

# Installation Guide and User's Manual

## *Professional Style Range hood*



### **IMPORTANT:**

Read and save these instructions.

### **NOTICE:**

Installer: Leave this guide with the homeowner

Homeowner: Keep this guide for future reference

Model:

NXR-EH3031

NXR-EH3631

NXR-EH4831

### **Under Cabinet / Wall Mount Range Hood**

Duro Corporation

17018 Evergreen Place

City Of Industry, CA 91745

Product Information: 1-888-909-8818

Welcome to the NXR Family! Thank you for purchasing your NXR range hood. We appreciate your business and we recommend that you read this entire user's manual before operating your new appliance for the first time.

This manual contains instructions on how to properly install and set up your new range hood, as well as insights into many of the unique features that our product offers. Please keep this manual for future reference, as it contains the answers to questions that you might have as you begin to cook.

Thank you,

NXR Duro Corporation

## TABLE OF CONTENTS

---

<b>RANGE HOOD WARNING &amp; SAFETY.....</b>	<b>4-6</b>
<b>INSTALLATION REQUIREMENTS &amp; ASSEMBLY.....</b>	<b>7-10</b>
Hardware List.....	7
Circuit Diagram.....	7
Parts Supplied.....	8
Installation Dimensions.....	9
Ventilation Requirements.....	9
Electrical Requirements.....	10
<b>INSTALLATION INSTRUCTIONS.....</b>	<b>11-15</b>
Preparation.....	11
Installation.....	12-14
<b>RANGE HOOD USE.....</b>	<b>15</b>
Range Hood Controls.....	15
<b>TROUBLE SHOOTING.....</b>	<b>16</b>
<b>RANGE HOOD CARE.....</b>	<b>17-19</b>
Cleaning.....	17
Maintenance.....	18
Replacement.....	18-19
<b>WARRANTY &amp; SERVICE.....</b>	<b>19-20</b>

### **WARNING**

If not installed, operated and maintained in accordance with the manufacturer's instructions, this product could expose you to fuel or fuel combustion substances, which can cause death or serious illness and which are known to the State of California to cause cancer, birth defects or other reproductive harm.

The State of California enacted the California Safe Drinking Water and Toxic Enforcement Act of 1986, (Prop.65), which "prohibits any person in the course of doing business from knowingly and intentionally exposing any individual to a chemical known to the State of California to cause cancer or reproductive toxicity without first giving clear and reasonable warning to such individuals." The Governor's Scientific Advisory Panel added carbon monoxide to the list of hazardous chemicals known to cause reproductive harm.

In order to establish full compliance with Proposition 65, a yellow warning label has been attached to each gas-fired.

Carbon monoxide would not be present in concentrations that would pose a "significant risk" to the consumer when the equipment is installed, operated and maintained as follows:

1. Installed in accordance with all local codes, or in the absence of local codes, with the current National Fuel Gas Code ANSI Z223.1 Latest Addenda.
2. Installed under a properly designed and operating exhaust hood.
3. Connected to the type of gas for which the unit is equipped.
4. Proper appliance pressure regulator installed on the gas supply line and adjusted for the manifold pressure marked on the rating plate.
5. Adequate air supply to the unit.
6. The equipment is operated in the manner intended and using the proper utensil for that type of appliance.
7. Keep the equipment clean and have it checked periodically.
8. Burner air adjustments, mechanical maintenance and repairs must be performed by qualified service personnel

**Warning** *If the equipment is not installed, operated and maintained in accordance with the above requirements, concentrations of carbon monoxide in excess of the established limits could be present in the kitchen environment.*

**ALL PERSONNEL IN THE WORKPLACE WHO MAY BE SUBJECT TO ANY EXPOSURE OF CARBON MONOXIDE MUST BE WARNED OF SUCH POSSIBLE EXPOSURE. THIS WARNING SHOULD BE CONVEYED IN A MANNER SO THAT IT IS CLEARLY UNDERSTOOD BY THE EMPLOYEE. THE EMPLOYEE MUST BE ASKED IF IN FACT HE OR SHE UNDERSTANDS THE CORRECT METHOD OF OPERATION OF THE EQUIPMENT AND THAT A RISK OF EXPOSURE EXISTS IF THE EQUIPMENT IS OPERATED IMPROPERLY.**

### **Important Safety Notice**

Read all instructions before installing and operating this appliance

- The installation in this manual is intended for qualified installers, service technicians or persons with similar qualified background. Installation and electrical wiring must be done by qualified professionals and in accordance with all appliance codes and standards, including fire-rated construction.
- DO NOT attempt to install this appliance yourself. Injury could result from installing the unit due to lack of appropriate electrical and technical background.
- Range hood may have very sharp edges; please wear protective gloves if it is necessary to remove any parts for installing, cleaning or servicing.
- Activating any switch ON before completing installation may cause ignition or an explosion.
- Due to the size and weight of this range hood, two people installation is recommended.

