



User Instructions

Step-by-step guide to set up and
use your massage chair.



Dear friend,
Nice to meet you.

Thank you sincerely for choosing us

This massage chair is not only a product, but also
a companion, a pursuit of a better life, carrying
our blessing for your healthy life.

Whether you are tired after work or stressed in life, we
hope it brings you and your family relaxation
and pleasure in body and mind.

When you use it for the first time, it may take
some adaptation time and break-in. If you have
any questions, please feel free to contact us and we will
be at your service within 12 hours. We hope you can
give it a little more time and make it your indispensable
and most faithful partner in your life.

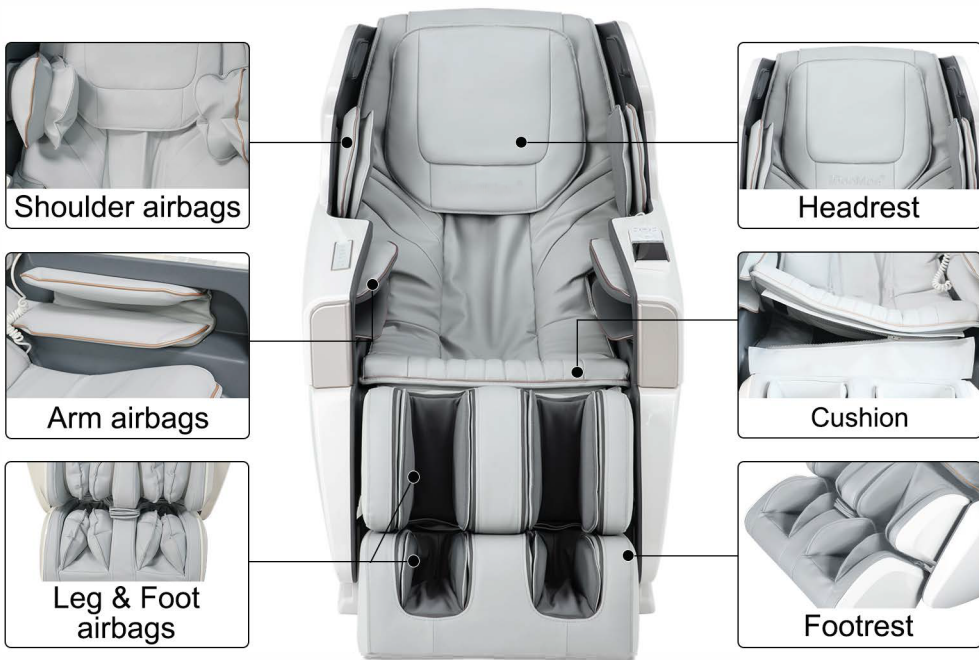
Best Regards



1. Product Introduction

Our massage chairs are motorized furniture designed to simulate manual massages, effectively relaxing muscle groups, relieving localized stiffness, and improving sleep quality.

1.1 Product Overview




1.2 Technical Specifications

Dimensions	
Package Dimensions	48.8 in x 30.2 in x 45.7 in
Product Upright Dimensions	55 in x 29.8 in x 44 in
MIN Zero Gravity Dimensions	60.8 in x 29.8 in x 38.4 in
MIN Entry Dimensions	29.8 in
Net Weight	165.4 lbs
Gross Weight	209.5 lbs
Specifications	
Rated Voltage	120V~
Rated Power	120W
Rated Frequency	60Hz
Safety Design	Class 1

1.3 Core Functions

- (1) 6 Manual Customizable Massage Techniques:**
Kneading, Tapping, Knocking, Clapping, Shiatsu, Scraping.
- (2) 12 Automatic Programs:**
Master, Relaxing, Stretch, Sleep, Spine Care, Refreshing, Soft, SPA, Sport Care, Neck & Shoulder, Waist & Back, Slim.
- (3) Massage Range:**
Neck, Shoulders, Back, Waist, Hips, Legs, Feet.
- (4) Heating Function:**
Back and calf heating functions with a body temperature range of 100–113°F, suitable for spring and summer.
- (5) Leg Extension:**
The legs can be automatically extended up to 6 inches to accommodate different heights, or you can manually adjust the extension.
- (6) Zero Gravity Function:**
The zero-gravity experience simulates weightlessness and reduces spinal pressure.

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- (7) **Foot Roller:**
Forefoot roller, arch scraping, and heel percussion with adjustable strength for a deep foot massage.
 - (8) **Whole Body Airbag:**
Full-body airbag-wrapped massage, with airbags distributed across the shoulders, arms, calves, and feet for deep massage relaxation.
 - (9) **Time:**
Adjustable massage time of 10, 15, 20, 25, or 30 minutes. According to NIH clinical research (PMID 25671660), it is recommended that a single massage session should not exceed 45 minutes to prevent muscle overstimulation.
 - (10) **Auto Scanning:**
The massage chair will automatically scan after selecting the massage program, detecting height and body type. If, after scanning, you feel that the position of the massage rollers is not ideal, please long press and hold the ▼ or ▲ button on the remote control to adjust the roller position.
 - (11) **Bluetooth Audio:**
Built-in Bluetooth speaker that connects to your smartphone, allowing you to enjoy music while massaging for an enhanced relaxation experience.
 - (12) **Oxygen Ion:**
Built-in negative oxygen ion function, which generates ions continuously to promote metabolism when activated.
 - (13) **Touch Tone:**
The key tone can be freely turned on or off.
 - (14) **LED Light:**
Ambient light can be freely turned on or off.
 - (15) **AI Voice Record:**
AI voice broadcast with adjustable volume levels.
 - (16) **USB Port:**
Charge electronic devices while enjoying your massage.



1.4 Key Features

(1) **Convenient:**

Enjoy a massage at home anytime, without the need for appointments or leaving the house.

(2) **Private:**

Ideal for those who prefer not to visit public massage establishments.

(3) **Multi-functional:**

Features music playback, Bluetooth connectivity, and other functions to enhance the overall experience.

(4) **Customized Mode:**

Adjust the massage strength, speed, position, airbag intensity, and roller position according to individual needs.

2. Safety Instructions

2.1 Intended Users

The massage chair provides convenient relaxation for diverse lifestyles, but usage should be adjusted based on individual health conditions.

Office Workers: Prolonged sitting in fixed positions can cause muscle stiffness and fatigue. The massage chair helps relax the shoulders, neck, and back to relieve discomfort.

Long-Standing Individuals: For individuals such as teachers or salespeople, the massage chair helps relax leg muscles and reduce swelling.

Elderly Users: Promotes blood circulation and eases pain, but it is recommended to choose a gentle mode.

Fitness Enthusiasts: Helps relax muscles and speeds up recovery after exercise.

People with High Stress or Poor Sleep: Reduces stress, relaxes the body and mind, and improves sleep quality.

Chronic Pain Sufferers: For conditions like muscle strain or cervical spondylosis, the chair helps alleviate pain, but consult a doctor before use.

Pregnant Women: Use with caution and consult a doctor to avoid pressure on the abdomen.

Recovery Patients: Individuals recovering from surgery or illness can use the chair under doctor supervision to aid muscle relaxation and recovery.

Individuals with Poor Circulation: Improves blood flow, benefiting those with cold extremities or frequent fatigue.

Quality of Life Seekers: For those who value comfort and relaxation, a massage chair offers an excellent way to unwind and enhance daily life.

2.2 Safety Instructions Before Use

Power Check: Ensure the power cord is intact to prevent electric shock or short circuits.

Component Inspection: Inspect rollers, airbags, and other parts for damage before use.

Session Duration: Limit each session to 30 minutes to avoid over-relaxing or muscle strain.

Usage Frequency: For best results, use 1–2 times per day. Excessive use may reduce effectiveness.

Wait After Meals: Wait at least 30 minutes after eating to prevent digestive issues.

Avoid Use on Empty Stomach: Using on an empty stomach may cause dizziness or discomfort.

Proper Posture: Maintain correct sitting position to avoid discomfort or injury.

Remove Personal Items: Remove items that could cause harm, including jewelry, hair accessories, hats, belts, glasses, and anything hard in your pockets (e.g., wallet).

2.3 Safety Instructions After Use

Stand Up Slowly: Rise gradually to prevent dizziness caused by sudden blood pressure changes.

Rehydrate: Drink water after use to help your body recover.

2.4 Important Safety Warnings

To reduce the risk of fire, burns, electric shock, or injury, please adhere to these guidelines:

- **Electrical Safety**

(1) Unplug the unit when unattended or not in use for extended periods.

Always turn off all controls before unplugging.

(2) Disconnect power before installing or removing any components.

(3) Do not pull the power cord or use it to move the massage chair.

