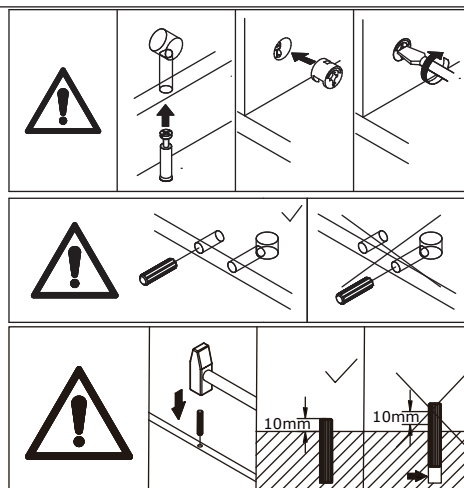
C x 7



CRF0630A



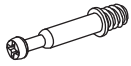
As shown in the figure, use the wooden dowels (C) to connect Panel 8 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.



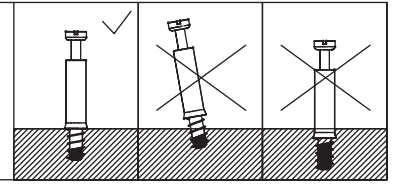
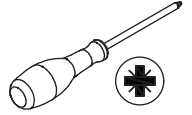


48

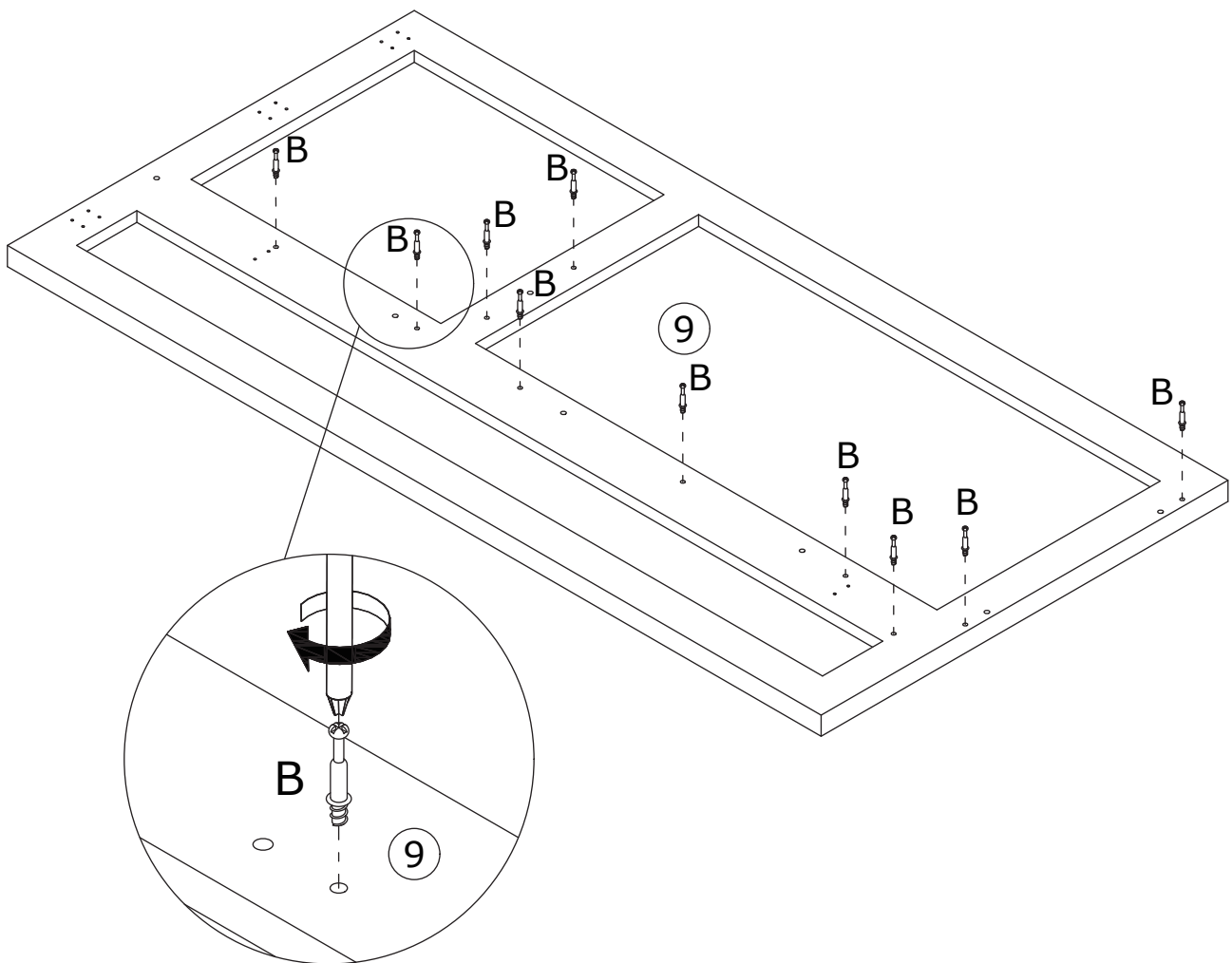
B x 10



CRA0635A



As shown in the figure, screw the self-tapping rod (B) into Panel 9.



# 49

A x 10

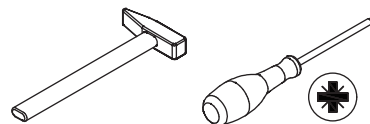


CRB1595A

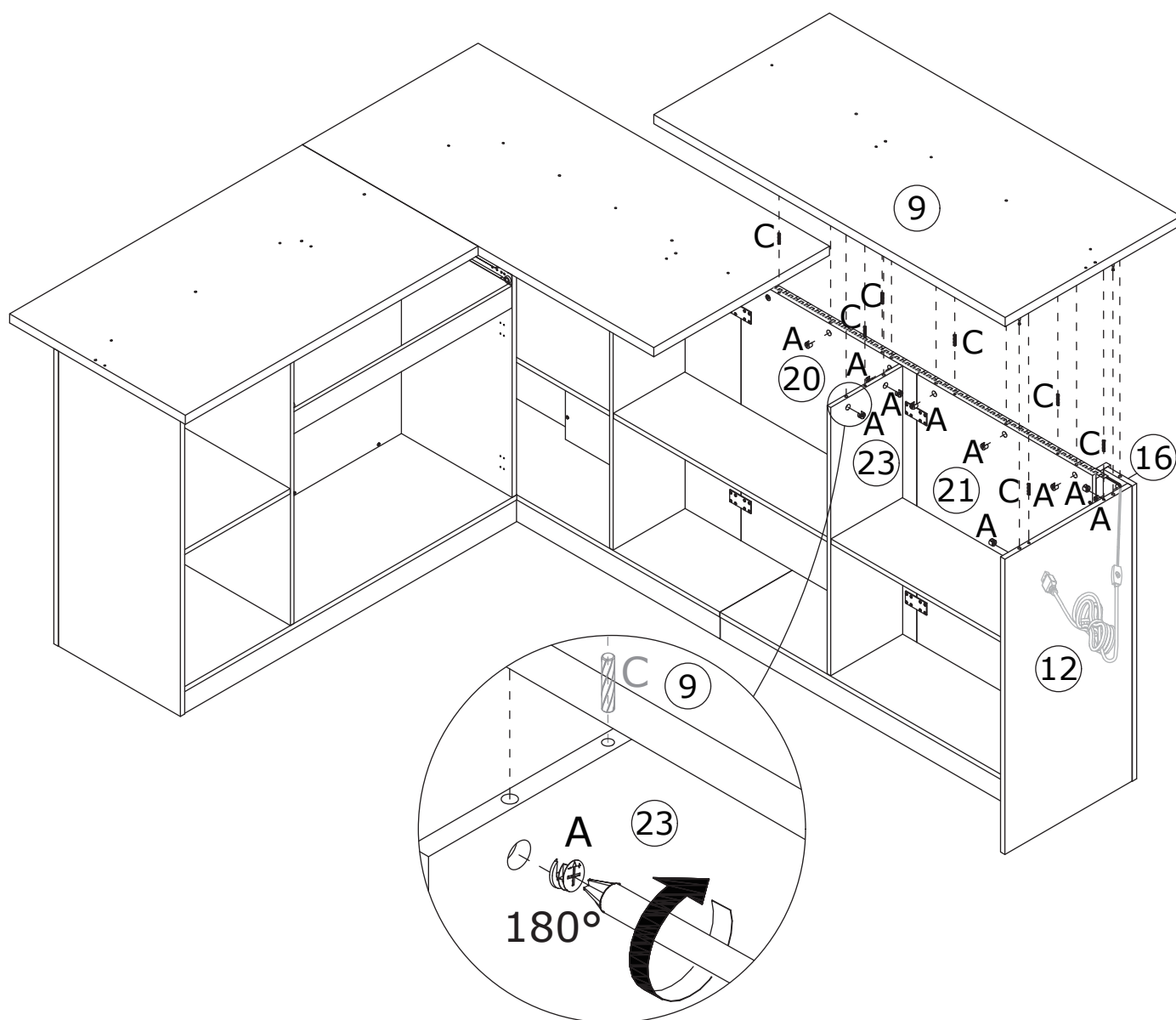
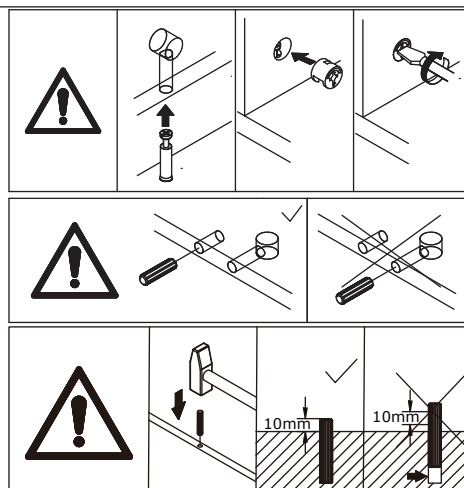
C x 7



CRF0630A



As shown in the figure, use the wooden dowels (C) to connect Panel 9 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.



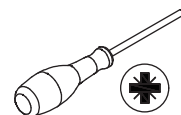
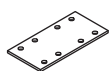
# 50

