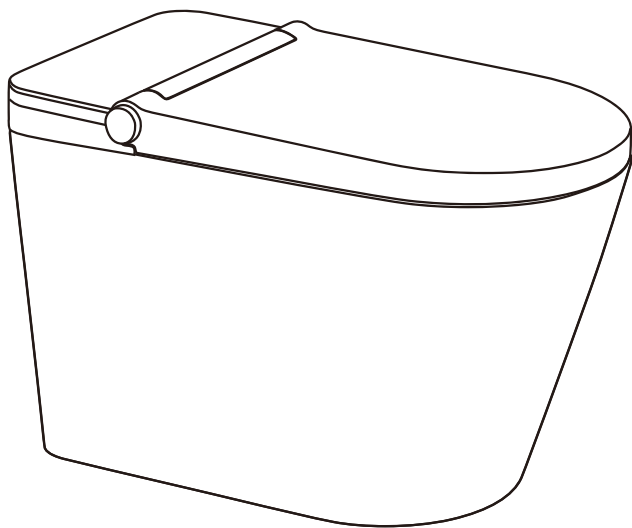




Smart Toilet

(SN-U5)

Sanoxis — Smart Hygiene, Pure Comfort.



Installation & Owner's Manual

Scan QR Code for Installation Video

- For easier and correct installation, we highly recommend watching the video before installation to avoid mistakes.

How to install



Whats app Sanoxis



- If the QR code cannot be scanned or the video is unavailable, please contact our customer service for assistance

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Safety Instructions

Please read this manual carefully before installation and use.

WARNING: To Reduce the Risk of Electric Shock

1. Do not install or use this product where it may be exposed to direct water spray or standing water.
2. Do not drop the remote control into the water.
3. Do not spray water directly onto the toilet, power cord, or power plug.

WARNING: To Reduce the Risk of Burns, Electric Shock, Fire, or Injury

1. Children and individuals with reduced sensitivity to heat should be supervised when using this product. Set the seat temperature to a low setting or turn the seat-heating function off when necessary.
2. Use this product only for its intended purpose as described in this manual. Do not use attachments or accessories not recommended by the manufacturer.
3. Do not continue to use when the product is out of order, damaged or flooded. Please send the product to the designated repair center for repair.
4. Please make sure that the wires are not damaged by burning.
5. Do not use this product while impaired by alcohol, medication, extreme fatigue, or any condition that may affect your judgment.
6. Do not insert foreign objects into any opening, hose, or water connection.
7. This product is intended for indoor use only.

Please be sure to observe the following

Do not allow urine, water, or cleaning liquid to enter the fragrance compartment or nozzle area.
Unplug the unit during severe thunderstorms if it can be done safely.
Strictly forbid to directly flush with water.
Do not clean the seat or lid with dry paper towels, abrasive cloths, or harsh cleaning products.

Do not force the seat or lid open or closed.
– Forcing the seat or lid may cause damage or malfunction.



Protect the unit from freezing temperatures to prevent damage to internal components.



Do not place space heaters, open flames, or other heat sources near this product.
– Discoloration or malfunction will occur



Safety Caution

Note: please cautiously read before using

Please read carefully before using. The cautions listed here are related to safety and please follow. 

This is an electrical product. Install it in a bathroom location that is protected from direct water spray and excessive moisture.
Use adequate bathroom ventilation to help reduce moisture buildup.

Electrical Requirements

Use a properly grounded 120V, 60Hz outlet protected by a GFCI (Ground-Fault Circuit Interrupter). Do not use an extension cord, power strip, or adapter unless specifically approved by the manufacturer.

 This product must be connected to a properly grounded outlet. If you are unsure whether your outlet is properly grounded, contact a licensed electrician.

Note: the grounding treatment mentioned here means that the grounding resistance is below 100Ω, and the grounding wires of the switchboard shall be copper wires with a diameter of more than 1.6mm.

