

THANK YOU FOR YOUR SUPPORT

Thank you for choosing Hathaway®. We truly appreciate your support for a small American business. When you buy a Hathaway product, you can be sure that you're purchasing expertly crafted games that focus on providing families affordable fun. Customer satisfaction is always our top priority and we work hard to ensure that our products are made from high-quality materials so you can continue to enjoy our products for years to come.

INSPECT YOUR PRODUCT

Even if the carton appears damaged, your product may still have arrived in perfect condition. Be sure to open the product and inspect it for any defects or missing parts. Packaging defects do not necessarily mean the item itself is damaged.

DAMAGED ITEM?

Although we use high-quality packing material to ensure that your product arrives undamaged, unfortunately drivers are not always careful. If your order arrived with any shipping damage or missing parts, we completely understand how disappointing that can be, and we're here to help.

NEED SPARE PARTS OR A REPLACEMENT?

If your item has structural damage or if you need spare parts, contact us directly and our U.S. based Customer Service team will be happy to assist you.

Call (800) 759-0977, Monday - Friday, 8am-5pm (CST)
Speak to a real person on our Customer Service team located in **Batavia, IL USA** - no robots or call centers.

Contact us at: custserv@bluewaveproducts.com
Email us and our team will get back to you within 1-2 days to resolve any issues.

If you have any problems with your product, reach out to **(800) 759-0977** for full support, no matter the issue, before leaving a review. At Blue Wave Products, your satisfaction is important to us, and we want to ensure you get the full experience you expected. Since we're not able to respond directly to reviews, connecting with us first gives us the best chance to make things right. We hope that once everything is resolved, your experience with us reflects the quality and care we strive to deliver with every Hathaway product.

SCAN TO ACTIVATE YOUR WARRANTY

Or follow this link:
www.bluewaveproducts.com/pages/warranty-submission

BLUE WAVE PRODUCTS • 101 N RADDANT RD. • BATAVIA, IL 60510 • PH: (800) 759-0977