#### **To reduce the risk of fire, electric shock, or injury to persons:**

- For general ventilating use only. DO NOT use to exhaust hazardous or explosive materials and vapors.
- The combustion air flow needed for safe operation of fuel-burning equipment may be affected by this unit's operation. Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), the American Society of Heating Refrigeration and Air Conditioning Engineers(ASHRAE) and the local code authorities.
- Before servicing or cleaning unit, switch power OFF at service panel and lock service panel to prevent power from being switched ON accidentally.
- Clean grease laden surfaces frequently. To reduce the risk of fire and to disperse air properly, make sure to vent air outside. DO NOT vent exhaust into spaces between walls, crawl spaces, ceiling, attics or garages.
- Ducted fan MUST always be vented to the outdoors.
- Use only metal ductwork and this unit MUST be grounded.
- Sufficient air is needed for proper combustion and exhausting of gases through the duct to prevent back drafting.
- When cutting or drilling into wall or ceiling, be careful not to damage electrical wiring or other hidden utilities.
- All electrical wiring must be properly installed, insulated and grounded.
- Old duct work should be cleaned or replaced if necessary to avoid the possibility of a grease fire.
- Check all joints on duct work to insure proper connection and all joints should be properly taped.
- Use this unit only in the manner intended by the manufacturer. If you have questions, contact the vendor.

#### **To reduce the risk of a stove top grease fire:**

- Keep all fan, baffle, spaces, filter, grease tunnel, oil container and grease-laden surfaces clean. Grease should not be allowed to accumulate on fan, baffle, spaces, filter, grease tunnel and oil container.

- Always turn range hood ON when cooking at high heat or when flaming foods.
- Use high setting on cooking range only when necessary.
- Never leave surface units unattended at high settings. Boil over cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
- Clean ventilation fan frequently.
- Always use appropriate cookware and utensils size.
- Always use cookware appropriate for the size of the surface element.

**To reduce the risk of injury to person in the event of a stove top grease fire:**

- SMOTHER FLAMES with a close-fitting lid, cookie sheet, or metal tray, then turn OFF the burner. BE CAREFUL TO PREVENT BURNS.
- NEVER PICK UP A FLAMING PAN-you may be burned. KEEP FLAMMABLE OR COMBUSTIBLE MATERIAL AWAY FROM FLAMES.
- If the flames DO NOT go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT OR 911.
- DO NOT USE WATER, including wet dishcloths or towels; a violent steam explosion may result.
- Use an extinguisher ONLY if.
- You know you have a Class A, B, C extinguisher, and you already know how to operate it.
- The fire is small and is contained in the area where it started.
- The fire department is being called.
- You can fight the fire with your back to an exit.

**To reduce the risk of injury to persons in the event of a gas leak:**

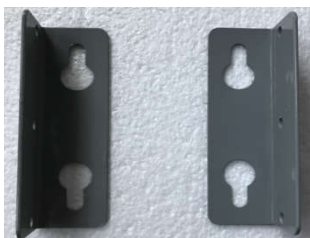
- Extinguish any open flame.
- DO NOT turn on the lights or any type of appliance.
- Open all doors and windows to disperse the gas. If you still smell gas, call the gas company and fire department, or 911 immediately.
- Your safety and the safety of others is very important. We have provided many important safety messages in this manual and on your appliance.
- Always read and obey all safety message. All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## **WARNING**

This is the safety alert symbol. This symbol alerts you to potential hazards that can hurt you and others. All safety messages will follow the safety alert symbol and the word "WARNING."

