

RSI Shade Cloth Limited Warranty/ Liability

Products to which this limited warranty applies:

This limited warranty applies to the following models of your newly purchased RSI Shade Cloth, bungee balls, and flat rope attachment system. This limited warranty applies only to purchases made in any province of Canada *except* for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) *except* for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

What this limited warranty covers and for how long:

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Riverstone Industries warrants such products to be free from defects in material and workmanship for a period of 1 year from the date of the first purchase of such products.

The limited 5-year warranty period for SHADE CLOTHES also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

The limited warranty for accessories follows the same guidelines as above and is covered for the following time span.

- Bungee Balls – 2 years
- Flat Rope – 2 years

What this limited warranty does not cover:

This limited warranty does not apply to products that have been repaired (except by Riverstone Industries or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

Riverstone Industries is not responsible for personal time lost or paid for during the construction of its products due to missing or defective parts.

What you must do to get service under this limited warranty:

Defects must be brought to the attention of Riverstone Industries Technical Service by contacting Riverstone Industries at customerservice@RSIWW.com or 612-RVR-STNE (787-7863). Please have proof of purchase, catalog/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

What Riverstone Industries will do in the event of a defect:

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during the 5-year limited warranty period for products, you have the following rights:

Riverstone Industries will in its sole discretion either repair or replace such defective product or part without charge. If Riverstone Industries is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Riverstone Industries may, in lieu of repair or replacement, choose to refund the purchase price for such product or part.

Limited warranty service will be performed solely by dealers or service agents of Riverstone Industries authorized to provide limited warranty services.