(4) Keep the power cord away from heat sources.

(5) Never unplug while the chair is in operation.

(6) Do Not Use If:

- × Power cord/plug is damaged.
- × Unit malfunctions or operates abnormally.
- × Chair is physically damaged or exposed to water.

- **Environment & Placement**

- (1) Avoid damp, high-temperature, or flammable/explosive environments.
- (2) Indoor use only. Do not use outdoors.
- (3) Avoid aerosol products or oxygen-rich environments during operation.
- (4) Keep away from direct sunlight to prevent material fading/cracking.
- (5) Avoid prolonged contact with vinyl or wallpaper (risk of discoloration).
- (6) Ensure ventilation. Do not use in tightly enclosed spaces for long periods.

- **Other Precautions**

- (1) Do not use if damaged or malfunctioning. Exposed moving parts from torn fabric may cause injury.
- (2) Use only in a seated position. Standing on or inside the chair is prohibited.
- (3) Avoid prolonged use of the heating function to prevent the risk of burns.
- (4) The massage chair is for use by one person at a time only.
- (5) Be sure to follow all the setup instructions in the "Settings" section to properly configure your device. Improper installation may cause injury or damage.
- (6) Do not combine with external devices (heating pads, electric blankets, etc.) during operation.
- (7) Wear comfortable, cotton clothing while using the chair. Synthetic fabrics may cause static buildup.
- (8) Always supervise children to prevent unsafe play.
- (9) Do not exceed the chair's weight limit to avoid damage.
- (10) Avoid using the chair for long periods at a time to prevent motor overheating.

2.5 Special Population Warnings

- (1) Not suitable for pets, children, individuals with disabilities, intoxicated persons, or those with sensory impairments.
- (2) Any person requiring special care or elderly individuals must use this massage chair under the supervision of an adult.
- (3) Individuals with sensory loss, numbness, or cognitive impairments (including children) must use this product under adult supervision.

(4) Consult a doctor before use if you have:

- Implanted medical devices (e.g., pacemakers)
- Heart disease
- Pregnancy or recent childbirth
- Heat/pressure sensitivity
- Open wounds or injuries
- Bone fractures, osteoporosis, low bone density, or fragility
- Blood thinners or bruising susceptibility
- Skin disorders or allergies

2.6 Emergency Handling

(1) Immediately power off and unplug the chair, then contact authorized service personnel if you observe:

- Burning odors
- Overheated power cords
- Malfunctions or abnormal operations
- Failure to activate despite proper power connection





(2) Discontinue use and consult a healthcare provider if experiencing rashes, redness, itching, or other skin reactions.

3. Installation & Setup

3.1 Unboxing Guide


3.1.1 Unpacking Instructions

Please carefully read this procedure or watch the video before unpacking and installing the product.

Unpacking Steps Guide	
<p>①</p> 	<p>②</p> 
<p>Step 1: Check the outer box for any damage before opening.</p>	<p>Step 2: Cut the ties and lift the outer box from the bottom to remove the protective paper shell.</p>
<p>③</p> 	<p>④</p> 
<p>Step 3: Lift the plastic bag and cut the plastic film.</p>	<p>Step 4: Carefully remove the massage chair from the pallet.</p>



3.1.2 Checking accessories.

<p>①</p> 	<p>②</p> 
<p>Power cord</p>	<p>Foot Pad (Foot massage intensity reducer)</p>
<p>③</p> 	<p>④</p> 
<p>Wrench</p>	<p>Dust Cover</p>

After opening the box, please inspect the appearance of the massage chair and check if all the accessories in the package are complete. If there are any issues, please contact our customer service.

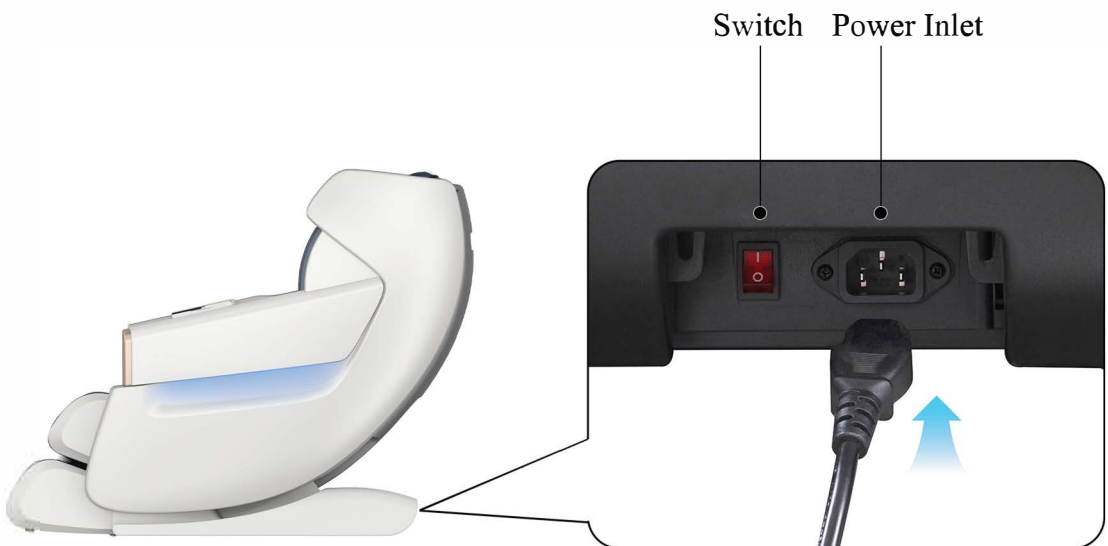
3.2 Installation Procedure

3.2.1 Installing Massag Chair

<p>①</p> 	<p>②</p> 
<p>Lower the massage chair footrest.</p>	<p>Arrange the cushion.</p>
<p>③</p> 	
<p>Zip up the footrest.</p>	

3.2.2 Connecting the Power Supply

- (1) Before connecting the massage chair to the power supply, ensure that the main switch at the bottom of the backrest (on the back of the chair) is turned off.
- (2) Plug the power cord into the socket at the bottom of the chair.
- (3) Insert the three-pronged power plug into a properly grounded three-pronged power outlet.
- (4) Turn on the main switch at the bottom of the backrest of the massage chair.
- (5) The massage chair will emit a "beep" sound, indicating that the power is on and the chair is energized.



CAUTION:

- Before plugging in, inspect the entire power cord and plug for any potential damage.
- Ensure there are no exposed wires.
- Do not use the unit abroad or connect the transformer without authorization, as this may result in electric shock, equipment failure, or overheating, which could cause a fire.
- Do not plug in or unplug the power cord with wet hands.

3.3 Pre-Use Safety Guidelines.

3.3.1 The steps of moving massage chair.

(1) **Using the Wheels to Move:**

Use the auxiliary wheels at the bottom of the back of the massage chair as a pivot point. Tilt the chair and push it to the desired position.

(2) **Two People Working Together to Move the Chair:**

Two people should reach under the armrests on each side of the chair and grab the steel frame to avoid damaging the rest of the chair. Once in the desired position, carefully lower the chair to the floor.



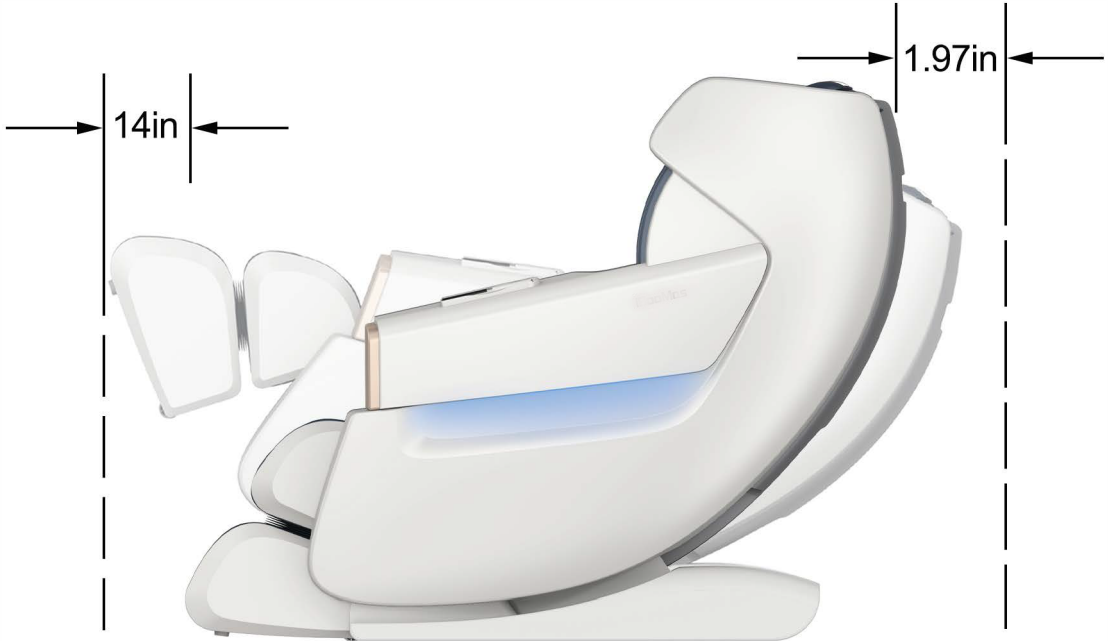
Attention:

- Do not attempt to move the chair when someone is sitting in it.
- Do not pull on the chair's armrests to move the chair, as the armrests may become detached.
- Ensure the power cord is unplugged before moving the chair.
- Do not drag the massage chair directly on the floor. If you need to drag it, it is recommended to place a mat on the floor to avoid damaging the surface.
- When moving the massage chair, be sure to hold it carefully to avoid injury or damage to the floor and the chair.