# Assembly

## Hardware List



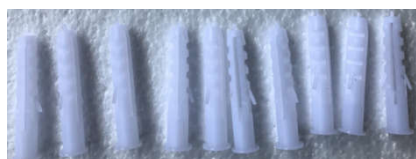
Mounting bracket 2pcs



Aluminum tupe 1pc



Explode screws M6x53 4pcs



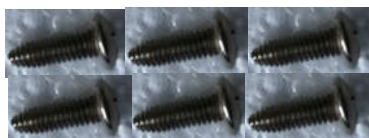
Screw sleeve 10pcs



Washers M4 10pcs

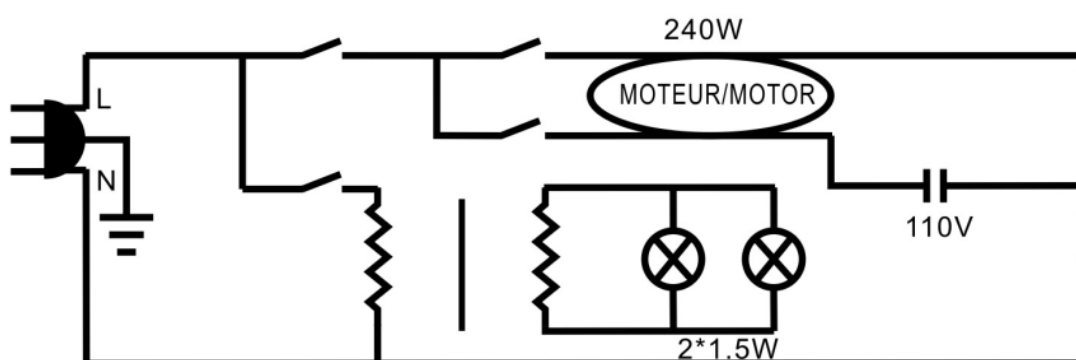


Screws M4x40 10pcs

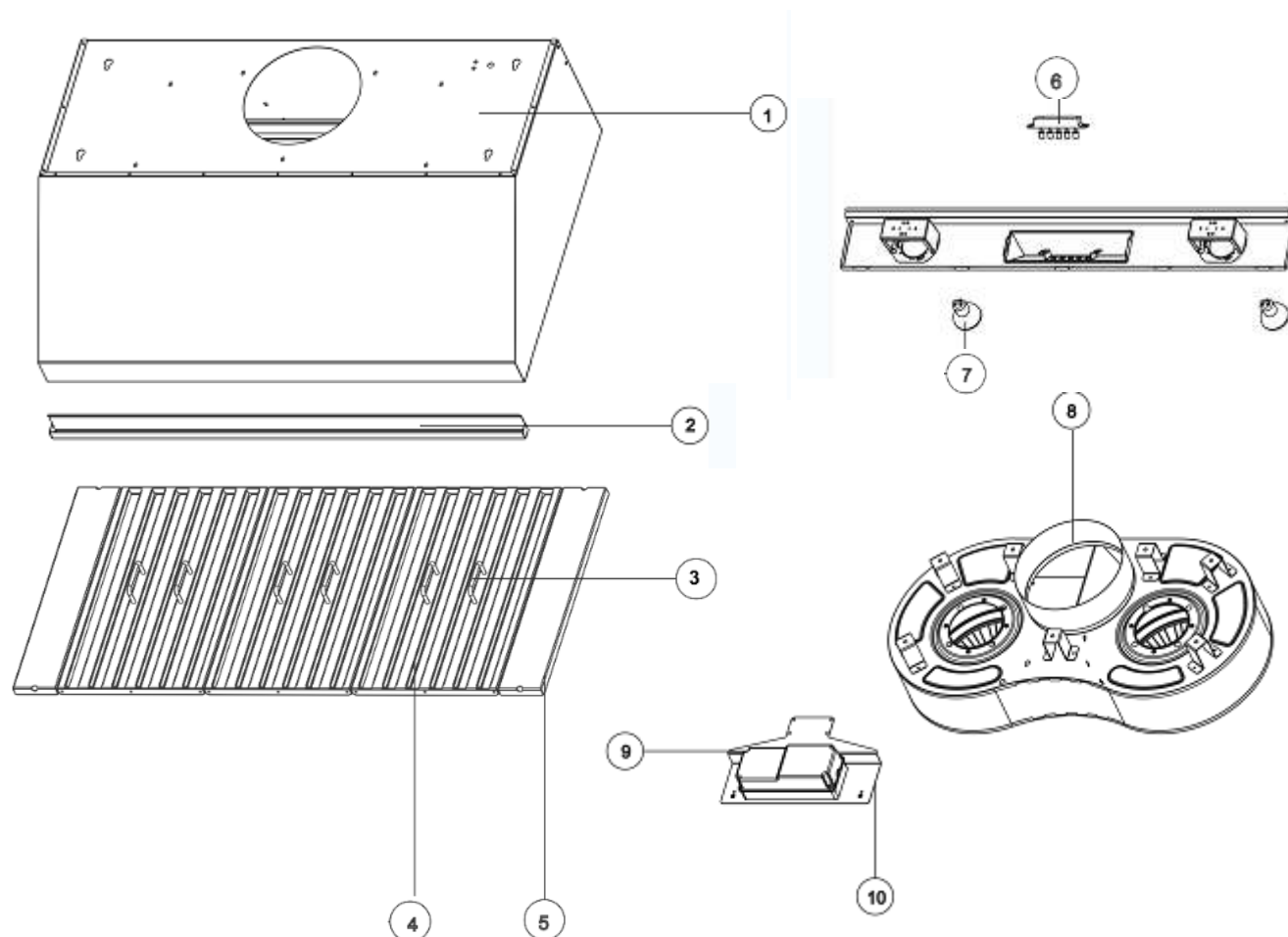


Screws M4x12 6pcs

## Circuit Diagram



## Parts supplied



## Range Hood Assembly

No.	Description	No.	Description
1	Hood Casing	6	Switch Assembly
2	Oil Tunnel	7	Light
3	Baffle Filter Handle	8	Blower Assembly
4	Baffle Filter	9	Electrical Assembly
5	Baffle Filter Spacer	10	Electrical Assembly Bracket



## Venting Requirements & Recommendation

- Range hoods must be ventilated to the outdoors, except for non-vented (recirculating) installations.
- Do not ventilate the range hood into an attic or other enclosed areas.
- Do not use 4" (10.2 cm) laundry-type wall caps.
- The length of the range hood and the number of elbows should be kept to a minimum to provide maximum performance.

### For the most efficient and quiet operation

- Use no more than three 90° elbows.
- Make sure there is a minimum of 24" (61 cm) of straight duct between the elbows if more than one elbow is used.
- Do not install two elbows together.
- Use clamps to seal all joints in the vent system.
- The vent system must have a damper. If the roof or wall cap has a damper, do not use the damper supplied with the range hood.
- Use caulking to seal exterior walls or roof openings around the cap.
- The size of the vents should be uniform.

### Cold Weather Installations

An additional back draft damper should be installed to minimize backward cold air flow. A thermal break should be installed to minimize conduction of outside temperatures as part of the vent system. The damper should be on the cold air side of the thermal break. The break should be as close as possible to where the vent system enters the heated portion of the house.

