



## Welcome

Thank you for buying this Beautyrest™ Mattress Pad.

The use of this Automatic Product will give you maximum comfort.

We know you will enjoy this product for years to come.

This manual contains operating instructions for all Mattress Pads with Model Numbers;

### SCMP

## IMPORTANT INSTRUCTIONS

### DO NOT DESTROY

## WE RECOMMEND THAT YOU KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

## READ CAREFULLY BEFORE USING THIS PRODUCT

Part No. SCMPM1.0

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### Features, Quick Setup and Troubleshooting for this Automatic Mattress Pad

**Control Model #: SCMP 2.?.? style controllers for use only with Type SCMP ???.???.?? Model Mattress Pads.**

#### Features:

- **AUTO-OFF** – this feature is designed for safety and conservation of energy by automatically turning your warming product off after approximately 10 hours of continuous use. The Auto-off function engages 10 hours from the time the control is first turned On. The 10 hour timer for this feature restarts any time the controller power is manually turned off or AC power is lost. This feature works independently for each control.
- **PROGRAMMABLE AUTO OFF FEATURE;** available on 20 setting controllers only. This feature allows you to maximize your energy conservation, comfort and convenience by setting the length of time the Mattress Pad operates before it shuts Off. To program this feature, plug controller in, turn controller off. Press and Hold the "Preheat" and "Down" key, at the same time, for approximately 4 seconds. The display will show the operating time on the first digit of the display followed by "H". Release the 2 keys, now use the "up" or "down" key to change the operating time in 1 hour increments. (Ex. "1H" for 1 hour, "2H" for 2 hours). When the desired operating time is displayed, wait for the display to dim, then shut off. Your operating time is now programmed into the controller. The factory default is 10 hours and is the maximum allowed operating time.

Factory default feature reset;

To reset all features to the factory default, unplug the power cord from the 120V wall outlet. Press and hold the On/Off Key and while keeping this pressed, plug the power cord in to the wall outlet. All programmable features will now be reset to the factory defaults.

- **20 TEMPERATURE SETTINGS** or **5 TEMPERATURE SETTINGS** – select your personal comfort zone
- **PREHEAT FEATURE** – This Feature reduces the wait time to achieve your desired comfort level. When turned on the Preheat indicator LED will illuminate to indicate Preheat is in operation. The preheat cycle has a 1 hour built in timer, but can be turned on or off at any time by pressing the preheat button again. At the end of the preheat timer cycle the controller will return to your desired heat setting. The desired heat level settings can be selected while the Preheat function is operating.
- **AUTO DIMMING DISPLAY** – for night time use

#### Mattress Pad Setup:

- 1) Never use a control unit with this warming Mattress Pad other than the one supplied with this product or one provided by the manufacturer.
- 2) Do not plug the Controller main power cord into the wall outlet until you have completely set up the Mattress Pad per these instructions. Always make sure the power cord is disconnected from the 120VAC wall outlet whenever you connect or disconnect your Mattress Pad from its controller.
- 3) Place the Mattress Pad on the bed with the label facing outward and at the bottom end of the bed. Make sure the mattress pad is secured in place by tucking the skirt under the mattress at both ends and both sides. Plug the cord from the controller into the module at the bottom of the Mattress Pad until the plastic lock clicks into place. **DO NOT** attempt to force the plug. The plug module is intended to fit in only one direction. If the plug does not fit into the module, reverse the plug. Press the button on this module when disconnecting the plug is required.
- 4) Route the cord under the bed, NOT between the mattress and box springs. Avoid any tangling or pinching.
- 5) Plug the Mattress Pad controller main power cord into a 110-120 volt 60 HZ wall outlet. For Dual Control Models, both controllers do not have to be plugged in for one controller to function.
- 6) Press the "On" switch to turn the Mattress Pad Controller's Power on. Upon turning on the Controller the display or the LED's will indicate the current heat setting of the controller (1 through 20 or 1 through 5). If an "E" is displayed or the LED's are Flashing, this indicates an error condition. Follow the instructions in the troubleshooting section below. Using the Up and Down buttons, marked with an arrow, set the controller to the desired heat setting. Remember to always turn the Mattress Pad controller OFF when not being used.
- 7) You can now use the Preheat feature if desired.
- 8) To restart after a power failure Press the "On" button and the Mattress Pad controller will return to your previous setting and operate in normal mode

**For Smart Home or Automatic Timer use, this feature must be enabled on the blanket controller.**

To activate this feature;

1. Turn the controller off.
2. While off, Press and hold both the PREHEAT and UP key for approximately 2 seconds until;
  - For 20 setting controllers the display should blink AO.
  - For 5 setting controllers the Preheat led should blink Once.
3. Release both buttons and allow the display/LED to turn off.
4. The controller should now be in automatic mode.
5. To test, turn controller on and allow the display/LED to dim. Do NOT turn the controller off using the power switch. Unplug power cord from wall outlet, wait 5 seconds, then plug the power cord back in the wall outlet. The controller should power on, perform a power up test, then remain operating at the last setting used during previous operation.