3.3.2 Reserve Space for Massage Chair Placement

Ensure that there is enough room for the chair to recline. Leave at least 14 inches of space in front of the leg stirrups and at least 2 inches of space behind the backrest.



3.3.3 Requirements for Placement of Massage Chair

- (1) Do not expose the massage chair to direct sunlight or high temperatures, such as in front of a heater, as this may cause the synthetic leather to discolor or harden.
- (2) It is recommended to place the unit on a mat to prevent damage to the floor.
- (3) Ensure that the massage recliner is placed within 4 feet of an electrical outlet.

4. Operating the Massage Chair

The 8606 massage chair offers 12 automatic modes and manual settings, which can be controlled in four ways: shortcut keys, remote control, mobile app, and AI voice.

4.1 Operating Instructions






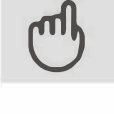
4.1.1 Automatic Mode

Serial Number	Function	Description	Intensity
1	Master	Full body massage, strong intensity of rollers and airbags massage	High
2	Relaxing	Full body massage, medium intensity of rollers and airbags massage	Medium
3	Stretch	Full body massage, stretch your leg and back to better relieve muscle soreness after sport or hard work	High
4	Sleep	Full body massage with swing function, soft massage help to have a nice nap	Low
5	Spine Care	Massage focus on the spine area to relax the body	Medium
6	Refreshing	Full body massage wake up the body, strong intensity for roller and airbag massage	High
7	Soft	Suitable for elderly, full body massage in the lightest way to relieve back pain and leg cramp for the elderly	Low
8	SPA	Full airbag massage and foot roller massage	Medium
9	Sport Care	Full body massage, a program designed specifically for athletes and fitness person	Medium
10	Shoulder & Neck	Partial massage, focus on neck and shoulder, help to relieve muscle soreness of back and waist	Medium
11	Waist & Back	Partial massage, focus on waist and back, help to relieve muscle soreness of back and waist	Medium
12	Slim	Soft massage focused on the waist and hip	Low

CAUTION:

- The width and strength of the backrest rollers cannot be adjusted when using the automatic program.
- The angle of the backrest and leg rests, leg stirrup extension, and zero-gravity level cannot be adjusted when using the Stretch and Sleep programs.
- At the end of the Sleep program, the massage chair will remain in zero gravity. To return to the initial position, press the power button.

4.1.2 Manual Mode

Icon	Massage Technical	Description
	Kneading	This mode mimics the human hand action of kneading muscles to improve circulation and soothe tense muscles. It helps to reduce muscle fatigue and pain, and is particularly useful for the shoulders and back.
	Knocking	This mode simulates a gentle tapping motion. This type of massage helps to relax the body and stimulate the lymphatic system, which helps to eliminate fatigue and rejuvenate.
	Scrapping	This mode simulates the action of rolling the palm or fingers back and forth across the skin. It is commonly used on the back or lower back to help relax muscles, especially when larger muscle groups need to be relaxed.
	Tapping	This mode mimics a gentle tapping or tapping motion. This action helps to relax the body while stimulating the skin and muscles, providing a certain vibratory effect that helps to relieve physical fatigue.
	Clapping	This mode is usually more forceful and simulates a palm strike like action. It is designed to stimulate the deeper layers of the muscles to help increase blood flow and relax the tendons, and is often used to relieve more tense or stiff areas.
	Shiatsu	This mode is a traditional Japanese massage technique that utilizes the application of sustained pressure from the fingers, thumbs, and palms. This modality is often used to relieve muscle tension, improve blood flow, and reduce stress and anxiety through rhythmic pressure.

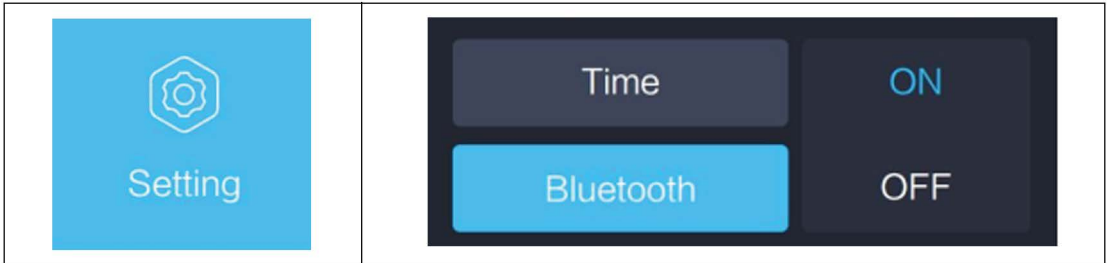
Attention:

- Always select the massage technique before choosing other functions.
- The kneading and knocking techniques do not allow for adjustment of the roller width.
- The scraping technique does not allow for the "Spot" fixed-point massage.
- After selecting "Spot," long press and hold the UP/DOWN buttons to adjust the roller position.

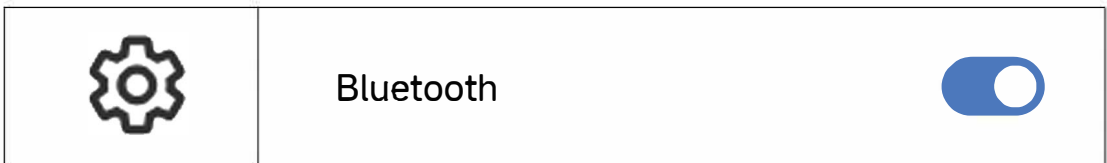
4.1.3 Bluetooth Pairing

Step 1: Turn on the massage chair Bluetooth.

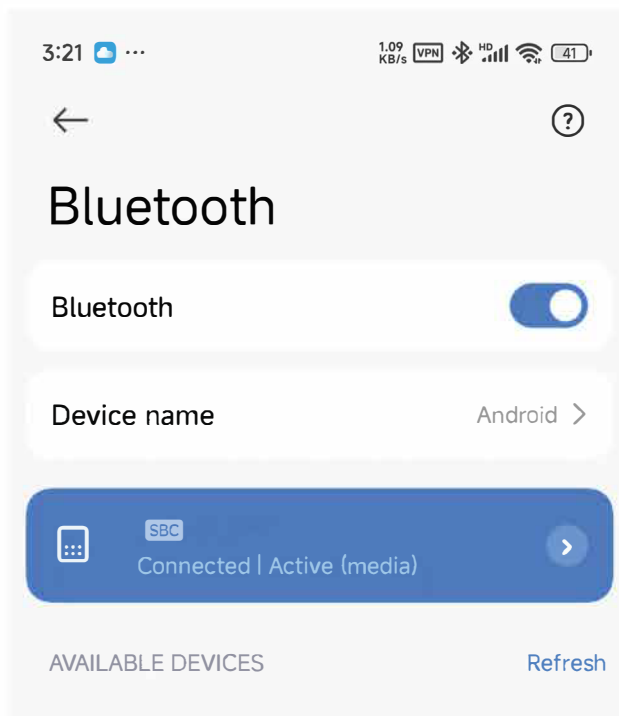
Method 1: Remote control – Settings



Method 2: App – Settings



Step 2: Open your phone's Bluetooth and select the model name of the chair from the Bluetooth list to pair.