### Makeup Air

Local building codes may require the use of makeup air systems, when using ventilation systems greater than specified CFM of air movement. The specified CFM varies from state to state. Consult your HVAC professional for specific requirements in your area.

## Height & Clearance

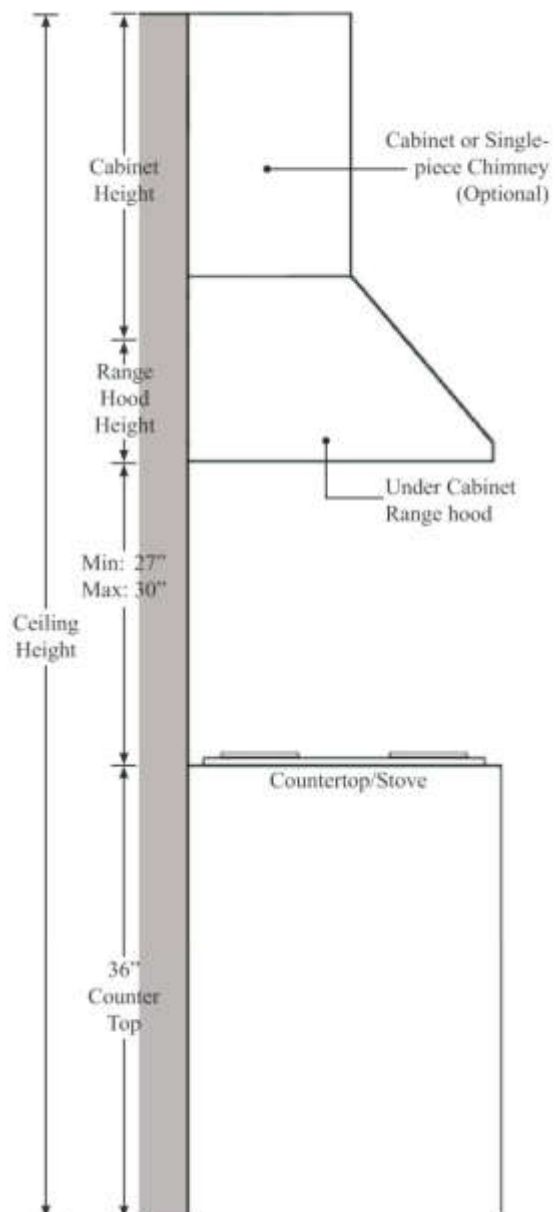
### Venting Method

This canopy hood is factory set for through the roof or wall.

A 6" (15.2 cm) round vent system is needed for installation. The hood exhaust opening is 6" (15.2 cm) round.

To vent through a wall, a 90° elbow is needed.

If exhaust ducting with a diameter of less than 5.91" (150 mm) or if flat ducting is used, the noise level of the range hood will increase and extraction will be less efficient.



## Calculating Vent System Length

To calculate the length of the system you need, add the equivalent feet (meters) for all vent pieces used in the system.

Duct Run Calculation:	
Recommended maximum run	
8" or 3-1/4 x 10" duct	50 ft
Vent piece deduction	
Each 90° elbow used	9 ft
Each 45° elbow used	5 ft
Each 8" to 3/14 x 10" transition used	7 ft
Side wall cap with damper	0 ft
Roof cap	0 ft

### Duct Run Calculation example:

*One roof cap, two 90° elbow, and one 45° elbow used:*

*0ft + 9ft + 9ft + 5ft = 23ft used.*

*Deduct 23ft from 50ft, 27ft maximum available for straight duct run.*

## ELECTRICAL REQUIREMENTS

Observe all governing codes and ordinances. Ensure that the electrical installation is adequate and in conformance with the National Electrical Codes, ANSI/NFPA 70 (latest edition), or CSA Standards C22.1-94, Canadian Electrical Code, Part 1 and C22.2 No. 0-M91 (latest edition), all local codes, and ordinances. If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate. A copy of the above code standards can be obtained from:

National Fire Protection Association  
1 Batterymarch Park  
Quincy, MA 02169-7471  
CSA International  
8501 East Pleasant Valley Road  
Cleveland, OH 44131-5575

■ A 120 volt, 60 Hz., AC only, 15-amp, fused electrical circuit is required.

■ If the house has aluminum wiring, follow the procedure below:

1. Connect a section of solid copper wire to the pigtail leads.

2. Connect the aluminum wiring to the copper wire using special connectors and/or tools designed and UL listed for joining copper to aluminum.

Follow the manufacturer's recommended procedure for the electrical connector.

Aluminum/copper connection must conform to local codes and industry accepted wiring practices.

■ Wire sizes and connections must conform to the rating of the appliance as specified on the model/serial rating plate. The model/serial plate is located behind the filter on the rear wall of the range hood.

■ Wire sizes must conform to the requirements of the National Electrical Code, ANSI/NFPA 70 (latest edition), or CSA Standards C22. 1-94, Canadian Electrical Code, Part 1 and C22.2 No. 0-M91 (latest edition) and all local codes and ordinances.

# Preparation

## Advanced Preparations:

- Be Familiar with the controls of the range hood by reading through Range Hood Controls
- Place the range hood on a flat, stable surface. Connect the range hood to a standard outlet and test out all of controls.
- Place all supplied parts and required hardware on a flat, stable surface and verify all the parts are included.
- Carefully remove the white plastic protective coat from the range hood.

