

WARRANTY 10-YEAR LIMITED WARRANTY INFORMATION

This warranty applies to Renanim Adjustable Base and is extended only to the consumer who makes the original purchase. This warranty is not transferrable. The "adjustable base" does not include the mattress. "Warranty Commencement Date" means the date the purchaser purchased a new and unused Renanim Adjustable base. Renanim warrants this adjustable base to the purchaser on the terms and over the reducing periods of time set out below. All warranty claims require notice from the purchaser to be given to Renanim in the manner set out below and to be received by Renanim within the applicable warranty period.

LIMITED WARRANTIES

Limited Warranties are non-transferable. The following Limited Warranties are given to the original retail purchaser of the following Renanim Adjustable Bed Base Product.

YEAR 1 THROUGH 10 -STEEL BED BASE ONLY

Your Renanim Steel Bed Base is warranted against defects in the workmanship or materials for ten years from the warranty commencement date.

YEAR 1 THROUGH 3 - FULL COVERAGE OF BED BASE PARTS

Head motor, foot motor, power supply cables and control box are included in this warranty. Upon written notice, Renanim will send the purchaser replacement parts for defective parts. This three (3) year's warranty shall only apply if the purchaser returns all defective parts to our warehouse/s within seven days of the purchaser's receipt of the replacement part. Purchaser shall bear all service and labor costs related to the defective part's delivery and replacement.

YEAR ONE—REMOTE CONTROL ONLY

WARRANTY LIMITATIONS EXCLUSIONS:

This warranty does not apply; (a) to any damage caused by the purchaser; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical; (e) if there has been any modification of the adjustable base without prior written consent by Renanim or (f) to costs for unnecessary service calls, including costs for in-home service calls solely to educate the purchaser about the adjustable base or find a satisfactory power connection.

Any repairs to or replacement to the purchaser's adjustable base or its components under the terms of this limited warranty does not extend the applicable warranty from the Warranty Commencement Date. The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by Renanim at its option and in its sole discretion. Repair or replacement shall be the sole remedy of the purchaser. There shall be no liability on the part of Renanim for any special, indirect, incidental, or consequential damages or any other damage, claim, or loss not expressly covered by the terms of this warranty.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. This warranty applies under normal household use conditions and does not apply to defects resulting from negligence, misuse, accidental, or commercial rental usage. All implied warranties, including those of merchantability and fitness for a particular purpose, are limited to the duration of the express warranties on this product.

All warranties apply to the original consumer purchaser only and do not apply to commercial and non-residential users.

HOW TO GET SERVICE:

Please message us on our Store page or at service@renanim.org to submit your warranty claim. Attach your Full name, Order ID, and Order details with the warranty subject to use for confirmation.