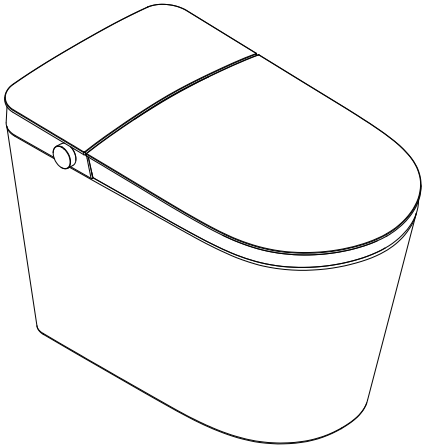
ELLAI® X FORCE FLOW®

Smart Toilet

INSTRUCTION MANUAL

Compatible Models:

#E-25031H-G



We appreciate you choosing ELLAI products and services. This manual provides installation guidelines, maintenance instructions, and other essential information. Should you encounter any issues during installation or use, please contact us through the following channels **(Business hours: Monday–Friday, 8:30 AM – 5:00 PM EST)**. We are committed to resolving your concerns promptly.

1. **Customer Service Hotline: 1-844-396-9711**
2. **ELLAI Official Website: www.ellai.com**
3. **Email: support@ellai.com**

Designed by ELLAI in N. Carolina, made in China.

Contents

Safety Precautions - 1
- Warning - 1
- Caution - 4
- Important Special Notices - - - - - - - - - - - - - - - - - - - 6

Function Introduction - 7

Product Dimensions - 8

Component Names - 9

Packing List - 10

Attention Before Installation - - - - - - - - - - - - - - - - - 11

Toilet Installation - 12

Instructions for Use - 15
- Operating Manual - 15
- Precautions Before Use - 15
- Side Knob Usage - 16
- LED Digital Display - 17
- Kick Sensor Control - 17
- Auto Lid Open Function - 18
- Power Off Flush Function - - - - - - - - - - - - - - - - - - - 18
- Foam liquid refilling method - - - - - - - - - - - - - - - - - - 19
- Filter Disassembly & Replacement - - - - - - - - - - - - - - - 20
- Remote Control Battery Replacement - - - - - - - - - - - - - - 21
- Remote Control Pairing - 21
- Remote Usage - 22

Daily Maintenance - 26

Troubleshootings - 28

Specifications - 31

Warranty - 32

Safety Precautions

Please read the “Safety Precautions” carefully before use. The precautions listed here are important safety-related information and must be strictly followed.

Signs and Their Meanings

WARNING	Indicates misoperations that **DO NOT** comply with this warning and may result in serious injury or death.
CAUTION	Indicates misoperations that **DO NOT** comply with the provisions in this note may result in personal injury or property damage.

The following symbols are used to indicate important safety precautions when using the product.

Symbol	Meaning
	This symbol denotes a prohibited action.
	This symbol denotes a mandatory action.

WARNING

People with cardiac pacemakers are prohibited from using the remote control accompanying this product.

- Otherwise, it may cause personal injury or death. (The remote control contains strong magnetic beads)

DO NOT plug/unplug the power cord with wet hands.

- Otherwise, it may cause electric shock.

DO NOT pour water, hot water, or detergent on the product or power plug.

- Otherwise, it may cause fire, electric shock, overheating, short circuit, product damage, personal injury or indoor water leakage.

Never disassemble, repair, or modify this product yourself.

- Otherwise, it may cause fire, electric shock, overheating, or short circuit.

DO NOT install on moving objects such as vehicles or ships.

- Otherwise, it may cause fire, electric shock, short circuit, or malfunction.
- Otherwise, the toilet seat, lid, or main body may detach and fall, which could cause damage to the toilet.

DO NOT continue using the product if it malfunctions.
In the following cases, turn off the power at the distribution board and close the water supply shut-off valve to stop water flow:

- Water leaking from the product’s components or its interior.
- Cracks or damage to the product
- Unusual noises or odors
- Smoke from the product
- Abnormal heating of the product
- Toilet clogging
- The toilet seat becomes loose or detached

* Continued use despite product malfunction may cause fire, electric shock, overheating, short circuit, personal injury, or indoor water leakage.

Safety Precautions

⚠ WARNING

DO NOT use water sources other than tap water or drinkable well water (groundwater), including seawater.
-Otherwise, it may cause inflammatory issues such as skin irritation.

DO NOT touch the power plug during thunderstorms.
-Otherwise, it may cause electric shock.

DO NOT let the water inlet hose come into contact with the power plug or socket.
-Otherwise, water leakage may cause fire, electric shock, overheating, or short circuit.

DO NOT damage the power cord or plug.
DO NOT forcefully drop, pull, twist, bend sharply, scratch, modify, heat, place heavy objects on, bundle. or pinch the cord.
-Continued use in a damaged state may cause fire, electric shock, overheating, or short circuit.

DO NOT use loose or faulty power outlets.
-Otherwise, it may cause fire or short circuit.

Use power outlets and wiring equipment within the specified limits.
-Overloading the outlets may cause overheating and fire.

DO NOT use any power source other than the specified source.
-Otherwise, it may cause fire or overheating.

DO NOT insert fingers or other objects into or block the warm air outlet.
DO NOT place items or clothing on or over the outlet.
- Otherwise, it may cause burns, electric shock, or fire.

DO NOT bring cigarettes or other ignition sources near the product.
-Otherwise, it may cause fire.

Caution: Risk of Low-Temperature Burns
High temperatures may still cause low-temperature burns.
-For prolonged use, set the warm air temperature to "OFF."

In the following cases, set the warm air temperature to "LOW" or "OFF".
-Children, the elderly, or others unable to adjust temperature properly.
-Individuals with disabilities or illnesses.
-Those under the influence of medication (sleeping pills, cold medicine, etc.), alcohol, or extreme fatigue.

This product is electrical, **DO NOT** install it in areas prone to water splashes or high humidity. If used in a bathroom, ensure proper ventilation.
-Otherwise, it may cause fire or electric shock.

The product must be connected to a cold water supply.
-Otherwise, it may cause scalding or machine malfunction.

Proper grounding is mandatory.
-Lack of grounding may cause electric shock.
-Grounding resistance must be below 100Ω, using a copper wire with a diameter of at least 1.5mm.
(*Consult a professional for grounding installation.)

Safety Precautions

⚠ WARNING

Ensure the power outlet is properly grounded (3-prong outlet).
-Otherwise, it may cause electric shock due to malfunction or short circuit.

The power outlet must be installed according to the following specifications.
-Otherwise, it may cause fire or electric shock.

A. The circuit must be protected by a high-sensitivity, fast-acting residual current device(RCD) with a rated operating current of 15mA or less, or by an isolation transformer(1.5kVA-3kVA).

B. The installation location of the outlet must comply with relevant national regulations and should be positioned as far away from the bathtub as possible.

