

# Product Care & Maintenance Guide

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## Timeless Elegance, Season After Season

### General Cleaning & Upkeep

- Use a non-abrasive cloth and mild cleaner.
- Rinse with a garden hose.
- For deep cleaning, lightly spray only the plastic surfaces with a power washer. Do not pressure wash wood components.

### Wood Component Care

- Wood components are pre-stained, but UV rays and moisture break down protective coatings over time.
- Reapply a water-based wood stain or sealant annually.
- Avoid power washing wood parts, as this can strip the finish and lead to cracking.

*Maintenance Tip: Treat with care like any natural wood furniture used outdoors.*

### Removal Tray for Planter (If Applicable)

- Some planters feature removable trays for cleaning or accessing the water reservoir.

▶ *Watch: How to Remove a Tray*

### Hardware Checkups

- Inspect all fasteners annually.
- Avoid overtightening screws to prevent damaging wood parts.

### Winter Storage Guidelines

- Safe to leave outside all year.
- If storing, empty soil and clean it thoroughly.
- Store in a dry space or cover to protect from debris.
- Wood Products: Reapply stain before winter for added durability.

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## **Self-Watering System**

*Applies to planters and window boxes with a built-in water reservoir.*

▶ *Watch: How Self-Watering Works*

### **How It Works:**

- Double-wall design stores water at the base.
- Moisture is drawn up into the soil as needed.
- Built-in overflow drains help prevent overwatering.

### **Planting Instructions:**

- Add lightweight filler (e.g., wood chips, mulch, crushed bottles) at the base.
- Fill with potting mix, leaving 1 inch from the top.

### **Important Establishment Period (First 2 Weeks):**

- Water from the top regularly during the first two weeks to encourage root development.
- Once established, roots will naturally wick water from the reservoir, reducing the need for frequent watering.

## **Fill Port Hole**

- Provides direct access to the reservoir for easier filling or draining.
- Optional feature — planter functions normally without it.
- Includes a rubber plug on models with a pre-drilled port.

## **Overflow / Drainage Hole**

*Applies to planters and window boxes with a built-in overflow hole*

- Releases excess water once the reservoir is full to prevent overwatering.
- Once the reservoir reaches capacity, water will begin to seep from the overflow hole.
- Always ensure the drainage hole remains clear so water can escape properly.

▶ *Watch: How to Drill a Drainage Hole*

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## **Hand/Deck Rail Brackets**

*Add-on accessory sold separately for tool-free mounting of window boxes to 2x4 or 2x6 railings.*

- Wipe clean with a damp cloth—no harsh chemicals or abrasives.
- Periodically check mounting screws and tighten by hand if needed.

## **No-Dig Ground Screw**

*Follow local codes and position mail post per U.S. or Canadian postal guidelines.*

- Check alignment and stability seasonally.
- Ensure water does not pool inside the post in winter to prevent freezing damage.
- Periodically clean off dirt or debris to keep the screw head accessible.