IntelligentToilet

KE KING®

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The information in this manual has been carefully checked for accuracy. If there are any printing errors, this manual will be usedThe company shall not assume any consequences arising therefrom. The printing process may result in slight differences between the products in the materials and the real onesNo, due to different printing time, product specifications may change slightly, purchase in kind prevail.

IntelligentToilet

INTELLIGENT TOILET SEAT

# PRODUCT INSTRUCTION MANUAL

Note: Please read this instruction carefully before installation and usePlease observe the warnings and precautions marked in the product instructions

# DIRECTORY

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Thank you for buying the intelligent toilet seat. Please read this manual carefully and use it correctly.After reading the manual, please keep it in a place for easy access.

# Important safety guidelines

When using electronic products, especially children, please follow the safe operation instructions. The contents are as follows: please read all the guidelines carefully before installing and using the product.

⚠ warning 1 to prevent the possibility of scald, electric shock, fire and injury

1. young children, lower body paralysis and users who are less sensitive to temperature need to be accompanied when using the product. Please adjust the temperature to the lowest level or turn off the toilet seat temperature function.
2. The product is limited to the functions listed in this manual. Do not use auxiliary equipment not recommended by the company.
3. Please do not continue to use this

⚠ warning 1 to prevent the possibility of burns, electric shock, fire and injurywarning 1 to prevent the possibility of burns, electric shock, fire and injury

1. When using the product, children and users with paraplegia who are not sensitive to temperature,Need to be accompanied and please set the temperature to the lowest setting or set the toilet seat to warm functionShut down.
2. The product is limited to the functions listed in this manual, do not use the product of our companyRecommendation of ancillary equipment.
3. The wiring or plug of the product is damaged, the product is faulty, the product is damaged orDo not continue to use this product if it falls into water. Send the product to the attachmentThe nearest designated maintenance center for inspection, repair or adjustment.
Please make sure that the wire is not damaged by heat.
5. Do not use this product while sleepy or sleeping.
6. Do not drop or insert any articles into the product opening or water pipe.
7. Do not use this product outdoors.



PLEASE SAVE THIS SAFETY GUIDE

# Safety Precautions

PLEASE BE SURE TO COMPLY

Please read this (Safety precautions) carefully and use it correctly. The notes listed hereItems are important for safety, so be sure to comply with them.

## THE LOGOS AND MEANINGS ARE AS FOLLOWS

| | |
|---|---|
| ⚠WARNING | Indicates an error if this flag is ignoredPersonnel may be caused during operationSerious injury or death. |
| ⚠WARNING | Indicates an error if this flag is ignoredPersonal injury may occur during operationInjury or property damage. |

## EXAMPLES AND DESCRIPTIONS OF ICONS

| | |
|---|---|
| | It is not feasible to do STH.On the left (disassembly is prohibited). |
| | What must (must) be doneCapacity. On the left (must comply). |

## ⚠ WARNING

Ban on water

DO NOT POUR WATER OR DETERGENT ON THE PRODUCT BODY OR THE POWER PLUG

- Could cause fire or electric shock
- May cause toilet seat to break, damage or indoor water seepage.

This product is an electrical product, so do not install it in places where it is easy to be splashed by water or where the humidity is high. When using in the bathroom, please install ventilation fan or ventilation port, so that the bathroom to maintain good air circulation.

- Could cause fire or electric shock.

Set the socket for power distribution as follows

- Fire or electric shock may occur if the following requirements are not followed.

A. Please use high sensitivity, fast leakage switch (rated induction current below 15mA) or insulation transformer for the loop of socket(above 1.5kVA, below 3KVA) for protection.

B. The installation position of the socket must be more than 0.3m away from the ground, and as far as possible from the bathtub.

The product ground cable must be grounded and connected to the ground cable

- If not grounded, electric shock may occur.

Note: the grounding treatment mentioned here means that the grounding resistance is less than 100, and the grounding wire diameter of the distribution board is usedCopper wire of more than 1.6mm.

## When used in the bathroom

Please confirm that the power plug has been waterproof with silicone

- If not waterproofed, fire or electric shock may occur.



## ⚠ WARNING

Banned in tide Use wet place

Do not install this product in wet places such as bathrooms

- Could cause fire or electric shock

Prohibited remove

Must not privately disassemble, repair,Modified product

- Could cause fire or electric shock

ban

Do not continue to use the product when it is faulty

- When the following occurs, remove the power plugHead, close inlet Angle valve and stop inlet.