* Please verify that the wiring works as described in item A and B above.
If not, please immediately hire a licensed electrician to perform the wiring installation.

Always fully insert the power plug into the outlet.
-Otherwise, it may cause fire, overheating, or short circuit.

When unplugging, hold the plug, **DO NOT** pull the cord.
-Otherwise, damaged wiring may cause fire or overheating.

If the power cord is damaged, it must be replaced by the manufacturer's service team or a qualified professional to avoid hazards.

Before maintenance or inspection, turn off the power at the circuit breaker.
-Otherwise, it may cause electric shock or component damage.
*Excludes the "self-cleaning" function.

People with disabilities, lack of experience, or limited awareness(including children) must use this product under supervision.
-Otherwise, it may cause burns, electric shock, fire, or injury.

DO NOT allow children to play with this product.
-Otherwise, it may cause burns, electric shock, fire, or injury.

DO NOT throw lit cigarettes or other burning objects into the toilet.
- Otherwise, it may cause fire.

Safety Precautions

⚠ CAUTION

DO NOT use while the unit is in an unstable state.
-Otherwise, the unit may detach and fall, causing personal injury.

DO NOT touch damaged areas.
-May cause injury, the unit must be replaced immediately.

DO NOT impact the product forcefully or place heavy objects/stand on it.
-May cause product breakage, detachment, or falling, resulting in injury.
-May cause water leakage indoors due to product damage.

DO NOT lift the product by holding the seat or lid only.

DO NOT lift the seat/lid when objects are placed on the toilet.
-May cause the unit to detach and fall, causing personal injury.

When cleaning plastic parts (main unit, etc.) and water inlet hose, use only kitchen detergent (neutral pH). Avoid the following:
Toilet cleaners, household cleaners, gasoline, thinner, abrasive powders, nylon brushes, etc.
-May damage plastic components, causing cracks or malfunctions.
-May damage the water inlet hose, causing leaks.

To prevent sudden water leakage, never remove the water inlet filter with the shut-off valve open.

DO NOT bend or damage the water inlet hose.
-May cause leaks.

Use only the new hose assembly provided with the toilet, old hoses cannot be reused.
-May cause leaks.

DO NOT pour hot water into the toilet.
-May cause toilet breakage, resulting in injury or indoor water leakage.

DO NOT flush anything except waste (urine/feces) and toilet paper.
DO NOT flush excessive amounts of toilet paper.
-May cause toilet breakage, resulting in injury or indoor water leakage.

DO NOT lean on the toilet seat while in use.
-May damage the seat.

Safety Precautions

⚠ CAUTION

If water leakage occurs, you should immediately close the water supply valve.

When outdoor temperatures fall below 32°F, implement freeze protection measures to prevent pipe or hose damage:
-If the water inlet hose freezes, it may damage the unit or pipes, causing leaks.
-Maintain proper room temperature during cold periods to prevent freezing.

When not using the product for extended periods:
1. Drain all water from the unit and inlet hose.
2. Turn off power at the circuit breaker. Failure to do so may cause fire or overheating due to unexpected power consumption.
-When resuming use, flush water through the system first to prevent skin irritation from stale water.

When installing the water inlet filter:
-Ensure it is securely tightened to the correct position.
-Improper tightening may cause leaks.

If toilet clogs:
1. Turn off power at the circuit breaker.
2. Clear the obstruction.
-Otherwise, automatic flushing may cause sewage overflow and water leakage.
-Use commercially available drain cleaning tools.

Always flush after urination:
- Prevents poor cleaning, clogs, or sewage overflow that may cause indoor leakage.

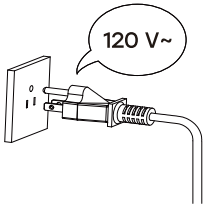
Immediately wipe splashed urine, condensation, detergent, or water mist from floors with a damp cloth to prevent stains or deterioration of the floor surface.

Safety Precautions

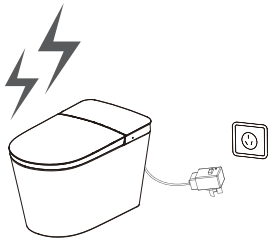
Important Special Notices

The following items must be strictly avoided during use to prevent product damage and personal injury.
We shall not be liable for any malfunctions or accidents resulting from non-compliance with these provisions.

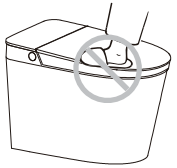
The power socket in use should be within the specified range.



In case of thunder, disconnect the plug from the socket.



Do not apply any force to the unit's seat and lid. Do not stand on the lid or open or close the lid and the seat forcefully.
Risk of product damage and/or user injury.



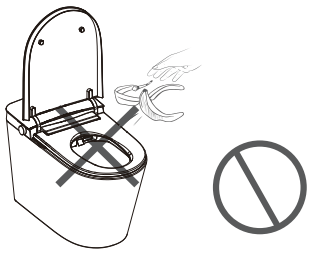
Do not install the product in a humid environment or a soaked room. Do not spray or soak this product with any form of liquid to prevent any damage to the product.
Risk of fire, electric shock, and/or other accident that may lead to user injury.



For cleaning or maintenance of plastic parts, do not use any harsh cleaning agents. (These include, but are not limited to products such as concentrated sulfuric acid, concentrated nitric acid, glacial acetic acid, carbon tetrachloride, chloroform, benzene, phenol, methylphenol, dimethylformamide, methyl ether, soybean oil, acetate,40% nitric acid, thick salt acid, 95% alcohol, gasoline, kerosene, etc.)
Risk of damaging parts that can lead to accidents and injuries.



Do not flush other things. It may lead to clogging of the toilet and overflow of sewage.