To disable this feature:

1. Turn controller off.
2. While off, Press and hold both the PREHEAT and UP key for approximately 2 seconds until;
  - For 20 setting controllers the display should blink OF.
  - For 5 setting controllers the Preheat led should blink Twice.
3. Release both buttons and allow the display/LED to turn off.
4. The controller should now be in normal operation mode.
5. To test, turn controller on and allow the display/LED to Dim. Do NOT turn the controller off using the power switch. Unplug power cord from wall outlet, wait 5 seconds, then plug the power cord back in the wall outlet. The controller should only perform a power up test, then shut off.

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## IMPORTANT warnings and safeguards

### READ INSTRUCTIONS CAREFULLY

- 1.) **Use only with 110-120 Volt AC 60 Hz wall outlet as provided in the USA and Canada. Do not use with power supplied by an Inverter or generator such as in an RV, or a converter outside of the USA and Canada.**
- 2.) **Do not fold when in actual use, this may cause excessive heating.**
- 3.) **Do Not use on an Infant, a Helpless Person or a Person Insensitive to heat, such as a Person with Poor Blood Circulation.**
- 4.) Do Not route electrical cords between the mattress and box springs. Do not allow the cords to be pinched.
- 5.) Do not dry clean this Bedding Product. Cleaning solvents may have a Deteriorating effect on the insulation of the Heating Element.
- 6.) Do Not Tuck in the Wired area or the Plug or Supply Cord.
- 7.) **Do not tuck the Blanket or supply cord in a sofa or other furniture. All portions of the blanket or controller should be visible at all times.**
- 8.) For throw blankets only, Do Not use with rocking chairs, recliners, chairs with casters or wheels, or other furniture subject to movement.
- 9.) **Always turn off the controller(s) for this warming product when not in use.**
- 10.) **Never put the controller(s) in bed under blankets; Do not cover the controller(s) with any object.**
- 11.) Keep control away from drafty areas that may become damp such as an open window.
- 12.) **Do not use this warming blanket/throw item with dogs, cats, or any other pets. This is an electrical appliance that they can damage by chewing or scratching. If this item is returned with pet hair on it, the Warranty is Automatically Voided.**
- 13.) Do not use pins; they may damage electric wiring.
- 14.) Not For Hotel, Motel or other Institutional use
- 15.) Wrapping of cords around the controller may damage the cord. Loop cords loosely when storing.
- 16.) **If Improper Operation of this Bedding is Observed, Discontinue its use IMMEDIATELY and Consult the Manufacturer or the Dealer Regarding its repair. Contact E&E Co. Ltd customer service at: 1-866-456-8852**
- 17.) **This item must be washed before returning to E&E CO.Ltd. For any type of inspection after use of the product by consumer.**
- 18.) This appliance has a polarized plug (one blade is wider than the other) as a safety feature. This plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT attempt to defeat this safety feature.**

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#### Troubleshooting:

If an ERROR is detected the controller display will flash an "E", "E1", "E2", "E3", or "E4" and the power to the heating element will not be turned on. If you have this "ERROR" condition, follow the instructions below. For 5 setting controllers, the LED's will flash when an error is detected.

- 1) Turn off the controller power switch.
  - 2) Unplug the controller power cord from the 120 VAC Wall outlet.
  - 3) Be certain that the cord from the controller(s) to the Mattress Pad is securely connected to the module on the Mattress Pad.
  - 4) Plug the controller power cord back into the 120 VAC wall outlet.
  - 5) Turn the power back on to see if the error condition still exists.
  - 6) After performing the above steps, if the Controller still indicates an error condition, turn the controller off and unplug the power cord from the 120 VAC wall outlet. Contact customer service for technical support.
  - 7) If the warming product is a dual control model and only one side indicates the "Error" turn off both controls, unplug, then reverse the Controllers to the opposite side of the warming product. Make a note if the same side still shows an "Error" or if the same Controller still shows the "Error". This is an indicator of whether it is a controller problem or a problem in the warming product heating circuit.
- If the Error Condition continues Contact our Customer Service toll free number 1-866-456-8852 for further technical assistance.**

### CARE & CLEANING

The care and cleaning of your warming product is easy and safe as long as you follow a few simple steps

**Caution:** Always disconnect the power cord and the warming product connection cord at the warming product end before washing. Carefully follow all washing instructions or your warming product may shrink.

- **DO NOT** dry clean your warming product. Dry cleaning solvents may damage the warming product.
- **DO NOT** use bleach or cleaning fluids.
- **DO NOT** use a wringer.
- **DO NOT** iron the warming product.
- **DO NOT** use mothballs or sprays of any kind.
- **DO NOT** turn the warming product on until it is completely dry.