The fault content
Ontology is leaking
Cracks and cracking occur in the product
Abnormal sound, abnormal smell
Smoking products
Abnormal heating of the product
The toilet is blocked

- If you continue to use it in a malfunctioning condition,May cause fire, electric shock, or water seepageThe problems such as

ban

Do not use loose and unstable power sockets

- May cause fire or electric shock

ban

Do not use water sources other than tap water

- It can cause skin irritation and other problems

Ban on wet hands

Do not remove or insert the power plug with wet hands

- It could cause an electric shock.

ban

Do not damage the power cord or seat connectionwiring

No pulling, no processing, no heating,Do not bend, do not pull, do notPlace the weight on the power cord and seatOn the cable

- Continue to use the product in spite of damageCould cause fire, electrocution, Short circuit. If the power cable is damaged, ensure that theProfessional maintenance.

ban

Do not use multi-head electrical sockets

- Do not connect wires or use delay midwayLong term, it can cause heat and fireAnd the occurrence of electric shock.

ban

Do not use ac beyond 220V The power supply

- It could start a fire

## ⚠ Pay attention to

Beware of heat burns

- If you sit on a seat for a long time, please adjust the temperature of the seat to the seatLow temperature or off
- When the following personnel use the heat preservation stool and warm air drying, please defecateThe temperature of the seat is adjusted to the normal temperature position, and the warm air temperature is adjusted to the windTemperature low state.

Children and the elderly cannot warm themselvesSomeone whose degree is adjusted to the right degree.The sick and the disabled have difficulty in movingOf the people. He took a sleeping drug (sleeping pills, cold medicine, etc.)Heavy alcohol consumption and excessive fatiguePeople sleep.

## ⚠WARNING

Ban on fire

Keep cigarettes and other kindling away from the product

·It could start a fire

---

ban

Do not put or block the warm air outlet with fingers or other objectsDo not block the warm air outlet with hands, do not cover the warm air outlet with clothes

·Scald, electric shock, burn may occur.

·Please be careful when using for children and the elderly.



---

ban

Please do not apply force or impact, do not stand on the seat,Do not place heavy objects on the cover or body

·It may cause product cracking, body falling apart and personal injury.

·Broken toilets can cause indoor flooding.

---

ban

When maintaining, please use diluted kitchen detergent (neutral), do not useThe following products

(Toilet detergent, household detergent, gasoline, banana water, detergent, nylon brush, etc.)

·May damage the plastic, causing it to crack and cause personal injury

· May damage water pipes and cause leaks.

---

ban

With the inlet Angle valve open, Do not remove the water inlet filter, attachedDrain cock with inlet filter screen

·It may cause a leak.

ban

Do not twist or damage the water inlet hose

·It may cause a leak



---

ban

Do not use the toilet seat to wash down the sizeAnything other than pee

·Otherwise, it could cause a clogged stool seat,Sewage overflows.

---

Must abide by the

If it is not used for a long time, remove itPower plug

·For safety reasons, please remove the power supplyPlug.

When used again, corrosion of the water can resultSkin inflammation, please refill the water before use.

---

Must abide by the

Install the water inlet filterSecurely tighten

·Otherwise it could cause a leak

Must abide by the

In case of water leakage, please turn off the waterAngle valve, stop filling water

---

Must abide by the

Prevent damage caused by freezing

·Freezing can result in water filling configurations as well as thisBody internal damage, water leakage.

Please keep warm and raise the temperature of the toilet.



Must abide by the

Plug in the power cord well

·Before use, please make sure that the power cord plug is well inserted, and the plug and socket should be tightly fittedIncomplete phenomenon, otherwise may cause accidental fire due to fever.· Please remove the power plug when you do not use the product for a long time.

---

Must abide by the

When the toilet is blocked, please pull out the power plug and dredge it with the pipes sold in the marketDevice to remove the blockage

·If the power plug is not pulled out, it will be automatically cleaned, which may lead to sewage overflow and indoor flooding.

---

Must abide by the

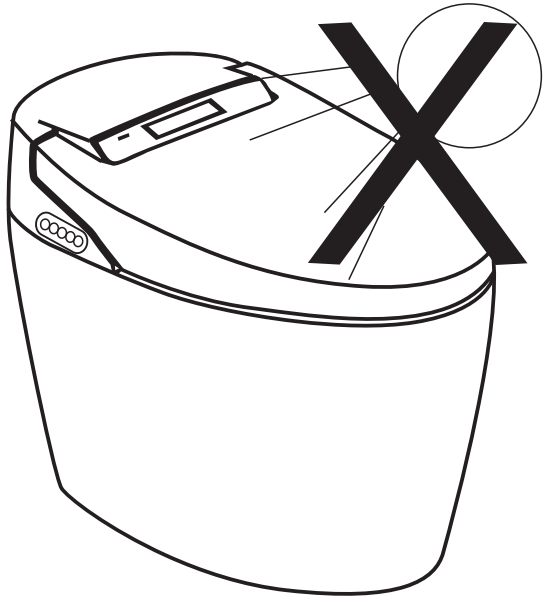
Do not direct sunlight on the product

·Easy to make the product discoloration, aging or cracking.

---

Must abide by the

PLEASE USE THE ATTACHED HOSE

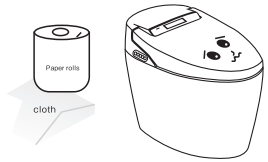


# PRECAUTIONS FOR USE

BE SURE TO FOLLOW THE FOLLOWING INSTRUCTIONS

## Damage and cause of damage

Do not wipe with dry cloth or toilet paperBody (non-ceramic part) and stool seat, stool cover.