Examples and illustrations of ICONS



It is not feasible (prohibited).
The image on the left shows (disassembly is prohibited).



Represents something that must be (enforced). The left-hand diagram shows (must comply).



Must obey

Burn Hazard

- Reduce or turn off the seat temperature if you will be seated for an extended period.
- For children, elderly users, people with disabilities, or users who may be sensitive to heat, set the seat temperature to Ambient or Low.

- Children, the elderly, the sick, the disabled, etc.
- People who are drowsy, under the influence of alcohol or medication, or extremely fatigued should use caution.

Use only a properly grounded 110–120V AC, 60Hz power supply, as specified on the product rating label.
– It may start a fire

Keep cigarettes and other fire kindling away from the product
– It may start a fire

Do not use loose and unstable power sockets
– It may cause fire or electric shock

Do not pour water or cleaning solution onto the unit, fragrance compartment, power cord, or power plug.

- May arouse a fire or get an electric shock
- May cause toilet break, damage or indoor seepage.

If the unit will not be used for an extended period, unplug it and shut off the water supply.

- For safety, please pull out the power plug
- For re-use, please drain water for one minute before use.

Flush only human waste and toilet paper. Do not flush wipes, paper towels, feminine hygiene products, diapers, or other foreign objects.

- May cause then block, sewage outside overflows.

Do not unplug the power plug with wet hands

- It may cause electric shock

Do not kink, bend, crush, or damage the water supply hose.

- It may cause a leak



Prohibit

Do not continue to use the product when it breaks down

When the following occurs, please unplug the power plug, close the inlet Angle valve, stop the inlet.

- Ceramic WC is leaking
- Cracks appear
- Abnormal sound and smell
- Fume-off
- Abnormal heating
- The toilet is clogged

- If continued under the condition of failure, it may cause fire, electric shock or indoor seepage problems

Do not disassemble, repair or transform the product without permission

- It may cause a fire or electric shock

Do not install this product in an area exposed to direct water spray, standing water, or outdoor weather conditions.

- It may cause a fire or electric shock

Do not damage the power cord or toilet seat cable

- Don't pull
- Don't process
- Don't heat
- Don't forcibly bent
- Do not place heavy objects on the power cord and toilet seat connection line.

- May cause fire, electric shock or short circuit. If the power supply is damaged, please contact a professional for repair.

Do not use an extension cord, power strip, or multi-outlet adapter.

- Do not connect wires or use extension cords, which may cause fire and electric shock.

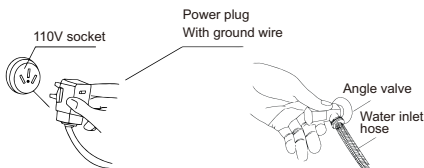
Use clean household water only. Do not connect the product to non-potable, reclaimed, or contaminated water sources.

- May cause skin irritation and other problems

Before First Use

Note: To ensure proper operation, complete the following checks before using the toilet for the first time.

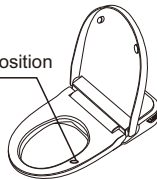
- 1.Plug the unit into a properly grounded 110–120V AC, 60Hz GFCI-protected outlet.
- 2.Confirm that the display panel powers on.
- 3.Confirm that the water shutoff valve is fully open.
- 4.Make sure the water supply hose is securely connected between the wall shutoff valve and the toilet inlet connection.



Pre-Use Checklist

- 1.Check the wash nozzle and water connections for leaks. dry all parts of the water pipe and check with blotting paper.
- 2.Press the seat sensor area to confirm that the seat-occupancy sensor responds properly.
- 3.Test the wash, dryer, deodorizer, and automatic flush functions, if equipped.
- 4.Check that the soft-close lid and seat operate normally.

Seating sensing position



Check the functions of cleaning, drying and automatic deodorization, make sure the sensor is on. When testing the wash function, cover the nozzle area with your hand or a towel to prevent splashing.