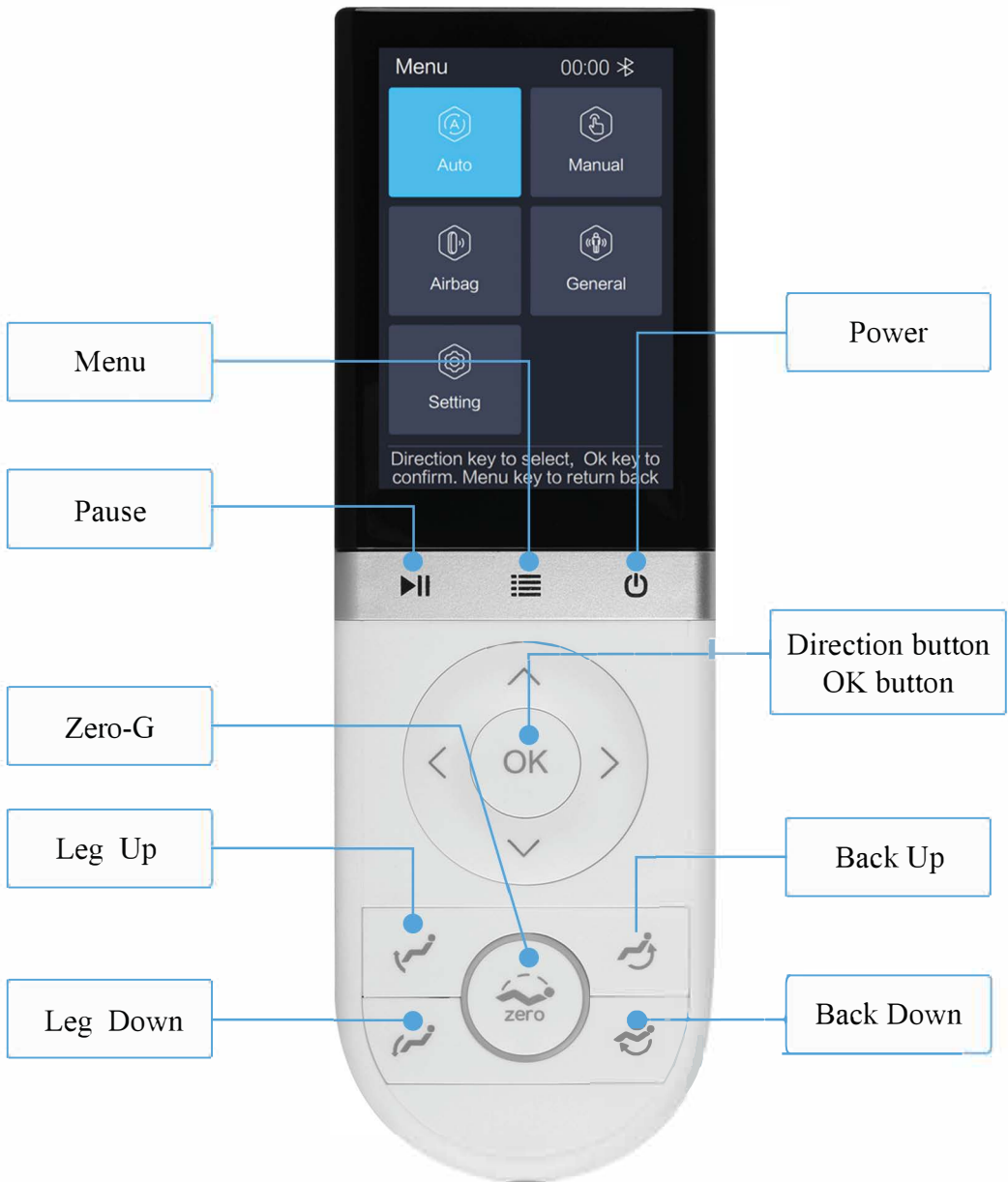













4.2 Control Methods

4.2.1 Remote control

4.2.1.1 Display of remote control keys

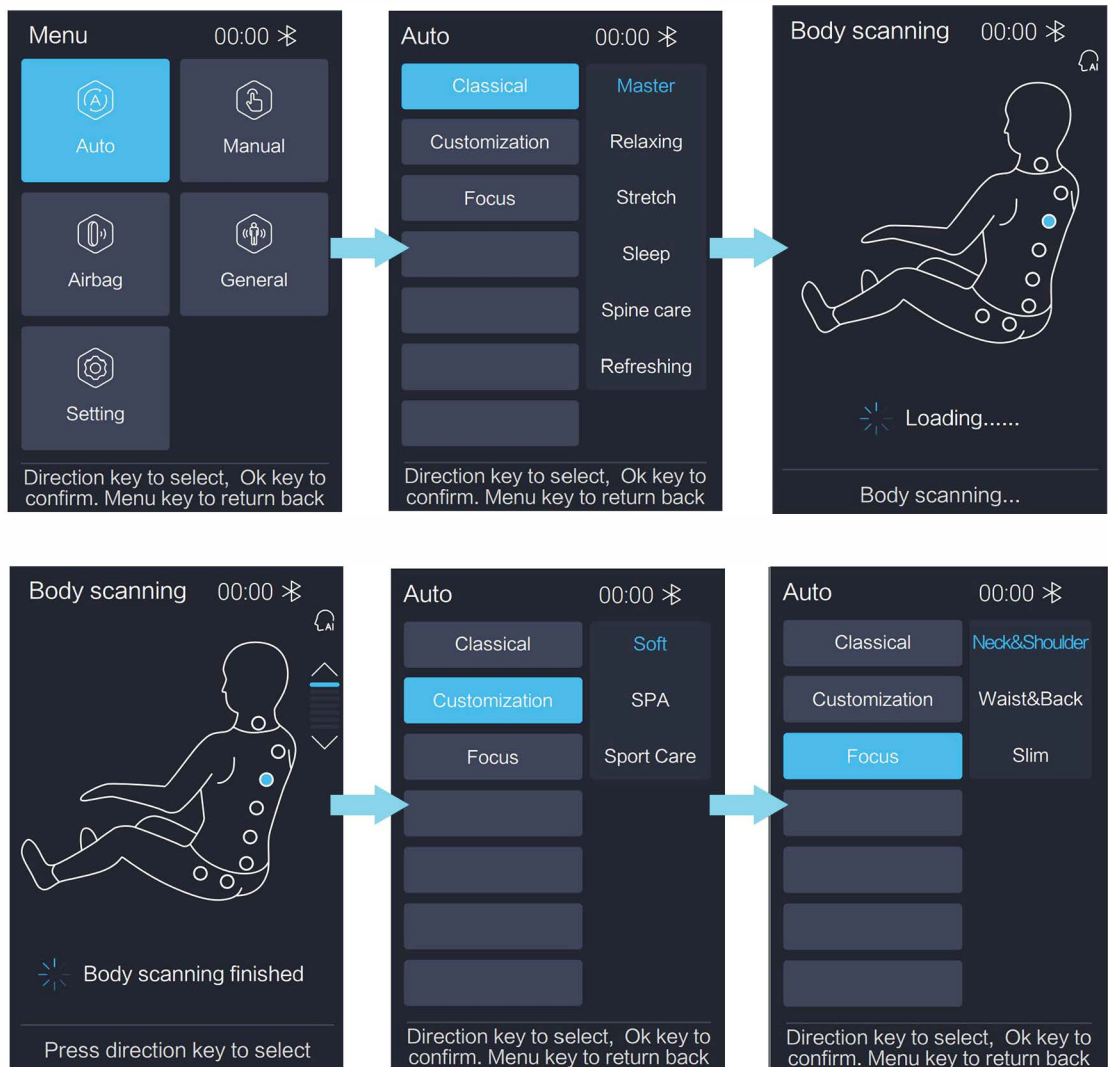


	<p style="text-align: center;">Power Button</p> <ol style="list-style-type: none"> 1. Press the power button to turn on the massage chair. 2. Press again to turn off the massage chair. 		<p style="text-align: center;">Menu Button</p> <ol style="list-style-type: none"> 1. Press the Menu button once to view the function list. 2. Press the Menu button again in the function list to view the massage status and remaining time.
	<p style="text-align: center;">Pause Button</p> <ol style="list-style-type: none"> 1. Press the pause button to stop all massage functions at once. 2. Press the stop button again to resume the massage. 	 	<p style="text-align: center;">Backrest Up/ Down Button</p> <p>Long press and hold the button to raise the massage chair backrest upward or adjust it downward.</p> <p>Release the button to lock the adjusted angle.</p>
	<p style="text-align: center;">Zero Gravity Button</p> <p>Press the zero gravity button to turn it off or change the gravity level..</p>	 	<p style="text-align: center;">Leg UP/ Down</p> <p>Long press and hold the button to raise the footrest upward or adjust it downward.</p> <p>Release the button to lock the adjusted angle.</p>
	<p style="text-align: center;">Direction button and OK button</p> <ol style="list-style-type: none"> 1. Press Up, Down, Left, or Right to select the corresponding function, then press the OK button to start. 2. At the end of the body scanning, long press the Up and Down buttons to adjust the roller position. 3. When in manual mode, select "Spot," then press the Menu button. Press the Menu button twice to return to the home page, and then long press the Up and Down arrow keys on the remote control to adjust the roller position. 		