Direct washing with water is strictly prohibited

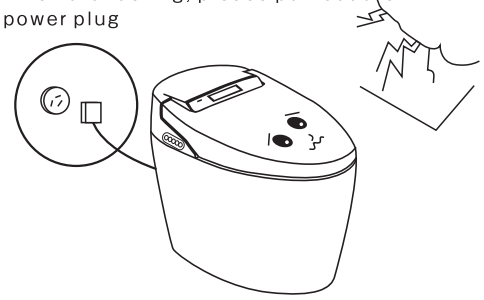


## The cause of the problem

Do not urinate on body or nozzle



When thundering, please pull out the power plug



## Bad action

It shall not cover the sending and receiving signals of seat sensors, human body detection sensors and remote controls.

- May cause intelligent toilet misoperation.

Do not lean back on the toilet cover

- May cause damage to housing and damping.



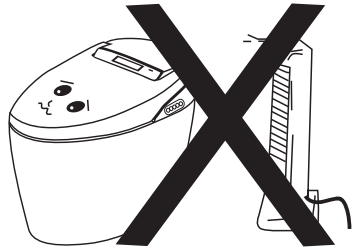
# BE SURE TO FOLLOW THE FOLLOWING INSTRUCTIONS

At night when freezing is possible, To prevent damage caused by freezing,Please take anti-freezing measures.



## Please do not place heaters or heaters near the body.

- Discoloration or malfunction can occur



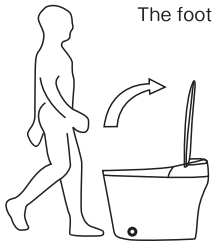


## Please do not open the seat or cover rudely

- Cracking or failure can occur

## Automatic flip loop (this function is suitable for foot feel flip style)

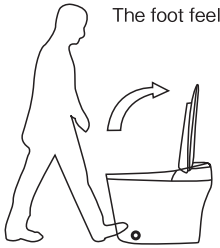
1、



The foot feels clamshell

When the seat cover/seat ring is closed, the right foot should be close to the induction areaWithin 10CM, the foot feels to open the seat cover

2、



The foot feels double circle

When the seat ring is closed, the foot feels the seat ring open

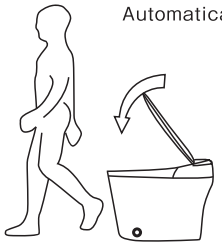
3、



The foot feels close lid

When the seat ring is open, the foot feels close the seat ring.

4、



Automatically close cover

The cover will be closed automatically after the human body leaves the sensing area for 90 seconds.

Remote control flip loop

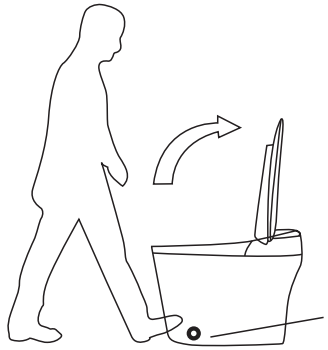
According to the remote control" 自动翻盖 "Seat cover automatically open, press this button again, seat cover automatically closed.

According to the remote control" 翻圈 "Seat ring automatically open, press this button again, seat ring automatically closed.

- When the seat cover and seat ring are closed, press the remote control " 翻圈 " to open the seat cover and seat ring in turn.
- When the seat cover and seat ring are opened, press the remote control " 自动翻盖 " to close the seat cover and seat ring in turn.



## Foot feel flushing (this function applies to foot feel flushing style)




**Put the foot close to the induction area about 10CM, the foot feeling start flushing**

## OPERATION INSTRUCTIONS FOR KEYS

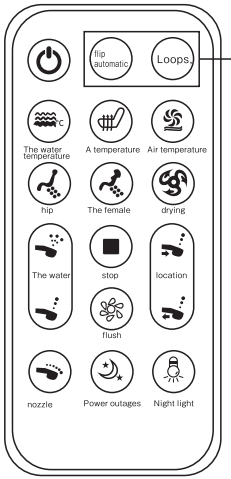



Front seat : Power button: turn on/off the machineBottom wash/woman wash key: adjust water temperature/seat temperature gear

After the seat : Power button :(stop button) stop the function that is being performedButtock wash/woman wash, drying button: open the corresponding functionFlush button: flush the toilet automatically

Water wall function on/off Hold down the power supply and flush button on the side of the toilet at the same timeHearing a drip can open or close the seat wall function

# Instructions for remote Control




Only in inductive clamshell style

**The power switch** Press to turn on or off the power supply.

flip automatic **Automatic flip** Press the remote control "automatic flip cover", the seat cover automatically open, press this button again, the seat cover automatically closed.

Loops, **Automatic loops,** Press the remote control "turn", the seat automatically open, and then press this button, the seat automatically closed.

℃ **Water temperature regulation** Press the "water temperature adjustment" button on the remote control to adjust the water temperature of the toilet, and the water temperature can be set as waterTemperature without heating, green about 34 degrees Celsius, yellow about 37 degrees Celsius, red about 40 degrees Celsius.