Warning - Be sure to firmly connect ground wires

The power plug of this product is a three-phase plug (with ground wire).

There is a danger of electric shock when there is a fault or leakage of electricity.

If there is no ground plug in the socket, consult with the electrical installation company.

Do not use power supply other than AC 110V, please wiring according to relevant regulations.

Using the wrong power supply can easily cause fire

Confirmation of water pressure

The minimum dynamic operating water pressure is 25 Psi, and the maximum static water pressure is 80 Psi

Determination method for minimum water flow



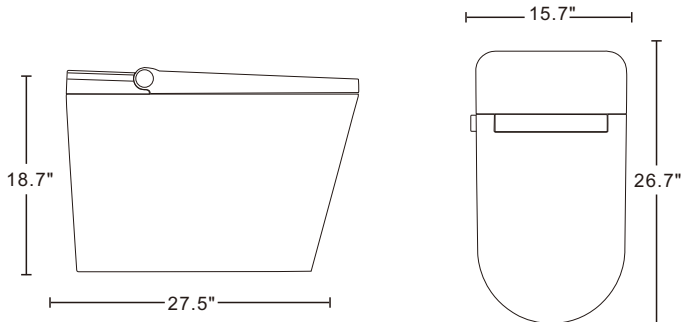
(Tools: stopwatch, measuring cup.)

Open the angle valve for water supply.
The measured water flow for 10 seconds should exceed 3L.

※If the above conditions cannot be met, the best flushing effect cannot be achieved and an additional booster pump is required to increase the pressure.

Confirm dimensions of product with installation space

Unit: inches



Automatic Lid Function

Press and hold the LID button for 5 seconds to turn automatic lid operation on or off.

Automatic Flush Function

Press and hold the FLUSH button for 5 seconds to turn automatic flushing on or off.

Flush When Lid Closes

Press the LID and FLUSH buttons at the same time to turn the lid-close flush function on or off.

Instructions for remote control

Note: Please read the following carefully before use

STOP



Press once to stop an active function. Press and hold for 3 seconds to turn the unit on or off.

SPRAY



Press while seated to start Rear Wash. The wash cycle will stop automatically after approximately 2 minutes.

BIDET



Press while seated to start Feminine Wash. The wash cycle will stop automatically after approximately 2 minutes.

DRYER



Press this button to start drying when you are seated. Warm air drying will stop automatically after 3 minutes.

PRESSURE



Use the + and – buttons to adjust wash water pressure. Choose from four pressure levels: Low, Medium, High, and Max.

NOZZLE



During Rear Wash or Feminine Wash, press the up or down button to adjust the nozzle position forward or backward.

FLUSH



Press this button and will start flushing.

LIGHT



The night light can be turned on or off in the power-on state.

CLEANING



Nozzle extended and water out for nozzle washing

WATER TEMP



Adjust the wash water temperature. Select Ambient, Low, Medium, or High. Approximate settings: Ambient, 93°F, 96°F, and 99°F.

SETA TEMP



Adjust the heated seat temperature. Select Ambient, Low, Medium, or High. Approximate settings: Ambient, 93°F, 96°F, and 99°F.

WIND TEMP



Adjust the warm air dryer temperature. Select Ambient, Low, Medium, or High. Approximate settings: Ambient, 93°F, 96°F, and 99°F.

Available only on models equipped with Pairing the Remote Control

COVER



Press once to open the lid. Press again to close the lid.

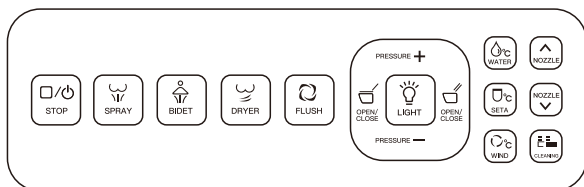
SEAT



Press once to raise the seat. Press again to lower the seat.