4.2.1.2 Remote Control Function Interface Display

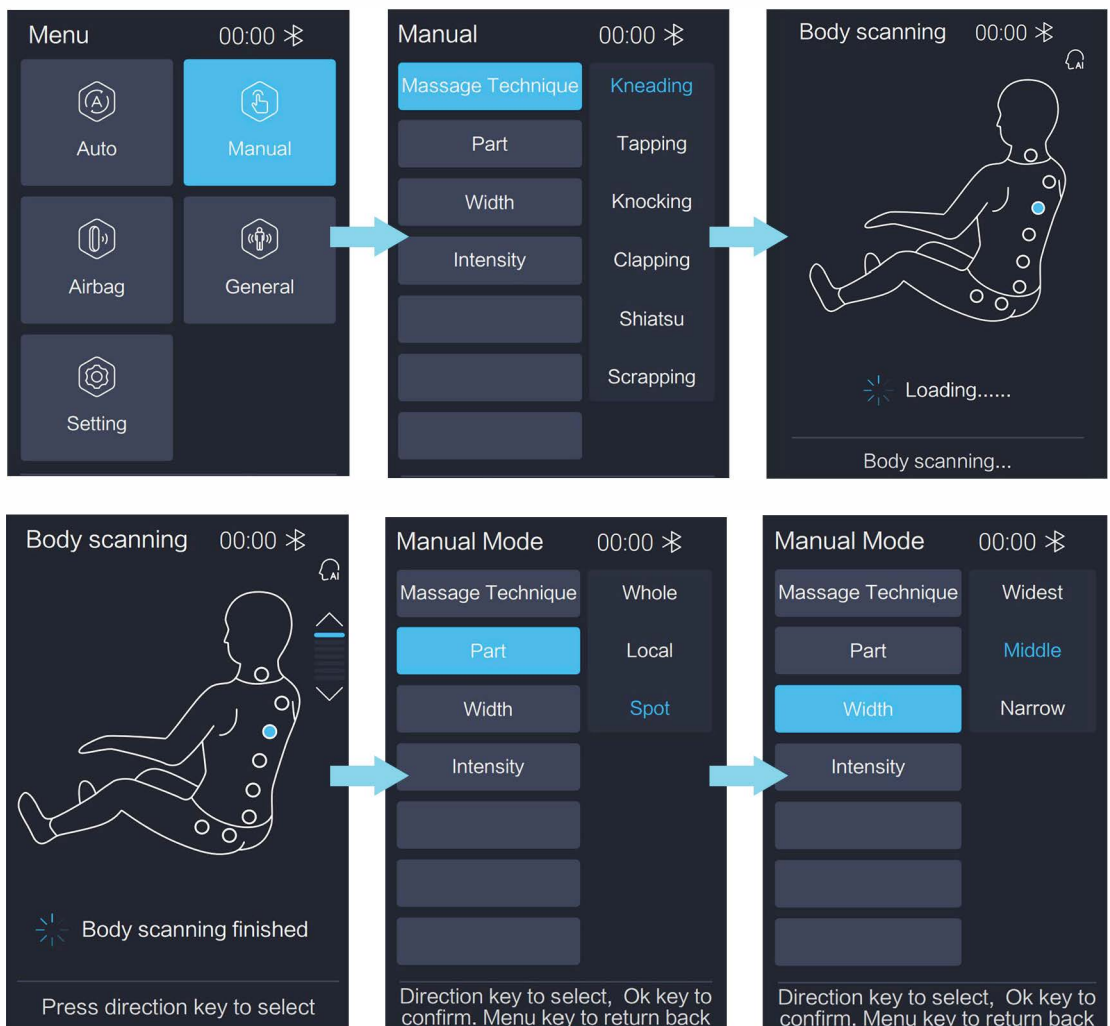
1. Automatic Mode

- (1) Press "Menu" and select "AUTO" to choose the automatic program. Select and confirm by pressing the "Direction and Confirmation Button."
- (2) After selecting any automatic massage program, the massage chair will perform body scanning. After the scan, if you feel the position of the massage roller is not ideal, please long press and hold the ▼ or ▲ button on the remote control to adjust the position of the massage roller.



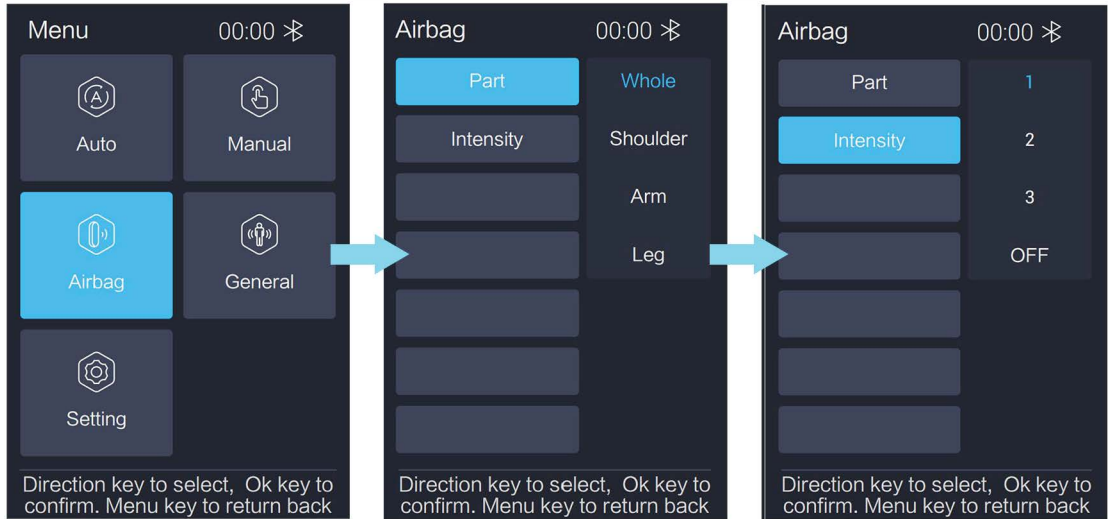
2. Manual Mode

- (1) Press "Menu" to enter the main menu, then use the Direction Button to select a massage technique from the "Manual" page.
- (2) After selecting and confirming the massage technique, the massage chair will perform body scanning. After the scan, if you feel the position of the massage roller is not ideal, please long press and hold the ▼ or ▲ button on the remote control to adjust the position of the massage roller.
- (3) Use the "PART" page to select the massage area.
- (4) Use the "WIDTH" page to adjust the width of the massage.
- (5) Use the "Intensity" page to adjust the massage intensity.



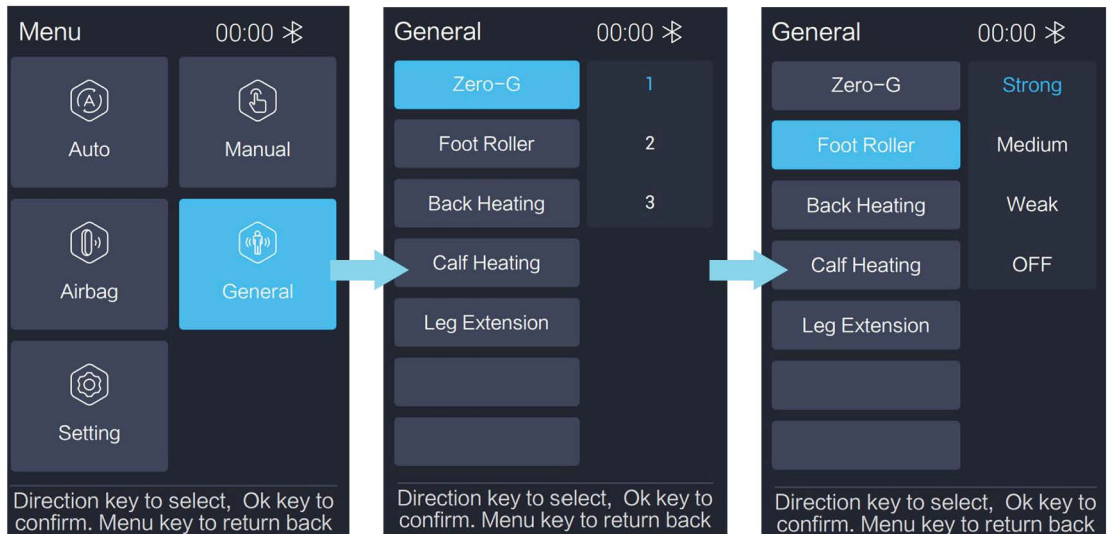
3. Other Function Settings

(1) **Airbag:** You can adjust the airbag massage part and intensity according to your preference.

