

Faucets & Fixtures

Limited Product Warranty

Cantrio Concepts faucets and fixtures come with a limited lifetime warranty.

Cantrio Concepts faucets and fixtures carry a Limited lifetime warranty on the chrome, PVD finished and all working parts and is guaranteed from the initial purchase date against all manufacturing defects. All other finishes including plastic component are guaranteed for one year.

The warranty offered on our products will be honored only if the installation is performed by a certified master plumber. The warranty does not cover:

All charges to access the faucet.

Installation or removal charges.

Normal wear of the components.

Units that have not been installed according to the manufacturer's instructions and in conformity with the rules, codes and laws currently governing plumbing installation.

All problems resulting from improper care or use of inappropriate cleaning products. Do not use acid detergents, abrasive sponges, metallic pads, alcohol based detergents, disinfectants or other solvents.

Damages caused by hard water, calcareous deposits or sediments.

This warranty does not cover any labor costs and/or any damages caused during the installation, the repair or the replacement, nor accidental or collateral damages nor the freight charges.