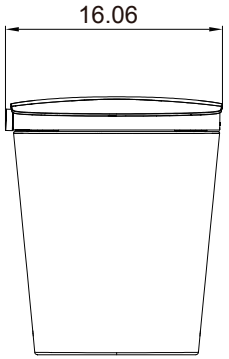


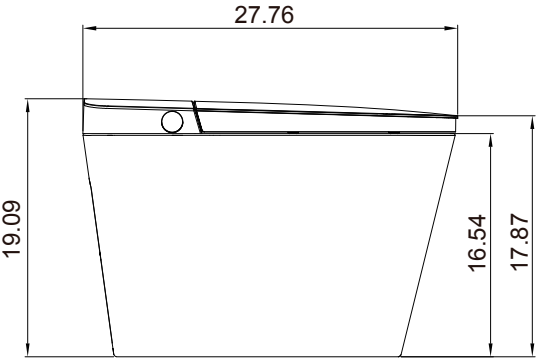
Function Introduction

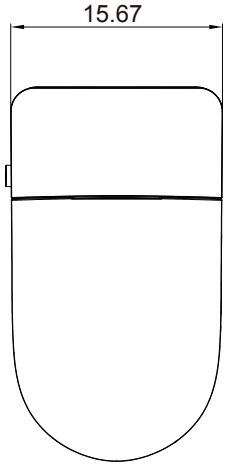
Function	Description
Rear Wash	Cleanses the buttocks area
Front Wash	Gentle cleansing specifically for feminine hygiene
Moving Rear Wash	Nozzle moves back and forth for thorough buttocks cleaning
Water Pressure Adjustment	Customizable cleansing water pressure
Nozzle Position Adjustment	Adjustable cleaning position forward/backward during use
Nozzle Self-Cleaning	Automatically cleans nozzle before use
Water Temp Adjustment	Customizable cleansing water temperature
Warm Air Drying	Provides warm air for drying after washing
Dryer Temp Adjustment	Adjustable warm air temperature
Seat Temp Adjustable	Adjust the seat temperature according to your preference
Smart Adaptive Temp	Auto-adjust seat temperature based on surrounding temperature
Antibacterial Seat	Silver ion antibacterial material added to toilet sea
Seat Sensor	Activates functions when user sits down
Seat Preparation	Moistens toilet bowl interior when seated
Auto Flush	Automatic flushing when user stands up
Power Off Flush	Flushing is still available by connecting to the backup power box during power outages (battery not included).
Foot Control	Controls lid opening/closing and foot-activated flushing
Auto Open/Close Lid	Lid automatically opens when user approaches and closes when leaving
Deodorization	Eliminates odors during use
Digital Display	Real-time display of the toilet's current settings
Knob Control	Control all basic functions via the knob.
Smart Remote Control	Allows settings adjustment via remote control
Auto Night Light	Activates automatically in dim surroundings
Foam Shield function	Foam function for odor & splash prevention

Product Dimensions

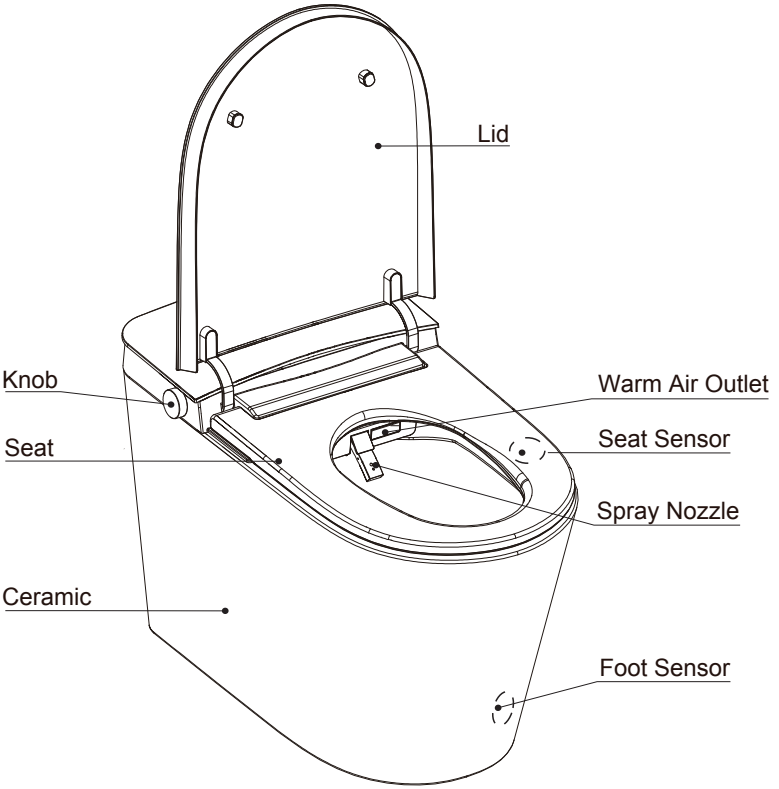
Unit: inch







Component Names

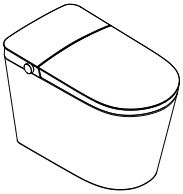




Remote Control

The contents of this manual, including but not limited to product materials, craftsmanship, and functional features, may differ from the actual product due to manufacturing improvements or product upgrades. Please refer to the actual product as the standard.

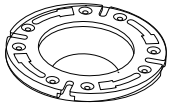
Packing List



Toliet
Qty.1



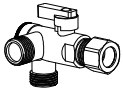
Wax Ring
Qty.1



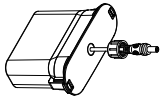
Toilet Flange
Qty.1



1/2-in Connector
(Optional)
Qty. 1



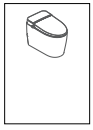
Angle Valve 1/2-in
Qty. 1



Backup Battery Box
Batteries not included
(Requires 10 pcs AA batteries)
Qty. 1



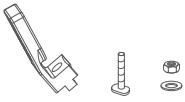
Remote Control
Batteries not included
(Requires 2pcs AAA batteries)
Qty. 1



Instructions
Qty.1



Warranty card
Qty.1



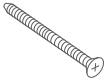
locking block components
（includes locking hardware）
Qty.2



Decorative buckle
Qty. 2



Plastic stopper
Qty. 2



Long Screw
Qty. 2



Short Screw
Qty. 4



Expansion tube
Qty. 4

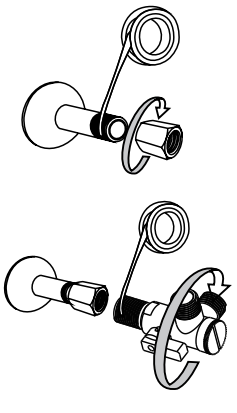
Attention Before Installation

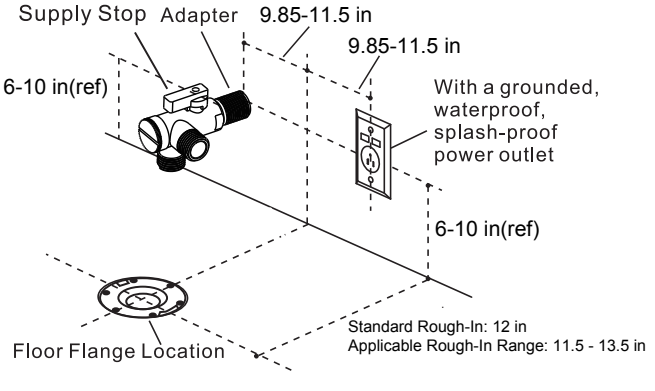
SITE PREPARATION

- Before installation, bathroom walls and floor tiles must be completed, and the sewage drain outlet, as well as water and electrical connections, must be in place.
- Confirm that the distance between the sewage drain outlet and the wall is compatible with the toilet model.
- Confirm the inlet water temperature is between 41°F and 95°F. If not, the toilet may not functionproperly.