Pairing the Remote Control

Press and hold the control knob for approximately 3 seconds until you hear a beep. Then press any button on the remote control to complete pairing. Note: If the remote control does not respond during first use, it may need to be paired with the toilet.



Advanced Settings

For experienced users only. Adjust settings only as needed.

(Important: These settings affect automatic operation, flushing behavior, and sensor performance.

Do not change these settings unless necessary. If you are unsure which setting to use, contact customer support before making adjustments.)

Common Settings			
Function Name	How to Access/How to Exit	Button Operations	Meaning of Beep Sounds / Display Codes
Pairing the Remote Control	With the toilet powered on, turn and hold the side control knob clockwise for approximately 3 seconds.	The side control knob	The toilet will beep and the display will begin flashing. Immediately press the FLUSH button on the remote control to complete pairing. If pairing is successful, the display will stop flashing and the remote control will respond normally.
Automatic Lid Operation	Press and hold the LID button on the remote control for 5 seconds to turn the automatic lid function on or off.	LID button	Two beeps: Automatic lid operation is enabled. One beep: Automatic lid operation is disabled.
Automatic Flush After Use	Press and hold the FLUSH button on the remote control for 5 seconds to turn the automatic flush function on or off.	FLUSH button	Two beeps: Automatic flush is enabled. One beep: Automatic flush is disabled. To activate automatic flushing, the user must remain seated for more than 20 seconds before standing up.
Flush When the Lid and Seat Close	Turn the toilet off by pressing the POWER button, or press and hold the STOP button for 3 seconds. Within 3 seconds after the unit turns off, press and hold the LID button for 3 seconds to turn the flush-on-close function on or off.	POWER button/STOP button & LID button	Two beeps: Flush when the lid and seat close is enabled. One beep: Flush when the lid and seat close is disabled. Turn the toilet back on after completing the setting.
Bowl Pre-Wet Function	Turn the toilet off by pressing the POWER button, or press and hold the STOP button for 3 seconds. Within 3 seconds after the unit turns off, press and hold the FLUSH button for 3 seconds to turn the bowl pre-wet function on or off.	POWER button/STOP button & FLUSH button	Two beeps: Bowl pre-wet is enabled. One beep: Bowl pre-wet is disabled. When enabled, the toilet lightly wets the bowl surface before use to help reduce waste adhesion. Turn the toilet back on after completing the setting.

Advanced Settings

Function Name	How to Access/How to Exit	Button Operations	Meaning of Beep Sounds / Display Codes
Radar Sensor Range Adjustment	Turn the toilet off by pressing the POWER button, or press and hold the STOP button for 3 seconds. Within 3 seconds after the unit turns off, press the LID OPEN button once to enter radar sensor range adjustment mode.	POWER button/STOP button & LID OPEN button	The display will show a setting level from 1 to 5. Use the NOZZLE POSITION Forward and Backward buttons to adjust the sensor range. Level 1: Shortest detection range Level 5: Longest detection range Turn the toilet back on after selecting the desired setting.
Flush Duration Adjustment	Turn the toilet off by pressing the POWER button, or press and hold the STOP button for 3 seconds. Within 3 seconds after the unit turns off, press the FLUSH button once to enter flush duration adjustment mode.	POWER button/STOP button & FLUSH button	C1: Upper flush duration C2: Lower flush duration C3: Refill duration Use the NOZZLE POSITION Forward and Backward buttons to adjust the selected setting. Each adjustment step changes the duration by approximately 0.5 seconds. Press the FLUSH button to move between C1, C2, and C3. Turn the toilet back on after completing the settings.
Lid and Seat Opening Force Adjustment	With the toilet powered on and in standby mode, press the POWER button to turn the unit off. Within 3 seconds, press the NOZZLE POSITION Forward or Backward button to enter lid and seat opening force adjustment mode.	POWER button & the NOZZLE POSITION Forward or Backward button	There are 15 adjustment levels, from 0 to 14. The Water Temperature display indicates the lid opening-force setting. The Seat Temperature display indicates the seat opening-force setting. Press Forward to adjust the lid opening force. Press Backward to adjust the seat opening force. Turn the unit back on after selecting the desired settings

Note: Settings may vary by model. Functions that are not included on your toilet model will not be available.