H x 40

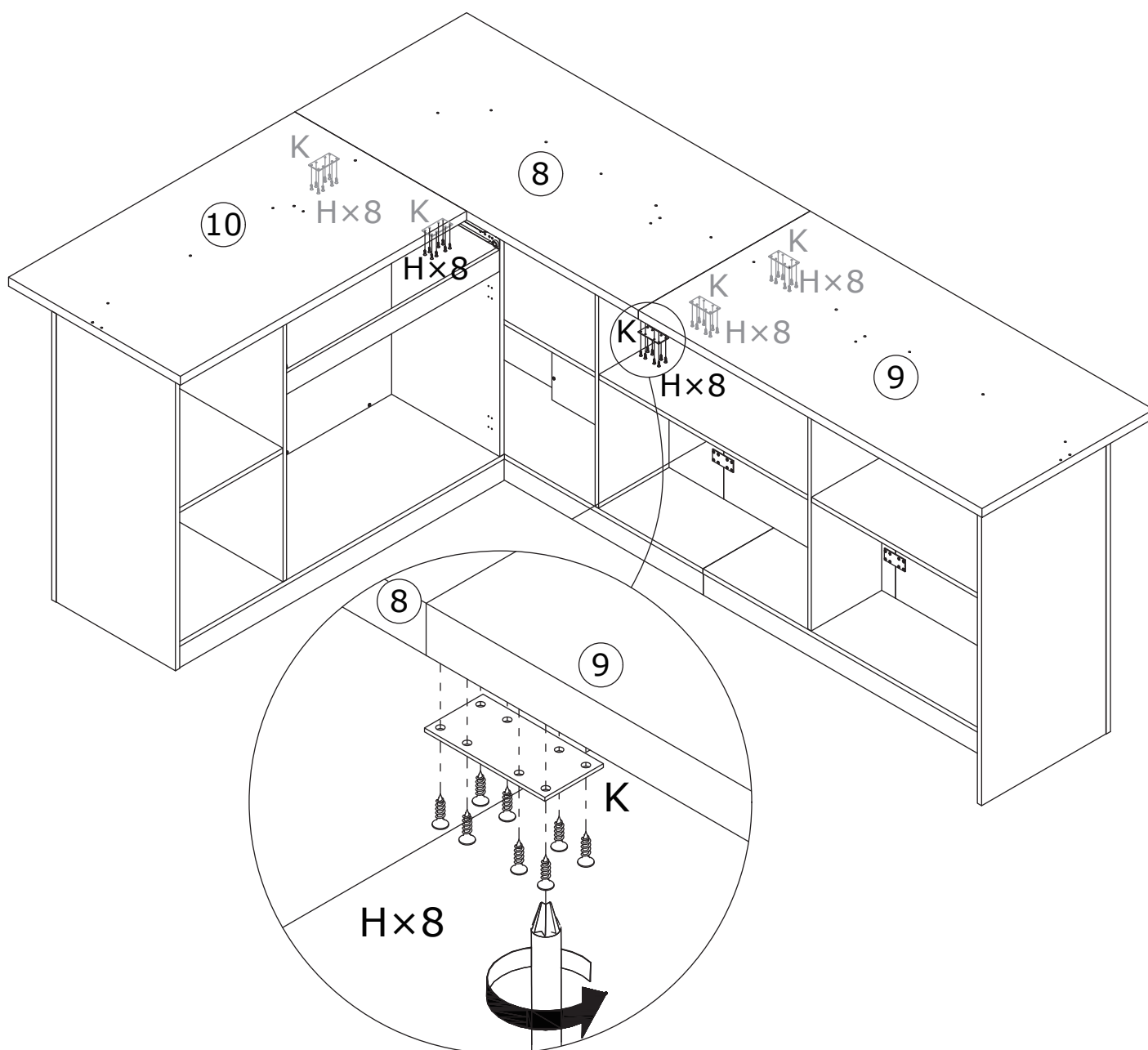


CRD3512A

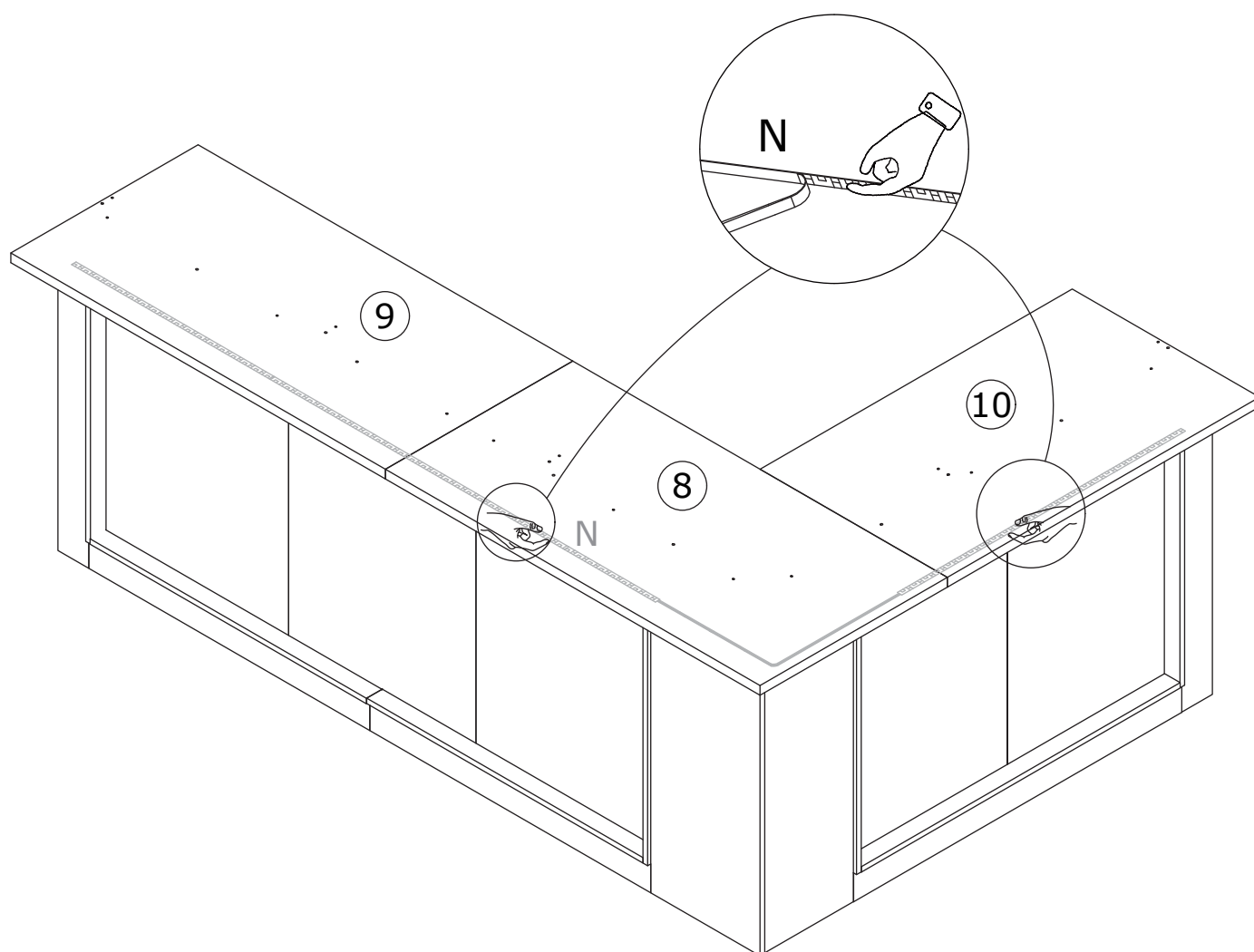
K x 5



As shown in the figure, use screws (H) to install the connecting piece (K) onto Panel 10, 8 and 9.



As shown in the figure, tear off all the adhesive strips on the light strip (N), stick the light strip onto Panel 9, 8 and 10, and press it firmly by hand.



# 52

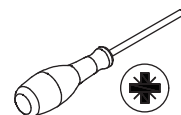
L x 6



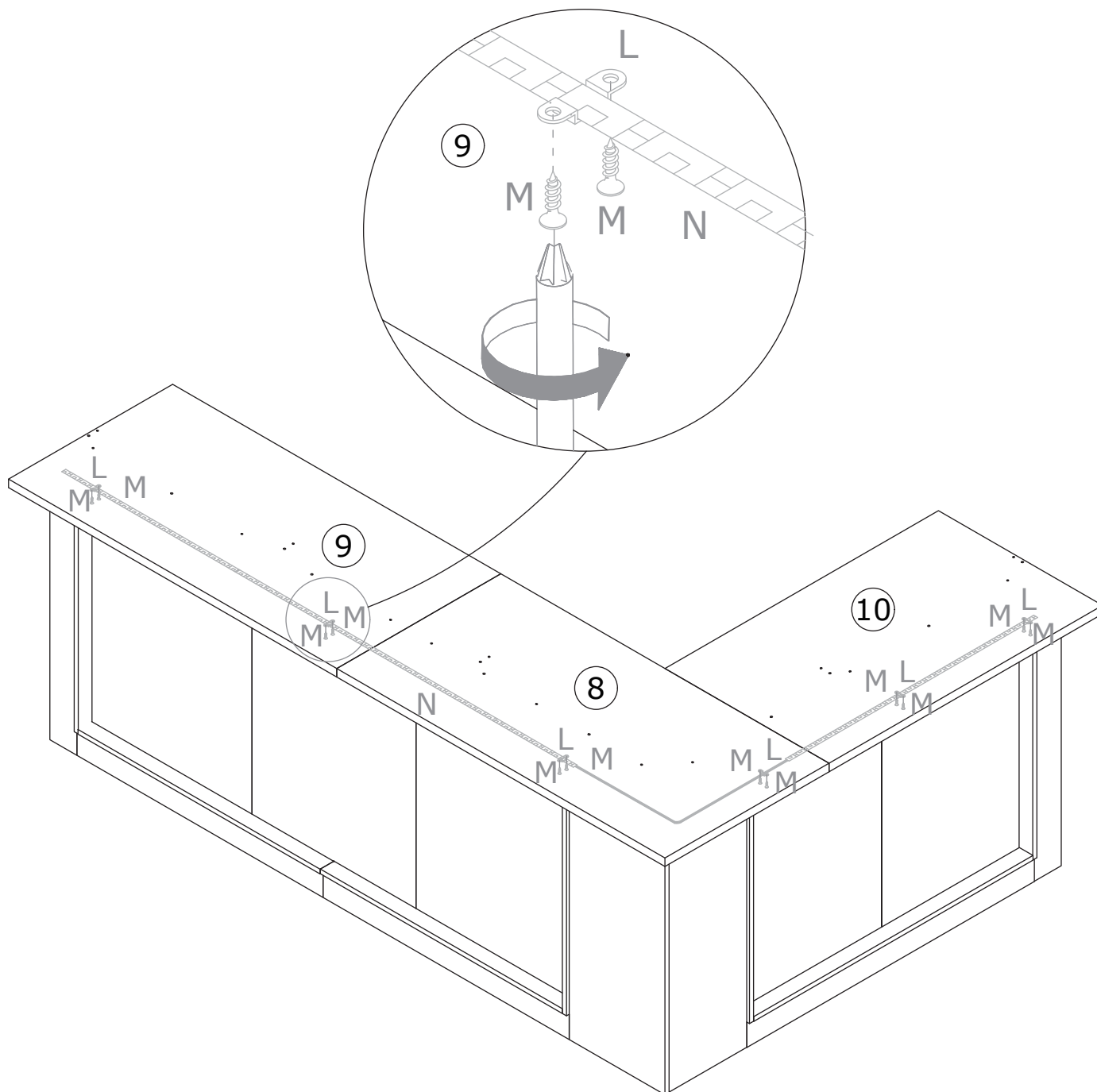
M x 12



CRD0312A

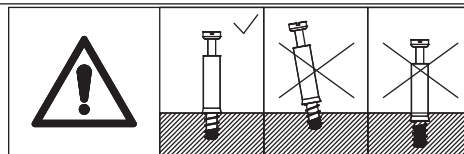
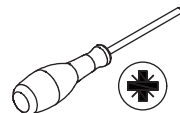


As shown in the figure, use screws (M) to make the buckle (L) hold the light strip (N) and install them on Panel 9, 8 and 10.

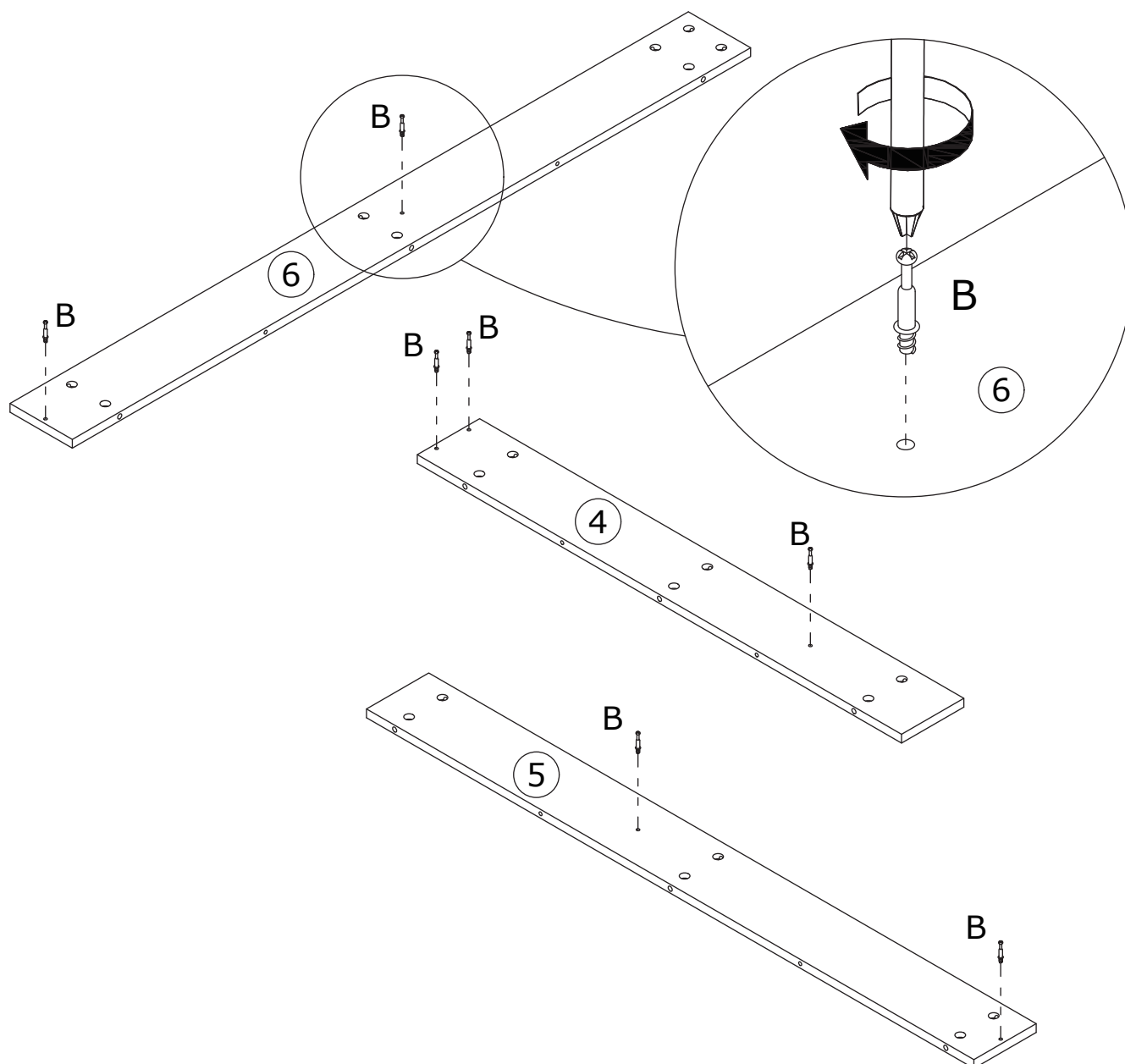


# 53

B x 7  
CRA0635A

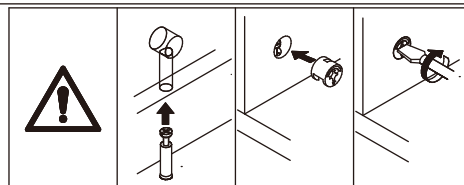
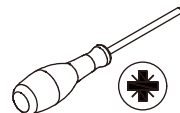


As shown in the figure, screw the self-tapping rods (B) into Panel 6, 4 and 5.