WATER INLET VALVE INSTALLATION

- Before installing a toilet, install the special angle valve from the supplied accessories onto the tap water pipe. (NOTE: If there is already an ordinary angle valve, you must replace it with the one provided).
- Place an empty bucket nearby, open the angle valve, and drain dirty water from the tap water pipe until clear water flows out. Immediately wipe up any spilled water from the floor to prevent slipping.





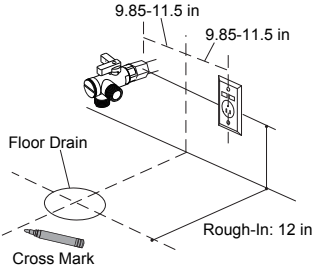
PRECAUTIONS FOR INSTALLATION AND USE

- When installing the toilet, please **DO NOT** pour cement mortar into **ANY** cavity of the toilet to avoid cement setting and expanding to crack the toilet bottom.
- Please **DO NOT** discard into the toilet newspaper, diapers, sanitary pads, or other items that are likely to clog the toilet.
- Please **DO NOT** use the toilet when the ambient temperature is below 32°F, or the water will freeze and expand, resulting in cracks in the ceramic body.
- Please **DO NOT** impact the ceramic body with hard objects, to avoid breakage or water leakage.
- Please use a nylon brush with soapy water or neutral detergents to clean the ceramic surface. **DO NOT** use wire or highly corrosive solvents in order to avoid damaging glaze and corroding the pipes.
- Secure locking caps onto bolts.

Toilet Installation

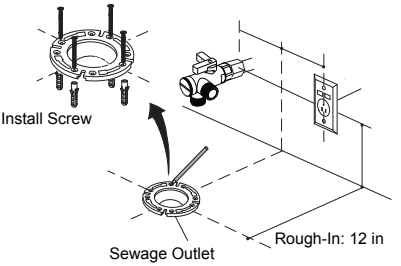
1

Clean the floor, wipe out the water, and draw a cross mark on the floor drain.
Note: The cleanliness and dryness of the floor will affect the firmness of the subsequent product fixing.



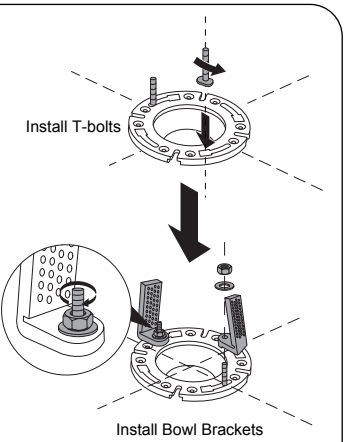
2

For new installations, a toilet flange must be installed. Mark the flange installation position, then install the flange accordingly.
Note: Holes shall be drilled into the floor before fitting the installation screws.



3

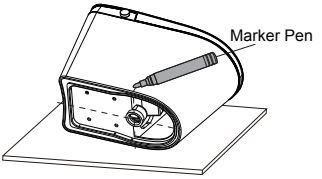
Confirm the flange is securely fixed. Slide the T-bolt into the slot of the flange, then fit the L-shaped fixing bracket over it and fasten with nuts.



Toilet Installation

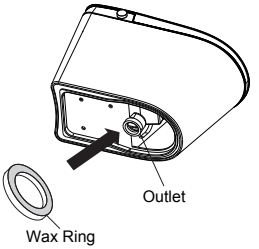
4

Place the toilet on its side on a soft surface. With the drain outlet as the center, mark lines on the side of the ceramic body as shown in the figure above.



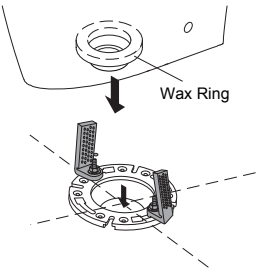
5

Install the wax ring on the bottom drain of the ceramic body, making sure it is tightly attached to the ceramic body.



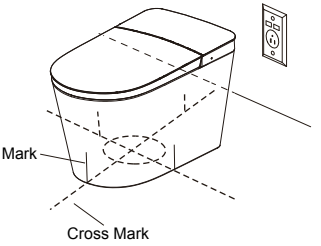
6

Install the fixing bracket.
Align the toilet drain outlet with the flange, then install it onto the floor drain.



7

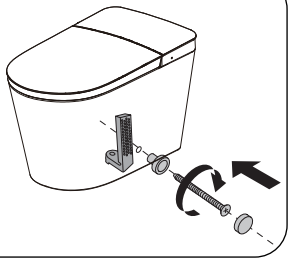
Lift the toilet, align the mark on the ceramic body with the cross mark on the ground and slowly place the toilet on the ground adjusting so that the two marks coincide.
Push the toilet downward so that the Flange with wax ring fully touches the ground and attaches tightly to the ground.
Note: Do not move or shake the toilet from side to side after aligning the marks, as this may damage the sealing and cause water leakage.



Toilet Installation

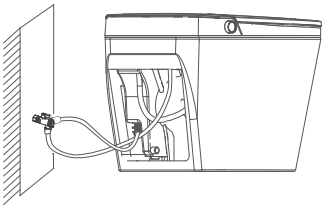
8

Align the self-tapping screws with the holes on the ceramic side and the bracket, then secure them in place. Tighten the screws and install the screw covers.



9

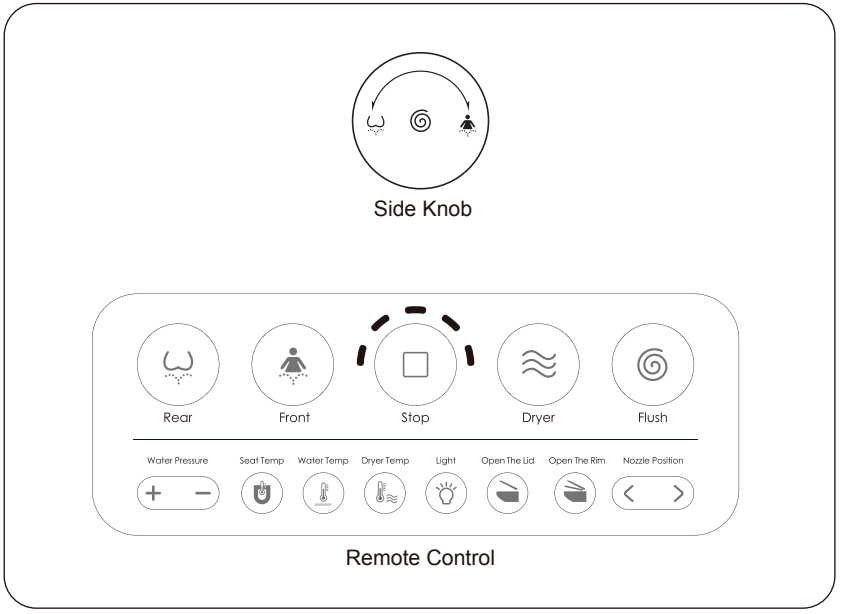
Connect the inlet pipe of the top cover and the water tank inlet pipe to the angle valve respectively, and check for any water leakage.



