

## CUSTOMER SERVICE

### Assembly Instruction

- 1、 Check out our Youtube channel [here](#) for step-by-step installation video.
- 2、 Please organize all pieces so that you can follow the instruction for smooth assembly.
- 3、 During the assembly, it is suggested that you make sure all the screws in the right position before finally tightening them.
- 4、 Note to self, don't be so excited and slow down and read the instructions step by step.
- 5、 Clear up enough space for the installation and remove any obstacles in the way.
- 6、 The product could be assembled by one person, but would recommend two.

### 1-Year Warranty

We offer 1-year warranty starting from the purchase date during normal use.

### More Efficient Response

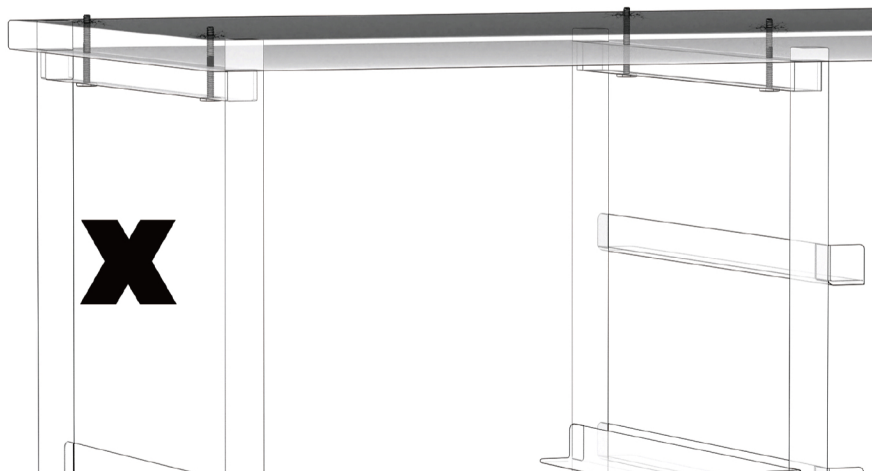
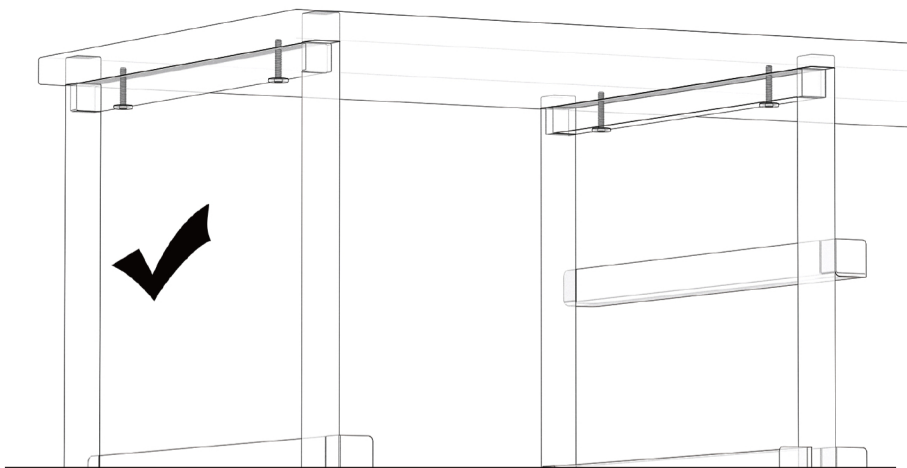
To make us understand the exact problem and solve the problem more effectively, it would be better if you can send us the order ID and attach the pictures or videos illustrating the problems

### Problems You May Encounter

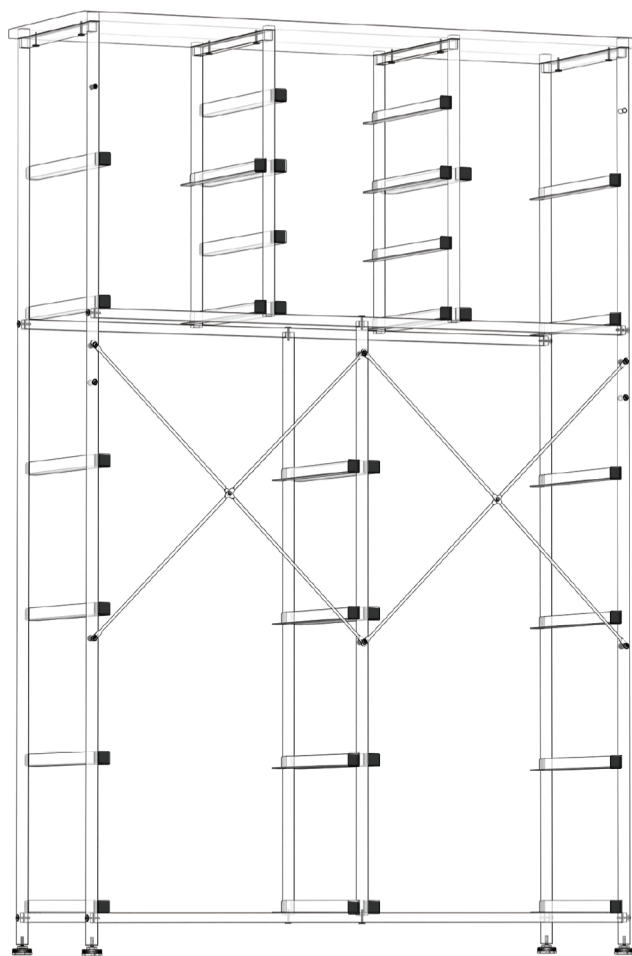
| Note   | Problem   | Solution  |
|--|---|---|
| Dear Customer,<br>Although we take great care to ensure our products are free from common market issues in material selection, production process and quality control, we understand that unexpected situations can still arise. | If you have difficulty installing this product                | Contact us via your order page <a href="#">here</a> for a detailed installation video and personalized assistance to ensure successful installation and seamless usage of our product.  |
|  | Parts are missing, defective, or wrong parts in the package   | Contact us via your order page, and we will respond within 24 hours.  |
|  | Board surface is broken, scratched, or lacks some screw holes | Contact us via your order page, and we will respond within 24 hours.  |
|  | The steel frame is bent, broken, painted, rusted, or damaged  | If possible, you can take some photos of the bent part first, and then try to restore the iron frame to its original shape to make it work, then send us the picture and problems, and we will offer you a satisfactory answer. |

If you can't finish the installation, please feel free to contact us via your order page

**TURN THE PAGE FOR ASSEMBLY MANUAL →**



**Please exercise caution and use the right length screw when attaching it. So as not to break the wood top.**



**Be sure all curved ends (The place painted in black as shown in the figure) should be on one side to stop the drawers.**