Need help? Scan the QR code or contact customer support before changing advanced settings.

Description of other functions

Foot-Kick Flush Move your foot near the foot sensor to activate the flush.

Foot-Sensing Lid and Seat Opening Move your foot near the foot sensor to open or close the lid/seat, if your model is equipped with this function.

Automatic Lid Function Approach the toilet to automatically open the lid. The lid closes automatically after you leave, and the toilet may flush automatically if that function is enabled.

Daily cleaning and maintenance

Note: During cleaning and maintenance, please be sure to unplug the power switch and power off

Smart toilet cleaning and maintenance methods

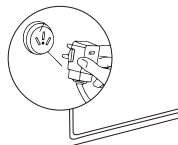
Wipe the exterior with a soft, damp cloth

- Remove stains promptly to help prevent buildup.

Wipe the exterior regularly with a soft, damp cloth.

Do not use abrasive cleaners, harsh chemicals, or dry paper towels.

- The seat may be removed for easier cleaning, if applicable to your model.
between the toilet seat and the ceramic body.



Unplug the power supply before maintenance

Nozzle Cleaning and Maintenance

If there is dirt in the nozzle. Use a soft toothbrush or soft cloth to gently clean the nozzle.

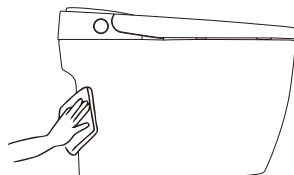
- Do not pull, twist, bend, or force the nozzle.



Clean the dust on the power plug regularly

When cleaning, remove the power plug and wipe with a dry cleaning cloth.

Must obey - Poor insulation may cause a fire.



TROUBLESHOOTING

Before contacting Customer Support, check the following common issues.

Make sure:

The toilet is plugged into a working GFCI outlet.

The water shutoff valve is fully open.

The seat sensor area is clean and not blocked.

Turn off the water supply and unplug the toilet before checking any water connections.

Problem	What to Check	What to Do
1. Toilet Does Not Power On	Power outlet	Make sure the outlet has power. Test it with another device if possible.
	GFCI outlet	Press the RESET button on the GFCI outlet or leakage-protection plug.
	Still no power	Unplug the toilet for 1 minute, then plug it back in. If it still does not power on, contact Customer Support.

Problem	What to Check	What to Do
2. Bidet / Rear Wash Does Not Work	Seat sensor	Sit fully on the seat. The wash function works only when the seat sensor detects a seated user.
	Water supply	Make sure the water shutoff valve is fully open.
	Water hose	Check that the water supply hose is not kinked or bent.
	Inlet filter	Clean the inlet filter if it is clogged.
	Still no water	Contact Customer Support.
3. Weak or Incomplete Flush	Household water pressure	Make sure no shower, faucet, washing machine, or dishwasher is using water during flushing.
	Water flow	Water flow should exceed 3 L in 10 seconds. If lower, household water pressure may be insufficient.
	Shutoff valve	Make sure the angle valve is fully open.
	Water hose	Straighten any kinks or bends.
	Flush remains weak	Contact Customer Support.
4. Water / Seat / Dryer Is Not Warm Enough	Temperature setting	Increase the Water, Seat, or Dryer temperature using the remote control.
	Power Saving Mode	Turn off Power Saving Mode if enabled.
	Still not warm	Contact Customer Support.
5. Lid or Seat Does Not Open / Close Properly	Obstruction	Remove any objects around the lid or seat.
	Sensor area	Make sure the radar sensor area is clean and unobstructed.
	Temporary system issue	Unplug the toilet for 1 minute and reconnect the power.
	Still not working	Contact Customer Support.
6. Remote Control Does Not Respond	Battery	Replace the batteries.
	Power	Make sure the toilet is powered on.
	Pairing	Re-pair the remote following the instructions in this manual.
	Still not working	Contact Customer Support.
7. Seat or Lid Closes Too Quickly	Still not working	Contact Customer Support.
8. Continuous Nozzle Dripping	Small amount of dripping	A few drops after washing are normal because the nozzle performs a self-cleaning cycle.
	Continuous leaking	Contact Customer Support.
9. Weak Flush Due to Low Water Pressure	Household water pressure	Avoid using showers, faucets, washing machines, or other high water-demand appliances while flushing.
	Water flow	Check that the water supply can deliver at least 3 L (0.8 gal) in 10 seconds. Lower flow may result in reduced flushing performance.
	Shutoff valve	Make sure the water shutoff (angle) valve is fully open.
	Water hose	Check that the water supply hose is not bent, kinked, or restricted.
	Inlet filter	Clean the inlet filter if it is clogged with debris or sediment.
	Flush performance remains weak	Contact Customer Support for further assistance.