Instructions for Use

Operating Manual

- This product is designed to be operated primarly by the remote. The knob on the side are used only when necessary.
- The following figures are for functional illustration purposes only.

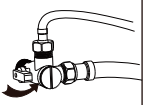


Precautions Before Use

1. Turn the handle counterclockwise to open the water supply angle valve.

Note:

Do not power on the product before water supply is connected, to prevent safety hazards.The handle is turned to this position.

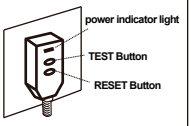


Turn the valve to this position

2. Fully insert the power plug into the socket. The power indicator light should turn on.

Tips: First-time use:

Press the TEST button on the plug. If the power light turns off, the leakage protection is working correctly.Then, press the RESET button on the plug. The power light should turn back on, and the product will resume operation.

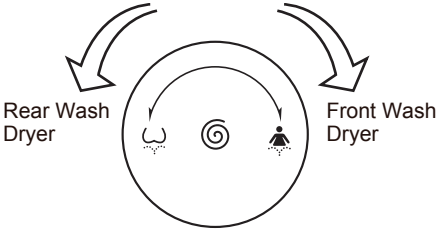


3. After the machine completes power-on initialization, it will power on by default. Parameters including water temperature, seat temperature, automatic deodorization and automatic flushing will automatically restore to the settings before power failure.

4. Ensure the power outlet is live. If the unit fails to turn on after plugging in the power cord, press the side knob to power it on. The unit is factory set to start automatically after power-on self-test with no manual operation required.

Instructions for Use

Side Knob Usage



Side Knob

1. When the unit is in standby mode, the knob indicator light is off. Rotating forward, rotating backward or pressing the knob will turn on the unit.
2. The unit activates when a user sits on the seat. Rotate the knob forward to activate the front wash, which runs for 1 minute followed by warm air drying for 2 minutes. If you rotate the knob forward again during front wash, the function will stop and warm air drying will activate immediately.
3. The unit activates when a user sits on the seat. Rotate the knob backward to activate the rear wash, which runs for 1 minute followed by warm air drying for 2 minutes. If you rotate the knob backward again during rear wash, the function will stop and warm air drying will activate immediately.
4. When the user is seated and the unit is running rear wash, front wash or warm air drying, press the knob to exit all three functions.
5. When the unit is in idle mode, press the knob once for full flush; press it twice for partial flush.
6. When the unit is powered on, press and hold the knob for 3 seconds to power off, and the indicator light will turn off.

Note:

Children, the elderly, patients, people with sensitive skin or dulled sensation, those unable to adjust temperature independently, and heavily intoxicated users must use this product under supervision.

Do not use it for extended periods, as low-temperature burns may occur.

Instructions for Use

LED Digital Display



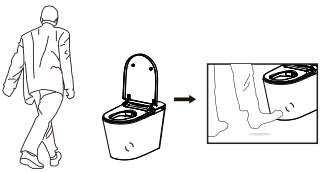
When different functions are activated, the corresponding function animation is displayed or the indicator light is on.

- The icon indicates the seat temperature. When adjusting the temperature, the icon lights up, and the current temperature is displayed.
- The icon indicates the cleaning water temperature. When adjusting the temperature, the icon lights up, and the current temperature is displayed.
- The icon indicates that the auto flush function is activated.
- The icon indicates that the four seasons temperature sensing function is activated.

Kick Sensor Control

Wave your foot over the sensor at the base to open the lid. Wave again to open the seat. When both are open, wave again to first close the seat and lid, then activate flushing.

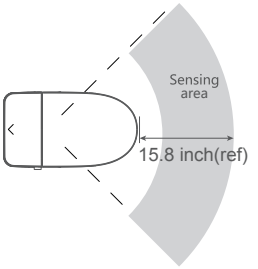
Note: This function is disabled when seated.



Instructions for Use

Auto Lid Open Function

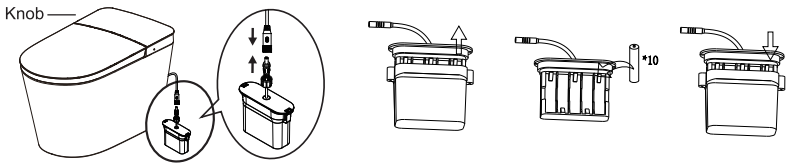
1. When people walk normally near to the toilet and into the sensor area, the lid open automatically when the machine detects human activity.
2. The lid will close automatically after people leave the sensor area by about 2 minutes.



Power Off Flush Function

When power off, put the battery into the battery box on the toilet, and then short press the knob to flush.(**Batteries ARE NOT included**)

1.Open the battery compartment .
2.Remove the battery tray.
3.Load 10 pcs size AA batteries into the battery tray.
4.Put the battery tray back into the compartment.



Kindly Reminder

1.This product is designed for emergency flushing during power outages. Connect to the main unit when power is out.
2.Disconnect the battery compartment from the main unit before replacing batteries.
3.Battery Installation: Requires AA alkaline batteries. Insert batteries according to the "+" and "-" markings in the compartment. This compartment uses a series battery configuration. Incorrect polarity (reverse insertion) may damage batteries and pose safety hazards, including rupture or fire.
4.Do not disassemble the battery compartment. After replacing batteries, ensure the compartment is securely sealed to prevent moisture ingress, which may cause corrosion.
5.Remove batteries if the compartment will not be used for an extended period.
6.Do not mix old/new, different brands, or types of batteries. Replace all batteries simultaneously.
7.Remove depleted batteries promptly and dispose of them safely.
8.Do not attempt to recharge batteries-risk of hazard.
9.Avoid short-circuiting the terminals to prevent danger.

Instructions for Use

Foam liquid refilling method

Slide the decorative panel back and lift up to disassemble the decorative panel, add designated foaming liquid, and finally install the decorative panel back.

● Turn off the toilet's power before adding foaming liquid. Otherwise, the sensor may be triggered, causing the lid to open and interfering with the refill process.

● Please use the designated foaming liquid (Foam Liquid for Smart Toilet). Using other products may cause pipe blockages or damage to internal components.

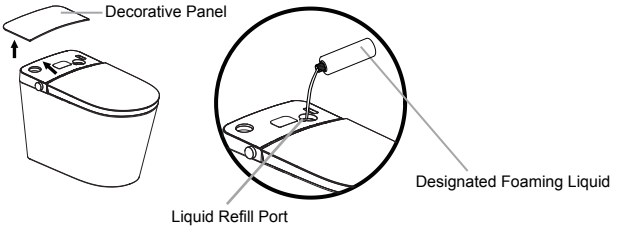
● When replacing the foaming liquid or maintaining, be careful not to introduce particles such as sediment.