**A temperature adjusting** Press the "seat temperature adjustment" button on the remote control to adjust the seat temperature. Seat temperature can be set to seatUnheated, green about 34 degrees Celsius, yellow about 37 degrees Celsius, red about 40 degrees Celsius.

**Automatic flip** Press the "Air temperature adjustment" button on the remote control to adjust the air temperature. Warm air temperature can be set to warm airUnheated, green about 40 degrees Celsius, yellow about 50 degrees Celsius, red about 60 degrees Celsius.

**Hip cleaning** After sitting down, press the button of "buttock wash" or remote control "buttock wash", the buttock wash nozzle willAutomatically stop spraying after spraying in fixed position for two minutes.



**The female cleaning** After sitting down, press the button "Female wash" or remote control "female wash", the butt wash nozzle willAutomatically stop spraying after spraying in fixed position for two minutes.

**Warm air drying** After two minutes of washing, press the "Warm air Dry" button on the toilet seat or the "dry" button on the remote control,The toilet seat will be dried by warm air. After 3 minutes, the drying will stop automatically.

**The water increases** Press the button of "water potential increase" on the remote control to increase the pressure of water purification. Water pressure can be setWeak, medium, strong and strongest.

**Water potential decrease** Press the button of "water potential reduction" on the remote control to increase the pressure of water purification. Water pressure can be setWeak, medium, strong and strongest.

**stop** This button can stop running functions such as "buttock wash", " female wash" and "dry".

**flush** Press the "toilet flush" button on the toilet seat or remote control to activate the toilet flush function.Without a seat, the toilet can also be flushed by pressing the "dry rinse" button.

**forward** In the process of washing function, press the forward button of the remote controller when the mobile back and forth washing function is not usedThe position of the hip cleaning nozzle can be adjusted forward.

**Location (one-way** In the process of cleaning function, press the back button of the remote controller to clean the back and forthThe position of the hip cleaning nozzle can be adjusted forward when possible.

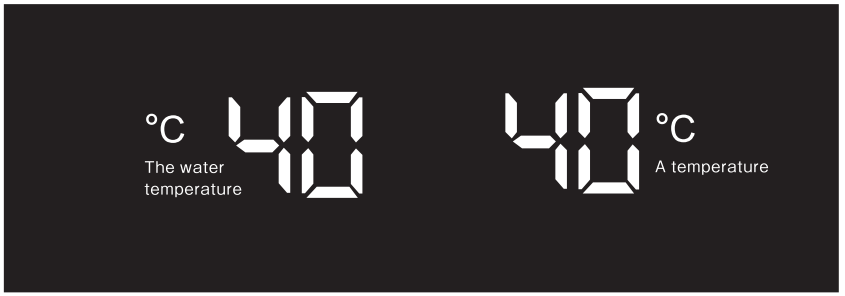
**Self-cleaning nozzle** The nozzle extends and leaves the water for manual cleaning of the nozzle.

**Power saving function** Press the energy-saving button of the remote control, the atmosphere lamp of the toilet and the side knob lamp will be extinguished, and the toilet will enter the intelligencePower saving standby state.

**Night light lighting** Press the "Night light button" to turn on and off the night light.

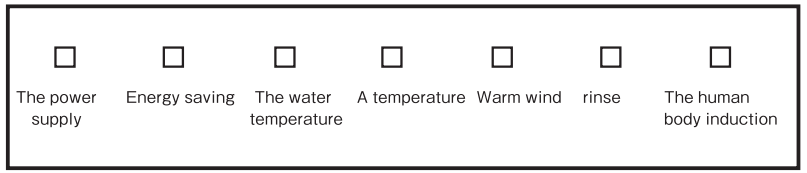
**Remote control to the code** Long press sit toilet side hip cleaning button for three seconds, "di", press the remote control arbitraryOne key, that is, code completion.

# Digital display panel indicator description




Seat temperature: display the current setting seat temperature gear, normal temperature display natural temperature;Water temperature: display the current set water temperature range, normal temperature display natural temperature

# Indicator description




**The power supply**

**Indicates smart toilet power supplyOn/off**

**Energy saving**

When the energy saving indicator lights up, BenThe machine is set to energy saving state

**The water temperature**

Spray when the water temperature indicator light is onDrenching water is warm water; Put out, the spray water is normal temperature

**A temperature**

Seat when the seat temperature indicator is onThe circle is in the heated state: off, the seat ring is normal temperature

**Warm wind**

When executing warm air, indicateLights up

**r i n s e**

Indicates intelligent toilet flushTurn state on/off

**The human body induction**

When the human body touches the toiletLight on

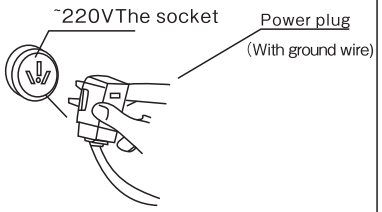


# Confirmation before use

Please confirm the item when using the intelligent toilet for the first time

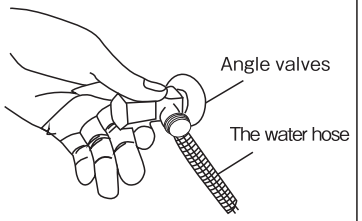
**Put the power plug into the socket**

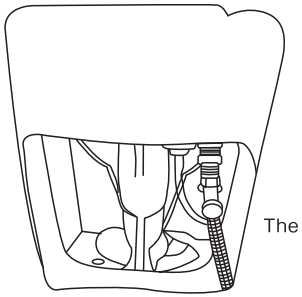
1. Insert the power plug into the ACInside 220V socket.