#### MACHINE WASHING:

**Wash separately in automatic washer using slow agitation and normal spin speed:**

**Fill washer with cold or lukewarm water. Add minimum amount of all-purpose detergent, agitate to dissolve before adding blanket. Measure Bedding before washing. Add blanket and soak 5 minutes. Agitate 2 minutes and spin.**

**With blanket still in the machine, fill for cool rinse, agitate 1 minute and spin.**

#### MACHINE DRYING:

**Preheat the dryer on the low temperature setting for 2 minutes. Dry in automatic dryer on medium to low temperature and tumble dry for 5 minutes only, or air dry. Remove damp bedding from dryer, block to original size, and drape to finish drying.**

**DO NOT USE CLOTHESPINS.**

**DO NOT IRON THIS BLANKET.**

**Caution: DO NOT USE commercial dryers or the dryers at your local laundromat. They get too hot and would damage the warming circuits of the warming product.**

**Caution: Warming Product MUST BE COMPLETELY DRY BEFORE USING**

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## Frequently Asked Questions

### Q. Who should NOT use the warming product?

UL recommends that the following people should NOT use the warming product:

- An infant
  - A child, under 12 years old
  - An incapacitated person
  - A paraplegic
  - A quadriplegic
  - A diabetic
- Anyone insensitive to heat
  - Anyone who cannot clearly understand the instructions or operate the controls.

### Q. What do the Underwriters Laboratories (UL) or (ETL) labels mean? What does either of these labels mean about safety of this E&E CO. Ltd. product(s)?

- A. Underwriters Laboratories (UL) develops product safety standards for a large range of products and performs independent tests based on these standards. Products tested by UL and which have passed all the safety standards are permitted to bear the UL label. Intertek Testing Services (ETL) is a certified, independent testing organization that tests products in accordance with UL safety standards and issues the ETL label for those products that meet the relevant UL standards. All **E&E CO.Ltd.** products are tested to UL standards and bear either the UL or ETL label to indicate that the product meets or exceeds UL/ETL safety standards for warming products.

### Q. I have heard that some warming products have Electromagnetic Fields (EMF's). What is this?

- A. EMF stands for Electromagnetic Field. This is an electrical field that surrounds any wire that has current flowing along it's length. Although several studies have been conducted to evaluate the impact, EMF's have not been proven to be harmful. In any event, E&E CO. Ltd. has reduced the strength of EMF's in its blankets to very low levels.

### Q. What do I do if my pet chews the cord, I lose my controller or the controller does not operate properly?

- A. Please stop using the warming product immediately. Call our Consumer Service number listed under "How to Obtain Warranty Service" and ask for instructions on how and where to send the warming product.

### Q. My controller feels warm to the touch: Is this a problem?

- A. No. The control will feel warm to the touch when functioning properly.

### Q. I have experienced some shedding of the fabric fibers of my warming product, what do I do?

- A. Follow the use and care instructions to wash and dry your warming product.

### Q. My warming product doesn't heat properly.

- A. Check to make sure the cord is plugged into the module and the power cord is firmly connected to the wall outlet. Check that the control is "On". If the system still fails to heat, try the following test to see if it is operating:
- Fold the warming product over 3 times.
  - Connect the control to the module and plug the power cord into an outlet.
  - Turn the control to the highest setting and wait five to seven minutes.
  - Put your hand between the folds and you should feel the product warming.

**NOTE:** Remember the warming product is not a heating pad. It will not feel hot to the touch when laid out flat in a normal manner.

**CAUTION: DO NOT** continue the test for more than seven minutes. **DO NOT** attempt to make any internal adjustments to this appliance. If you have tried all of the solutions above and the warming product still doesn't work, stop using it immediately, disconnect the power cord and contact our customer service number at **1-866-456-8852**.

**NOTE: If this product or any component has been tampered with in any fashion, the warranty is automatically voided.**

## Warranty

**No warranty will be granted without the original receipt, gift receipt or copy there of.**

**E&E CO.Ltd. MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, NOT OTHERWISE SPECIFIED HERE IN:**

### To Obtain Warranty Service

For any questions you may have about your warming product, please contact **E&E CO. Ltd.** customer service at **1-866-456-8852**.. You may also wish to write with product questions, or to return your product for repair or replacement:

### E&E Co. Ltd.

45875 Northport Loop East  
Fremont, CA 94538

To return your product for repair or replacement attach a tag to the product (do not use pins) that includes your name, address, daytime telephone number, and description of the product and problem. Please include a copy of the original sales receipt. Carefully package (**clean and pet-hair free**) the product. Use UPS or parcel post, with shipping and insurance prepaid.

### DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.

**E&E CO. Ltd.** warrants that for a period stated below from the date of purchase, this product will be free from defects in material and workmanship. This warming product manufactured by **E&E CO. Ltd.** will carry a **FIVE** year limited warranty. **E&E CO. Ltd.**, at its option, will repair this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. **E&E CO. Ltd.**, or any retail stores selling the **E&E CO. Ltd.** products do not have the right to alter, modify, or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following negligent use or misuse of the product: use on improper voltage; or current, or use contrary to the operating instructions, disassembly, repair or alteration by anyone other than **E&E CO. Ltd.** Further, the warranty does not cover Acts of God, or Nature, such as fire, flood, hurricanes and tornadoes. **E&E CO. Ltd.** shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.