TURBRO

Neighborhood

USER MANUAL

HEATED PETS CAGE

MODEL: CH17A

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IMPORTANT SAFETY INSTRUCTIONS

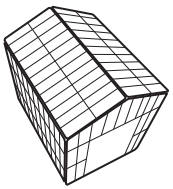
Read all instructions before installing or using this heated pad.

When using heated pad, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

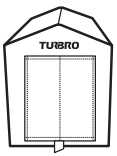
1. Read all instructions before installing or using this heated cat house.
2. The heated pad is FOR INDOOR USE ONLY
3. Not for use on humans.
4. Do not use pins or other metallic means to secure this pad in place.
5. Do not fold the heated pad.
6. Use only with supplemental cover supplied with the product.
7. Do Not immerse cord, plug, or appliance in water or other liquid.
8. Do not machine wash. Spot clean by hand only.
9. Discard this pad if it shows any signs of deterioration to the pad or its cord.
10. Close supervision is necessary when used by or near children.
11. Always unplug from outlet when not in use.
12. Do not Puncture pad for any reason.
13. Do not modify electric connection in any way.
14. When placing the pad in an enclosed area such as a kennel, be sure the pad covers more than half the floor space so your pet is able to sleep on the heating pad.
15. Do not operate any electrical appliance with a damaged cord or plug, or if the appliance malfunctions or has been damaged in any way. Return all malfunctioning appliances to the factory for examination.

16. Do not cover your heated bed with blankets or materials other than a fleece turbro cover. Other coverings may not allow heat to radiate properly and could cause pad failure.
17. Any alterations to the heater, heater parts, or cords will void all warranties.
18. An extension cord or relocatable power tap should never be used.

SPECIFICATIONS



Cat Cage



Cage Cover



Carrying Bag



Heated Pad

Model Number	CH17A
Power Supply	120V/60 Hz
Rated Power	18W
Cord	14.7ft (4.5m)
Heated Pad	15.8 x 11.8 inch
Item Dimensions	16.5 x 16.5 x 12.6 inch
Item Weight	6.9 lbs



Waterproof Mat



Windproof Stakes

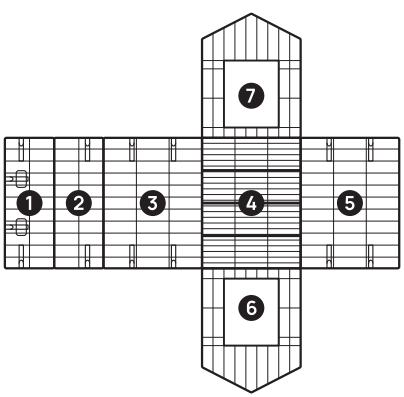
INSTALLATION

Note: It is recommended to wear gloves when installing.
Refer to the installation video by scanning below QR code:

Installation Steps

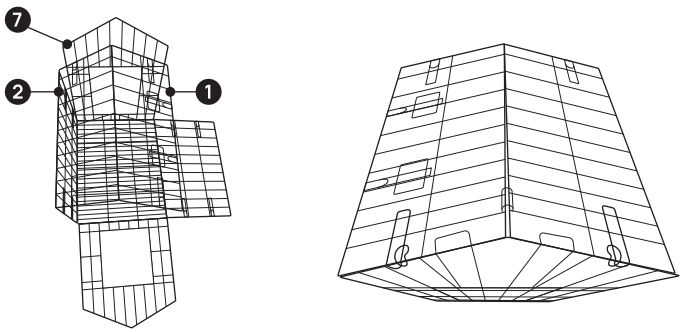
Step 1

Unfold the portable cat cage on the floor.
Note: Referring to the photo, use numbers to represent each plate.



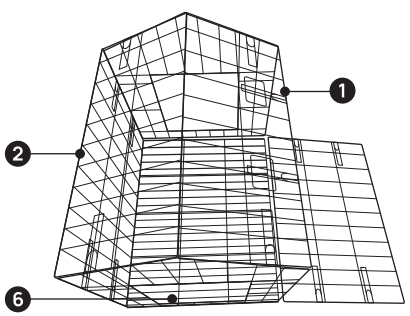
Step 2

Install from the side(the longest side) , put the ①②③ plate stick in the Buckle of ⑦ plate in order.
Tips: The plate can be pulled in it, and then snapped to the corresponding buckle position.