## Preparations:

NOTE: To avoid damage to your hood, prevent debris from entering the vent opening

- Decide the location of the venting pipe from the hood to the outside. Refer to Calculating Vent System Length on page 8
- A straight, short vent will allow the hood to perform more efficiently.
- Try to avoid as many transitions, elbows, and long run as possible. This may reduce the performance of the hood.
- **IMPORTANT:** Peel white plastic protective coat off the hood, if any.
- Use silver tape or duct tape to seal joints between the pipe sections.
- For installing under cabinets with a recessed bottom, attach 4-inch wide wood filler strips (not provided) on each side. Refer to figure 1.
- Using references in measurements and diagrams on page 8, create an opening for electrical wires and hood exhaust under the cabinet.

**CAUTION:** If moving the cooking range is necessary to install the hood, turn off the power on an electric range at the main electrical box. **SHUT OFF THE GAS BEFORE MOVING A GAS RANGE.**

- Puncture the knockout holes (for mounting under the cabinet) on the hood as shown in Figure 2.
- If necessary, attach two rubber stands with adhesive tapes to the back corners of the hood.

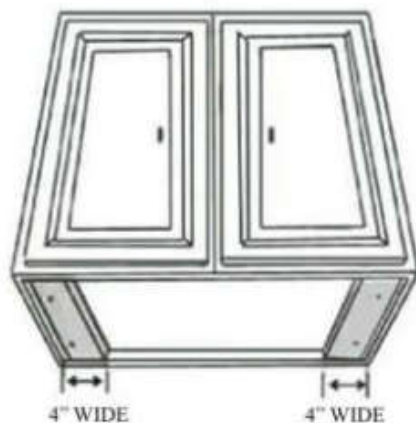


Figure 1



Figure 2

# Installation

---

## Installations:

Measure the distance between the stove top and the bottom of the range hood. A distance of 27" to 30" is recommended.

1. There are two ways (A or B) to mount this range hood.

A. Proceed if you would like to mount this range hood without using the hood-mounting bracket.

1. Using references on page 8, center the hood beneath the cabinet and flush with the front of the cabinet.
2. Draw the electrical wires through the cabinet access opening if not done so already.
3. From inside of the hood, place screws into the exact center of each knockout hole and secure to cabinet bottom. Finish tightening all screws until secure. Be careful when using electrical screwdrivers, they may cause damage to the range hood. Skip part B below and proceed to step 2.

**CAUTION: Make certain the range hood is secure before releasing!**

B. Proceed if you would like to mount this range hood using the provided hood-mounting bracket (If included).

1. Using references on page 8, mark the leveling point of the hood. Position two mounting screws on the wall, leaving 1/8" space away from the wall. Mounting the hood on wall studs or lumbar's is high recommended.
2. Attach the hood-mounting bracket to the back of the hood with four screws as show in figure 3.
3. Puncture the knockout wire access hole at the back of the hood and draw the electrical wires.
4. Align hood-mounting brackets to the screws on the wall and hook hood into place as shown in Page 12. Tighten screws to secure hood to the wall.

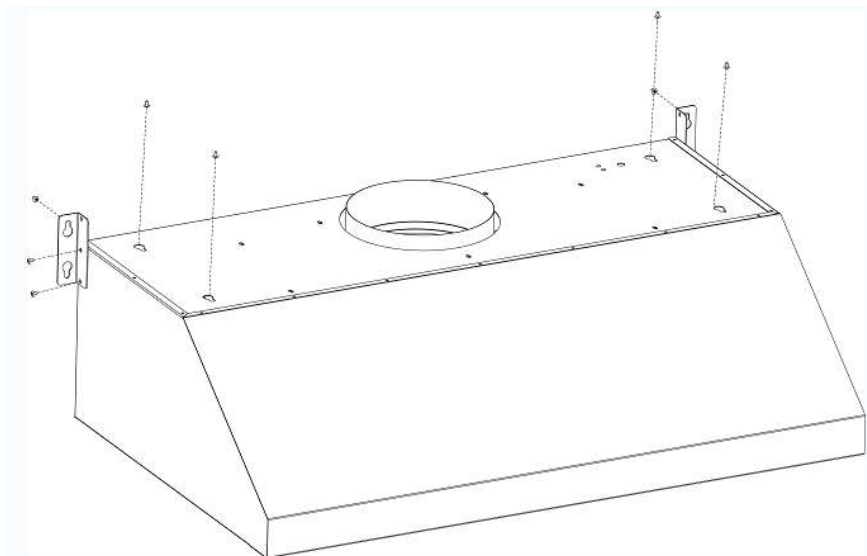
**CAUTION: Make certain the range hood is secure before releasing!**

2. For safety purpose, pre-drilled mounting holes are provided through the back of the hood. For a more secure installation, use as many mounting holes as needed to secure from the inside of hood.