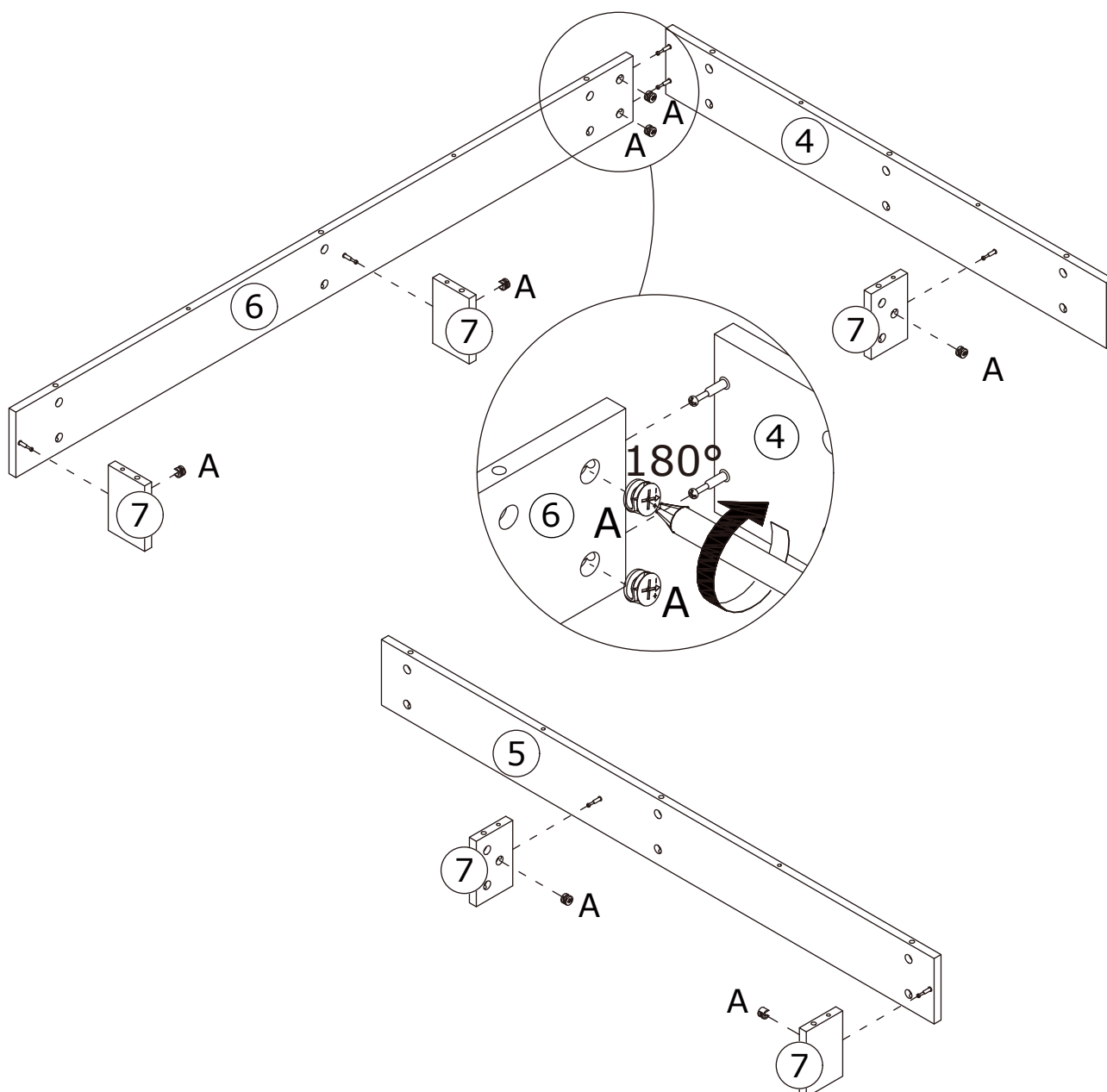


# 54

A x 7  
CRB1595A

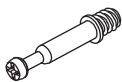


As shown in the figure, connect Panel 6 to Panel 4, connect Panel 7 to Panel 6 and 5, then insert the eccentric wheel (A) and tighten it by rotating clockwise.

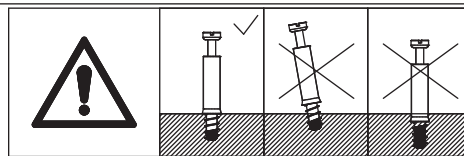
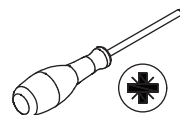


55

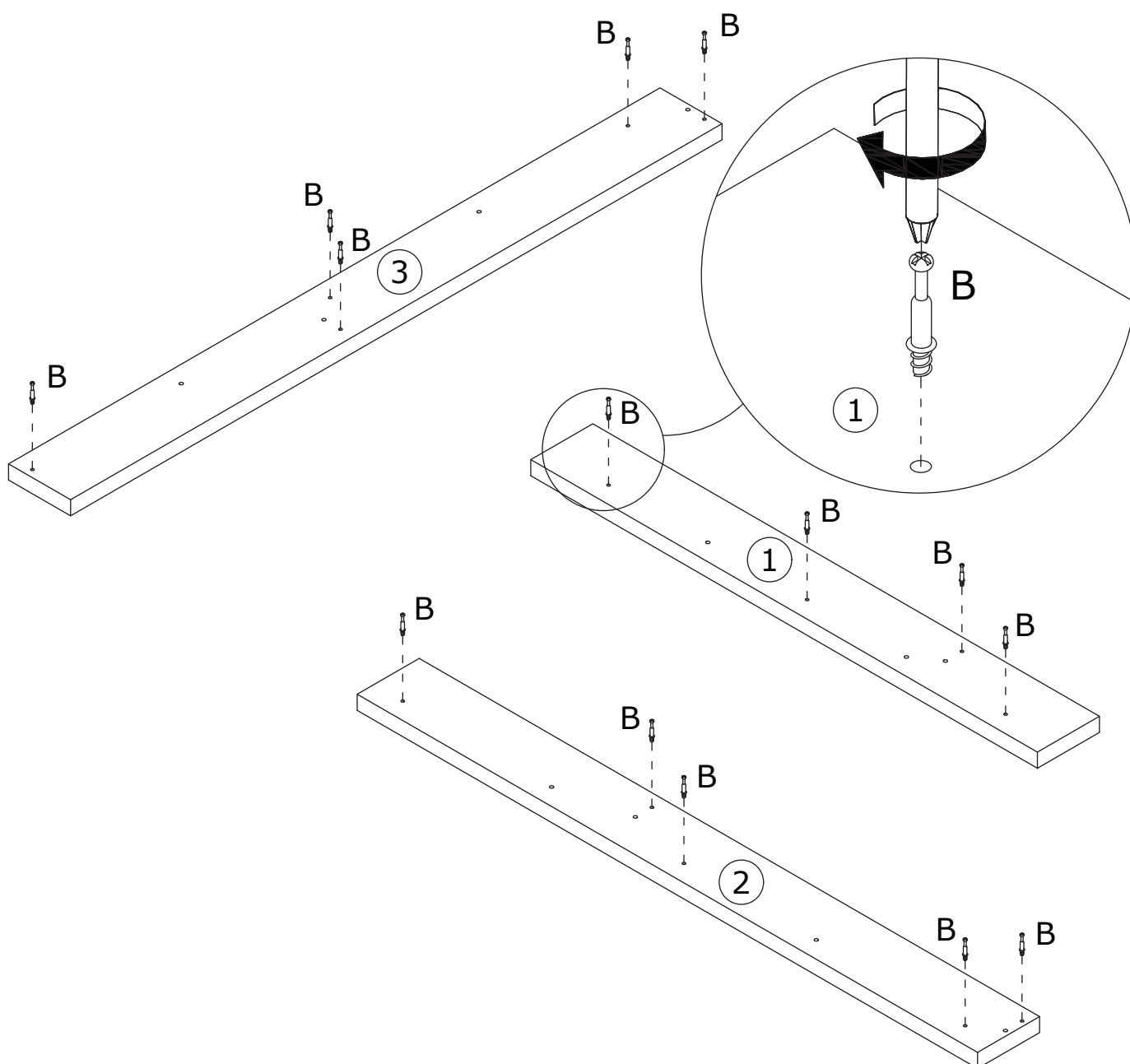
B x 14



CRA0635A



As shown in the figure, screw the self-tapping rods (B) into Panel 1, 2 and 3.





# 56

A x 5

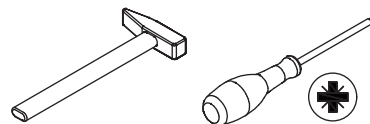


CRB1595A

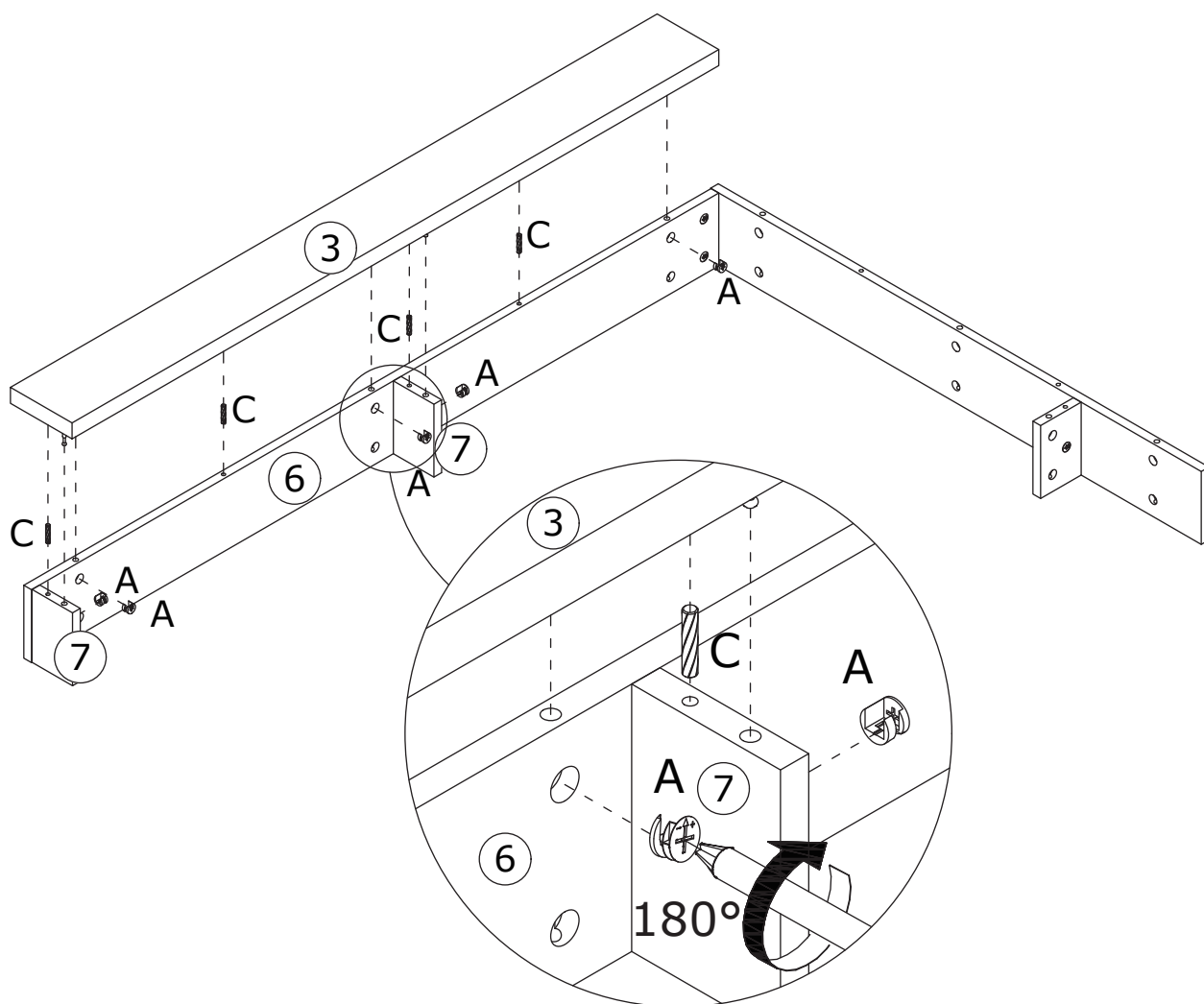
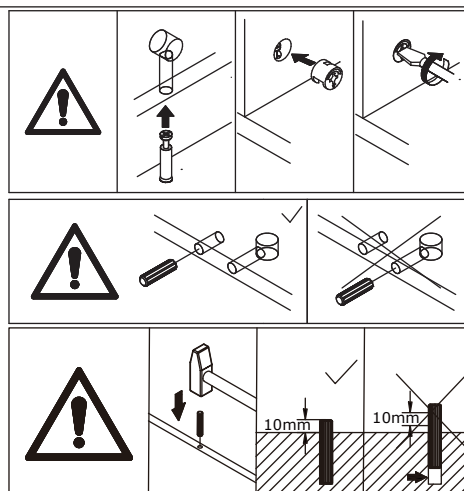
C x 4



CRF0630A



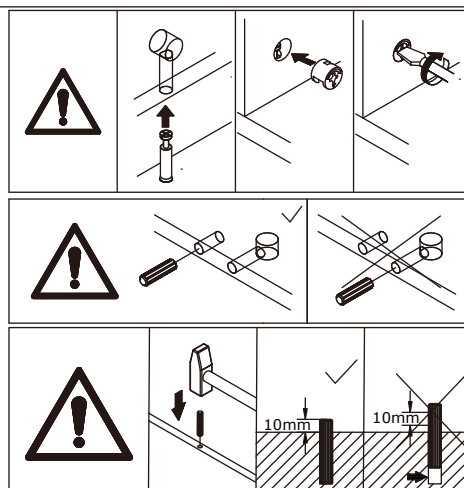
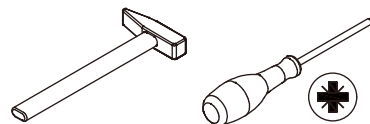
As shown in the figure, use the wooden dowels (C) to connect Panel 3 to the assembled unit, and then insert the eccentric wheel (A) and tighten it by rotating clockwise.