2.Please confirm that the digital display panel indicator is lit

**Verify that the fill valve is openstate**




Check whether the water inlet hoses from the water inlet Angle valve to the pressure reducing valve are properly installed.

⚠ warning

Be sure to firmly connect the ground cable
The power plug of this product is three-phase plug (with ground wire).
Danger of electric shock in case of malfunction or leakage.
If there is no ground plug on the socket, consult with the electrical installation company.

# Confirmation before use

## Confirm functions

1. If the sprinkler head and water pipe leak, dry the water pipeAfter part, check with absorbent paper.
2. Press the seat ring sensor to see if there is a buzzerThere was a beep.
3. Check cleaning, drying, automatic deodorization, automatic flushingIs the water working properly?
4. Whether the damping buffer mechanism is normal.




Check cleaning, drying, automatic deodorization function, shouldMake sure the seat sensors are activated. Cover while cleaningThe front end of the nozzle, to prevent the nozzle from pouring water, so as not to fly

⚠warning

Do not use ac beyond 220VPlease enter the power supply according to relevant regulationsLine wiring.

*Prone to fire*



# Use the information

## Energy saving function

The following measures can save energy effectively

After use, lower the seat cover.
- Do not blindly set the warm water temperature to high.• Adjust to not affect the comfort level is better.
- Spring, summer, autumn and winter, please adjust according to the temperature.
- Use devices that save electricity whenever possible.
- Disconnect the power supply when you go out for a long time.

※When freezing is possible, take anti-freezing measures

## Close seat ring and cover slowly

The smart toilet has a damping buffer, Avoid bumping when you close the seat ringBump.

## Seat sensor

Because the installation has a seat sensor, so when noWhen there is a seat, even if the switch is pressed by mistake, Spray also does not spray water, buttock cleaning and femaleThe functions of sexual cleaning do not sit down and do not start.Seat sensor if the following occurs,The sensor doesn't work.Not seated within sensor range.

※Please change your seat

## Water coming out from around the nozzle?

Before and after cleaning or the warm water switch is set on,There is water around the nozzle, which is in the structureIt is a normal phenomenon, not a fault.



※In addition to the above, if the current does not stop,Close the inlet valve and remove the power plug from the socket Pull out, and purchase business contact to solve.

## The remote control

When the dry battery is about to run out, remote controlDimmed indicator light or no display, remote control operationNo induction, please replace the new battery in time.

# Daily cleaning and maintenance

⚠ Pay attention to

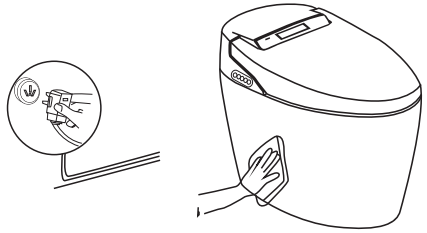
When cleaning and maintenance, please be sure to unplug the power switch and confirm the operating part of the bodyThe power supply of bit is off.

## The cleaning and maintenance method of intelligent toilet

Please wipe with a soft cloth dipped in water

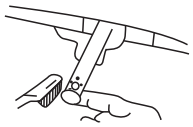
- If the dirt is not removed in time, it will become difficult to clean, please often wipe with water.
- In addition, wipe the product with water to prevent static electricity, which can trap dust and make the product black and dirty.

※In addition, the body can also be removed from the seat toilet to facilitate the cleaning between the seat toilet and the body.



## Cleaning and maintenance of sprinkler head

There is dirt in the nozzle, please use a small brush like a toothbrushEtc for cleaning.
※Do not forcibly stretch and bend the nozzle.



## ⚠ warning

Must abide by the

Remove dust from the power plug periodically. Unplug the power plug while cleaning so thatWipe with a dry cleaning cloth.

※Poor insulation may cause a fire

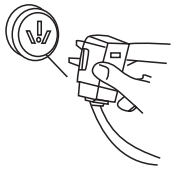


# Remove the cleaning

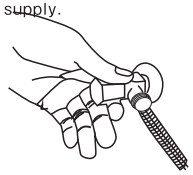
## Using disassembly method

### The disassembly method of the stool cover

1. Remove the power plug from the socket.



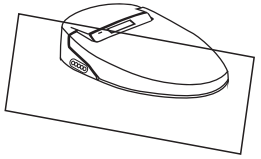
2. Close the water inlet valve and stop the water supply.



