

We stand behind all of our high quality products. With everything we manufacture we use the best processes and materials available. We do the little things to ensure a great product. We guarantee our products against defects in materials or workmanship for 10 years.

This warranty also covers any dips or collapses to the foam. To be deemed defective the foam has to have a 1/4" or more of a measureable depression. Normal wear and tear or damage done by an animal is not covered.

If one of our products ever fails due to a manufacturing or material defect, we will repair or replace it with the same or comparable item. In the event that the same or comparable item does not exist, We will issue a company credit for the most recent selling price for the damaged item (or purchase value if an original receipt is presented with the return). Customer must have proof of purchase available in order to initiate a warranty claim.

We shall have no liability or responsibility to the original purchaser or any other person for any special incidental or consequential losses or damages caused or alleged to be caused directly or indirectly by a dog bed. Except for the express warranty stated above. We make no other warranties with respect the products, either expressed or implied. We reserve the right to make changes in design, materials and specifications without prior notice.

Warranty issues must be sent at the owner's expense to be inspected. We do not pay to have a warranty issue ship to us due to the fact that not all beds will pass inspection or be considered repairable/replaceable under warranty.