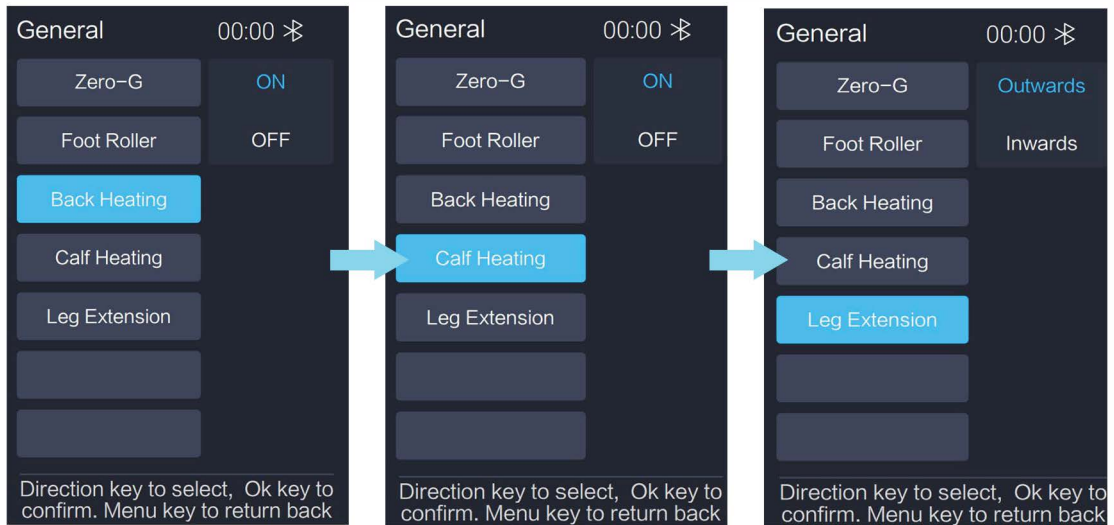


(2) **Zero-G:** You can choose from 3 levels of zero gravity.

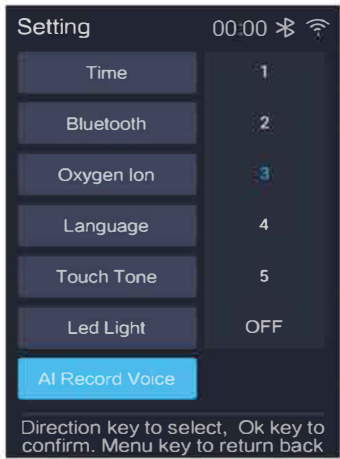
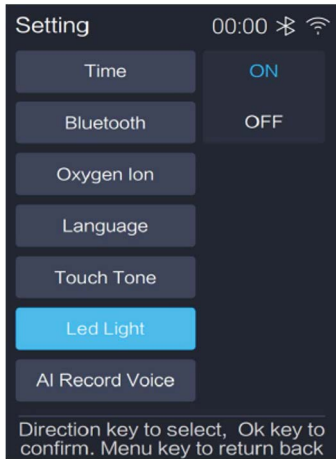
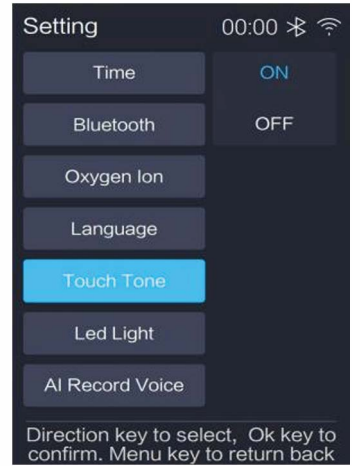
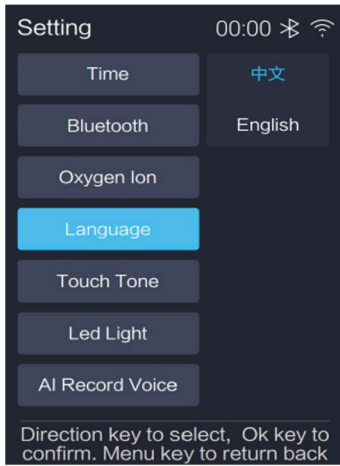
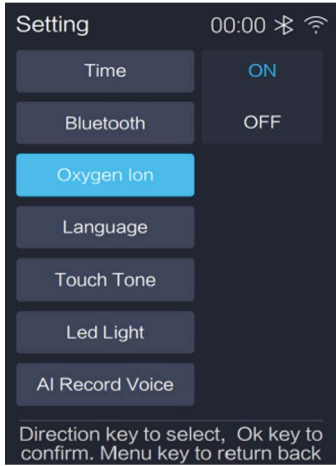
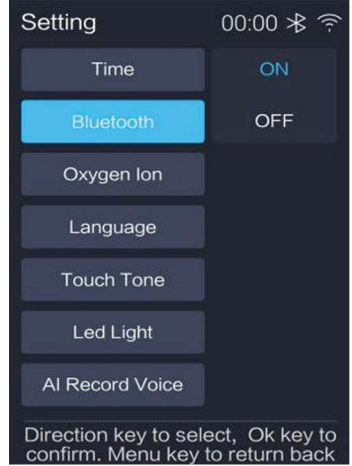
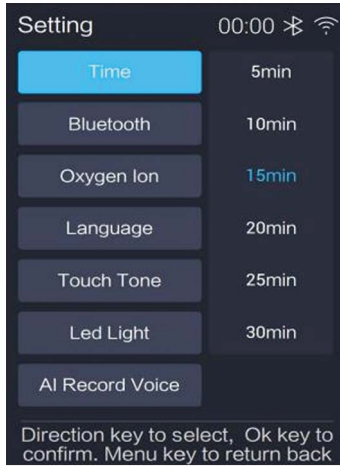
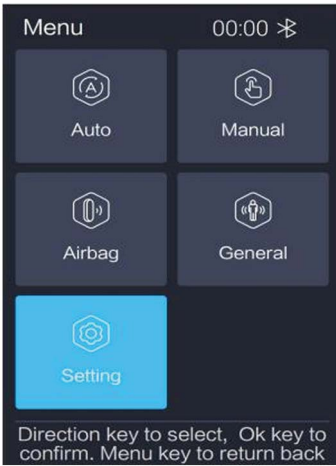
(3) **Foot Roller:** You can select the foot roller strength: Strong, Medium, Weak, or OFF.



- (4) **Back Heating:** The back heating function can be turned on or off.
- (5) **Calf Heating:** The calf heating function can be turned on or off.
- (6) **Leg Extension:** Select "Outwards" or "Inwards." Long press and hold the "OK" button to extend or retract the leg stirrups.



- (7) **Timing:** You can select a massage duration between 5-30 minutes (30 minutes is the most suitable massage time).
- (8) **Bluetooth:** Turn Bluetooth on or off.
- (9) **Negative Ion:** Turn the negative ion function on or off.
- (10) **Language:** Select the language that is most suitable for you.
- (11) **Button Sound:** This function allows you to turn off the sound made by the buttons, providing a better experience.
- (12) **LED Light:** If the LED light is too bright during rest, you can turn it off.
- (13) **AI Record Voice:** The AI voice volume can be adjusted or turned off.



4.2.2 Quick-Access Buttons



	<p>Power Button</p> <ul style="list-style-type: none"> ➤ Press the power button to start the massage chair. ➤ Press it again to turn off the massage chair.
▶	<p>Pause Button</p> <ul style="list-style-type: none"> ➤ Press the pause button to stop all massage functions simultaneously. ➤ Press the stop button again to restart..
	<p>Back Up Button</p> <ul style="list-style-type: none"> ➤ Long press and hold the button to raise the massage chair backrest upward . ➤ Release the button to lock the adjusted angle.
	<p>Back Down Button</p> <ul style="list-style-type: none"> ➤ Long press and hold the button to adjust the massage chair backrest downward. ➤ Release the button to lock the adjusted angle.
	<p>Auto Mode Button</p> <ul style="list-style-type: none"> ➤ Press this button to switch between multiple automatic modes.
	<p>Heat Button</p> <ul style="list-style-type: none"> ➤ Press this button to turn on the heating function. ➤ Press it again to turn off the heating function.

4.2.3 AI Voice

Command Corpus

summary

Attention:

- If you want to use voice control, please say “Hello Massage Chair” to wake up the massage chair first. After receiving the reply "Hello Master," you can proceed with your voice commands.
- Once the AI voice "Hello Massage Chair" is activated, the next command must be given within 6 seconds. After 6 seconds, you will need to activate "Hello Massage Chair" again to give the next command.