3. Lift the toilet cover up and remove it from the toilet seat.



4. Place the cover lightly on the floor cushions。



1. Be sure to remove the power plug from the socket.※ Dry burning of heater may cause smoke or fire.2. Do not connect external power cables or water supply pipes.
※ It may cause damage or electric leakage.
3. Be sure to remove the cover for cleaningHandle with care.
※ It will lead to electric leakage and failure.
4. Do not turn the cover upside down without removing the power supply. In addition, do not directlyPlace on the ground.
※ May cause surface scratches or faults.

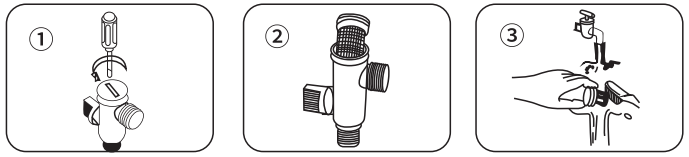


# When the sprinkler function is weakened

If the intensity of the spray is weakened after using the smart toilet for a long time, Please clean the screen in the following order. (Period depends on local water quality)

## WARM PROMPT (Must be cleaned once a month)

1. In order to avoid the failure of intelligent toilet,It is recommended to clean the filter every month (or replace the filter)
.2. Close the water supply valve when removing the filter




Be sure to close the feed valve when removing the screen.When installing the filter screen, tighten the water supply hose; otherwise, water leakage and indoor water accumulation may occur.

## Replace the battery of the remote control

**When the battery is running low,**
**The indicator light on the remote control turns off or off.**

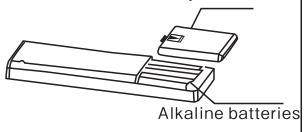
※ Under normal circumstances, the indicator light of the remote control is bright.
※The attached battery is mainly used to check the operation condition during installation.

**So the service life may be very short.**
**Replace the battery according to the following instructions**
**Pay attention to**

The positive and negative terminals of the battery must match the logo on the remote control.
You can't mix old and new batteries.
Please use alkaline batteries.

Replace the battery of the remote control

Open the back cover of the battery area of the remote control and replace it with a new oneBatteries (two 1.5V no.7 alkaline batteries).





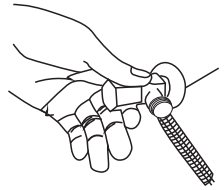

# Long-term placement when not in use

Under the following circumstances, please be sure to drain the water.

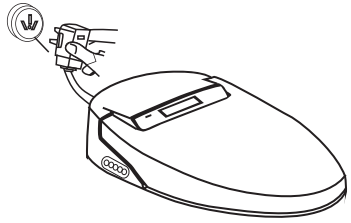
- Not using the smart toilet for a long time due to travel, etc. (polluted water will cause congestion)
- When not in use for a long time, such as a villa. In an unoccupied dwelling, the temperature dropsFaster than expected, prone to freezing and leaking)

## Drain water and cut off power

1. Close the water inlet valve and stop the water inlet

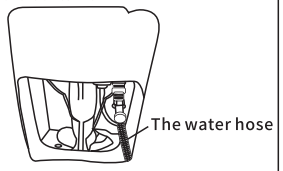


3. Remove the power plug from the socket.



2.Drain water from supply hose.

•Place washbasin and other containers under fill valve.• Remove the water supply hose from the feed valve and turn the water supply hose endPart into the container.




4. Before using again, be sure to test run.

### ⚠ Pay attention to

When removing the water hose,
Be sure to close the feed valve.
When installing water supply hosesPlease insert it in place.

※Easy to cause water leakage and indoor water.

If it freezes, the water doesn't come out
In case of water supply hose or water supply connection frozen sprayWhen water does not come out, cover with a cloth soaked in hot waterWater supply hose or water supply connection to defrost, orRaise the indoor temperature and let it thaw naturally.

Pay attention to
Do not pour hot water or blow hot air over the hose.※ The water supply pipe may be damaged

## WHEN THERE IS A DANGER OF FREEZING IN WINTER

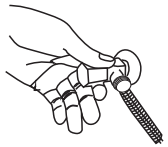
In the cold winter months, smart toilets can be damaged by water freezing in the seat,Is leaking. To prevent freezing, perform the following operations.Please unplug and plug into a power socket to switch on the power.In the cold winter months, smart toilets can be damaged by water freezing in the seat,Is leaking. To prevent freezing, perform the following operations.Please unplug and plug into a power socket to switch on the power.

### General measures to prevent freezing

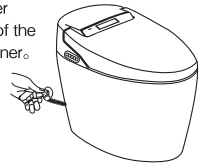
1. Switch water temperature switch a nd seat temperature switch to [high], And close the cover.

2.Turn on the heat in the room.

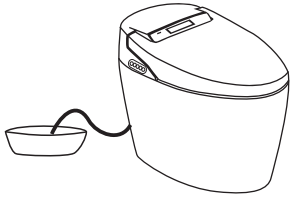
•If there is no heat in the room, please provide it as followsDrain water from water hose.A. Close the water inlet valve and stop the water supply.



B. Drain the water from the water supply hose.
※ Place washbasin and other containers under the drainage valve.※ Remove the water supply hose from the inlet valve and soften the water supplyPut the end of the tube into the container。



※After the drainage is complete, insert the water supply softTube.