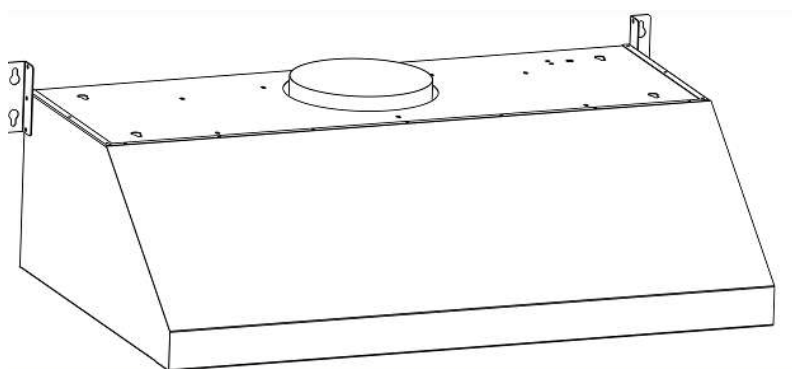
3. Use 8"(size may vary) venting pipe (follow building codes in your area) to connect the exhaust on the hood to the ductwork above. Use silver tape or duct tape to make all joints secure and air tight.

**SAFETY WARNING: Risk of electrical shock. This range hood must be properly grounded. Make sure this is done by qualified electrician in accordance with all applicable national and local electrical codes. Before connecting wires, switch power off at service panel and lock service panel to prevent power from being switched on accidentally.**

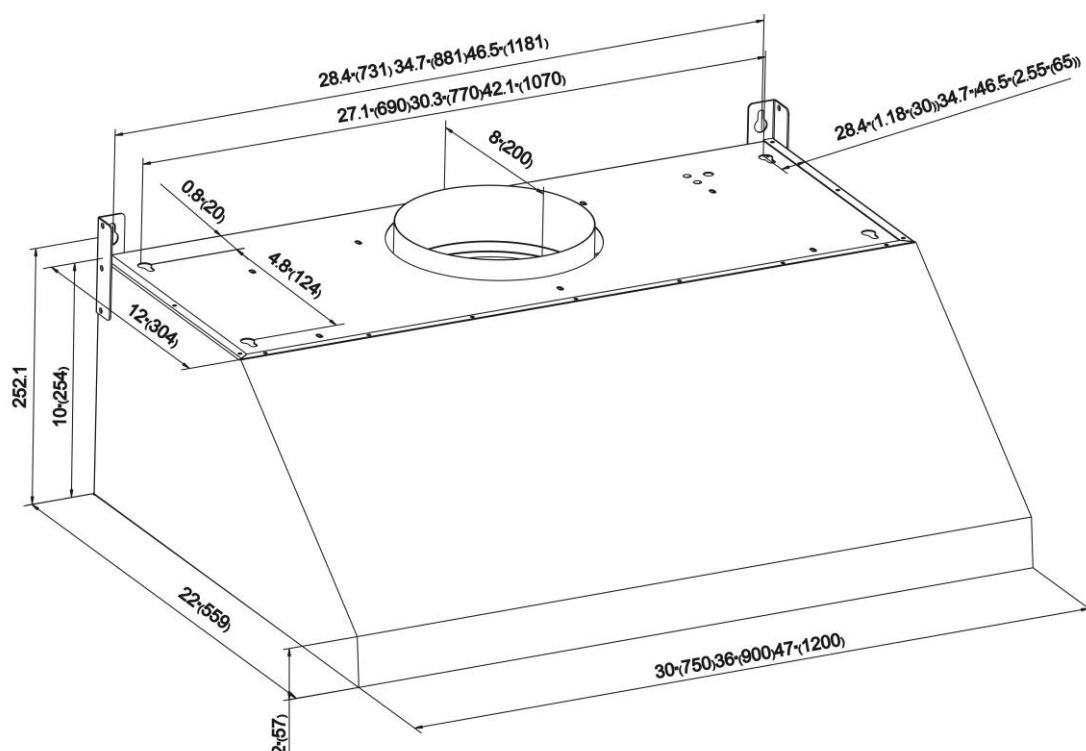




Connect the hooks, gaskets and screws to the unit by screwdriver Figure 3



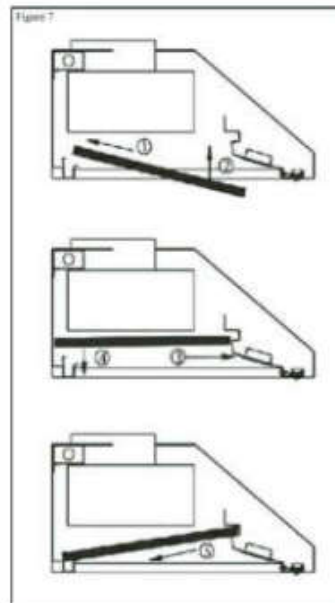
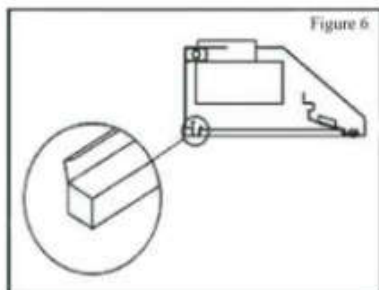
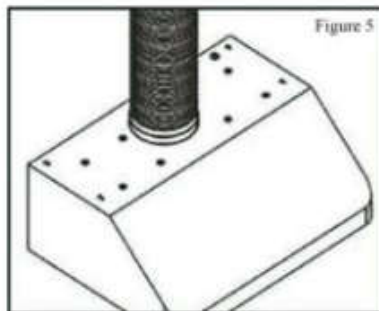
Screw the anchor screws to suitable location, the hook on lock screws.