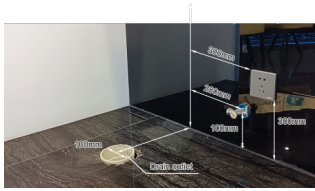
Problem	What to Check	What to Do
10.Flush Valve Failure	Water supply	Make sure the water shutoff valve is fully open and the water supply is normal.
	Power supply	Confirm the toilet is powered on and the outlet is functioning properly.
	Restart the toilet	Unplug the toilet for 1 minute, then reconnect the power and test the flush again.
	Flush still does not operate	The flush valve may require inspection or replacement. Please contact Customer Support for assistance.
Need more help? Contact US !	E-mail: bathroomdavid@163.com Scan QR: 	

Product Specifications

Rated voltage/power		Rated Voltage/Frequency: 110–120V AC, 60Hz Rated Power: 1100W.	
Cleaning	Water outlet	Rear Wash	Approx. 650 mL/min (22 fl oz/min)
		Feminine Wash	Approx. 650 mL/min (22 fl oz/min)
	Outlet water temperature		Temperature Settings: Ambient, 93°F, 96°F, and 99°F
	Water heating		Instant water heater
	Heater power		Water Heating Performance: With a 59°F inlet water temperature, the unit can provide water up to approximately 99°F at a flow rate of approximately 650 mL/min.
Seat heating	Seat temperature		Temperature Settings: Ambient, 93°F, 96°F, and 99°F.
	Heater power		40W
Warm drying	Wind temperature		Temperature Settings: Ambient, 93°F, 96°F, and 99°F.
Spray position			Adjustable Forward and Backward
Water temperature			41–99°F
Required Water Supply Pressure (Tank Model)			The lowest pressure : 0.06 Mpa the highest pressure : 0.75 Mpa (static)
Required Water Supply Pressure (Tankless Model)			Required Water Flow: At least 1.3 gal (5 L) in 15 seconds. Water Flow Requirement: Approx. 1.3 gal (5 L) in 15 seconds.



1. Verify the Installation Area, Confirm that the toilet rough-in distance is 12 in. (305 mm) from the finished wall to the center of the drain opening, unless otherwise specified for your model.



Required Water Flow: At least 1.3 gal (5 L) in 15 seconds.



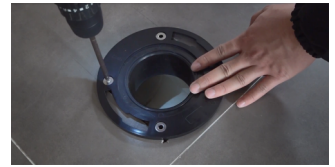
2. Place the supplied floor flange over the drain opening.