C,Before using again, be sure to test run.

### ⚠ Pay attention to

When removing the water hose,Be sure to close the feed valve.When installing water supply hosesPlease insert it in place.

※Easy to cause water leakage and indoor water.

If it freezes, the water doesn't come out

In case of water supply hose or water supply connection frozen sprayWhen water does not come out, cover with a cloth soaked in hot waterWater supply hose or water supply connection to defrost, orRaise the indoor temperature and let it thaw naturally.

Pay attention to

Do not pour hot water or blow hot air over the hose.※ The water supply pipe may be damaged





# Common Fault Diagnosis

Power switch, buttock cleaning, female cleaning, drying/air temperature, etc

《If you think there is a fault》

If you find a similar fault, please read the above content and try to rectify the fault. Please contact salesUnits or call the customer service center for contact.

## The power switch

| The fault phenomenon | Failure analysis | Fault handling |
|---|---|---|
| Product not working | Check whether there is electricity or whether the socket is loose | Please check the circuit |
| | Check whether the power supply is turned on (Power indicator is off) | Long press the remote control "nozzle cleaning/power supply "2" button for seconds to start up The power indicator of the intelligent toilet is on. |
| | Whether leakage (leakage protection plug displayLight not bright) | Remove the power plug from the socket and reinsert it later. Press thelf the reset switch of leakage protection plug still does not work,Please unplug the power supply and commission a repair. |

## Buttock cleaning, female cleaning, personalized cleaning

| The fault phenomenon | Failure analysis | Fault handling |
|---|---|---|
| Nozzle does not give waterNozzle does not give water | Check if water supply is cut off | wait until water supply is restored |
| | Check whether the Angle valve is closed | open the Angle valve |
| | Check whether the water inlet filter is blocked | Clean the filter or replace the filter |
| | Check whether the water inlet pipe is bent | Remove the water inlet pipe is bent |
| Insufficient cleaning intensity | Check whether the cleaning water pressure is adjusted at the lowest level | refer to the instructions to adjust the water pressure |
| | Check whether the inlet filter is blocked | Clean the filter or replace the filter |
| Sprinkler discharge | Abnormal operation | Disconnect the plug for one minute and power it back on |
| The water temperature is not enough | Check whether the water temperature is set at a low level | adjust the water temperature according to the instructions |
| | Whether the cold and hot massage function is enabled | Refer to the manual to turn off the cold and hot massage function |
| The washer often drips water | Solenoid valve failure | please ask professional maintenance |

| | | |
|---|---|---|
| No cleaning functionNormal use | Is there any other hard support under the seat ring | Remove the hard objects |
| | Whether the sensing area of the seat is covered by skin | Adjust the sitting position to cover the sensing area of the body |
| | Whether the power supply has been stopped and restored during the sitting period | Unplug for one minute and then switch back on |
| | The skin completely covers the sensing area of the seat | Seat body sensor failure, please professional maintenance |

## Drying/air temperature

| The fault phenomenon | Failure analysis | Fault handling |
|---|---|---|
| Dry and cool | Check whether the drying is set at room temperature or low | Adjust the drying air temperature according to the instructions |
| | Drying heating parts are damaged | Ask a professional to repair |

## A temperature

| The fault phenomenon | Failure analysis | Fault handling |
|---|---|---|
| Temperature of the seatToo low/not heated | Check whether the temperature of seat ring is set to close | Adjust the seat temperature according to the instruction |
| | Whether to enable the power saving function | Refer to the instructions to turn off the power saving function |

## The remote control

| The fault phenomenon | Failure analysis | Fault handling |
|---|---|---|
| Remote control malfunction | Check whether the battery of the remote control is low | Please replace the battery. |
| | Check the remote control panel for water droplets | Wipe off water droplets with a dry cloth |
| | Enter automatic setting or sensor range adjustment mode | Exit the automatic setting mode or sensor distance adjustment mode according to the instructions |
| | If the above two treatments are invalid | Ask a professional to repair |

## other

| The fault phenomenon | Failure analysis | Fault handling |
|---|---|---|
| Seat cover/circleFalling too fast | The damping slow down function fails | Ask a professional to repair |
| Seat cover/ring cannot be opened or closed<br>* Only for automatic flip/flip models | Automatic damping fails | 1.Unplug for one minute and then switch back on<br>2. The above treatment is invalid, please ask professional maintenance |



## ceramic

| The fault phenomenon | Failure analysis | Fault handling |
|---|---|---|
| When the water downWipe clean | Filter blockage | Clean the filter according to the instructions |
| | The water pressure in the home is too low | Check whether the water volume is less than 5L in 10 seconds. It is recommended to buy a booster pump |
| | Pipeline fold die | Check whether the water supply pipe is bent and ensure that the water supply pipe is smooth |
| Normal waterpressureNo siphonWipe clean | The sewage outlet leaks air | Ask professional personnel to repair |
| | S bend is blocked | Please purchase leather plugs in the local market for dredging treatment |
| The flush is not cleanThe water pressure is normal | Flush valve failure | Ask professional personnel to repair |