## Installation Continued

---

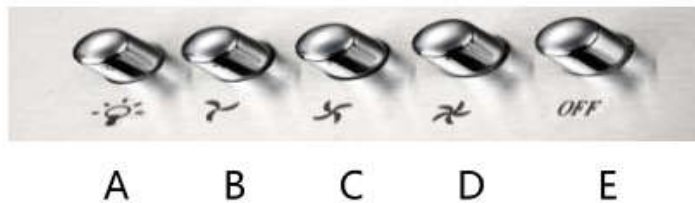
4. Connect the range hood to a designated standard outlet or cut off the plug and connect three wires (black, white and green) to house wires and cap with wire connectors. Connect according to colors ( i.e. black to black, white to white, and green to green. (If applicable)
5. Store excess wires in the wiring box.
6. Drop oil tunnel into recess support near rear of hood. Refer to figure 6.
7. To install baffle filters, refer to Baffle Filters on page 9, for baffle filter placement. Refer to figure 7 for the following five steps:
  1. Angle baffle filter toward back of hood.
  2. Push baffle filter up until almost level.
  3. Slide forward into recess behind the front of the hood.
  4. Lower baffle filter.
  5. Slide back until it fits into resting positions.
8. Repeat step 7 to install all baffle filters.
9. Turn power ON in control Panel. Check all lights and fan operations.
10. Make sure to leave this installation guide for the homeowner.



## Control Operation

---

Control Panel Layout and Buttons configurations:



- A) Lamp: Press the lamp display one time to activate the light, press the lamp display again to deactivate it.
- B) Low Speed: Press “low speed” key, fan running at low speed.
- C) Mid Speed: Press “Mid Speed” key, fan running at mid speed.
- D) High Speed: Press “High Speed” key, fan running at high speed.
- E) Power: When the range hood is running, press this button, power off.

# Troubleshooting

---

1. If the range hood or halogen light does not operate after installation:

- Check if the range hood has been plugged in, make sure that all power has been turned back ON, fused not blown and all electrical wiring are properly connected.
- Swap out light assembly to working ones to determine whether it is caused by a defective bulb.

2. The range hood vibrates when the blower is on:

- The range hood might not have been secured properly on the ceiling or wall.

3. The blower or fan seems weak:

- Check that the duct sized used is at least 8" or 3-1/4 x 10". Range hood WILL NOT function efficiently with insufficient duct size. For example: 10" duct over 8" hole and loosely secured.
- Check if duct is clogged or if damper unit (half-circular flapper) is not installed correctly or opening properly. A tight mesh on a side wall cap unit might also cause restriction to the air flow.

4. The lights work but the blower is not spinning at all. It's stuck or it's rattling.

- The blower might be jammed or scraping the bottom due to shipping damage. Please contact us immediately.

5. The hood is not venting out properly.

- Make sure the distance between the stove top and the bottom of the hood is within 27"-30" in distance.
- Reduce the number of elbows and length of duct work. Check if all joints are properly connected, sealed, and taped.
- Make sure the power is on high speed for heavy cooking.

NOTE: For all other inquiries, please contact us. (1-888-909-8818)



## Use and Care Information

### Operations:

Read and understand all instructions and warnings in this manual before operating the appliance. Save these instructions for future reference.

Always leave safety grills and filters in place. Without these components, operating blowers could catch on to hair, finger and loose clothing.

NEVER dispose cigarette ashes, ignitable substances, or any foreign objects into blowers.

NEVER leave cooking unattended. When frying, oil in the pan can easily overheat and catch fire. The risk of self combustion is higher when the oil has been used several times.

NEVER cook on “open” flames under the range hood. Check deep-fryers during use: Superheated oil may be flammable.

### Cleaning:

The saturation of greasy residue in the blower and filters may cause increased inflammability. Keep unit clean and free of grease and residue built up at all times to prevent possible fires.

Filters must be cleaned periodically and free from accumulation of cooking residue. Old and worn filters must be replaced immediately.

DO NOT operate blowers when filters are removed. Never disassemble parts to clean without proper instructions. Disassembly is recommended to be performed by qualified personnel only. Read and understand all instructions and warnings in this manual before proceeding.

## Specifications

<b>Body Design</b>	Stainless Steel,Satin Finish
<b>Power Rating</b>	120V/60Hz(USA&Canada standard)
<b>Motor Input Power</b>	240W
<b>Levels Of Speed Control</b>	3 Levels
<b>Airflow(Q/L/M/H)</b>	600CFM
<b>Noise Level(Q/L/M/H)</b>	1.4sone(45dB) / 3.5sone(58dB) / 7.0sone(68dB) / 8.0sone(70dB)
<b>Number Of Motors</b>	Twin Motor
<b>Motor Type</b>	Dual Chamber Ultra Quiet
<b>Fan Type</b>	Dual Centrifugal Squirrel Cage
<b>Control Type</b>	Electronic Button Control Panel
<b>Filtration Type</b>	Stainless Steel Baffle Filter
<b>Illumination</b>	LED

## Maintenance

**SAFETY WARNING: Never put your hand into area housing the fan while the fan is operating!**

For optimal operation, clean range hood and all baffle / spacer / filter / grease tunnel / oil container regularly / Regular care will help preserve the appliance of the range hood.