Functions	Commands	Reply
Wake up the Chair	Hello massage chair	Hello Master
Power on/off	Turn on massage chair /Power on.	Please select your favorite program to start your massage.
	Turn off massage chair/Power off	During shutdown, please leave or restart the massage chair after the chair is completely reset. Thank you and hope you enjoy the massage.
Pause / Continue	Pause massage	Massage panned
	Continue to massage.	Massage resumed.
Angle Adjustment	Zero gravity	●K. Zero gravity
	Back up	●K. Backrest up
	Back down	●K. Backrest down
	Leg up	●K, Legrest up
	Leg down	●k. Legrest down
Back Roller Intensity	Increase strength	Increase back roller intensity
	Decrease strength	Decrease back roller intensity
Foot Roller Function	Turn off foot roller/Foot roller off	●K. Foot roller off
	Turn on foot roller/Foot roller on	●K, Foot roller on
	Increase foot roller intensity	●K, foot roller intensity up
	Decrease foot roller intensity	●K. foot roller intensity down
Airbag Function	Start airbag massage	●K, Start airbag massage
	Stop airbag massage	●K, Stop airbag massage
	Increase air intensity	Air intensity up
	Decrease air intensity	Air intensity down

Bluetooth Function	Turn on Bluetooth	●K, Bluetooth on
	Turn off Bluetooth	●K, Bluetooth off
Heating Function	Turn on heating	●K, Heating on
	Turn off Heating	●K, Heating off
	Back heating on	●K, Back heating on
	Back heating off	●K, Back heating on
	Foot heating on	●K, Foot heating on
	Foot heating off	●K, Foot heating off

Functions	Command	
Massage time setting	Massage for ten minutes	OK, Massage for ten minutes
	Massage for fifteen minutes	OK, Massage for fifteen minutes
	Massage for twenty minutes	OK, Massage for twenty minutes
	Massage for twenty five minutes	OK, Massage for twenty five minutes
	Massage for thirty minutes	OK, Massage for thirty minutes
Volume Setting	Volume up	Volume up
	Volume down	Volume down
	Maximum volume	Maximum volume
	Minimum volume	Minimum volume
AUTO Modes	Master massage	Start Master massage
	Relaxing massage	Start Relaxing massage
	Sport Care massage	Start Sport Care massage
	Soft massage	Start Soft massage
	Stretch massage	Start Stretch massage
	Sleep massage	Start Sleep massage
	Spa massage	Start Spa massage
	Refreshing massage	Start Refreshing massage
	Spine care massage	Start Spine care massage
	Waist&Back massage	Start Waist & Back massage
	Neck&Shoulder massage	Start Neck & Shoulder massage
	Slim massage	Start Slim massage

Massage Techniques	Kneading massage	Kneading massage
	Shiatsu massage	Shiatsu massage
	Scrapping massage	Scrapping massage
	Knocking massage	Knocking massage
	Tapping massage	Tapping massage
	Clapping massage	Clapping massage
Massage Part	Whole body massage	Whole body massage
	Local massage	Local massage
	Spot massagec	Spot massagec

5. Maintenance & Care

5.1 Cleaning Instructions

Regular cleaning helps maintain the massage chair's condition and prevents dust and dirt buildup.

Step 1: Dampen a soft cotton cloth with a mild detergent, wring it out, and use it to wipe the pillow, backrest, armrests, leg supports, and any plastic parts of the chair.

Step 2: Use a damp cloth (without detergent) to wipe the pillow and backrest again.

Step 3: Use a soft, dry cloth to wipe the armrests, leg supports, and any plastic parts of the chair.

Step 4: Wipe the controller and power box with a soft, dry cloth.

Step 5: To clean the foot/leg unit cover, remove it from the chair, hand wash with a mild detergent, and allow it to air dry.

5.2 Cleaning Precautions

- (1) Power off and unplug the device before cleaning.
- (2) Do not use acidic, alkaline, or corrosive chemicals (e.g., benzene, alcohol) for cleaning.
- (3) When cleaning the back cover, prevent liquids from entering the power terminal box.

5.3 Maintenance Guidelines

- (1) Regularly inspect the power cord and components to ensure safe operation.
- (2) Promptly replace any worn or damaged parts identified during inspection.
- (3) Unplug the power cord and cover with a dust-proof cloth during prolonged non-use.
- (4) Avoid placing heavy or sharp objects on the massage chair when not in use to prevent structural deformation or scratches on the leather surface.
- (5) Minimize relocation – Due to the chair's complex internal structure, weight, and size, frequent movement may cause dents or scratches. Secure it in a fixed position for long-term stability.

6. Frequently Asked Questions (FAQ)

Issue Type	Specific Issue	Solution
User Experience	1. Is it normal to feel pain in a specific area after using the massage chair?	<p>Recommendation: Limit each session to ≤30 minutes.</p> <p>First, check for any underlying conditions in the painful area. If none, adjust the massage chair's mode and intensity.</p> <p>Next, verify the intensity setting (see auto mode instructions on Page 15), and adjust if necessary.</p> <p>Cover the massage area with a blanket to reduce intensity if needed.</p>
	2. Auto Body Scan inaccuracies	<p>1. Posture Adjustment. Sit deeply into the chair, rest your head on the headrest, relax, and start the massage chair.</p> <p>2. Manual Calibration. Upon hearing two audible beeps (scan completion signal), press and hold UP/DOWN buttons to fine-tune roller positioning.</p> <p>3. Headrest Removal. Bring the massage rollers closer to the body.</p>
	3. What is the normal noise level during operation?	Noise level: ≤60 dB when measured at 50 cm with all functions fully operational per testing standards.
	4. Discomfort in the leg extension	No need to press down forcefully. Relax your feet and allow the natural pressure from your leg length to extend downward.
	5. Roller massage discomfort in head	Upon completion of the auto body scan, press and hold the DOWN button to lower the massage rollers below the head area.
Function Operations	1. What is the APP?	Download the app from the Google Play Store or Apple App Store.
	2. How to connect the APP?	Turn on your phone's Bluetooth, scan for and pair with the Bluetooth device ending with "LE".
	3. App Connection Issues	Go to Settings→App→Toggle Location Access to <input checked="" type="checkbox"/>
	4. Incorrect Password	Check the password for correct case. If you can't log in, use Guest Mode. Contact us for the guide.
	5. How to connect Bluetooth speakers?	Scan for and connect to the Bluetooth device named R8606.
	6. Bluetooth Connection Issues	<p>Step 1: Ensure the Bluetooth module cable is properly connected. If damaged, replace the cable.</p> <p>Step 2: Use a multimeter to check for 5V DC at the Bluetooth module connector. If voltage is present, replace the module; if not, replace the motherboard.</p>
	7. Heating issue	After operating the massage chair for 5 minutes, manually check the temperature of the heating zone (expected range: 100–114°F). If no temperature increase is detected, contact customer support immediately.

Issue Type	Specific Issue	Solution		
Massage mechanism	1.The Mechanism remains stationary at the neck position, but the massage rollers are still operational.	<p>Step 1: Check the DC 5V operating voltage on the red and black wires of the Hall limit switch board connector.</p> <p>Step 2: Check the DC 24V supply voltage to the travel motor.</p> <p>Step 3: Check the upper limit magnet.</p>	<p>Please contact customer service, provide a detailed description of the massage chair's current condition, and send a video showing the issue along with a photo of the barcode on the bottom of the backrest.</p>	
	2.The Mechanism fails to descend and remains at the top position; massage rollers are inoperative.			
	3.The Mechanism is jammed at the hip area and fails to perform vertical movement.	<p>Step 1: Check the DC 5V operating voltage on the red and black wires of the Hall limit switch board connector.</p> <p>Step 2: Check the DC 24V supply voltage to the travel motor.</p> <p>Step 3: Check the lower limit magnet</p>		
	4.The Mechanism continues operating after the massage	Power off the chair, then restart it. If the issue persists, replace the main control board.		
	5.Unusual noise during roller operation? / Unusual noise with one-side roller not working?	Unzip the seat cushion and remove the lining. Check for loose or deformed massage rollers and arm screws. Replace the massage head and arm if needed.		
Backrest	1. Backrest Adjustment Failure & Zero-Gravity cannot be adjusted	<p>Check for 24V DC at the actuator's matching connector port on the mainboard. If voltage is present, replace the actuator. If no voltage is detected, replace the main control board.</p>		
	2. Zero-Gravity Position Reset Failure (Other Functions Normal)			
	3.Unusual noise from the backrest	<p>Open the back cover of the massage chair, then turn it on and run the chair. Listen carefully to identify the source of the noise. If the noise comes from the motor unit during movement, apply wheel lubricant to both sides of the rail to resolve the issue.</p>		