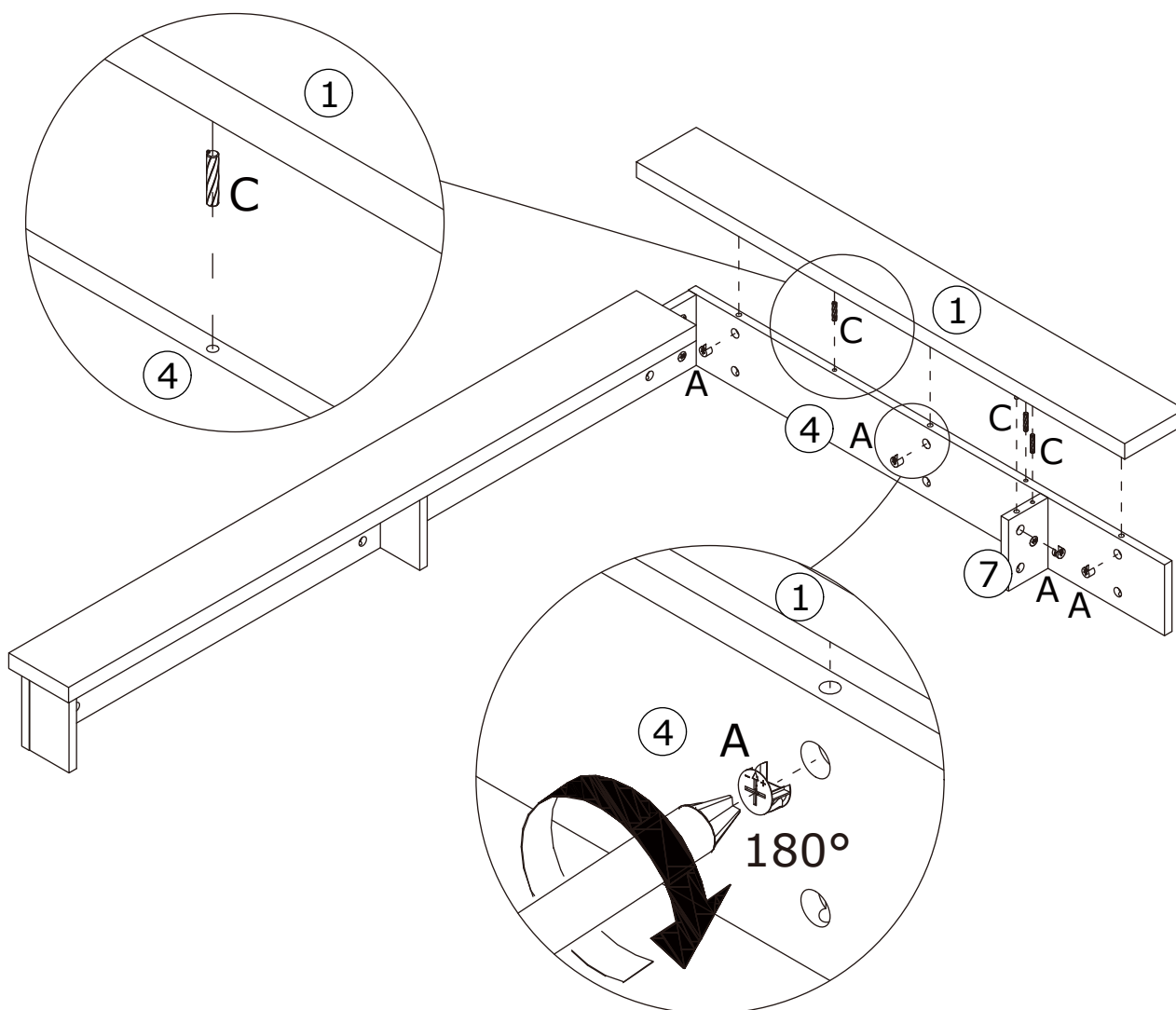
57

CRB1595A

CRF0630A



As shown in the figure, use the wooden dowels (C) to connect Panel 1 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.



# 58

A x 5

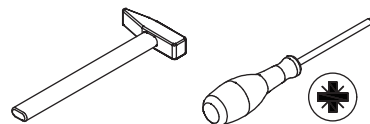


CRB1595A

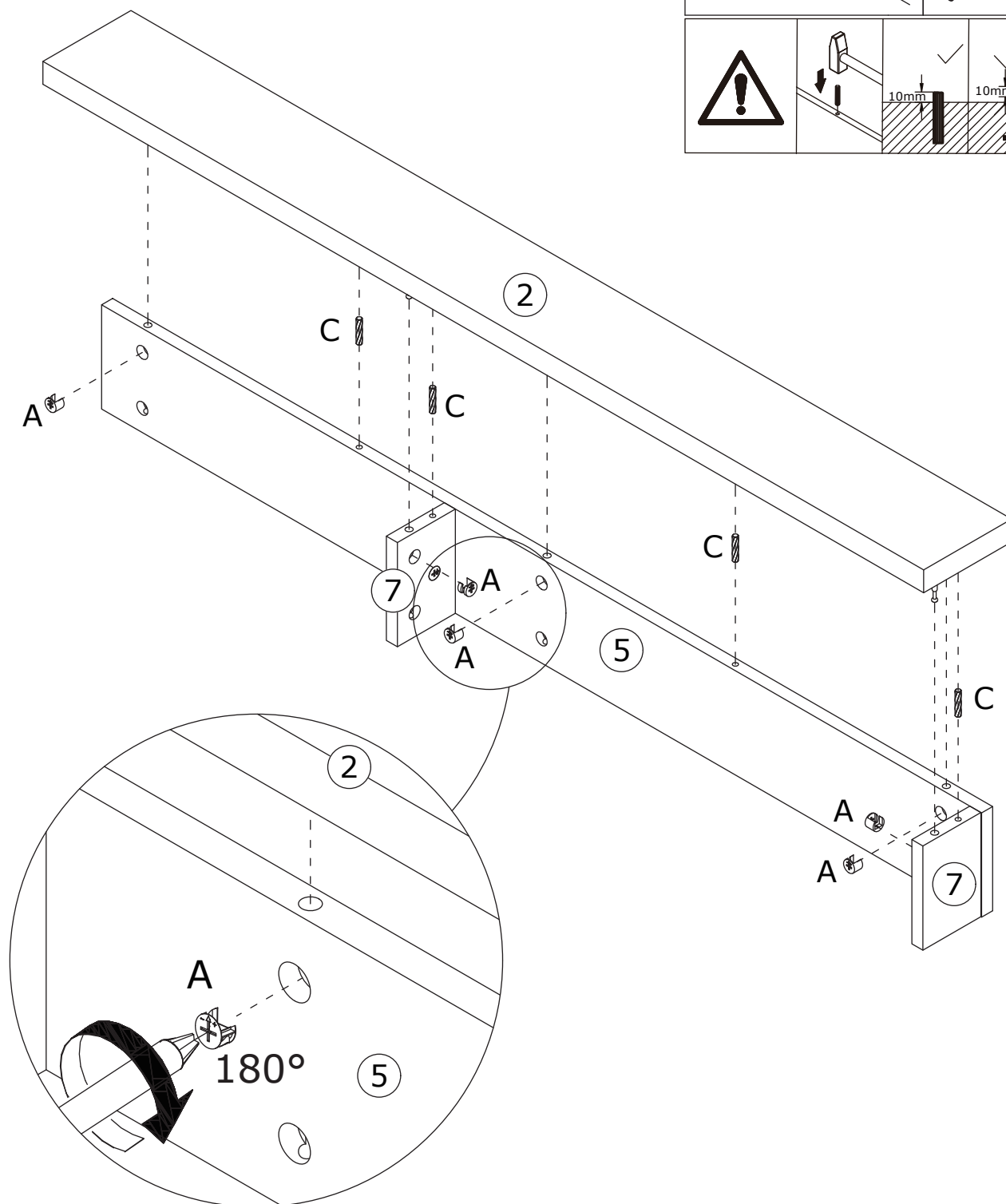
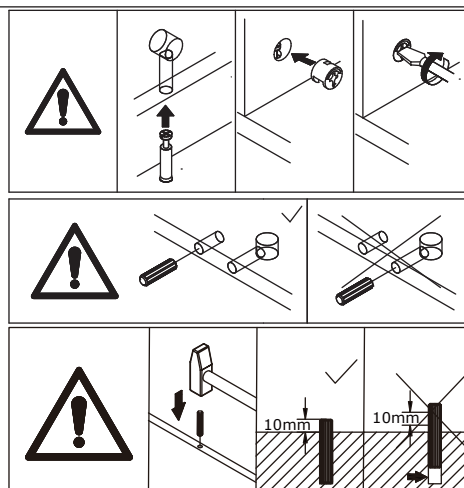
C x 4



CRF0630A

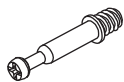


As shown in the figure, use the wooden dowels (C) to connect Panel 2 to the assembled unit, insert the eccentric wheel (A), and tighten it by rotating clockwise.

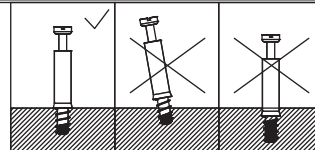
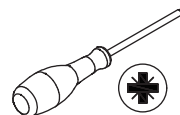


# 59

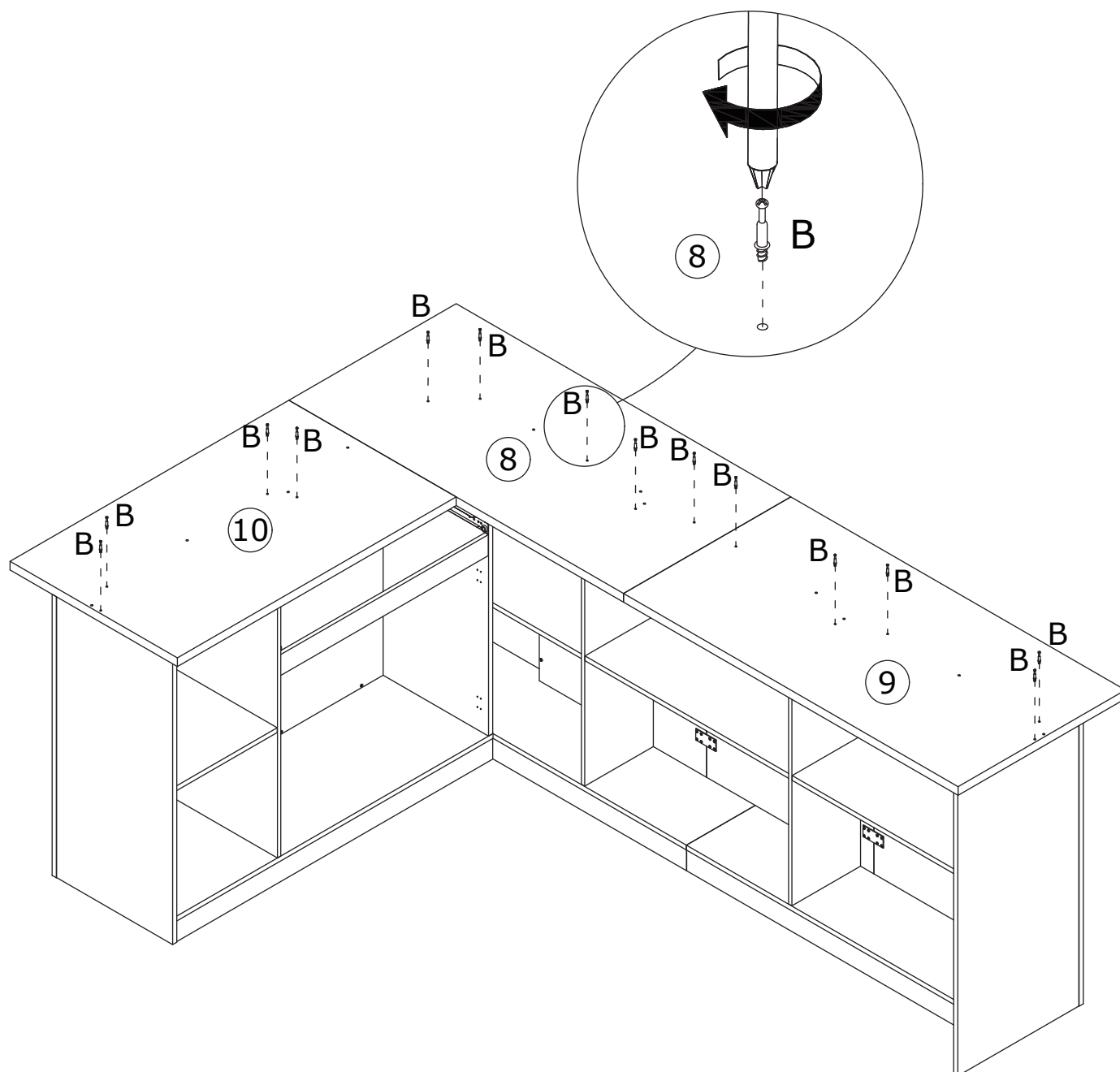
B x 14



CRA0635A



As shown in the figure, screw the self-tapping rod (B) into Panel 8, 9 and 10.