### **Cleaning Exterior surfaces:**

Clean periodically with hot soapy and clean cotton cloth. DO NOT use corrosive or abrasive detergent, or steel wool/scoring pads, which will scratch and damage the stainless steel surface. For heavier soil use liquid degrease such as "Formula 409" or "Fantastic" brand cleaner.

If hood looks splotchy (stainless steel hood), use a stainless steel cleaner to clean the surface of the hood. Avoid getting cleaning solution onto or into the control panel. Follow directions of the stainless steel cleaner.

**CAUTION: DO NOT leave on too long as this may cause damage to hood finish.**

Use soft towel to wipe off the cleaning solution, gently rub off any stubborn spots. Use dry towel to dry the hood.

After cleaning, you may use non abrasive stainless steel polish such as SM or ZEP, to polish and buff out the stainless luster and grain. Always scrub lightly, with clean cotton cloth, and with the grain.

DO NOT allow deposits to accumulate or remain on the hood.

DO NOT use ordinary steel wool or steel brushes. Small bits of steel may adhere to the surface and cause rusting.

DO NOT allow salt solutions, disinfectants, bleaches, or cleaning compounds to remain in contact with stainless steel for extended periods. Many of these compounds contain chemicals, which may be harmful. Rings with water exposure and wipe dry with a clean cloth.

### **Cleaning Stainless Steel Baffle Filter:**

**IMPORTANT:** Drain oil from baffles, spacers, filters, oil tunnels, oil containers before oil residue overflow!

Remove all baffles, spacers, filters, grease tunnel, and oil containers and discard oil and residue.

Wash with warm soapy water. NOTE: Stainless steel baffles, spacers and oil tunnel are top rack dishwasher safe.

Dry thoroughly before replacing and follow directions for installation in reverse.

Filters should be cleaned after every 30 hours of use.

### **Replacing the light bulb:**

This range hood uses halogen bulb

Make sure the range hood is unplugged or turn OFF breaker.

1. Place a flat-head screwdriver between light cover and housing to remove cover.
2. Gently pull defective bulb straight out and discard.

3. Wear a cotton glove or use a cloth to handle the replacement bulb (DO NOT handle with bare fingers as this may shorten the life of the bulb). Push gently but securely into light socket. NOTE: DO NOT push too hard as bulb "legs" may break off.

4. Replace light cover.

Turn ON breaker and range hood to rest for operation.

## **Warranty**

### **TO OBTAIN SERVICE UNDER WARRANTY:**

You must present of original purchase date. Please provide an original dated proof of purchase (sales receipt/invoice) in order to obtain service under warranty.

#### **Manufacture's Limited Warranty**

This Product has been manufactured by Duro Corporation 17018 EVERGREEN PLACE CITY OF INDUSTRY, CA 91745.

Duro Corporation disclaims all express warranties except for the following:

This warranty applies to products purchased and located in the United States. Products purchased or located outside these areas are excluded.

The warranty does not apply to damage resulting from abuse, accident, natural disaster, loss of electrical power to the product for any reason, alteration, outdoor use, improper installation, improper operation, or repair or service of the product by anyone other than an authorized

Duro Corporation service agency or representative.

#### **Warranties and Duration**

Full Warranty for Parts&Labor: 1 Year

Implied warranties terminate upon expiration of the limited warranty. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to your implied warranty.

#### **Duro will pay for:**

All repair labor and the cost of replacement parts found to be defective due to materials and workmanship. Service must be provided by a DURO Authorized Service Agency during normal working hours. For a Service Agency nearest you, please call 1-888-909-8818.

#### **Duro will not pay for:**

1. Service by an unauthorized agency. Damage or repairs due to service by an unauthorized agency or use of unauthorized parts.

2. Service visits to:
  - a. Teach you how to use the appliance.
  - b. Correct the installation. You are responsible for providing electrical wiring and other connecting facilities.
  - c. Reset circuit breakers or replace home fuses.
3. The warranty does not apply to damage caused from accident, alteration, misuse, abuse, improper installation or installation not in accordance with local electrical codes or plumbing codes, or improper storage of the appliance.
4. The warranty does not apply to repairs other than normal home use.
5. Travel or trip fees and associated charges incurred when the product is installed in a location with limited or restricted access. (i.e. airplane flights, ferry charges, isolated geographic regions).

The warranty applies to appliances purchased and used by consumers for personal, family, or household purposes only. It does not cover appliances used in commercial applications.

Should the appliance be sold by the original purchaser during the warranty period, the warranty extends to the new owner until the expiration date of the expiration date of the original purchaser's warranty period.

Duro is not responsible for incidental or consequential damages. Under no circumstances will Duro's liability exceed the cost that you paid for the product. Some provinces / states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Whenever you call our Customer Service at 1-888-909-8818 for technical information and parts sales in The United States or to request service for your appliance, please have your complete model number and serial number ready. The model and serial number can be found on the product data plate. Please enter the information requested in the spaces provided below:

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_

Date Purchased \_\_\_\_\_ Date Installed \_\_\_\_\_

Purchased From \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

NOTE: You must provide proof of purchase or installation date for in-warranty service.