

## KOZYWORLD® GAS APPLIANCE WARRANTY

### LIMITED WARRANTY:

A limited warranty is extended to the original purchaser of this heater and warrants against malfunction due to manufacturing defects for a period of (1) one year from the date of retail purchase. Please read and follow all details noted below.

### CLAIMS HANDLED AS FOLLOWS:

#### - DO NOT RETURN TO PLACE OF PURCHASE.

- Contact our Customer Service Department at 1-800-776-9425. You must have the model number, serial number and date of purchase.
- They will provide you with further instructions, which may include replacement parts, repair or replacement at our option.

**CALL 1-800-776-9425 FOR SERVICE (9AM-6PM MON. - FRI.) or EMAIL US AT [info@worldmktng.com](mailto:info@worldmktng.com)**

### DUTIES OF THE OWNER:

This heating appliance must be installed and tested by a qualified individual and operated in accordance with the written instructions furnished with this appliance. This warranty shall not excuse the owner from properly maintaining this appliance in accordance with the written instructions furnished. A bill of sale, cancelled check or payment record must be kept to verify purchase date and establish warranty period. Original carton should be kept in case of warranty return of unit.

### WHAT IS NOT COVERED:

1. Damage resulting from use of improper fuel.
2. Damage caused by misuse or use contrary to the owners manual and safety guidelines.
3. Damage caused by a lack of normal maintenance.
4. Use of non-standard parts or accessories.
5. Accessory items

### LIMITATIONS:

This warranty does not imply or assume any responsibility for consequential damages that may result from the use, misuse, or the lack of routine maintenance of this heating appliance. A cleaning fee and the cost of parts may be charged for appliance failures resulting from lack of maintenance. This warranty does not cover claims which do not involve defective workmanship or materials. FAILURE TO PERFORM GENERAL MAINTENANCE (INCLUDING CLEANING) WILL VOID THIS WARRANTY.

THIS LIMITED WARRANTY IS GIVEN TO THE PURCHASER IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. THE REMEDY PROVIDED IN THIS WARRANTY IS EXCLUSIVE AND IS GRANTED IN LIEU OF ALL OTHER REMEDIES. IN NO EVENT WILL WORLD MARKETING OF AMERICA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

TO REGISTER THE WARRANTY ON YOUR APPLIANCE, PLEASE FILL OUT THIS CARD COMPLETELY AND MAIL OR REGISTER ON-LINE AT [WORLDMMKTNG.COM](http://WORLDMMKTNG.COM) WITHIN 10 DAYS FROM DATE OF PURCHASE.

NAME: \_\_\_\_\_ PHONE: (    ) \_\_\_\_\_  
ADDRESS: \_\_\_\_\_ EMAIL: \_\_\_\_\_  
CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_  
MODEL: \_\_\_\_\_ SERIAL #: \_\_\_\_\_ DATE PURCHASED: \_\_\_\_\_  
PURCHASED AT: \_\_\_\_\_ TYPE OF STORE: \_\_\_\_\_  
CITY & STATE WHERE PURCHASED: \_\_\_\_\_ PRICE PAID: \_\_\_\_\_

**Please Take a Minute To Give Us Your Answers To The Following Questions.**

**All Responses Are Used Solely For Market Research And Are Held In Strict Confidence.**

Who primarily decided this purchase? ☐ Male ☐ Female ☐ 18-24 ☐ 25-39 ☐ 40-59 ☐ 60 and over

Occupation? ☐ Homemaker ☐ Operator/Laborer ☐ Professional ☐ Service Work ☐ Clerical

☐ Retired ☐ Student ☐ Other \_\_\_\_\_

Household income? ☐ Under \$20,000 ☐ \$20-39,000 ☐ \$40-59,000 ☐ \$60-79,000 ☐ Over \$80,000

Do you own any other heating appliances? ☐ Yes ☐ No If yes, type \_\_\_\_\_ brand \_\_\_\_\_

How do you intend to use your new heating appliance? ☐ Emergency Heat ☐ Extra Heat ☐ Decorative

How did you become aware of this appliance? ☐ In-Store Display ☐ Newspaper Ad ☐ Magazine Ad

☐ Friend/Relative ☐ TV Commercial ☐ Store Salesperson ☐ Other \_\_\_\_\_

What made you select this appliance? ☐ Style ☐ Size/Portability ☐ Durability ☐ Warranty ☐ Package

☐ Other \_\_\_\_\_

Do you: ☐ own ☐ rent Would you recommend this heater to a friend? ☐ Yes ☐ No

Please give us your comments: \_\_\_\_\_

Printed in China

**THANK YOU FOR COMPLETING THIS FORM!**

Part. No. 15KWGWTY\_EN

## BEFORE CALLING FOR SERVICE

- **Do Not Use Your Heater Without Checking For Leaks!** Leaks can occur during shipment and installation. A simple solution of soap and water dabbed on the fittings will bubble if a gas leak is present.
- **Wrong Gas Pressure!** Too much gas pressure may severely damage your heater. Too little gas pressure and your heater will not burn correctly.
- **Gas Supply:** Is your gas turned on? Do you have an ample supply of gas?
- **Dual Fuel:** If you are operating a dual fuel model on Natural Gas, have you turned the gas selector valve on the back of the heater to NG and hooked to the NG inlet?
- **Dust & Dirt:** This heater does require some cleaning. If the pilot light will not stay lit or if one brick is not as bright as another, your heater is probably due for a good cleaning. Replacement of the thermocouple or pilot assembly is generally not needed. **Review Heater Maintenance in the owners manual.**

While we want everyone to be completely satisfied with their purchase it is impossible to warranty problems occurring from improper use or installation or a lack of maintenance.

## KozyWorld® Warranty Registration

Appliance Model # \_\_\_\_\_ Serial # \_\_\_\_\_  
Date of Purchase \_\_\_\_\_

IMPORTANT: We urge you to fill out your warranty registration card within ten (10) days of date of purchase, complete with the entire serial number which can be found on the rating plate. Retain this portion of the card for your records.

### World Marketing of America, Inc.

PO Box 192, Route 22 West  
Mill Creek PA 17060-0192  
(Tel) 1-800-776-9425  
Register Online At:  
[www.worldmarketing.com](http://www.worldmarketing.com)

**SAVE THIS CARD!**

Place  
Postage  
Stamp  
Here

**World Marketing of America, Inc.**

**PO Box 192**

**Mill Creek PA 17060-0192**