60

A x 9

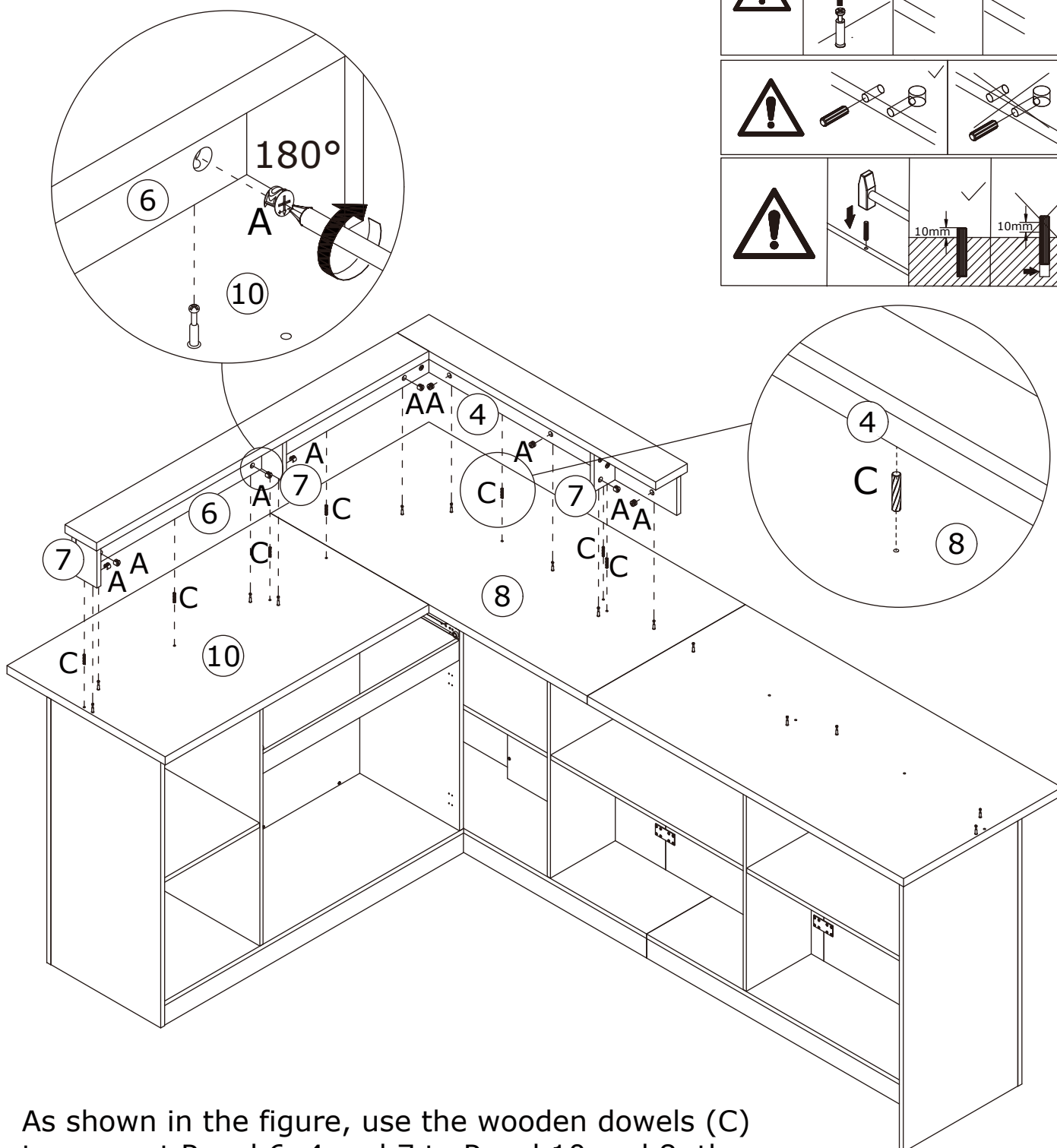
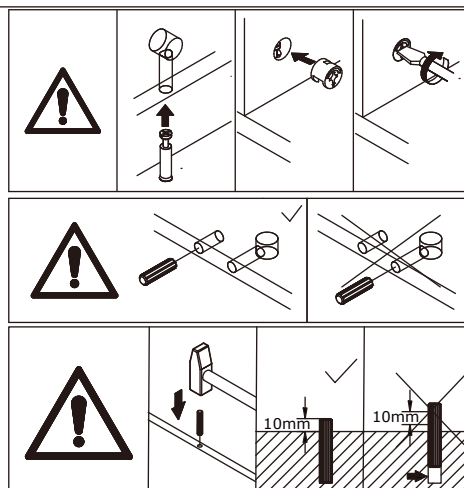
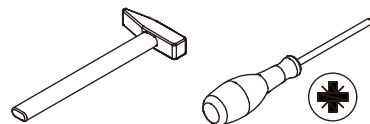


CRB1595A

C x 7



CRF0630A



As shown in the figure, use the wooden dowels (C) to connect Panel 6, 4 and 7 to Panel 10 and 8, then insert the eccentric wheel (A) and tighten it by rotating clockwise.

# 61

A x 5

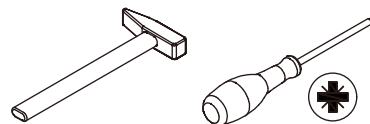


CRB1595A

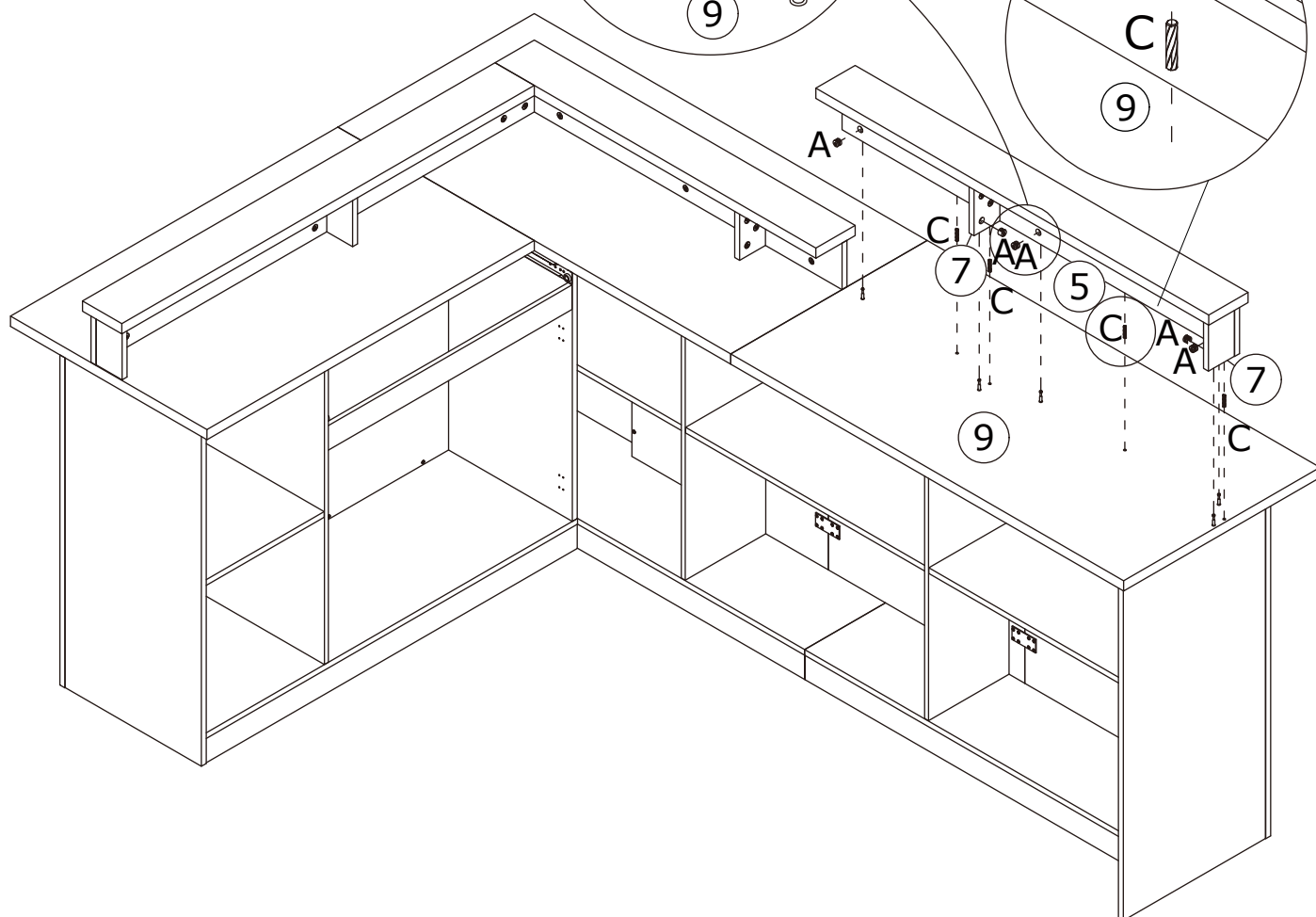
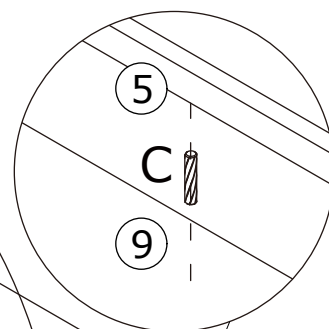
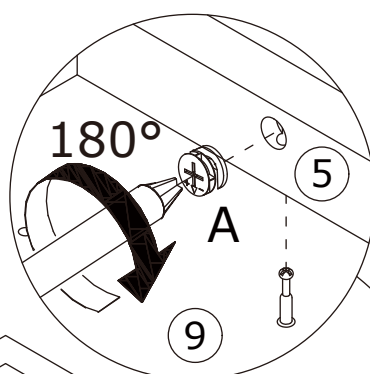
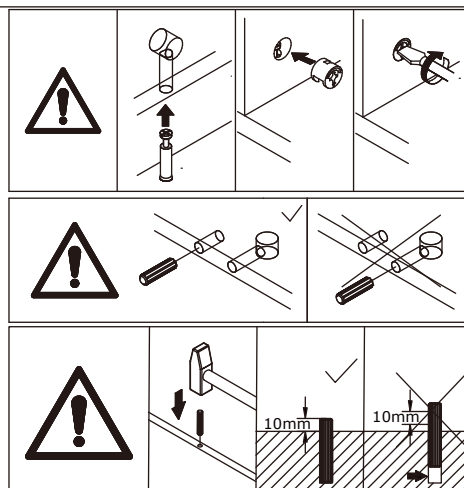
C x 4



CRF0630A



As shown in the figure, use the wooden dowels (C) to connect Panel 5 and 7 to Panel 9, then insert the eccentric wheel (A) and tighten it by rotating clockwise.