Issue Type	Specific Issue	Solution	
Actuator	Massage chair fails to respond or operate when powered on	Step 1: Check the power rocker switch	Connect the power cord and turn on the main power switch located at the lower rear of the massage chair. If the red indicator does not illuminate, the rocker switch is faulty and requires replacement.
		Step 2: Inspect the switching power supply	Use a multimeter to measure the input terminals for 220V AC and 24V DC. If no voltage is detected, the SMPS is faulty and need to be replaced.
		Step 3: Inspect the main control board	Use a multimeter to test for voltage. If no voltage is detected and the manual controls fail to respond, the main control board is faulty and must be replaced.
Airbags	1. Calf airbags fail to inflate	Step 1: Check the solenoid valve DC power supply (24V). If abnormal, replace the solenoid valve or air tubing.	
		Step 2: Inspect the airbag for any damage and replace it if necessary.	
Step 3: Use a multimeter to measure the solenoid valve socket on the mainboard for DC 24V voltage. If there is no voltage, replace the mainboard.			
	2. Uneven compression force in left and right arm airbags	Unzip the airbag cover and inspect the air tubing for kinks or flattening. Adjust or replace the air tubing if necessary.	
Footrest	1. Foot rollers fail to operate	Step 1: Inspect the leg connection cable	Re-seat the footrest connection plug. If the issue persists, use a multimeter to check for a 24V DC voltage at the connector. If no voltage is present, replace the connection cable.
		Step 2: Inspect the foot roller mechanism	Use a multimeter to measure the 24V DC voltage at the foot roller mechanism connector. If voltage is present, replace the foot roller mechanism.
		Step 3: Inspect the main control board	Use a multimeter to measure the 24V DC voltage at the footrest socket. If no voltage is detected, replace the mainboard.
	2. Unusual noise during footrest operation	Step 1: Inspect the leg extension mechanism	If sticking or grinding occurs internally, lubricate the tracks with silicone grease to eliminate noise. For severe mechanical resistance, replace the footrest.
		Step 2: Check the leg airbags	Misaligned airbags may cause noise due to compression during inflation. Adjust the airbag positioning to ensure proper alignment.
	3. Unusual noise during foot rollers operation	Power on the massage chair and press down on the foot rollers. If grinding or squeaking is heard, replace the foot roller.	

Issue Type	Specific Issue	Solution	
Remote Control	1. Remote control screen does not illuminate after powering on	<p>Step 1: Ensure the remote control cable plug is securely inserted into the socket.</p> <p>Step 2: Check for any damage or breaks in the extension cable. If damaged, replace the remote control.</p> <p>Step 3: Operate the massage chair using the shortcut buttons. If the chair functions properly, replace the remote control.</p> <p>Step 4: Use a multimeter to measure 5V DC across the red and black wires at the remote control socket. If no voltage is detected, replace the mainboard. If voltage is present, the issue lies with the remote control or cable. Refer to Steps 1-3 for further troubleshooting.</p>	
	2. Remote control displays "Checking" continuously	<p>Step 1: Check the shoulder position detection infrared signal board: Inspect for any abnormalities. If faulty, replace the signal board.</p> <p>Step 2: Check the mechanism board: Look for poor connections, damaged sockets, or a faulty circuit board. Replace the mechanism board if necessary.</p> <p>Step 3: Check the mechanism cable and connector: Inspect for poor contact or damage. Reconnect or replace the mechanism cable if damaged.</p> <p>Step 4: Check the mainboard mechanism cable socket: Inspect for damage or abnormalities. If faulty, replace the mainboard.</p>	
Electrical Control Box	No power and burnt odor detected in the electrical control box.	<p>Step 1: Inspect for any blown fuses and replace.</p> <p>Step 2: Use a multimeter to check the rocker switch and power cable: Burned-out switch or cable: Replace the rocker switch and power cable. Damaged socket/plug: Replace the corresponding connectors (socket or plug).</p> <p>Step 3: Measure voltage on the main control board with a multimeter. No voltage or visible charred/burnt traces: Replace the main control board.</p> <p>Step 4: Inspect expansion/module boards for burns, short circuits, or open circuits. Replace any damaged module board or wiring harness.</p> <p>Step 5: Check other components (e.g., air pump, air valve): If the air pump or air valve is burnt, replace them.</p>	
Whole Machine	1. The massage chair continues to operate after shutdown	Step 1: Inspect Remote Control	Disconnect the remote control connector plug. Operate the chair using the manual control panel. If the chair stops working, replace the remote control.
		Step 2: Inspect Mainboard	Operate the chair using the manual control panel. If the chair remains operational, replace the mainboard.
	2. Automatic shutdown occurs	Disconnect the remote control connector plug. Operate the chair using the manual control panel. If automatic shutdown stops, replace the remote control. If automatic shutdown persists, replace the manual control panel.	

Issue Type	Specific Issue	Solution	
Whole Machine	3. Foot/shoulder airbags or rollers are not working. Possible malfunction?	Step 1: Verify Selected Massage Mode	Confirm which functions are inactive in the current mode. If the issue is caused by incorrect mode selection, test other massage modes.
		Step 2: Inspect Travel Motor	If the travel motor is inactive: Measure its supply voltage (DC24V). If voltage is present: Replace the travel motor.
		Step 3: Inspect the mechanism	If the travel motor isn't working and there is no voltage (DC24V), check the wiring connectors and the mechanism's sealing plate. If there is an issue, replace the mechanism board.
		Step 4: Inspect Mainboard	If the travel motor socket shows no DC24V output voltage, replace the mainboard.
	4. Unusual noise in Sleep mode?	Step 1: Inspect the Actuator Step 2: Inspect the Metal Frame	Please contact customer service, provide a detailed description of the massage chair's current condition, and send a video showing the issue along with a photo of the barcode on the bottom of the backrest.
	5. Unusual noise during lift and lower operation?		
	6. Troubleshooting steps for housing abnormal noise	Inspection Checklist: 1. Armrests 2. Backrest Cover 3. Rear Housing 4. Footrest Cover 5. Protective Guard	Start the massage chair and locate the source of any unusual noise from the external parts. Re-secure the parts to eliminate the noise. If any fixation points are damaged or if parts are loose, replace the affected components.
	7. The lift button is not responding, and the massage chair emits a beeping sound when the control buttons are pressed	Step 1: Inspect Actuator	Measure voltage at the actuator connector socket (DC24V). If voltage is present: Reconnect the connector. If the actuator still fails to operate, replace it.
		Step 2: Inspect Mainboard	Measure voltage at the actuator socket (DC24V). If no voltage is detected: Replace the mainboard.

7. After-Sales Service

7.1 Warranty Policy

- **Warranty Period:**

Year 1: Free parts and labor.

Years 2-3: Free parts only. Customer bears shipping costs.

Year 4 onward: Customer bears all parts and shipping costs.

- **Warranty Coverage:**

Covers **non-user-induced damage** to core components:

Main control board, Drive mechanism, Rollers, Airbags, Seat cushions.

- **Warranty Conditions:**

Valid only with **Order ID** provided.

Excludes damage caused by misuse, accidents, or unauthorized modifications.

Note: Retain your Order ID for all service requests.

7.2 Repair Services

- **On-Site Repair:**

Currently unavailable.

- **Service Scope:**

Motor failure, Roller jamming, Airbag leaks, Remote control malfunctions, Seat cushion issues.

- **Self-Repair Support:**

Replacement guides (PDF/video) are available for customer self-repair.

7.3 Replacement Parts

Genuine Parts: Available to ensure compatibility and manufacturer-grade quality.

7.5 Returns & Exchanges

- **30-Day Hassle-Free Returns:**

30-day no-questions-asked return and exchange service.

- **Conditions:**

1) Item must be in original condition with undamaged packaging and all accessories.

2) Provided with Order ID.

8. Share & Earn Rewards

8.1 Buyer Show Collection

Chance to win a bonus of \$50 to \$200!!!

Dear Valued Customer, thank you for choosing our massage chair to start your journey of comfort and relaxation. We sincerely invite you to share your experience.

Whether you're unwinding after a long day or recharging during a busy afternoon, snap a photo or video of:

- **Your relaxed moments in the chair,**
- **The chair's elegant details,**
- **Joyful sessions with family or friends.**

8.2 How to Participate

- **Create a Video:**

Film a video (45+ seconds) featuring unboxing, your experience, or a product introduction.

Based on video quality and views, you'll earn a \$50–200 bonus!