

Purchase Date: ____ / ____ / ____ Order/Customer Reference Number: _____

Thank you for choosing us. We stand behind our brand and the quality of the items we sell. Replacement parts or products can be requested within the 1-year warranty period. Proof of purchase must be provided. This includes the date of the purchase as well as photos of the product defect. Photos are used to determine the cause of the defect and to provide future quality control. The request will be reviewed, and replacement pieces will be sent at our discretion.

DECORATIVE STATUE



Each statue is cast and hand-painted. Imperfections from the casting and hand-painting processes are normal. Pitting on the surface of the statue are caused by air bubbles becoming trapped when the casting materials are poured into the mould. Over time, paint finishes will gradually mellow in color; this is part of the natural aging process.

LOCATION

Select a flat, level surface to place the statue. Avoid high-traffic locations, such as areas where children or pets play.

CLEANING

Clean the statue every few weeks to prevent dirt and debris from building up.

1. Remove loose dirt, cobwebs, and debris with a very soft-bristled brush, like a paintbrush.
2. Gently rinse the statue using water only and allow it to air-dry.

If you experience issues with the product or it was damaged during transit, please contact our customer service team through one of the methods mentioned at the top of page 1. Please have the item number and order information ready to expedite response time.



IMPORTANT INFORMATION



- For decorative purposes only. This item is not a toy.
- Store indoors during inclement weather and freezing temperatures.
- Do not use harsh chemicals or abrasive materials to clean the statue.
- Do not use a pressure washer or high-pressure sprayers to clean the statue as it may damage the statue or cause the paint to peel.

Any modification to the product or failure to follow recommended care will void the product warranty.