Intelligent toilet seat

# After-sales service

## Please read the following carefully

1. Please read this instruction manual and warranty card carefully before seeking after-sales service to confirm whether they are within the scope of free warranty.Please take good care of your warranty card.2. Contents to be submitted include: address, customer name, phone number, product model, and factory numberSee the warranty card, product packaging box, intelligent toilet), fault content. Abnormal situation (as detailed as possible), hope to visit the service dayPeriod.3. When repairing the products within the warranty scope, please be sure to show the warranty card and repair according to the provisions on the warranty card; beyondWithin the scope of warranty, on the premise of maintaining the function of the product, according to customer requirements for paid repair.4. Provision of free after-sales serviceUsers in the date of purchase, within the warranty period of correct use and failure, can be exempted by the warranty card and valid invoiceMaintenance.Even within the warranty period, in one of the following circumstances (1-8), a repair charge (material cost, labor cost) shall be charged as appropriateAnd on-site fee)

(1) Failure to present the corresponding warranty card and valid purchase invoice.
(2) Failure caused by failure to inform the use method and precautions according to the instructions.
(3) Self-disassembly. Damage and malfunction caused by repair, modification.
(4) Failure and damage caused by force majeure and other external reasons.
(5) Damage caused by transportation, handling, extrusion, etc.
(6) Beyond ordinary family use (long-term public use, use in other special places, etc.) caused by defects or damage.
(7) According to the requirements of customers to move the installation.
(8) The service life of consumable parts has been exhausted (such as the flush battery), etc.

# Product specification

| category | | | specifications |
|---|---|---|---|
| The rated voltage | | | Ac 220V±10%, 50HZ/60HZ |
| power | | | 1550W |
| Cleansing function | Water yield | Hip cleaning | About 750 ml/min |
| | | Women cleaning | About 750 ml/min |
| | The water temperature | | Normal temperature, 34℃, 37℃, 40℃(4 grades) |
| | Warm water heating | | The thermal type |
| | Heater power | | 1600W |
| | Safety device | | Inlet and outlet water temperature sensor, temperature fuse, temperature controller,Leakage protector |
| Drying function | Warm air temperature | | Normal temperature, 40° C, 50° C, 60° C(4 grades) |
| | The wind speed | | >4m/s |
| | Heater power | | Average about 220W(maximum about 350W) |
| | Safety device | | Bimetallic sheet, temperature fuse wire |
| Seat heating | Temperature of the seat | | Normal temperature, 34℃, 37℃, 40℃(4 grades) |
| | Heater power | | About 40 w |
| | Safety device | | Temperature sensor, temperature fuse wire |
| deodorization | type | | Activated carbon high efficiency catalyst filter |
| Mobile cleaning | | | Move the nozzle back and forth by 1.5cm |
| Nozzle position | | | Before and after the adjustable |
| Water supply temperature | | | 5~40℃ |
| Static water supply pressure | | | 0.15-0.75Mpa (static) |



## Product warranty card

Thank you for buying our products. In order to protect your rights and interests, our company guarantees the following:Please contact the purchasing department or our after-sale service department when you find any product quality problem.

| | | | |
|---|---|---|---|
| Product name | Intelligent toilet | Product model | |
| Purchase date | | The serial number | |
| The customer name | | The warranty period | Two years from the date of purchase |
| Contact address | | | |

Retention link

| Maintenance record | Fault and handling | Maintenance date | Maintenance personnel |
|---|---|---|---|
| | | | |
| | | | |
| | | | |

## Product warranty matters

*When purchasing this product, carefully fill in the content of the product warranty, and properly keep.
* Within 30 days from the date of purchase, if the product is found to have quality problems under normal use, by the publicThe company will be responsible for the replacement of the company's technical personnel after certification.
*During the warranty period, instructions, notes, labels and other contents mentioned in the normal makeWith the state of the occurrence of the fault, the company will be free of charge for your repair.
* The service within the scope of paid maintenance service will be charged as appropriate.

## Paid maintenance service

*After installation due to improper use or artificial failure and damage.
* Faults caused by unauthorized disassembly or modification.
* Faults caused by fire, typhoon, flood, earthquake, lightning and other natural disasters and abnormal voltage.
* According to the requirements of customers to move the installation.
* The service life of consumable parts has reached its end.
* Products have been repaired by technical personnel not approved by the company.
* Faults and injuries caused by use outside ordinary homes (e.g. in public places).
* No purchase invoice.* The warranty card information is not filled in, and the "Customer Receipt slip" is not sent back to the company.

Please fill in the warranty card information, tear off the "customer receipt" and mail it back to the company, otherwise you will not enjoy the warranty policy!

| | | | |
|---|---|---|---|
| The user name | | Contact phone number | |
| Contact address | | | |
| Buy the shop | | Purchase date | |
| Product model | | satisfaction | Satisfied with the ☐ general ☐ Not satisfied with ☐ |
| The serial number | | Customer signature | |

User receipt receipt