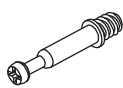
# 62

A x 5

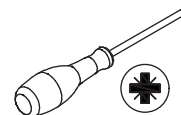


CRB1595A

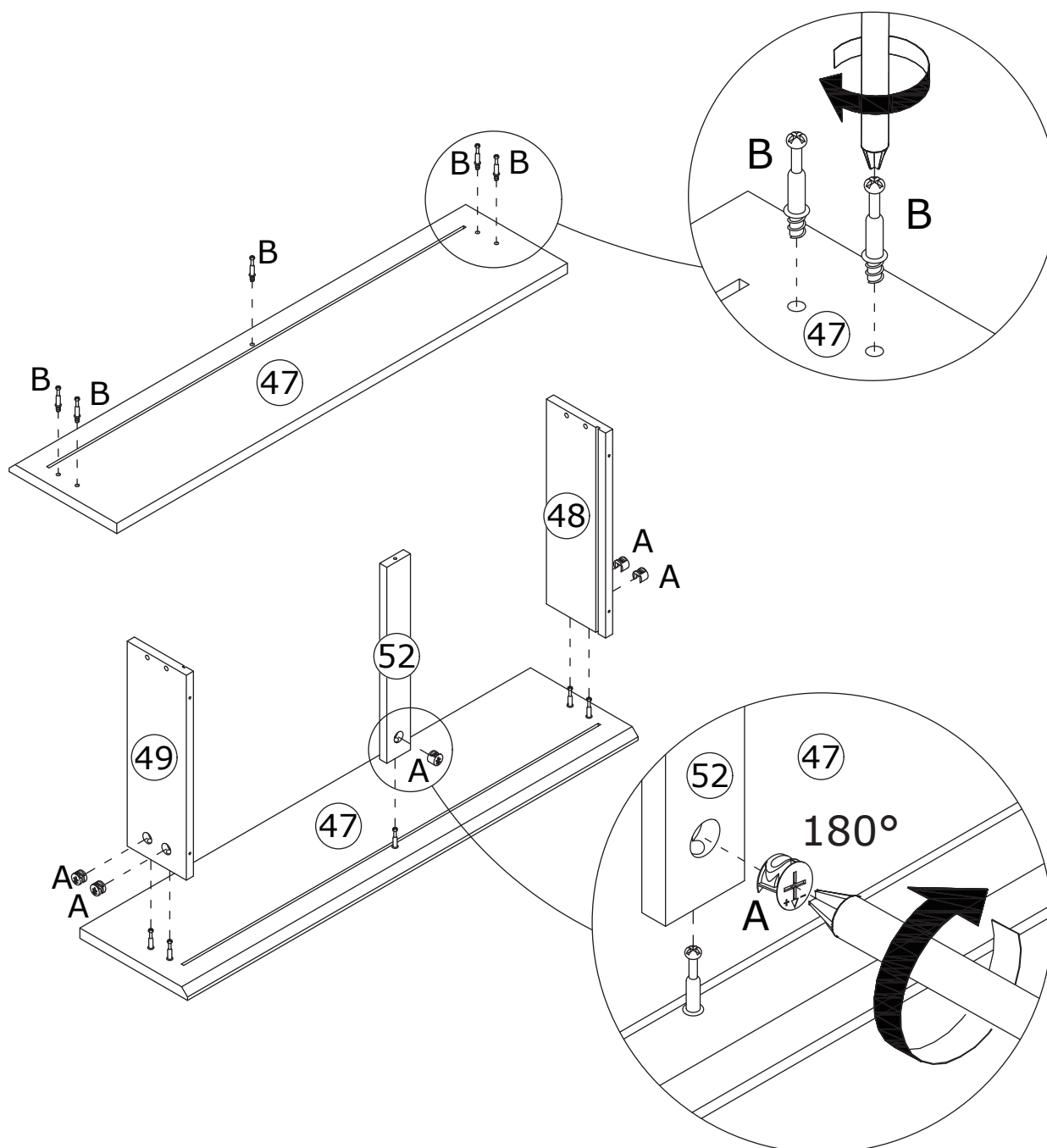
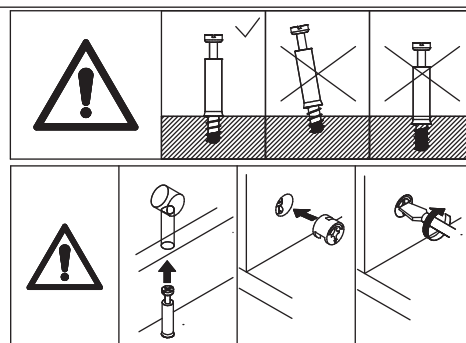
B x 5



CRA0635A

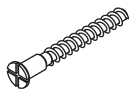


As shown in the figure, screw the self-tapping rod (B) into Panel 47.  
Connect Panel 48, 49 and 52 to Panel 47,  
and then insert the eccentric wheel (A) and  
tighten it by rotating clockwise.

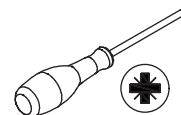


63

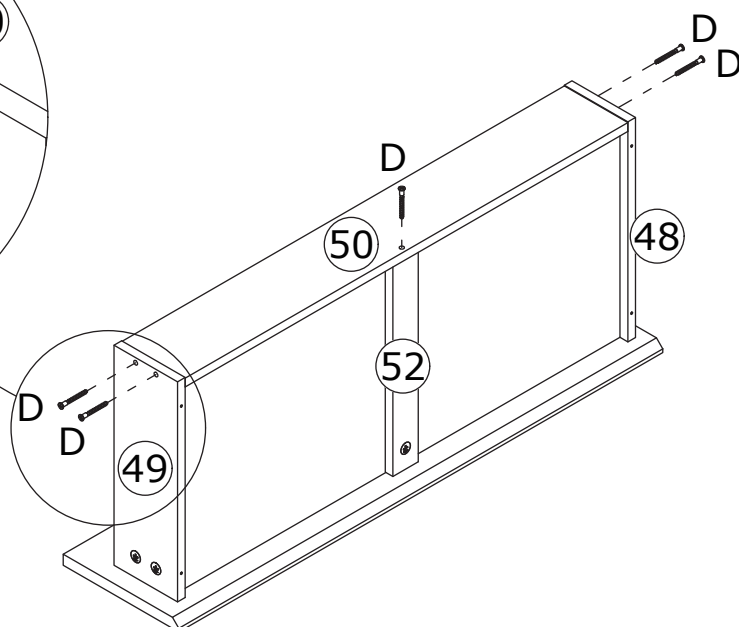
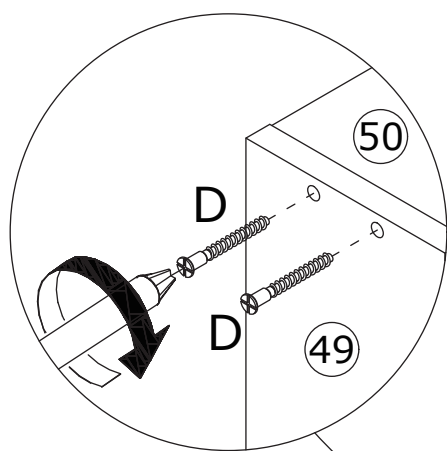
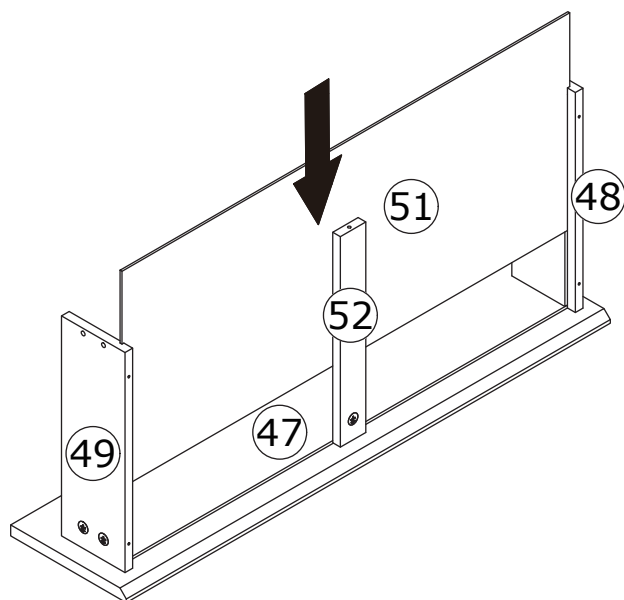
D x 5



CRC0540A

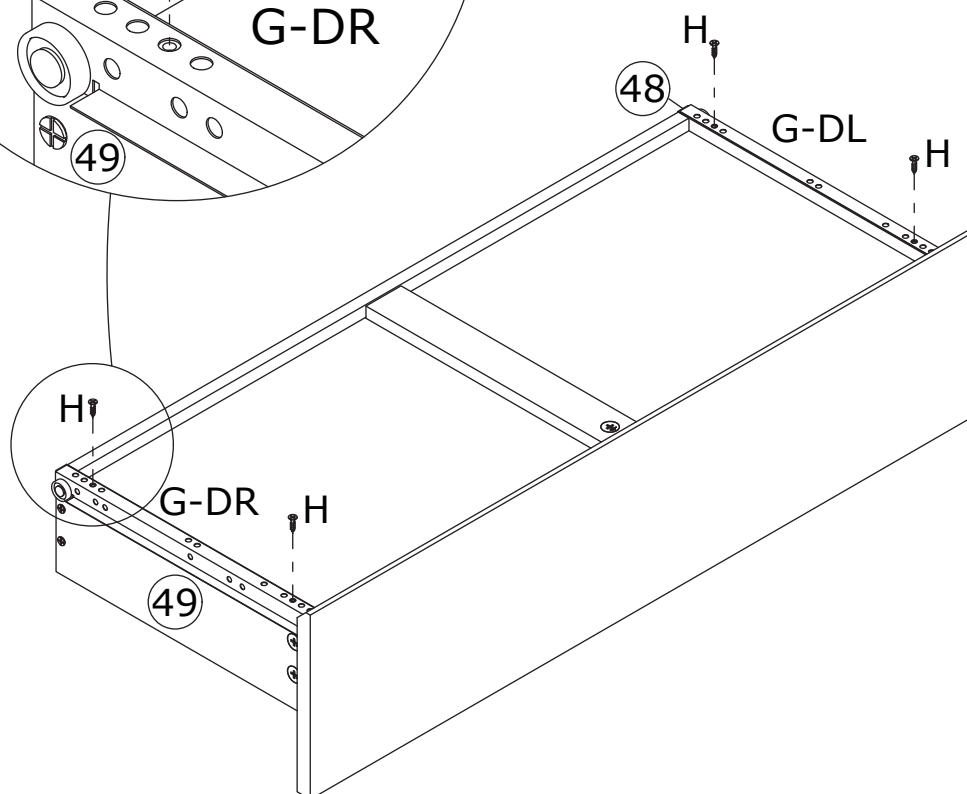
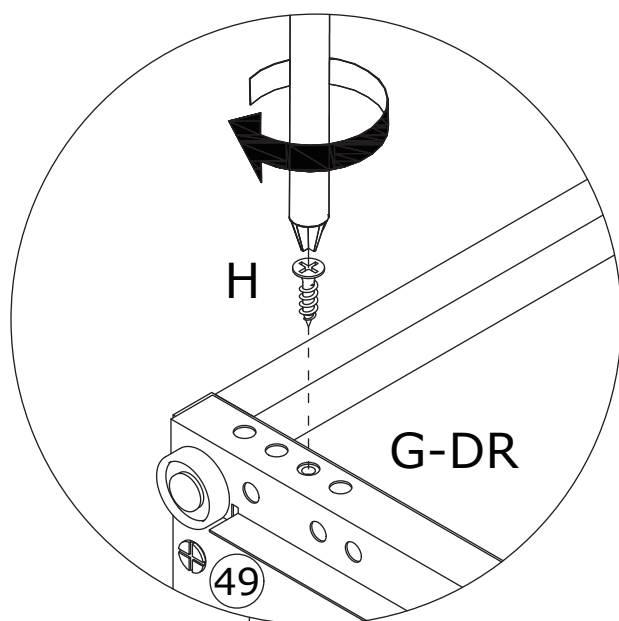
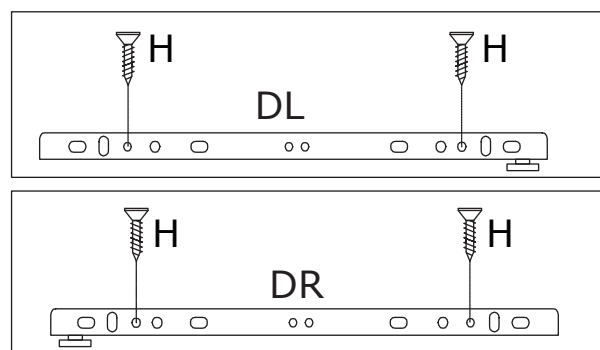
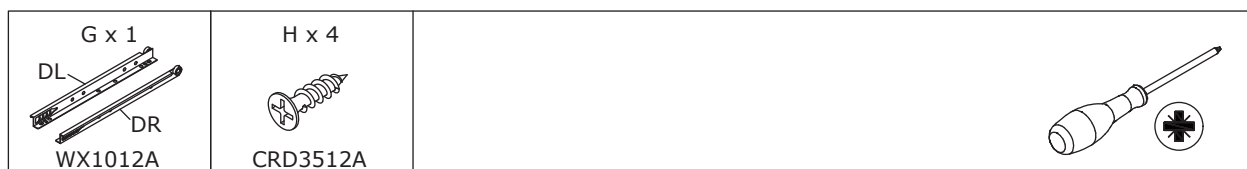


As shown in the figure, insert Panel 51 along the available slot.  
Use screws (D) to connect Panel 48, 49 and 52 to Panel 50.