3. Take off the flange ring and drill four holes for screws



4. Install the mounting screws into the predrilled holes.



5. Put the flange ring into the drain outlet and install it



6. Install the two closet bolts in the flange slots, as below picture



7. Unscrew the screws on the toilet seat



8. Do not disconnect internal wiring or water lines unless instructed by a qualified service technician.



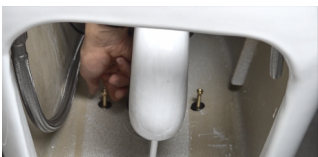
9. Turn over the toilet bowl and install the flange ring as below picture



10. Apply a continuous bead of clear, mildew-resistant 100% silicone sealant around the base of the toilet after confirming proper alignment and leak-free operation. (Silicone sealant is not included and must be purchased separately.)



11. Move the toilet to the location where it will be installed



12. Make sure two holes in the bottom of the toilet align with the two long screws in the flange ring, then install it



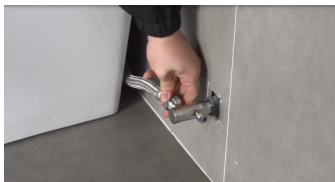
13. Reconnect the water tube and electrical connector exactly as shown. Make sure each connection is secure before reinstalling the seat assembly.



14. Install the screws on the toilet seat and put on the fixing



15. Apply a continuous bead of clear, mildew-resistant 100% silicone sealant around the base of the toilet after confirming proper alignment and leak-free operation. (Silicone sealant is not included and must be purchased separately.)



16. Connect the water supply hose to the water shutoff valve.

Attention: These installation instructions apply only to the model identified in this manual. If your product or included hardware differs from the illustrations, stop installation and contact customer service before proceeding.

2 valve sizes available via adapters

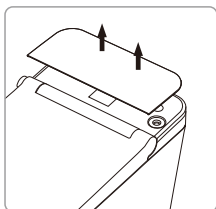


1. Without Adapter: Connects to a 1/2 in. NPT water supply connection.

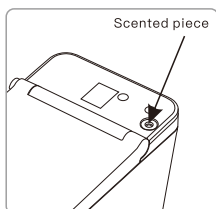


2. With Supplied Adapter: Connects to a standard 3/8 in. compression shutoff valve.

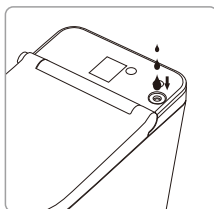
Deodorizer and Fragrance Pad Instructions



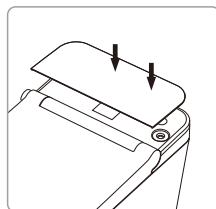
1. Lift the magnetic rear cover on top of the toilet. Place the cover on a clean, flat surface. Locate the fragrance pad included in the package



2. Place the fragrance pad into the fragrance pad holder. (Use only compatible solid fragrance pads designed for this compartment.)



3. When the fragrance fades, apply 2-3 drops of essential oil directly onto the fragrance pad. (Do not drip essential oil directly into the toilet, internal compartment, or electrical components.)



4. Reinstall the magnetic rear cover securely before using the toilet.

LIMITED WARRANTY COVERAGE

1-YEAR LIMITED WARRANTY

Sanoxis products are made with quality materials and crafted to provide reliable, long-lasting performance. If a product is found to have a defect in materials or workmanship under normal residential use within one (1) years from the date of delivery, Sanoxis will, at its discretion, repair or replace the defective product or part at no charge.

This limited warranty applies only to the original purchaser and is non-transferable. Proof of purchase is required for all warranty claims. Scratches, cosmetic imperfections, and normal wear and tear are not covered under this warranty.

Sanoxis warrants that this product will be free from manufacturing defects during the warranty period stated above. Please retain a copy of your original invoice or order confirmation as proof of purchase.

At its sole discretion, Sanoxis may:

- 1. Repair the defective product or part;
- 2. Replace the defective product or part with the same or a comparable item; or
- 3. Issue a refund or store credit for the original purchase price of the defective product.

For refund requests, a valid request must be submitted within 30 days of the delivery date. Store credit may be applied toward the purchase of another Sanoxis product. Any applicable shipping or delivery charges may apply.