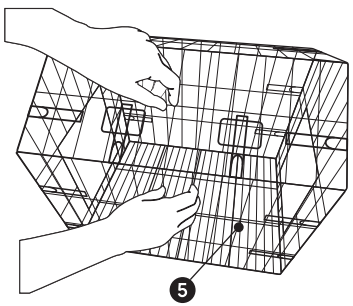
Step 3

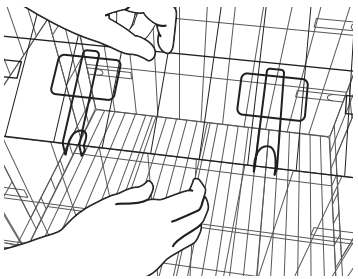
The same as step 2, put the other side ⑥ plate connected with ①②③ plate.
Tips: The plate can be pulled in it, and then snapped to the corresponding buckle position.



Step 4

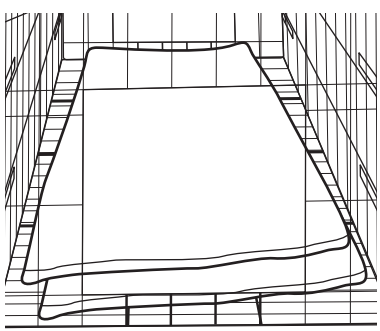
Finally put the ⑤ plate stick in the buckle of ⑥①⑦ plate. Make sure that each buckle is fastened.
Tips: The plate can be pulled in it, and then snapped to the corresponding buckle position.





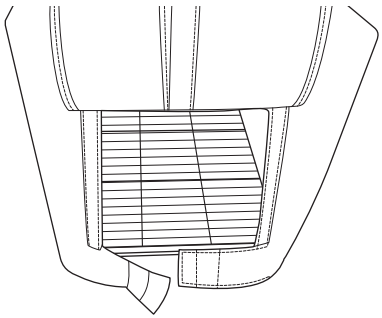
Step 5

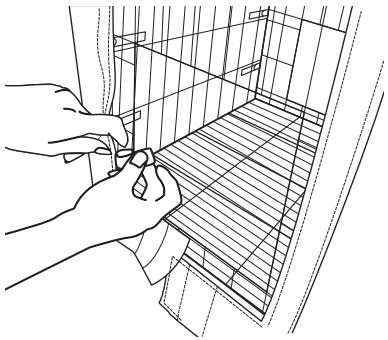
Put the waterproof mat and heating pad in the cage.



Step 6

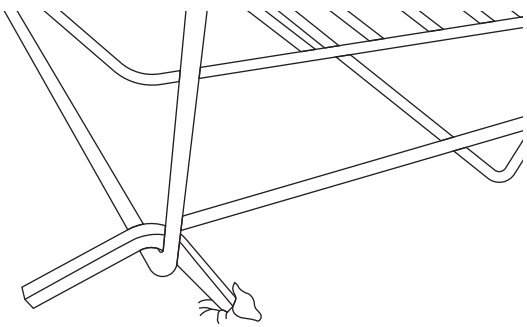
Put the cover over the cage from top to bottom, install the buttons and Velcro on both sides.





Step 7

When using outdoors, please use the windproof Stakes to hook the cage and insert it into the soil to fix it



OPERATION

This heated pad is an electrical device and beware of getting wet when used outside.

- Plug into a 110-120 volt AC outlet and allow 15-30 minutes for your heated pad to begin to warm. The unit will feel slightly warm to the touch. The built-in thermostat will automatically regulate the temperature.
- Use only with supplemental cover supplied with the product.
- Testing your heated pad after a few minutes, place your hand under the insulating object to experience the warmth your pet will enjoy.
- To store your heated pad, unplug, clean, and store away when not in use.

CLEANING AND MAINTENANCE

- To clean and maintain your appliance, please follow below:
- The cage cover is washable, please disassemble it from the cage before cleaning.
- To clean to the heated pad, please unplug the heated pad and disassemble the pad cover, and then clean it with a damp cloth. The pad cover is washable.

Note: Do not plug in until the pad is completely dry.

WARRANTY

1-YEAR WARRANTY

TURBRO provides 1-year limited warranty for TURBRO ETERNAL FLAME Loaset, from the date of purchase, subject to the following conditions and limitations.

What is covered?

- Any alteration misuse of the product will nullify this warranty.
- This warranty is non-transferrable, which is effective for the original buyer from the authorized seller only.
- This warranty is limited to the repair or replacement of part(s) proved to be defective in material or workmanship, after saiddefectis confirmed by the manufacturer's inspection.

What's NOT covered?

- Damage caused by the owner when attempting to fix or alter the product themselves.
- Damage caused by misuse, abuse, neglect, alterations, or unauthorized repair.
- Natural depreciation.

How to request warranty services?

To obtain the benefit of this warranty, please leave a message online (https://www.turbro.com/pages/contact-us), or sendan email to **support@turbro.com**, Our customer service will address your issue within 24 hours.

What will TURBRO do?

- Replace the item.
- Refund the item under certain circumstances.

TURBRO

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support@turbro.com

www.turbro.com

(323) 438-3334