● When not in use for a long time, please empty the foaming liquid pipe.

● After refilling the foaming liquid, place a damp towel on the seat sensor area (to simulate a seated user). When the toilet is powered on, it will automatically initialize. During initialization, the foam pump will operate for 5 seconds to remove air from the internal piping

● The foam pump will be louder when there is no cleanser.

● Do not add more than 500mL at a time, otherwise it will overflow.

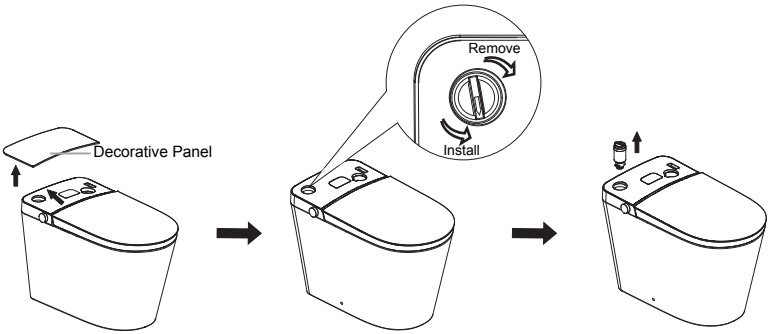


Instructions for Use

Filter Disassembly & Replacement

1. Slide the decorative panel back and lift up to disassemble the decorative panel.
2. Turn off the power supply and water inlet, then rotate the filter cartridge counterclockwise until it can no longer turn.
3. Pull the filter cartridge straight upward vertically. If excessive resistance is encountered, use pliers as an auxiliary tool. Then install a new filter cartridge.

NOTE:
For areas with good water quality, replace the filter cartridge once a year. For areas with poor water quality, replace it every six months. It can also be left unreplaced if water quality is not a concern.



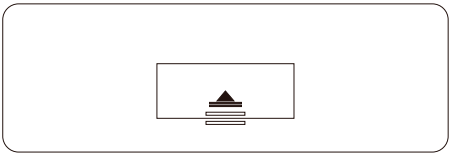
Instructions for Use

Remote Control Battery Replacement

1. No batteries are pre-installed in the remote control at factory shipment. Users shall purchase and install batteries separately.
2. When the batteries are nearly depleted, the remote control may become unresponsive or intermittently fail to function. At this point, you should replace them with new batteries.

NOTE:

- Ensure the batteries are inserted with the correct polarity. The spring contact correspondsto the negative terminal.
- Do not mix old and new batteries.
- Use alkaline batteries only.
- Batteries for remote control ARE NOT included.





Requires 2pcs AAA batteries

Remote Control Pairing

If multiple same-brand smart toilets are installed nearby, remote control interference may occur. Use the pairing function to ensure exclusive remote-to-unit control. During pairing, unplug all other nearby smart toilets.

Instructions:

1. Power off the toilet (keep remote in standby).
2. Simultaneously press and hold the remote's "Dryer Temp" and "Light" buttons until the indicator light flashes continuously, then release.
3. Restore power to the main unit within 5 seconds.
4. Pairing is complete when the remote's indicator stops flashing.

Note:

The pairing process times out after 10 seconds and cancels automatically if not completed.

The remote control is pre-paired with the product at factory shipment.

Instructions for Use

Remote Usage

Pull down your pants and sit on the seat

1.Users must have their skin in contact with the sit-down sensor to activate washing.
2.If Deodorization is set to ON, deodorizing fans will automatically start after user sits down.

Front Wash

Press the button to start front wash.

Front wash icon ⟶

When the front wash is in progress, press the button again, you can change the front wash mode, nozzle will repeatedly swing front to back.

※ When the nozzle is extended before and after retracion, there will be water flowing out around the nozzle to clean the nozzle;

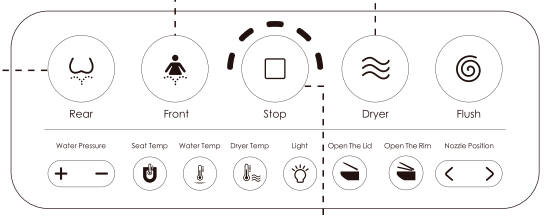
※ The front wash will stop automatically after running for 2 minutes, if need to continue, press the front wash button again.

Dryer

Press the button to start warm air drying.

Dryer icon ⟶

※ Automatically after running for 4 minutes, if you need to continue, press the dryer button again.



Rear Wash

Press the button to start rear wash.

Rear wash icon ⟶

When the rear wash is in progress, press the button again, you can change the rear wash mode, nozzle will repeatedly swing front to back.

※ When the nozzle is extended before and after retraction, there will be water flowing out around the nozzle to clean the nozzle.

※ The rear wash will stop automatically after running for 2 minutes, if need to continue, press the rear wash button again.

Stop

STOP Function:
Press the button to stop the current cleaning operation, including rear wash, front wash and dryer.
Turn Off:
Press and hold the Stop button for 3 seconds to turn off.
Turn On:
When the remote control is off, press the button to turn it on.

Note:

After perfoming multiple rear wash or front wash cycles, the spray arm may extend and retract without water spray to complete a reset procedure. This is normal operation.

Instructions for Use

Remote Usage

Water Pressure Adjustment

During Front/Rear Wash, press the button + to increase the water pressure
During Front/Rear Wash, press the button - to reduce the water pressure

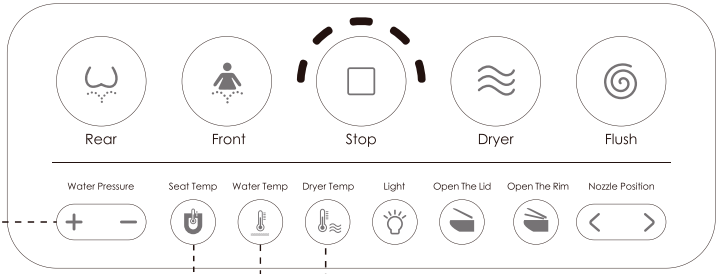
Air Temperature Adjustment

Press this button repeatedly to cycle through the warm air temperature settings.

Level 1 → Level 2 → Level 3 → Level 4

(loops continuously).

※ **Default setting:** The warm air starts at Level 2 when powered on.



Seat Temperature

Four temperature levels are available:
Normal (unheated), Low (91°F), Medium(97°F), and High (102°F). Each press of the button changes the level by one step in the following

sequence:
Medium→High→Medium→Low→Normal→Low→Medium, cycling in this order.

Note: Long press this button while seated to activate the child wash function.

Water Temperature

Four temperature levels are available:
Normal (unheated), Low (91°F), Medium(97°F), and High (102°F). Each press of the button changes the level by one step in the following
sequence:
Medium→High→Medium→Low→Normal→Low→Medium, and so on in cycle.