Sanoxis recommends that installation be performed by a licensed and qualified professional. Sanoxis is not responsible for any damage, product failure, removal costs, reinstallation costs, or other expenses resulting from improper installation, misuse, or installation performed by an unqualified person.

This limited warranty does not apply to products that have been damaged due to accident, negligence, misuse, abuse, improper installation, improper maintenance, use of abrasive cleaners, alcohol-based cleaners, organic solvents, or other corrosive cleaning agents. Damage caused by any contractor, service company, installer, or other third party is also excluded from warranty coverage.

Sanoxis's responsibility under this limited warranty is limited solely to the repair or replacement of defective parts or products, as determined by Sanoxis. Sanoxis shall not be liable for labor costs, installation costs, repair costs, replacement costs, removal costs, incidental damages, consequential damages, loss of use, personal injury, property damage, or any other losses arising from the use, installation, repair, or replacement of the product, except where prohibited by applicable law.

This limited warranty replaces all other warranties, whether express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose, to the extent permitted by law.

RESPONSIBILITIES
OF OTHERS

Inspection of the product before installation is the responsibility of the installer, contractor, or other party acting on behalf of the purchaser.

The installer or building contractor is responsible for ensuring that the product is free from visible damage or defects before installation. Notices regarding this responsibility may be included on or inside the product packaging and shipping carton.

If a defect, damage, or other issue is discovered before installation, the product must not be installed.

Sanoxis is not responsible for failures, defects, or damage that could have been identified, repaired, or avoided through proper inspection and testing before installation.

Damage occurring during transit is the responsibility of the carrier. The purchaser or installer must open the carton and inspect the product for visible damage upon delivery. Any shipping damage must be reported immediately to both the seller and the carrier in writing, and an inspection should be requested when applicable.

Failure to report shipping damage promptly may affect the ability to file a freight claim. All freight claims should be submitted as soon as possible after the damage is discovered.

LIMITATIONS AND EXCLUSIONS	This warranty does not cover damage or product failure resulting from: 1, Negligence, misuse, abuse, or carelessness 2, Improper installation or maintenance 3, Accident or impact damage 4, Hard water deposits, mineral buildup, or exposure to corrosive materials 5, Alteration, modification, or unauthorized repair of the product 6, Failure to follow the installation instructions, user manual, or maintenance guidelines 7, Installation or repair performed by an unauthorized person 8, Plumbing components, accessories, or parts not supplied by Sanoxis 9, Normal wear and tear, cosmetic damage, scratches, or surface discoloration This warranty becomes void if the Sanoxis product has been altered, modified, repaired, or serviced by anyone other than an authorized Sanoxis representative or service provider. Sanoxis shall not be liable for loss of use, inconvenience, incidental damages, consequential damages, or any other indirect losses. Some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations may not apply to every purchaser.
DISCLAIMER	Except as expressly stated in this limited warranty, Sanoxis makes no other warranties, whether express, implied, oral, or statutory. No dealer, distributor, retailer, installer, contractor, or other person is authorized to make any warranty, representation, promise, or statement on behalf of Sanoxis regarding Sanoxis products. Sanoxis shall not be responsible for any unauthorized warranties, representations, or commitments made by third parties.
WARRANTY SERVICE	To request warranty service, please have the following information available: * Copy of the original invoice or proof of purchase * Date of installation * Description of the issue or defect * Clear photos and/or videos showing the issue * Product model number or product description * Shipping address and contact information, if replacement parts are required To obtain warranty service or replacement parts, please contact Sanoxis Customer Service. After reviewing the information provided, Sanoxis will determine whether the product or part should be repaired, replaced, refunded, or credited.



Smart Hygiene, Pure Comfort.

How to install



Whats app



NOTE: The picture of product may not be entirely consistent with actual appearance and color because of product improvements, please in kind prevail.