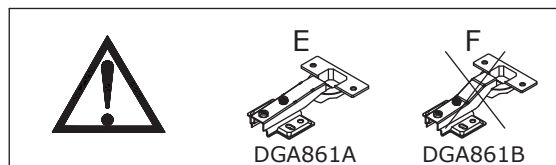


64

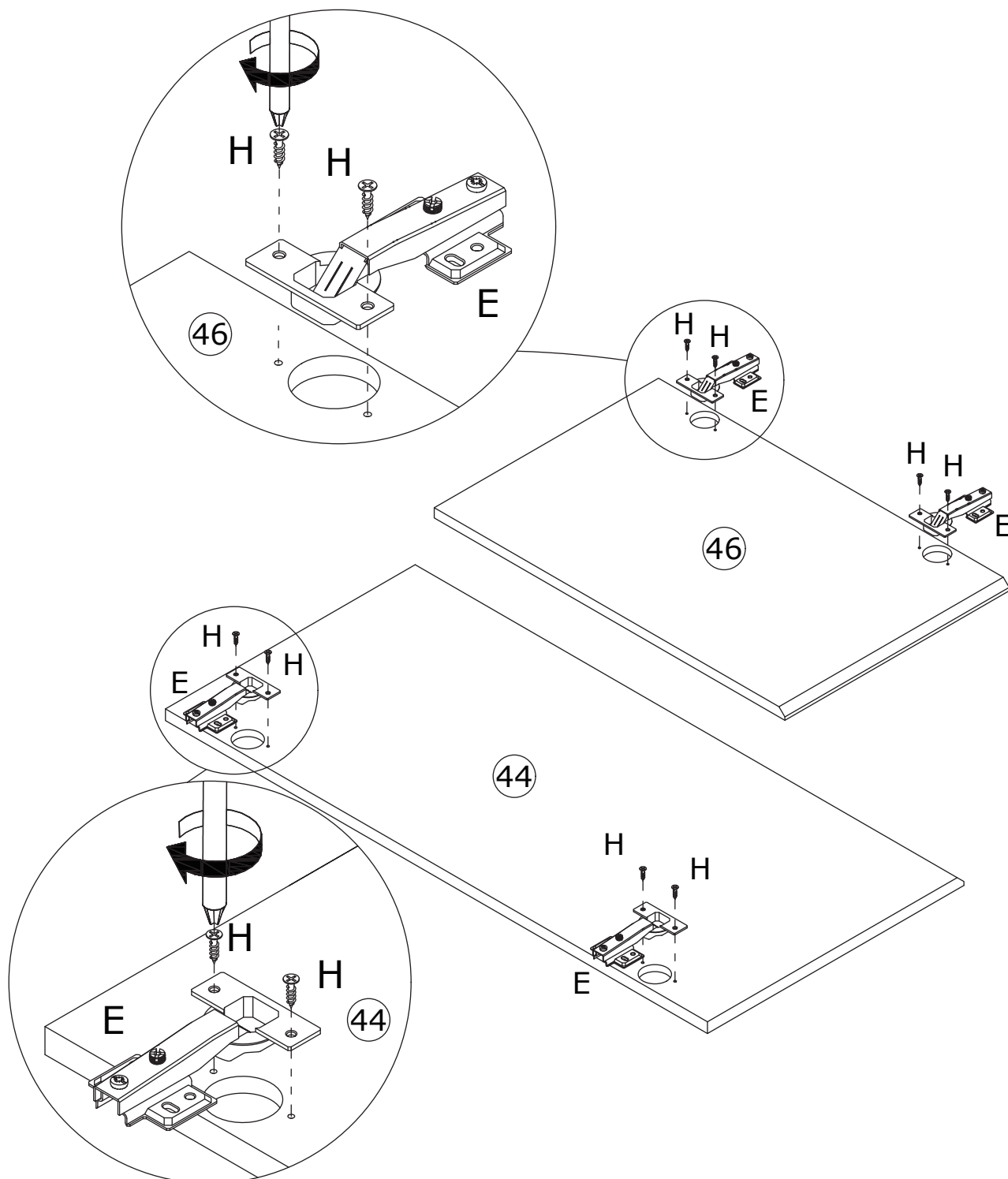


As shown in the figure, use screws (H) to fix the slide rails (G-DR, G-DL) to Panel 48 and 49.

# 65



As shown in the figure, use screws (H) to fix the straight-arm hinges (E) to Panel 44 and 46.

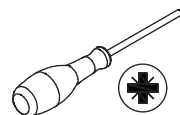


66

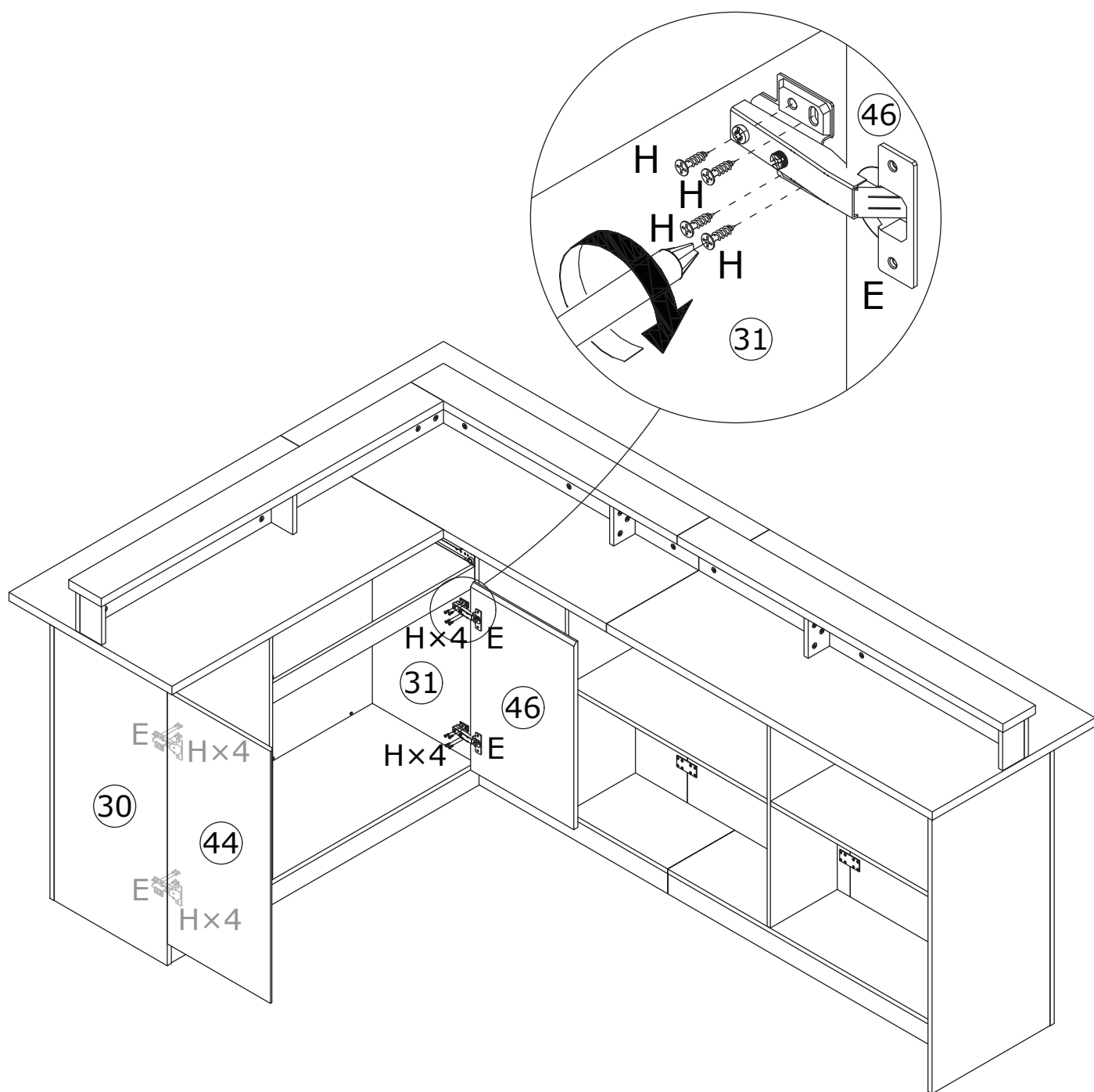
H x 16



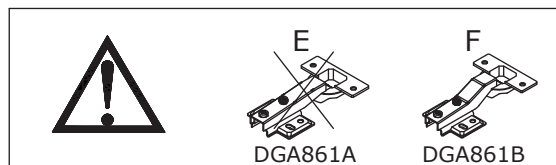
CRD3512A



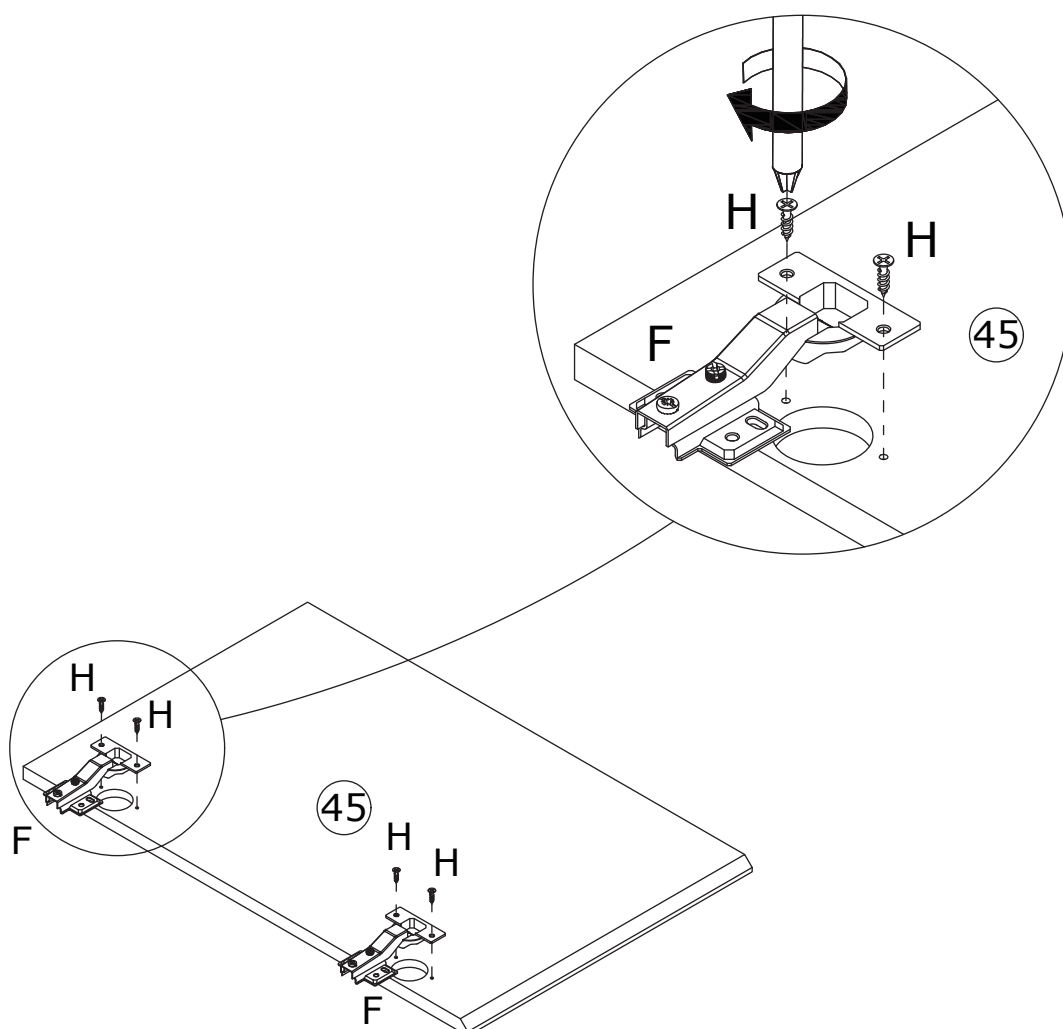
As shown in the figure, use screws (H) to fix the straight-arm hinges (E) to Panel 30 and 31.



67



As shown in the figure, use screws (H) to fix the medium-bend hinge (F) to Panel 45.