The default water temperature after power-on is Medium level (97°F).

Note: Long press this button while seated to activate the hot & cold massage wash function.

Caution: Risk of Low-Temperature Burns

— For prolonged use, set the seat temperature to "OFF."
— In the following cases, set the seat temperature to "LOW" or "OFF."
Children, elderly, or others unable to adjust temperature properly.
Individuals with disabilities or illnesses.
Those under the influence of medication (sleeping pills, cold medicine, etc.), alcohol, or extreme fatigue.

Instructions for Use

Remote Usage

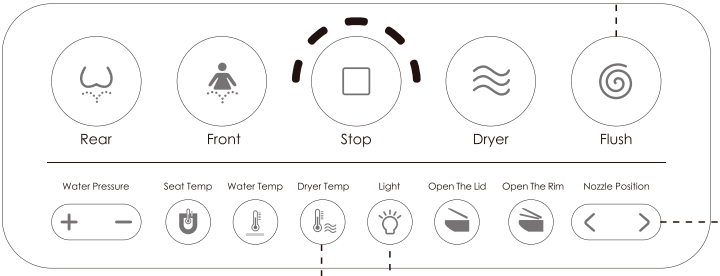
Flush Function

Press this button once to flush the toilet.
Long-press this button to enable/disable auto flush mode.

Note:
If you manually flush using the remote control or side button while seated, the auto flush feature will not activate after standing up.
The toilet requires approximately 60s to refill the tank after flushing before a second flush can beinitiated.

Nozzle Position Adjustment

During rear/front wash:
Press the ◄ ► buttons to move the nozzle forward or backward.



Intelligent Temperature Control

Long press this button to activate or deactivate the smart temperature sensing mode. Under this mode, the seat temperature, water temperature and air temperature will be adjusted intelligently according to the ambient temperature.
Refer to the setting ranges below:

Ambient Temp	Water Temp	Seat Temp	Dryer Temp
< 59℉	102.2℉	102.2℉	129.2℉
59℉~77℉	96.8℉	91.4℉	118.4℉
77℉~86℉	91.4℉	Temp off	107.6℉
> 86℉	91.4℉	Temp off	95℉

Note:
After the smart temperature sensing function is activated, the temperature gears of water, seat and air will be automatically set based on ambient temperature, and manual adjustment will be disabled.

Night Light

Press this button to turn the night light on/off. Long press this button to enable or disable the automatic night light function.

This function defaults to OFF when the toilet or remote control is powered on.

During daytime with sufficient light, it is recommended to turn off the night light to save energy.

Instructions for Use

Remote Usage

Auto Foam Function

When no one is seated, Long press this button to enable/disable the automatic foam shield function.

Nozzle Cleaning

When no one is seated, long press this button to activate nozzle cleaning mode (water will flow for cleaning).

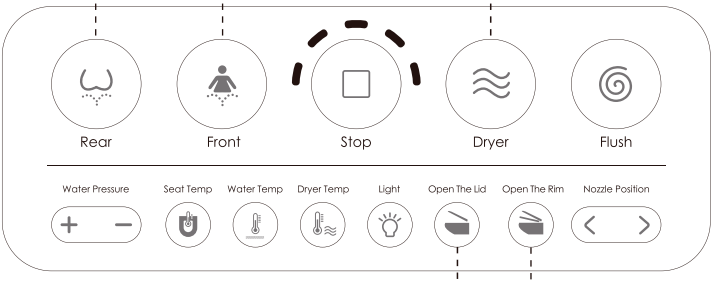
※ Automatic partial cleaning also occurs before front/rear wash cycles.

Deodorization

Long-press the "Dryer" button to activate the deodorizing function.

When deodorization is enabled, the deodorizing motor starts after the user sits down and stops 1.5 minutes after the user stands up.

During drying, the deodorizing function pauses temporarily and automatically reactivates after drying completes.



Lid Open/Close

Short press: Opens/closes the toilet lid.
Long press (3+ seconds): Toggles auto-lid function on/off.
When enabled: Lid automatically opens when user approaches, Lid closes automatically 2 minutes after user leaves.
Auto open/close only works when auto-lid is ON

Sensor limitation:
Detects movement only. May malfunction if user stands still too long.

Warning:
Never force-stop or shake the lid during automatic operation - may cause damage.

Seat Open/Close

Short press: Opens/closes the toilet seat.
Special logic: Opening seat will auto-open lid if closed; Closing seat keeps lid open.

Warning
DO NOT interrupt seat movement - risk of mechanism failure.

Foam Function

Long press this button to turn on the foam splash-proof function.

Daily Maintenance

Note:

1. Cut off the power and water supply before maintenance.
2. Direct water wash to the entire product is prohibited.

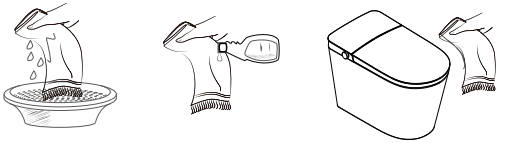
Warning:

Do not spray water or detergents on the toilet, remote control or the powercord. Doing so may cause electric shock or fire.



Maintenance of Toilet

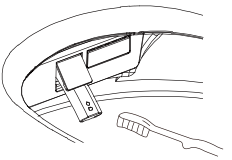
1. Wipe dust or stains with a soft wet cloth.
2. A wet soft brush, cloth, or sponge may be used to clean the ceramic area.



※ Do not use abrasive cleaners, such as alcohol, bleach, painter thinner, cresol, benzene, gasoline, etc.

Maintenance of Nozzle

When no one is seated, long press " Front " button to activate nozzle cleaning mode.
The cleaning tube will extend and start spraying water to clean the nozzle. At this point, you can use a soft-bristlebrush to clean it.

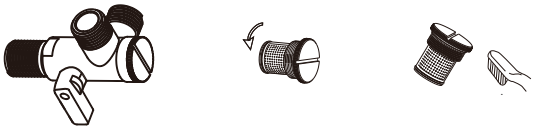


Note:
Do not use a steel brush for cleaning.

Daily Maintenance

Maintenance of valve

1. Turn off the angle valve and rotate the filter screen down with a straight screwdriver.
2. Use a small brush to scrub the filter screen, and flush away the internal silt with clean water.
3. Reinstall the filter on to the angle valve and tighten it.



Maintenance During Winter Season

During the winter season, the water inside may freeze after long periods of storage and non-use. Please take measures to prevent.

Note:

1. Before connecting the product to the water supply and electrical outlet, allow it to defrost for 30 minutes in a warm indoor environment.
2. In cases of extreme cold/freezing/nozzle stuck in place, wrap the water input line with a warm towel. Never pour hot water or use a hot dryer directly on thetoilet.

