

12 MONTH LIMITED WARRANTY

WHAT IS COVERED

This product is covered under the manufacturer's 24 Month Limited Warranty against defects in materials and workmanship or damage caused in transit. If your furniture frame fails structurally due to inferior metals or welds during normal use within 24 months of purchase, the manufacturer will repair or replace the defective piece at no charge. Warranty is to the original purchaser and is non-transferable. Proof of purchase (dated register receipt) and in some cases, photos of product are required for warranty claims. Lack of original receipt will void the warranty. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production.

WHAT IS NOT COVERED

This warranty excludes: commercial use, contract or other non-residential use, damage by acts of nature, abuse or lack of proper care, vandalism or improper assembly. Discoloration or fading fabric or finish as a result of chemicals or spill is not covered. Frames and hardware are not covered against corrosion or rusting. Product sold "as is", display models are not covered. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production. Exclusion also includes time for loss of use, inconvenience, travel, packaging or any other incidental or consequential damages. If the products is not warranted, it remains the customer's responsibility for freight and packaging charges to and from our service center.

CARE & MAINTENANCE

Clean furnitures with a soft dry towel, use mild solution of soap and water when needed. Take the cushions indoor in raining or snowing days; When cushions are wet, open cushion zippers and prop up to dry to maintain quality; Store indoors or cover when not in use.

CUSTOMER SERVICE: For warranty issues, missing or damaged parts, or for additional products information, please contact our Customer Service: service@rilyson.com