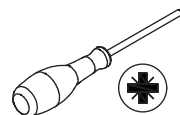


68

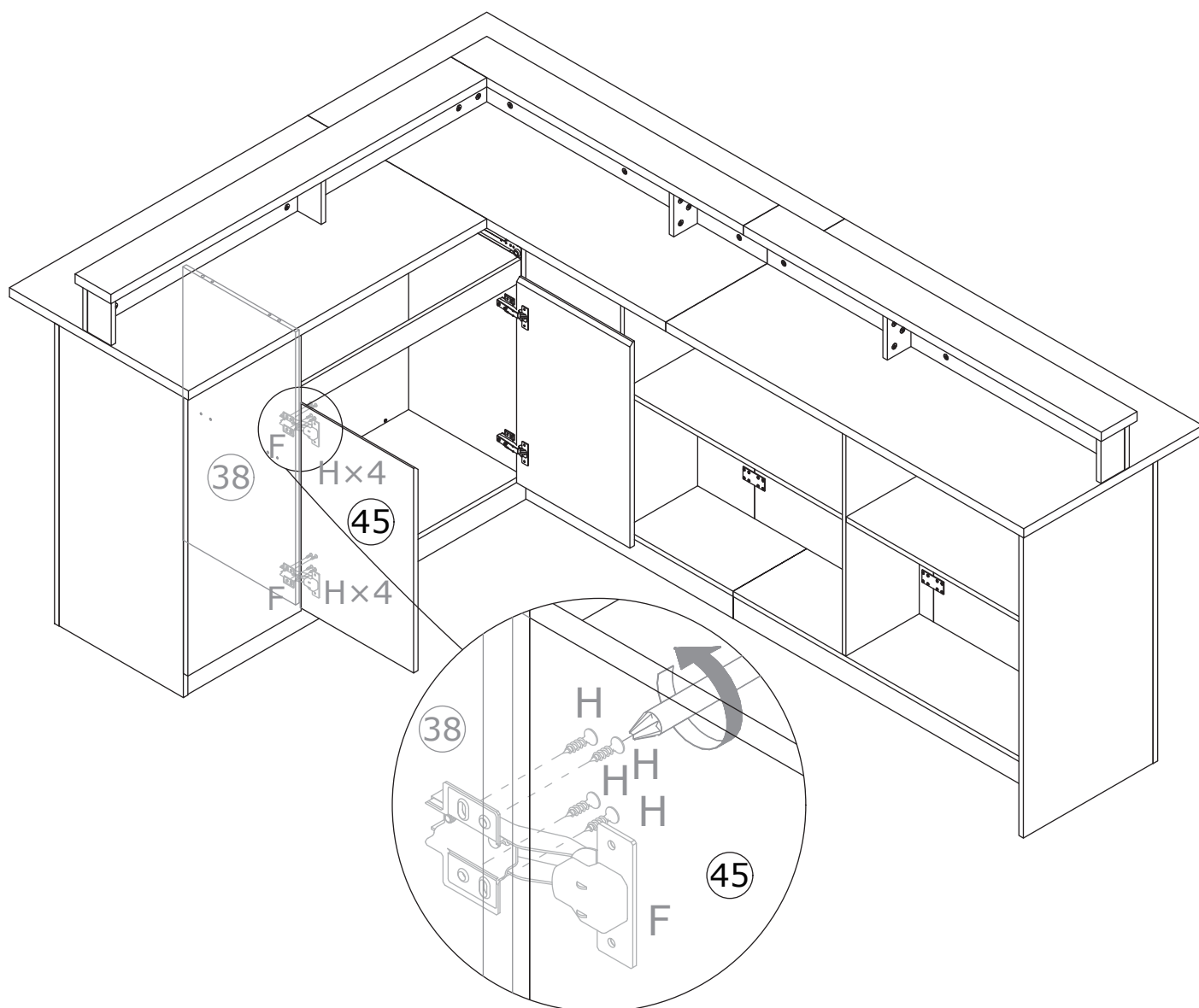
H x 8

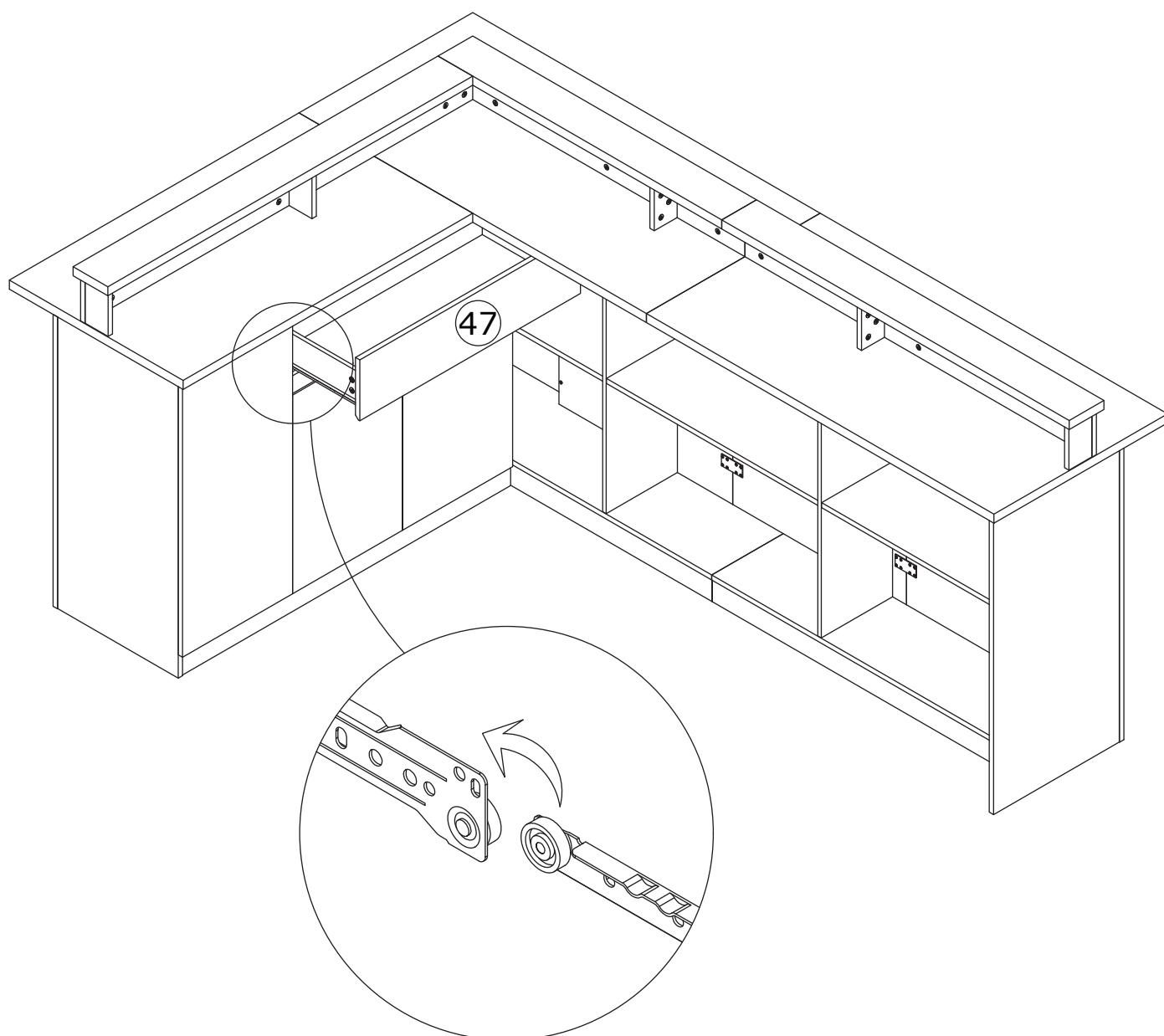


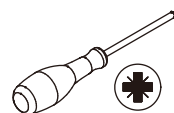
CRD3512A



As shown in the figure, use screws (H) to fix the medium-bend hinge (F) to Panel 38.

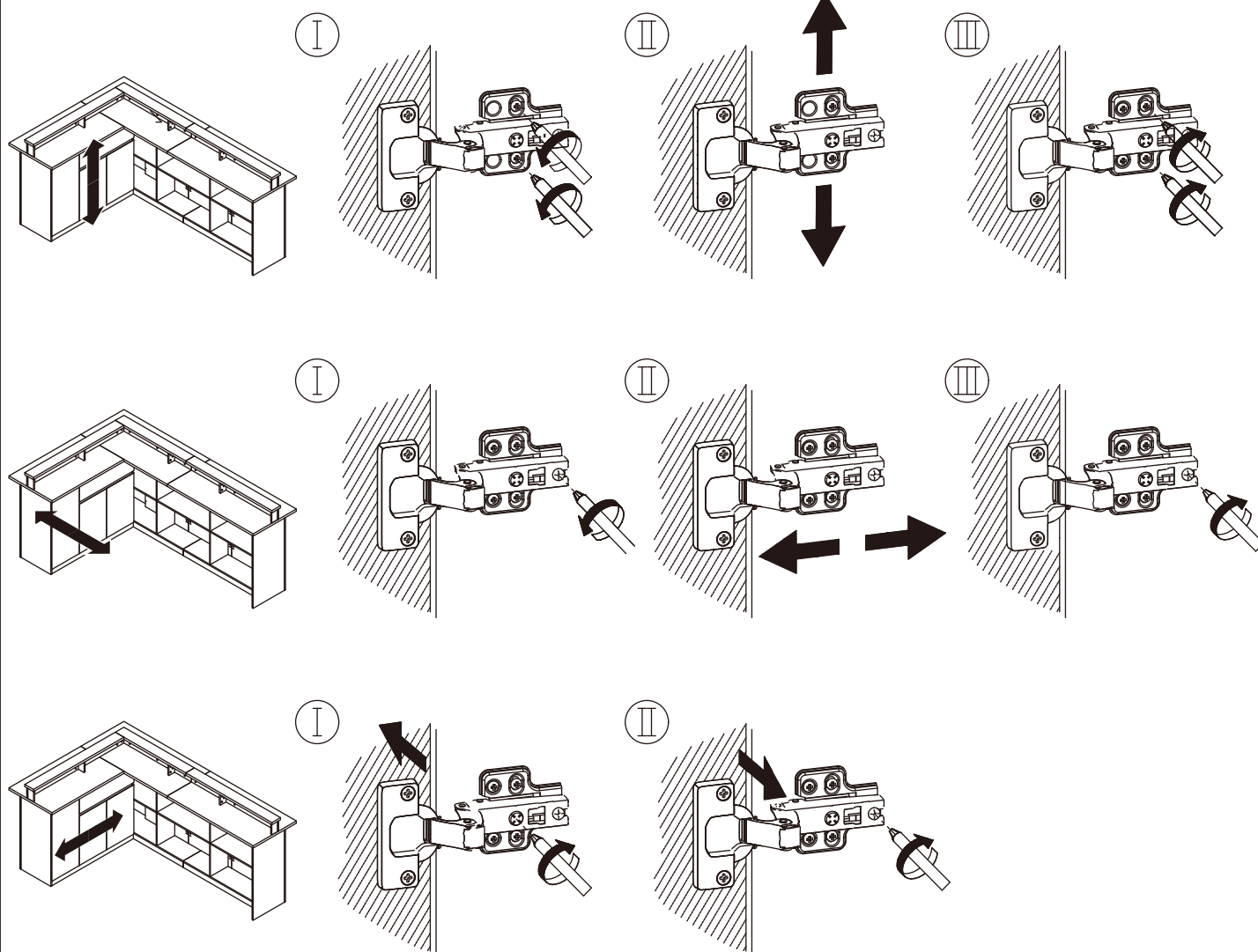
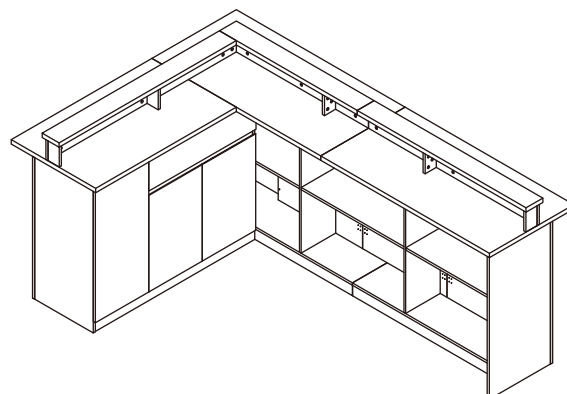






If doors are still not aligned If the hinges are properly correctly, please watch the vldo.

<https://youtu.be/n0Lb36S00DM>



# WARRANTY

## WARRANTY CLAIMS

- There is a 30-day warranty for broken furniture or any other problems that do not work properly. The warranty will start from the date of purchase which must be verified by proof of purchase.
- Before making a claim, we may be able to answer your query, simply call us. Please leave your purchase order number, along with some details of the problem, if you want a replacement part. We will arrange within 48 hours. If there is out of stock, we will reply with a shipping date.
- The product must be used in accordance with the instructions provided. For health reasons.
- For other reasons, if the furniture needs to be returned, it must be cleaned and dried and operated within 30 days of receipt.

## Type of Warranty Claim

- Failure to follow the furniture instructions will invalidate the warranty. Attention please.
- Does not include damage during installation, but includes damage during transportation.

## Scope of responsibility

- Shall not bear any responsibility for misuse or user damage and / or loss of parts during the installation of furniture.
- After using, the damage and scratches of the furniture are not covered by the warranty.

## The Warranty Relates to All Bought in The Us and Covers The Following Areas

- Sheet parts: 1 month from the date of purchase.
- Electrical parts: 1 month from the date of purchase.



# RETURNS

## CHANGED YOUR MIND AND NEED TO RETURN YOUR ITEM?

### PLEASE FOLLOW THE BELOW INSTRUCTIONS:

- If you have purchased and have simply changed your mind, follow the retailer's instructions for returns.

### DEFECTIVE ITEMS

- If your item is defective in any way, i.e. it doesn't work but you can't identify why, in the first instance, please call us.

### DAMAGED ITEMS

- If you receive an order with obvious shipping damage from the retailer, then we suggest the delivery is refused. If the delivery has been accepted and then shipping damage is found, please follow the specific instructions advised by the retailer.  
In all circumstances please save all packaging material and paperwork for the order. Please be aware that if you dispose of packaging material or attempt to return the merchandise without contacting the fulfiller, you jeopardise your chances of making a claim, and you may not receive a credit for the return.

### AFTER-SALES CONTACT



adelahu@fufugaga.com



208-820-0068