Troubleshootings

Phenomenon	Cause	Solution
No power (indicator light is off)	No power in outlet or plug not fully inserted	Check outlet power and plug condition
	Power was not reset after an unexpected shutdown	Unplug and replug, or press the reset button on the plug
	Sudden system error or malfunction	Unplug, wait 30 seconds, then plug back in and restart
	Damaged plug or toilet unit	Contact after-sales service for inspection
Toilet doesn't flush	Flush button pressed repeatedly before tank refills	Wait 60 seconds after one flush before initiating another
	Angle valve is closed or not fully open	Fully open the angle valve
	Flush pump not working	Contact after-sales service for inspection
	Main unit failure preventing flush	Contact after-sales service for inspection
Only top or bottom flush works	Debris clogging the top or bottom flush outlet	Clean debris with brush and descaler
	Flush pump fault	Contact after-sales service for inspection
No auto flush when user leaves the seat	Auto-flush function is not enabled	Long-press the "Flush" button on remote
	Seat sensor failure	Contact after-sales service for inspection
No water during cleaning	The angle valve is either closed or not fully open	Fully open the angle valve
	Low household water pressure	Adjust household water inlet pressure
	Clogged angle valve filter screen	Clean the filter screen
	Internal cleaning water solenoid valve damaged	Contact after-sales service for inspection

Troubleshootings

Phenomenon	Cause	Solution
Low water flow during cleaning	Cleaning flow is set to low	Press "Water Pressure" button on remote
Cleaning nozzle leaks continuously	Internal water solenoid valve clogged or damaged	Contact after-sales service for inspection
Low water temperature during cleaning	Water temperature is set to normal (unheated)	Press "Water Temp" button on remote
Seat heating not working	Seat temperature is set to normal(off)	Press "Seat Temp" button on remote
	Toilet is in energy-saving mode	Long-press the "Dryer Temp" button to exit
Remote control not working	Remote batteries depleted	Replace with new batteries
	Remote is not paired with the toilet	Re-pair the remote
	Remote got wet	Dry the remote thoroughly before use
	Remote is damaged	Contact after-sales service for inspection
	Remote receiver failure in toilet	Contact after-sales service for inspection
Dryer air is not hot	Air temperature is set to low	Press "Dryer Temp" button on remote
	Air heating element damaged	Contact after-sales service for inspection
No air during drying	Dryer motor failure	Contact after-sales service for inspection
Kick sensor not working	Incorrect usage	Operate correctly in accordance with the instructions.
	Kick sensor component damaged	Contact after-sales service for inspection

Troubleshootings

Phenomenon	Cause	Solution
Toilet operates automatically without a command	Moving objects near the kick sensor	Remone obstacles
	Kick sensor component damaged	Contact after-sales service for inspection
Auto lid open function not working	Auto-open function is disabled	Long-press the "Open the Lid" button on remote
	Obstruction within 50cm in front of toilet	Remove obstruction
	Sensor failure	Contact after-sales service for inspection
	Lid opening motor damaged	Contact after-sales service for inspection
Lid/seat does not open fully via remote	Motor settings have changed unexpectedly	Unplug, fully open lid and seat, then replug for calibration
	Motor failure	Contact after-sales service for inspection
Side knob not working	Side buttons failure	Contact after-sales service for inspection
	Temporary malfunction caused by a system error	Unplug, wait 30 seconds, then plug back in and restart

Buzzer(Beeping Sounds from the Main Unit)
One beep: User is seated.All functions are available. Two beeps: User is not seated.Only partial functions are available. Note : The buzzer in the main unit is a sound-emitting component that communicates seat detection, button responses,or error notifications to the user.

Specifications

	Rated Voltage	AC 120V, 60Hz
	Maximum Power	1280W (at inlet water temp 41°F, no DC steady-state conditions)
	Rated Power	1200W (with inlet water temp 59°F±32.9°F)
	Power Cord Length	4.9 ft (1.5m)
Wash System	Water Pressure Range	0.06MPa – 0.75MPa
	Water Pressure Adjustment	4-stage adjustable
	Water Temperature Control	4-level adjustment: Ambient, 91°F, 96°F, 102°F
	Warm Water Heating Power	1200W
	Safety Devices	Temp sensor control system, dry-burn protection, overcurrent protection, water-electricity isolation system
	Standard Wash Flow	0.4–0.6 L/min (water pressure ≥ 0.15MPa)
	Feminine Wash Flow	0.4–0.65 L/min (water pressure ≥ 0.15MPa)
Heated Seat System	Heated Seat Power Consumption	40W
	Seat Temperature	4-level adjustment: Ambient, 91°F, 96°F, 102°F
	Seat Safety	Temp sensor control/fuse
Dryer System	Dryer Consumption	200W
	Drying Temperature	4 levels: 95°F, 107.6°F, 116.4°F, 129.2°F (Varies by ambient temp)
	Drying Safety	Resettable thermal switch/fuse
Deodorizing Unit	Deodorization Power Consumption	3W
	Deodorant Type	Catalytic deodorizer cartridge
	Temperature Control	Yes
	Product Dimensions	L × W × H: 27.76x16.06x18.70 (in)
	Product Weight	96 (LB)
	Average Flushing Volume	4.6L

Warranty

THREE-YEAR LIMITED WARRANTY

Customers may contact ELLAI Customer Service to extend the standard one-year warranty to a three-year limited warranty.

ELLAI products are made with high-quality materials and workmanship to provide customers with products that are built to last. If any defects in material or workmanship are detected during normal use within the first three years of purchase, including the replacement of any product or product part that you consider to be defective, ELLAI will provide replacement parts free of charge. We are **not responsible** for any damages that result from **improper installation, repair, or maintenance**. This warranty applies only to the original purchaser. Proof of purchase and **evidence of damage** will be required in the case of a **claim**.

ELLAI recommends that installation be performed by a licensed, professional plumber. ELLAI will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. ELLAI is not responsible for any removal or installation costs.

This Three-Year Limited Warranty will be voided if:

- The installation recommendations were not followed.
- The product has been moved from its initial place of installation.
- The product has been modified.
- The product has been subjected to improper maintenance, abuse, misuse, excessive use of chemicals, accident, or other damage.

ELLAI makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer.

ELLAI is not liable for any incidental, consequential, or special damages associated with the return, replacement, installation, or use of your product. This includes freight costs, labor, travel time, lost profit, home damages, and other contingent liabilities and costs, including, without limitation, costs associated with experts, investigations, analyses, attorneys, and other professionals and services.

The ELLAI warranty is a comprehensive and explicit limit of liability, and any matters outside its scope are not covered by or the responsibility of ELLAI. Certain states have variances regarding implied warranties, and in those situations, we remain fully compliant.

Warranty Registration

Proof of purchase is required to validate this limited warranty. ELLAI encourages you to register your product upon purchase to create a record of ownership at **www.ellai.com**. Registration is voluntary and not required to maintain your limited warranty rights.